



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
WORKFORCE SYSTEMS IMPROVEMENT (WSI) COMMITTEE
Thursday, December 19, 2013
8:00 A.M.**

Camillus House
1603 NW 7th Avenue, 3rd Floor
Miami, Florida 33136

AGENDA

1. Call to Order and Introductions
2. Approval of Workforce Systems Improvement Committee Meeting Minutes
 - a. October 17, 2013
3. Information – Refugee Employment and Training Contractors Performance Overview
4. Information – Refugee Employment and Training Program Balanced Scorecard Update
5. Information – Workforce Services Contractors Performance Overview
6. Information – Workforce Services Contractors Balance Scorecard Update
7. Recommendation as to Approval of the Acceptance of \$961,099 in WIA Dislocated Worker Program Supplemental Funds
8. Recommendation as to Approval of the Acceptance of 14,474 in Emergency Employment and Re-Employment Services Supplemental Funds



WORKFORCE SYSTEMS IMPROVEMENT (WSI) COMMITTEE

AGENDA ITEM NUMBER: 2A

DATE: December 19, 2013, 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

October 17, 2013 at 8:00am
 Doubletree by Hilton Miami Airport
 Convention Center, 2nd Floor
 711 NW 72nd Avenue
 Miami, Florida 33126

COMMITTEE MEMBERS IN ATTENDANCE	COMMITTEE MEMBERS NOT IN ATTENDANCE	OTHER ATTENDEES
1. Fils-Aime, Sr., Daniel– <i>Chair</i> 2. DuBois, Victoria 3. Huston, Albert 4. Socorro, Ivonne 5. Manning, Anne	6. Arboleda, Carlos 7. Garza, Maria SFW STAFF Almagro, Olivia Hernandez, Juan	Battle, Jorge - <i>Arbor</i> Dorwin, Raymond – <i>UNIDAD of Miami Beach</i> Gavira, Beatriz – <i>SER Jobs for Progress, Inc.</i> Gonzalez, Ana M. – <i>City of Hialeah</i> Mitchell, Carlana – <i>Miami-Dade County Public Schools</i> Morales, Maria – <i>ARBOR E& T</i> Shebadeh, Jessica – <i>Transition, Inc.</i> Someillan, Ana – <i>Adult Mankind Organization (AMO)</i> St. Jean, Donard – <i>Dade Institute of Technology</i> Townsend, Alice – <i>Transition, Inc.</i> Zeno, Miriam – <i>SER Jobs for Progress, North Miami Beach</i>

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Committee Chairman Daniel Fils-Aime called the meeting to order at 8:15am, welcomed all those present, asked the members to introduce themselves and noted that a quorum had not been achieved.

3. Information- Refugee Employment and Training Contractors Performance Overview

Mr. Hernandez presented the item and noted that a total of 4,930 refugee job seekers received placement services during the period of October 1, 2012, through August 31, 2013. He also read the following stats into record:

- 9,907 refugee job seekers have been enrolled in the RET program;
- 3,245 refugees placed in employment are still working after 90 days of hire;
- 2,632 refugees placed in employment are still working after 180 days of hire; and
- 2,367 refugees placed in employment are also receiving health benefits through their employer.

A representative from the City of Hialeah appeared before the Committee, as a follow-up to the Committee's request.

4. Information– Refugee Employment and Training Program Balanced Scorecard Update

Mr. Huston introduced the item on behalf of WSI Committee Chairman Fils-Aime. Mr. Hernandez further discussed and noted that for the month ending June 30, 2013, nine (9) RET Services Contractors were meeting or exceeding 50% of the PY '12-'13 Performance Measures standards. He additionally reviewed with the Committee the RET Services Contractors Performance Summary table provided in the agenda.

No further questions or discussions.

5. Information– Workforce Services Contractors Performance Overview

Mr. Hernandez read the following stats into record:

For Program Year (PY) 2012-2013 (July 1, 2012 – June 30, 2013), the Workforce Services Contractors assisted the placement of 5,564 job seekers in employment.

The performance statistics covering the period of July 1, 2013 through August 31, 2013 on the State's Monthly Management Report (MMR) for the Workforce Services Contractors revealed the following:

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is slightly over 35% which resulted in this region ranking ninth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER is 46.1%, resulting in eighth place ranking in this category out of the 24 Regional Workforce Boards in the State.
- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the performance statistics for the Workforce Services Contractors revealed the following:
 - The Region' is 45.1% in the All Family Participation Rate, resulting in fifteenth place ranking out of the 24 Regional Workforce Board in the State in this performance category.
 - The Region's Entered Employment rate is slightly over 28% resulting in fourteenth place ranking out of the 24 Regional Workforce Board in the State.

He additionally discussed DEO's Monthly Management Report for the period of July 1, 2013 through August 31, 2013 (Year-to-Date)

Mr. Fils-Aime asked whether region 23 is the largest in Florida. Mr. Hernandez responded, "Yes."

Ms. Manning inquired about steps taken by the Performance Improvement Teams (PIT) to enhance the quality of the Workforce Services delivery system. Mr. Hernandez explained. Ms. Manning questioned SFW's low ranking for the current reporting period.

[Mr. Albert Huston arrived and introduced himself; **Quorum Achieved**]

2. Approval of Workforce Systems Improvement Meeting Minutes for June 20, 2013 and August 15, 2013

Mr. Juan Hernandez introduced the item.

Mr. Albert Huston moved the approval of June 20, 2013 and August 15, 2013 meeting minutes. Motion was seconded by Ms. Ivonne Socorro; **Motion Passed Unanimously**

6. Recommendation as to Approval of the Workforce Services Balanced Scorecard Standard and Performance Measures

Mr. Hernandez introduced the item and read it into record noting staff's recommendation for the Committee's approval to recommend to the Board the Workforce Services balance scorecard standard and performance measures.

Mr. Fils-Aime inquired about the primary purpose for increasing the balance scorecard standard. Mr. Hernandez explained.

Ms. Socorro requested additional information regarding incentives and Mr. Hernandez explained.

Mr. Huston requested staff explain the last column in the Workforce Services Contractors Performance table. Mr. Hernandez provided details.

Ms. Socorro inquired about the follow-up process turnaround time and Mr. Hernandez responded that the follow-up process is 90 days.

Ms. Manning recommended staff identify way of improve this region's current rankings.

Mr. Albert Huston moved the approval of the Workforce Services Balanced Scorecard Standard and Performance Measures. Motion was seconded by Ms. Ann Manning; **Motion Passed Unanimously**

7. Recommendation as to Approval of the Refugee Short Term Training Miami Dade College – Hospitality Program

Mr. Hernandez introduced the item and read it into record, noting staff's recommendation for the Committee's approval to recommend to the Board the Refugee Short Term Training Miami Dade College Hospitality program.

Mr. Fils-Aime asked whether there's enough funding available to extend the program and Mr. Hernandez explained.

Mr. Huston moved the approval of Refugee Short Term Training Miami Dade College Hospitality Program. Motion was seconded by Ms. Ann Manning; **Motion Passed Unanimously**

8. Recommendation as to Approval of the Refugee Short Term Training Miami-Dade County Public Schools – Automotive Program

Mr. Hernandez introduced the item and read it into record staff's recommendation for the Committee's approval to recommend to the Board the Refugee Short Term Training Miami-Dade County Public Schools – Automotive Program.

Mr. Fils-Aime asked whether there was enough funding available to extend the program and Mr. Hernandez explained.

Mr. Huston moved the approval of the Refugee Short Term Training Miami Dade County Public Schools – Automotive Program. Motion was seconded by Ms. Victoria Dubois; **Motion Passed Unanimously**

9. Recommendation as to Approval of the Refugee Short Term Training: American Advanced Technician Institute – Automotive Program

Mr. Hernandez introduced the item and read it into record staff's recommendation for the Committee's approval to recommend to the Board the Refugee Short Term American Advanced Technician Institute – Automotive Program.

Ms. Ann Manning moved the approval of the Refugee Short Term Training: American Advance Technician Institute – Automotive Program. Motion was seconded by Ms. Victoria Dubois; **Motion Passed Unanimously**

The Committee returned to item#3 to hear City of Hialeah's Center Director Ana Maria Gonzalez Present the current challenges of consistently surpassing the benchmark of placements.

Their current challenges:

- Part time employment are being offered with no benefits
- 23% of their clients have work permits;
- 75% don't possess a driver's license
- Funding challenges

Mr. Hernandez explained the funding process.

Mr. Huston recommended informing the Board of the current challenges City of Hialeah is facing. He moreover recommended SFW staff meet with City of Hialeah to assist them.

Mr. Fils-Aime requested a written explanation be provided to Committee members and staff.

There being no further business to come before the Committee, the meeting was adjourned at 9:15am.



SFWIB WORKFORCE SYTEMS IMPROVEMENT COMMITTEE

DATE: 12/19/2013

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING CONTRACTORS
PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

For Program Year (PY) 2013-14, the Refugee Employment and Training (RET) Program Contractors, from October 1, 2013 through November 30, 2013 assisted in placing into employment a total of 1,182 refugee job seekers compared to 1,007 for the same period last Program Year (PY).

For the RET Program, the Year-to-Date (YTD) performance statistics reveal the following:

- 2,830 refugee job seekers enrolled in the RET Program;
- 603 refugees are still working after 90 days of hire;
- 492 refugees are still working after 180 days of hire; and
- 435 refugees are receiving health benefits through the employer.

Overall, the statistics above show the region's placements have increased compared to the same period last PY. The region's RET Program Contractors and SFWIB staff continue to work diligently through the efforts of the Performance Improvement Team (PIT) to enhance the quality of services offered to refugee job seekers and improve the overall performance.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SFWIB WORKFORCE SYTEMS IMPROVEMENT COMMITTEE

DATE: 12/19/2013

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM BALANCED SCORECARD UPDATE

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

The Refugee Employment and Training (RET) Balanced Scorecard measures the performance of RET Service Contractors and is attached for the month of November 2013.

The RET Services Contractors Performance Summary for the same period is attached. The summary shows that all 9 Contractors are meeting or exceeding 50 percent of the PY 2013-14 performance measures.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

RET SERVICES CONTRACTORS PERFORMANCE SUMMARY**Balanced Scorecard PY '13-'14
(November 2013)**






RET Services Contractors	# of Performance Measures Standards Met *	# of Performance Measures	% of Performance Measures Standards Met
Adults Mankind Organization, Inc.	4	4	100%
Arbor E & T, LLC	3	4	75%
Cuban American National Council, Inc.	4	4	100%
Community Coalition, Inc.	2	4	50%
City of Hialeah	2	4	50%
Lutheran Services of Florida, Inc.	4	4	100%
Miami Beach Latin Chamber of Commerce, Inc.	4	4	100%
UNIDAD of Miami Beach, Inc.	3	4	75%
Youth Co-Op, Inc.	3	4	75%

** Performance Measures: Entered Employment Rate (EER), EER Less Than a Year (LTY), Short Term Training (STT) and OJT are not applicable until March 2013*

SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 11/30/2013

Regional

Regional			
	Measure	Standard	Region
1	Entered Employment Rate	43 %	12.02 % 
2	Entered Employment Rate LTY	50 %	9.86 % 
3	Employed on the 90th Day	72 %	84.22 % 
4	Employed on the 180th Day	60 %	82.69 % 
5	Health Benefits	40 %	39.58 % 
6	Placements	390	598
7	Intakes	607	1,361
8	Career Laddering Placements	50 %	NaN
9	On the Job Training (OJT)	169	1

ND = No data

NA = Region performance not applicable for this measure

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SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 11/30/2013

AMO

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	12.02 %	10.76 %	↑
2	Entered Employment Rate LTY	50 %	NA	10.01 %	↑
3	Employed on the 90th Day	72 %	NA	97.73 %	↓
4	Employed on the 180th Day	60 %	NA	91.78 %	↓
5	Health Benefits	40 %	39.58 %	40.80 %	↑
6	Placements	86	NA	141	
7	Intakes	96	NA	262	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	22	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 11/30/2013

Arbor E&T, LLC

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	12.02 %	14.25 %	↑
2	Entered Employment Rate LTY	50 %	NA	12.77 %	↑
3	Employed on the 90th Day	72 %	NA	76.00 %	↓
4	Employed on the 180th Day	60 %	NA	81.82 %	↓
5	Health Benefits	40 %	39.58 %	35.38 %	↑
6	Placements	24	NA	28	
7	Intakes	34	NA	162	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	6	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 11/30/2013

CANC

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	12.02 %	6.88 %	↑
2	Entered Employment Rate LTY	50 %	NA	5.56 %	↑
3	Employed on the 90th Day	72 %	NA	86.25 %	↑
4	Employed on the 180th Day	60 %	NA	71.74 %	↑
5	Health Benefits	40 %	39.58 %	76.74 %	↑
6	Placements	30	NA	51	
7	Intakes	60	NA	101	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	8	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 11/30/2013

Community Coalition

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	12.02 %	9.72 %	↑
2	Entered Employment Rate LTY	50 %	NA	6.58 %	↑
3	Employed on the 90th Day	72 %	NA	62.50 %	↑
4	Employed on the 180th Day	60 %	NA	100.00 %	
5	Health Benefits	40 %	39.58 %	11.94 %	↓
6	Placements	21	NA	36	
7	Intakes	28	NA	123	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	5	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 11/30/2013

Hialeah, City of

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	12.02 %	5.13 %	↑
2	Entered Employment Rate LTY	50 %	NA	4.85 %	↑
3	Employed on the 90th Day	72 %	NA	78.57 %	↑
4	Employed on the 180th Day	60 %	NA	100.00 %	
5	Health Benefits	40 %	39.58 %	8.33 %	↓
6	Placements	5	NA	4	
7	Intakes	14	NA	35	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	1	NA	1	

ND = No data

NA = Region performance not applicable for this measure

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SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 11/30/2013

Little Havana Activities

Per Provider				
	Measure	Standard	Region	Center
1	Entered Employment Rate	43 %	12.02 %	0.00 %
2	Entered Employment Rate LTY	50 %	NA	0.00 %

ND = No data

NA = Region performance not applicable for this measure

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SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 11/30/2013

Lutheran Services

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	12.02 %	9.78 %	↑
2	Entered Employment Rate LTY	50 %	NA	8.29 %	↑
3	Employed on the 90th Day	72 %	NA	83.80 %	↑
4	Employed on the 180th Day	60 %	NA	97.30 %	↓
5	Health Benefits	40 %	39.58 %	42.22 %	↑
6	Placements	81	NA	114	
7	Intakes	104	NA	241	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	21	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 11/30/2013

Miami Beach Latin Chamber

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	12.02 %	26.13 %	↑
2	Entered Employment Rate LTY	50 %	NA	23.88 %	↑
3	Employed on the 90th Day	72 %	NA	86.96 %	↑
4	Employed on the 180th Day	60 %	NA	79.31 %	↓
5	Health Benefits	40 %	39.58 %	60.00 %	↓
6	Placements	12	NA	12	
7	Intakes	19	NA	17	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	3	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 11/30/2013

Unidad of Miami Beach Devlpmt

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	12.02 %	17.48 %	↑
2	Entered Employment Rate LTY	50 %	NA	13.19 %	↑
3	Employed on the 90th Day	72 %	NA	100.00 %	
4	Employed on the 180th Day	60 %	NA	77.78 %	
5	Health Benefits	40 %	39.58 %	21.05 %	↑
6	Placements	9	NA	10	
7	Intakes	8	NA	15	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	2	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2013 To 11/30/2013

Youth Co-Op

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	43 %	12.02 %	18.49 %	↑
2	Entered Employment Rate LTY	50 %	NA	14.25 %	↑
3	Employed on the 90th Day	72 %	NA	76.28 %	↑
4	Employed on the 180th Day	60 %	NA	74.27 %	↑
5	Health Benefits	40 %	39.58 %	35.34 %	↑
6	Placements	122	NA	202	
7	Intakes	157	NA	405	
8	Career Laddering Placements	50 %	NA	ND	
9	On the Job Training (OJT)	31	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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SFWIB WORKFORCE SYSTEMS IMPROVEMENT COMMITTEE

DATE: 12/19/2013

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: WORKFORCE SERVICES CONTRACTORS PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: (1) Premier National Provider of Employment and Career Training, (2) Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

For Program Year (PY) 2013-2014, the Workforce Services Contractors, from July 1, 2013, through September 30, 2013, assisted in placing into employment a total of 10,335 job seekers.

The performance statistics covering the period of July 1, 2013 through September 30, 2013 on the State's Monthly Management Report (MMR) for the Workforce Services Contractors reveal the following:

- The region's WP Entered Employment Rate (EER) is at 36.3 percent. In this category, the region is ranked 10th out of the 24 Regional Workforce Boards in the State.
- The region's Veterans Program EER is at 44.1 percent. In this category, the region is ranked 10th out of the 24 Regional Workforce Boards in the State.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program All Family Participation Rate is at 45.0 percent. In this category, the region is ranked 15th out of the 24 Regional Workforce Boards in the State.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program EER is at 28.6 percent. In this category, the region is ranked 15th out of the 24 Regional Workforce Boards in the State.

The region's Workforce Services Contractors and SFWIB staff work diligently through the efforts of the various Performance Improvement Teams to enhance the quality of the Workforce Services delivery system and improve performance.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SFWIB WORKFORCE SYTEMS IMPROVEMENT COMMITTEE

DATE: 12/19/2013

AGENDA ITEM NUMBER: 6

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD

AGENDA ITEM TYPE: INFORMATION

RECOMMENDATION: N/A

STRATEGIC GOAL: Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar One-Stop Performance and Consistency

BACKGROUND:

The region's Balanced Scorecard measures the performance of Service Partners and is attached for the period of July 1, 2012 through October 31, 2013.

A performance summary of the Workforce Services Contractors for the same period is attached. The summary indicates that 10 of the 13 Workforce Services locations met at least 50 percent of the PY 2012-13 Balanced Scorecard measures.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

WORKFORCE SERVICES CONTRACTORS PERFORMANCE SUMMARY

Balanced Scorecard PY '13-'14 (July 1, 2013 through October 31, 2013) *

Workforce Services Contractors	Workforce Services Locations	# of Performance Measures Standards Met	# of Performance Measures ****	% of Performance Measures Standards Met
Arbor E&T, LLC	Carol City Career Center	7	15	47%
	Hialeah Gardens Career Center	8	15	53%
City of Hialeah	Hialeah Downtown Career Center	6	15	40%
City of Miami	City of Miami Career Center	11	15	73%
Ser Jobs for Progress, Inc.	North Miami Beach Career Center	14	15	93%
Transition, Inc.	Transition ** Offender Service Center	1	12	8%
UNIDAD of Miami Beach, Inc.	Miami Beach Career Center	9	15	60%
Youth Co-Op, Inc.	Florida Keys *** Career Center	9	13	69%
	Homestead Career Center	15	15	100%
	Little Havana Career Center	11	15	73%
	Northside Career Center	9	15	60%
	Perrine Career Center	12	15	80%
	West Dade Career Center	9	15	60%
Region	All	9	15	60%

* Draft

** Transition Inc. does not provide services for CAP and SNAP (not included)

*** Florida Keys does not have an active Training Vendor; therefore the Training Performance Measures and Level of Services (due to required funding allocation) are not included

**** Two CAP Participation Rates are not included due to No Data.

SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Regional

Regional			
	Measure	Standard	Region
1	Level of Services for Special Groups	89.95 %	100.00 %
2	Training Completion Rate	70 %	95.05 %
3	Training Completion Placement Rate	70 %	69.79 %
4	Training Related Placements	70 %	95.52 %
5	Net Economic Benefit	\$25,632.00	\$27,977.49
6	Employment After Services (EAS)	3,509	2,834
7	EAS within 90 Days	1,835	1,688
8	Cost Per Placement	\$3,844.98	\$4,447.40
9	Jobs Openings Filled Rate	62 %	69.69 %
10	Job Openings Index	3,801	4,972

Regional			
	Measure	Standard	Region
12	WP Entered Employment Rate	40 %	39.49 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %
14	CAP Entered Employment Rate	35 %	31.13 %
15	CAP Participation Rate	55 %	ND
16	CAP Two-Family Participation Rate	90 %	ND
17	Short-Term Veterans EER	45 %	47.36 %
18	SNAP EER	20 %	31.23 %

ND = No Data

Last Run Date: 11/11/2013 8:20:29 AM

South Florida Workforce is an equal opportunity employer / program.
Auxiliary aids & services are available upon request to individuals with disabilities.



SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Arbor

Carol City Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	6.80 %	7.26 %
2	Training Completion Rate	70 %	100.00 %
3	Training Completion Placement Rate	70 %	57.14 %
4	Training Related Placements	70 %	100.00 %
5	Net Economic Benefit	\$25,632.00	\$25,256.02
6	Employment After Services (EAS)	265	252
7	EAS within 90 Days	163	92
8	Cost Per Placement	\$3,845.00	\$3,782.35
9	Jobs Openings Filled Rate	62 %	69.01 %
10	Job Openings Index	287	312

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	30.17 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	100.00 %
14	CAP Entered Employment Rate	35 %	31.13 %	32.51 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	42.25 %
18	SNAP EER	20 %	31.23 %	18.18 %

ND = No Data

Last Run Date: 11/11/2013 8:20:29 AM

South Florida Workforce is an equal opportunity employer / program.
Auxiliary aids & services are available upon request to individuals with disabilities.



SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Arbor

Hialeah Gardens Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	4.98 %	3.61 %
2	Training Completion Rate	70 %	100.00 %
3	Training Completion Placement Rate	70 %	91.67 %
4	Training Related Placements	70 %	100.00 %
5	Net Economic Benefit	\$25,632.00	\$19,061.72
6	Employment After Services (EAS)	190	95
7	EAS within 90 Days	61	61
8	Cost Per Placement	\$3,845.00	\$7,343.60
9	Jobs Openings Filled Rate	62 %	24.26 %
10	Job Openings Index	207	202

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	29.98 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	100.00 %
14	CAP Entered Employment Rate	35 %	31.13 %	35.40 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	70.00 %
18	SNAP EER	20 %	31.23 %	50.00 %

ND = No Data

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SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Arbor

Opa Locka

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups		0.66 %
2	Training Completion Rate	70 %	ND
3	Training Completion Placement Rate	70 %	ND
4	Training Related Placements	70 %	ND
5	Net Economic Benefit		ND
6	Employment After Services (EAS)		48
7	EAS within 90 Days	31	29
8	Cost Per Placement		\$.00
9	Jobs Openings Filled Rate	62 %	93.02 %
10	Job Openings Index		61

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	75.00 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	ND
14	CAP Entered Employment Rate	35 %	31.13 %	25.00 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	ND
18	SNAP EER	20 %	31.23 %	ND

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SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

City of Hialeah

Hialeah Downtown Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	7.55 %	7.11 %
2	Training Completion Rate	70 %	93.33 %
3	Training Completion Placement Rate	70 %	21.43 %
4	Training Related Placements	70 %	66.67 %
5	Net Economic Benefit	\$25,632.00	\$14,976.86
6	Employment After Services (EAS)	293	202
7	EAS within 90 Days	131	115
8	Cost Per Placement	\$3,845.00	\$5,236.55
9	Jobs Openings Filled Rate	62 %	69.33 %
10	Job Openings Index	318	342

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	27.93 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	96.72 %
14	CAP Entered Employment Rate	35 %	31.13 %	38.35 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	14.17 %
18	SNAP EER	20 %	31.23 %	21.43 %

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SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

City of Miami

City of Miami

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	5.36 %	6.45 %
2	Training Completion Rate	70 %	100.00 %
3	Training Completion Placement Rate	70 %	100.00 %
4	Training Related Placements	70 %	100.00 %
5	Net Economic Benefit	\$25,632.00	\$50,025.90
6	Employment After Services (EAS)	217	151
7	EAS within 90 Days	98	102
8	Cost Per Placement	\$3,845.00	\$4,966.69
9	Jobs Openings Filled Rate	62 %	71.71 %
10	Job Openings Index	235	265

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	72.77 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	ND
14	CAP Entered Employment Rate	35 %	31.13 %	20.29 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	66.67 %
18	SNAP EER	20 %	31.23 %	60.00 %

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SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Ser Jobs

North Miami Beach Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	7.76 %	10.18 %
2	Training Completion Rate	70 %	100.00 %
3	Training Completion Placement Rate	70 %	100.00 %
4	Training Related Placements	70 %	100.00 %
5	Net Economic Benefit	\$25,632.00	\$40,555.28
6	Employment After Services (EAS)	290	383
7	EAS within 90 Days	248	228
8	Cost Per Placement	\$3,845.00	\$2,838.71
9	Jobs Openings Filled Rate	62 %	85.47 %
10	Job Openings Index	314	525

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	56.24 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	100.00 %
14	CAP Entered Employment Rate	35 %	31.13 %	35.40 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	56.41 %
18	SNAP EER	20 %	31.23 %	21.43 %

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SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Transition

Transition Offender Service Center

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	2.21 %	1.98 %
2	Training Completion Rate	70 %	0.00 %
3	Training Completion Placement Rate	70 %	0.00 %
4	Training Related Placements	70 %	0.00 %
5	Net Economic Benefit	\$25,632.00	\$.00
6	Employment After Services (EAS)	90	42
7	EAS within 90 Days	27	23
8	Cost Per Placement	\$3,845.00	\$7,389.91
9	Jobs Openings Filled Rate	62 %	60.94 %
10	Job Openings Index	99	95

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	39.29 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	88.89 %
14	CAP Entered Employment Rate	35 %	31.13 %	0.00 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	0.00 %
18	SNAP EER	20 %	31.23 %	ND

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SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Unidad of Miami Beach

Miami Beach Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	5.19 %	9.03 %
2	Training Completion Rate	70 %	100.00 %
3	Training Completion Placement Rate	70 %	75.00 %
4	Training Related Placements	70 %	100.00 %
5	Net Economic Benefit	\$25,632.00	\$27,694.28
6	Employment After Services (EAS)	210	102
7	EAS within 90 Days	66	56
8	Cost Per Placement	\$3,845.00	\$7,137.55
9	Jobs Openings Filled Rate	62 %	48.53 %
10	Job Openings Index	228	239

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	18.12 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	100.00 %
14	CAP Entered Employment Rate	35 %	31.13 %	42.86 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	34.48 %
18	SNAP EER	20 %	31.23 %	35.56 %

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SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Youth Co-Op

Florida Keys Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	5.96 %	2.78 %
2	Training Completion Rate	70 %	100.00 %
3	Training Completion Placement Rate	70 %	100.00 %
4	Training Related Placements	70 %	100.00 %
5	Net Economic Benefit	\$25,632.00	\$55,175.40
6	Employment After Services (EAS)	250	167
7	EAS within 90 Days	108	140
8	Cost Per Placement	\$3,845.00	\$4,998.70
9	Jobs Openings Filled Rate	62 %	72.57 %
10	Job Openings Index	271	232

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	39.95 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	100.00 %
14	CAP Entered Employment Rate	35 %	31.13 %	50.00 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	42.50 %
18	SNAP EER	20 %	31.23 %	38.46 %

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SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Youth Co-Op

Homestead Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	5.08 %	5.66 %
2	Training Completion Rate	70 %	100.00 %
3	Training Completion Placement Rate	70 %	83.33 %
4	Training Related Placements	70 %	100.00 %
5	Net Economic Benefit	\$25,632.00	\$39,221.17
6	Employment After Services (EAS)	192	288
7	EAS within 90 Days	187	206
8	Cost Per Placement	\$3,845.00	\$2,471.12
9	Jobs Openings Filled Rate	62 %	81.41 %
10	Job Openings Index	207	564

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	45.83 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	100.00 %
14	CAP Entered Employment Rate	35 %	31.13 %	39.26 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	75.00 %
18	SNAP EER	20 %	31.23 %	33.33 %

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SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Youth Co-Op

Little Havana Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	9.59 %	9.90 %
2	Training Completion Rate	70 %	100.00 %
3	Training Completion Placement Rate	70 %	100.00 %
4	Training Related Placements	70 %	100.00 %
5	Net Economic Benefit	\$25,632.00	\$27,518.27
6	Employment After Services (EAS)	382	223
7	EAS within 90 Days	144	116
8	Cost Per Placement	\$3,845.00	\$6,030.33
9	Jobs Openings Filled Rate	62 %	70.00 %
10	Job Openings Index	414	702

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	47.83 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	100.00 %
14	CAP Entered Employment Rate	35 %	31.13 %	37.50 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	73.53 %
18	SNAP EER	20 %	31.23 %	18.18 %

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SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Youth Co-Op

Northside Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	11.12 %	10.74 %
2	Training Completion Rate	70 %	75.00 %
3	Training Completion Placement Rate	70 %	88.89 %
4	Training Related Placements	70 %	100.00 %
5	Net Economic Benefit	\$25,632.00	\$23,724.97
6	Employment After Services (EAS)	446	329
7	EAS within 90 Days	213	205
8	Cost Per Placement	\$3,845.00	\$4,735.70
9	Jobs Openings Filled Rate	62 %	72.63 %
10	Job Openings Index	483	535

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	54.31 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	100.00 %
14	CAP Entered Employment Rate	35 %	31.13 %	26.13 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	48.39 %
18	SNAP EER	20 %	31.23 %	25.53 %

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SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Youth Co-Op

Perrine Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	7.80 %	16.18 %
2	Training Completion Rate	70 %	100.00 %
3	Training Completion Placement Rate	70 %	86.67 %
4	Training Related Placements	70 %	92.31 %
5	Net Economic Benefit	\$25,632.00	\$33,400.42
6	Employment After Services (EAS)	296	270
7	EAS within 90 Days	175	169
8	Cost Per Placement	\$3,845.00	\$4,049.98
9	Jobs Openings Filled Rate	62 %	63.80 %
10	Job Openings Index	319	363

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	60.90 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	100.00 %
14	CAP Entered Employment Rate	35 %	31.13 %	35.84 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	82.61 %
18	SNAP EER	20 %	31.23 %	36.36 %

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SFWIB Balanced Scorecard Report

Report Date: 7/1/2013 To 10/31/2013

Youth Co-Op

West Dade Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services for Special Groups	10.54 %	8.45 %
2	Training Completion Rate	70 %	100.00 %
3	Training Completion Placement Rate	70 %	50.00 %
4	Training Related Placements	70 %	85.71 %
5	Net Economic Benefit	\$25,632.00	\$22,887.53
6	Employment After Services (EAS)	388	282
7	EAS within 90 Days	183	146
8	Cost Per Placement	\$3,845.00	\$5,237.55
9	Jobs Openings Filled Rate	62 %	71.55 %
10	Job Openings Index	419	516

Regional & Per Center				
	Measure	Standard	Region	Center
12	WP Entered Employment Rate	40 %	39.49 %	47.68 %
13	WIA Adult & Dislocated Worker EER	85 %	99.42 %	100.00 %
14	CAP Entered Employment Rate	35 %	31.13 %	40.52 %
15	CAP Participation Rate	55 %	ND	ND
16	CAP Two-Family Participation Rate	90 %	ND	ND
17	Short-Term Veterans EER	45 %	47.36 %	45.59 %
18	SNAP EER	20 %	31.23 %	26.09 %

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SFWIB WORKFORCE SYTEMS IMPROVEMENT COMMITTEE

DATE: 12/19/2013

AGENDA ITEM NUMBER: 7

AGENDA ITEM SUBJECT: WIA DISLOCATED WORKER PROGRAM SUPPLEMENTAL FUNDS

AGENDA ITEM TYPE: APPROVAL

RECOMMENDATION: Staff recommends to the WSI Committee to recommend to the Board the approval to accept \$961,099 in WIA Dislocated Worker Program Supplemental Funds

STRATEGIC GOAL: Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar/ One-Stop Performance Consistency

BACKGROUND:

On November 21, 2013, the SFWIB received a Notification of Fund Availability (NFA) from the Department of Economic Opportunity for \$961,099 in WIA Dislocated Worker Program Supplemental Funds. The additional WIA Dislocated Worker Program funds will increase the total award amount for Program Year 2013-14 to \$9,720,814.

FUNDING: WIA Dislocated Worker Program

PERFORMANCE: N/A

NO ATTACHMENT



SFWIB EXECUTIVE COMMITTEE

DATE: 12/19/2013

AGENDA ITEM NUMBER: 8

AGENDA ITEM SUBJECT: PROJECT CONNECT

AGENDA ITEM TYPE: APPROVAL

RECOMMENDATION: Staff recommends to the WSI Committee to recommend to the Board the approval to accept \$14,474 in Emergency Employment and Re-Employment Services Supplemental Funds.

STRATEGIC GOAL: Strong, Timely Reporting Standards for End User Customers and Providers of Services

STRATEGIC PROJECT: Raise the Bar/ One-Stop Performance Consistency

BACKGROUND:

On December 10, 2013, the SFWIB received a Notification of Fund Availability (NFA) from the Department of Economic Opportunity for \$14,474 in Employment Compensation Supplemental Funds. The additional funds will increase the total award amount to \$45,812. These funds are being provided to pay for local DEO Career Center staff who provide assistance on the use of the new Reemployment Assistance on-line claim system (Project Connect).

FUNDING: Unemployment Compensation Program

PERFORMANCE: N/A

NO ATTACHMENT