



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
PERFORMANCE COUNCIL
Thursday, April 15, 2021 8:00 A.M.**

Doubletree by Hilton Miami Airport Hotel &
Convention Center
711 NW 72nd Avenue
Miami, Florida 33126

AGENDA

1. Call to Order and Introductions
2. Approval of Performance Council Meeting Minutes
 - A. September 5, 2019
 - B. October 17, 2019
 - C. December 12, 2019
 - D. February 20, 2020
 - E. April 16, 2020
 - F. June 18, 2020
 - G. August 20, 2020
 - H. October 15, 2020
 - I. December 17, 2020
3. Information – Refugee Employment and Training Program Performance Overview
4. Information - Balanced Score Card Report
5. Information – Consumer Report Card
6. Information - Youth Partners Regional Performance
7. Recommendation as to Approval of a One-Stop Operator Temporary Contract

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"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2A

DATE: April 15, 2021 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

September 5, 2019 at 8:00am
Doubletree Miami Airport Hotel -
Convention Center
711 NW 72nd Avenue
Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<p>1. Garza, Maria, Chairwoman 2. Rod, Denis</p> <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <p>3. Clayton, Lovey 4. Chi, Joe 5. Diggs, Bill 6. Gaber, Cynthia, Vice - Chairwoman 7. Huston, Albert Jordan, Comm. Barbara 8. Manrique, Carlos 9. Rigueiro, Maria</p> <p>SFW STAFF Gilbert, David Smith, Robert</p>	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Performance Council Chairwoman Maria Garza called the meeting to order at 8:30a.m, asked all those present introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, and June 25, 2019

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Chairwoman Maria Garza introduced the item and SFWIB Adults Program Manager Robert Smith further presented:

Chairwoman Garza asked whether if the report captured the maximum goal for month or year. Mr. Gilbert responded.

4. Information– Workforce Services Balanced Scorecard and Job Placements Update

Chairwoman Maria Garza introduced the item and Adult Programs Supervisor Robert Smith further presented.

Chairwoman Garza inquired about the average hourly wage and Mr. Smith explained.

5. Information– Referral to Placement Report – Distinct Referrals

Mr. Gilbert introduced and presented the item.

6. Recommendation as to Approval to Renew Existing Refugee Services Contracts for Program Year 2019-2020

Mr. David Gilbert presented the item.

Dr. Denis Rod commended Diana Ruiz (from the little Havana Center) for being recognized at a recent Board of County Commission Meeting.

There being no further business to come before the Board, the meeting adjourned at 9:07am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2B

DATE: April 15, 2021 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

October 17, 2019 at 8:00am
 Doubletree Miami Airport Hotel -
 Convention Center
 711 NW 72nd Avenue
 Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<p>1. Clayton, Lovey 2. Rod, Denis</p> <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <p>3. Chi, Joe 4. Diggs, Bill 5. Garza, Maria, Chairwoman 6. Huston, Albert Jordan, Comm. Barbara 7. Manrique, Carlos 8. Regueiro, Maria</p> <p>SFW STAFF Gilbert, David Perrin, Yian</p>	<p>Farinas, Irene - Adults Mankind Organization, Inc. Someillian, Ana - Adults Mankind Organization, Inc.</p>

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Lovey Clayton on behalf of Performance Council Chairwoman Maria Garza called the meeting to order at 8:30a.m asked all those present introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019 and September 5, 2019

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Lovey Clayton introduced the item and Adults Program Manager David Gilbert further presented:

Mr. Lovey Clayton inquired about a page number and Mr. Gilbert responded.

No further questions or discussion.

4. Information– Workforce Services Balanced Scorecard Report

Mr. Lovey Clayton introduced the item and Mr. Gilbert further presented:

Mr. Lovey Clayton inquired about the popular mode of transportation for Monroe County workers as well as current average wage. Mr. Gilbert explained.

No further questions or discussion.

