



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
PERFORMANCE COUNCIL
Thursday, October 15, 2020
8:00 A.M.**

General Attendee URL: <https://us02web.zoom.us/meeting/register/tZwkf-ivqj8uHdR1k07n5MSXTUGB918qaeNF>

Access Code: Will be provided upon registration

AGENDA

1. Call to Order and Introductions
2. Approval of Performance Council Meeting Minutes
 - A. August 15, 2019
 - B. September 5, 2019
 - C. October 17, 2019
 - D. December 12, 2019
 - E. February 20, 2020
 - F. April 16, 2020
 - G. June 18, 2020
 - H. August 20, 2020
3. Information – Refugee Employment and Training Program Performance Overview
4. Information - Balanced Score Card Report
5. Information – Consumer Report Card

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"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2B

DATE: October 15, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

September 5, 2019 at 8:00am
Doubletree Miami Airport Hotel -
Convention Center
711 NW 72nd Avenue
Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<p>1. Garza, Maria, Chairwoman 2. Rod, Denis</p> <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <p>3. Clayton, Lovey 4. Chi, Joe 5. Diggs, Bill 6. Gaber, Cynthia, Vice - Chairwoman 7. Huston, Albert Jordan, Comm. Barbara 8. Manrique, Carlos 9. Rigueiro, Maria</p> <p>SFW STAFF Gilbert, David Smith, Robert</p>	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Performance Council Chairwoman Maria Garza called the meeting to order at 8:30a.m, asked all those present introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, and June 25, 2019

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Chairwoman Maria Garza introduced the item and SFWIB Adults Program Manager Robert Smith further presented:

Chairwoman Garza asked whether if the report captured the maximum goal for month or year. Mr. Gilbert responded.

4. Information– Workforce Services Balanced Scorecard and Job Placements Update

Chairwoman Maria Garza introduced the item and Adult Programs Supervisor Robert Smith further presented.

Chairwoman Garza inquired about the average hourly wage and Mr. Smith explained.

5. Information– Referral to Placement Report – Distinct Referrals

Mr. Gilbert introduced and presented the item.

6. Recommendation as to Approval to Renew Existing Refugee Services Contracts for Program Year 2019-2020

Mr. David Gilbert presented the item.

Dr. Denis Rod commended Diana Ruiz (from the little Havana Center) for being recognized at a recent Board of County Commission Meeting.

There being no further business to come before the Board, the meeting adjourned at 9:07am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2C

DATE: October 15, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

October 17, 2019 at 8:00am
 Doubletree Miami Airport Hotel -
 Convention Center
 711 NW 72nd Avenue
 Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<p>1. Clayton, Lovey 2. Rod, Denis</p> <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <p>3. Chi, Joe 4. Diggs, Bill 5. Garza, Maria, Chairwoman 6. Huston, Albert Jordan, Comm. Barbara 7. Manrique, Carlos 8. Regueiro, Maria</p> <p>SFW STAFF Gilbert, David Perrin, Yian</p>	<p>Farinas, Irene - Adults Mankind Organization, Inc. Someillian, Ana - Adults Mankind Organization, Inc.</p>

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Lovey Clayton on behalf of Performance Council Chairwoman Maria Garza called the meeting to order at 8:30a.m asked all those present introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019 and September 5, 2019

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Lovey Clayton introduced the item and Adults Program Manager David Gilbert further presented:

Mr. Lovey Clayton inquired about a page number and Mr. Gilbert responded.

No further questions or discussion.

4. Information– Workforce Services Balanced Scorecard Report

Mr. Lovey Clayton introduced the item and Mr. Gilbert further presented:

Mr. Lovey Clayton inquired about the popular mode of transportation for Monroe County workers as well as current average wage. Mr. Gilbert explained.

No further questions or discussion.

5. Information- Consumer Report Card

Mr. Clayton introduced the item and Mr. Perrin further presented.

No further questions or discussions.

6. Information- Youth Partners Regional Performance Update

Mr. David Gilbert presented the item.

Mr. Clayton requested more details on a particular program. Both Mr. Gilbert and Mr. Perrin further explained.

They provided additional details on other pre-apprenticeship programs currently in high demand.

Mr. Clayton shared that “loyalty and handshakes” are becoming obsolete.

There was continued discussion.

