



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
PERFORMANCE COUNCIL
Thursday, August 20, 2020
8:00 A.M.**

General Attendee URL: <https://us02web.zoom.us/meeting/register/tZwkf-ivqj8uHdR1k07n5MSXTUGB918qaeNF>

Web ID: 889 8174 4470

Access Code: Will be provided upon registration

AGENDA

1. Call to Order and Introductions
2. Approval of Performance Council Meeting Minutes
 - A. September 5, 2019
 - B. October 17, 2019
 - C. December 12, 2019
 - D. February 20, 2020
 - E. April 16, 2020
 - F. June 18, 2020
3. Information – Refugee Employment and Training Program Performance Overview
4. Information – Consumer Report Card
5. Information – Youth Partners Regional Performance

CareerSource South Florida is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2A

DATE: August 20, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

September 5, 2019 at 8:00am
Doubletree Miami Airport Hotel -
Convention Center
711 NW 72nd Avenue
Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<p>1. Garza, Maria, Chairwoman 2. Rod, Denis</p> <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <p>3. Clayton, Lovey 4. Chi, Joe 5. Diggs, Bill 6. Gaber, Cynthia, Vice - Chairwoman 7. Huston, Albert Jordan, Comm. Barbara 8. Manrique, Carlos 9. Rigueiro, Maria</p> <p>SFW STAFF Gilbert, David Smith, Robert</p>	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Performance Council Chairwoman Maria Garza called the meeting to order at 8:30a.m, asked all those present introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, and June 25, 2019

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Chairwoman Maria Garza introduced the item and SFWIB Adults Program Manager Robert Smith further presented:

Chairwoman Garza asked whether if the report captured the maximum goal for month or year. Mr. Gilbert responded.

4. Information– Workforce Services Balanced Scorecard and Job Placements Update

Chairwoman Maria Garza introduced the item and Adult Programs Supervisor Robert Smith further presented.

Chairwoman Garza inquired about the average hourly wage and Mr. Smith explained.

5. Information– Referral to Placement Report – Distinct Referrals

Mr. Gilbert introduced and presented the item.

6. Recommendation as to Approval to Renew Existing Refugee Services Contracts for Program Year 2019-2020

Mr. David Gilbert presented the item.

Dr. Denis Rod commended Diana Ruiz (from the little Havana Center) for being recognized at a recent Board of County Commission Meeting.

There being no further business to come before the Board, the meeting adjourned at 9:07am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2B

DATE: August 20, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

October 17, 2019 at 8:00am
 Doubletree Miami Airport Hotel -
 Convention Center
 711 NW 72nd Avenue
 Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<p>1. Clayton, Lovey 2. Rod, Denis</p> <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <p>3. Chi, Joe 4. Diggs, Bill 5. Garza, Maria, Chairwoman 6. Huston, Albert Jordan, Comm. Barbara 7. Manrique, Carlos 8. Regueiro, Maria</p> <p>SFW STAFF Gilbert, David Perrin, Yian</p>	<p>Farinas, Irene - Adults Mankind Organization, Inc. Someillian, Ana - Adults Mankind Organization, Inc.</p>

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Lovey Clayton on behalf of Performance Council Chairwoman Maria Garza called the meeting to order at 8:30a.m asked all those present introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019 and September 5, 2019

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Lovey Clayton introduced the item and Adults Program Manager David Gilbert further presented:

Mr. Lovey Clayton inquired about a page number and Mr. Gilbert responded.

No further questions or discussion.

4. Information– Workforce Services Balanced Scorecard Report

Mr. Lovey Clayton introduced the item and Mr. Gilbert further presented:

Mr. Lovey Clayton inquired about the popular mode of transportation for Monroe County workers as well as current average wage. Mr. Gilbert explained.

No further questions or discussion.

5. Information- Consumer Report Card

Mr. Clayton introduced the item and Mr. Perrin further presented.

No further questions or discussions.

6. Information- Youth Partners Regional Performance Update

Mr. David Gilbert presented the item.

Mr. Clayton requested more details on a particular program. Both Mr. Gilbert and Mr. Perrin further explained.

They provided additional details on other pre-apprenticeship programs currently in high demand.

Mr. Clayton shared that “loyalty and handshakes” are becoming obsolete.

There was continued discussion.