5. Information- Consumer Report Card

Mr. Clayton introduced the item and Mr. Perrin further presented.

No further questions or discussions.

6. Information- Youth Partners Regional Performance Update

Mr. David Gilbert presented the item.

Mr. Clayton requested more details on a particular program. Both Mr. Gilbert and Mr. Perrin further explained.

They provided additional details on other pre-apprenticeship programs currently in high demand.

Mr. Clayton shared that “loyalty and handshakes” are becoming obsolete.

There was continued discussion.

There being no further business to come before the Board, the meeting adjourned at 8.51am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2C

DATE: April 15, 2021 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

December 12, 2019 at 8:00am
 Doubletree Miami Airport Hotel -
 Convention Center
 711 NW 72nd Avenue
 Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<p>1. Garza, Maria, Chairwoman 2. Chi, Joe 3. Rod, Denis</p> <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <p>4. Clayton, Lovey Diggs, Bill 5. Huston, Albert Jordan, Comm. Barbara 6. Manrique, Carlos 7. Regueiro, Maria</p> <p>SFW STAFF Gilbert, David Perrin, Yian</p>	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

SFWIB Performance Council Chairwoman Maria Garza called the meeting to order at 8:30a.m asked all those present introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019 and September 5, 2019

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

SFWIB Chairwoman Garza introduced the item and Adults Program Manager David Gilbert further presented:

Chairwoman Garza shared her comments recent law changes. Mr. Gilbert shared the refugee contract is strictly performance base. Additionally, staff created multiple line items.

No further questions or discussion.

4. Information– Workforce Services Balanced Scorecard Report

SFWIB Chairwoman Garza introduced the item and Adults Program Manager David Gilbert further presented:

Chairwoman Garza inquired about the average wage and Mr. Gilbert further explained.

Mr. Rod recommended CSSF collaborate with the State Attorney’s Office for services to the ex-offender population. DEO Program Manager Yian Perrin explained that CSSF currently partners with the State Attorney’s office.

Chairwoman Garza recommended additional outreach.

Chairwoman Garza further asked whether if there’s a demand for such services in the hard to serve areas. Mr. Perrin further explained

5. Information- Consumer Report Card

SFWIB Chairwoman Garza introduced the item and Mr. Perrin further presented.

Chairwoman Garza asked whether if training cost is increasing. Mr. Perrin explained.

6. Information- Youth Partners Regional Performance Update

SFWIB Chairwoman Garza introduced the item and Mr. David Gilbert presented the item.

Chairwoman Garza further inquired about how out of school program services being provided. Mr. Gilbert further explained. She inquired about the age group and Mr. Gilbert explained.

Dr. Rod shared he was marked absent at February 21st meeting and requested the scrivener's error be corrected.

He shared his concern regarding the veteran population. He stressed the importance of strategically find a qualified veteran services representative to assist the veterans population.

Mr

Chairwoman Garza also shared her feedback.

Mr. Chi shared his feedback regarding the challenges servicing the veteran's population in his organization. He recommended encouraging more services to this particular population.

There being no further business to come before the Board, the meeting adjourned at 8.51am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2D

DATE: April 15, 2021 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

February 20, 2020 at 8:00am
 Doubletree Miami Airport Hotel -
 Convention Center
 711 NW 72nd Avenue
 Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ol style="list-style-type: none"> 1. Clayton, Lovey 2. Huston, Albert 3. Rod, Denis 	<p>Enrique, Dayana – <i>Community Coalition, Inc.</i></p> <p>Farinas, Irene - <i>Adult Mankind Organization, Inc. (AMOR)</i></p>
<p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 4. Garza, Maria, Chairwoman Chi, Joe 5. Diggs, Bill 6. Jordan, Comm. Barbara 7. Manrique, Carlos 8. Regueiro, Maria 	<p>Someillan, Ana – <i>Adult Mankind Organization, Inc. (AMOR)</i></p> <p>Tourgeman, Rachel - <i>Florida National University (FNU)</i></p>
<p>SFW STAFF Gilbert, David Perrin, Yian</p>	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Clayton chaired the meeting on behalf of Chairwoman Maria Garza to order at 8:25a.m asked all those present introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019 and December 12, 2019

Deferred due to lack of quorum

Mr. Huston inquired about the number of members required for a quorum. Staff responded at least five.

