



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
WORKFORCE SYSTEM IMPROVEMENT (WSI) COMMITTEE MEETING
Thursday, October 30, 2014
8:00 AM**

Doubletree by Hilton Miami Airport Hotel
Convention Center, 2nd floor
711 NW 72nd Avenue
Miami, Florida 33126

AGENDA

1. Call to Order and Introductions
2. Approval of WSI Committee Meeting Minutes
 - A. June 19, 2014
 - B. August 21, 2014
3. Information – Refugee Employment & Training (RET) Performance Overview
4. Information – Refugee Employment & Training (RET) Balance Scorecard Update
5. Information – Workforce Services Regional Performance Overview
6. Information – Workforce Services Balance Scorecard Update
7. Recommendation as to Approval of Ex-Offender Services Contractor
8. Recommendation as to Approval to Allocate Workforce Investment Act Adult Program Funds to Florida International University for First Generation Scholarship Fund Program



WORKFORCE SYSTEMS IMPROVEMENT (WSI) COMMITTEE

AGENDA ITEM NUMBER: 2A

DATE: October 30, 2014, 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

June 19, 2014 at 8:00am
 Doubletree Hotel – Convention Center
 711 N.W 72nd Avenue
 Miami, FL 33126

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES	
1. Fils-Aime, Sr., Daniel– <i>Chair</i> 2. DuBois, Victoria 3. Garza, Maria 4. Huston, Albert 5. Manning, Anne	Battle, Jorge - <i>Rescare</i>	Gavira, Beatriz – SER North Miami Beach
COMMITTEE MEMBERS NOT IN ATTENDANCE	Cepeda, Margarita – <i>UNIDAD of Miami Beach</i>	Gilbert, David – <i>City of Miami</i>
6. Arboleda, Carlos 7. Socorro, Ivonne	Collazo, Javier – <i>City of Hialeah</i>	Gonzalez, Ana M. – City of Hialeah
SFW STAFF Almagro, Olivia Alonso, Gustavo Beasley, Rick Hernandez, Juan	Costas, Jorge – <i>Youth Co-Op, Inc.</i>	Malony, Arnold – <i>Arbor E&T</i>
	Donovan, Delvin – <i>UNIDAD of Miami Beach</i>	Perez Barroto, Connie- <i>Youth Co-Op, Inc.</i>
	Flores, Oscar – <i>AATI</i>	Someillan, Ana – <i>Adults Mankind Organization, Inc.</i>
	Garcia, Sary – <i>UNIDAD of Miami Beach</i>	St. Jean, Donard – <i>Dade Institute of Technology</i>
		Subarana, Maria – <i>City of Hialeah</i>
		Thompson, Nancy – <i>Rescare</i>
		Quiros, Vivian – <i>Sullivan & Cogliano</i>

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

WSI Committee Chairman, Daniel Fils-Aime called the meeting to order at 8:13am, welcomed all those present, asked the members to introduce themselves and noted that a quorum had been achieved.

2. Approval of WSI Committee Meeting Minutes for October 17, 2014, February 27, 2014 and April 24, 2014

Mr. Albert Huston moved the approval of October 17, 2014, February 27, 2014 and April 24, 2014 meeting minutes. Motion seconded by Ms. Victoria Dubois; Motion Passed Unanimously

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Hernandez presented the item and noted that a total of 4,638 refugee job seekers received placement services during the period of October 1, 2013, through March 31, 2014 compared to 3,973 for the same period last Program Year (PY). He also read the following stats into record:

- 10,887 refugee job seekers have been enrolled in the RET program;
- 2,681 refugees placed in employment are still working after 90 days of hire;
- 2,107 refugees placed in employment are still working after 180 days of hire; and
- 1,837 refugees placed in employment are also receiving health benefits through their employer.

Ms. Garza verified with staff the number of individuals that were placed, as well as those still employed after 90 days.

4. Information– Refugee Employment and Training Program Balanced Scorecard Update

Mr. Hernandez presented the item and read into record the refugee employment and training program balanced scorecard summary report, which shows that all of the contractors met or exceeded the 65 percent of the PY 2013-14 performance measures.

Chairman Fils-Aime congratulated the contractors for meeting their performance measures.

No further questions or discussions.

5. Information– Workforce Services Contractors Regional Performance Overview

Mr. Hernandez read the following stats into record:

For Program Year (PY) 2013-2014 (July 1, 2013 – February 28, 2014), the Workforce Services Contractors assisted the placement of 35,117 job seekers into employment compared to 36,476 for the same period last Program Year..

Moreover, the performance statistics covering the period of July 1, 2013 through February 28, 2014 in the State's Monthly Management Report (MMR) for the Workforce Services Contractors revealed the following:

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is slightly over 43% which resulted in this region ranking ninth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER is slightly over 48%, resulting in tenth place ranking in this category out of the 24 Regional Workforce Boards in the State.

- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the performance statistics for the Workforce Services Contractors revealed the following:
 - The Region' is slightly over 43% in the All Family Participation Rate, resulting in ninth place ranking out of the 24 Regional Workforce Board in the State in this performance category.
 - The Region's Entered Employment rate is slightly over 29% resulting in fifth place ranking out of the 24 Regional Workforce Board in the State.

Chairman Fils-Aime questioned the fact this region is being compared to must smaller regions in Florida. Mr. Hernandez explained the various categories and briefly reviewed with the Committee the DEO Monthly Management Report for the period for July 1, 2013 through April 30, 21014 (Year-to-Date)

6. Information – Workforce Services Balance Scorecard Update

Mr. Hernandez presented the item and noted that as of the end of March 31, 2014, eight (9) service Contractors were meeting or exceeding 65% of the PY '12-'13 Performance Measures standards. Moreover, 10 of the 12 workforce service locations met the Employment After Services within 90 days performance measure which is one of the performance measure requirements. He additionally reviewed with the Committee the Workforce Services Contractors Performance Summary for the period of July 1, 2013 through May 31, 2014.

Mr. Huston verified with staff the number of contractors that met performances. Mr. Hernandez provided details and noted into record an error in the report. He explained that Arbor E&T (Carol City Career Center) was the only contractor that did not meet performance for the above reporting period.

Ms. Manning requested additional information on the total number of contractors that met performance. Mr. Hernandez provided details.

Nancy Thompson from Arbor E&T(Carol City Career Center) appeared before the Committee and explained that one of the primary reasons for Arbor's low performance had been due to the consolidation of two career centers (Hialeah Gardens and Carol City Career Centers). She also shared with the Committee that Arbor had been known from prior years to be one of the top performing contractors.

Ms. Manning asked whether there has been any improvement since the consolidation of the two career centers. Ms. Thompson explained.

Ana Maria Gonzalez from the City of Hialeah Career Center also appeared before the Committee and provided a summary of the City's current performance improvements. She announced that the City of Hialeah has surpassed performance standards by 2% percent.

Ms. Garza commented that she appreciated the updates provided by the service providers and requested staff continue to provide due diligence, trainings and follow-ups to help them improve performances.

Ms. Manning asked for a follow-up on prior concerns regarding the on-going challenges City of Hialeah experienced. Ms. Gonzalez explained.

Mr. Huston concurred with Ms. Garza with regards to staff making efforts to provide assistance to those with low performances.

7. Recommendation as to Approval of Workforce Services Contractor

Chairman Fils-Aime introduced the item. Mr. Hernandez further presented and read into record staff's recommendation for the WSI approval to recommend to the Board authorization for staff to negotiate contracts with Workforce Services RFP respondents based on available funds.

Ms. Manning inquired about the term, "due diligence". Mr. Hernandez defined the term and gave examples.

Ms. Garza questioned the number of experienced respondents that failed the RFP. She questioned whether there was much effort made by respondents to ensure high scores had been earned to continue their contracts with SFWIB/CSSF. Ms. Manning concurred. Ms. Garza asked whether the proper documentations were provided to staff in a timely manner. Mr. Hernandez explained the "Cone of silence". Mr. Hernandez reviewed the 2014 Workforce Services RFP and the Scores by Location reports.

Ms. Garza inquired about the purpose for releasing another RFP and Mr. Hernandez explained.

Ms. Manning inquired about the number of centers Youth-Co-op, Inc. currently manages and Mr. Hernandez responded.

Ms. Ann Manning moved the approval of staff recommendations. Motion seconded by Mr. Albert Huston; **Motion Passed with Unanimous Consent**

8. Recommendation as to Approval of the Revised Balance Scorecard Standard and Performance Measures

Chairman Fils-Aime introduced the item. Mr. Hernandez further presented and read the item into record staff's recommendation for the Committee's approval of the revised Workforce Services Balanced Scorecard performance measures for renewal and/or future contract consideration.

Ms. Manning asked whether this information had been shared with the contractors and Mr. Hernandez responded, "Yes".

Ms. Maria Garza moved the approval of the revised balanced scorecard standard and performance measures. Motion seconded by Ms. Ann Manning; **Motion Passed with Unanimous Consent**

Added-on Item:

9. Recommendation as to Approval of Allocation and Re-Allocation of Refugee Program Funds (Carried over from April 24, 2014 SFWIB Meeting)

Mr. Hernandez introduced the item and read it into record staff's recommendation for the Committee's approval to recommend to the Board the approval to allocate funds to the Refugee Employment Program Service Providers. He additionally noted that this item had been previously presented at the SFWIB meeting held on April 24, 2014.

Ms. Manning requested additional details and both Mr. Hernandez and SFWIB Assistant Director of Finance, Gustavo Alonso further explained. Ms. Manning requested this item be rewritten for better clarity.