There being no further business to come before the Board, the meeting adjourned at 8.51am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2C

DATE: August 20, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

December 12, 2019 at 8:00am
Doubletree Miami Airport Hotel -
Convention Center
711 NW 72nd Avenue
Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<p>1. Garza, Maria, Chairwoman 2. Chi, Joe 3. Rod, Denis</p> <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <p>4. Clayton, Lovey Diggs, Bill 5. Huston, Albert Jordan, Comm. Barbara 6. Manrique, Carlos 7. Regueiro, Maria</p> <p>SFW STAFF Gilbert, David Perrin, Yian</p>	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

SFWIB Performance Council Chairwoman Maria Garza called the meeting to order at 8:30a.m asked all those present introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019 and September 5, 2019

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

SFWIB Chairwoman Garza introduced the item and Adults Program Manager David Gilbert further presented:

Chairwoman Garza shared her comments recent law changes. Mr. Gilbert shared the refugee contract is strictly performance base. Additionally, staff created multiple line items.

No further questions or discussion.

4. Information– Workforce Services Balanced Scorecard Report

SFWIB Chairwoman Garza introduced the item and Adults Program Manager David Gilbert further presented:

Chairwoman Garza inquired about the average wage and Mr. Gilbert further explained.

Mr. Rod recommended CSSF collaborate with the State Attorney’s Office for services to the ex-offender population. DEO Program Manager Yian Perrin explained that CSSF currently partners with the State Attorney’s office.

Chairwoman Garza recommended additional outreach.

Chairwoman Garza further asked whether if there’s a demand for such services in the hard to serve areas. Mr. Perrin further explained

5. Information- Consumer Report Card

SFWIB Chairwoman Garza introduced the item and Mr. Perrin further presented.

Chairwoman Garza asked whether if training cost is increasing. Mr. Perrin explained.

6. Information- Youth Partners Regional Performance Update

SFWIB Chairwoman Garza introduced the item and Mr. David Gilbert presented the item.

Chairwoman Garza further inquired about how out of school program services being provided. Mr. Gilbert further explained. She inquired about the age group and Mr. Gilbert explained.

Dr. Rod shared he was marked absent at February 21st meeting and requested the scrivener's error be corrected.

He shared his concern regarding the veteran population. He stressed the importance of strategically find a qualified veteran services representative to assist the veterans population.

Mr

Chairwoman Garza also shared her feedback.

Mr. Chi shared his feedback regarding the challenges servicing the veteran's population in his organization. He recommended encouraging more services to this particular population.

There being no further business to come before the Board, the meeting adjourned at 8.51am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2D

DATE: August 20, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

February 20, 2020 at 8:00am
 Doubletree Miami Airport Hotel -
 Convention Center
 711 NW 72nd Avenue
 Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ol style="list-style-type: none"> 1. Clayton, Lovey 2. Huston, Albert 3. Rod, Denis 	<p>Enrique, Dayana – <i>Community Coalition, Inc.</i></p> <p>Farinas, Irene - <i>Adult Mankind Organization, Inc. (AMOR)</i></p>
<p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 4. Garza, Maria, Chairwoman Chi, Joe 5. Diggs, Bill 6. Jordan, Comm. Barbara 7. Manrique, Carlos 8. Regueiro, Maria 	<p>Someillan, Ana – <i>Adult Mankind Organization, Inc. (AMOR)</i></p> <p>Tourgeman, Rachel - <i>Florida National University (FNU)</i></p>
<p>SFW STAFF Gilbert, David Perrin, Yian</p>	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Clayton chaired the meeting on behalf of Chairwoman Maria Garza to order at 8:25a.m asked all those present introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019 and December 12, 2019

Deferred due to lack of quorum

Mr. Huston inquired about the number of members required for a quorum. Staff responded at least five.

Ms. Tourgeman of Florida National University advised the staff and members of the Council that Dr. Regueiro could not be in attendance due to illness.

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Clayton introduced the item and DEO Manager Yian Perrin further presented. Adults Program Manager David Gilbert also provided details.

Mr. Clayton inquired about the Return on Investment (ROI). Mr. Gilbert explained.

No further questions or discussion.

4. Information– Workforce Services Balanced Scorecard Report

Mr. Clayton introduced the item and Adults Program Manager David Gilbert further presented:

Mr. Clayton inquired about Tampa’s region and Mr. Gilbert explained.

Mr. Huston inquired about Monroe County’s data. Mr. Gilbert provided details.

5. Information- Consumer Report Card

Mr. Clayton introduced the item and d Mr. Perrin further presented.

Mr. Clayton requested additional details on IT trainings and Mr. Perrin provided details.