There being no further business to come before the Board, the meeting adjourned at 8.51am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2D

DATE: October 15, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

December 12, 2019 at 8:00am
 Doubletree Miami Airport Hotel -
 Convention Center
 711 NW 72nd Avenue
 Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<p>1. Garza, Maria, Chairwoman 2. Chi, Joe 3. Rod, Denis</p> <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <p>4. Clayton, Lovey Diggs, Bill 5. Huston, Albert Jordan, Comm. Barbara 6. Manrique, Carlos 7. Regueiro, Maria</p> <p>SFW STAFF Gilbert, David Perrin, Yian</p>	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

SFWIB Performance Council Chairwoman Maria Garza called the meeting to order at 8:30a.m asked all those present introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019 and September 5, 2019

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

SFWIB Chairwoman Garza introduced the item and Adults Program Manager David Gilbert further presented:

Chairwoman Garza shared her comments recent law changes. Mr. Gilbert shared the refugee contract is strictly performance base. Additionally, staff created multiple line items.

No further questions or discussion.

4. Information– Workforce Services Balanced Scorecard Report

SFWIB Chairwoman Garza introduced the item and Adults Program Manager David Gilbert further presented:

Chairwoman Garza inquired about the average wage and Mr. Gilbert further explained.

Mr. Rod recommended CSSF collaborate with the State Attorney’s Office for services to the ex-offender population. DEO Program Manager Yian Perrin explained that CSSF currently partners with the State Attorney’s office.

Chairwoman Garza recommended additional outreach.

Chairwoman Garza further asked whether if there’s a demand for such services in the hard to serve areas. Mr. Perrin further explained

5. Information- Consumer Report Card

SFWIB Chairwoman Garza introduced the item and Mr. Perrin further presented.

Chairwoman Garza asked whether if training cost is increasing. Mr. Perrin explained.

6. Information- Youth Partners Regional Performance Update

SFWIB Chairwoman Garza introduced the item and Mr. David Gilbert presented the item.

Chairwoman Garza further inquired about how out of school program services being provided. Mr. Gilbert further explained. She inquired about the age group and Mr. Gilbert explained.

Dr. Rod shared he was marked absent at February 21st meeting and requested the scrivener's error be corrected.

He shared his concern regarding the veteran population. He stressed the importance of strategically find a qualified veteran services representative to assist the veterans population.

Mr

Chairwoman Garza also shared her feedback.

Mr. Chi shared his feedback regarding the challenges servicing the veteran's population in his organization. He recommended encouraging more services to this particular population.

There being no further business to come before the Board, the meeting adjourned at 8.51am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2E

DATE: October 15, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

February 20, 2020 at 8:00am
 Doubletree Miami Airport Hotel -
 Convention Center
 711 NW 72nd Avenue
 Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ol style="list-style-type: none"> 1. Clayton, Lovey 2. Huston, Albert 3. Rod, Denis 	<p>Enrique, Dayana – <i>Community Coalition, Inc.</i></p> <p>Farinas, Irene - <i>Adult Mankind Organization, Inc. (AMOR)</i></p>
<p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 4. Garza, Maria, Chairwoman Chi, Joe 5. Diggs, Bill 6. Jordan, Comm. Barbara 7. Manrique, Carlos 8. Regueiro, Maria 	<p>Someillan, Ana – <i>Adult Mankind Organization, Inc. (AMOR)</i></p> <p>Tourgeman, Rachel - <i>Florida National University (FNU)</i></p>
<p>SFW STAFF Gilbert, David Perrin, Yian</p>	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Clayton chaired the meeting on behalf of Chairwoman Maria Garza to order at 8:25a.m asked all those present introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019 and December 12, 2019

Deferred due to lack of quorum

Mr. Huston inquired about the number of members required for a quorum. Staff responded at least five.

Ms. Tourgeman of Florida National University advised the staff and members of the Council that Dr. Regueiro could not be in attendance due to illness.

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Clayton introduced the item and DEO Manager Yian Perrin further presented. Adults Program Manager David Gilbert also provided details.

Mr. Clayton inquired about the Return on Investment (ROI). Mr. Gilbert explained.

No further questions or discussion.

4. Information– Workforce Services Balanced Scorecard Report

Mr. Clayton introduced the item and Adults Program Manager David Gilbert further presented:

Mr. Clayton inquired about Tampa’s region and Mr. Gilbert explained.

Mr. Huston inquired about Monroe County’s data. Mr. Gilbert provided details.

5. Information- Consumer Report Card

Mr. Clayton introduced the item and d Mr. Perrin further presented.