Ms. Ann Manning moved the approval to allocate and reallocate refugee program funds. Motion seconded Mr. Albert Huston; **Motion Passed Unanimously**

There being no further business to come before the Committee the meeting adjourned at 9:14am



WORKFORCE SYSTEMS IMPROVEMENT (WSI) COMMITTEE

AGENDA ITEM NUMBER: 2B

DATE: October 30, 2014, 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

August 21, 2014 at 8:00am
 Camillus House
 1603 NW 7th Avenue, 3rd Floor
 Miami, Florida 33136

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES	
1. Huston, Albert	Barroso, Greg – <i>City of Key West Fire Department</i>	Gavira, Beatriz – SER North Miami Beach
COMMITTEE MEMBERS NOT IN ATTENDANCE	Costas, Jorge – <i>Youth Co-Op, Inc.</i>	Gilbert, David – <i>City of Miami</i>
2. Fils-Aime, Sr., Daniel– <i>Chair</i>	Dallas, M. Florida Career School	Malony, A. - <i>KRA</i>
3. Arboleda, Carlos	Donovan, Delvin – <i>UNIDAD of Miami Beach</i>	Perez – Barroso – <i>Connie – Youth Co-Op, Inc.</i>
4. DuBois, Victoria	Garcia, Sary – <i>UNIDAD of Miami Beach</i>	Sante, Alicia – <i>Youth Co-Op, Inc.</i>
5. Garza, Maria		Thompson, Nancy – <i>Rescare</i>
6. Manning, Anne		Wright, Shauna – <i>KRA</i>
7. Socorro, Ivonne		
SFW STAFF Hernandez, Juan		

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Albert Huston called the meeting to order at 8:35am in the absence of Chairman, Daniel Fils-Aime, welcomed all those present, asked the members to introduce themselves and noted that a quorum had not been achieved.

2. Approval of June 19, 2014 WSI Committee Meeting Minutes
Deferred

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Albert Huston introduced the item. SFWIB Programs Manager, Juan Hernandez further presented and noted that a total of 5,827 refugee job seekers received placement services during the period of

October 1, 2013, through July 31, 2014 compared to 4,941 for the same period last Program Year (PY). He also read the following stats into record:

- 13,936 refugee job seekers have been enrolled in the RET program;
- 3,432 refugees placed in employment are still working after 90 days of hire;
- 2,627 refugees placed in employment are still working after 180 days of hire; and
- 2,312 refugees placed in employment are also receiving health benefits through their employer.

No further questions or discussions.

4. Information– Refugee Employment and Training Program Balanced Scorecard Update

Mr. Albert Huston introduced the item and Mr. Hernandez further presented. He reviewed the refugee employment and training program balanced scorecard summary report, which indicated that all of the contractors met or exceeded the 65 percent of the PY 2013-14 performance measures.

No further questions or discussions.

5. Information– Workforce Services Contractors Regional Performance Overview

Mr. Huston introduced the item and Mr. Hernandez read the following stats into record:

For Program Year (PY) 2013-2014 (July 1, 2013 – June 30, 2014), the Workforce Services Contractors assisted the placement of 43,095 job seekers into employment compared to 43,128 for the same period last Program Year.

Moreover, the performance statistics covering the period of July 1, 2013 through June 30, 2014 in the State's Monthly Management Report (MMR) for the Workforce Services Contractors revealed the following:

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is slightly over 44% which resulted in this region ranking eighth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER was slightly over 52%, which resulted in fourth place ranking in this category out of the 24 Regional Workforce Boards in the State.
- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the performance statistics for the Workforce Services Contractors revealed the following:
 - The Region's All Family Participation Rate was slightly over 47% which resulted in ninth place ranking out of the 24 Regional Workforce Board in the State in this performance category.
 - The Region's Entered Employment rate was slightly over 29%, which resulted in fifth place ranking out of the 24 Regional Workforce Board in the State.

Mr. Huston asked whether this region is being compared to other regions with similar demographics. Mr. Hernandez responded, "No."

6. Information – Workforce Services Balance Scorecard Job Placements Update

Mr. Hernandez presented the item and read it into record. He additionally reviewed with the Committee CSSF's Balanced Scorecard Report Monthly Job Placements for the period of July 1, 2014 to July 31, 2014.

No further questions or discussions. However, prior to adjourning the meeting, Mr. Huston opened the discussion to those seated in the audience and Mr. Arnold Malone of KRA Corporation appeared before the committee and inquired about the possibilities of revisiting current placement standards for Opa-Locka Career Center. Mr. Hernandez advised him to contact Executive Director Rick Beasley via e-mail for possible consideration.

There being no further business to come before the Committee, the meeting adjourned at 9:14am



SFWIB WORKFORCE SYSTEMS IMPROVEMENT COMMITTEE

DATE: 10/30/2014

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM
PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

For Program Year (PY) 2013-14, the Refugee Employment and Training (RET) Program Contractors, from October 1, 2013 through September 30, 2014 assisted in placing into employment a total of 7,069 refugee job seekers compared to 5,955 for the same period last Program Year (PY). The program experienced a 18.7 percent increase in placements.

For the RET Program, the Year-to-Date (YTD) performance statistics reveal the following:

- 17,139 refugee job seekers enrolled in the RET Program;
- 4,100 refugees are still working after 90 days of hire;
- 3,259 refugees are still working after 180 days of hire; and
- 2,750 refugees are receiving health benefits through the employer.

Overall, the statistics above show the region's placements have increased compared to the same period last PY. The region's RET Program Contractors and SFWIB staff continue to work diligently through the efforts of the Performance Improvement Team (PIT) to enhance the quality of services offered to refugee job seekers and improve the overall performance.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SFWIB WORKFORCE SYTEMS IMPROVEMENT COMMITTEE

DATE: 10/30/2014

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM BALANCED SCORECARD UPDATE

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

The Refugee Employment and Training (RET) Balanced Scorecard measures the performance of RET Service Contractors and is attached for the month of September 2014.

The RET Services Contractors Performance Summary for the same period is attached. The summary shows that 8 of 9 Contractors are meeting or exceeding 65 percent of the PY 2013-14 performance measures.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

RET SERVICES CONTRACTORS PERFORMANCE SUMMARY

Balanced Scorecard PY '13-'14
September 2014







RET Services Contractors	# of Performance Measures Standards Met *	# of Performance Measures	% of Performance Measures Standards Met
Adults Mankind Organization, Inc.	3	4	75%
Arbor E & T, LLC	4	4	100%
Cuban American National Council, Inc.	4	4	100%
Community Coalition, Inc.	2	4	50%
City of Hialeah	3	4	75%
Lutheran Services of Florida, Inc.	3	4	75%
Miami Beach Latin Chamber of Commerce, Inc.	3	4	75%
UNIDAD of Miami Beach, Inc.	3	4	75%
Youth Co-Op, Inc.	4	4	100%

** Performance Measures: Entered Employment Rate (EER) and EER Less Than a Year (LTY) are not applicable.*

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 9/30/2014

Regional

Regional			
	Measure	Standard	Region
1	Entered Employment Rate	40 %	29.20 % 
2	Entered Employment Rate LTY	47 %	23.73 % 
3	Employed on the 90th Day	74 %	83.76 % 
4	Employed on the 180th Day	62 %	88.18 % 
5	Health Benefits	40 %	39.56 % 
6	Placements	380	630
7	Intakes	607	1,582
8	Career Laddering Placements	50 %	0.00 %
9	On the Job Training (OJT)	169	68
10	Short Term Training	150	29
11	STT Placements within 60 days	75 %	5.88 % 

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 9/30/2014

AMO

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	29.20 %	33.08 %	↑
2	Entered Employment Rate LTY	50 %	NA	29.63 %	↑
3	Employed on the 90th Day	76 %	NA	93.19 %	↑
4	Employed on the 180th Day	64 %	NA	99.17 %	↑
5	Health Benefits	40 %	39.56 %	39.94 %	↑
6	Placements	98	NA	143	
7	Intakes	96	NA	290	
8	Career Laddering Placements	50 %	NA	0.00 %	
9	On the Job Training (OJT)	22	NA	25	
10	Short Term Training	33	NA	2	
11	STT Placements within 60 days	75 %	NA	0.00 %	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 9/30/2014

Arbor E&T, LLC

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	29.20 %	27.24 %	↑
2	Entered Employment Rate LTY	50 %	NA	22.50 %	↑
3	Employed on the 90th Day	76 %	NA	84.23 %	↓
4	Employed on the 180th Day	64 %	NA	83.68 %	↑
5	Health Benefits	40 %	39.56 %	55.09 %	↑
6	Placements	27	NA	40	
7	Intakes	34	NA	151	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	6	NA	6	
10	Short Term Training	9	NA	6	
11	STT Placements within 60 days	75 %	NA	40.00 %	↑

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 9/30/2014

CANC

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	29.20 %	22.05 %	↓
2	Entered Employment Rate LTY	50 %	NA	17.92 %	↑
3	Employed on the 90th Day	76 %	NA	83.94 %	↑
4	Employed on the 180th Day	64 %	NA	85.86 %	↑
5	Health Benefits	40 %	39.56 %	44.31 %	↓
6	Placements	34	NA	52	
7	Intakes	60	NA	131	
8	Career Laddering Placements	50 %	NA	0.00 %	
9	On the Job Training (OJT)	8	NA	2	
10	Short Term Training	12	NA	ND	
11	STT Placements within 60 days	75 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 9/30/2014