Ms. Tourgeman of Florida National University advised the staff and members of the Council that Dr. Regueiro could not be in attendance due to illness.

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Clayton introduced the item and DEO Manager Yian Perrin further presented. Adults Program Manager David Gilbert also provided details.

Mr. Clayton inquired about the Return on Investment (ROI). Mr. Gilbert explained.

No further questions or discussion.

4. Information– Workforce Services Balanced Scorecard Report

Mr. Clayton introduced the item and Adults Program Manager David Gilbert further presented:

Mr. Clayton inquired about Tampa’s region and Mr. Gilbert explained.

Mr. Huston inquired about Monroe County’s data. Mr. Gilbert provided details.

5. Information- Consumer Report Card

Mr. Clayton introduced the item and d Mr. Perrin further presented.

Mr. Clayton requested additional details on IT trainings and Mr. Perrin provided details.

Ms. Tourgeman from the audience requested information on current salary for Cyber Security IT Training and Mr. Perrin responded within the range of \$25 to \$35 an hour. He later explained the average annual salary range is \$44,500 to \$120,000.

Mr. Gilbert briefed the Council on a recent launch of an IT cohort for women.

6. Information- Youth Partners Regional Performance Update

Mr. Gilbert presented the item.

Mr. Clayton requested more details on the Net Economic Benefits and Mr. Gilbert further explained.

Mr. Clayton inquired about current IT demands in Miami-Dade County. Mr. Gilbert additionally explained.

Mr. Huston inquired about number of closed centers in Dade. Mr. Gilbert provided details.

There was continued discussion.

There being no further business to come before the Board, the meeting adjourned at 8.50am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2E

DATE: April 15, 2021 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

April 16, 2020 at 8:15am
WEBINAR

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ol style="list-style-type: none"> 1. Manrique, Carlos 2. Regueiro, Maria <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 3. Chi, Joe 4. Garza, Maria, Chairwoman 5. Clayton, Lovey Diggs, Bill 6. Huston, Albert 7. Jordan, Comm. Barbara 8. Rod, Denis <p>SFW STAFF Gilbert, David Perrin, Yian</p>	

Agenda items are displayed in the order they were discussed.

1. **Call to Order and Introductions**
2. **Performance Council Meeting Minutes**
- 2.a **Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018,**

December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019, December 12, 2019, February 20, 2020 and April 16, 2020

Deferred due to lack of quorum

- 3. Information- Refugee Employment and Training Program Performance Overview**
- 4. Information– Workforce Services Balanced Scorecard Report**
- 5. Information- Consumer Report Card**
- 6. Information- Youth Partners Regional Performance Update**



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2F

DATE: April 15, 2021 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

June 18, 2020 at 8:15am

WEBINAR

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ol style="list-style-type: none"> 1. Manrique, Carlos 2. Regueiro, Maria 3. Clayton, Lovey <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 4. Chi, Joe 5. Garza, Maria, Chairwoman 6. Diggs, Bill 7. Huston, Albert 8. Jordan, Comm. Barbara 9. Rod, Denis <p>SFW STAFF Gilbert, David Perrin, Yian</p>	<p>Rodriguez, Maria – Youth Co-Op, Inc. Anthony – Career Team Borges, Alexandra – Florida Keys Career Center</p>

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Manrique who chaired the meeting on behalf of Chairwoman Garza read into record the Executive Order by Florida Governor Ron Desantis. Adults Program Manager David Gilbert further noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

- 2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019, December 12, 2019, February 20, 2020, April 16, 2020 and June 18, 2020**

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Gilbert presented the item.