Mr. Clayton requested additional details on IT trainings and Mr. Perrin provided details.

Ms. Tourgeman from the audience requested information on current salary for Cyber Security IT Training and Mr. Perrin responded within the range of \$25 to \$35 an hour. He later explained the average annual salary range is \$44,500 to \$120,000.

Mr. Gilbert briefed the Council on a recent launch of an IT cohort for women.

6. Information- Youth Partners Regional Performance Update

Mr. Gilbert presented the item.

Mr. Clayton requested more details on the Net Economic Benefits and Mr. Gilbert further explained.

Mr. Clayton inquired about current IT demands in Miami-Dade County. Mr. Gilbert additionally explained.

Mr. Huston inquired about number of closed centers in Dade. Mr. Gilbert provided details.

There was continued discussion.

There being no further business to come before the Board, the meeting adjourned at 8.50am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2F

DATE: October 15, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

April 16, 2020 at 8:15am
WEBINAR

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ol style="list-style-type: none"> 1. Manrique, Carlos 2. Regueiro, Maria <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 3. Chi, Joe 4. Garza, Maria, Chairwoman 5. Clayton, Lovey Diggs, Bill 6. Huston, Albert 7. Jordan, Comm. Barbara 8. Rod, Denis <p>SFW STAFF Gilbert, David Perrin, Yian</p>	

Agenda items are displayed in the order they were discussed.

1. **Call to Order and Introductions**
2. **Performance Council Meeting Minutes**
- 2.a **Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018,**

December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019, December 12, 2019, February 20, 2020 and April 16, 2020

Deferred due to lack of quorum

- 3. Information- Refugee Employment and Training Program Performance Overview**
- 4. Information– Workforce Services Balanced Scorecard Report**
- 5. Information- Consumer Report Card**
- 6. Information- Youth Partners Regional Performance Update**



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2G

DATE: October 15, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

June 18, 2019 at 8:15am

WEBINAR

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ol style="list-style-type: none"> 1. Manrique, Carlos 2. Regueiro, Maria 3. Clayton, Lovey <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 4. Chi, Joe 5. Garza, Maria, Chairwoman 6. Diggs, Bill 7. Huston, Albert 8. Jordan, Comm. Barbara 9. Rod, Denis <p>SFW STAFF Gilbert, David Perrin, Yian</p>	<p>Rodriguez, Maria – Youth Co-Op, Inc. Anthony – Career Team Borges, Alexandra – Florida Keys Career Center</p>

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Manrique who chaired the meeting on behalf of Chairwoman Garza read into record the Executive Order by Florida Governor Ron Desantis. Adults Program Manager David Gilbert further noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

- 2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019, December 12, 2019, February 20, 2020, April 16, 2020 and June 18, 2020**

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Gilbert presented the item.

Mr. Manrique commended the providers for their good work.

No further questions or discussion.

4. Information– Consumer Report Card

DEO Manager Yian Perrin presented the item.

No further questions or discussion.

5. Recommendation as to Approval of Workforce Services Contractors

Mr. Gilbert presented the item.

Mr. Manrique inquired about the due diligence.

No further questions or discussions.

Item moved to the full Board for approval.

Mr. Manrique inquired about the current provider for Hialeah. Mr. Gilbert noted Arbor E&T. Rescare, Inc.

6. Recommendation as to Approval of Youth Services Contractors

Mr. Gilbert presented the item.

[Dr. Maria Regueiro joined the meeting]

Mr. Manrique inquired about quorum status as he noted Dr. Regueiro recently joined the meeting.

Item moved to the full board for approval

7. Recommendation as to Approval of a Workforce Services Contract with Career Team, LLC

Mr. Gilbert introduced the item and read it into record.

Mr. Manrique inquired about Career Team and Mr. Gilbert further explained. He asked whether if this is a private entity and whether if it would discontinue its contracted services. Mr. Gilbert provided details.

There being no further business to come before the Board, meeting adjourned at 8:53 AM.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2H

DATE: October 15, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

August 20, 2020 at 8:15am
WEBINAR

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
1. Clayton, Lovey 2. Manrique, Carlos 3. Regueiro, Maria	
COMMITTEE MEMBERS NOT IN ATTENDANCE	
4. Chi, Joe 5. Garza, Maria, Chairwoman 6. Diggs, Bill 7. Huston, Albert 8. Jordan, Comm. Barbara 9. Rod, Denis	Captioned, Vitac Martine, Marisol - Youth Co-Op, Inc. Rodanes, Carlos – New Horizons, Inc. (Computer Learning Center) Sante, Alicia – Youth Co-Op, Inc. Velez, Paulina – Youth Co-Op, Inc.
SFW STAFF	
Gilbert, David Perrin, Yian	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Carlos Manrique chaired the meeting on behalf of Chairwoman Maria Garza, verified quorum and read into record the following Florida Governor Ron Desantis Executive Order:

“Pursuant to Executive Orders issued by Governor Ron Desantis, the South Florida Workforce Investment Board and Council meetings will be conducted using communications media technology. As such, for as long as applicable Executive Orders are in effect, certain provisions of the SFWIB

Bylaws and policies are in suspended. Board members must still comply with the Sunshine Law and members of the public shall also be provided with a reasonable opportunity to be heard at all meetings. Additionally, the next time the board meets in person, all items approved at meetings where communications media technology was used shall be ratified.”

2. Performance Council Meeting Minutes

- 2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019, December 12, 2019, February 20, 2020, April 16, 2020 and June 18, 2020**

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Manrique introduced the item and SFWIB Adults Program Manager Mr. Gilbert further presented.

No further questions or discussions.

4. Information– Consumer Report Card

Mr. Manrique introduced the item and Department of Economic Opportunity (DEO) Manager Yian Perrin further presented.

[Mr. Lovey Clayton joined the meeting]

Mr. Manrique inquired about current impact on training providers and virtual strategies initiated as a result of the pandemic. Mr. Gilbert further explained.

Mr. Perrin explained the current virtual training being offered.

Mr. Manrique asked whether if any of the providers provide in class sessions and Mr. Gilbert responded he would research and provide more details at a later date.

Mr. Manrique further explained the requirements of in-class training for some professions requiring technical in-person training.

5. Information - Youth Partners Regional Performance

Mr. Gilbert introduced and presented the item.

No further questions or discussions.

[Added on Item]

6. Information – WIOA Primary Indicators of Performance

Mr. Gilbert introduced the item and Mr. Beasley further discussed.

Mr. Gilbert provided updates on possible modifications to performance indicators.

No further questions or discussions.

Mr. Manrique recommended revisiting current performance data due to current challenges while coping with the pandemic.

There being no further discussions to come before the Council, meeting adjourned.



SFWIB PERFORMANCE COUNCIL

DATE: 10/15/2020

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM PERFORMANCE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

STRATEGIC PROJECT: **Improve employment outcomes**

BACKGROUND:

Due to the effects of Coronavirus Disease 2019 (COVID-19), the South Florida Workforce Investment Board's Refugee Employment and Training (RET) contract with the Department of Children and Family Services (DCF) was modified on April 1, 2020 to focus solely on assisting eligible refugees/entrants in achieving economic self-sufficiency through gainful employment.

The RET program services primarily targets refugees in their first two years in the United States; however, refugees remain eligible for up to 60 months. The employment services refugees receive include all of the allowable service tasks defined in the contract such as pre-employment counseling and orientation, direct job preparation and placement, outreach services, intake, assessments and referrals, follow-up, OJT, and re-credentialing/recertification. Career laddering services are also provided for refugees with professional backgrounds.

The six RET services providers all achieved or exceeded their maximum employment services (i.e., placement and service tasks).

The 2020-2021 program year performance outcomes for the month of August are attached for the Council's review.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Refugee Balanced Scorecard Report

Report Date:8/1/2020 To 08/31/2020

Maximum # of Allowable Service Tasks Required by the Service providers.
This is a combination of placements and service task delivery components.

<i>Service Provider</i>	Placements	Actual Performance	Task	Actual Task Performance	Total	Total Performance
AMOR	29	54	29	157	58	211
CANC	14	14	14	22	28	36
Community Coalition	13	13	13	22	26	35
Lutheran Services	36	39	36	83	72	122
Arbor	15	15	15	47	30	62
Youth Co-Op	43	53	43	162	86	215
TOTAL	150	188	150	493	300	681



SFWIB PERFORMANCE COUNCIL

DATE: 10/15/2020

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD REPORT

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Conduct an analysis of Career Centers**

BACKGROUND:

The Balanced Scorecard Report measures the performance of the Workforce Development Area (WDA) 23 service providers Direct Job Placements (DJP) and the overall total number of placements. The Balanced Scorecard Year-to-Date (YTD) summary for Program Year (PY) 2020-2021 is from July 1, 2020 through September 30, 2020.

The WDA 23 Balanced Scorecard Report shows a total of 547 direct job placements.

The following is the DJP breakdown of the three highest achieving CareerSource centers:

- | | |
|---------------------|----|
| 1. Hialeah Downtown | 82 |
| 2. Northside | 78 |
| 3. Little Havana | 78 |

The Balanced Scorecard also tracks the DJP average wage. The following is the breakdown of the CareerSource centers with highest average starting wage rates for the first quarter of PY 2020-2021:

- | | |
|----------------------|---------|
| 1. Florida Keys | \$17.00 |
| 2. North Miami Beach | \$14.49 |
| 3. Northside | \$13.61 |

The attached report displays the aforementioned CareerSource centers performance details for the current program year.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Balanced Scorecard Report

Report Date: 7/1/2020 to 9/30/2020

Location	Total DJP	Average Wage
Hialeah Downtown Center	82	\$11.43
North Miami Beach Center	40	\$14.49
Northside Center	78	\$13.61
Carol City Center	43	\$11.00
Florida Keys Center	10	\$17.00
Opa Locka Center	12	\$10.75
Homestead Center	77	\$9.91
Little Havana Center	78	\$11.69
Perrine Center	65	\$11.75
West Dade Center	62	\$13.08
Total	547	\$12.07

ND = No Data

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Last Run Date : 10/5/2020 8:38:59 AM



SFWIB PERFORMANCE COUNCIL

DATE: 10/15/2020

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: CONSUMER REPORT CARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Improve credential outcomes for job seekers**

BACKGROUND:

The South Florida Workforce Investment Board (SFWIB) Individual Training Account (ITA) Policy requires the monitoring of the performance of SFWIB approved Training Vendors. Accordingly, staff developed and implemented the Consumer Report Card Tool. The tool is an online report that updates ITA performance on a daily basis. The goal of the tool is to function as an “ITA Consumer Report Card”, enabling the consumer (participant) as well as the Career Advisor the ability to check on the success of individual programs and to evaluate the economic benefit per placement by program.

The attached Consumer Report Card table for program year 2020-2021, dated July 1, 2020 through June 30, 2021, indicates that the South Florida Workforce Investment Board generated \$176,116 of wages into the South Florida regional economy. For every dollar spent on training, SFWIB obtained a return of \$3.65. Eighty-eight percent of training services participants completed classroom training. Of those completing training, 71 percent have obtained employment with an average wage of \$21.58. One-hundred percent of the participants were placed in a training-related occupation. The net economic benefit per placement is \$35,223.20.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Consumer Report Card

07/01/2020 - 06/30/2021

Training Agent	Training Program	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Benefit		Net Economic Benefit Per Placement	Value Added per Placement
								Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
The Academy -- Fort Lauderdale Campus	Cyber Security Professional	1	1	1	100.00 %	1	100.00 %	\$ 7,694.50	\$ 7,694.50	\$ 7,694.50	\$ 18.26	\$ 37,980.80	\$ 30,286.30	\$ 3.94
Wynode Academy - Miami	Full Stack Web Development	3	3	1	33.33 %	1	100.00 %	\$ 5,000.00	\$ 15,000.00	\$ 15,000.00	\$ 21.63	\$ 44,990.40	\$ 29,990.40	\$ 2.00
The Academy -- Miami Campus	Information Technology Professional	1	1	1	100.00 %	1	100.00 %	\$ 10,000.00	\$ 10,000.00	\$ 10,000.00	\$ 20.00	\$ 41,600.00	\$ 31,600.00	\$ 3.16
New Horizons	Networking Security Professional Preparatory	2	2	2	100.00 %	2	100.00 %	\$ 10,000.00	\$ 20,000.00	\$ 10,000.00	\$ 24.00	\$ 49,920.00	\$ 39,920.00	\$ 3.99
The CDL Schools LLC - Miami Campus	Professional Tractor-Trailer Driver Program	1	-	-	0.00 %	-	0.00 %	\$ 2,500.00	-	-	-	-	-	-
		8	7	5	71.43 %	5	100.00 %	\$ 6,899.31	\$ 48,295.19	\$ 9,659.04	\$ 21.58	\$ 44,882.24	\$ 35,223.20	\$ 3.65