Ms. Tourgeman from the audience requested information on current salary for Cyber Security IT Training and Mr. Perrin responded within the range of \$25 to \$35 an hour. He later explained the average annual salary range is \$44,500 to \$120,000.

Mr. Gilbert briefed the Council on a recent launch of an IT cohort for women.

6. Information- Youth Partners Regional Performance Update

Mr. Gilbert presented the item.

Mr. Clayton requested more details on the Net Economic Benefits and Mr. Gilbert further explained.

Mr. Clayton inquired about current IT demands in Miami-Dade County. Mr. Gilbert additionally explained.

Mr. Huston inquired about number of closed centers in Dade. Mr. Gilbert provided details.

There was continued discussion.

There being no further business to come before the Board, the meeting adjourned at 8.50am.



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2E

DATE: August 20, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

April 16, 2020 at 8:15am

WEBINAR

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ol style="list-style-type: none"> 1. Manrique, Carlos 2. Regueiro, Maria <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 3. Chi, Joe 4. Garza, Maria, Chairwoman 5. Clayton, Lovey Diggs, Bill 6. Huston, Albert 7. Jordan, Comm. Barbara 8. Rod, Denis <p>SFW STAFF Gilbert, David Perrin, Yian</p>	

Agenda items are displayed in the order they were discussed.

1. **Call to Order and Introductions**
2. **Performance Council Meeting Minutes**
- 2.a **Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018,**

December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019, December 12, 2019, February 20, 2020 and April 16, 2020

Deferred due to lack of quorum

- 3. Information- Refugee Employment and Training Program Performance Overview**
- 4. Information– Workforce Services Balanced Scorecard Report**
- 5. Information- Consumer Report Card**
- 6. Information- Youth Partners Regional Performance Update**



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2F

DATE: August 20, 2020 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

June 18, 2020 at 8:15am

WEBINAR

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
<ol style="list-style-type: none"> 1. Manrique, Carlos 2. Regueiro, Maria 3. Clayton, Lovey <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 4. Chi, Joe 5. Garza, Maria, Chairwoman 6. Diggs, Bill 7. Huston, Albert 8. Jordan, Comm. Barbara 9. Rod, Denis <p>SFW STAFF Gilbert, David Perrin, Yian</p>	<p>Rodriguez, Maria – Youth Co-Op, Inc. Anthony – Career Team Borges, Alexandra – Florida Keys Career Center</p>

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Mr. Manrique who chaired the meeting on behalf of Chairwoman Garza read into record the Executive Order by Florida Governor Ron Desantis. Adults Program Manager David Gilbert further noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

- 2.a Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019, December 12, 2019, February 20, 2020, April 16, 2020 and June 18, 2020**

Deferred due to lack of quorum

3. Information- Refugee Employment and Training Program Performance Overview

Mr. Gilbert presented the item.

Mr. Manrique commended the providers for their good work.

No further questions or discussion.

4. Information– Consumer Report Card

DEO Manager Yian Perrin presented the item.

No further questions or discussion.

5. Recommendation as to Approval of Workforce Services Contractors

Mr. Gilbert presented the item.

Mr. Manrique inquired about the due diligence.

No further questions or discussions.

Item moved to the full Board for approval.

Mr. Manrique inquired about the current provider for Hialeah. Mr. Gilbert noted Arbor E&T. Rescare, Inc.

6. Recommendation as to Approval of Youth Services Contractors

Mr. Gilbert presented the item.

[Dr. Maria Regueiro joined the meeting]

Mr. Manrique inquired about quorum status as he noted Dr. Regueiro recently joined the meeting.

Item moved to the full board for approval

7. Recommendation as to Approval of a Workforce Services Contract with Career Team, LLC

Mr. Gilbert introduced the item and read it into record.

Mr. Manrique inquired about Career Team and Mr. Gilbert further explained. He asked whether if this is a private entity and whether if it would discontinue its contracted services. Mr. Gilbert provided details.

There being no further business to come before the Board, meeting adjourned at 8:53 AM.



SFWIB PERFORMANCE COUNCIL

DATE: 8/20/2020

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM PERFORMANCE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

STRATEGIC PROJECT: **Improve Employment Outcomes**

BACKGROUND:

Due to the effects of Coronavirus Disease 2019 (COVID-19), the South Florida Workforce Investment Board's Refugee Employment and Training (RET) contract with the Department of Children and Family Services (DCF) was modified on April 1, 2020 to focus solely on assisting eligible refugees/entrants in achieving economic self-sufficiency through gainful employment.

