



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

### **WORKFORCE SYSTEMS IMPROVEMENT (WSI) COMMITTEE**

**Thursday, February 16, 2012  
8:00 A.M.**

Doubletree Hotel – Convention Center  
711 NW 72<sup>nd</sup> Avenue, 2<sup>nd</sup> floor  
Miami, Florida 33126

#### **AGENDA**

1. Call to Order and Introductions
2. Approval of Workforce Systems Improvement Committee Meeting Minutes
  - A. October 20, 2011
  - B. December 15, 2011
3. Information – Workforce Services Contractors Performance Overview
4. Information – Workforce Services Balanced Scorecard Update
5. Information – Refugee Employment and Training Contractors Performance Overview
6. Information – Refugee Employment and Training Program Balanced Scorecard Update
7. Information – Status of ARRA NEG OJT Program Goals
8. Recommendation as to Approval to Reallocate Funds De-obligated by the City of Miami
9. Recommendation as to Approval to Allocate Refugee Hospitality Training Program Funds
10. Recommendation as to Approval to Accept and Allocate Refugee Hospitality Training Program Transportation Funds
11. Recommendation as to Approval to Accept Additional WIA Dislocated Worker Funds
12. Recommendation as to Approval to Accept Additional WIA Adult Program Funds
13. Recommendation as to Approval of a RET Nursing License Preparation Program



2.A

**SFWIB – Workforce Systems Improvement Committee**

**February 16, 2012**

**Minutes of SFWIB Workforce Systems Improvement Committee Meeting October 20, 2011**

South Florida Workforce Investment Board  
Workforce Systems Improvement Committee Meeting  
October 20, 2011, at 8:00 A.M.  
Doubletree by Hilton Miami Airport Hotel  
711 NW 72<sup>nd</sup> Avenue, Miami, Florida 33126

COMMITTEE MEMBERS IN ATTENDANCE	COMMITTEE MEMBERS NOT IN ATTENDANCE	SFW STAFF
1. Fils-Aime, Sr., Daniel– <i>Chair</i> 2. Gaber, Cynthia, <i>Vice Chair</i> 3. DuBois, Victoria 4. Huston, Albert 5. Socorro, Ivonne	6. Arboleda, Carlos 7. Manning, Anne 8. Roberts, Alvin 9. Rodriguez, Pedro	Almagro, Olivia Hernandez, Juan  <b>OTHER ATTENDEES</b> Battle, Jorge – <i>Arbor E &amp; T, LLC</i> Gonzalez, Ana M. – <i>City of Hialeah</i> Guadalupe, Beatriz – <i>SER Jobs for Progress, Inc. (North Miami Beach)</i> Someillan, Ana – <i>Adult Mankind Organization (A.M.O)</i>

Agenda items are displayed in the order they were discussed.

**1. Call to Order and Introductions**

Mr. Daniel Fils-Aime called the meeting to order at 8:12am, welcomed all those present, asked the members to introduce themselves and noted that a quorum had been achieved.

**2. Approval of Workforce Systems Improvement Meeting Minutes for June 23, 2011 and August 18, 2011**

Ms. Gaber moved the approval of June 23, 2011 and August 18, 2011 meeting minutes. Motion was seconded by Ms. Ivonne Socorro; **Motion Passed**

**3. Information– Workforce Services Contractors Performance Overview**

Mr. Juan Hernandez, SFWIB Programs Manager presented the item and noted the following:

For Program Year (PY) 2010-2011 the Workforce Services Contractors, for the period of July 1, 2011 through September 30, 2011, assisted the placement of 2,368 job seekers into employment.

- WIA Adult/Dislocated Worker (DW) Program, the contractors’ performance statistics for July 1, 2011 to September 30, 2011 revealed 328 job seekers gained employment after enrollment in the WIA (Adult and/or DW) Program.

- Wagner-Peyser (WP) Program, the performance statistics for Workforce Services Contractors for July 1, 2010 to June 30, 2011 revealed the Region's WP Entered Employment Rate (EER) is at 16.5%. This was 3.1% better than the same period last PY.
- Veterans Program, the contractors' performance statistics revealed the Region's Veterans EER is at 24%. This was a 90.5% improvement from the last PY.
- Career Advancement Program (CAP) / Welfare Transition (WT) Program the performance statistics for the Workforce Services Contractors revealed the following:
  - The Region is at 60.8% in the All Family Participation Rate. Since last PY, this performance measure has been consistently one of the highest in the State since last PY. The Region is currently ranked second out of the 24 Regions in the State.
  - The Region is at 69.4% in the Two-Parent Participation Rate. Since last PY, this performance has been consistently among the highest in the State. Additionally, the Region is ranked fifth out of the 24 Regions in the State.

Mr. Fils-Aime requested additional information regarding a potential increase in federal jobs for veterans. Mr. Hernandez responded that he hasn't heard of any developments; however, the Veterans Liaison will keep them informed of any updated news. Mr. Hernandez also noted that veterans normally have first preference for any current job openings.

Mr. Huston asked which region ranked first place for the All Family Participation Rate. Mr. Hernandez responded that the first place region is very small with a population of less than 50 and smaller case loads. Mr. Huston inquired about the number of job placements completed for the current tunnel project. Someone from the audience appeared before the Committee on behalf of one of the career centers responding that recruitment efforts were made but only an estimated 8-9 seekers were placed into jobs for the tunnel project.

#### **4. Information– Workforce Services Balanced Scorecard Update**

Mr. Hernandez presented the region's Balanced Scorecard, which measured the performance of Service Partners, for the period of July 1, 2011, through September 30, 2011.

A performance summary of the Workforce Services Contractors for the same period (July 1, 2010, through June 30, 2011) showed that ten (10) of the twelve (12) Workforce Services Contractors were at least meeting 50% of the PY '10-'11 Balanced Scorecard Performance Measures standards.

Mr. Fils-Aime requested an update regarding City of Hialeah's constant low performance scores. Ms. Ana Maria Gonzalez, Center Director for City of Hialeah Career Center appeared before the Committee and presented the challenges they were facing as well as a plan to improve performance consisting of the following:

- Provide Staff Training
- Implement Staff Accountability
- Monitor Performance

The consensus of the Committee accepted the career center improvement plans.

#### **5. Information- Refugee Employment and Training Contractors Performance Overview**

Mr. Hernandez presented the item and noted that a total of 5,193 refugee job seekers were placed for the period of October 1, 2010 through August 31, 2011. He also read the following stats:

- 9,102 refugee job seekers were enrolled in the RET program;
- 3,661 refugees placed in employment are still working after 90 days of hire;
- 3,349 refugees placed in employment are still working after 180 days of hire; and
- 2,279 refugees placed in employment are also receiving health benefits through the employer.

No further questions or discussions.

**6. Information- Refugee Employment and Training Balanced Scorecard Update**

Mr. Hernandez presented the item and noted that the Refugee Employment and Training (RET) Balanced Scorecard measured the performance of RET Service Contractors for the period of October 1, 2010 through August 31, 2011.

During that period, all ten (10) RET Services Contracts were meeting or exceeding 67% of the PY '10-'11 Performance Measures standards.

No further questions or discussions.

**7. Information- Workforce Services North Miami Beach Contract**

Mr. Hernandez read the item into record and noted that an informal resolution conference was held on Wednesday, October 19th. SER Jobs was successful during the appeal. As such, they will continue to manage and operate the North Miami Beach Career Center.

Mr. Huston asked for the name of the next runner up had SER Jobs lost the appeal. Mr. Hernandez responded that Arbor E&T, LLC was the next highest scoring respondent for the North Miami Beach Career Center.

Mr. Fils-Aime asked if there were any questions or concerns then adjourned the meeting at 9:25am.



**2.B**

**SFWIB – Workforce Systems Improvement Committee**

**February 16, 2012**

**Minutes of SFWIB Workforce Systems Improvement Committee Meeting December 15, 2011**

South Florida Workforce Investment Board  
Workforce Systems Improvement Committee Meeting  
December 15, 2011, at 8:00 A.M.  
Miami Dade College West Campus  
3800 NW 115<sup>th</sup> Avenue  
Miami, FL

<b>COMMITTEE MEMBERS IN ATTENDANCE</b>	<b>COMMITTEE MEMBERS NOT IN ATTENDANCE</b>	<b>SFW STAFF</b>
<ol style="list-style-type: none"> <li>1. Gaber, Cynthia, <i>Vice Chair</i></li> <li>2. Manning, Anne</li> </ol>	<ol style="list-style-type: none"> <li>3. Fils-Aime, Sr., Daniel– <i>Chair</i></li> <li>4. Arboleda, Carlos</li> <li>5. DuBois, Victoria</li> <li>6. Huston, Albert</li> <li>7. Socorro, Ivonne</li> </ol>	<p>Almagro, Olivia Hernandez, Juan</p> <p><b>OTHER ATTENDEES</b> Cela, Jose – <i>SER-Jobs for Progress</i></p>

Agenda items are displayed in the order they were discussed.

**1. Call to Order and Introductions**

Ms. Cynthia Gaber Committee Vice-Chair called the meeting to order at 8:30am, welcomed all those present, asked the members to introduce themselves and noted that a quorum had not been achieved.

**2. Approval of Workforce Systems Improvement Meeting Minutes for October 20, 2011**

Minutes could not be approved due to lack of quorum.

**3. Information– Workforce Services Contractors Performance Overview**

Mr. Juan Hernandez, SFWIB Programs Manager presented the item and noted the following:

For Program Year (PY) 2010-2011 the Workforce Services Contractors, for the period of July 1, 2011 through November 30, 2011, assisted the placement of 4,425 job seekers into employment.

- WIA Adult/Dislocated Worker (DW) Program, the contractors' performance statistics for July 1, 2011 to November 30, 2011 revealed 673 job seekers gained employment after enrollment in the WIA (Adult and/or DW) Program.
- Wagner-Peyser (WP) Program, the performance statistics for Workforce Services Contractors for July 1, 2010 to October 31, 2011 revealed the Region's WP Entered Employment Rate (EER) is at 18.3%. This was 16.6% better than the same period last PY.
- Veterans Program, the contractors' performance statistics revealed the Region's Veterans EER is at 24.6%. This was a 56.7% improvement from the last PY.

- Career Advancement Program (CAP) / Welfare Transition (WT) Program the performance statistics for the Workforce Services Contractors revealed the following:
  - The Region is at 63.4% in the All Family Participation Rate. Since last PY, this performance measure has been consistently one of the highest in the State. The Region is currently ranked second place out of the 24 Regions in the State.
  - The Region is at 72.6% in the Two-Parent Participation Rate. Since last PY, this performance has been consistently among the highest in the State. Additionally, the Region is ranked first place out of the 24 Regions in the State.

No further questions or concerns.

#### **4. Information– Workforce Services Balanced Scorecard Update**

Mr. Hernandez presented the region's Balanced Scorecard, which measures the performance of Service Partners, for the period of July 1, 2011, through November 30, 2011.

A performance summary of the Workforce Services Contractors for the same period (July 1, 2011, through November 30, 2011) showed that ten (10) of the twelve (12) Workforce Services Contractors were at least meeting 50% of the PY '11-'12 Balanced Scorecard Performance Measures standards.

No further questions or discussions.

#### **5. Information- Refugee Employment and Training Contractors Performance Overview**

Mr. Hernandez presented the item and noted that a total of 6,768 refugee job seekers have received placement services for the period of October 1, 2010 through September 30, 2011. He also read the following stats:

- 9,940 refugee job seekers were enrolled in the RET program;
- 3,939 refugees placed in employment are still working after 90 days of hire;
- 3,651 refugees placed in employment are still working after 180 days of hire; and
- 2,490 refugees placed in employment are also receiving health benefits through the employer.

No further questions or discussions.

#### **6. Information- Refugee Employment and Training Balanced Scorecard Update**

Mr. Hernandez presented the item and noted that the Refugee Employment and Training (RET) Balanced Scorecard measures the performance of RET Service Contractors for the period of October 1, 2010 through September 30, 2011.

During that period, all ten (10) RET Services Contracts were meeting or exceeding 67% of the PY '10-'11 Performance Measures standards.

No further questions or discussions.

[Ms. Anne Manning Arrived]

#### **New Business:**

Mr. Hernandez provided an update on the State Department of Economic Opportunity Job Placement Report and mentioned that Region 23 has been consistently ranked one of the top 3 regions.

With regards to item # 4, Ms. Manning asked that in the future, staff provide a quarterly report instead of year-to-date.

Ms. Gaber asked if there were any questions or concerns then adjourned the meeting at 9:25am.



3.

**SFWIB - Workforce Systems Improvement  
(WSI) Committee**

***February 16, 2012***

**Workforce Services Contractors Performance  
Overview**

**Information Item**

**BACKGROUND**

For Program Year (PY) 2011-2012, the Workforce Services Contractors, from July 1, 2011 through December 31, 2011, have directly assisted the placement of 6,114 job seekers into jobs.

During the July 1, 2011 to December 31, 2011 timeframe, the performance statistics on the State's Monthly Management Report (MMR) for the Workforce Services Contractors reveal the following:

- 769 job seekers gained employment after enrollment in the WIA (Adult and/or DW) Program.
- The Region's WP Entered Employment Rate (EER) is at 42 percent. In this category, the Region is ranked fifth out of the 24 Regional Workforce Boards in the State.
- The Region's Veterans Program EER is at 52.3 percent. In this category, the Region is ranked fifth out of the 24 Regional Workforce Boards.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program All Family Participation Rate is at 63.1 percent. This performance category has been consistently one of the highest in the State since last PY. In the category, the Region is ranked second out of the 24 Regional Workforce Boards.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program Two-Parent Participation Rate is at 72.4 percent. This performance category has been consistently one of the highest in the State since last PY. In the category, the Region is ranked second out of the 24 Regional Workforce Boards.

Overall, the statistics above demonstrate that the Region has steadily improved its performance. The Region's Workforce Services Contractors and SFWIB staff work diligently through the efforts of the various Performance Improvement Teams to improve performance and thereby enhance the quality of services offered to job seekers.



4.

**SFWIB - Workforce Systems Improvement (WSI) Committee**

**February 16, 2012**

**Workforce Services Balanced Scorecard Update**

**Information Item**

**BACKGROUND**

The region's Balanced Scorecard measures the performance of Service Partners and is attached for the period of July 1, 2011, through December 31, 2011.

A performance summary of the Workforce Services Contractors for the same period is set forth below. The summary indicates that 8 of the 12 Workforce Services locations met at least 50 percent of the PY '11-'12 Balanced Scorecard measures.

<b>WORKFORCE SERVICES CONTRACTORS PERFORMANCE SUMMARY Balanced Scorecard PY '11-'12 (July 1, 2011 through December 31, 2011) *</b>				
<b>Workforce Services Contractors</b>	<b>Workforce Services Locations</b>	<b># of Performance Measures Standards Met</b>	<b># of Performance Measures</b>	<b>% of Performance Measures Standards Met</b>
<b>Arbor E&amp;T, LLC</b>	Carol City Career Center	13	23	57%
	Hialeah Gardens Career Center	15	23	66%
<b>City of Hialeah</b>	Hialeah Downtown Career Center	9	23	40%
<b>Ser-Jobs for Progress, Inc.</b>	North Miami Beach Career Center	14	23	61%
<b>Transition, Inc.</b>	Transition Offender Services Center *	4	13	31%
<b>UNIDAD of Miami Beach, Inc.</b>	Miami Beach Career Center	10	23	44%
<b>Youth Co-Op, Inc.</b>	Florida Keys Career Center	11	23	48%
	Homestead Career Center	16	23	70%
	Little Havana Career Center	14	23	61%
	Northside Career Center	13	23	57%
	Perrine Career Center	15	23	66%
	West Dade Career Center	15	23	66%

\*Draft Workforce Services Balanced Scorecard (July 1, 2011 through December 31, 2011)

*Attachment*



# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

## Regional

Regional			
	Measure	Standard	Region
1	Level of Services	84.94 %	100.00 %
2	Level of Services for Special Groups	84.94 %	100.00 %
3	Training Completion Rate	70 %	91.25 %
4	Training Completion Placement Rate	70 %	67.58 %
5	Training Related Placements	70 %	94.59 %
6	Employment WIA	798	769
7	Net Economic Benefit	\$27,308.00	\$27,268.53
8	Employment After Services (EAS)	10,872	6,114
9	EAS within 90 Days	3,969	2,845
10	Cost Per Placement	\$1,922.00	\$3,359.02
11	Increase Self-Sufficiency Placement	850	548
12	Job Order Index	7,326	7,623
13	Job Order Index 28% of \$14 and above	2,094	2,744

Regional			
	Measure	Standard	Region
16	Jobs Openings Filled Rate	62 %	54.48 %
17	WP Entered Employment Rate	35 %	42.19 %
18	WIA Adult EER	97 %	100.00 %
19	WIA Dislocated Worker EER	94 %	100.00 %
20	WIA Emp Worker Outcome	95 %	98.46 %
21	CAP Entered Employment Rate	35 %	30.70 %
22	CAP Participation Rate	55 %	63.20 %
23	CAP Two-Family Participation Rate	90 %	72.76 %
24	Short-Term Veterans EER	30 %	49.36 %
25	FSET EER	20 %	7.80 %

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# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

Arbor

Carol City Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services	6.81 %	7.90 %
2	Level of Services for Special Groups	6.81 %	7.74 %
3	Training Completion Rate	70 %	93.33 %
4	Training Completion Placement Rate	70 %	28.57 %
5	Training Related Placements	70 %	75.00 %
6	Employment WIA	48	78
7	Net Economic Benefit	\$19,586.00	\$11,591.42
8	Employment After Services (EAS)	642	434
9	EAS within 90 Days	282	120
10	Cost Per Placement	\$2,610.00	\$3,794.26
11	Increase Self-Sufficiency Placement	60	82
12	Job Order Index	438	465
13	Job Order Index 28% of \$14 and above	130	152

Regional & Per Center				
	Measure	Standard	Region	Center
16	Jobs Openings Filled Rate	62 %	54.48 %	39.15 %
17	WP Entered Employment Rate	35 %	42.19 %	55.56 %
18	WIA Adult EER	97 %	100.00 %	100.00 %
19	WIA Dislocated Worker EER	94 %	100.00 %	100.00 %
20	WIA Emp Worker Outcome	95 %	98.46 %	ND
21	CAP Entered Employment Rate	35 %	30.70 %	25.06 %
22	CAP Participation Rate	55 %	63.20 %	62.08 %
23	CAP Two-Family Participation Rate	90 %	72.76 %	56.04 %
24	Short-Term Veterans EER	30 %	49.36 %	41.79 %
25	FSET EER	20 %	7.80 %	10.88 %

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# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

**Arbor**

**Hialeah Gardens Career Center**

Per Center			
	Measure	Standard	Center
1	Level of Services	5.51 %	7.11 %
2	Level of Services for Special Groups	5.51 %	6.55 %
3	Training Completion Rate	70 %	96.15 %
4	Training Completion Placement Rate	70 %	80.00 %
5	Training Related Placements	70 %	90.00 %
6	Employment WIA	42	81
7	Net Economic Benefit	\$20,352.00	\$21,728.39
8	Employment After Services (EAS)	546	328
9	EAS within 90 Days	213	99
10	Cost Per Placement	\$2,516.00	\$4,059.96
11	Increase Self-Sufficiency Placement	45	30
12	Job Order Index	642	654
13	Job Order Index 28% of \$14 and above	183	234

Regional & Per Center				
	Measure	Standard	Region	Center
16	Jobs Openings Filled Rate	62 %	54.48 %	20.19 %
17	WP Entered Employment Rate	35 %	42.19 %	36.40 %
18	WIA Adult EER	97 %	100.00 %	100.00 %
19	WIA Dislocated Worker EER	94 %	100.00 %	100.00 %
20	WIA Emp Worker Outcome	95 %	98.46 %	100.00 %
21	CAP Entered Employment Rate	35 %	30.70 %	35.51 %
22	CAP Participation Rate	55 %	63.20 %	63.64 %
23	CAP Two-Family Participation Rate	90 %	72.76 %	88.61 %
24	Short-Term Veterans EER	30 %	49.36 %	54.41 %
25	FSET EER	20 %	7.80 %	8.00 %

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# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

City of Hialeah

Hialeah Downtown Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services	7.33 %	5.10 %
2	Level of Services for Special Groups	7.33 %	3.07 %
3	Training Completion Rate	70 %	82.35 %
4	Training Completion Placement Rate	70 %	42.86 %
5	Training Related Placements	70 %	100.00 %
6	Employment WIA	90	31
7	Net Economic Benefit	\$35,134.00	\$19,667.56
8	Employment After Services (EAS)	456	400
9	EAS within 90 Days	260	190
10	Cost Per Placement	\$3,868.00	\$4,430.26
11	Increase Self-Sufficiency Placement	56	30
12	Job Order Index	894	886
13	Job Order Index 28% of \$14 and above	248	288

Regional & Per Center				
	Measure	Standard	Region	Center
16	Jobs Openings Filled Rate	62 %	54.48 %	24.90 %
17	WP Entered Employment Rate	35 %	42.19 %	46.27 %
18	WIA Adult EER	97 %	100.00 %	100.00 %
19	WIA Dislocated Worker EER	94 %	100.00 %	100.00 %
20	WIA Emp Worker Outcome	95 %	98.46 %	100.00 %
21	CAP Entered Employment Rate	35 %	30.70 %	46.51 %
22	CAP Participation Rate	55 %	63.20 %	63.87 %
23	CAP Two-Family Participation Rate	90 %	72.76 %	82.49 %
24	Short-Term Veterans EER	30 %	49.36 %	38.89 %
25	FSET EER	20 %	7.80 %	ND

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# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

Ser Jobs

North Miami Beach Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services	7.82 %	12.23 %
2	Level of Services for Special Groups	7.82 %	12.54 %
3	Training Completion Rate	70 %	84.62 %
4	Training Completion Placement Rate	70 %	90.91 %
5	Training Related Placements	70 %	100.00 %
6	Employment WIA	72	80
7	Net Economic Benefit	\$27,029.00	\$26,537.64
8	Employment After Services (EAS)	1,026	485
9	EAS within 90 Days	315	161
10	Cost Per Placement	\$1,881.00	\$3,898.49
11	Increase Self-Sufficiency Placement	67	56
12	Job Order Index	852	866
13	Job Order Index 28% of \$14 and above	242	343

Regional & Per Center				
	Measure	Standard	Region	Center
16	Jobs Openings Filled Rate	62 %	54.48 %	52.67 %
17	WP Entered Employment Rate	35 %	42.19 %	44.57 %
18	WIA Adult EER	97 %	100.00 %	100.00 %
19	WIA Dislocated Worker EER	94 %	100.00 %	100.00 %
20	WIA Emp Worker Outcome	95 %	98.46 %	100.00 %
21	CAP Entered Employment Rate	35 %	30.70 %	32.00 %
22	CAP Participation Rate	55 %	63.20 %	65.54 %
23	CAP Two-Family Participation Rate	90 %	72.76 %	56.76 %
24	Short-Term Veterans EER	30 %	49.36 %	52.13 %
25	FSET EER	20 %	7.80 %	11.11 %

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# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

## Transition

### Transition Offender Service Center

Per Center			
	Measure	Standard	Center
1	Level of Services	2.48 %	1.74 %
2	Level of Services for Special Groups	2.48 %	1.93 %
3	Training Completion Rate	70 %	ND
4	Training Completion Placement Rate	70 %	ND
5	Training Related Placements	70 %	ND
6	Employment WIA	0	ND
7	Net Economic Benefit	\$29,027.00	ND
8	Employment After Services (EAS)	606	220
9	EAS within 90 Days	143	152
10	Cost Per Placement	\$1,116.00	\$2,734.63
11	Increase Self-Sufficiency Placement	30	6
12	Job Order Index	192	171
13	Job Order Index 28% of \$14 and above	47	44

Regional & Per Center				
	Measure	Standard	Region	Center
16	Jobs Openings Filled Rate	62 %	54.48 %	53.88 %
17	WP Entered Employment Rate	35 %	42.19 %	42.00 %
18	WIA Adult EER	97 %	100.00 %	ND
19	WIA Dislocated Worker EER	94 %	100.00 %	ND
20	WIA Emp Worker Outcome	95 %	98.46 %	ND
21	CAP Entered Employment Rate	35 %	30.70 %	23.23 %
22	CAP Participation Rate	55 %	63.20 %	59.55 %
23	CAP Two-Family Participation Rate	90 %	72.76 %	40.00 %
24	Short-Term Veterans EER	30 %	49.36 %	31.03 %
25	FSET EER	20 %	7.80 %	0.00 %

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# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

Unidad of Miami Beach

Miami Beach Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services	5.28 %	4.08 %
2	Level of Services for Special Groups	5.28 %	5.00 %
3	Training Completion Rate	70 %	87.88 %
4	Training Completion Placement Rate	70 %	44.83 %
5	Training Related Placements	70 %	100.00 %
6	Employment WIA	72	47
7	Net Economic Benefit	\$21,818.00	\$25,283.86
8	Employment After Services (EAS)	540	369
9	EAS within 90 Days	239	179
10	Cost Per Placement	\$2,394.00	\$3,459.80
11	Increase Self-Sufficiency Placement	51	27
12	Job Order Index	462	466
13	Job Order Index 28% of \$14 and above	130	143

Regional & Per Center				
	Measure	Standard	Region	Center
16	Jobs Openings Filled Rate	62 %	54.48 %	64.26 %
17	WP Entered Employment Rate	35 %	42.19 %	38.45 %
18	WIA Adult EER	97 %	100.00 %	100.00 %
19	WIA Dislocated Worker EER	94 %	100.00 %	100.00 %
20	WIA Emp Worker Outcome	95 %	98.46 %	50.00 %
21	CAP Entered Employment Rate	35 %	30.70 %	40.63 %
22	CAP Participation Rate	55 %	63.20 %	74.36 %
23	CAP Two-Family Participation Rate	90 %	72.76 %	50.00 %
24	Short-Term Veterans EER	30 %	49.36 %	68.42 %
25	FSET EER	20 %	7.80 %	5.10 %

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# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

Youth Co-Op

Florida Keys Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services	5.85 %	1.16 %
2	Level of Services for Special Groups	5.85 %	2.52 %
3	Training Completion Rate	70 %	70.00 %
4	Training Completion Placement Rate	70 %	71.43 %
5	Training Related Placements	70 %	80.00 %
6	Employment WIA	84	53
7	Net Economic Benefit	\$30,581.00	\$21,273.74
8	Employment After Services (EAS)	450	229
9	EAS within 90 Days	148	171
10	Cost Per Placement	\$3,140.00	\$6,177.79
11	Increase Self-Sufficiency Placement	32	46
12	Job Order Index	282	320
13	Job Order Index 28% of \$14 and above	89	84

Regional & Per Center				
	Measure	Standard	Region	Center
16	Jobs Openings Filled Rate	62 %	54.48 %	47.24 %
17	WP Entered Employment Rate	35 %	42.19 %	39.42 %
18	WIA Adult EER	97 %	100.00 %	100.00 %
19	WIA Dislocated Worker EER	94 %	100.00 %	100.00 %
20	WIA Emp Worker Outcome	95 %	98.46 %	100.00 %
21	CAP Entered Employment Rate	35 %	30.70 %	50.00 %
22	CAP Participation Rate	55 %	63.20 %	20.00 %
23	CAP Two-Family Participation Rate	90 %	72.76 %	ND
24	Short-Term Veterans EER	30 %	49.36 %	46.00 %
25	FSET EER	20 %	7.80 %	13.16 %

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# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

## Youth Co-Op

### Homestead Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services	5.01 %	6.56 %
2	Level of Services for Special Groups	5.01 %	6.96 %
3	Training Completion Rate	70 %	100.00 %
4	Training Completion Placement Rate	70 %	77.78 %
5	Training Related Placements	70 %	100.00 %
6	Employment WIA	42	62
7	Net Economic Benefit	\$34,500.00	\$48,068.22
8	Employment After Services (EAS)	1,620	1,039
9	EAS within 90 Days	675	777
10	Cost Per Placement	\$770.00	\$1,164.57
11	Increase Self-Sufficiency Placement	145	22
12	Job Order Index	294	305
13	Job Order Index 28% of \$14 and above	85	95

Regional & Per Center				
	Measure	Standard	Region	Center
16	Jobs Openings Filled Rate	62 %	54.48 %	73.22 %
17	WP Entered Employment Rate	35 %	42.19 %	38.35 %
18	WIA Adult EER	97 %	100.00 %	100.00 %
19	WIA Dislocated Worker EER	94 %	100.00 %	100.00 %
20	WIA Emp Worker Outcome	95 %	98.46 %	100.00 %
21	CAP Entered Employment Rate	35 %	30.70 %	32.67 %
22	CAP Participation Rate	55 %	63.20 %	79.80 %
23	CAP Two-Family Participation Rate	90 %	72.76 %	88.41 %
24	Short-Term Veterans EER	30 %	49.36 %	67.57 %
25	FSET EER	20 %	7.80 %	17.89 %

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# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

## Youth Co-Op

### Little Havana Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services	9.21 %	10.28 %
2	Level of Services for Special Groups	9.21 %	10.26 %
3	Training Completion Rate	70 %	100.00 %
4	Training Completion Placement Rate	70 %	78.57 %
5	Training Related Placements	70 %	95.45 %
6	Employment WIA	114	55
7	Net Economic Benefit	\$30,559.00	\$31,226.30
8	Employment After Services (EAS)	930	432
9	EAS within 90 Days	280	145
10	Cost Per Placement	\$2,411.00	\$5,154.97
11	Increase Self-Sufficiency Placement	60	60
12	Job Order Index	906	938
13	Job Order Index 28% of \$14 and above	262	415

Regional & Per Center				
	Measure	Standard	Region	Center
16	Jobs Openings Filled Rate	62 %	54.48 %	51.83 %
17	WP Entered Employment Rate	35 %	42.19 %	32.68 %
18	WIA Adult EER	97 %	100.00 %	100.00 %
19	WIA Dislocated Worker EER	94 %	100.00 %	100.00 %
20	WIA Emp Worker Outcome	95 %	98.46 %	100.00 %
21	CAP Entered Employment Rate	35 %	30.70 %	38.39 %
22	CAP Participation Rate	55 %	63.20 %	58.44 %
23	CAP Two-Family Participation Rate	90 %	72.76 %	75.08 %
24	Short-Term Veterans EER	30 %	49.36 %	30.43 %
25	FSET EER	20 %	7.80 %	10.23 %

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# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

## Youth Co-Op

### Northside Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services	11.65 %	15.26 %
2	Level of Services for Special Groups	11.65 %	14.51 %
3	Training Completion Rate	70 %	87.10 %
4	Training Completion Placement Rate	70 %	59.26 %
5	Training Related Placements	70 %	87.50 %
6	Employment WIA	96	111
7	Net Economic Benefit	\$25,477.00	\$21,721.11
8	Employment After Services (EAS)	1,230	487
9	EAS within 90 Days	316	100
10	Cost Per Placement	\$2,330.00	\$5,779.52
11	Increase Self-Sufficiency Placement	68	47
12	Job Order Index	864	888
13	Job Order Index 28% of \$14 and above	248	332

Regional & Per Center				
	Measure	Standard	Region	Center
16	Jobs Openings Filled Rate	62 %	54.48 %	47.20 %
17	WP Entered Employment Rate	35 %	42.19 %	50.89 %
18	WIA Adult EER	97 %	100.00 %	100.00 %
19	WIA Dislocated Worker EER	94 %	100.00 %	100.00 %
20	WIA Emp Worker Outcome	95 %	98.46 %	100.00 %
21	CAP Entered Employment Rate	35 %	30.70 %	22.33 %
22	CAP Participation Rate	55 %	63.20 %	58.69 %
23	CAP Two-Family Participation Rate	90 %	72.76 %	65.67 %
24	Short-Term Veterans EER	30 %	49.36 %	40.71 %
25	FSET EER	20 %	7.80 %	2.70 %

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# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

## Youth Co-Op

### Perrine Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services	7.85 %	12.88 %
2	Level of Services for Special Groups	7.85 %	12.88 %
3	Training Completion Rate	70 %	96.97 %
4	Training Completion Placement Rate	70 %	87.50 %
5	Training Related Placements	70 %	100.00 %
6	Employment WIA	48	64
7	Net Economic Benefit	\$19,586.00	\$30,594.96
8	Employment After Services (EAS)	1,398	858
9	EAS within 90 Days	557	451
10	Cost Per Placement	\$1,381.00	\$2,212.26
11	Increase Self-Sufficiency Placement	120	66
12	Job Order Index	558	584
13	Job Order Index 28% of \$14 and above	163	255

Regional & Per Center				
	Measure	Standard	Region	Center
16	Jobs Openings Filled Rate	62 %	54.48 %	79.35 %
17	WP Entered Employment Rate	35 %	42.19 %	56.28 %
18	WIA Adult EER	97 %	100.00 %	100.00 %
19	WIA Dislocated Worker EER	94 %	100.00 %	100.00 %
20	WIA Emp Worker Outcome	95 %	98.46 %	100.00 %
21	CAP Entered Employment Rate	35 %	30.70 %	26.33 %
22	CAP Participation Rate	55 %	63.20 %	73.60 %
23	CAP Two-Family Participation Rate	90 %	72.76 %	68.38 %
24	Short-Term Veterans EER	30 %	49.36 %	84.76 %
25	FSET EER	20 %	7.80 %	4.17 %

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# SFWIB Balanced Scorecard Report

Report Date: 7/1/2011 To 12/31/2011

## Youth Co-Op

### West Dade Career Center

Per Center			
	Measure	Standard	Center
1	Level of Services	10.15 %	15.69 %
2	Level of Services for Special Groups	10.15 %	16.04 %
3	Training Completion Rate	70 %	95.83 %
4	Training Completion Placement Rate	70 %	73.91 %
5	Training Related Placements	70 %	94.12 %
6	Employment WIA	90	107
7	Net Economic Benefit	\$26,428.00	\$27,203.81
8	Employment After Services (EAS)	1,428	833
9	EAS within 90 Days	541	300
10	Cost Per Placement	\$1,721.00	\$2,944.93
11	Increase Self-Sufficiency Placement	116	76
12	Job Order Index	942	957
13	Job Order Index 28% of \$14 and above	267	322

Regional & Per Center				
	Measure	Standard	Region	Center
16	Jobs Openings Filled Rate	62 %	54.48 %	74.77 %
17	WP Entered Employment Rate	35 %	42.19 %	47.00 %
18	WIA Adult EER	97 %	100.00 %	100.00 %
19	WIA Dislocated Worker EER	94 %	100.00 %	100.00 %
20	WIA Emp Worker Outcome	95 %	98.46 %	100.00 %
21	CAP Entered Employment Rate	35 %	30.70 %	50.50 %
22	CAP Participation Rate	55 %	63.20 %	73.21 %
23	CAP Two-Family Participation Rate	90 %	72.76 %	83.94 %
24	Short-Term Veterans EER	30 %	49.36 %	41.54 %
25	FSET EER	20 %	7.80 %	11.39 %

ND = No Data

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5.

**SFWIB - Workforce Systems Improvement  
(WSI) Committee**

***February 16, 2012***

**Refugee Employment and Training Contractors  
Performance Overview**

**Information Item**

**BACKGROUND**

For Program Year (PY) 2010-2011, the Refugee Employment and Training (RET) Program Contractors, from October 1, 2011 through December 31, 2011, have assisted in placing into employment a total of 1,505 refugee job seekers.

For the RET Program, the performance statistics reveal the following:

- 2,301 refugee job seekers have been enrolled in the RET Program;
- 1,052 refugees placed in employment are still working after 90 days of hire;
- 733 refugees placed in employment are still working after 180 days of hire; and
- 618 refugees placed in employment are also receiving health benefits through the employer.

Overall, the statistics above show that the region is steadily improving its performance. The region's RET Contractors and SFWIB staff work diligently through the efforts of the RET Performance Improvement Team (PIT) to continuously improve performance and thereby enhance the quality of services offered to refugee job seekers.



6.

**SFWIB - Workforce Systems Improvement (WSI) Committee**

**February 16, 2012**

**Refugee Employment and Training Program  
Balanced Scorecard Update**

**Information Item**

**BACKGROUND**

The Refugee Employment and Training (RET) Program Balanced Scorecard measures the performance of RET Service Contractors and is attached for the period of October 1, 2011, through December 31, 2011.

The RET Services Contractors Performance Summary for the same period is set forth below. The summary shows that all 10 Contractors are meeting or exceeding 50 percent of the PY '10-'11 performance measures.

<b>RET SERVICES CONTRACTORS PERFORMANCE SUMMARY Balanced Scorecard PY '10-'11 (October 1, 2011 through December 31, 2011)</b>			
<b>RET Services Contractors</b>	<b># of Performance Measures Standards Met</b>	<b># of * Performance Measures</b>	<b>% of Performance Measures Standards Met</b>
<b>Adults Mankind Organization, Inc.</b>	<b>5</b>	<b>5</b>	<b>100%</b>
<b>Arbor E &amp; T, LLC</b>	<b>5</b>	<b>5</b>	<b>100%</b>
<b>Cuban American National Council, Inc.</b>	<b>3</b>	<b>5</b>	<b>60%</b>
<b>Community Coalition, Inc.</b>	<b>2</b>	<b>5</b>	<b>40%</b>
<b>City of Hialeah</b>	<b>4</b>	<b>5</b>	<b>80%</b>
<b>Azure College, Inc.</b>	<b>4</b>	<b>5</b>	<b>80%</b>
<b>Lutheran Services of Florida, Inc. * *</b>	<b>4</b>	<b>6</b>	<b>67%</b>
<b>Miami Beach Latin Chamber of Commerce, Inc.</b>	<b>5</b>	<b>5</b>	<b>100%</b>
<b>UNIDAD of Miami Beach, Inc.</b>	<b>4</b>	<b>5</b>	<b>80%</b>
<b>Youth Co-Op, Inc. * *</b>	<b>6</b>	<b>6</b>	<b>100%</b>

\* Error Rate and Entered Employment Rate is not included

\*\* Includes an additional Performance Measure for Career Laddering Placements

*Attachment*

# SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2011 To 12/31/2011

## Regional

Regional				
	Measure	Standard	Region	
1	Entered Employment Rate	40 %	27.84 %	↑
2	Entered Employment Rate LTY	50 %	25.34 %	↑
3	Employed on the 90th Day	67 %	75.14 %	↑
4	Employed on the 180th Day	50 %	69.15 %	↑
5	Health Benefits	40 %	44.95 %	↑
6	Placements	503	462	
7	Intakes	775	679	
8	Career Laddering Placements	50 %	60.00 %	↑

ND = No data

NA = Region performance not applicable for this measure

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# SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2011 To 12/31/2011

## AMO

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	40 %	27.84 %	22.82 %	↑
2	Entered Employment Rate LTY	50 %	NA	21.17 %	↑
3	Employed on the 90th Day	67 %	NA	87.64 %	↓
4	Employed on the 180th Day	55 %	NA	90.28 %	↓
5	Health Benefits	40 %	44.95 %	43.83 %	↑
6	Placements	58	NA	89	
7	Intakes	125	NA	125	
8	Career Laddering Placements	50 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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# SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2011 To 12/31/2011

## Arbor E&T, LLC

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	40 %	27.84 %	22.50 %	↑
2	Entered Employment Rate LTY	50 %	NA	18.35 %	↑
3	Employed on the 90th Day	67 %	NA	77.46 %	↓
4	Employed on the 180th Day	55 %	NA	71.67 %	↓
5	Health Benefits	40 %	44.95 %	40.58 %	↓
6	Placements	14	NA	26	
7	Intakes	41	NA	42	
8	Career Laddering Placements	50 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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# SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2011 To 12/31/2011

## Azure College

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	40 %	27.84 %	23.10 %	↑
2	Entered Employment Rate LTY	50 %	NA	22.57 %	↑
3	Employed on the 90th Day	67 %	NA	69.66 %	↑
4	Employed on the 180th Day	55 %	NA	63.64 %	↑
5	Health Benefits	40 %	44.95 %	46.48 %	↓
6	Placements	55	NA	71	
7	Intakes	115	NA	98	
8	Career Laddering Placements	50 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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# SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2011 To 12/31/2011

## CANC

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	40 %	27.84 %	30.18 %	↑
2	Entered Employment Rate LTY	50 %	NA	21.95 %	↑
3	Employed on the 90th Day	67 %	NA	69.51 %	↑
4	Employed on the 180th Day	55 %	NA	75.47 %	↓
5	Health Benefits	40 %	44.95 %	22.89 %	↑
6	Placements	27	NA	27	
7	Intakes	74	NA	61	
8	Career Laddering Placements	50 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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# SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2011 To 12/31/2011

## Community Coalition

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	40 %	27.84 %	34.32 %	↑
2	Entered Employment Rate LTY	50 %	NA	31.25 %	↑
3	Employed on the 90th Day	67 %	NA	58.33 %	↓
4	Employed on the 180th Day	55 %	NA	54.17 %	↓
5	Health Benefits	40 %	44.95 %	40.35 %	↑
6	Placements	12	NA	23	
7	Intakes	35	NA	30	
8	Career Laddering Placements	50 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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# SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2011 To 12/31/2011

## Florida Educational Institute

Per Provider				
	Measure	Standard	Region	Center
1	Entered Employment Rate	40 %	27.84 %	ND
2	Entered Employment Rate LTY	50 %	NA	ND
3	Employed on the 90th Day	67 %	NA	ND
4	Employed on the 180th Day	55 %	NA	ND
5	Health Benefits	40 %	44.95 %	ND
6	Placements		NA	ND
7	Intakes		NA	ND
8	Career Laddering Placements	50 %	NA	ND

ND = No data

NA = Region performance not applicable for this measure

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# SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2011 To 12/31/2011

## Hialeah, City of

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	40 %	27.84 %	19.30 %	↑
2	Entered Employment Rate LTY	50 %	NA	18.00 %	↑
3	Employed on the 90th Day	67 %	NA	78.57 %	↑
4	Employed on the 180th Day	55 %	NA	81.25 %	↓
5	Health Benefits	40 %	44.95 %	19.05 %	↑
6	Placements	6	NA	7	
7	Intakes	18	NA	18	
8	Career Laddering Placements	50 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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# SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2011 To 12/31/2011

## Lutheran Services

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	40 %	27.84 %	32.09 %	↑
2	Entered Employment Rate LTY	50 %	NA	25.71 %	↑
3	Employed on the 90th Day	67 %	NA	76.68 %	↑
4	Employed on the 180th Day	55 %	NA	59.65 %	↑
5	Health Benefits	40 %	44.95 %	56.22 %	↓
6	Placements	55	NA	57	
7	Intakes	132	NA	65	
8	Career Laddering Placements	50 %	NA	0.00 %	

ND = No data

NA = Region performance not applicable for this measure

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# SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2011 To 12/31/2011

## Miami Beach Latin Chamber

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	40 %	27.84 %	44.00 %	↑
2	Entered Employment Rate LTY	50 %	NA	55.56 %	↑
3	Employed on the 90th Day	67 %	NA	88.24 %	↓
4	Employed on the 180th Day	55 %	NA	78.26 %	↑
5	Health Benefits	40 %	44.95 %	59.09 %	↓
6	Placements	7	NA	13	
7	Intakes	23	NA	23	
8	Career Laddering Placements	50 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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# SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2011 To 12/31/2011

## Unidad of Miami Beach Devlpmt

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	40 %	27.84 %	17.16 %	↑
2	Entered Employment Rate LTY	50 %	NA	21.33 %	↑
3	Employed on the 90th Day	67 %	NA	80.00 %	↑
4	Employed on the 180th Day	55 %	NA	38.46 %	↑
5	Health Benefits	40 %	44.95 %	50.00 %	↓
6	Placements	6	NA	6	
7	Intakes	12	NA	14	
8	Career Laddering Placements	50 %	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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# SFWIB Refugee Balanced Scorecard Report

Report Date: 10/1/2011 To 12/31/2011

## Youth Co-Op

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	40 %	27.84 %	34.18 %	↑
2	Entered Employment Rate LTY	50 %	NA	38.11 %	↑
3	Employed on the 90th Day	67 %	NA	70.66 %	↑
4	Employed on the 180th Day	55 %	NA	62.50 %	↑
5	Health Benefits	40 %	44.95 %	43.75 %	↑
6	Placements	84	NA	143	
7	Intakes	200	NA	203	
8	Career Laddering Placements	50 %	NA	100.00 %	

ND = No data

NA = Region performance not applicable for this measure

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7.

**SFWIB - Workforce Systems Improvement (WSI) Committee**

**February 16, 2012**

**Status of ARRA NEG OJT Program Goals**

**Information Item**

**BACKGROUND**

On October 22, 2010, Workforce Florida, Inc. (WFI) awarded a grant to SFWIB for \$375,350 to provide OJT services to 75 WIA eligible participants that are long-term unemployed (at least 26 weeks) and reside in a Miami-Dade County Designated Targeted Area (DTA). On January 19, 2011, SFWIB distributed the required project goals (i.e. number of OJT agreements to execute) to its Workforce Services Contractors. Project goals were based on career center customer size.

The Contractors failed to meet their individual goals by the grant's June 30, 2011 deadline. WFI extended the NEG OJT grant through Program Year (PY) 11-12, affording the Contractors another opportunity to satisfy their project goals. In December 2011, the Department of Economic Opportunity requested for the SFWIB to de-obligate ARRA NEG OJT dollars due to under expenditure of funds.

As a performance incentive, the project goals were included in the PY 11-12 Workforce Services Contracts. The contractual deadline to meet the goals was December 31, 2011. As provided in the contract, breach occurs where the Contractor fails to meet the terms and conditions of any obligation under any contract.

Staff will present this item to the Board at its April 19, 2012 meeting, recommending that contracts be terminated for Contractors that failed to meet project goals by that meeting date.

The table below shows the number of goals met per Contractor as of February 10, 2012.

Required PYs 2010-12 NEG OJT Project Goals		YTD	
Career Center	Goal	Accomplished	Remaining
Youth Co-Op, Inc. (Perrine)	9	9	0
Youth Co-Op, Inc. (Little Havana)	9	3	6
Youth Co-Op, Inc. (West Dade)	14	14	0
SER-Jobs for Progress, Inc. (North Miami Beach)	8	8	0
Arbor E & T, LLC (Carol City)	4	0	4
Arbor E & T, LLC (Hialeah Gardens)	7	7	0
Youth Co-Op, Inc. (Homestead)	5	1	4
UNIDAD of Miami Beach, Inc. (Miami Beach)	4	0	4
City of Hialeah (Hialeah Downtown)	5	2	3
Youth Co-Op, Inc. (Northside)	7	6	1
Transition, Inc.	2	0	2
Youth Co-Op, Inc. (Monroe County)	3	0	3
<b>Total:</b>	<b>77</b>	<b>50</b>	<b>27</b>



8.

## SFWIB - Workforce Systems Improvement (WSI) Committee

February 16, 2012

### Approval to Reallocate Funds De-obligated by the City of Miami

#### RECOMMENDATION

SFWIB staff recommends that the WSI Committee recommend to the Board the approval to authorize staff to reallocate funds de-obligated by the City of Miami as set forth below.

#### BACKGROUND

On August 18, 2011, the SFWIB approved the Fiscal Year 2011-12 budget. The budget included an allocation of \$1,530,699 for the operation of the City of Miami Career Center. Due to unforeseen delays in the Career Center's commencement of operations, the City of Miami has requested that \$851,026 in program funding be de-obligated. Training funds are also to be de-obligated in the same proportion as the program funds.

Staff recommends that the de-obligated funds be re-allocated as follows in the table below:

	Program Funds								
	WIA Adult	WIA NER	WIA DW	WIA RR	TANF	FSET (Oct to Jun)	UC	REA (Jul to Mar)	Total
Carol City (Youth Coop, Inc.)	\$ 9,194	\$ 214	\$ 8,450	\$ 1,404	\$ 23,255	\$ 4,272	\$ 1,983	\$ 4,408	\$ 53,179
Transition, Inc.	\$ 5,612	\$ 131	\$ 7,126	\$ 6,091		\$ -	\$ 1,983	\$ 4,408	\$ 25,350
Hialeah, City of	\$ 9,262	\$ 216	\$ 22,334	\$ 3,710	\$ 16,071	\$ 1,420	\$ 1,983	\$ 4,408	\$ 59,404
Hialeah Garden (Youth Coop, Inc.)	\$ 6,625	\$ 154	\$ 8,861	\$ 1,472	\$ 20,474	\$ 2,010	\$ 1,983	\$ 4,408	\$ 45,987
Homestead (Youth Coop, Inc.)	\$ 4,817	\$ 112	\$ 7,831	\$ 727	\$ 17,191	\$ 1,960	\$ 1,983	\$ 4,408	\$ 39,028
Little Havana (Youth Coop, Inc.)	\$ 12,972	\$ 302	\$ 18,558	\$ 3,083	\$ 29,189	\$ 2,813	\$ 1,983	\$ 4,408	\$ 73,308
Miami Beach (UNIDAD of MB, Inc.)	\$ 7,512	\$ 175	\$ 16,333	\$ 2,713	\$ 14,328	\$ 988	\$ 1,983	\$ 4,408	\$ 48,439
North Miami Beach (Ser Jobs Inc.)	\$ 16,797	\$ 391	\$ 5,953	\$ 989	\$ 30,396	\$ 1,690	\$ 1,983	\$ 4,408	\$ 62,608
Northside (Youth Coop, Inc.)	\$ 21,509	\$ 501	\$ 8,723	\$ 1,449	\$ 48,855	\$ 8,891	\$ 1,983	\$ 4,408	\$ 96,318
Perrine (Youth Coop, Inc.)	\$ 9,503	\$ 221	\$ 11,113	\$ 1,846	\$ 30,740	\$ 2,948	\$ 1,983	\$ 4,408	\$ 62,763
City of Miami	\$ (111,914)	\$ (2,608)	\$ (140,751)	\$ (28,287)	\$ (254,929)	\$ (28,953)	\$ (21,809)	\$ (48,490)	\$ (637,741)
West Dade (Youth Coop, Inc.)	\$ 8,111	\$ 189	\$ 25,469	\$ 4,805	\$ 24,429	\$ 1,960	\$ 1,983	\$ 4,408	\$ 71,354
<b>Miami Dade Funding</b>	<b>\$ (0)</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ (0)</b>	<b>\$ (0)</b>	<b>\$ 0</b>	<b>\$ (0)</b>
<b>Monroe County Funding</b>									<b>\$ -</b>
<b>TOTAL REGION</b>	<b>\$ (0)</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ (0)</b>	<b>\$ (0)</b>	<b>\$ 0</b>	<b>\$ (0)</b>

	Training Funds					
	WIA Adult	WIA NER	WIA DW	WIA RR	TANF	Grand Total
Perrine (Youth Coop, Inc.)	\$ 12,575	\$ 321	\$ 14,690	\$ 2,443	\$ 10,204	\$ 40,233
Little Havana (Youth Coop, Inc.)	\$ 17,165	\$ 438	\$ 24,531	\$ 4,079	\$ 9,689	\$ 55,902
West Dade (Youth Coop, Inc.)	\$ 10,733	\$ 274	\$ 33,666	\$ 6,358	\$ 8,109	\$ 59,140
North Miami Beach (Ser Jobs, Inc.)	\$ 22,226	\$ 568	\$ 7,870	\$ 1,309	\$ 10,090	\$ 42,062
Carol City (Youth Coop, Inc.)	\$ 12,165	\$ 311	\$ 11,169	\$ 1,857	\$ 7,719	\$ 33,222
Hialeah Gardens (Youth Coop, Inc.)	\$ 8,767	\$ 224	\$ 11,713	\$ 1,948	\$ 6,796	\$ 29,447
Homestead (Youth Coop, Inc.)	\$ 6,373	\$ 163	\$ 10,351	\$ 961	\$ 5,706	\$ 23,555
Miami Beach (Unidad of MB, Inc.)	\$ 9,940	\$ 254	\$ 21,590	\$ 3,590	\$ 4,756	\$ 40,130
City of Hialeah	\$ 12,256	\$ 313	\$ 29,523	\$ 4,909	\$ 5,335	\$ 52,335
Northside (Youth Coop, Inc.)	\$ 28,462	\$ 727	\$ 11,530	\$ 1,917	\$ 16,217	\$ 58,853
City of Miami	\$ (148,087)	\$ (3,783)	\$ (186,053)	\$ (37,430)	\$ (85,505)	\$ (460,858)
Transitions, Inc.	\$ 7,426	\$ 190	\$ 9,420	\$ 8,060	\$ 884	\$ 25,979
<b>Total Miami-Dade</b>	<b>\$ 0</b>	<b>\$ 0</b>	<b>\$ -</b>	<b>\$ (0)</b>	<b>\$ (0)</b>	<b>\$ 0</b>
<b>Monroe County</b>	<b>\$ -</b>			<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>
<b>Total Region</b>	<b>0</b>	<b>0</b>	<b>-</b>	<b>(0)</b>	<b>(0)</b>	<b>0</b>



9.

**SFWIB - Workforce Systems Improvement  
(WSI) Committee**

**February 16, 2012**

**Approval to Allocate Refugee Hospitality  
Training Program Funds**

**RECOMMENDATION**

SFWIB staff recommends that the WSI Committee recommend to the Board the approval to allocate \$300,000 in Refugee Training Hospitality Program funds as set forth below.

**BACKGROUND**

As part of the annual Refugee Program Grant, the Florida Department of Children and Families (DCF) awarded SFWIB \$300,000 for short term training in the hospitality industry. On January 5, 2012, the SFWIB approved the application of these funds to purchase a cohort at MDC.

Staff recommends the following allocations for the use of the short term training funds:

<b>SERVICE PROVIDER</b>	<b>Short Term Training</b>
Adult Mankind Organization, Inc.	\$ 52,800
Arbor E&T, LLC	\$ 14,025
Cuban American National Council, Inc.	\$ 24,750
Community Coalition, Inc.	\$ 11,550
City of Hialeah	\$ 6,600
Azure College, Inc.	\$ 50,325
Lutheran Services Ministries, Inc.	\$ 50,325
Miami Beach Latin Chamber of Commerce, Inc.	\$ 7,425
UNIDAD of Miami Beach, Inc.	\$ 6,600
Youth Co-op, Inc.	\$ 75,600
<b>TOTALSERVICE PROVIDERS</b>	<b>\$ 300,000</b>



10.

**SFWIB - Workforce Systems Improvement  
(WSI) Committee**

**February 16, 2012**

**Approval to Accept and Allocate Refugee  
Hospitality Training Program Transportation  
Funds**

**RECOMMENDATION**

SFWIB staff recommends that the WSI Committee recommend to the Board the approval to accept and allocate \$63,250 in Refugee Program funds as set forth below.

**BACKGROUND**

As part of the annual Refugee Program Grant, the Florida Department of Children and Families (DCF) awarded SFWIB \$300,000 for short term training in the hospitality industry. On January 5, 2012, the SFWIB approved the application of the funds to purchase a cohort at MDC.

On February 1, 2012, DCF awarded SFWIB an additional \$63,250 in funds to cover the transportation expenses of the Hospitality Training Program's participants. The funds will be applied to purchase participants' bus passes.

Staff recommends the following allocations for the use of the transportation funds:

<b>SERVICE PROVIDER</b>	<b>Transportation Funds</b>
Adult Mankind Organization, Inc.	\$ 11,132
Arbor E&T, LLC	\$ 2,957
Cuban American National Council, Inc.	\$ 5,218
Community Coalition, Inc	\$ 2,435
City of Hialeah	\$ 1,392
Azure College, Inc.	\$ 10,610
Lutheran Services Ministries, Inc.	\$ 10,610
Miami Beach Latin Chamber of Commerce, Inc.	\$ 1,565
UNIDAD of Miami Beach, Inc.	\$ 1,392
Youth Co-op, Inc.	\$ 15,939
<b>TOTALSERVICE PROVIDERS</b>	<b>\$ 63,250</b>





**11.**

**SFWIB - Workforce Systems Improvement  
(WSI) Committee**

***February 16, 2012***

**Approval to Accept Additional WIA Dislocated  
Worker Funds**

## **RECOMMENDATION**

SFWIB staff recommends that the WSI Committee recommend to the Board the approval to authorize staff to accept additional WIA Dislocated Worker funds as set forth below.

## **BACKGROUND**

On August 18, 2011, the SFWIB approved the Fiscal Year 2011-12 budget which includes \$8,730,576 in funding for the WIA Dislocated Worker Program. On February 3, 2012, the Department of Economic Opportunity (DEO) released a Notification of Fund Availability (NFA) to Regional Workforce Board 23 for an additional \$86,355 in PY 2011-12 WIA Dislocated Worker funds.

The WIA Dislocated Worker Program provides employment and training services to workers affected by plant closures and other layoffs. State law requires that 50% of the funding be allocated for training and support services.



**12.**

**SFWIB - Workforce Systems Improvement  
(WSI) Committee**

***February 16, 2012***

**Approval to Accept Additional WIA Adult  
Program Funds**

## **RECOMMENDATION**

SFWIB staff recommends that the WSI Committee recommend to the Board the approval to authorize staff to accept additional WIA Adult Program funds as set forth below.

## **BACKGROUND**

On August 18, 2011, the SFWIB approved the Fiscal Year 2011-12 budget which includes \$7,588,814 in funding for the WIA Adult Program. On February 3, 2012, the Department of Economic Opportunity (DEO) released a Notification of Fund Availability (NFA) to Regional Workforce Board 23 for an additional \$102,203 in PY 2011-12 WIA Adult funds.

The WIA Adult Program provides employment and training services to all adults, plus specialized training services to economically disadvantaged adults facing sizeable barriers to employment. State law requires that 50% of the funding be allocated for training and support services.



13.

**SFWIB - Workforce Systems Improvement  
(WSI) Committee**

**February 16, 2012**

**Approval of a RET Nursing License  
Preparation Program**

**RECOMMENDATION**

SFWIB staff recommends to the WSI Committee to recommend to the Board the approval of applying up to \$200,000.00 in Refugee Employment & Training Program (RET) funds to purchase a cohort at Miami Dade College (MDC) to prepare foreign nurses for their State of Florida Nursing License as part of the RET Foreign Medical Professionals Initiative.

**BACKGROUND**

The Florida Department of Children and Families (DCF) Refugee Services awarded SFWIB \$200,000 to re-credential eligible RET Foreign Medical Professionals and specifically target Foreign Nurses for Licensing. DCF Refugee Services approved MDC's Nursing License Preparation Proposal as an appropriate Nursing Licensing Program, affording eligible RET foreign nurses an opportunity to prepare and secure their State of Florida professional license.

The Nursing License Preparation Program is a partnership between SFWIB and MDC; SFWIB will cover the training and training-related expenses for program participants and MDC will deliver the following program components: Forty-two (42) hours of classroom instruction for TOEFL Preparation and RN Preparation through e-learning and Assessment Technologies Institute (ATI) online. The individual on-line study will be instructor assisted with an assigned instructor from MDC.

The following table highlights the program's structure and related costs.

<b>Number of Students:</b>	12 Students per Cohort
<b>Expected Start Date:</b>	March 1, 2012
<b>Program Length:</b>	September 30, 2012
<b>Total Program Cost Per Student:</b>	\$1,381