



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
WORKFORCE SYSTEMS IMPROVEMENT (WSI) COMMITTEE
Thursday, February 19, 2015
8:00 A.M.**

Doubletree Hotel – Convention Center
711 NW 72nd Avenue, 2nd Floor
Miami, Florida 33126

AGENDA

1. Call to Order and Introductions
2. Approval of Workforce Systems Improvement Committee Meeting Minutes
 - A. June 19, 2014
 - B. August 21, 2014
 - C. October 30, 2014
 - D. December 18, 2014
3. Information – Refugee Employment and Training Program Performance Overview
4. Information – Refugee Employment and Training Program Balanced Scorecard Update
5. Information – Workforce Services Balanced Scorecard and Job Placements Update
6. Information – Workforce Services Regional Performance Overview
7. Recommendation as to Approval of a RET Automotive Technician Short Term Training Program
8. Recommendation as to Approval to Re-allocate Funds from the City of Hialeah to ResCare, Inc.



WORKFORCE SYSTEMS IMPROVEMENT (WSI) COMMITTEE

AGENDA ITEM NUMBER: 2A

DATE: February 19, 2015, 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

June 19, 2014 at 8:00am
 Doubletree Hotel – Convention Center
 711 N.W 72nd Avenue
 Miami, FL 33126

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES	
1. Fils-Aime, Sr., Daniel– <i>Chair</i> 2. DuBois, Victoria 3. Garza, Maria 4. Huston, Albert 5. Manning, Anne	Battle, Jorge - <i>Rescare</i>	Gavira, Beatriz – SER North Miami Beach
COMMITTEE MEMBERS NOT IN ATTENDANCE	Cepeda, Margarita – <i>UNIDAD of Miami Beach</i>	Gilbert, David – <i>City of Miami</i>
6. Arboleda, Carlos 7. Socorro, Ivonne	Collazo, Javier – <i>City of Hialeah</i>	Gonzalez, Ana M. – City of Hialeah
SFW STAFF Almagro, Olivia Alonso, Gustavo Beasley, Rick Hernandez, Juan	Costas, Jorge – <i>Youth Co-Op, Inc.</i>	Malony, Arnold – <i>Arbor E&T</i>
	Donovan, Delvin – <i>UNIDAD of Miami Beach</i>	Perez Barroto, Connie- <i>Youth Co-Op, Inc.</i>
	Flores, Oscar – <i>AATI</i>	Someillan, Ana – <i>Adults Mankind Organization, Inc.</i>
	Garcia, Sary – <i>UNIDAD of Miami Beach</i>	St. Jean, Donard – <i>Dade Institute of Technology</i>
		Subarana, Maria – <i>City of Hialeah</i>
		Thompson, Nancy – <i>Rescare</i>
		Quiros, Vivian – <i>Sullivan & Cogliano</i>

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

WSI Committee Chairman, Daniel Fils-Aime called the meeting to order at 8:13am, welcomed all those present, asked the members to introduce themselves and noted that a quorum had been achieved.

2. Approval of WSI Committee Meeting Minutes for October 17, 2014, February 27, 2014 and April 24, 2014

Mr. Albert Huston moved the approval of October 17, 2014, February 27, 2014 and April 24, 2014 meeting minutes. Motion seconded by Ms. Victoria Dubois; Motion Passed Unanimously

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Hernandez presented the item and noted that a total of 4,638 refugee job seekers received placement services during the period of October 1, 2013, through March 31, 2014 compared to 3,973 for the same period last Program Year (PY). He also read the following stats into record:

- 10,887 refugee job seekers have been enrolled in the RET program;
- 2,681 refugees placed in employment are still working after 90 days of hire;
- 2,107 refugees placed in employment are still working after 180 days of hire; and
- 1,837 refugees placed in employment are also receiving health benefits through their employer.

Ms. Garza verified with staff the number of individuals that were placed, as well as those still employed after 90 days.

4. Information– Refugee Employment and Training Program Balanced Scorecard Update

Mr. Hernandez presented the item and read into record the refugee employment and training program balanced scorecard summary report, which shows that all of the contractors met or exceeded the 65 percent of the PY 2013-14 performance measures.

Chairman Fils-Aime congratulated the contractors for meeting their performance measures.

No further questions or discussions.

5. Information– Workforce Services Contractors Regional Performance Overview

Mr. Hernandez read the following stats into record:

For Program Year (PY) 2013-2014 (July 1, 2013 – February 28, 2014), the Workforce Services Contractors assisted the placement of 35,117 job seekers into employment compared to 36,476 for the same period last Program Year..

Moreover, the performance statistics covering the period of July 1, 2013 through February 28, 2014 in the State's Monthly Management Report (MMR) for the Workforce Services Contractors revealed the following:

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is slightly over 43% which resulted in this region ranking ninth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER is slightly over 48%, resulting in tenth place ranking in this category out of the 24 Regional Workforce Boards in the State.

- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the performance statistics for the Workforce Services Contractors revealed the following:
 - The Region' is slightly over 43% in the All Family Participation Rate, resulting in ninth place ranking out of the 24 Regional Workforce Board in the State in this performance category.
 - The Region's Entered Employment rate is slightly over 29% resulting in fifth place ranking out of the 24 Regional Workforce Board in the State.

Chairman Fils-Aime questioned the fact this region is being compared to must smaller regions in Florida. Mr. Hernandez explained the various categories and briefly reviewed with the Committee the DEO Monthly Management Report for the period for July 1, 2013 through April 30, 21014 (Year-to-Date)

6. Information – Workforce Services Balance Scorecard Update

Mr. Hernandez presented the item and noted that as of the end of March 31, 2014, eight (9) service Contractors were meeting or exceeding 65% of the PY '12-'13 Performance Measures standards. Moreover, 10 of the 12 workforce service locations met the Employment After Services within 90 days performance measure which is one of the performance measure requirements. He additionally reviewed with the Committee the Workforce Services Contractors Performance Summary for the period of July 1, 2013 through May 31, 2014.

Mr. Huston verified with staff the number of contractors that met performances. Mr. Hernandez provided details and noted into record an error in the report. He explained that Arbor E&T (Carol City Career Center) was the only contractor that did not meet performance for the above reporting period.

Ms. Manning requested additional information on the total number of contractors that met performance. Mr. Hernandez provided details.

Nancy Thompson from Arbor E&T(Carol City Career Center) appeared before the Committee and explained that one of the primary reasons for Arbor's low performance had been due to the consolidation of two career centers (Hialeah Gardens and Carol City Career Centers). She also shared with the Committee that Arbor had been known from prior years to be one of the top performing contractors.

Ms. Manning asked whether there has been any improvement since the consolidation of the two career centers. Ms. Thompson explained.

Ana Maria Gonzalez from the City of Hialeah Career Center also appeared before the Committee and provided a summary of the City's current performance improvements. She announced that the City of Hialeah has surpassed performance standards by 2% percent.

Ms. Garza commented that she appreciated the updates provided by the service providers and requested staff continue to provide due diligence, trainings and follow-ups to help them improve performances.

Ms. Manning asked for a follow-up on prior concerns regarding the on-going challenges City of Hialeah experienced. Ms. Gonzalez explained.

Mr. Huston concurred with Ms. Garza with regards to staff making efforts to provide assistance to those with low performances.

7. Recommendation as to Approval of Workforce Services Contractor

Chairman Fils-Aime introduced the item. Mr. Hernandez further presented and read into record staff's recommendation for the WSI approval to recommend to the Board authorization for staff to negotiate contracts with Workforce Services RFP respondents based on available funds.

Ms. Manning inquired about the term, "due diligence". Mr. Hernandez defined the term and gave examples.

Ms. Garza questioned the number of experienced respondents that failed the RFP. She questioned whether there was much effort made by respondents to ensure high scores had been earned to continue their contracts with SFWIB/CSSF. Ms. Manning concurred. Ms. Garza asked whether the proper documentations were provided to staff in a timely manner. Mr. Hernandez explained the "Cone of silence". Mr. Hernandez reviewed the 2014 Workforce Services RFP and the Scores by Location reports.

Ms. Garza inquired about the purpose for releasing another RFP and Mr. Hernandez explained.

Ms. Manning inquired about the number of centers Youth-Co-op, Inc. currently manages and Mr. Hernandez responded.

Ms. Ann Manning moved the approval of staff recommendations. Motion seconded by Mr. Albert Huston; **Motion Passed with Unanimous Consent**

8. Recommendation as to Approval of the Revised Balance Scorecard Standard and Performance Measures

Chairman Fils-Aime introduced the item. Mr. Hernandez further presented and read the item into record staff's recommendation for the Committee's approval of the revised Workforce Services Balanced Scorecard performance measures for renewal and/or future contract consideration.

Ms. Manning asked whether this information had been shared with the contractors and Mr. Hernandez responded, "Yes".