Community Coalition

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	29.20 %	17.13 %	↓
2	Entered Employment Rate LTY	50 %	NA	11.85 %	↓
3	Employed on the 90th Day	76 %	NA	78.15 %	↓
4	Employed on the 180th Day	64 %	NA	84.78 %	↑
5	Health Benefits	40 %	39.56 %	17.06 %	↓
6	Placements	23	NA	22	
7	Intakes	28	NA	164	
8	Career Laddering Placements	50 %	NA	0.00 %	
9	On the Job Training (OJT)	5	NA	ND	
10	Short Term Training	8	NA	11	
11	STT Placements within 60 days	75 %	NA	0.00 %	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 9/30/2014

Hialeah, City of

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	29.20 %	20.00 %	↑
2	Entered Employment Rate LTY	50 %	NA	16.16 %	↑
3	Employed on the 90th Day	76 %	NA	85.25 %	↑
4	Employed on the 180th Day	64 %	NA	89.47 %	↑
5	Health Benefits	40 %	39.56 %	12.79 %	↓
6	Placements	6	NA	6	
7	Intakes	14	NA	25	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	1	NA	4	
10	Short Term Training	2	NA	3	
11	STT Placements within 60 days	75 %	NA	0.00 %	

ND = No data

NA = Region performance not applicable for this measure

10/10/2014 11:22:32 AM

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 9/30/2014

Lutheran Services

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	29.20 %	27.94 %	↑
2	Entered Employment Rate LTY	50 %	NA	24.59 %	↑
3	Employed on the 90th Day	76 %	NA	78.59 %	↑
4	Employed on the 180th Day	64 %	NA	85.90 %	↑
5	Health Benefits	40 %	39.56 %	38.16 %	↓
6	Placements	93	NA	131	
7	Intakes	104	NA	287	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	21	NA	ND	
10	Short Term Training	31	NA	ND	
11	STT Placements within 60 days	75 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 9/30/2014

Miami Beach Latin Chamber

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	29.20 %	61.18 %	↓
2	Entered Employment Rate LTY	50 %	NA	49.69 %	↓
3	Employed on the 90th Day	76 %	NA	85.07 %	↑
4	Employed on the 180th Day	64 %	NA	94.55 %	↓
5	Health Benefits	40 %	39.56 %	36.47 %	↑
6	Placements	10	NA	12	
7	Intakes	19	NA	15	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	3	NA	ND	
10	Short Term Training	4	NA	ND	
11	STT Placements within 60 days	75 %	NA	0.00 %	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 9/30/2014

Unidad of Miami Beach Devlpmt

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	29.20 %	50.62 %	↑
2	Entered Employment Rate LTY	50 %	NA	44.70 %	↑
3	Employed on the 90th Day	76 %	NA	93.48 %	↓
4	Employed on the 180th Day	64 %	NA	89.39 %	↓
5	Health Benefits	40 %	39.56 %	37.58 %	↓
6	Placements	10	NA	11	
7	Intakes	8	NA	13	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	2	NA	ND	
10	Short Term Training	4	NA	ND	
11	STT Placements within 60 days	75 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 9/30/2014

Youth Co-Op

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	29.20 %	32.50 %	↓
2	Entered Employment Rate LTY	50 %	NA	23.71 %	↓
3	Employed on the 90th Day	76 %	NA	79.19 %	↑
4	Employed on the 180th Day	64 %	NA	81.92 %	↑
5	Health Benefits	40 %	39.56 %	41.17 %	↓
6	Placements	139	NA	213	
7	Intakes	157	NA	506	
8	Career Laddering Placements	50 %	NA	0.00 %	
9	On the Job Training (OJT)	31	NA	31	
10	Short Term Training	47	NA	7	
11	STT Placements within 60 days	75 %	NA	0.00 %	

ND = No data

NA = Region performance not applicable for this measure

10/10/2014 11:22:32 AM



SFWIB WORKFORCE SYTEMS IMPROVEMENT COMMITTEE

DATE: 10/30/2014

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: WORKFORCE SERVICES REGIONAL PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: (1) Premier National Provider of Employment and Career Training

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

For Program Year (PY) 2014-2015, the performance statistics attached covering the period of July 1, 2014 through August 31, 2014 on the State's Monthly Management Report (MMR) for the 24 Regional Workforce Boards in the State reveal the following:

- The region's Workforce Services Contractors assisted in placing into employment a total of 7,252 job seekers that exited the system compared to 5,564 same period last PY.
- The region's WP Entered Employment Rate (EER) is at 54.3 percent and is ranked 6th.
- The region's Veterans Program EER is at 52.4 percent and is ranked 7th.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program All Family Participation Rate is at 42.6 percent and is ranked 12th.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program EER is at 35.5 percent and is ranked 6th.

The region's Workforce Services Contractors and SFWIB staff work diligently through the efforts of the various Performance Improvement Teams (PIT) to transition into the PY 14-15 performance based contract model. As a result, these efforts have enhanced the quality of the Workforce Services delivery system and improved performance. For example, the region has had a 23.3 percent increase in job seekers exiting the system with employment compared to the same period last PY.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

DEO Monthly Management Report
July 1, 2014 through August 31, 2014 (Year-to-Date)

Wagner-Peyser Entered Employment Rate				
Rank	Region	Entered Employment	Job Seekers with 90 Days of No Service	Performance
1	22	4,005	4,196	95.4%
2	9	1,123	1,222	91.9%
3	15	5,114	6,343	80.6%
4	14	3,067	4,173	73.5%
5	16	1,785	3,046	58.6%
6	23	7,252	13,365	54.3%
7	13	1,938	3,889	49.8%
8	4	432	882	49.0%
9	5	1,118	2,292	48.8%
10	19	523	1,214	43.1%
11	11	1,390	3,300	42.1%
12	7	259	649	39.9%
13	10	1,156	3,036	38.1%
14	2	549	1,465	37.5%
15	17	1,321	3,789	34.9%
16	18	1,057	3,156	33.5%
17	12	3,647	11,553	31.6%
18	3	273	887	30.8%
19	24	1,638	5,322	30.8%
20	8	2,830	9,302	30.4%
21	21	2,301	8,352	27.6%
22	1	753	2,872	26.2%
23	20	1,784	7,046	25.3%
24	6	317	1,400	22.6%
	SW	45,632	102,751	44.4%

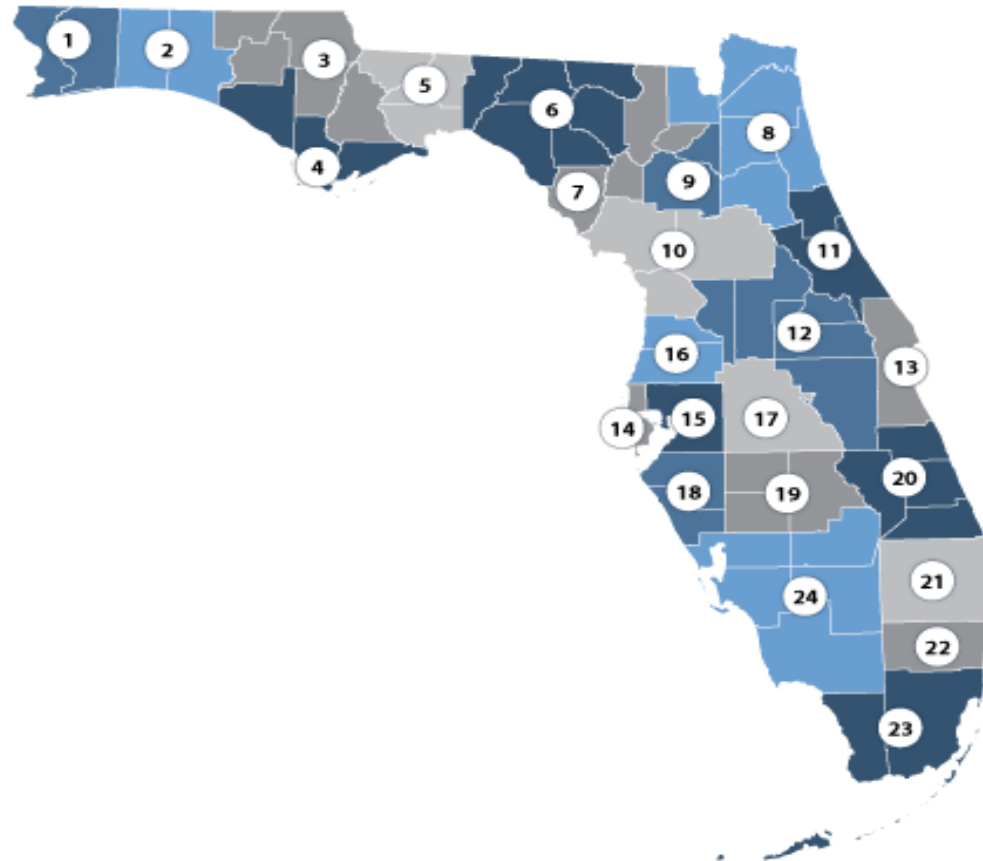
Veterans Entered Employment Rate				
Rank	Region	Vets Placed after 90 Days of No Service	Vets with 90 Days of No Service	Performance
1	22	185	211	87.7%
2	9	82	96	85.4%
3	15	218	258	84.5%
4	16	105	135	77.8%
5	5	68	110	61.8%
6	14	206	364	56.6%
7	23	163	311	52.4%
8	4	68	130	52.3%
9	2	128	285	44.9%
10	17	70	170	41.2%
11	10	121	313	38.7%
12	13	237	680	34.9%
13	21	130	378	34.4%
14	12	239	699	34.2%
15	11	86	257	33.5%
16	8	323	1,010	32.0%
17	18	83	266	31.2%
18	24	73	241	30.3%
19	3	13	44	29.5%
20	7	22	79	27.8%
21	19	18	65	27.7%
22	6	21	82	25.6%
23	1	92	364	25.3%
24	20	151	741	20.4%
	SW	2,902	7,289	39.8%

DEO Monthly Management Report
July 1, 2014 through July 31, 2014 (Year-to-Date)

Welfare Transition Participation Rate (All Family)				
Rank	Region	Work Engaged	Received TANF	Performance
1	14	422	730	57.8%
2	11	490	887	55.2%
3	9	234	454	51.5%
4	22	820	1,600	51.3%
5	12	770	1,552	49.6%
6	7	72	146	49.3%
7	17	388	791	49.1%
8	5	400	820	48.8%
9	16	249	518	48.1%
10	15	418	918	45.5%
11	10	141	331	42.6%
12	23	1,165	2,736	42.6%
13	21	271	660	41.1%
14	1	149	385	38.7%
15	18	200	526	38.0%
16	24	132	366	36.1%
17	13	125	365	34.2%
18	4	31	118	26.3%
19	19	15	66	22.7%
20	8	526	2,474	21.3%
21	6	34	165	20.6%
22	20	50	256	19.5%
23	2	5	85	5.9%
24	3	6	193	3.1%
	SW	7,113	17,142	41.5%

Welfare Transition Entered Employment Rate				
Rank	Region	Closed Due To Earnings	Cases Closed	Performance
1	12	238	605	39.3%
2	14	129	330	39.1%
3	16	70	186	37.6%
4	11	102	274	37.2%
5	4	22	61	36.1%
6	23	367	1,035	35.5%
7	17	112	321	34.9%
8	21	75	218	34.4%
9	15	160	476	33.6%
10	22	184	565	32.6%
11	3	11	34	32.4%
12	13	50	158	31.6%
13	1	55	184	29.9%
14	10	39	135	28.9%
15	20	30	117	25.6%
16	5	45	177	25.4%
17	24	48	189	25.4%
18	7	10	40	25.0%
19	9	31	125	24.8%
20	18	65	269	24.2%
21	8	178	764	23.3%
22	6	14	68	20.6%
23	19	6	37	16.2%
24	2	5	43	11.6%
	SW	2,046	6,411	31.9%

Regional CareerSource Workforce Boards Size Category A:	
Region	CareerSource Workforce Board
8	CareerSource Brevard
12	CareerSource Central Florida
14	CareerSource Pinellas
15	CareerSource Tampa Bay
21	CareerSource Palm Beach County
22	CareerSource Broward
23	CareerSource South Florida
24	CareerSource Southwest Florida





SFWIB WORKFORCE SYTEMS IMPROVEMENT COMMITTEE

DATE: 10/30/2014

AGENDA ITEM NUMBER: 6

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD JOB PLACEMENTS UPDATE

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: (1) Premier National Provider of Employment and Career Training
(2) Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

The region's Balanced Scorecard Job Placements measures the number of jobseekers employed from either a Direct Job Placement (DJP); which is a jobseeker being hired as a result of a referral to a job order or Obtained Employment (OE); which is a jobseeker securing employment after workforce services are provided. A Balanced Scorecard Report - Employment Summary for the period of July 1, 2014 through September 30, 2014 attached shows that the Region had a total of 15,879 Job Placements.

The Monthly Job Placement Report - developed by the Florida Department of Economic Opportunity and CareerSource Florida demonstrated on its September 2014 report, that Region 23 had a 33.6 percent increase compared to its September 2013 report. The Region's improvement in the number of job placements on the September 2014 report ranks number one among all the 24 regions in the State.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Balanced Scorecard Report