The RET services primarily targets refugees in their first two years in the United States; however, refugees remain eligible for up to 60 months. The employment services refugees receive include all the allowable service tasks defined in the contract such as pre-employment counseling and orientation, direct job preparation and placement, outreach services, intake, assessments and referrals, follow-up, OJT, and re-credentialing/recertification. Career laddering services are also provided for refugees with professional backgrounds.

All of the six RET services providers achieved or exceeded their maximum employment services (i.e., placement and service tasks).

Program year 2019-2020 performance outcomes for the months of June 2020 and July 2020 are attached for the Council's review.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Refugee Balanced Scorecard Report

<i>Service Provider</i>	Maximum # of Allowable Service Tasks Required by the Service providers. This is a combination of placements and service task delivery components Report Date: 6/1/2020 To 06/30/2020					
	Placements	Actual Performance	Task	Actual Task Performance	Total	Total Performance
AMOR	29	63	29	183	58	246
CANC	14	14	14	41	28	55
Community Coalition	13	13	13	50	26	63
Lutheran Services	36	38	36	124	72	162
Arbor	15	15	15	62	30	77
Youth Co-Op	43	49	43	186	86	235
TOTAL	150	192	150	646	300	838

<i>Service Provider</i>	Maximum # of Allowable Service Tasks Required by the Service providers. This is a combination of placements and service task delivery components Report Date: 7/1/2020 To 07/31/2020					
	Placements	Actual Performance	Task	Actual Task Performance	Total	Total Performance
AMOR	29	0	29	0	58	0
CANC	14	0	14	0	28	0
Community Coalition	13	0	13	0	26	0
Lutheran Services	36	0	36	0	72	0
Arbor	15	0	15	0	30	0
Youth Co-Op	43	0	43	0	86	0
TOTAL	150	0	150	0	300	0



SFWIB PERFORMANCE COUNCIL

DATE: 8/20/2020

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: CONSUMER REPORT CARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Improve Credential Outcomes for Job Seekers**

BACKGROUND:

The South Florida Workforce Investment Board (SFWIB) Individual Training Account (ITA) Policy requires the monitoring of the performance of SFWIB approved Training Vendors. Accordingly, staff developed and implemented the Consumer Report Card Tool. The tool is an online report that updates ITA performance on a daily basis. The goal of the tool is to function as an “ITA Consumer Report Card”, enabling the consumer (participant) as well as the Career Advisor the ability to check on the success of individual programs and to evaluate the economic benefit per placement by program.

The attached Consumer Report Card table for program year 2019-2020, dated July 1, 2019 through June 30, 2020, indicates that the South Florida Workforce Investment Board generated \$2,867,642.80 of wages into the South Florida regional economy. For every dollar spent on training, SFWIB obtained a return of \$2.78. Eighty-four percent of training services participants completed classroom training. Of those completing training, 69 percent have obtained employment with an average wage of \$21.31. Eighty-six percent of the participants were placed in a training-related occupation. The net economic benefit per placement is \$32,586.85.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Consumer Report Card

07/01/2019 - 06/30/2020

Training Agent	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Benefit		Net Economic Benefit Per Placement	Value Added per Placement
							Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
Apex Training Center - Main Campus	11	9	8	88.89 %	8	100.00 %	\$ 6,273.03	\$ 56,457.29	\$ 7,057.16	\$ 14.01	\$ 29,146.00	\$ 22,088.84	\$ 3.13
Dade Institute of Technology	19	17	5	29.41 %	5	100.00 %	\$ 7,207.92	\$ 122,534.57	\$ 24,506.91	\$ 16.35	\$ 34,008.00	\$ 9,501.09	\$ 0.39
Florida Vocational Institute	2	-	-	0.00 %	-	0.00 %	\$ 3,720.00	-	-	-	-	-	-
MDCP SCHOOLS (ALL)	1	-	-	0.00 %	-	0.00 %	\$ 703.00	-	-	-	-	-	-
New Horizons	36	35	21	60.00 %	21	100.00 %	\$ 9,736.88	\$ 340,790.96	\$ 16,228.14	\$ 18.82	\$ 39,143.62	\$ 22,915.48	\$ 1.41
The Academy -- Fort Lauderdale Campus	10	8	7	87.50 %	7	100.00 %	\$ 6,869.65	\$ 54,957.20	\$ 7,851.03	\$ 33.82	\$ 70,339.66	\$ 62,488.63	\$ 7.96
The Academy -- Miami Campus	66	55	44	80.00 %	34	77.27 %	\$ 8,792.22	\$ 483,572.29	\$ 10,990.28	\$ 22.24	\$ 46,249.75	\$ 35,259.47	\$ 3.21
The CDL Schools LLC - Miami Campus	2	-	-	0.00 %	-	0.00 %	\$ 1,875.00	-	-	-	-	-	-
Wolfson (District) Campus	4	2	2	100.00 %	-	0.00 %	\$ 2,061.08	\$ 4,122.15	\$ 2,061.08	\$ 23.42	\$ 48,713.60	\$ 46,652.53	\$ 22.64
Wyncode Academy - Miami	1	1	1	100.00 %	1	100.00 %	\$ 10,000.00	\$ 10,000.00	\$ 10,000.00	\$ 24.04	\$ 50,003.20	\$ 40,003.20	\$ 4.00
	152	127	88	69.29 %	76	86.36 %	\$ 8,128.96	\$ 1,032,378.11	\$ 11,731.57	\$ 21.31	\$ 44,318.42	\$ 32,586.85	\$ 2.78



SFWIB PERFORMANCE COUNCIL

DATE: 8/20/2020

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: YOUTH SERVICES BALANCED SCORECARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Improve Service Delivery Outcomes**

BACKGROUND:

The Youth Balance Scorecard measures the performance of the Workforce Development Area (WDA) 23 Youth Service providers. The Youth Balanced Scorecard was recently updated to provide detailed information regarding the annual program performance for PY'19-20. The report measures New Enrollments, Measurable Skills Gains, Credential Attainment, and WIOA Follow Up. The Youth Balance Scorecard Report for Program Year (PY) 2019-2020 is from July 1, 2019-June 30, 2020.

In-School Youth (ISY) Performance details are as follows:

- New Enrollments measures the number of new youth participants engaged/enrolled in the WIOA youth program. New enrollments for PY'2019-2020 is 328.
- The Measurable Skills Gain indicator is used to measure interim progress of participants who are enrolled in education or training (basic skills, work readiness skills, and occupational skills) services for a specified reporting period. The WDA 23 measurable skills gain performance measure is 55% for PY'2019-2020.
- The Credential Attainment Measure consist of the percentage of those participants enrolled in an education or training program (excluding those in OJT and customized training) who attained a recognized postsecondary credential or a secondary school diploma, or its recognized equivalent, during participation in or with one year after exit from the program. The WDA 23 credential attainment is 100% for PY'2019-2020.
- The Follow-Up measure consists of the total number of WIOA Youth follow-up's completed divided by the number of all WIOA Youth # with a follow-up due during the quarter. The WDA 23 Follow-Up measure is 83% for PY'2019-2020.

Out of School Youth Services Performance details are as follows:

- New Enrollments measures the number of new youth participants engaged/enrolled in the WIOA youth program. New Enrollments for quarter PY'2019-2020 is 359.
- The Measurable Skills Gain indicator is used to measure interim progress of participants who are enrolled in education or training (basic skills, work readiness skills, and occupational skills) services for a specified reporting period. The WDA 23 measurable skills gain performance measure is 37% for PY'2019-2020.
- The Credential Attainment Measure consist of the percentage of those participants enrolled in an education or training program (excluding those in OJT and customized training) who attained a recognized postsecondary credential or a secondary school diploma, or its recognized equivalent, during participation in or with one year after exit from the program. The WDA 23 credential attainment is 100% for PY'2019-2020.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2019 thru 6/30/2020

ISY Providers

Required Quarterly Measures		
Measure	Standard	Region
New Enrollments	409	328
Measurable Skills Gain	90%	55%
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	N/D
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	N/D
Median Earnings - 2nd Quarter After Exit	90%	N/D

Required Annual Measures		
Measure	Standard	Region
Credential Attainment	90%	100%

Additional Performance Measures		
Measure	Standard	Region
WIOA Follow-up	100%	83%

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2019 thru 6/30/2020

OSY Providers

Required Quarterly Measures		
Measure	Standard	Region
New Enrollments	686	284
New Enrollments (General Population)	101	284
New Enrollments (Youth Offender)	99	24
New Enrollments (Homeless Runaway Foster Care)	98	16
New Enrollments (Pregnant or Parenting)	97	22
New Enrollments (Disability)	97	13
Measurable Skills Gain	90%	37%
Title I Youth Education and Employment Rate - 2nd Quarter After Exit	90%	N/D
Title I Youth Education and Employment Rate - 4th Quarter After Exit	90%	N/D
Median Earnings - 2nd Quarter After Exit	90%	N/D
Credential Attainment	90%	100%