



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
PERFORMANCE COUNCIL
THURSDAY, DECEMBER 16, 2021
8:30 A.M.**

The Landing at MIA
5 Star Conference Center (South Beach Room)
7415 Corporate Center Drive, Suite H
Miami, FL 33126

The public may choose to view the session online via Zoom. Registration is required:
<https://us02web.zoom.us/meeting/register/tZYpdO-qqzluGdMVFWX4J4IK8uylhEgwHqzc>

AGENDA

1. Call to Order and Introductions
2. Approval of Performance Council Meeting Minutes
 - A. October 21, 2021
3. Information - Balanced Score Card Report
4. Information – Consumer Report Card Update
5. Information – Youth Partners Regional Performance
6. Recommendation as to Approval of the Program Year 2021-2022 CareerSource Centers Schedule of Operations
7. Recommendation as to Approval of the Program Year 2021-2022 Affiliated Colleges CareerSource Centers Schedule of Operations

CareerSource South Florida is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



SFWIB PERFORMANCE COUNCIL MEETING

DATE: December 16, 2021

AGENDA ITEM: 2A

AGENDA TOPIC: Meeting Minutes

SFWIB PERFORMANCE COUNCIL MEETING MINUTES

DATE/TIME: October 21, 2021, 8:30AM

LOCATION: The Landing at MIA 5 Star Conference Center
 South Beach Room
 7415 Corporate Center Drive, Suite H
 Miami, FL 33126

Zoom: [https://us02web.zoom.us/meeting/register/tZYpdO-qqzIuGdMVFWX4J4IK8uyIhEgwHqzc](https://us02web.zoom.us/join/https://us02web.zoom.us/meeting/register/tZYpdO-qqzIuGdMVFWX4J4IK8uyIhEgwHqzc)

1. CALL TO ORDER: 8:47AM

ROLL CALL: 10 members; 5 required; 5 present: Quorum Achieved

SFWIB PERFORMANCE COUNCIL MEMBERS PRESENT	SFWIB PERFORMANCE COUNCIL MEMBERS ABSENT	SFWIB STAFF
Canales, Dequasia Chi, Joe Clayton, Lovey Regueiro, Maria (Zoom) Rod, Denis	Diggs, Bill Garza, Maria Hill, Riggins, Brenda Huston, Albert "Al" Manrique, Carlos SFWIB PERFORMANCE COUNCIL MEMBERS EXCUSED	Beasley, Rick Gilbert, David Perrin, Yian ADMINISTRATION/IT
OTHER ATTENDEES		
Cooper, Jamie – New Horizons		

Agenda items are displayed in the order they were discussed.

2. Approval of Performance Council Meeting Minutes

September 5, 2019; October 17, 2019; December 12, 2019; February 20, 2020; April 16, 2020; June 18, 2020; August 20, 2020; October 15, 2020; December 17, 2020; April 15, 2021; June 17, 2021; September 9, 2021

No further comments or discussion.

Mr. Chi moved to approve items 2A – 2L Performance Council meeting minutes. Mr. Motion seconded by Mr. Clayton; **Motion Passed Unanimously**

3. Refugee Employment and Training Program Performance Overview

Mr. Gilbert introduced the item and further presented.

As of October 1, 2021, we no longer operate the Refugee Program.

Mr. Chi asked for clarification on how “refugee” is defined as well as the requirements for the program.

Mr. Gilbert advised that all refugees must have a permit to work. He further elaborated on the additional eligibility requirements needed for the Refugee program.

No further comments or discussion.

4. Balanced Score Card Report

Ms. Canales introduced the item; Mr. Gilbert further presented.

Mr. Clayton inquired if Homestead was included in Florida City as well.

Mr. Gilbert affirmed and further elaborated.

Ms. Canales commented on the significant surge in placements toward the southern region of the service area; also, that average wages in West Dade and Northside have started to surpass that of the Keys.

Mr. Gilbert further explained that because employers are paying higher wages to entice workers to apply for open positions. He further elaborated on the fact that employers are looking at multiple strategies to cover the need (apprenticeships, pre-apprenticeships, etc.).



Mr. Chi inquired about the type of jobs that are difficult to fill.

Mr. Gilbert advised that the demand is high in the medical, janitorial, and hospitality fields; however, almost all occupations are experiencing difficulty, as such, it is not an industry-specific issue.

Dr. Reguerio asked if the refugee program was a part of the USDOL audit.

Mr. Gilbert advised that, as far as he knows, the refugee program was not included. CareerSource South Florida has not received the sample file list from the USDOL or DEO to confirm which placements are under questioning.

Dr. Regueiro inquired if the placements we are reviewing today are a part of the USDOL audit.

Mr. Gilbert and Mr. Perrin confirmed that the placements the Council are discussing today are not a part of the USDOL audit and have each gone through a strenuous verification process. The same procedure is used with all placements, which is why we disagree with the finding and are waiting for the sample list referenced during the audit, which focused on PY 2017-2020.

Dr. Reguerio inquired if there was a possibility that the minutes that the Council just approved, could contain placements that were a part of the sample.

Mr. Gilbert confirmed that prior minutes could contain placements that were a part of the USDOL audit; however, since we have not received the sample file from them, we are not able to say with any degree of certainty.

There were no further questions or concerns.

5. Consumer Report Card Update

Mr. Gilbert introduced the item and further presented.

There were no questions or concerns regarding the item.

6. Youth Services Balanced Scorecard Update

Mr. Gilbert introduced the item and further presented.



Mr. Gilbert advised that it has been challenging to engage youth since the start of the pandemic; however, CSSF staff are proactively looking to ensure we increase services available to in school and out-of-school youth.

Mr. Chi asked about the offerings available to students.