Report Date: 7/1/2014 To 9/30/2014

Location	Maximum Standard		Minimum Standard		Total	OE	DJP	Direct Job Placement						OE %	DJP %
	#	%	#	%				Univ.	UC	VET	TANF / CAP	WIA	WIA TR		
	COH	1,902	59.0%	1,371				81.9%	1,123	1,025	98	74	7		
COM	1,498	72.6%	1,077	101.0%	1,088	858	230	171	23	5	22	8	1	78.9%	21.1%
Carol City	1,795	84.6%	1,293	117.4%	1,518	1,386	132	102	8	3	12	6	1	91.3%	8.7%
Miami Beach	1,251	34.4%	903	47.6%	430	401	29	25	0	2	2	0	0	93.3%	6.7%
Opa Locka	981	23.2%	705	32.3%	228	218	10	2	1	0	6	1	0	95.6%	4.4%
NMB	2,191	89.4%	1,578	124.1%	1,959	1,806	153	99	19	10	19	4	2	92.2%	7.8%
Transition	115	106.5%	102	119.6%	122	77	45	33	4	1	1	6	0	63.1%	36.9%
Florida Keys	406	81.7%	366	90.7%	332	242	90	65	6	7	6	6	0	72.9%	27.1%
Homestead	1,423	72.5%	1,023	100.9%	1,032	676	356	291	16	4	28	17	0	65.5%	34.5%
Little Havana	1,832	85.3%	1,323	118.1%	1,563	1,429	134	91	14	2	12	15	0	91.4%	8.6%
Northside	2,791	84.4%	2,013	117.1%	2,357	1,556	801	674	55	9	40	17	6	66.0%	34.0%
Perrine	1,865	104.1%	1,341	144.8%	1,942	1,689	253	186	12	15	27	12	1	87.0%	13.0%
South Miami	400	41.3%	288	57.3%	165	98	67	59	2	0	5	1	0	59.4%	40.6%
West Dade	2,491	81.1%	1,794	112.6%	2,020	1,685	335	242	20	8	39	20	6	83.4%	16.6%
Total	20,942	75.8%	15,177	104.6%	15,879	13,146	2,733	2,114	187	70	229	114	19	82.8%	17.2%
							% of DJP	77.4%	6.8%	2.6%	8.4%	4.2%	0.7%		



SFWIB WORKFORCE SYTEMS IMPROVEMENT COMMITTEE

DATE: 10/30/2014

AGENDA ITEM NUMBER: 7

AGENDA ITEM SUBJECT: WORKFORCE SERVICES TO EX-OFFENDERS CONTRACTOR

AGENDA ITEM TYPE: APPROVAL

RECOMMENDATION: SFWIB staff recommends the WSI committee to recommend to the Board authorizing staff to negotiate contracts with Workforce Services to Ex-Offenders RFP respondents based on available funding.

STRATEGIC GOAL: (1) Premier National Provider of Employment and Career Training

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

The SFWIB at its June 19, 2014 meeting approved the recommendation to authorize staff to release another Request for Proposals (RFP) for Workforce Services to Ex-Offenders for program year 2014-2015.

Staff released a Workforce Services to Ex-Offenders RFP to the public on August 13, 2014, soliciting proposals from organizations capable of providing Workforce Services to Ex-Offenders within region 23. One organization responded by the prescribed deadline.

The proposal was reviewed based on the criteria detailed in the RFP. On September 25, 2014, CSSF held a Public Review Forum to reveal the respondent's scores. A total of one respondent met the 80-point threshold for the Workforce Services to Ex-Offenders program, but did not meet due diligence. A table is provided displaying the results of the Public Review Forum.

CSSF staff recommends awarding a contract with the respondent that has satisfied the 80-point threshold contingent upon the respondent meeting the required due diligence. The respondent will have the opportunity to provide documentation to the Office of Continuous Improvement (OCI) to meet due diligence.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



SWIB WORKFORCE SYSTEMS IMPROVEMENT COMMITTEE

DATE: 10/30/2014

AGENDA ITEM NUMBER: 8

AGENDA ITEM SUBJECT: ALLOCATION OF WORKFORCE INVESTMENT ACT (WIA) ADULT PROGRAM FUNDS FOR A FIRST GENERATION SCHOLARSHIP FUND PROGRAM

AGENDA ITEM TYPE: APPROVAL

RECOMMENDATION: SWIB staff recommends the WSI committee to recommend to the Board the approval to allocate \$135,000 in WIA Adult program funds to Florida International University for the First Generation Scholarship Fund Program.

STRATEGIC GOAL: Dedicated Commitment to Youth Participation in the 21st Century Economy; Celebrated Benchmark Leader in Best Practices; and State Leader in Collaborative Partnerships

STRATEGIC PROJECT: The Age 14 to 24 Agenda

BACKGROUND:

Florida International University (FIU) in collaboration with SWIB will provide scholarships to students who are primarily Juniors and Seniors that are enrolled in the First Generation Scholarship Fund Program. This program allows those first in their families to pursue a college degree in the Science, Technology, Engineering, or Mathematics (STEM) fields. The FIU First Generation Scholarship Fund is supported by an innovative matching grant program established in 2006 by the Florida Legislature. Funds to this program will be matched 100% by the state of Florida. Since the program's inception in 2006, nearly 7,640 First Generation Scholarships were allocated to FIU students providing a significant return on investment in the region's economy.

A grant of \$135,000 from SWIB will result in \$125,000 for scholarships being matched by FIU for a total of \$250,000 in scholarship funds for the first generation FIU students pursuing a STEM education. The remaining \$10,000 towards the First Generation program will provide funds for student academic support, publications, website development and maintenance, personnel, and other critical programmatic and administrative support.

The scholarship program is managed by FIU, which serves as the administrator and fiscal agent for all the First Generation Scholarships. In following the procurement process of Miami-Dade County, Administrative Order No: 3-38, it is recommended that SWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of SWIB. A two thirds (2/3) vote of the quorum is required to waive the competitive procurement process.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT