



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
WORKFORCE SYSTEMS IMPROVEMENT (WSI) COMMITTEE
Thursday, August 21, 2014
8:00 A.M.**

Camillus House
1603 NW 7th Avenue, 3rd Floor
Miami, Florida 33136

AGENDA

1. Call to Order and Introductions
2. Approval of Workforce Systems Improvement Committee Meeting Minutes
 - A. June 19, 2014
3. Information – Refugee Employment and Training Program Performance Overview
4. Information – Refugee Employment and Training Program Balanced Scorecard Update
5. Information – Workforce Services Regional Performance Overview
6. Information – Workforce Services Balanced Scorecard Job Placements Update

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WORKFORCE SYSTEMS IMPROVEMENT (WSI) COMMITTEE

AGENDA ITEM NUMBER: 2A

DATE: August 21, 2014, 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

June 19, 2014 at 8:00am
 Doubletree Hotel – Convention Center
 711 N.W 72nd Avenue
 Miami, FL 33126

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES	
1. Fils-Aime, Sr., Daniel– <i>Chair</i> 2. DuBois, Victoria 3. Garza, Maria 4. Huston, Albert 5. Manning, Anne	Battle, Jorge - <i>Rescare</i> Cepeda, Margarita – <i>UNIDAD of Miami Beach</i>	Gavira, Beatriz – SER North Miami Beach Gilbert, David – <i>City of Miami</i> Gonzalez, Ana M. – City of Hialeah
COMMITTEE MEMBERS NOT IN ATTENDANCE 6. Arboleda, Carlos 7. Socorro, Ivonne	Collazo, Javier – <i>City of Hialeah</i> Costas, Jorge – <i>Youth Co-Op, Inc.</i> Donovan, Delvin – <i>UNIDAD of Miami Beach</i>	Malony, Arnold – <i>Arbor E&T</i> Perez Barroto, Connie- <i>Youth Co-Op, Inc.</i> Someillan, Ana – <i>Adults Mankind Organization, Inc.</i>
SFW STAFF Almagro, Olivia Alonso, Gustavo Beasley, Rick Hernandez, Juan	Flores, Oscar – <i>AATI</i> Garcia, Sary – <i>UNIDAD of Miami Beach</i>	St. Jean, Donard – <i>Dade Institute of Technology</i> Subarana, Maria – <i>City of Hialeah</i> Thompson, Nancy – <i>Rescare</i> Quiros, Vivian – <i>Sullivan & Cogliano</i>

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

WSI Committee Chairman, Daniel Fils-Aime called the meeting to order at 8:13am, welcomed all those present, asked the members to introduce themselves and noted that a quorum had been achieved.

2. Approval of WSI Committee Meeting Minutes for October 17, 2014, February 27, 2014 and April 24, 2014

Mr. Albert Huston moved the approval of October 17, 2014, February 27, 2014 and April 24, 2014 meeting minutes. Motion seconded by Ms. Victoria Dubois; Motion Passed Unanimously

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Hernandez presented the item and noted that a total of 4,638 refugee job seekers received placement services during the period of October 1, 2013, through March 31, 2014 compared to 3,973 for the same period last Program Year (PY). He also read the following stats into record:

- 10,887 refugee job seekers have been enrolled in the RET program;
- 2,681 refugees placed in employment are still working after 90 days of hire;
- 2,107 refugees placed in employment are still working after 180 days of hire; and
- 1,837 refugees placed in employment are also receiving health benefits through their employer.

Ms. Garza verified with staff the number of individuals that were placed, as well as those still employed after 90 days.

4. Information– Refugee Employment and Training Program Balanced Scorecard Update

Mr. Hernandez presented the item and read into record the refugee employment and training program balanced scorecard summary report, which shows that all of the contractors met or exceeded the 65 percent of the PY 2013-14 performance measures.

Chairman Fils-Aime congratulated the contractors for meeting their performance measures.

No further questions or discussions.

5. Information– Workforce Services Contractors Regional Performance Overview

Mr. Hernandez read the following stats into record:

For Program Year (PY) 2013-2014 (July 1, 2013 – February 28, 2014), the Workforce Services Contractors assisted the placement of 35,117 job seekers into employment compared to 36,476 for the same period last Program Year..

Moreover, the performance statistics covering the period of July 1, 2013 through February 28, 2014 in the State's Monthly Management Report (MMR) for the Workforce Services Contractors revealed the following:

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is slightly over 43% which resulted in this region ranking ninth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER is slightly over 48%, resulting in tenth place ranking in this category out of the 24 Regional Workforce Boards in the State.

- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the performance statistics for the Workforce Services Contractors revealed the following:
 - The Region' is slightly over 43% in the All Family Participation Rate, resulting in ninth place ranking out of the 24 Regional Workforce Board in the State in this performance category.
 - The Region's Entered Employment rate is slightly over 29% resulting in fifth place ranking out of the 24 Regional Workforce Board in the State.

Chairman Fils-Aime questioned the fact this region is being compared to must smaller regions in Florida. Mr. Hernandez explained the various categories and briefly reviewed with the Committee the DEO Monthly Management Report for the period for July 1, 2013 through April 30, 21014 (Year-to-Date)

6. Information – Workforce Services Balance Scorecard Update

Mr. Hernandez presented the item and noted that as of the end of March 31, 2014, eight (9) service Contractors were meeting or exceeding 65% of the PY '12-'13 Performance Measures standards. Moreover, 10 of the 12 workforce service locations met the Employment After Services within 90 days performance measure which is one of the performance measure requirements. He additionally reviewed with the Committee the Workforce Services Contractors Performance Summary for the period of July 1, 2013 through May 31, 2014.

Mr. Huston verified with staff the number of contractors that met performances. Mr. Hernandez provided details and noted into record an error in the report. He explained that Arbor E&T (Carol City Career Center) was the only contractor that did not meet performance for the above reporting period.

Ms. Manning requested additional information on the total number of contractors that met performance. Mr. Hernandez provided details.

Nancy Thompson from Arbor E&T(Carol City Career Center) appeared before the Committee and explained that one of the primary reasons for Arbor's low performance had been due to the consolidation of two career centers (Hialeah Gardens and Carol City Career Centers). She also shared with the Committee that Arbor had been known from prior years to be one of the top performing contractors.

Ms. Manning asked whether there has been any improvement since the consolidation of the two career centers. Ms. Thompson explained.

Ana Maria Gonzalez from the City of Hialeah Career Center also appeared before the Committee and provided a summary of the City's current performance improvements. She announced that the City of Hialeah has surpassed performance standards by 2% percent.

Ms. Garza commented that she appreciated the updates provided by the service providers and requested staff continue to provide due diligence, trainings and follow-ups to help them improve performances.

Ms. Manning asked for a follow-up on prior concerns regarding the on-going challenges City of Hialeah experienced. Ms. Gonzalez explained.

Mr. Huston concurred with Ms. Garza with regards to staff making efforts to provide assistance to those with low performances.

7. Recommendation as to Approval of Workforce Services Contractor

Chairman Fils-Aime introduced the item. Mr. Hernandez further presented and read into record staff's recommendation for the WSI approval to recommend to the Board authorization for staff to negotiate contracts with Workforce Services RFP respondents based on available funds.

Ms. Manning inquired about the term, "due diligence". Mr. Hernandez defined the term and gave examples.

Ms. Garza questioned the number of experienced respondents that failed the RFP. She questioned whether there was much effort made by respondents to ensure a high scores had been earned to continue their contracts with SFWIB/CSSF. Ms. Manning concurred. Ms Garza asked whether the proper documentations were provided to staff in a timely manner. Mr. Hernandez explained the "Cone of silence". Mr. Hernandez reviewed the 2014 Workforce Services RFP and the Scores by Location reports.

Ms. Garza inquired about the purpose for releasing another RFP and Mr. Hernandez explained.

Ms. Manning inquired about the number of centers Youth-Co-op, Inc. currently manages and Mr. Hernandez responded.

Ms. Ann Manning moved the approval of staff recommendations. Motion seconded by Mr. Albert Huston; **Motion Passed with Unanimous Consent**

8. Recommendation as to Approval of the Revised Balance Scorecard Standard and Performance Measures

Chairman Fils-Aime introduced the item. Mr. Hernandez further presented and read the item into record staff's recommendation for the Committee's approval of the revised Workforce Services Balanced Scorecard performance measures for renewal and/or future contract consideration.

Ms. Manning asked whether this information had been shared with the contractors and Mr. Hernandez responded, "Yes".

Ms. Maria Garza moved the approval of the revised balanced scorecard standard and performance measures. Motion seconded by Ms. Ann Manning; **Motion Passed with Unanimous Consent**

Added-on Item:

9. Recommendation as to Approval of Allocation and Re-Allocation of Refugee Program Funds (Carried over from April 24, 2014 SFWIB Meeting)

Mr. Hernandez introduced the item and read it into record staff's recommendation for the Committee's approval to recommend to the Board the approval to allocate funds to the Refugee Employment Program Service Providers. He additionally noted that this item had been previously presented at the SFWIB meeting held on April 24, 2014.

Ms. Manning requested additional details and both Mr. Hernandez and SFWIB Assistant Director of Finance, Gustavo Alonso further explained. Ms. Manning requested this item be rewritten for better clarity.

Ms. Ann Manning moved the approval to allocate and reallocate refugee program funds. Motion seconded Mr. Albert Huston; **Motion Passed Unanimously**

There being no further business to come before the Committee the meeting adjourned at 9:14am



SFWIB WORKFORCE SYSTEMS IMPROVEMENT COMMITTEE

DATE: 8/21/2014

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM
PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

For Program Year (PY) 2013-14, the Refugee Employment and Training (RET) Program Contractors, from October 1, 2013 through July 31, 2014, assisted in placing into employment a total of 5,827 refugee job seekers compared to 4,941 for the same period last Program Year (PY). This is a 17 percent increase over the previous year.

For the RET Program, the Year-to-Date (YTD) performance statistics reveal the following:

- 13,936 refugee job seekers enrolled in the RET Program;
- 3,432 refugees are still working after 90 days of hire;
- 2,627 refugees are still working after 180 days of hire; and
- 2,312 refugees are receiving health benefits through the employer.

Overall, the statistics above show the region's placements have increased compared to the same period last PY. The region's RET Program Contractors and SFWIB staff continue to work diligently through the efforts of the Performance Improvement Team (PIT) to enhance the quality of services offered to refugee job seekers and improve the overall performance.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SFWIB WORKFORCE SYSTEMS IMPROVEMENT COMMITTEE

DATE: 8/21/2014

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM BALANCED SCORECARD UPDATE

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

The Refugee Employment and Training (RET) Balanced Scorecard measures the performance of RET Service Contractors and is attached for the month of July 2014.

The RET Services Contractors Performance Summary for the same period is attached. The summary shows that 9 of 9 Contractors are meeting or exceeding 65 percent of the PY 2013-14 performance measures.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

RET SERVICES CONTRACTORS PERFORMANCE SUMMARY**Balanced Scorecard PY '13-'14
July 2014**






RET Services Contractors	# of Performance Standards Met *	# of Performance Measures	% of Performance Measures Standards Met
Adults Mankind Organization, Inc.	4	4	100%
Arbor E & T, LLC	4	4	100%
Cuban American National Council, Inc.	4	4	100%
Community Coalition, Inc.	3	4	75%
City of Hialeah	3	4	75%
Lutheran Services of Florida, Inc.	4	4	100%
Miami Beach Latin Chamber of Commerce, Inc.	3	4	75%
UNIDAD of Miami Beach, Inc.	3	4	75%
Youth Co-Op, Inc.	4	4	100%

** Performance Measures: Entered Employment Rate (EER) and EER Less Than a Year (LTY) are not applicable.*

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 7/31/2014

Regional

Regional			
	Measure	Standard	Region
1	Entered Employment Rate	40 %	27.54 % 
2	Entered Employment Rate LTY	47 %	22.42 % 
3	Employed on the 90th Day	74 %	81.99 % 
4	Employed on the 180th Day	62 %	84.52 % 
5	Health Benefits	40 %	40.48 % 
6	Placements	380	605
7	Intakes	607	1,570
8	Career Laddering Placements	50 %	0.00 %
9	On the Job Training (OJT)	169	68
10	Short Term Training	150	29
11	STT Placements within 60 days	75 %	0.00 %

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 7/31/2014

AMO

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	27.54 %	32.08 %	↑
2	Entered Employment Rate LTY	50 %	NA	29.13 %	↑
3	Employed on the 90th Day	76 %	NA	91.63 %	↓
4	Employed on the 180th Day	64 %	NA	99.35 %	↓
5	Health Benefits	40 %	40.48 %	40.02 %	↑
6	Placements	98	NA	144	
7	Intakes	96	NA	296	
8	Career Laddering Placements	50 %	NA	0.00 %	
9	On the Job Training (OJT)	22	NA	25	
10	Short Term Training	33	NA	2	
11	STT Placements within 60 days	75 %	NA	0.00 %	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 7/31/2014

Arbor E&T, LLC

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	27.54 %	23.42 %	↑
2	Entered Employment Rate LTY	50 %	NA	18.20 %	↑
3	Employed on the 90th Day	76 %	NA	87.25 %	↓
4	Employed on the 180th Day	64 %	NA	83.22 %	↑
5	Health Benefits	40 %	40.48 %	53.39 %	↑
6	Placements	27	NA	41	
7	Intakes	34	NA	163	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	6	NA	6	
10	Short Term Training	9	NA	6	
11	STT Placements within 60 days	75 %	NA	0.00 %	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 7/31/2014

CANC

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	27.54 %	21.54 %	↑
2	Entered Employment Rate LTY	50 %	NA	17.77 %	↑
3	Employed on the 90th Day	76 %	NA	79.01 %	↓
4	Employed on the 180th Day	64 %	NA	81.41 %	↓
5	Health Benefits	40 %	40.48 %	48.35 %	↓
6	Placements	34	NA	52	
7	Intakes	60	NA	129	
8	Career Laddering Placements	50 %	NA	0.00 %	
9	On the Job Training (OJT)	8	NA	2	
10	Short Term Training	12	NA	ND	
11	STT Placements within 60 days	75 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 7/31/2014

Community Coalition

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	27.54 %	18.18 %	↑
2	Entered Employment Rate LTY	50 %	NA	12.38 %	↑
3	Employed on the 90th Day	76 %	NA	78.10 %	↓
4	Employed on the 180th Day	64 %	NA	82.91 %	↓
5	Health Benefits	40 %	40.48 %	19.46 %	↓
6	Placements	23	NA	31	
7	Intakes	28	NA	146	
8	Career Laddering Placements	50 %	NA	0.00 %	
9	On the Job Training (OJT)	5	NA	ND	
10	Short Term Training	8	NA	11	
11	STT Placements within 60 days	75 %	NA	0.00 %	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 7/31/2014

Hialeah, City of

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	27.54 %	18.48 %	↑
2	Entered Employment Rate LTY	50 %	NA	15.01 %	↑
3	Employed on the 90th Day	76 %	NA	85.71 %	↑
4	Employed on the 180th Day	64 %	NA	96.43 %	↓
5	Health Benefits	40 %	40.48 %	15.49 %	↓
6	Placements	6	NA	9	
7	Intakes	14	NA	35	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	1	NA	4	
10	Short Term Training	2	NA	3	
11	STT Placements within 60 days	75 %	NA	0.00 %	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 7/31/2014

Lutheran Services

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	27.54 %	22.86 %	↑
2	Entered Employment Rate LTY	50 %	NA	20.04 %	↑
3	Employed on the 90th Day	76 %	NA	74.24 %	↓
4	Employed on the 180th Day	64 %	NA	71.15 %	↑
5	Health Benefits	40 %	40.48 %	40.16 %	↑
6	Placements	93	NA	117	
7	Intakes	104	NA	316	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	21	NA	ND	
10	Short Term Training	31	NA	ND	
11	STT Placements within 60 days	75 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 7/31/2014

Miami Beach Latin Chamber

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	27.54 %	62.56 %	↑
2	Entered Employment Rate LTY	50 %	NA	51.88 %	↑
3	Employed on the 90th Day	76 %	NA	83.04 %	↓
4	Employed on the 180th Day	64 %	NA	95.65 %	↑
5	Health Benefits	40 %	40.48 %	33.81 %	↓
6	Placements	10	NA	14	
7	Intakes	19	NA	11	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	3	NA	ND	
10	Short Term Training	4	NA	ND	
11	STT Placements within 60 days	75 %	NA	0.00 %	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 7/31/2014

Unidad of Miami Beach Devlpmt

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	27.54 %	51.43 %	↑
2	Entered Employment Rate LTY	50 %	NA	45.50 %	↑
3	Employed on the 90th Day	76 %	NA	97.30 %	↑
4	Employed on the 180th Day	64 %	NA	90.91 %	↑
5	Health Benefits	40 %	40.48 %	37.98 %	↓
6	Placements	10	NA	12	
7	Intakes	8	NA	14	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	2	NA	ND	
10	Short Term Training	4	NA	ND	
11	STT Placements within 60 days	75 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 7/31/2014

Youth Co-Op

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	27.54 %	32.41 %	↓
2	Entered Employment Rate LTY	50 %	NA	23.83 %	↓
3	Employed on the 90th Day	76 %	NA	78.48 %	↑
4	Employed on the 180th Day	64 %	NA	80.49 %	↑
5	Health Benefits	40 %	40.48 %	41.97 %	↑
6	Placements	139	NA	185	
7	Intakes	157	NA	460	
8	Career Laddering Placements	50 %	NA	0.00 %	
9	On the Job Training (OJT)	31	NA	31	
10	Short Term Training	47	NA	7	
11	STT Placements within 60 days	75 %	NA	0.00 %	

ND = No data

NA = Region performance not applicable for this measure

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SFWIB WORKFORCE SYSTEMS IMPROVEMENT COMMITTEE

DATE: 8/21/2014

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: WORKFORCE SERVICES REGIONAL PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: (1) Premier National Provider of Employment and Career Training

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

For Program Year (PY) 2013-2014, the performance statistics attached covering the period of July 1, 2013 through June 30, 2014 on the State's Monthly Management Report (MMR) for the 24 Regional Workforce Boards in the State reveal the following:

- The region's Workforce Services Contractors assisted in placing into employment a total of 43,095 job seekers compared to 43,128 same period last PY.
- The region's WP Entered Employment Rate (EER) is at 44.3 percent and is ranked 8th.
- The region's Veterans Program EER is at 52.3 percent and is ranked 4th.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program All Family Participation Rate is at 47.5 percent and is ranked 9th.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program EER is at 29.3 percent and is ranked 5th.

The region's Workforce Services Contractors and SFWIB staff work diligently through the efforts of the various Performance Improvement Teams (PIT) to enhance the quality of the Workforce Services delivery system and improve performance. For example, on April 1, 2014, the Contractors reassigned 48 staff to conduct additional job placements and increased the number of jobseekers in employment transitioning the workforce service delivery into the PY 14-15 Workforce Services performance based contracts.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

DEO Monthly Management Report
July 1, 2013 through June 30, 2014 (Year-to-Date)

Wagner-Peyser Entered Employment Rate				
Rank	Region	Entered Employment	Job Seekers with 90 Days of No Service	Performance
1	9	4,821	5,182	93.0 %
2	15	33,779	48,970	69.0 %
3	22	24,302	36,257	67.0 %
4	16	12,289	20,192	60.9 %
5	14	20,068	37,154	54.0 %
6	5	5,543	10,845	51.1 %
7	10	8,072	18,174	44.4 %
8	23	43,095	97,351	44.3 %
9	13	10,714	25,790	41.5 %
10	20	11,504	27,928	41.2 %
11	19	3,311	8,253	40.1 %
12	11	10,879	29,533	36.8 %
13	24	14,354	40,095	35.8 %
14	7	1,801	5,139	35.0 %
15	4	5,593	16,442	34.0 %
16	2	3,913	11,584	33.8 %
17	17	10,213	30,725	33.2 %
18	21	16,368	51,228	32.0 %
19	3	2,045	6,437	31.8 %
20	18	8,931	28,387	31.5 %
21	8	17,809	63,119	28.2 %
22	12	23,462	84,326	27.8 %
23	1	6,073	24,014	25.3 %
24	6	2,204	8,804	25.0 %
	SW	301,143	735,929	40.9 %

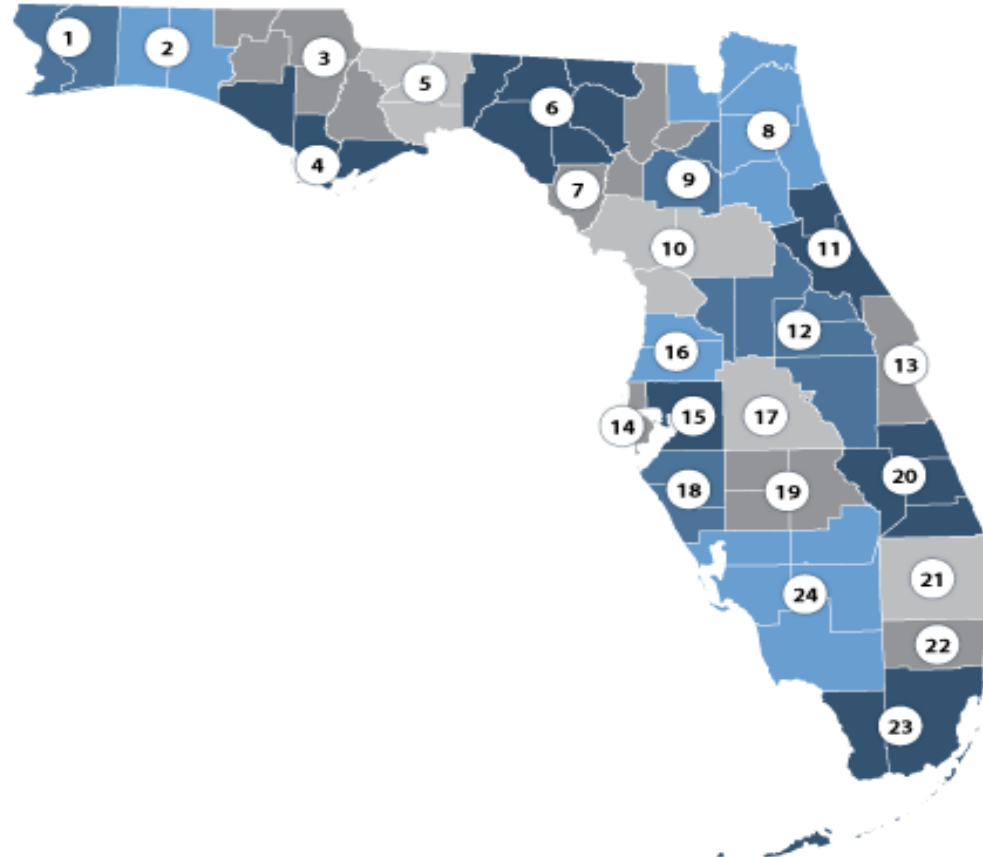
Veterans Entered Employment Rate				
Rank	Region	Vets Placed after 90 Days of No Service	Vets with 90 Days of No Service	Performance
1	9	288	319	90.3 %
2	16	795	935	85.0 %
3	22	1,386	1,744	79.5 %
4	23	1,069	2,045	52.3 %
5	14	1,416	2,747	51.5 %
6	13	1,097	2,331	47.1 %
7	5	303	655	46.3 %
8	10	752	1,724	43.6 %
9	15	1,933	4,519	42.8 %
10	20	679	1,710	39.7 %
11	18	923	2,414	38.2 %
12	2	739	1,944	38.0 %
13	21	720	1,985	36.3 %
14	19	165	468	35.3 %
15	17	697	1,992	35.0 %
16	24	764	2,204	34.7 %
17	7	142	410	34.6 %
18	4	547	1,606	34.1 %
19	11	692	2,176	31.8 %
20	3	91	303	30.0 %
21	8	1,924	6,770	28.4 %
22	12	1,440	5,335	27.0 %
23	1	803	3,002	26.7 %
24	6	78	304	25.7 %
	SW	19,443	49,642	39.2 %

DEO Monthly Management Report
July 1, 2013 through June 30, 2014 (Year-to-Date)

Welfare Transition Participation Rate (All Family)				
Rank	Region	Work Engaged	Received TANF	Performance
1	9	1,649	2,281	72.3 %
2	7	560	929	60.3 %
3	14	3,089	5,264	58.7 %
4	22	5,271	9,690	54.4 %
5	11	2,886	5,335	54.1 %
6	15	3,974	7,455	53.3 %
7	5	2,283	4,306	53.0 %
8	17	2,746	5,469	50.2 %
9	23	8,898	18,714	47.5 %
10	12	5,222	11,227	46.5 %
11	1	1,059	2,420	43.8 %
12	21	1,597	3,656	43.7 %
13	16	1,479	3,429	43.1 %
14	18	1,638	3,797	43.1 %
15	10	1,009	2,449	41.2 %
16	13	882	2,156	40.9 %
17	24	947	2,484	38.1 %
18	6	270	821	32.9 %
19	19	91	322	28.3 %
20	8	3,809	13,892	27.4 %
21	20	466	2,365	19.7 %
22	4	155	804	19.3 %
23	2	130	686	19.0 %
24	3	83	951	8.7%
	SW	50,193	110,902	45.3 %

Welfare Transition Entered Employment Rate				
Rank	Region	Closed Due To Earnings	Cases Closed	Performance
1	14	873	2,656	32.9 %
2	21	549	1,688	32.5 %
3	22	1,300	4,295	30.3 %
4	12	1,660	5,575	29.8 %
5	23	2,222	7,585	29.3 %
6	5	373	1,290	28.9 %
7	11	537	1,895	28.3 %
8	15	1,201	4,242	28.3 %
9	13	290	1,031	28.1 %
10	16	492	1,814	27.1 %
11	17	661	2,444	27.0 %
12	19	59	219	26.9 %
13	10	346	1,290	26.8 %
14	18	548	2,074	26.4 %
15	1	315	1,267	24.9 %
16	7	88	361	24.4 %
17	9	178	729	24.4 %
18	2	95	392	24.2 %
19	6	98	413	23.7 %
20	3	68	300	22.7 %
21	8	1,245	5,669	22.0 %
22	20	298	1,439	20.7 %
23	24	301	1,474	20.4 %
24	4	97	498	19.5 %
	SW	13,894	50,640	27.4 %

Regional CareerSource Workforce Boards Size Category A:	
Region	CareerSource Workforce Board
8	CareerSource Brevard
12	CareerSource Central Florida
14	CareerSource Pinellas
15	CareerSource Tampa Bay
21	CareerSource Palm Beach County
22	CareerSource Broward
23	CareerSource South Florida
24	CareerSource Southwest Florida





SFWIB WORKFORCE SYTEMS IMPROVEMENT COMMITTEE

DATE: 8/21/2014

AGENDA ITEM NUMBER: 6

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD JOB PLACEMENTS UPDATE

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: (1) Premier National Provider of Employment and Career Training
(2) Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

The region's Balanced Scorecard Job Placements measures the number of jobseekers employed from either a Direct Job Placement (DJP); which is a jobseeker being hired as a result of a referral to a job order or Obtained Employment (OE); which is a jobseeker securing employment after workforce services are provided. A Balanced Scorecard Report - Employment Summary for the period of July 1, 2014 through July 30, 2014 attached shows that the Region had a total of 5,284 Job Placements.

The July 2014 Monthly Job Placement Report - developed by the Florida Department of Economic Opportunity and CareerSource Florida demonstrated that Region 23 had a 32 percent increase compared to the July 2013 report. The Region's improvement in the number of job placements ranked number one among all the 24 regions in the State.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Balanced Scorecard Report

Monthly Job Placements: 7/1/2014 To 7/31/2014

Workforce Services Contractor / CSSF center location	Monthly Minimum Job Placements Standard	% of Monthly Minimum Job Placements Standard	Monthly Total Job Placements	Obtained Employments (OE)	Direct Job Placements (DJP)
City of Hialeah / center at Hialeah Downtown	457	86%	395	376	19
City of Miami / center at City of Miami	359	116%	417	352	65
KRA Corp. / center at Carol City	431	120%	519	472	47
KRA Corp. / center at Miami Beach	300	50%	151	138	13
KRA Corp. / center at Opa-Locka	235	25%	58	57	1
SER Jobs for Progress / center at North Miami Beach	526	115%	606	571	35
Transition / Offender Service center	34	118%	40	20	20
Youth Co-Op / center at Florida Keys	122	95%	116	86	30
Youth Co-Op / center at Homestead	342	106%	364	258	106
Youth Co-Op / center at Little Havana	440	137%	602	560	42
Youth Co-Op / center at Northside	670	101%	678	527	151
Youth Co-Op / center at Perrine	448	141%	630	554	76
Youth Co-Op / center at South Miami	96	43%	41	33	8
Youth Co-Op / center at West Dade	598	112%	667	606	61
Region Total	5,057	104%	5,284	4,610	674