Ms. Maria Garza moved the approval of the revised balanced scorecard standard and performance measures. Motion seconded by Ms. Ann Manning; **Motion Passed with Unanimous Consent**

Added-on Item:

9. Recommendation as to Approval of Allocation and Re-Allocation of Refugee Program Funds (Carried over from April 24, 2014 SFWIB Meeting)

Mr. Hernandez introduced the item and read it into record staff's recommendation for the Committee's approval to recommend to the Board the approval to allocate funds to the Refugee Employment Program Service Providers. He additionally noted that this item had been previously presented at the SFWIB meeting held on April 24, 2014.

Ms. Manning requested additional details and both Mr. Hernandez and SFWIB Assistant Director of Finance, Gustavo Alonso further explained. Ms. Manning requested this item be rewritten for better clarity.

Ms. Ann Manning moved the approval to allocate and reallocate refugee program funds. Motion seconded Mr. Albert Huston; **Motion Passed Unanimously**

There being no further business to come before the Committee the meeting adjourned at 9:14am



WORKFORCE SYSTEMS IMPROVEMENT (WSI) COMMITTEE

AGENDA ITEM NUMBER: 2B

DATE: February 19, 2015, 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

August 21, 2014 at 8:00am
 Camillus House
 1603 NW 7th Avenue, 3rd Floor
 Miami, Florida 33136

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES	
1. Huston, Albert	Barroso, Greg – <i>City of Key West Fire Department</i>	Gavira, Beatriz – SER North Miami Beach
COMMITTEE MEMBERS NOT IN ATTENDANCE	Costas, Jorge – <i>Youth Co-Op, Inc.</i>	Gilbert, David – <i>City of Miami</i>
2. Fils-Aime, Sr., Daniel– <i>Chair</i>	Dallas, M. Florida Career School	Malony, A. - <i>KRA</i>
3. Arboleda, Carlos	Donovan, Delvin – <i>UNIDAD of Miami Beach</i>	Perez – Barroso – <i>Connie – Youth Co-Op, Inc.</i>
4. DuBois, Victoria	Garcia, Sary – <i>UNIDAD of Miami Beach</i>	Sante, Alicia – <i>Youth Co-Op, Inc.</i>
5. Garza, Maria		Thompson, Nancy – <i>Rescare</i>
6. Manning, Anne		Wright, Shauna – <i>KRA</i>
7. Socorro, Ivonne		
SFW STAFF Hernandez, Juan		

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Albert Huston called the meeting to order at 8:35am in the absence of Chairman, Daniel Fils-Aime, welcomed all those present, asked the members to introduce themselves and noted that a quorum had not been achieved.

2. Approval of June 19, 2014 WSI Committee Meeting Minutes
Deferred

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Albert Huston introduced the item. SFWIB Programs Manager, Juan Hernandez further presented and noted that a total of 5,827 refugee job seekers received placement services during the period of

October 1, 2013, through July 31, 2014 compared to 4,941 for the same period last Program Year (PY). He also read the following stats into record:

- 13,936 refugee job seekers have been enrolled in the RET program;
- 3,432 refugees placed in employment are still working after 90 days of hire;
- 2,627 refugees placed in employment are still working after 180 days of hire; and
- 2,312 refugees placed in employment are also receiving health benefits through their employer.

No further questions or discussions.

4. Information– Refugee Employment and Training Program Balanced Scorecard Update

Mr. Albert Huston introduced the item and Mr. Hernandez further presented. He reviewed the refugee employment and training program balanced scorecard summary report, which indicated that all of the contractors met or exceeded the 65 percent of the PY 2013-14 performance measures.

No further questions or discussions.

5. Information– Workforce Services Contractors Regional Performance Overview

Mr. Huston introduced the item and Mr. Hernandez read the following stats into record:

For Program Year (PY) 2013-2014 (July 1, 2013 – June 30, 2014), the Workforce Services Contractors assisted the placement of 43,095 job seekers into employment compared to 43,128 for the same period last Program Year.

Moreover, the performance statistics covering the period of July 1, 2013 through June 30, 2014 in the State's Monthly Management Report (MMR) for the Workforce Services Contractors revealed the following:

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is slightly over 44% which resulted in this region ranking eighth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER was slightly over 52%, which resulted in fourth place ranking in this category out of the 24 Regional Workforce Boards in the State.
- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the performance statistics for the Workforce Services Contractors revealed the following:
 - The Region's All Family Participation Rate was slightly over 47% which resulted in ninth place ranking out of the 24 Regional Workforce Board in the State in this performance category.
 - The Region's Entered Employment rate was slightly over 29%, which resulted in fifth place ranking out of the 24 Regional Workforce Board in the State.

Mr. Huston asked whether this region is being compared to other regions with similar demographics. Mr. Hernandez responded, "No."

6. Information – Workforce Services Balance Scorecard Job Placements Update

Mr. Hernandez presented the item and read it into record. He additionally reviewed with the Committee CSSF's Balanced Scorecard Report Monthly Job Placements for the period of July 1, 2014 to July 31, 2014.

No further questions or discussions. However, prior to adjourning the meeting, Mr. Huston opened the discussion to those seated in the audience and Mr. Arnold Malone of KRA Corporation appeared before the committee and inquired about the possibilities of revisiting current placement standards for Opa-Locka Career Center. Mr. Hernandez advised him to contact Executive Director Rick Beasley via e-mail for possible consideration.

There being no further business to come before the Committee, the meeting adjourned at 9:14am



WORKFORCE SYSTEMS IMPROVEMENT (WSI) COMMITTEE

AGENDA ITEM NUMBER: 2C

DATE: February 19, 2015, 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

October 30, 2014 at 8:00am
 Doubletree Hotel – Convention Center
 711 N.W 72nd Avenue
 Miami, FL 33126

<p>COMMITTEE MEMBERS IN ATTENDANCE</p> <ol style="list-style-type: none"> 1. DuBois, Victoria 2. Fils-Aime, Sr., Daniel– <i>Chair</i> 3. Garza, Maria <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 4. Arboleda, Carlos 5. Huston, Albert 6. Manning, Anne 7. Socorro, Ivonne <p>SFW STAFF Hernandez, Juan</p>	<p>OTHER ATTENDEES</p> <p>Bernadez, Nelson J. – <i>Transition, Inc.</i></p> <p>Gilbert, David – <i>City of Miami</i></p> <p>Manning, Ann – <i>Transition, Inc.</i></p> <p>Someillan, Ana – <i>Adult Mankind Organization, Inc.</i></p>
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Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Chairman, Daniel Fils-Aime called the meeting to order at 8:16am, welcomed all those present, asked the members introduce themselves and noted that a quorum had not been achieved.

2. Approval of June 19, 2014 and August 21, 2014 WSI Committee Meeting Minutes
Deferred

3. Information- Refugee Employment & Training (RET) Program Performance Overview

Mr. Hernandez presented the item and read into record the following report for the period of October 1, 2013 to September 30, 2014:

A total of 7,069 refugee job seekers were assisted into employment compared to a 5,955 from the previous Program Year (PY) period.

- 17,139 refugee job seekers have been enrolled in the RET program;
- 4,100 refugees placed in employment are still working after 90 days of hire;
- 3,259 refugees placed in employment are still working after 180 days of hire; and
- 2,750 refugees placed in employment are also receiving health benefits through their employer.

Ms. Garza asked whether this agency received the additional refugee employment and training funding given by the State of Florida. Mr. Hernandez explained that this year's budget had included a reduction of 30% for Refugee Employment and Training; however, the original award had been restored. Ms. Garza also asked whether the funding had to be divided among other programs. Mr. Hernandez responded that was part of the initial plan too, but was also restored. With regards to the nationwide news about the large number of migrant children expected to arrive to the U.S., Ms. Garza inquired about the amount of children that received services in Miami-Dade County. Mr. Hernandez explained the numbers are not readily available; however, noted that he had been informed that there had not been much of an impact in Miami-Dade County.

4. Information– Refugee Employment & Training (RET) Program Balanced Scorecard Update

Mr. Hernandez presented the item and read into record the refugee employment and training program balanced scorecard summary report, which showed that eight (8) of the nine (9) contractors met or exceeded the 65 percent of the PY 2013-14 performance measures.

Mr. Fils-Aime inquired about Community Coalition, Inc.'s low performance for the above reporting period. Mr. Hernandez explained that the performance improvement teams normally take action after two to three consecutive months of low performances. However, he noted that since this had been only one month's performance result, staff will continue monitor their performance.

Ms. Garza commended the contractors and staff for their current performance results.

5. Information– Workforce Services Regional Performance Overview

Chairman Fils-Aime introduced the item and Mr. Hernandez further discussed and read the following stats into record:

For Program Year (PY) 2014-2015 (July 1, 2014 – August 31, 2014), the Workforce Services Contractors assisted the placement of 7,252 job seekers into employment compared to 5,564 for the same period last Program Year.

Moreover, the performance statistics covering the period of July 1, 2014 through August 31, 2014 in the State's Monthly Management Report (MMR) for the Workforce Services Contractors revealed the following:

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is at 54.3% which resulted in this region ranking sixth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER is slightly over 52%, resulted in seventh place ranking in this category out of the 24 Regional Workforce Boards in the State.

- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the performance statistics for the Workforce Services Contractors revealed the following:
 - The Region' is at 42.6% in the All Family Participation Rate, resulted in twelfth place ranking out of the 24 Regional Workforce Board in the State in this performance category.
 - The Region's Entered Employment rate is slightly over 35% resulted in sixth place ranking out of the 24 Regional Workforce Board in the State.

Mr. Hernandez additionally advised the Committee that this agency has recently transitioned over to performance based contract.

Mr. Garza recommended the avoidance of pressuring contractors to perform more with less. She emphasized the importance of agencies receiving ample resources in order to be able to provide the services needed to clients. Mr. Hernandez explained how it is a work-in-progress, as the agency continues to transition over to performance based contracts. Executive Director Rick Beasley appeared before the Committee and explained the difference between being a direct provider versus contracting services. Mr. Hernandez explained the benefits of contractors meeting the minimum performance standards, by noting that they are able to "carry-forward unearned dollars." Ms. Gaza asked whether this is done on a quarterly basis. Mr. Hernandez responded, on a monthly basis.

6. Information – Workforce Services Balance Scorecard Update

Mr. Hernandez presented the item and read it into record. He additionally reviewed with the Committee CSSF's Balanced Scorecard Report Monthly Job Placements for the period of July 1, 2014 to July 31, 2014.

7. Recommendation as to Approval of Ex-Offender Services Contractor

Mr. Hernandez presented and read the item into record.

Chairman Fils-Aime inquired about the deadline for respondents to submit documentations in order to meet due diligence. Mr. Hernandez responded prior to the contract being executed (as soon as possible).

[Chairman Fils-Aime requested introduction from those seated audience that had just arrived]

This item had been recommended to the full Board by the consensus of committee members present.

8. Recommendation as to Approval to Allocate Workforce Investment Act Adult Program Funds to Florida International University for First Generation Scholarship Fund Program

Mr. Hernandez presented and read the item into record. He additionally noted staff's recommendation to waive the competitive procurement process.

At Ms. Garza's request representatives of Florida International University (FIU) appeared before the Committee and provided details on the program.

Ms. Garza asked whether the students must be seeking a degree in one of the Science Technology Engineering and Math (STEM) fields. They responded "Yes." Ms. Garza further asked whether this is a state-wide initiative. The representatives and Mr. Beasley explained that the scholarships are available at all state universities in Florida and students seeking the scholarship, must be Florida residents.

Chairman Fils-Aime briefly shared his reasons for supporting the item.

This item had been recommended to the full Board by consensus of the members present.

There being no further business to come before the Committee the meeting adjourned at 8:55am



WORKFORCE SYSTEMS IMPROVEMENT (WSI) COMMITTEE

AGENDA ITEM NUMBER: 2D

DATE: February 19, 2015, 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

December 18, 2014 at 8:00am
 Miami Dade College – North Campus
 11380 NW 27th Avenue
 Miami, FL

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<p>1. Garza, Maria 2. DuBois, Victoria</p> <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <p>3. Arboleda, Carlos 4. Huston, Albert 5. Manning, Anne 6. Socorro, Ivonne</p> <p>SFW STAFF Hernandez, Juan</p>	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Ms. Maria Garza who served as interim Committee Chair called the meeting to order and noted that a quorum had not been achieved.

2. Approval of June 19, 2014, August 21, 2014 and October 30, 2014 WSI Committee Meeting Minutes
Deferred

3. Information- Refugee Employment & Training (RET) Program Performance Overview

Mr. Hernandez presented the item and read into record the following report for the period of October 1, 2014 to November 30, 2014:

A total of 1,252 refugee job seekers were assisted into employment compared to a 1,180 from the same previous Program Year (PY) period.

- 3,599 refugee job seekers have been enrolled in the RET program;
- 573 refugees placed in employment are still working after 90 days of hire;
- 509 refugees placed in employment are still working after 180 days of hire; and
- 423 refugees placed in employment are also receiving health benefits through their employer.

No further questions or discussions.

4. Information– Refugee Employment & Training (RET) Program Balanced Scorecard Update

Mr. Hernandez presented the item and read into record the refugee employment and training program balanced scorecard summary report, which showed that five (5) of the nine (9) contractors met or exceeded the 65 percent of the PY 2013-14 performance measures.

Ms. Garza asked whether the outcomes were based on quarterly goals. Mr. Hernandez responded yearly goals, however noted that it only reflects a two-month reporting.

5. Information– Workforce Services Balanced Scorecard and Job Placements Update

Mr. Hernandez presented the item and noted that three (3) of the 14 workforce service locations are meeting the required 65 percent of the measures.

Additionally, a total of 25,380 Job Placements and eight (8) of the 14 locations have met or exceeded their minimum YTD Job Placements standard.

Ms. Garza inquired about the centers that did not meet the 65% threshold. Mr. Hernandez provided details.

6. Information – Workforce Services Regional Performance Overview

Mr. Hernandez presented the item and read into record the following stats:

For Program Year (PY) 2014-2015 (July 1, 2014 – October 31, 2014), the Workforce Services Contractors assisted the placement of 15,280 job seekers into employment compared to 11,827 for the same period last Program Year.

Moreover, the performance statistics covering the period of July 1, 2014 through October 30, 2014 in the State's Monthly Management Report (MMR) for the Workforce Services Contractors revealed the following:

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is at 56.9% which resulted in this region ranking fifth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER is slightly over 58%, resulting in sixth place ranking in this category out of the 24 Regional Workforce Boards in the State.
- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the

Performance statistics for the Workforce Services Contractors revealed region' is at 42.8% which resulted in thirteenth place ranking out of the 24 Regional Workforce Board in the State.

Mr. Hernandez additionally announced CareerSource South Florida had been the only Regional Workforce Board in the state to have an increase in the number of job seekers, placing a total of 6027 jobseekers into employment; a 5% increase from the month of November 2014.

7. Recommendation as to approval of a RET Automotive Technician Short Term Program

Mr. Hernandez introduced the item and noted the recommendation for the Committee's approval to recommend to the Board of a RET automotive Technician Short Term Program.

The consensus of the members present recommended this item to the full Board for approval.

Meeting adjourned.



SFWIB WORKFORCE SYSTEMS IMPROVEMENT COMMITTEE

DATE: 2/19/2015

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

For Program Year (PY) 2014-15, the Refugee Employment and Training (RET) Program Contractors, from October 1, 2014 through January 31, 2015 assisted in placing into employment a total of 2,451 refugee job seekers compared to 2,319 for the same period last Program Year (PY).

For the RET Program, the Year-to-Date (YTD) performance statistics reveal the following:

- 7,517 refugee job seekers enrolled in the RET Program;
- 1,322 refugees are still working after 90 days of hire;
- 1,018 refugees are still working after 180 days of hire; and
- 923 refugees are receiving health benefits through the employer.

Overall, the statistics above show the region's placements have increased compared to the same period last PY. The region's RET Program Contractors and SFWIB staff continue to work diligently through the efforts of the Performance Improvement Team (PIT) to enhance the quality of services offered to refugee job seekers and improve the overall performance.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SFWIB WORKFORCE SYSTEMS IMPROVEMENT COMMITTEE

DATE: 2/19/2015

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM BALANCED SCORECARD UPDATE

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

The Refugee Employment and Training (RET) Balanced Scorecard measures the performance of RET Service Contractors and is attached for the Program Year 2014-15 from October 1, 2014 through January 31, 2015.

The RET Services Contractors Performance Summary for the same period is attached. The summary shows that 6 of 9 Contractors are meeting or exceeding 65 percent of the PY 2014-15 performance measures.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

RET SERVICES CONTRACTORS PERFORMANCE SUMMARY

Balanced Scorecard PY '14-'15
October 1, 2014 - January 31, 2015

RET Services Contractors	# of Performance Measures Standards Met *	# of Performance Measures	% of Performance Measures Standards Met
Adults Mankind Organization, Inc.	4	5	80%
Arbor E & T, LLC	5	5	100%
Cuban American National Council, Inc.	5	5	100%
Community Coalition, Inc.	4	5	80%
City of Hialeah	2	5	40%
Lutheran Services of Florida, Inc.	3	5	60%
Miami Beach Latin Chamber of Commerce, Inc.	5	5	100%
UNIDAD of Miami Beach, Inc.	1	5	20%
Youth Co-Op, Inc.	5	5	100%

** Performance Measures: Entered Employment Rate (EER) and EER Less Than a Year (LTY) will be applied by April 2015.*

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2014 To 1/31/2015

Regional

Regional		Region
	Measure	
1	Entered Employment Rate	16.01 %
2	Entered Employment Rate LTY	12.79 %
3	Employed on the 90th Day	82.11 %
4	Employed on the 180th Day	83.17 %
5	Health Benefits	39.56 %
6	Placements	2,451
7	Intakes	7,517
11	STT Placements within 90 days	0.00 %



ND = No data
 NA = Region performance not applicable for this measure

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2014 To 1/31/2015

AMO

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	31 %	16.01 %	17.56 %	←
2	Entered Employment Rate LTY	26 %	NA	15.02 %	←
3	Employed on the 90th Day	76 %	NA	92.10 %	→
4	Employed on the 180th Day	64 %	NA	95.63 %	→
5	Health Benefits	40 %	39.56 %	36.43 %	←
6	Placements	98	NA	143	
7	Intakes	96	NA	398	
11	STT Placements within 90 days	40 %	NA	ND	

ND = No data
 NA = Region performance not applicable for this measure

2/12/2015 2:11:22 PM

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2014 To 1/31/2015

Arbor E&T, LLC

Per Provider				
	Measure	Standard	Region	Center
1	Entered Employment Rate	31 %	16.01 %	14.96 %
2	Entered Employment Rate LTY	26 %	NA	11.50 %
3	Employed on the 90th Day	76 %	NA	89.11 %
4	Employed on the 180th Day	64 %	NA	77.03 %
5	Health Benefits	40 %	39.56 %	46.20 %
6	Placements	27	NA	41
7	Intakes	34	NA	151
11	STT Placements within 90 days	40 %	NA	ND



ND = No data
 NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2014 To 1/31/2015

CANC

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	31 %	16.01 %	11.96 %	←
2	Entered Employment Rate LTY	26 %	NA	9.52 %	←
3	Employed on the 90th Day	76 %	NA	89.22 %	←
4	Employed on the 180th Day	64 %	NA	93.83 %	←
5	Health Benefits	40 %	39.56 %	53.80 %	→
6	Placements	34	NA	53	
7	Intakes	60	NA	178	
11	STT Placements within 90 days	40 %	NA	ND	

ND = No data
 NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2014 To 1/31/2015

Community Coalition

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	31 %	16.01 %	7.88 %	←
2	Entered Employment Rate LTY	26 %	NA	5.65 %	←
3	Employed on the 90th Day	76 %	NA	77.78 %	←
4	Employed on the 180th Day	64 %	NA	88.89 %	←
5	Health Benefits	40 %	39.56 %	19.05 %	→
6	Placements	23	NA	37	
7	Intakes	28	NA	184	
11	STT Placements within 90 days	40 %	NA	ND	

ND = No data
 NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2014 To 1/31/2015

Hiialeah, City of

Per Provider				
	Measure	Standard	Region	Center
1	Entered Employment Rate	31 %	16.01 %	10.33 %
2	Entered Employment Rate LTY	26 %	NA	8.62 %
3	Employed on the 90th Day	76 %	NA	86.36 %
4	Employed on the 180th Day	64 %	NA	58.33 %
5	Health Benefits	40 %	39.56 %	0.00 %
6	Placements	6	NA	2
7	Intakes	14	NA	17
11	STT Placements within 90 days	40 %	NA	ND



ND = No data
 NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2014 To 1/31/2015

Lutheran Services

Per Provider				
	Measure	Standard	Region	Center
1	Entered Employment Rate	31 %	16.01 %	14.99 %
2	Entered Employment Rate LTY	26 %	NA	13.49 %
3	Employed on the 90th Day	76 %	NA	73.22 %
4	Employed on the 180th Day	64 %	NA	71.92 %
5	Health Benefits	40 %	39.56 %	33.03 %
6	Placements	92	NA	113
7	Intakes	104	NA	311
11	STT Placements within 90 days	40 %	NA	ND

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2014 To 1/31/2015

Miami Beach Latin Chamber

Per Provider				
	Measure	Standard	Region	Center
1	Entered Employment Rate	31 %	16.01 %	35.84 %
2	Entered Employment Rate LTY	26 %	NA	26.76 %
3	Employed on the 90th Day	76 %	NA	91.67 %
4	Employed on the 180th Day	64 %	NA	81.58 %
5	Health Benefits	40 %	39.56 %	67.21 %
6	Placements	11	NA	14
7	Intakes	19	NA	24
11	STT Placements within 90 days	40 %	NA	ND

ND = No data
 NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2014 To 1/31/2015

Unidad of Miami Beach Devlpmt

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	31 %	16.01 %	23.21 %	←
2	Entered Employment Rate LTY	26 %	NA	21.15 %	←
3	Employed on the 90th Day	76 %	NA	37.50 %	→
4	Employed on the 180th Day	64 %	NA	45.45 %	→
5	Health Benefits	40 %	39.56 %	28.21 %	→
6	Placements	10	NA	8	
7	Intakes	8	NA	37	
11	STT Placements within 90 days	40 %	NA	ND	

ND = No data
 NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2014 To 1/31/2015

Youth Co-Op

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	31 %	16.01 %	19.26 %	←
2	Entered Employment Rate LTY	26 %	NA	14.26 %	←
3	Employed on the 90th Day	76 %	NA	80.00 %	→
4	Employed on the 180th Day	64 %	NA	81.34 %	→
5	Health Benefits	40 %	39.56 %	43.32 %	←
6	Placements	139	NA	210	
7	Intakes	157	NA	535	
11	STT Placements within 90 days	40 %	NA	0.00 %	

ND = No data
 NA = Region performance not applicable for this measure

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SFWIB WORKFORCE SYSTEMS IMPROVEMENT COMMITTEE

DATE: 2/19/2015

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD AND JOB PLACEMENTS UPDATE

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: (1) Premier National Provider of Employment and Career Training
(2) Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

The region's Balanced Scorecard measures the performance of Service Partners and is attached for the period of July 1, 2014 through January 31, 2015. A performance summary of the Workforce Services Contractors for the same period is attached. The PY 2014-15 Balanced Scorecard summary indicates that 5 of the 14 Workforce Services locations are meeting the required 65 percent of the measures.

The region's Balanced Scorecard Job Placements Year-to-Date (YTD) summary report attached for the period of July 1, 2014 through January 31, 2015 shows that the Region had a total of 34,811 Job Placements, which is 98.3 percent of the minimum standard and 71.3 percent of the maximum standard.

- 7 of the 14 Workforce Services contracts have met or exceeded their minimum YTD Job Placements standard
- Transition Offender Services is the only contract that has met or exceeded their YTD maximum Job Placements standard

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

WORKFORCE SERVICES CONTRACTORS PERFORMANCE SUMMARY

Balanced Scorecard PY '14-'15 (July 1, 2014 through January 31, 2015) *

A Contractor must meet or exceed 65% of the Balanced Scorecard Performance Measures

Workforce Services Contractors	Workforce Services Locations	# of Performance Measures Standards Met	# of Performance Measures	% of Performance Measures Standards Met
City of Hialeah	Hialeah Downtown Career Center	9	19	47%
City of Miami	City of Miami Career Center	13	19	68%
KRA Corp.	Carol City Career Center	10	19	52.6%
	Miami Beach Career Center	8	19	42%
	Opa-Locka Career Center	5	19	26.3%
Ser Jobs for Progress, Inc.	North Miami Beach Career Center	14	19	74%
Transition, Inc.	Transition ** Offender Service Center	8	16	50%
Youth Co-Op, Inc.	Florida Keys Career Center	11	19	58%
	Homestead Career Center	16	19	84%
	Little Havana Career Center	12	19	63%
	Northside Career Center	12	19	63%
	Perrine Career Center	14	19	74%
	South Miami Career Center	6	19	32%
	West Dade Career Center	14	19	74%
Region	All	10	19	53%

* Draft

** Transition Inc. does not have the 2 CAP and 1 SNAP performance measures for a total of 16.

CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

Regional

Performance			
	Measure	Standard	Region
1	Level of Services for Special Groups	88.94 %	100.00 %
2	Training Completion Rate	70 %	97.78 %
3	Training Completion Placement Rate	70 %	86.36 %
4	Training Related Placements	70 %	93.86 %
5	Job Openings Index	5,656	15,866
6	WP Entered Employment Rate	55 %	55.52 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %
8	CAP Entered Employment Rate	38 %	37.50 %
9	CAP Participation Rate	55 %	41.35 %
10	Short-Term Veterans EER	51 %	49.18 %
11	SNAP EER	30 %	33.91 %
12	Number of Training Enrollments	644	523
13	Employment (Obtained and Direct)	35,406	34,811
14	Employment Average Wage	\$13.50	\$9.96
15	Employers Served	11,366	10,203
16	Employer Services (Level 1)	5,521	6,030
Economic Impact			
17	Cost Per Placement	\$627.46	\$557.31
18	Net Economic Benefit	\$27,452.54	\$20,154.81
19	Return on the Investment	\$43.75	\$36.18

ND = No Data

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CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

City of Hialeah

Hialeah Downtown center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	7.48 %	100.00 %	7.87 %
2	Training Completion Rate	70 %	97.78 %	100.00 %
3	Training Completion Placement Rate	70 %	86.36 %	87.50 %
4	Training Related Placements	70 %	93.86 %	85.71 %
5	Job Openings Index	513	15,866	1,090
6	WP Entered Employment Rate	55 %	55.52 %	63.02 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	98.53 %
8	CAP Entered Employment Rate	38 %	37.50 %	42.35 %
9	CAP Participation Rate	55 %	41.35 %	47.49 %
10	Short-Term Veterans EER	51 %	49.18 %	30.67 %
11	SNAP EER	30 %	33.91 %	0.00 %
12	Number of Training Enrollments	58	523	12
13	Employment (Obtained and Direct)	3,199	34,811	2,253
14	Employment Average Wage	\$13.50	\$9.96	\$10.12
15	Employers Served	1,031	10,203	693
16	Employer Services (Level 1)	501	6,030	469
Economic Impact				
17	Cost Per Placement	\$586.53	\$557.31	\$547.59
18	Net Economic Benefit	\$27,493.47	\$20,154.81	\$20,510.53
19	Return on the Investment	\$46.87	\$36.18	\$37.46

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CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

City of Miami

City of Miami center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	5.89 %	100.00 %	7.43 %
2	Training Completion Rate	70 %	97.78 %	100.00 %
3	Training Completion Placement Rate	70 %	86.36 %	100.00 %
4	Training Related Placements	70 %	93.86 %	100.00 %
5	Job Openings Index	404	15,866	841
6	WP Entered Employment Rate	55 %	55.52 %	60.76 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	27.61 %
9	CAP Participation Rate	55 %	41.35 %	33.76 %
10	Short-Term Veterans EER	51 %	49.18 %	86.36 %
11	SNAP EER	30 %	33.91 %	47.62 %
12	Number of Training Enrollments	43	523	97
13	Employment (Obtained and Direct)	2,513	34,811	2,380
14	Employment Average Wage	\$13.50	\$9.96	\$10.63
15	Employers Served	812	10,203	893
16	Employer Services (Level 1)	394	6,030	760
Economic Impact				
17	Cost Per Placement	\$581.99	\$557.31	\$551.06
18	Net Economic Benefit	\$27,498.01	\$20,154.81	\$21,549.56
19	Return on the Investment	\$47.25	\$36.18	\$39.11

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CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

KRA

Carol City center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	7.07 %	100.00 %	9.21 %
2	Training Completion Rate	70 %	97.78 %	100.00 %
3	Training Completion Placement Rate	70 %	86.36 %	82.35 %
4	Training Related Placements	70 %	93.86 %	85.71 %
5	Job Openings Index	484	15,866	2,109
6	WP Entered Employment Rate	55 %	55.52 %	39.69 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	34.67 %
9	CAP Participation Rate	55 %	41.35 %	46.16 %
10	Short-Term Veterans EER	51 %	49.18 %	39.25 %
11	SNAP EER	30 %	33.91 %	66.67 %
12	Number of Training Enrollments	55	523	26
13	Employment (Obtained and Direct)	3,017	34,811	3,299
14	Employment Average Wage	\$13.50	\$9.96	\$11.23
15	Employers Served	973	10,203	501
16	Employer Services (Level 1)	473	6,030	295
Economic Impact				
17	Cost Per Placement	\$585.73	\$557.31	\$461.69
18	Net Economic Benefit	\$27,494.27	\$20,154.81	\$22,900.87
19	Return on the Investment	\$46.94	\$36.18	\$49.60

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CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

KRA

Miami Beach center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	4.92 %	100.00 %	5.59 %
2	Training Completion Rate	70 %	97.78 %	100.00 %
3	Training Completion Placement Rate	70 %	86.36 %	80.00 %
4	Training Related Placements	70 %	93.86 %	100.00 %
5	Job Openings Index	338	15,866	368
6	WP Entered Employment Rate	55 %	55.52 %	42.52 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	39.47 %
9	CAP Participation Rate	55 %	41.35 %	45.10 %
10	Short-Term Veterans EER	51 %	49.18 %	32.95 %
11	SNAP EER	30 %	33.91 %	33.33 %
12	Number of Training Enrollments	41	523	19
13	Employment (Obtained and Direct)	2,100	34,811	914
14	Employment Average Wage	\$13.50	\$9.96	\$12.79
15	Employers Served	678	10,203	136
16	Employer Services (Level 1)	329	6,030	101
Economic Impact				
17	Cost Per Placement	\$593.18	\$557.31	\$877.11
18	Net Economic Benefit	\$27,486.82	\$20,154.81	\$25,717.35
19	Return on the Investment	\$46.34	\$36.18	\$29.32

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CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

KRA

Opa Locka center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	3.86 %	100.00 %	2.45 %
2	Training Completion Rate	70 %	97.78 %	ND
3	Training Completion Placement Rate	70 %	86.36 %	ND
4	Training Related Placements	70 %	93.86 %	ND
5	Job Openings Index	265	15,866	1,253
6	WP Entered Employment Rate	55 %	55.52 %	32.42 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	44.44 %
9	CAP Participation Rate	55 %	41.35 %	44.28 %
10	Short-Term Veterans EER	51 %	49.18 %	80.00 %
11	SNAP EER	30 %	33.91 %	100.00 %
12	Number of Training Enrollments	30	523	3
13	Employment (Obtained and Direct)	1,645	34,811	498
14	Employment Average Wage	\$13.50	\$9.96	\$9.82
15	Employers Served	532	10,203	180
16	Employer Services (Level 1)	258	6,030	115
Economic Impact				
17	Cost Per Placement	\$586.73	\$557.31	\$967.73
18	Net Economic Benefit	\$27,493.27	\$20,154.81	\$19,454.75
19	Return on the Investment	\$46.86	\$36.18	\$20.10

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Last Run Date: 2/11/2015 8:15:15 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

Ser Jobs

North Miami Beach center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	8.62 %	100.00 %	8.92 %
2	Training Completion Rate	70 %	97.78 %	100.00 %
3	Training Completion Placement Rate	70 %	86.36 %	100.00 %
4	Training Related Placements	70 %	93.86 %	100.00 %
5	Job Openings Index	591	15,866	1,470
6	WP Entered Employment Rate	55 %	55.52 %	67.04 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	33.65 %
9	CAP Participation Rate	55 %	41.35 %	38.50 %
10	Short-Term Veterans EER	51 %	49.18 %	54.21 %
11	SNAP EER	30 %	33.91 %	35.71 %
12	Number of Training Enrollments	65	523	37
13	Employment (Obtained and Direct)	3,682	34,811	4,495
14	Employment Average Wage	\$13.50	\$9.96	\$10.90
15	Employers Served	1,188	10,203	1,274
16	Employer Services (Level 1)	577	6,030	674
Economic Impact				
17	Cost Per Placement	\$584.00	\$557.31	\$407.07
18	Net Economic Benefit	\$27,496.00	\$20,154.81	\$22,258.69
19	Return on the Investment	\$47.08	\$36.18	\$54.68

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CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

Transition

Transition Offender Service center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	2.25 %	100.00 %	2.00 %
2	Training Completion Rate	70 %	97.78 %	50.00 %
3	Training Completion Placement Rate	70 %	86.36 %	100.00 %
4	Training Related Placements	70 %	93.86 %	100.00 %
5	Job Openings Index	39	15,866	118
6	WP Entered Employment Rate	55 %	55.52 %	44.04 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	0.00 %
9	CAP Participation Rate	55 %	41.35 %	0.00 %
10	Short-Term Veterans EER	51 %	49.18 %	29.17 %
11	SNAP EER	30 %	33.91 %	ND
12	Number of Training Enrollments	9	523	ND
13	Employment (Obtained and Direct)	238	34,811	299
14	Employment Average Wage	\$13.50	\$9.96	\$9.51
15	Employers Served	78	10,203	91
16	Employer Services (Level 1)	38	6,030	65
Economic Impact				
17	Cost Per Placement	\$2,398.20	\$557.31	\$1,699.28
18	Net Economic Benefit	\$25,681.80	\$20,154.81	\$18,086.93
19	Return on the Investment	\$10.71	\$36.18	\$10.64

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CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

Youth Co-Op

Florida Keys center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.33 %	100.00 %	2.67 %
2	Training Completion Rate	70 %	97.78 %	100.00 %
3	Training Completion Placement Rate	70 %	86.36 %	33.33 %
4	Training Related Placements	70 %	93.86 %	100.00 %
5	Job Openings Index	110	15,866	1,524
6	WP Entered Employment Rate	55 %	55.52 %	57.50 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	54.55 %
9	CAP Participation Rate	55 %	41.35 %	36.36 %
10	Short-Term Veterans EER	51 %	49.18 %	51.85 %
11	SNAP EER	30 %	33.91 %	0.00 %
12	Number of Training Enrollments	14	523	13
13	Employment (Obtained and Direct)	854	34,811	831
14	Employment Average Wage	\$13.50	\$9.96	\$11.98
15	Employers Served	220	10,203	320
16	Employer Services (Level 1)	107	6,030	172
Economic Impact				
17	Cost Per Placement	\$1,968.88	\$557.31	\$1,697.18
18	Net Economic Benefit	\$26,111.12	\$20,154.81	\$23,211.86
19	Return on the Investment	\$13.26	\$36.18	\$13.68

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CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

Youth Co-Op

Homestead center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	5.60 %	100.00 %	5.83 %
2	Training Completion Rate	70 %	97.78 %	100.00 %
3	Training Completion Placement Rate	70 %	86.36 %	100.00 %
4	Training Related Placements	70 %	93.86 %	100.00 %
5	Job Openings Index	384	15,866	801
6	WP Entered Employment Rate	55 %	55.52 %	57.25 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	45.10 %
9	CAP Participation Rate	55 %	41.35 %	57.80 %
10	Short-Term Veterans EER	51 %	49.18 %	52.94 %
11	SNAP EER	30 %	33.91 %	30.30 %
12	Number of Training Enrollments	44	523	48
13	Employment (Obtained and Direct)	2,387	34,811	2,588
14	Employment Average Wage	\$13.50	\$9.96	\$8.33
15	Employers Served	771	10,203	785
16	Employer Services (Level 1)	375	6,030	434
Economic Impact				
17	Cost Per Placement	\$586.62	\$557.31	\$562.24
18	Net Economic Benefit	\$27,493.38	\$20,154.81	\$16,756.46
19	Return on the Investment	\$46.87	\$36.18	\$29.80

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CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

Youth Co-Op

Little Havana center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	7.21 %	100.00 %	9.39 %
2	Training Completion Rate	70 %	97.78 %	100.00 %
3	Training Completion Placement Rate	70 %	86.36 %	82.35 %
4	Training Related Placements	70 %	93.86 %	92.86 %
5	Job Openings Index	494	15,866	1,516
6	WP Entered Employment Rate	55 %	55.52 %	55.58 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	49.57 %
9	CAP Participation Rate	55 %	41.35 %	40.15 %
10	Short-Term Veterans EER	51 %	49.18 %	45.45 %
11	SNAP EER	30 %	33.91 %	0.00 %
12	Number of Training Enrollments	56	523	44
13	Employment (Obtained and Direct)	3,087	34,811	3,404
14	Employment Average Wage	\$13.50	\$9.96	\$9.99
15	Employers Served	993	10,203	1,047
16	Employer Services (Level 1)	482	6,030	580
Economic Impact				
17	Cost Per Placement	\$586.77	\$557.31	\$513.73
18	Net Economic Benefit	\$27,493.23	\$20,154.81	\$20,260.48
19	Return on the Investment	\$46.86	\$36.18	\$39.44

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CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

Youth Co-Op

Northside center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	10.98 %	100.00 %	13.19 %
2	Training Completion Rate	70 %	97.78 %	90.48 %
3	Training Completion Placement Rate	70 %	86.36 %	89.47 %
4	Training Related Placements	70 %	93.86 %	94.12 %
5	Job Openings Index	752	15,866	1,373
6	WP Entered Employment Rate	55 %	55.52 %	66.02 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	31.46 %
9	CAP Participation Rate	55 %	41.35 %	35.83 %
10	Short-Term Veterans EER	51 %	49.18 %	70.42 %
11	SNAP EER	30 %	33.91 %	20.00 %
12	Number of Training Enrollments	84	523	85
13	Employment (Obtained and Direct)	4,697	34,811	4,487
14	Employment Average Wage	\$13.50	\$9.96	\$8.61
15	Employers Served	1,512	10,203	1,567
16	Employer Services (Level 1)	735	6,030	799
Economic Impact				
17	Cost Per Placement	\$585.73	\$557.31	\$563.00
18	Net Economic Benefit	\$27,494.27	\$20,154.81	\$17,347.46
19	Return on the Investment	\$46.94	\$36.18	\$30.81

ND = No Data

Last Run Date: 2/11/2015 8:15:15 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

Youth Co-Op

Perrine center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	7.34 %	100.00 %	13.38 %
2	Training Completion Rate	70 %	97.78 %	100.00 %
3	Training Completion Placement Rate	70 %	86.36 %	94.12 %
4	Training Related Placements	70 %	93.86 %	87.50 %
5	Job Openings Index	503	15,866	955
6	WP Entered Employment Rate	55 %	55.52 %	61.91 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	35.88 %
9	CAP Participation Rate	55 %	41.35 %	44.07 %
10	Short-Term Veterans EER	51 %	49.18 %	74.07 %
11	SNAP EER	30 %	33.91 %	33.33 %
12	Number of Training Enrollments	55	523	61
13	Employment (Obtained and Direct)	3,129	34,811	4,324
14	Employment Average Wage	\$13.50	\$9.96	\$9.95
15	Employers Served	1,011	10,203	1,025
16	Employer Services (Level 1)	491	6,030	526
Economic Impact				
17	Cost Per Placement	\$583.64	\$557.31	\$451.68
18	Net Economic Benefit	\$27,496.36	\$20,154.81	\$20,239.12
19	Return on the Investment	\$47.11	\$36.18	\$44.81

ND = No Data

Last Run Date: 2/11/2015 8:15:15 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

Youth Co-Op

South Miami

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	1.57 %	100.00 %	1.65 %
2	Training Completion Rate	70 %	97.78 %	ND
3	Training Completion Placement Rate	70 %	86.36 %	ND
4	Training Related Placements	70 %	93.86 %	ND
5	Job Openings Index	108	15,866	286
6	WP Entered Employment Rate	55 %	55.52 %	54.95 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	37.70 %
9	CAP Participation Rate	55 %	41.35 %	37.69 %
10	Short-Term Veterans EER	51 %	49.18 %	25.00 %
11	SNAP EER	30 %	33.91 %	0.00 %
12	Number of Training Enrollments	14	523	6
13	Employment (Obtained and Direct)	672	34,811	590
14	Employment Average Wage	\$13.50	\$9.96	\$9.20
15	Employers Served	217	10,203	256
16	Employer Services (Level 1)	105	6,030	161
Economic Impact				
17	Cost Per Placement	\$596.41	\$557.31	\$561.04
18	Net Economic Benefit	\$27,483.59	\$20,154.81	\$18,572.46
19	Return on the Investment	\$46.08	\$36.18	\$33.10

ND = No Data

Last Run Date: 2/11/2015 8:15:15 AM

CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 1/31/2015

Youth Co-Op

West Dade center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	9.81 %	100.00 %	10.24 %
2	Training Completion Rate	70 %	97.78 %	100.00 %
3	Training Completion Placement Rate	70 %	86.36 %	82.35 %
4	Training Related Placements	70 %	93.86 %	100.00 %
5	Job Openings Index	671	15,866	2,162
6	WP Entered Employment Rate	55 %	55.52 %	58.39 %
7	WIA Adult & Dislocated Worker EER	93 %	99.90 %	100.00 %
8	CAP Entered Employment Rate	38 %	37.50 %	49.36 %
9	CAP Participation Rate	55 %	41.35 %	56.39 %
10	Short-Term Veterans EER	51 %	49.18 %	35.04 %
11	SNAP EER	30 %	33.91 %	50.00 %
12	Number of Training Enrollments	76	523	72
13	Employment (Obtained and Direct)	4,186	34,811	4,449
14	Employment Average Wage	\$13.50	\$9.96	\$10.33
15	Employers Served	1,350	10,203	1,435
16	Employer Services (Level 1)	656	6,030	879
Economic Impact				
17	Cost Per Placement	\$586.29	\$557.31	\$513.33
18	Net Economic Benefit	\$27,493.71	\$20,154.81	\$20,972.45
19	Return on the Investment	\$46.89	\$36.18	\$40.86

ND = No Data

Last Run Date: 2/11/2015 8:15:15 AM

CSSF Balanced Scorecard

Job Placements YTD Summary Report

Date: 07/1/2014 To 1/31/2015

Workforce Services Contract	Maximum		Minimum		Total	Obtained Employment	Direct Job Placement	Universal Population	UC (Long-Term > 48 weeks)	Direct Job Placement by Type				OE %	DJP %
	#	%	#	%						Veterans	TANF CAP	WIA A/DW	WIA A/DW Training Related		
Hialeah Downtown	4,438	50.8%	3,199	70.4%	2,253	2,049	204	150	11	5	20	12	6	90.95%	9.1%
City of Miami	3,493	68.1%	2,513	94.7%	2,380	1,804	576	390	45	12	56	71	2	75.80%	24.2%
Carol City	4,186	78.8%	3,017	109.3%	3,299	2,899	400	292	32	6	45	24	1	87.88%	12.1%
Miami Beach	2,919	31.3%	2,100	43.5%	914	814	100	85	1	4	7	3	0	89.06%	10.9%
Opa Locka	2,289	21.8%	1,645	30.3%	498	459	39	13	2	1	21	2	0	92.17%	7.8%
North Miami Beach	5,110	88.0%	3,682	122.1%	4,495	4,063	432	313	39	19	37	20	4	90.39%	9.6%
Transition Offender Services	266	112.4%	238	125.6%	299	179	120	97	5	1	1	16	0	59.87%	40.1%
Florida Keys	945	87.9%	854	97.3%	831	531	300	227	22	14	12	25	0	63.90%	36.1%
Homestead	3,318	78.0%	2,387	108.4%	2,588	1,366	1,222	1,074	25	12	60	46	5	52.78%	47.2%
Little Havana	4,277	79.6%	3,087	110.3%	3,404	2,771	633	502	29	6	39	55	2	81.40%	18.6%
Northside	6,510	68.9%	4,697	95.5%	4,487	3,030	1,457	1,142	114	16	94	77	14	67.53%	32.5%
Perrine	4,354	99.3%	3,129	138.2%	4,324	3,519	805	634	57	27	49	34	4	81.38%	18.6%
South Miami	931	63.4%	672	87.8%	590	325	265	232	8	1	15	7	2	55.08%	44.9%
West Dade	5,810	76.6%	4,186	106.3%	4,449	3,478	971	718	66	22	93	64	8	78.17%	21.8%
Total	48,846	71.3%	35,406	98.3%	34,811	27,287	7,524	5,869	456	146	549	456	48	78.4%	21.6%
					% of DJP			78.0%	6.1%	1.9%	7.3%	6.1%	0.6%		



SFWIB WORKFORCE SYTEMS IMPROVEMENT COMMITTEE

DATE: 2/19/2015

AGENDA ITEM NUMBER: 6

AGENDA ITEM SUBJECT: WORKFORCE SERVICES REGIONAL PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: (1) Premier National Provider of Employment and Career Training

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

For Program Year (PY) 2014-2015, the performance statistics attached covering the period of July 1, 2014 through December 31, 2014 on the State's Monthly Management Report (MMR) for the 24 Regional Workforce Boards in the State reveal the following performance for the Region:

- 24,224 job seekers were placed into jobs that exited the system compared to 19,359 for the same period last PY.
- The Wagner-Peyser Entered Employment Rate (EER) is at 55.5 percent and is ranked 4th.
- The Veterans Program EER is at 58.2 percent and is ranked 6th.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program All Family Participation Rate is at 41.4 percent and is ranked 13th.
- The CAP / WT Program EER is at 38.8 percent and is ranked 3rd.

The Monthly Job Placement Report - developed by the Florida Department of Economic Opportunity and CareerSource Florida demonstrates on the report attached, that for Program Year 2014-2015 from July to January, CareerSource South Florida (CSSF) placed 44,820 people into jobs, which is a 20.7 percent increase over the same period last PY 2013-2014. CSSF was one of only four workforce regions in the State to have an increase and was the only workforce region to have an increase greater than 5 percent.

The region's Workforce Services Contractors and SFWIB staff work diligently through the efforts of the various Performance Improvement Teams (PIT) to continue enhancing the quality of the Workforce Services delivery system and improving performance.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

**DEO Monthly Management Report
July 1, 2014 through December 31, 2014 (Year-to-Date)**

Wagner-Peyser Entered Employment Rate					
Rank	Prev. Rank	Region	Entered Employment	Job Seekers with 90 Days of No Service	Performance
1	2	22	13,651	18,309	74.6 %
2	4	9	2,654	3,924	67.6 %
3	3	14	9,921	15,833	62.7 %
4	5	23	24,224	43,681	55.5 %
5	1	15	17,416	31,569	55.2 %
6	6	13	5,266	10,206	51.6 %
7	7	16	5,404	10,531	51.3 %
8	8	5	2,988	6,526	45.8 %
9	10	11	4,553	10,776	42.3 %
10	9	10	3,610	8,729	41.4 %
11	11	7	894	2,181	41.0 %
12	13	2	1,534	4,024	38.1 %
13	12	19	1,393	3,678	37.9 %
14	15	17	4,435	13,004	34.1 %
15	18	24	5,481	16,431	33.4 %
16	17	20	5,214	15,848	32.9 %
17	16	18	3,325	10,183	32.7 %
18	14	4	2,027	6,258	32.4 %
19	19	12	11,234	37,076	30.3 %
20	20	3	872	2,939	29.7 %
21	22	21	6,778	22,961	29.5 %
22	21	8	8,073	27,575	29.3 %
23	23	1	2,515	9,505	26.5 %
24	24	6	1,067	4,210	25.3 %
		SW	144,529	335,957	43.0 %

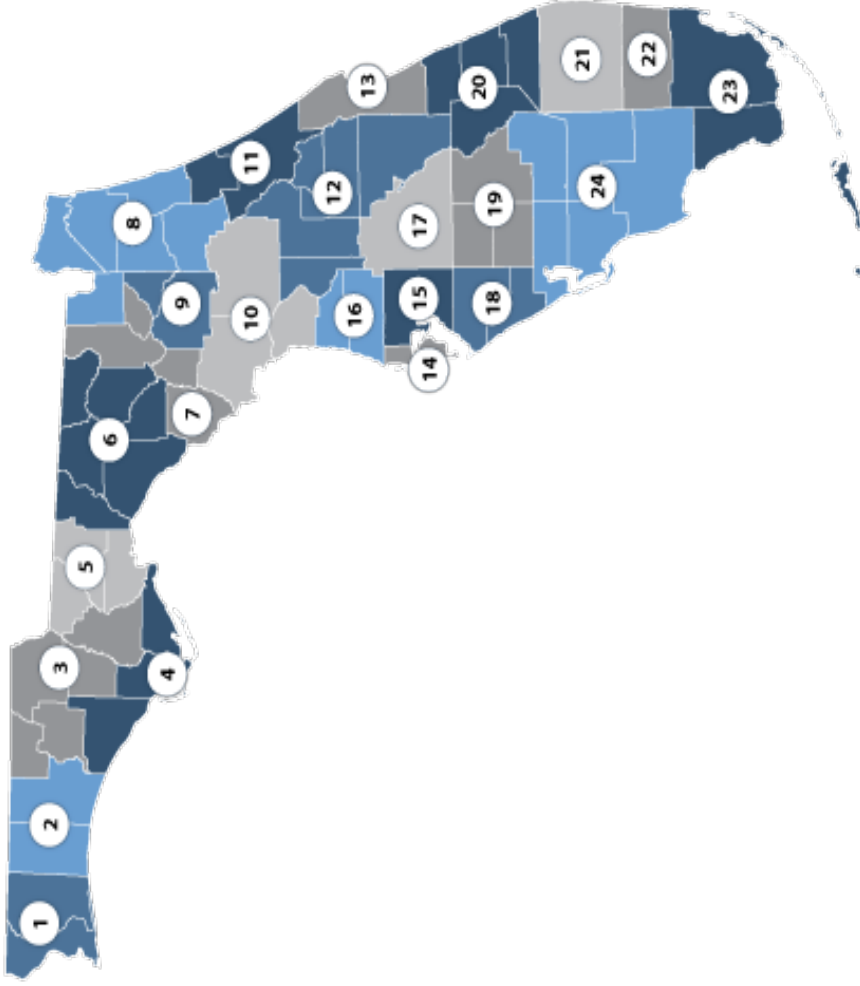
Veterans Entered Employment Rate					
Rank	Prev. Rank	Region	Vets Placed after 90 Days of No Service	Vets with 90 Days of No Service	Performance
1	1	22	600	684	87.7 %
2	3	14	556	768	72.4 %
3	2	15	745	1,100	67.7 %
4	4	9	191	294	65.0 %
5	5	5	186	319	58.3 %
6	6	23	515	885	58.2 %
7	7	2	341	605	56.4 %
8	8	13	577	1,350	42.7 %
9	9	17	279	688	40.6 %
10	11	11	307	789	38.9 %
11	13	7	77	204	37.7 %
12	12	10	291	783	37.2 %
13	10	4	251	695	36.1 %
14	15	18	226	669	33.8 %
15	16	6	86	255	33.7 %
16	14	21	317	942	33.7 %
17	19	16	439	1,333	32.9 %
18	18	24	295	925	31.9 %
19	17	8	866	2,777	31.2 %
20	21	3	45	145	31.0 %
21	20	12	664	2,245	29.6 %
22	23	20	336	1,224	27.5 %
23	22	1	317	1,171	27.1 %
24	24	19	46	186	24.7 %
		SW	8,553	21,036	40.7 %

**DEO Monthly Management Report
July 1, 2014 through December 31, 2014 (Year-to-Date)**

Welfare Transition Participation Rate (All Family)						
Rank	Prev. Rank	Region	Work Engaged	Received TANF	Performance	
1	1	14	1,359	2,370	57.3 %	
2	2	22	2,785	5,114	54.5 %	
3	3	11	1,474	2,775	53.1 %	
4	4	12	2,818	5,398	52.2 %	
5	5	17	1,183	2,282	51.8 %	
6	6	9	711	1,385	51.3 %	
7	7	5	1,218	2,425	50.2 %	
8	8	16	755	1,601	47.2 %	
9	9	15	1,369	2,907	47.1 %	
10	10	21	1,091	2,337	46.7 %	
11	11	7	220	489	45.0 %	
12	12	10	489	1,152	42.4 %	
13	13	23	3,453	8,350	41.4 %	
14	14	24	412	1,080	38.1 %	
15	16	1	434	1,197	36.3 %	
16	15	18	575	1,599	36.0 %	
17	17	4	117	366	32.0 %	
18	18	13	351	1,144	30.7 %	
19	19	20	204	795	25.7 %	
20	21	6	109	501	21.8 %	
21	20	8	1,774	8,229	21.6 %	
22	22	19	40	224	17.9 %	
23	23	2	28	315	8.9 %	
24	24	3	40	560	7.1 %	
		SW	23,009	54,595	42.1 %	

Welfare Transition Entered Employment Rate						
Rank	Prev. Rank	Region	Closed Due To Earnings	Cases Closed	Performance	
1	1	12	910	2,172	41.9 %	
2	2	14	400	998	40.1 %	
3	4	23	1,240	3,198	38.8 %	
4	3	16	222	590	37.6 %	
5	6	11	302	811	37.2 %	
6	9	17	313	866	36.1 %	
7	5	15	516	1,441	35.8 %	
8	8	21	314	879	35.7 %	
9	10	22	690	1,936	35.6 %	
10	7	4	59	173	34.1 %	
11	11	10	168	493	34.1 %	
12	12	13	171	514	33.3 %	
13	13	20	110	360	30.6 %	
14	14	5	154	530	29.1 %	
15	18	9	115	397	29.0 %	
16	17	18	216	786	27.5 %	
17	15	1	158	584	27.1 %	
18	19	19	34	126	27.0 %	
19	16	24	152	562	27.0 %	
20	20	8	615	2,467	24.9 %	
21	22	2	34	138	24.6 %	
22	21	6	47	215	21.9 %	
23	23	7	35	160	21.9 %	
24	24	3	38	190	20.0 %	
		SW	7,013	20,586	34.1 %	

Regional CareerSource Workforce Boards	
Size Category A:	
Region	CareerSource Workforce Board
8	CareerSource Brevard
12	CareerSource Central Florida
14	CareerSource Pinellas
15	CareerSource Tampa Bay
21	CareerSource Palm Beach County
22	CareerSource Broward
23	CareerSource South Florida
24	CareerSource Southwest Florida



DEO Monthly Job Placements Report

REGION	SUMMARY PY 2013 (July-Jan)		SUMMARY PY 2014 (July-Jan)			% CHANGE OF PLACEMENTS	JOB PLACEMENT TO FUNDING %	COMPOSIT SCORE = $((I*2)+(J*2))/4$
	TOTAL PLACEMENTS	% of Indv. Placed into Jobs	TOTAL PLACEMENTS	% of WP Funding Allocation	% of Indv. Placed into Jobs			
B	C	E	F	G	H	I	J	K
1	6,368	2.2%	4,898	2.26%	1.8%	-23.1%	80.9%	28.9%
2	4,129	1.4%	3,421	1.27%	1.3%	-17.1%	100.6%	41.7%
3	2,015	0.7%	1,772	0.52%	0.7%	-12.1%	127.2%	57.6%
4	5,501	1.9%	4,465	1.09%	1.7%	-18.8%	152.9%	67.0%
5	5,293	1.8%	5,298	1.87%	2.0%	0.1%	105.8%	52.9%
6	2,276	0.8%	2,209	0.54%	0.8%	-2.9%	152.7%	74.9%
7	1,852	0.6%	1,928	0.53%	0.7%	4.1%	135.8%	70.0%
8	17,417	6.0%	14,407	7.75%	5.4%	-17.3%	69.4%	26.1%
9	5,324	1.8%	4,948	1.42%	1.8%	-7.1%	130.1%	61.5%
10	8,138	2.8%	6,913	2.36%	2.6%	-15.1%	109.4%	47.2%
11	11,249	3.8%	9,857	3.18%	3.7%	-12.4%	115.7%	51.7%
12	24,312	8.3%	22,007	12.47%	8.2%	-9.5%	65.9%	28.2%
13	11,051	3.8%	9,704	2.95%	3.6%	-12.2%	122.8%	55.3%
14	17,489	6.0%	17,312	4.77%	6.5%	-1.0%	135.5%	67.2%
15	31,739	10.9%	28,997	6.62%	10.8%	-8.6%	163.5%	77.4%
16	11,539	3.9%	9,069	2.92%	3.4%	-21.4%	115.9%	47.3%
17	10,354	3.5%	8,993	3.07%	3.4%	-13.1%	109.4%	48.1%
18	9,723	3.3%	7,480	3.29%	2.8%	-23.1%	84.9%	30.9%
19	3,239	1.1%	3,005	0.76%	1.1%	-7.2%	147.6%	70.2%
20	11,417	3.9%	8,826	3.11%	3.3%	-22.7%	105.9%	41.6%
21	17,048	5.8%	12,598	6.76%	4.7%	-26.1%	69.6%	21.7%
22	21,934	7.5%	21,981	10.27%	8.2%	0.2%	79.9%	40.1%
23	37,142	12.7%	44,820	14.46%	16.7%	20.7%	115.7%	68.2%
24	15,795	5.4%	12,955	5.75%	4.8%	-18.0%	84.1%	33.1%
STW	292,344	100.0%	267,863	100.0%	100.0%	-8.4%	100.0%	45.8%



SFWIB WORKFORCE SYSTEMS IMPROVEMENT COMMITTEE

DATE: 2/19/2014

AGENDA ITEM NUMBER: 7

AGENDA ITEM SUBJECT: APPROVAL OF A RET AUTOMOTIVE TECHNICIAN SHORT TERM TRAINING PROGRAM

AGENDA ITEM TYPE: APPROVAL

RECOMMENDATION: SFWIB staff recommends that the WSI Committee recommend to the Board the approval of applying up to \$28,000 in Refugee Employment & Training Program (RET) funds to train up to 20 RET participants in an Automotive Program at American Advanced Technician Institute (AATI).

STRATEGIC GOAL: (1) Premier National Provider of Employment and Career Training

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

The Florida Department of Children and Families (DCF) Refugee Services awarded SFWIB \$28,000 for short-term training for RET participants for the period of October 1, 2014 through September 30, 2015. The DCF Refugee Services approved AATI's Automotive (Engine Performance and Electrical/Electronic Systems) Program as appropriate short-term training, affording eligible RET participants an opportunity to acquire specific job skills and industry-recognized certification. SFWIB approved this training program for the RET contract period that ended September 30, 2014. The following table highlights the program's successes:

20 Completed Training
18 Licensed with Miami-Dade County
15 Attained a Training Related Placement 75% (all within 60 days of completing training)
Average Wage Rate of \$13.41
Economic Benefit Per Placement: \$27,893
Net Economic Benefit Per Placement: \$26,026
Return on Investment of \$13.94

The Automotive Training Program is a partnership between SFWIB and AATI; SFWIB will cover the training and training-related expenses for program participants and AATI will deliver the training services. The course consists of eight weeks of training in preparation for local employment in the automotive industry.

The training will take place at AATI accredited by Accrediting Council for Continuing Education and Training (ACCET) based on twenty students per cohort. The delivery of instruction includes engine performance and electrical/electronic systems.

The following table highlights the program's structure, cost and related occupational skills acquired:

Funding Up to: \$28,000

Maximum Number to Be Trained: 20

Projected Placements within 60 Days of Completion: 80%

Program Cost: \$1,400 Cost Per Participant

Program Cost Includes: Registration Fee and Assessment, Books and Supplies, Instruction Cost, Certification Exams, Completion Certificate, County License (Technician or Apprentice), and Continuing Education Letter

Program Length: 8 weeks

Automotive Technician Occupations: Annual Average Salary \$23,048

Economic Benefit Per Placement: \$23,048

Net Economic Benefit Per Placement: \$16,423

Return on Investment: \$2.48

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SFWIB WORKFORCE SYTEMS IMPROVEMENT COMMITTEE

DATE: 2/19/2014

AGENDA ITEM NUMBER: 8

AGENDA ITEM SUBJECT: APPROVAL TO RE-ALLOCATE FUNDS FROM THE CITY OF HIALEAH TO RESCARE, INC.

AGENDA ITEM TYPE: APPROVAL

RECOMMENDATION: SFWIB staff recommends that the WSI Committee recommend to the Board the approval to terminate the Workforce Services and Refugee Employment contracts with the City of Hialeah, to award funding to Rescare, Inc. to continue providing services, and to authorize staff to issue an RFP to procure a new service provider.

STRATEGIC GOAL: (1) Premier National Provider of Employment and Career Training

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

At the request of the City of Hialeah, SFWIB ended its contractual obligations with the City of Hialeah effective February 9, 2015. In order to continue providing services at the Hialeah Career Center, ResCare, Inc., has agreed to temporarily assume the responsibility for operating the Career Center and take over the City's remaining Refugee Employment Program contractual commitments.

The proposed contract de-obligations and funding allocations are set forth in the attachment.

Staff also recommends that an RFP be issued to secure a replacement service provider for the upcoming program years beginning on July 1 2015 for the Workforce Services contract and October 1, 2015 for the Refugee Employment Program contract.

FUNDING: WIA ADULT, YOUTH AND DISLOCATED WORKER PROGRAMS, WAGNER PEYSER PROGRAM, TANF, UC, REA, REFUGEE EMPLOYMENT PROGRAM

PERFORMANCE: N/A

ATTACHMENT

CITY OF HIALEAH CAREER CENTER

Funding February 10 2015 to September 30, 2015

WIA Adult	WIA DW	WIA Rapid Resp	TANF	FSET	UC	REA	Refugee
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De-Obligation: City of Haileah \$ (135,772) \$ (167,028) \$ (17,456) \$ (209,094) \$ (52,440) \$ (15,753) \$ (13,328) \$ (92,338)

Funding Allocation: Rescare, Inc. \$ 135,772 \$ 167,028 \$ 17,456 \$ 209,094 \$ 52,440 \$ 15,753 \$ 13,328 \$ 92,338