Mr. Manrique commended the providers for their good work.

No further questions or discussion.

4. Information– Consumer Report Card

DEO Manager Yian Perrin presented the item.

No further questions or discussion.

5. Recommendation as to Approval of Workforce Services Contractors

Mr. Gilbert presented the item.

Mr. Manrique inquired about the due diligence.

No further questions or discussions.

Item moved to the full Board for approval.

Mr. Manrique inquired about the current provider for Hialeah. Mr. Gilbert noted Arbor E&T. Rescare, Inc.

6. Recommendation as to Approval of Youth Services Contractors

Mr. Gilbert presented the item.

[Dr. Maria Regueiro joined the meeting]

Mr. Manrique inquired about quorum status as he noted Dr. Regueiro recently joined the meeting.

Item moved to the full board for approval

7. Recommendation as to Approval of a Workforce Services Contract with Career Team, LLC

Mr. Gilbert introduced the item and read it into record.

Mr. Manrique inquired about Career Team and Mr. Gilbert further explained. He asked whether if this is a private entity and whether if it would discontinue its contracted services. Mr. Gilbert provided details.

There being no further business to come before the Board, meeting adjourned at 8:53 AM.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2G

DATE: April 15, 2021 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

August 20, 2020 at 8:15am
WEBINAR

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ol style="list-style-type: none"> 1. Clayton, Lovey 2. Manrique, Carlos 3. Regueiro, Maria <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 4. Chi, Joe 5. Garza, Maria, Chairwoman 6. Diggs, Bill 7. Huston, Albert 8. Jordan, Comm. Barbara 9. Rod, Denis <p>SFW STAFF Gilbert, David Perrin, Yian</p>	<p>Captioned, Vitac Martine, Marisol - Youth Co-Op, Inc. Rodanes, Carlos – New Horizons, Inc. (Computer Learning Center) Sante, Alicia – Youth Co-Op, Inc. Velez, Paulina – Youth Co-Op, Inc.</p>

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Carlos Manrique chaired the meeting on behalf of Chairwoman Maria Garza, verified quorum and read into record the following Florida Governor Ron Desantis Executive Order:

“Pursuant to Executive Orders issued by Governor Ron Desantis, the South Florida Workforce Investment Board and Council meetings will be conducted using communications media technology. As such, for as long as applicable Executive Orders are in effect, certain provisions of the SFWIB

Bylaws and policies are in suspended. Board members must still comply with the Sunshine Law and members of the public shall also be provided with a reasonable opportunity to be heard at all meetings. Additionally, the next time the board meets in person, all items approved at meetings where communications media technology was used shall be ratified.”

2. Performance Council Meeting Minutes

- 2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019, December 12, 2019, February 20, 2020, April 16, 2020 and June 18, 2020**

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Manrique introduced the item and SFWIB Adults Program Manager Mr. Gilbert further presented.

No further questions or discussions.

4. Information– Consumer Report Card

Mr. Manrique introduced the item and Department of Economic Opportunity (DEO) Manager Yian Perrin further presented.

[Mr. Lovey Clayton joined the meeting]

Mr. Manrique inquired about current impact on training providers and virtual strategies initiated as a result of the pandemic. Mr. Gilbert further explained.

Mr. Perrin explained the current virtual training being offered.

Mr. Manrique asked whether if any of the providers provide in class sessions and Mr. Gilbert responded he would research and provide more details at a later date.

Mr. Manrique further explained the requirements of in-class training for some professions requiring technical in-person training.

5. Information - Youth Partners Regional Performance

Mr. Gilbert introduced and presented the item.

No further questions or discussions.

[Added on Item]

6. Information – WIOA Primary Indicators of Performance

Mr. Gilbert introduced the item and Mr. Beasley further discussed.

Mr. Gilbert provided updates on possible modifications to performance indicators.

No further questions or discussions.

Mr. Manrique recommended revisiting current performance data due to current challenges while coping with the pandemic.

There being no further discussions to come before the Council, meeting adjourned.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2H

DATE: April 15, 2021 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

October 15, 2020 at 8:15am

WEBINAR

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<p>1. Canales, Dequasia 2. Clayton, Lovey 3. Manrique, Carlos 4. Regueiro, Maria</p> <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <p>5. Chi, Joe 6. Garza, Maria, Chairwoman 7. Diggs, Bill 8. Huston, Albert 9. Jordan, Comm. Barbara 10. Rod, Denis</p> <p>SFW STAFF Gilbert, David Perrin, Yian</p>	

Agenda items are displayed in the order they were discussed.

[Recording Disconnected\ General Overview of Meeting Provided]

1. Call to Order and Introductions

Mr. Carlos Manrique chaired the meeting on behalf of Chairwoman Maria Garza, verified quorum and read into record the following Florida Governor Ron Desantis Executive Order:

“Pursuant to Executive Orders issued by Governor Ron Desantis, the South Florida Workforce Investment Board and Council meetings will be conducted using communications media technology. As such, for as long as applicable Executive Orders are in effect, certain provisions of the SFWIB Bylaws and policies are in suspended. Board members must still comply with the Sunshine Law and members of the public shall also be provided with a reasonable opportunity to be heard at all meetings. Additionally, the next time the board meets in person, all items approved at meetings where communications media technology was used shall be ratified.”

2. Performance Council Meeting Minutes

- 2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019, December 12, 2019, February 20, 2020, April 16, 2020 and June 18, 2020**

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Item Presented.

4. Information– Balanced Scorecard Report

Item Presented.

5. Information – Consumer Report Card

Item Presented.

There being no further discussions to come before the Council, meeting adjourned.



PERFORMANCE COUNCIL

DATE: April 15, 2021 at 8:00AM

AGENDA ITEM NUMBER: 2I

DATE: February 18, 2021 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

December 17, 2020 at 8:00am
Doubletree Miami Airport Hotel –
711 NW 72nd Avenue
Miami, FL 33128
(And via WEBINAR)

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ul style="list-style-type: none">1. Canales, Dequasia2. Hill-Riggins, Brenda3. Manrique, Carlos4. Regueiro, Maria (virtual)5. Rod, Denis <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ul style="list-style-type: none">6. Chi, Joe7. Clayton, Lovey8. Garza, Maria, Chairwoman9. Diggs, Bill10. Huston, Albert <p>SFW STAFF Gilbert, David Perrin, Yian</p>	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

SFWIB Adult Programs Manager David Gilbert called the meeting to order at 8:46am and asked all those present introduce themselves in the absence of Chairwoman Maria Garza.

2. Performance Council Meeting Minutes

- 2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019, December 12, 2019, February 20, 2020, April 16, 2020, June 18, 2020, and August 20, 2020**

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Gilbert introduced the item.

Dr. Rod requested more information on the term “refugee.” Who are considered refugees? Mr. Gilbert explained. Dr. Rod further asked whether if there are still those currently residing in the United States and Mr. Gilbert explained that refugees are those who reside in the U.S. less than six months. He provided details on various services offered through the refugee program. He later assured that a detailed report would be provided to the members at a later date.

Ms. Canales noted that migrants are coming from various parts of the world in addition to Central America. She noted for example Eastern Europe and Asia are some of the continents that are crossing through Mexico Borders seeking asylum.

DEO Manager Yian Perrin noted the most common border crossings are through Mexico.

There was continued discussions.

4. Information– Balanced Scorecard Report

Mr. Gilbert presented the item.

Ms. Canales inquired about employment industry demands and Mr. Gilbert noted predominately construction (and hospitality prior to pandemic). He later assured that further research will be conducted and a detailed report will be provided at a later date.

5. Information – Consumer Report Card

Mr. Perrin presented. Mr. Gilbert provided further details.

No further questions or discussions.

6. Information – Regional Performance Overview

Mr. Gilbert presented.

Ms. Canales asked whether if spaces were limited as a result of the recent pandemic. Mr. Gilbert responded, “Yes” then further explained.

Ms. Hill-Riggins inquired about the qualification screening process and she shared her recent attempt to recruit a qualified candidate for her business. Mr. Gilbert explained.

There was continued discussion.

There being no further discussions to come before the Council, meeting adjourned at 9:11am.



SFWIB PERFORMANCE COUNCIL

DATE: 4/15/2021

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM PERFORMANCE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

STRATEGIC PROJECT: **Improve employment outcomes**

BACKGROUND:

The Department of Children and Family Services (DCF) Refugee and Employment contract requires 287 monthly placements for an annual goal of 3,444. The Refugee Employment and Training (RET) Program Balanced Scorecard measures the performance of Workforce Development Area (WDA) 23 service providers. The Year-to-Date (YTD) summary for program year 2020-2021 is for October 1, 2020 through December 31, 2020 of the contract period.

The WDA 23 RET Balanced Scorecard Report shows a total of 785 actual Direct Job Placements (DJP), which is 91.17% of the maximum standard.

One of the six RET services providers achieved or exceeded their maximum YTD job placement standard. However, all six service providers achieved the minimum YTD standard.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2020 To 12/31/2020

Employment						
Location	Maximum Standard		Minimum Standard		Actual Placements	Actual Vs. Maximum Goal
	Standard	%	Standard	%		
AMO	168	97.62%	99	165.66%	164	-4
Arbor E&T, LLC	84	96.43%	48	168.75%	81	-3
CANC	81	91.36%	48	154.17%	74	-7
Community Coalition	72	62.50%	42	107.14%	45	-27
Lutheran Services	207	101.45%	120	175.00%	210	3
Youth Co-Op	249	84.74%	147	143.54%	211	-38
Region	861	91.17%	504	155.75%	785	-76

ND = No data

NA = Region performance not applicable for this measure



SFWIB PERFORMANCE COUNCIL

DATE: 4/15/2021

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD REPORT

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Conduct an analysis of Career Centers**

BACKGROUND:

The Balanced Scorecard Report measures the performance of the Workforce Development Area (WDA) 23 service providers Direct Job Placements (DJP) and the overall total number of placements. The Balanced Scorecard Year-to-Date (YTD) summary for Program Year (PY) 2020-2021 is from July 1, 2020 through January 31, 2021.

The WDA 23 Balanced Scorecard Report shows a total of 800 direct job placements (DJP) with an average wage rate of \$12.32

The following is the DJP breakdown for the three highest achieving CareerSource centers:

1. Homestead - 296
2. West Dade - 196
3. Northside - 194

The Balanced Scorecard also tracks the DJP average wage. The following is the breakdown of the CareerSource centers with highest average starting wage rate:

1. Florida Keys - \$17.12
2. Northside - \$13.75
3. North Miami Beach - \$12.93

The attached report displays the aforementioned CareerSource centers performance details for the current program year.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Balanced Scorecard Report

Report Date: 7/1/2020 To 1/31/2021

Location	Total DJP's	Average Wage
Hialeah Downtown Center	163	\$12.40
North Miami Beach Center	115	\$12.93
Northside Center	194	\$13.75
Carol City Center	124	\$11.26
Florida Keys Center	44	\$17.12
Opa Locka Center	51	\$12.75
Homestead Center	296	\$10.52
Little Havana Center	166	\$12.03
Perrine Center	145	\$12.54
West Dade Center	196	\$12.79
Total	1,494	\$12.32

ND = No Data

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SFWIB PERFORMANCE COUNCIL

DATE: 4/15/2021

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: CONSUMER REPORT CARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Improve credential outcomes for job seekers**

BACKGROUND:

The South Florida Workforce Investment Board (SFWIB) Individual Training Account (ITA) Policy requires the monitoring of the performance of SFWIB approved Training Vendors. Accordingly, staff developed and implemented the Consumer Report Card Tool. The tool is an online report that updates ITA performance on a daily basis. The goal of the tool is to function as an "ITA Consumer Report Card", enabling the consumer (participant) as well as the Career Advisor the ability to check on the success of individual programs and to evaluate the economic benefit per placement by program.

The attached Consumer Report Card table for program year 2020-2021, dated July 1, 2020 through June 30, 2021, indicates that the South Florida Workforce Investment Board generated \$1,595,165.46 of wages into the South Florida regional economy. For every dollar spent on training, SFWIB obtained a return of \$3.82. Ninety-four percent of training services participants completed classroom training. Of those completing training, 94 percent have obtained employment with an average wage of \$21.04. Ninety-three percent of the participants were placed in a training-related occupation. The net economic benefit per placement is \$ 34,677.51.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Consumer Report Card

07/01/2020 - 06/30/2021

Training Agent	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Benefit		Net Economic Benefit Per Placement	Value Added per Placement
							Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
Apex Training Center - Main Campus	2	1	1	100.00 %	1	100.00 %	\$ 2,851.20	\$ 2,851.20	\$ 2,851.20	\$ 15.00	\$ 31,200.00	\$ 28,348.80	\$ 9.94
Miami Dade College	1	1	-	0.00 %	-	0.00 %	\$ 2,173.96	\$ 2,173.96	-	-	-	-	-
New Horizons	19	18	17	94.44 %	17	100.00 %	\$ 9,736.84	\$ 175,263.16	\$ 10,309.60	\$ 20.72	\$ 43,100.05	\$ 32,790.45	\$ 3.18
The Academy -- Fort Lauderdale Campus	2	2	2	100.00 %	2	100.00 %	\$ 7,694.50	\$ 15,389.00	\$ 7,694.50	\$ 16.63	\$ 34,590.40	\$ 26,895.90	\$ 3.50
The Academy -- Miami Campus	15	15	15	100.00 %	15	100.00 %	\$ 9,472.80	\$ 142,092.00	\$ 9,472.80	\$ 23.53	\$ 48,942.40	\$ 39,469.60	\$ 4.17
The CDL Schools LLC - Miami Campus	4	3	3	100.00 %	3	100.00 %	\$ 2,168.74	\$ 6,506.22	\$ 2,168.74	\$ 14.50	\$ 30,160.00	\$ 27,991.26	\$ 12.91
The Code Academy - Miami Campus	1	1	1	100.00 %	1	100.00 %	\$ 4,497.50	\$ 4,497.50	\$ 4,497.50	\$ 21.63	\$ 44,990.40	\$ 40,492.90	\$ 9.00
Wyncode Academy - Miami	8	8	7	87.50 %	6	85.71 %	\$ 10,000.00	\$ 80,000.00	\$ 11,428.57	\$ 21.32	\$ 44,345.60	\$ 32,917.03	\$ 2.88
	52	49	46	93.88 %	45	97.83 %	\$ 8,529.42	\$ 417,941.56	\$ 9,085.69	\$ 21.04	\$ 43,763.20	\$ 34,677.51	\$ 3.82



SFWIB PERFORMANCE COUNCIL

DATE: 4/15/2021

AGENDA ITEM NUMBER: 6

AGENDA ITEM SUBJECT: YOUTH SERVICES BALANCED SCORECARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Joint contribution for youth career pathway models**

BACKGROUND:

The Youth Balance Scorecard measures the performance of contracted Workforce Development Area (WDA) 23 Youth Service providers. The Youth Balanced Scorecard was recently updated to provide detailed information for the first and second quarter program performances for Program Year (PY) 2020-2021. The report measures New Enrollments, Measurable Skills Gains and Credential Attainment. The time period for the Youth Balance Scorecard Report is from July 1, 2020 thru December 31, 2020.

