



# PRESS RELEASE

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**FOR IMMEDIATE RELEASE:**

## **REGIONAL REEMPLOYMENT ASSISTANCE HUB OPERATIONS IS LAUNCHED TO ASSIST WITH REEMPLOYMENT / UNEMPLOYMENT BENEFITS**

**MIAMI – April 7, 2020** – CareerSource South Florida (CSSF) today announces the launching of the Regional Reemployment Assistance Hub (RRAH). In partnership with Miami-Dade County Mayor Carlos A. Gimenez, Monroe County officials, the Miami-Dade County Library System and the Florida Department of Economic Opportunity (DEO), the RRAH is being launched to afford South Floridians (Miami-Dade & Monroe Counties) alternative unemployment filing methods.

The Coronavirus (COVID-19) is currently creating new challenges for the community. In an effort to assist citizens to apply for their Unemployment Insurance benefits, the RRAH will include a Call-Center to help expedite processing of those in need of re-setting their Personal Identification Numbers (PINs).

The RRAH Call-Center will operate seven (7) days a week (Sunday thru Saturday) from 8:00am to 8:00pm. For assistance, please call **305-929-1547**.

The RRAH will also include reemployment applications & envelopes available for pick-up and drop-off for residents at 26 Miami-Dade County Libraries & CSSF Career Center locations. Citizens can pick up the application and take it home to complete it. Once the application is completed, residents can do any of the following:

1. Return the application in the sealed envelope to the Library site or to a CareerSource South Florida site
2. Mail the envelope directly to the Florida Department of Economic Opportunity at P.O. Box 5350, Tallahassee, FL 32314-5350

Applications are also available on-line. If you have access to a computer, you can download the fillable application at [www.floridajobsresources.com](http://www.floridajobsresources.com). The application can be printed and mailed to the Florida Department of Economic Opportunity or dropped off at one of the Libraries or Career Centers.

The Library locations will have applications available for people to pick up and drop off in Library Book Drops outside of the library site from 8 a.m. to 7 p.m. every day seven days a week. **To find out the library site nearest to you, please call 305-375-2665.**

We are taking every precaution to ensure social distancing at the Library sites and Career Centers to protect the personal information on the returned applications. Every evening the secured drop boxes with the applications will be escorted by police to CareerSource offices, where trained staff will send the applications overnight to the State to expedite those unemployment claims.

**About CareerSource South Florida**

CareerSource South Florida is a public-private partnership that establishes state and federally funded workforce development and training policies for Miami-Dade and Monroe counties. CareerSource South Florida's services and resources are available to everyone at no cost through a network of centers located throughout the region.

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