Mr. Gilbert advised that we have 14 elements by law, including, but not limited to: financial literacy, GED preparation, employability skills training, technical skills certification training, paid internships, dropout prevention, mentorship, career counseling, peer counseling, and career pathways upon graduation. We work with youth that do not possess a high school degree to determine their best path forward – either helping them gain their GED or assessing their high school record to determine if re-enrollment with an accelerated path to graduation is the best option. We continue to work with our business partners to create pre-apprenticeships and apprenticeships that will lead to a career pathway.

There was a question presented as to how services are delivered – live or remote.

Mr. Gilbert shared that a hybrid approach is underway, depending on the student's accessibility to internet services. In addition, we have changed the way services are provided; they are available when the student needs them – evenings and weekends included.

Mr. Chi inquired about the lack of response from the youth - are we correctly identifying what students want?

Mr. Gilbert reiterating that we are in the process of re-assessing all program offerings, which will be a part of the Corrective Action Plan submitted by providers. We want to ensure that what we offer aligns with student interest; depending on the career pathway selected.

Ms. Canales asked if most of the services were accessed in-person pre-pandemic.

Mr. Gilbert confirmed that before the pandemic there was open access to schools and a variety of community partners with targeted audiences. Since the pandemic, providers have limited access to the schools. Any access granted is via school counselors. Most services are conducted, for in-school youth, outside of school hours.

There is some discussion around targeting strictly out of school youth.

Mr. Beasley further elaborated on pre-apprenticeship programs that are currently underway and discussions with employers in the hospitality field about possible program offerings and increased salary requirements.



There was further discussion.

Mr. Chi asked for clarification on which services are available virtually.

Mr. Gilbert advised the following services are provided virtually: Employability Skills Training, Career Counseling, GED Prep, Tutoring and Mentorship. Work experience is in-person and on-site of each respective employer.

Mr. Chi inquired about the use of mobile phones and social media to improve recruitment efforts.

Mr. Gilbert reported that text options are available and in use, primarily for engaging in conversations with students to gauge how student performance and outlook.

Mr. Gilbert further shared that each month, we will be working with service providers to engage with a variety of organizations that work with both in school and out-of-school youth, to leverage resources and increase communication. Any organization looking to place individuals in either full or part-time positions we are working with. On the placement side, we are working with every organization that has individuals looking for full or part-time work.

Mr. Chi advised that he would like to see Workforce look more into utilizing mobile phones and social media as a means of recruitment.

Mr. Gilbert shared that CSSF is in discussions with Google regarding possible scholarship programs and training certifications for soft skills. We can incorporate discussions around offerings via mobile apps.

Mr. Gilbert further elaborated that CSSF has increased its use of social media, posting a minimum of four (4) days per week to ensure the youth are aware of available services and job openings. He went on to share about the CSSF partnership with Miami-Dade County to increase recruitment efforts for bus operators. The social media campaign has resulted in over five hundred (500) applications to date.

Mr. Perrin also shared that CSSF posts the “Top 10 Positions” daily in English, Spanish, and Creole.

Being as there were no further questions or concerns, the meeting adjourned at 9:30am.



SFWIB PERFORMANCE COUNCIL

DATE: 12/16/2021

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD AND JOB PLACEMENTS UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Conduct an analysis of Career Centers**

BACKGROUND:

The Balanced Scorecard measures the performance of the Workforce Development Area (WDA) 23 CareerSource center Service Providers. The report for Program Year (PY) 2021-2022, is from July 1, 2021 through October 31, 2021. The Balanced Scorecard Career Center Service Provider Performance Summary indicates one of the 10 CareerSource center locations met the required 65 percent of the performance measures.

The Job Placements Year-to-Date (YTD) summary report for the same period shows the WDA 23 had a total of 1,691 job placements; which is 39.6% percent of the minimum standard and 33.7% percent of the maximum standard.

None of the 10 CareerSource center locations achieved or exceeded the minimum and/or maximum YTD Job Placements standard.

Service Providers who did not meet the minimum performance standards were issued a Notification of Non-Compliance that required the submittal of a strategic corrective action plan to correct the performance deficiencies within 30 calendar days after receipt of the notification. SFWIB staff will conduct a series of technical assistance training sessions with the service provider program leads and center managers on how to effectively utilize the CareerSource South Florida performance reports to track and increase staff and center performance.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CAREER CENTER SERVICE PROVIDERS PERFORMANCE SUMMARY

Balanced Scorecard PY '21-'22 (July 1, 2021 through October 31, 2021) *

A Service Provider must meet or exceed 65% of the Balanced Scorecard Performance Measures

Service Providers	Career Center Locations	# of Performance Measures Standards Met	# of Performance Measures	% of Performance Measures Standards Met
Arbor E & T, LLC	Hialeah Downtown Center	11	19	57.9%
	North Miami Beach Center	10	19	52.6%
	Northside Center	7	17	41.2%
CSSF	Florida Keys Center(s)	2	16	12.5%
Opa-Locka CDC, Inc.	Carol City Center	4	18	22.2%
	Opa-Locka Center	3	17	17.6%
Youth Co-Op, Inc.	Homestead Center	10	20	50.0%
	Little Havana Center	6	16	37.5%
	Perrine Center	13	20	65.0%
	West Dade Center	11	20	55.0%
LWDB		11	21	52.4%

CSSF Balanced Scorecard Report

Report Date: 7/1/2021 To 10/31/2021

Provider	Location	Maximum Standard		Minimum Standard		Direct Job Placement												Direct Job Placement by Type												OE %	DJP %							
		#	%	#	%	Total			Obtained			Universal						Total Universal		WIOA Individualized																		
						1Qrt	>1Qrt	Tot	1Qrt	>1Qrt	Tot	1Qrt			>1Qrt			1Qrt	>1Qrt	Adult/DW		Job Seekers		Veterans		Ex-Offenders		RA/Homeless				TANF/CAP		SNAP				
												Season	Temp	Part	Full	Season	Temp			Part	Full	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt			1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	
Arbor E&T, LLC	Hialeah Downtown Center	516	67.6%	440	79.3%	249	100	349	114	71	185	0	0	0	135	0	4	0	23	135	27	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	53.01%	46.99%
	North Miami Beach Center	568	17.4%	484	20.5%	43	56	99	18	52	70	0	0	0	25	0	0	0	1	25	1	0	3	0	0	0	0	0	0	0	0	0	0	0	0	70.71%	29.29%	
	Northside Center	580	33.6%	492	39.6%	115	80	195	31	69	100	0	11	0	71	0	3	0	7	82	10	2	1	0	0	0	0	0	0	0	0	0	0	0	0	51.28%	48.72%	
CSSF	Florida Keys Center	440	8.4%	376	9.8%	12	25	37	4	25	29	0	1	3	4	0	0	0	0	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	55.13%	44.87%		
Opa-Locka CDC, Inc.	Carol City Center	452	17.3%	384	20.3%	50	28	78	18	25	43	0	0	5	27	0	0	0	3	32	3	0	0	0	0	0	0	0	0	0	0	0	0	0	21.62%			
	Opa Locka Center	140	27.1%	120	31.7%	24	14	38	6	11	17	0	3	7	8	0	0	0	3	18	3	0	0	0	0	0	0	0	0	0	0	0	0	44.74%	55.26%			
Youth Co-Op, Inc.	Homestead Center	528	56.1%	448	66.1%	226	70	296	15	58	73	48	126	0	34	1	4	1	5	208	11	3	1	0	0	0	0	0	0	0	0	0	0	0	24.66%	75.34%		
	Little Havana Center	488	37.7%	416	44.2%	97	87	184	24	85	109	0	1	0	70	0	0	0	2	71	2	2	0	0	0	0	0	0	0	0	0	0	0	59.24%	40.76%			
	Perrine Center	600	35.7%	512	41.8%	111	103	214	19	94	113	0	30	3	59	0	1	0	7	92	8	0	1	0	0	0	0	0	0	0	0	0	0	52.80%	47.20%			
	West Dade Center	700	28.7%	596	33.7%	139	62	201	25	51	76	0	22	1	70	0	2	0	8	93	10	18	1	0	0	0	0	0	0	0	3	0	0	0	37.81%	62.19%		
Total		5,012	33.7%	4,268	39.6%	1,066	625	1,691	274	541	815	48	194	19	503	1	14	1	59	764	75	25	9	0	0	0	0	0	0	0	0	3	0	0	0	0	48.20%	51.80%
																				% of DJP	87%	8.6%	2.9%	1.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%				

CSSF Balanced Scorecard Report

Report Date: 7/1/2021 To 10/31/2021

Regional

Performance			
	Process Quality Measures	Standard	Region
1	Training Completion Rate	70%	94.44%
2	Training Completion Placement Rate	70%	86.67%
3	Training Related Placements	70%	92.31%
4	Number of Training Enrollments	264	122
5	CAP Participation Rate	50%	2.99%
6	CAP Entered Employment Rate	40%	22.86%
7	WP Entered Employment Rate	65%	70.28%
8	WIOA Adult & Dislocated Worker EER	98%	100.0%
9	Short-Term Veterans EER	50%	10.88%
10	Employers Served	3,728	4,667
11	Employer Services (Level 1)	2,428	2,678
12	Jobs Openings Filled Rate	65%	4.76%
13	Referral Job Skills Match Average	80%	64.86%
Outcome Measures			
14	Employment (Obtained and Direct)	5,012	1,691
15	Employed 2nd Qtr After Exit	95%	31%
16	Employed 4th Qtr After Exit	95%	0%
17	Average Days to Employment	145	134
17a	DJP Average Days to Employment	60	37
17b	Obtained Average Days to Employment	167	234
18	Employment/Job Placement Average Wage	\$14.58	\$14.54
19	Cost Per Placement	\$1,855.67	\$782.14
20	Net Economic Benefit	\$28,471.00	\$29,453.92
21	Return on the Investment	\$15.34	\$37.66

Number of Performance Measures Met	11
Number of Performance Measures	21
Percent of Performance Measures Met	52.4%

CSSF Balanced Scorecard Report

Report Date: 7/1/2021 To 10/31/2021

Arbor E&T, LLC

Hialeah Downtown Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	94.44%	100.0%
2	Training Completion Placement Rate	70%	86.67%	33.33%
3	Training Related Placements	70%	92.31%	100.0%
4	Number of Training Enrollments	28	122	7
5	CAP Participation Rate	50%	2.99%	2.8%
6	CAP Entered Employment Rate	40%	22.86%	10.2%
7	WP Entered Employment Rate	65%	70.28%	65.39%
8	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
9	Short-Term Veterans EER	50%	10.88%	8.33%
10	Employers Served	384	4,667	499
11	Employer Services (Level 1)	252	2,678	315
12	Jobs Openings Filled Rate	65%	4.76%	2.18%
13	Referral Job Skills Match Average	80%	64.86%	82.93%
Outcome Measures				
14	Employment (Obtained and Direct)	516	1,691	349
15	Employed 2nd Qtr After Exit	95%	31%	5%
16	Employed 4th Qtr After Exit	95%	0%	ND
	17 Average Days to Employment	145	134	99
	17a DJP Average Days to Employment	60	37	51
	17b Obtained Average Days to Employment	167	234	117
18	Employment/Job Placement Average Wage	\$14.58	\$14.54	\$15.74
19	Cost Per Placement	\$1,878.57	\$782.14	\$242.82
20	Net Economic Benefit	\$28,448.00	\$29,453.92	\$32,486.19
21	Return on the Investment	\$15.14	\$37.66	\$133.79

Number of Performance Measures Met	11
Number of Performance Measures	19
Percent of Performance Measures Met	57.9%

CSSF Balanced Scorecard Report

Report Date: 7/1/2021 To 10/31/2021

Arbor E&T, LLC

North Miami Beach Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	94.44%	100.0%
2	Training Completion Placement Rate	70%	86.67%	100.0%
3	Training Related Placements	70%	92.31%	100.0%
4	Number of Training Enrollments	28	122	18
5	CAP Participation Rate	50%	2.99%	0.0%
6	CAP Entered Employment Rate	40%	22.86%	16.07%
7	WP Entered Employment Rate	65%	70.28%	68.77%
8	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
9	Short-Term Veterans EER	50%	10.88%	7.89%
10	Employers Served	420	4,667	599
11	Employer Services (Level 1)	276	2,678	387
12	Jobs Openings Filled Rate	65%	4.76%	0.95%
13	Referral Job Skills Match Average	80%	64.86%	50.23%
Outcome Measures				
14	Employment (Obtained and Direct)	568	1,691	99
15	Employed 2nd Qtr After Exit	95%	31%	3%
16	Employed 4th Qtr After Exit	95%	0%	ND
	17 Average Days to Employment	145	134	262
	17a DJP Average Days to Employment	60	37	32
	17b Obtained Average Days to Employment	167	234	510
18	Employment/Job Placement Average Wage	\$14.58	\$14.54	\$14.10
19	Cost Per Placement	\$1,853.60	\$782.14	\$1,485.07
20	Net Economic Benefit	\$28,473.00	\$29,453.92	\$27,837.11
21	Return on the Investment	\$15.36	\$37.66	\$18.74

Number of Performance Measures Met	10
Number of Performance Measures	19
Percent of Performance Measures Met	52.6%

CSSF Balanced Scorecard Report

Report Date: 7/1/2021 To 10/31/2021

Arbor E&T, LLC

Northside Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	94.44%	ND
2	Training Completion Placement Rate	70%	86.67%	ND
3	Training Related Placements	70%	92.31%	ND
4	Number of Training Enrollments	28	122	8
5	CAP Participation Rate	50%	2.99%	0.75%
6	CAP Entered Employment Rate	40%	22.86%	20.15%
7	WP Entered Employment Rate	65%	70.28%	68.47%
8	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
9	Short-Term Veterans EER	50%	10.88%	8.16%
10	Employers Served	432	4,667	505
11	Employer Services (Level 1)	280	2,678	282
12	Jobs Openings Filled Rate	65%	4.76%	13.8%
13	Referral Job Skills Match Average	80%	64.86%	55.21%
Outcome Measures				
14	Employment (Obtained and Direct)	580	1,691	195
15	Employed 2nd Qtr After Exit	95%	31%	2%
16	Employed 4th Qtr After Exit	95%	0%	0%
	17 Average Days to Employment	145	134	197
	17a DJP Average Days to Employment	60	37	52
	17b Obtained Average Days to Employment	167	234	438
18	Employment/Job Placement Average Wage	\$14.58	\$14.54	\$15.44
19	Cost Per Placement	\$1,844.30	\$782.14	\$914.12
20	Net Economic Benefit	\$28,482.00	\$29,453.92	\$31,208.78
21	Return on the Investment	\$15.44	\$37.66	\$34.14

Number of Performance Measures Met	7
Number of Performance Measures	17
Percent of Performance Measures Met	41.2%

CSSF Balanced Scorecard Report

Report Date: 7/1/2021 To 10/31/2021

CSSF

Florida Keys Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	94.44%	ND
2	Training Completion Placement Rate	70%	86.67%	ND
3	Training Related Placements	70%	92.31%	ND
4	Number of Training Enrollments	20	122	0
5	CAP Participation Rate	50%	2.99%	0.0%
6	CAP Entered Employment Rate	40%	22.86%	0.0%
7	WP Entered Employment Rate	65%	70.28%	49.09%
8	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
9	Short-Term Veterans EER	50%	10.88%	26.09%
10	Employers Served	328	4,667	161
11	Employer Services (Level 1)	212	2,678	41
12	Jobs Openings Filled Rate	65%	4.76%	0.33%
13	Referral Job Skills Match Average	80%	64.86%	37.58%
Outcome Measures				
14	Employment (Obtained and Direct)	440	1,691	37
15	Employed 2nd Qtr After Exit	95%	31%	55%
16	Employed 4th Qtr After Exit	95%	0%	ND
	17 Average Days to Employment	145	134	299
	17a DJP Average Days to Employment	60	37	20
	17b Obtained Average Days to Employment	167	234	369
18	Employment/Job Placement Average Wage	\$14.58	\$14.54	\$15.56
19	Cost Per Placement	\$1,851.77	\$782.14	\$3,485.15
20	Net Economic Benefit	\$28,475.00	\$29,453.92	\$28,884.85
21	Return on the Investment	\$15.38	\$37.66	\$8.29

Number of Performance Measures Met	2
Number of Performance Measures	16
Percent of Performance Measures Met	12.5%

CSSF Balanced Scorecard Report

Report Date: 7/1/2021 To 10/31/2021

Opa-Locka CDC, Inc

Carol City Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	94.44%	ND
2	Training Completion Placement Rate	70%	86.67%	ND
3	Training Related Placements	70%	92.31%	ND
4	Number of Training Enrollments	24	122	5
5	CAP Participation Rate	50%	2.99%	0.0%
6	CAP Entered Employment Rate	40%	22.86%	0.0%
7	WP Entered Employment Rate	65%	70.28%	66.3%
8	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
9	Short-Term Veterans EER	50%	10.88%	0.0%
10	Employers Served	340	4,667	187
11	Employer Services (Level 1)	220	2,678	5
12	Jobs Openings Filled Rate	65%	4.76%	1.41%
13	Referral Job Skills Match Average	80%	64.86%	71.0%
Outcome Measures				
14	Employment (Obtained and Direct)	452	1,691	78
15	Employed 2nd Qtr After Exit	95%	31%	2%
16	Employed 4th Qtr After Exit	95%	0%	0%
	17 Average Days to Employment	145	134	191
	17a DJP Average Days to Employment	60	37	30
	17b Obtained Average Days to Employment	167	234	369
18	Employment/Job Placement Average Wage	\$14.58	\$14.54	\$11.99
19	Cost Per Placement	\$1,851.77	\$782.14	\$516.56
20	Net Economic Benefit	\$28,475.00	\$29,453.92	\$24,430.34
21	Return on the Investment	\$15.38	\$37.66	\$47.29

Number of Performance Measures Met	4
Number of Performance Measures	18
Percent of Performance Measures Met	22.2%

CSSF Balanced Scorecard Report

Report Date: 7/1/2021 To 10/31/2021

Opa-Locka CDC, Inc

Opa Locka Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	94.44%	ND
2	Training Completion Placement Rate	70%	86.67%	ND
3	Training Related Placements	70%	92.31%	ND
4	Number of Training Enrollments	8	122	1
5	CAP Participation Rate	50%	2.99%	5.17%
6	CAP Entered Employment Rate	40%	22.86%	19.23%
7	WP Entered Employment Rate	65%	70.28%	69.88%
8	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
9	Short-Term Veterans EER	50%	10.88%	6.67%
10	Employers Served	104	4,667	47
11	Employer Services (Level 1)	68	2,678	2
12	Jobs Openings Filled Rate	65%	4.76%	1.2%
13	Referral Job Skills Match Average	80%	64.86%	75.33%
Outcome Measures				
14	Employment (Obtained and Direct)	140	1,691	38
15	Employed 2nd Qtr After Exit	95%	31%	0%
16	Employed 4th Qtr After Exit	95%	0%	0%
	17 Average Days to Employment	145	134	231
	17a DJP Average Days to Employment	60	37	90
	17b Obtained Average Days to Employment	167	234	458
18	Employment/Job Placement Average Wage	\$14.58	\$14.54	\$12.51
19	Cost Per Placement	\$1,845.84	\$782.14	\$961.85
20	Net Economic Benefit	\$28,481.00	\$29,453.92	\$25,050.01
21	Return on the Investment	\$15.43	\$37.66	\$26.04

Number of Performance Measures Met	3
Number of Performance Measures	17
Percent of Performance Measures Met	17.6%

CSSF Balanced Scorecard Report

Report Date: 7/1/2021 To 10/31/2021

Youth Co-Op

Homestead Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	94.44%	100.0%
2	Training Completion Placement Rate	70%	86.67%	100.0%
3	Training Related Placements	70%	92.31%	100.0%
4	Number of Training Enrollments	28	122	20
5	CAP Participation Rate	50%	2.99%	6.4%
6	CAP Entered Employment Rate	40%	22.86%	12.12%
7	WP Entered Employment Rate	65%	70.28%	75.98%
8	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
9	Short-Term Veterans EER	50%	10.88%	14.29%
10	Employers Served	392	4,667	466
11	Employer Services (Level 1)	256	2,678	385
12	Jobs Openings Filled Rate	65%	4.76%	29.2%
13	Referral Job Skills Match Average	80%	64.86%	71.76%
Outcome Measures				
14	Employment (Obtained and Direct)	528	1,691	296
15	Employed 2nd Qtr After Exit	95%	31%	89%
16	Employed 4th Qtr After Exit	95%	0%	ND
	17 Average Days to Employment	145	134	125
	17a DJP Average Days to Employment	60	37	32
	17b Obtained Average Days to Employment	167	234	477
18	Employment/Job Placement Average Wage	\$14.58	\$14.54	\$12.98
19	Cost Per Placement	\$1,878.57	\$782.14	\$723.03
20	Net Economic Benefit	\$28,483.00	\$29,453.92	\$26,272.87
21	Return on the Investment	\$15.45	\$37.66	\$36.34

Number of Performance Measures Met	10
Number of Performance Measures	20
Percent of Performance Measures Met	50.0%

CSSF Balanced Scorecard Report

Report Date: 7/1/2021 To 10/31/2021

Youth Co-Op

Little Havana Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	94.44%	ND
2	Training Completion Placement Rate	70%	86.67%	ND
3	Training Related Placements	70%	92.31%	ND
4	Number of Training Enrollments	28	122	17
5	CAP Participation Rate	50%	2.99%	9.17%
6	CAP Entered Employment Rate	40%	22.86%	16.67%
7	WP Entered Employment Rate	65%	70.28%	76.03%
8	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
9	Short-Term Veterans EER	50%	10.88%	9.68%
10	Employers Served	360	4,667	783
11	Employer Services (Level 1)	236	2,678	331
12	Jobs Openings Filled Rate	65%	4.76%	1.45%
13	Referral Job Skills Match Average	80%	64.86%	40.22%
Outcome Measures				
14	Employment (Obtained and Direct)	488	1,691	184
15	Employed 2nd Qtr After Exit	95%	31%	100%
16	Employed 4th Qtr After Exit	95%	0%	ND
	17 Average Days to Employment	145	134	151
	17a DJP Average Days to Employment	60	37	8
	17b Obtained Average Days to Employment	167	234	315
18	Employment/Job Placement Average Wage	\$14.58	\$14.54	\$13.27
19	Cost Per Placement	\$1,875.80	\$782.14	\$543.66
20	Net Economic Benefit	\$28,451.00	\$29,453.92	\$27,053.78
21	Return on the Investment	\$15.17	\$37.66	\$49.76

Number of Performance Measures Met	6
Number of Performance Measures	16
Percent of Performance Measures Met	37.5%

CSSF Balanced Scorecard Report

Report Date: 7/1/2021 To 10/31/2021

Youth Co-Op

Perrine Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	94.44%	100.0%
2	Training Completion Placement Rate	70%	86.67%	100.0%
3	Training Related Placements	70%	92.31%	80.0%
4	Number of Training Enrollments	32	122	12
5	CAP Participation Rate	50%	2.99%	5.33%
6	CAP Entered Employment Rate	40%	22.86%	28.38%
7	WP Entered Employment Rate	65%	70.28%	71.79%
8	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
9	Short-Term Veterans EER	50%	10.88%	15.0%
10	Employers Served	448	4,667	592
11	Employer Services (Level 1)	292	2,678	354
12	Jobs Openings Filled Rate	65%	4.76%	6.39%
13	Referral Job Skills Match Average	80%	64.86%	80.62%
Outcome Measures				
14	Employment (Obtained and Direct)	600	1,691	214
15	Employed 2nd Qtr After Exit	95%	31%	99%
16	Employed 4th Qtr After Exit	95%	0%	ND
	17 Average Days to Employment	145	134	191
	17a DJP Average Days to Employment	60	37	29
	17b Obtained Average Days to Employment	167	234	427
18	Employment/Job Placement Average Wage	\$14.58	\$14.54	\$15.25
19	Cost Per Placement	\$1,852.85	\$782.14	\$803.59
20	Net Economic Benefit	\$28,474.00	\$29,453.92	\$30,915.37
21	Return on the Investment	\$15.37	\$37.66	\$38.47

Number of Performance Measures Met	13
Number of Performance Measures	20
Percent of Performance Measures Met	65.0%

CSSF Balanced Scorecard Report

Report Date: 7/1/2021 To 10/31/2021

Youth Co-Op

West Dade Center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	94.44%	50.0%
2	Training Completion Placement Rate	70%	86.67%	100.0%
3	Training Related Placements	70%	92.31%	100.0%
4	Number of Training Enrollments	40	122	34
5	CAP Participation Rate	50%	2.99%	9.21%
6	CAP Entered Employment Rate	40%	22.86%	35.14%
7	WP Entered Employment Rate	65%	70.28%	75.16%
8	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
9	Short-Term Veterans EER	50%	10.88%	7.14%
10	Employers Served	520	4,667	762
11	Employer Services (Level 1)	336	2,678	571
12	Jobs Openings Filled Rate	65%	4.76%	17.54%
13	Referral Job Skills Match Average	80%	64.86%	44.96%
Outcome Measures				
14	Employment (Obtained and Direct)	700	1,691	201
15	Employed 2nd Qtr After Exit	95%	31%	94%
16	Employed 4th Qtr After Exit	95%	0%	ND
	17 Average Days to Employment	145	134	141
	17a DJP Average Days to Employment	60	37	53
	17b Obtained Average Days to Employment	167	234	328
18	Employment/Job Placement Average Wage	\$14.58	\$14.54	\$15.89
19	Cost Per Placement	\$1,880.98	\$782.14	\$1,098.39
20	Net Economic Benefit	\$28,445.00	\$29,453.92	\$31,960.71
21	Return on the Investment	\$15.12	\$37.66	\$29.10

Number of Performance Measures Met	11
Number of Performance Measures	20
Percent of Performance Measures Met	55.0%



SFWIB PERFORMANCE COUNCIL

DATE: 12/16/2021

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: CONSUMER REPORT CARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Improve credential outcomes for job seekers**

BACKGROUND:

The South Florida Workforce Investment Board (SFWIB) Individual Training Account (ITA) Policy requires the monitoring of the performance of SFWIB approved Training Vendors. Accordingly, staff developed and implemented the Consumer Report Card (CRC) Tool. The tool is an online report that updates ITA performance on a daily basis. The goal of the tool is to function as an “ITA Consumer Report Card”, enabling the consumer (participant) and Career Advisor the ability to monitor the success of individual programs and evaluate the economic benefit per placement by program.

The CRC performance indicators for the period of July 1, 2021 through December 1, 2021 are as follows:

- The SFWIB generated \$957,892.80 of wages into the South Florida regional economy.
- For every dollar spent on training, SFWIB obtained a return of \$4.91.
- Ninety-six percent of training services participants completed classroom training.
- Of those completing training, 87 percent have obtained employment with an average wage of \$27.72.
- Ninety percent of the participants were placed in a training-related occupation.
- The net economic benefit per placement is \$47,894.64.

The attached CRC table is a summary for program year 2021-2022.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Consumer Report Card

07/01/2021 - 06/30/2022

Training Agent	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Benefit		Net Economic Benefit Per Placement	Value Added per Placement
							Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
Apex Training Center - Main Campus	1	1	1	100.00 %	1	100.00 %	\$ 3,801.60	\$ 3,801.60	\$ 3,801.60	\$ 20.00	\$ 41,600.00	\$ 37,798.40	\$ 9.94
MDCP SCHOOLS (ALL)	1	1	-	0.00 %	-	0.00 %	\$ 2,189.46	\$ 2,189.46	-	-	-	-	-
Miami Dade College	2	1	-	0.00 %	-	0.00 %	\$ 1,309.98	\$ 1,309.98	-	-	-	-	-
New Horizons	6	6	5	83.33 %	5	100.00 %	\$ 10,000.00	\$ 60,000.00	\$ 12,000.00	\$ 28.06	\$ 58,356.48	\$ 46,356.48	\$ 3.86
The Academy -- Fort Lauderdale Campus	4	4	4	100.00 %	4	100.00 %	\$ 8,820.88	\$ 35,283.50	\$ 8,820.88	\$ 28.58	\$ 59,446.40	\$ 50,625.53	\$ 5.74
The Academy -- Miami Campus	10	10	10	100.00 %	8	80.00 %	\$ 9,978.90	\$ 99,789.00	\$ 9,978.90	\$ 27.98	\$ 58,192.16	\$ 48,213.26	\$ 4.83
	24	23	20	86.96 %	18	90.00 %	\$ 8,486.81	\$ 195,196.71	\$ 9,759.84	\$ 27.72	\$ 57,654.48	\$ 47,894.64	\$ 4.91



SFWIB PERFORMANCE COUNCIL

DATE: 12/16/2021

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: YOUTH SERVICES BALANCED SCORECARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Improve service delivery outcomes**

BACKGROUND:

The Youth Balance Scorecard measures the performance of contracted Workforce Development Area (WDA) 23 Youth Service providers. The Youth Balanced Scorecard provides detailed information regarding the program performance for Program Year (PY) 2021-2022. The report measures the number of New Program Enrollments, Measurable Skills Gains, Credential Attainment Rate, and Follow-Up percentage. The Youth Balance Scorecard Report for program year (PY) 2021-2022 is from July 1, 2021 thru October 31, 2021.

In-School Youth (ISY) Performance details are as follows:

- New Enrollments - 328
- Measurable Skills Gain - 55%.
- Credential Attainment - 100%.
- Follow-Up - 0%

Out of School Youth (OSY) Performance details are as follows:

- New Enrollments - 112
- Measurable Skills Gain - 0%
- Credential Attainment Measure - 0%
- Follow-Up - 25%

Youth Service Providers who did not meet the minimum performance standards were issued a Notification of Non-Compliance that required the submittal of a strategic corrective action plan to correct the performance deficiencies within 30 calendar days after receipt of the notification. SFWIB staff will conduct a series of technical assistance training sessions with the service provider program leads on how to track and increase program performance.

FUNDING: N/A

PERFORMANCE: WIOA

ATTACHMENT

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2021 thru 10/31/2021

Regional for ISY Providers		
Measure	Standard	Region
New Enrollments	189	39
Measurable Skills Gain	90%	42%
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	0%
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	0%
Median Earnings - 2nd Quarter After Exit	0%	N/D
Credential Attainment	90%	100%

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2021 thru 10/31/2021

AMO ISYP

Per Service Partner		
Measure	Standard	Center
New Enrollments	51	19
Measurable Skills Gain	90%	50%
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	0%
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	0%
Median Earnings - 2nd Quarter After Exit	0%	ND
Credential Attainment	90%	100%

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2021 thru 10/31/2021

CNC - ISYP

Per Service Partner		
Measure	Standard	Center
New Enrollments	43	ND
Measurable Skills Gain	90%	100%
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	0%
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	0%
Median Earnings - 2nd Quarter After Exit	0%	ND
Credential Attainment	90%	ND

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2021 thru 10/31/2021

Youth Coop ISYP

Per Service Partner		
Measure	Standard	Center
New Enrollments	85	20
Measurable Skills Gain	90%	2%
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	ND
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	ND
Median Earnings - 2nd Quarter After Exit	0%	ND
Credential Attainment	90%	ND

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2021 thru 10/31/2021

FL Keys ISYP

Per Service Partner		
Measure	Standard	Center
New Enrollments	10	ND
Measurable Skills Gain	90%	0%
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	ND
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	ND
Median Earnings - 2nd Quarter After Exit	0%	ND
Credential Attainment	90%	ND

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2021 thru 10/31/2021

Regional for OSY Providers		
Measure	Standard	Region
New Enrollments	646	112
New Enrollments (General Population)	123	112
New Enrollments (Youth Offender)	132	4
New Enrollments (Homeless Runaway Foster Care)	131	6
New Enrollments (Pregnant or Parenting)	131	8
New Enrollments (Disability)	130	3
Measurable Skills Gain	90%	0%
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	25%
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	25%
Median Earnings - 2nd Quarter After Exit	0%	N/D
Credential Attainment	90%	0%

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2021 thru 10/31/2021

AMO OSYP

Per Service Partner		
Measure	Standard	Center
New Enrollments	83	6
New Enrollments (General Population)	15	6
New Enrollments (Youth Offender)	17	0
New Enrollments (Homeless Runaway Foster Care)	17	0
New Enrollments (Pregnant or Parenting)	17	0
New Enrollments (Disability)	17	0
Measurable Skills Gain	90%	ND
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	19%
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	19%
Median Earnings - 2nd Quarter After Exit	0%	ND
Credential Attainment	90%	ND

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2021 thru 10/31/2021

CNC - OSYP

Per Service Partner		
Measure	Standard	Center
New Enrollments	95	41
New Enrollments (General Population)	19	41
New Enrollments (Youth Offender)	19	1
New Enrollments (Homeless Runaway Foster Care)	19	5
New Enrollments (Pregnant or Parenting)	19	3
New Enrollments (Disability)	19	1
Measurable Skills Gain	90%	ND
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	14%
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	14%
Median Earnings - 2nd Quarter After Exit	0%	ND
Credential Attainment	90%	0%

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2021 thru 10/31/2021

Community Coalition OSYP

Per Service Partner		
Measure	Standard	Center
New Enrollments	100	39
New Enrollments (General Population)	20	39
New Enrollments (Youth Offender)	20	1
New Enrollments (Homeless Runaway Foster Care)	20	1
New Enrollments (Pregnant or Parenting)	20	3
New Enrollments (Disability)	20	0
Measurable Skills Gain	90%	ND
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	ND
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	ND
Median Earnings - 2nd Quarter After Exit	0%	ND
Credential Attainment	90%	ND

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2021 thru 10/31/2021

Greater Miami Svcs Corps OSYP

Per Service Partner		
Measure	Standard	Center
New Enrollments	79	5
New Enrollments (General Population)	15	5
New Enrollments (Youth Offender)	17	1
New Enrollments (Homeless Runaway Foster Care)	16	0
New Enrollments (Pregnant or Parenting)	16	0
New Enrollments (Disability)	16	0
Measurable Skills Gain	90%	0%
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	42%
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	42%
Median Earnings - 2nd Quarter After Exit	0%	ND
Credential Attainment	90%	ND

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2021 thru 10/31/2021

FL Keys OSYP

Per Service Partner		
Measure	Standard	Center
New Enrollments	35	2
New Enrollments (General Population)	4	2
New Enrollments (Youth Offender)	8	0
New Enrollments (Homeless Runaway Foster Care)	8	0
New Enrollments (Pregnant or Parenting)	8	0
New Enrollments (Disability)	7	1
Measurable Skills Gain	90%	ND
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	ND
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	ND
Median Earnings - 2nd Quarter After Exit	0%	ND
Credential Attainment	90%	ND

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2021 thru 10/31/2021

Youth Coop OSYP

Per Service Partner		
Measure	Standard	Center
New Enrollments	254	18
New Enrollments (General Population)	50	18
New Enrollments (Youth Offender)	51	1
New Enrollments (Homeless Runaway Foster Care)	51	0
New Enrollments (Pregnant or Parenting)	51	2
New Enrollments (Disability)	51	0
Measurable Skills Gain	90%	ND
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	ND
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	ND
Median Earnings - 2nd Quarter After Exit	0%	ND
Credential Attainment	90%	ND



SFWIB PERFORMANCE COUNCIL

DATE: 12/16/2021

AGENDA ITEM NUMBER: 6

AGENDA ITEM SUBJECT: PROGRAM YEAR 2021-2022 CAREERSOURCE CENTER SCHEDULE OF OPERATIONS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: SFWIB staff recommends to the Performance Council to recommend to the Board the approval of the CareerSource center Schedule of Operations for program year 2021 – 2022, as set forth below.

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

Pursuant to the Grantee/Subgrantee Agreement, the South Florida Workforce Investment Board (SFWIB) shall adopt a schedule of operations for the upcoming state fiscal year. Such schedule of operations shall include, but is not limited to, daily hours of operation of one-stop operators, and a holiday closure schedule which adopts either the federal, state, or appropriate county holiday schedule. If the Board has a career center that is affiliated with a college or university, the college or university schedule may be adopted for those centers.

SFWIB staff recommends for the approval of the Council, the daily hours of operations of 8:00 a.m. to 5:00 p.m., Monday through Friday, and the holiday schedule in accordance with the attached memorandum, for all CareerSource centers operated by One-Stop Operators (Carol City, Hialeah Downtown, Homestead, Little Havana, Northside, North Miami Beach, Opa-Locka, Perrine, and West Dade).

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



MEMORANDUM

To: All One-Stop Operators, Career Center Service Providers, and Youth Service Providers

From: Rick Beasley, Executive Director

Date: November 22, 2021

Re: CareerSource South Florida (CSSF) Observed Holidays

The purpose of this memorandum is to provide One Stop Operators, Career Center Service Providers, and Youth Service Providers that CSSF locations will be closed in observance of the following holidays.

- New Year's Day
- Martin Luther King's Birthday
- President's Day
- Memorial Day
- Juneteenth Day
- Independence Day
- Labor Day
- Columbus Day
- Veteran's Day
- Thanksgiving Day
- Friday after Thanksgiving
- Christmas Day

All the SFWIB's contracted One-Stop Operators, Career Center and Youth Service providers locations shall only be closed on the holidays listed above, unless approval is provided in writing by the SFWIB's Executive Director.

Holidays falling on Saturdays are normally observed on the preceding Friday. Holidays falling on Sundays are normally observed on the following Monday.



SFWIB PERFORMANCE COUNCIL

DATE: 12/16/2021

AGENDA ITEM NUMBER: 7

AGENDA ITEM SUBJECT: PROGRAM YEAR 2021-2022 CAREERSOURCE CENTER SCHEDULE OF OPERATIONS FOR AFFILIATED COLLEGES

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: SFWIB staff recommends to the Performance Council to recommend to the Board the approval of the Affiliated Colleges CareerSource centers Schedule of Operations for program year 2021 – 2022, as set forth below.

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

Pursuant to the Grantee/Subgrantee Agreement, the South Florida Workforce Investment Board (SFWIB) shall adopt a schedule of operations for the upcoming state fiscal year. Such schedule of operations shall include, but is not limited to, daily hours of operation of one-stop operators, and a holiday closure schedule which adopts either the federal, state, or appropriate county holiday schedule. If the Board has a career center that is affiliated with a college or university, the college or university schedule may be adopted for those centers.

SFWIB staff recommends for the approval of the Council, the daily hours of operations of 8:00 a.m. to 5:00 p.m., Monday through Friday, and the holiday schedule in accordance with the attached Schedule A for all CareerSource centers operated by Miami Dade College, and Schedule B for all CareerSource centers operated by The College of the Florida Keys (Key Largo and Key West).

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Miami Dade College

Academic Calendar 2021 – 2022

DATE HOLIDAYS/RECESS PERIOD

July 5, 2021	Observance of Independence Day
September 6, 2021	Observance of Labor Day
November 11, 2021	Observance of Veterans Day
November 25-26, 2021	Observance of Thanksgiving Holiday
December 24, 2021	Observance of Christmas Day Holiday
December 27– 30, 2021	College Winter Recess
December 31, 2021	Observance of New Year’s Day Holiday
January 17, 2022	Observance of Martin Luther King, Jr. Birthday
February 21, 2022	Observance of Presidents’ Day
April 15, 2022	Spring Recess Day
May 30, 2022	Observance of Memorial Day
July 4, 2022	Observance of Independence Day

The College of the Florida Keys Academic Calendar 2021 – 2022

September 6	Labor Day (College Closed)
November 11	Veteran's Day (College Closed)
November 24 – 28	Thanksgiving (College Closed)
December 18 - Jan 3	Winter Break (College Closed)
January 17	MLK Jr Day (College Closed)
March 19 - Mar 27	Spring Break (College Closed)
May 30	Memorial Day (College Closed)
July 4	Independence Day (College Closed)