Performance Indicators:

- New Enrollments is used to measure the number new youth participants engaged/enrolled in the WIOA youth program.
- The Measurable Skills Gain indicator is used to measure the interim progress of participants who are enrolled in education or training services (basic skills, work readiness skills, and occupational skills) for the specified reporting period.
- The Credential Attainment Measure is the percentage of the number of participants enrolled in an education or training program (excluding those in On-the-Job Training and customized training) who attain a recognized postsecondary credential, a secondary school diploma or its recognized equivalent during participation in or within one year after exit from the program.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF PY' 20-21 Youth BSC 2nd Quarter YTD Performance						
Youth Balanced Score Card Performance Measures In-School						
Youth Providers	New Enrollments		Measurable Skills Gains		Credential Attainment	
	Standard	Actual	Standard	Actual	Standard	Actual
AMO	123	12	90%	66%	90%	100%
CNC	104	47	90%	0%	90%	ND
Youth Co-Op FL Keys	15	4	90%	91%	90%	ND
Youth Co-Op	207	46	90%	76%	90%	ND
Regional Toal	449	109	90%	67%	90%	100%
Youth Balanced Score Card Performance Measures Out of School						
Youth Providers	New Enrollments		Measurable Skills Gains		Credential Attainment	
	Standard	Actual	Standard	Actual	Standard	Actual
AMO	158	26	90%	ND	90%	100%
CNC	180	21	90%	ND	90%	100%
Community Coalition	189	48	90%	ND	90%	ND
Greater Miami Service Corps	150	0	90%	60%	90%	ND
Youth Co-Op FL Keys	41	7	90%	ND	90%	ND
Youth Co-Op	481	46	90%	ND	90%	100%
Regional Toal	1,199	148	90%	60%	90%	100%

*The standard is an annual performance measure.



SFWIB PERFORMANCE COUNCIL

DATE: 4/15/2021

AGENDA ITEM NUMBER: 7

AGENDA ITEM SUBJECT: TEMPORARY CONTRACT FOR A ONE-STOP CAREER CENTER OPERATOR

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: SFWIB staff recommends to the Performance Council to recommend to the Board to authorize staff to temporarily award Opa-Locka Community Development Corporation, Inc. contracts to operate the Opa-Locka and Carol City CareerSource centers, and authorize SFWIB staff to release an RFP for Program Year 2021-22, as set forth below.

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

On March 14, 2020, SFWIB released a Request for Proposal (RFP) for agencies capable of providing workforce services in Workforce Development Area (WDA) 23. The SFWIB received proposals from two respondents for the other CareerSource centers, but none for the Opa-Locka CareerSource location. The SFWIB received authorization from CareerSource Florida to provide direct services for the location until June 30, 2020. Subsequently, the SFWIB approved staff's recommendation to contract with an existing service provider, Career Team, LLC, to provide workforce services at the Opa-Locka and Carol City CareerSource centers.

However, due to Career Team, LLC and the SFWIB being unable to agree on contract terms, SFWIB staff assumed operations of the Opa-Locka and Carol City CareerSource center locations. With the departure of Career Team, LLC and its close proximity to the Opa-Locka and Carol City CareerSource centers, Opa-Locka Community Development Corporation (CDC), Inc. frequently expressed interest in assuming the daily operations of both locations.

With approval to temporarily contract with Opa-Locka CDC, Inc., SFWIB staff will not only eliminate the need to provide direct services, but will also be able to re-allocate the resources necessary to meet the strategic goals of the board. SFWIB staff will work with Opa-Locka CDC, Inc. to begin the transition on March 1, 2021; and will release a Workforce Services RFP to solicit permanent operators for program year 2021-2022.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT