



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**  
**Thursday, October 17, 2019**  
**9:30 A.M.**

Doubletree by Hilton Miami Airport  
Convention Center  
711 NW 72nd Avenue  
Miami, Florida 33126

**AGENDA**

1. Call to Order and Introductions
2. Approval of Meeting Minutes
  - a. September 5, 2019
3. Chairman's Report
4. Executive Director's Report
  - a. Executive Director Update
  - b. Transit Alliance Miami Presentation
5. Finance and Efficiency Council
  - a. Information – Financial Report – August 2019
  - b. Information – Department of Economic Opportunity Monitoring Report
  - c. Recommendation as to Approval to Accept and to Allocate Department of Children and Families Refugee Employment and Training Program Funds
6. Global Talent and Competitiveness Council
  - a. Information - Summer Youth Employment Programs Update
  - b. Information – Summer Youth Internship Program Update
  - c. Information - TechHire Summer Boot Camp Program Update
  - d. Recommendation as to Approval of the Women-In-Tech Network Administrator Certification Training
  - e. Recommendation as to Approval to Allocate Funds for the Miami Community Ventures

CareerSource South Florida is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."

7. Performance Council

- a. Information – Refugee Employment and Training Program Performance Overview
- b. Information – Workforce Services Balanced Score Card Report
- c. Information – Consumer Report Card
- d. Information – Youth Partners Regional Performance Update

CareerSource South Florida is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD (EMERGENCY MEETING)**

**AGENDA ITEM NUMBER: 2A**

**AGENDA ITEM SUBJECT: MEETING MINUTES**

**DATE:** September 5, 2019 at 9:30AM  
 Doubletree Hotel – Convention Center  
 711 N.W. 72<sup>nd</sup> Avenue  
 Miami, FL 33126

<b>SFWIB MEMBERS IN ATTENDANCE</b>	<b>SFWIB MEMBERS NOT IN ATTENDANCE</b>	<b>SFW STAFF</b>
<ol style="list-style-type: none"> <li>1. Perez, Andy, <i>Chairperson</i></li> <li>2. Gibson, Charles, <i>Vice-Chairman</i></li> <li>3. Adrover, Bernardo</li> <li>4. Bridges, Jeff,</li> <li>5. Brown, Clarence</li> <li>6. Chi, Joe</li> <li>7. Davis-Raiford, Lucia</li> <li>8. del Valle, Juan-Carlos</li> <li>9. Ferradaz, Gilda</li> <li>10. Garza, Maria</li> <li>11. Gazitua, Luis</li> <li>12. Ludwig, Philipp</li> <li>13. Maxwell, Michelle</li> <li>14. Regueiro, Maria C.</li> <li>15. Rod, Denis</li> <li>16. Roth, Thomas</li> <li>17. Wensveen, John</li> <li>18. West, Alvin</li> </ol>	<ol style="list-style-type: none"> <li>19. Brecheisen Bruce</li> <li>20. Clayton, Lovey</li> <li>21. Datorre, Roberto</li> <li>22. Diggs, Bill</li> <li>23. Huston, Albert Jr.</li> <li>24. Jordan, Barbara</li> <li>25. Lampon, Brenda</li> <li>26. Manrique, Carlos</li> <li>27. Piedra, Obdulio</li> <li>28. Russo, Monica</li> <li>29. Scott, Kenneth</li> </ol>	<p>Beasley, Rick          Almonte, Ivan          Anderson, Frances          Ford, Odell          Gilbert, David          Gomez, Maria          Graham, Tomara          Jean-Baptiste, Antoinette          Kavehersi, Cheri          Liu, Sophia          Piedra, Obdulio          Smith, Marian          Smith, Robert</p>
		<p><b>Assistant County Attorney (s)</b></p> <p>Shanika Graves - Miami-Dade County Attorney's office – SFWIB's Legal Counsel</p> <p>Alisha Moriceau- Miami Dade County Attorney's Office – SFWIB's Legal Counsel</p>

<b>OTHER ATTENDEES</b>		
<p>Alicia Santa – <i>Youth Co=Op, Inc.</i> <i>New Horizons South Florida</i></p> <p><i>Coldiron, Michelle - Monroe County</i></p> <p>Lydia Hymms – <i>Monroe County</i></p> <p>Rodanes, Carlos – <i>New Horizon’s South Florida</i></p>		

Agenda items are displayed in the order in which they were discussed.

**1. Call to Order and Introductions**

SFWIB Chairman, Obdulio Piedra called the meeting to order at 9:40a.m., began with introductions and noted that a quorum of members had not been achieved.

**2. a. Approval of SFWIB Meeting Minutes of December 13, 2018, February 21, 2019 April 18, 2019 and June 25, 2019**

**[Juan Carlos del Valle arrived]**

Dr. Denis Rod moved the approval of December 13, 2018, February 21, 2019, April 18, 2019 and June 25, 2019 meeting minutes. Motion seconded by Mr. Bernado Adrover; **Motion Passed with Unanimous Consent**

**3. Chairman’s Report**

Deferred

**4. Executive Director’s Report**

Mr. Beasley presented his report and each member received a copy. The report contained information on: (1). Federal – Budget & Appropriations; (2) Federal – National Apprenticeship Act; (3) Local - Monroe County Financial Review

- 4a. **Executive Director’s Presentation**
- 4. b **Miami-Dade Economic Advocacy Trust (MDEAT) Presentation**
- 4c. **TechHire YW CA – Cohort Presentation**

He thanked Ms. Gilda Ferradaz and Chairman Perez for attending the event.

**[Video presentation]**

Special Presentation from a Wyncode Academy participant (graduate).

Chairman Perez thanked all and shared his feedback.

- 5. **SFWIB December Board Agenda Items**
- 5a. **Ratification of the Approval to allocate Funds for the National Flight Academy**
- 5. b. **Ratification of the Approval of New Training Providers and Programs and New Program for an Existing Provider**
- 5.c. **Ratification of the approval of an Adjustment to the FY 2018-2019 Budget**
- 5.d. **Ratification of the Approval to Release a request for Proposal for the Selection of Workforce Service Providers**
- 5.e. **Ratification of the Approval of refugee Services Contractors**
- 5f. **Ratification of the Approval to Launch a Career Development Center at St. Thomas University**
- 5g. **Ratification of the Approval to Allocate Funds for the MARS Community Development Corporation**
- 5h. **Ratification of the Approval to Accept State of Florida Department of Economic Opportunity Workforce Funding**
- 5i. **Ratification of the Approval of New Programs for an Existing Training Provider**
- 5j. **Ratification of the Approval to Accept and Allocate Funds for the City of Homestead Summer Youth Employment Program**
- 5k. **Ratification of the Approval to Accept and Allocate Funds for the City of Miami Gardens Summer Youth Employment Program**
- 5l. **Ratification as to Approval of New Programs for an Existing Training Provider**
- 5m. **Ratification of the Approval to Accept and Allocate Funds for the City of Opa-Locka Summer Youth Employment Program**
  
- 5n. **Ratification as to Approval to Allocate WIOA Adult and Dislocated Funding for WIOA Retention Payments**
- 5o. **Ratification as to Approval of the 2019-2020 Budget**
- 5p. **Ratification of the Approval of the SFWIB to Continue to Provide Direct Employment and Training Services**
- 5q. **Ratification as to Approval to Allocate Funds to Continue to Operate the SFWIB Special Project Initiatives**
- 5r. **Ratification of the Approval to Renew Existing Workforce Services Contract for Program 2018-19**
- 5s. **Ratification of the Approval to Renew Existing Youth Services Contract for Program Year 2018-19**

Mr. Beasley presented he above items (5a-5s).

Ms. Maria Garza moved the approval of items 5a to 5s. Motion seconded by Mr. Jeff Bridges; **Motion Passed Unanimously**

[Mr. del Valle stepped out of the meeting room]  
[Ms Maria Garza stepped out of the meeting room]  
[Ms. Michelle Maxwell stepped out of the meeting room]

6. **Consent Ratification Agenda Items**
- 6a. **Ratification as to Approval to Allocate Funds for the Pre-Apprenticeship Internship Program**
- 6b. **Ratification as to Approval to Allocate Funds for the Pre-Apprenticeship Internship Program**
- 6c. **Ratification of the Approval to Allocate Funds to Miami-Dade County Public School District for he Sumer Youth Internship Program**
- 6d. **Ratification of the Approval to Allocate Funds to Miami-Dade County Public School District for the Summer Youth Internship Program**
- 6e. **Ratification of the Approval of an Allocation to Contract with Monroe County for an Employed Worker Training Initiative**
- 6f. **Ratification of the Approval of an Allocation to Contract for the Miami Community Ventures Pilot**
- 6g. **Ratification of the Approval of Allocation to Contract with Miami-Dade County Public Schools for the Commercial Foods and Culinary Arts Construction Technology, Construction Technology & Forklift and Private Security Trainings**

Mr. Jeff Bridges moved the approval of items 6a to 6g. Motion seconded by Mr. Bernardo Adrover;  
**Motion Passed Unanimously**

[Mr. del Valle returned]  
[Ms Maria Garza returned]  
[Ms. Michelle Maxwell returned]

[Mr. John Wensveen stepped out of the meeting room]

7. **Consent/Ratification Agenda Items**
- 7.a. **Ratification as to Approval of an Allocation to Contract for the Future Bankers Training Camp Program**
- 7.b. **Ratification of the Approval of an Allocation to Contract with Miami Dade College for the Camillus House and Lotus House Hospitality and Employment Certification Training**
- 7.c. **Ratification of the Approval of an Allocation to Contract with Miami-Dade College for Culinary and Hospitality Certification Training**

Mr. Beasley presented the items 7a to 7c.

Mr. Jeff Bridges moved the approval of items 7a to 7c.  
Motion seconded by Dr. Denis Rod; **Motion Passed Unanimously**

[Mr. John Wensveen returned]

[Mr. Perez stepped out of the meeting room]

8. **Consent Ratification Agenda Items**
- 8a. **Ratification of the Approval to Allocate Funds for the TechHire Internship Program**

- 8b. Ratification as to Approval of an Allocation to Contract Training Services & Support Services for the TechHire Summer Boot Camps**
- 8c. Ratification as to Approval of an Allocation to Contract Educational Support Services for The TechHire Summer Boot Camps**

Mr. Beasley presented items 8a to 8c. Vice Chairman Gibson briefly chaired the meeting.

Mr. Jeff Bridges moved the approval of item 8a to 8c. Motion seconded by Dr. Denis Rod;  
**Motion Passed Unanimously**

- [Dr Maria Regueirro stepped out of the meeting room]
- [Dr. John Wensveen stepped out of the meeting room]
- [Chairman Andy Perez stepped out of the meeting room]
- [Mr. Juan Carlos del Valle stepped out of the meeting room]

- 9. Consent/Ratification Agenda Items**
- 9.a. Ratification of the Approval of related Party Training Vendor Agreements**
- 9.b. Ratification of the Approval of the Florida International University Urban Potential Laboratory (Up Labs) Pilot Program**

Mr. Beasley introduced items 9a and 9b.

Mr. Jeff Bridges moved the approval of items 9a and 9b. Motion seconded by; Ms. Maria Garza  
**Motion Passed Unanimously**

- [Dr Maria Regueirro returned]
- [Dr. John Wensveen returned]
- [Chairman Andy Perez returned]
- [Mr. Juan Carlos del Valle returned]

- 10. Executive Committee**
- 10.a. Information – Comcast Internet Essentials Expansion**

Mr. Beasley presented the item.

No further questions or discussions.

- 10.d. Recommendation as to Approval of TechHire Summer Boot Camp Training Providers**
- SFWIB Vice-Chairman Gibson introduced the item. Mr. Beasley further presented.

Mr. Jeff Bridges moved the approval of TechHire Summer Boot Camps. Motion seconded by Mr. Bernardo Adrover; Motion Passed Unanimously

- 10.e. Recommendation as to Approval to Accept a Donation for the City of Miami Gardens Summer Youth Employment Program**

SFWIB Vice-Chairman Gibson introduced the item. Mr. Beasley further presented.

Mr. Jeff Bridges moved the approval of TechHire Summer Boot Camps. Motion seconded by Mr. Clarence Brown; Motion Passed Unanimously

**11. Finance and Efficiency Council**

**a. Information – Financial Report – June 2019**

Mr. Beasley introduced the item and requested interim SFWIB Interim Assistant Director Odell Ford further present. (Deferred)

**[Scholarship Award Presentations]**

**Financial presentation resumed (Item 11a).**

Mr. Ford presented the items and noted the following July 1, 2019 to June 30, 2019 financial report:

**Fiscal Year End**

- **Refer to Financial Statements (included in report)**

**Budget Adjustments**

- **No budget adjustments for the month of June**

**Budget Variance Explanations**

- SFWIB Headquarter expenditures were \$8.1 million/ approximately 78.9% of approved full year budget
- Sub-Contracted Services were \$17.1 million / 75.4%
- Facility Costs were \$4.4 million/73.9%
- Training and Support Services expenditures were \$5.3 million / 33.1%
- Other Programs and Contracts were \$2.5 million / 62.1%

Both Mr. Beasley and Mr. Ford provided a brief timeline of audit review, which is scheduled for some time in the month of October.

No further questions or discussions.

**b. Recommendation as to Approval to Allocate Funds for the Stanley G. Tae Florida Prepaid College Foundation, Inc.**

SFWIB Chairman Perez introduced the item and Mr. Beasley further presented.

Mr. Jeff Bridges moved the approval to allocate funds for the Stanley G. Tate Florida Prepaid College Foundation, Inc. Motion seconded by Mr. Bernardo Adover; **Motion Passed Unanimously**

**c. Recommendation as to Approval to Accept Funds for Project Second Chance for Incarcerated Parents with Minor Children**

Mr. Beasley introduced the item and SFWIB Adult Programs Manager David Gilbert further presented.

Mr. Jeff Bridges moved the approval to accept funds for project second chance for incarcerated parents with minor children. Motion seconded by Mr. Luis Gazitua; **Motion Passed Unanimously**

**12. Global Talent and Competitiveness Council**

**12.a. Recommendation as to Approval of Workforce Services Contractors**

GTC Chairwoman Gilda Ferradaz introduced the item and Mr. Beasley further explained.

Mr. Phillip Ludwig moved the approval of workforce services contractors. Motion seconded by Ms. Michelle Maxwell; **Further discussion(s):**

She inquired about a potential contract for Monroe County centers and Mr. Beasley responded Career Team won the bid.

Ms. Maxwell inquired about due diligence and Mr. Beasley explained.

SFWIB Policy Manager Cheri Kavehersi provided further details.

**Motion Passed Unanimously**

[ Ms. Michelle Maxwell stepped out of the meeting room]

**12.b. Recommendation as to Approval to Allocate funds to Monroe County for an Employed Worker Training Initiative**

GTC Chairwoman Ferradaz introduced and presented the item.

Dr. Denis Rod moved the approval to allocate funds to Monroe County for an Employed Worker Training Initiative. Motion seconded by Mr. Bernardo Adrover; **Motion Passed Unanimously**

[ Ms. Michelle Maxwell returned]

**12.c. Recommendation as to Approval to Allocate Funds to Big Brothers Big Sisters of Miami, Inc. for Take Stock in Children Program Administration**

GTC Chairwoman Ferradaz introduced the item and presented the item.

Mr. Jeff Bridges moved the approval to allocate funds to Big Brothers Big Sisters of Miami I, Inc. Motion seconded by Mr. Juan Carlos del Valle; **Motion Passed Unanimously**

**12. d. Recommendation as to Approval to allocate Funds to Miami-Dade County Public Schools for the Marathon High School Fire Academy Training Program**

GTC Chairwoman Ferradaz introduced and presented the item.

Mr. Jeff Bridges moved the approval to allocate funds to Miami Dade County Public Schools for the Marathon High School Fire Academy Training Program. Motion seconded by Mr. Juan Carlos del Valle; **Motion Passed Unanimously**

**12.e. Recommendation as to Approval to Allocate funds to Monroe County Public Schools for the Marathon High School Fire Academy**

GTC Chairwoman introduced and presented the item.

Mr. Jeff Bridges moved the approval to allocate funds to Monroe County Public Schools for the Marathon High School Fire Academy. Motion seconded by Mr. Juan Carlos del Valle; **Motion Passed Unanimously**

**13. Performance Council**

**13a. Recommendation as to Approval to Renew Existing Refugee Services Contracts for Program Year 2019-20**

Chairman Perez introduced the item and Mr. Beasley further presented.

Dr. Denis Rod moved the approval to renew existing refugee services contracts for Program Year 2019-20. Motion seconded by Mr. Juan Carlos del Valle; **Motion Passed Unanimously**

**Deferred Items:**

**10. B. Information – TechHire Summer Boot Camps Update**

**10. c. Information – Summer Youth Internship Program Update**

Dr. Denis Rod commended Diana Ruiz (from the little Havana Center) for being recognized at a recent Miami-Dade Board of County Commission Meeting.

There being no further business to come before the Board, the meeting adjourned at 10:36am.



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 3

**AGENDA ITEM SUBJECT:** SFWIB CHAIRMAN'S REPORT

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

**BACKGROUND:**

N/A

**FUNDING:** N/A

**PERFORMANCE:** N/A

*NO ATTACHMENT*



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 4A

**AGENDA ITEM SUBJECT:** SFWIB EXECUTIVE DIRECTOR'S REPORT

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

**BACKGROUND:**

N/A

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 4B

**AGENDA ITEM SUBJECT:** MIAMI DADE COUNTY BETTER BUS PROJECT

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A.

**STRATEGIC GOAL:** **STRONG WORKFORCE SYSTEM LEADERSHIP**

**STRATEGIC PROJECT:** **Strengthen workforce system accountability**

### **BACKGROUND:**

In response to the growing concerns of declining bus system ridership, the Miami-Dade Department of Transportation & Public Works and Transit Alliance Miami (Transit Alliance) have partnered to launch the Better Bus Project. The initiative is the result of an intensive 2-year community-driven project to build a better bus system, starting with a complete redesign of Miami-Dade County's route network that includes three trolley systems (City of Miami, Miami Beach and Coral Gables) to work with the buses.

The Better Bus Project is led by Transit Alliance, a non-profit organization that advocates for walkable streets, bikeable neighborhoods and better public transit. The initiative is the first advocacy-led and community-driven bus system redesign that will decide where today's bus service should go, when it should run and at what frequency.

South Florida Workforce Investment Board (SFWIB) staff met with the Transit Alliance to discuss the current bus system and their request for the Board's support of a system redesign. Redesigning Miami-Dade's bus network is an opportunity to review existing and potential transit demands, and to design a network that meets those demands most efficiently. The goal of the Better Bus Project is a more effective transit system that will provide businesses access to more workers, workers access to more jobs and students' better access to education and training.

In 2008, local buses transported over 85 million passengers a year; however, budget cuts adversely affected the number of riders. The bus system witnessed its sharpest decline in ridership from 2013 to 2018 by over 38% or an estimated 25 million riders, which is one of the highest in the nation. Current estimates shows ridership to be approximately 48 million with an annual loss of 9.5% or 4.5 million riders.

The project is entering its second phase with the release of two network concepts; one focuses on coverage and the other on ridership. Both the Coverage and Ridership concepts will be up for public discussion and debate prior

to designing the final network plan, which will include a redesigned trolley network for the City of Miami and proposed changes for the City of Miami Beach.

Although both concepts show significant job access benefits, the main difference is the importance that is placed on Ridership and Coverage goals as detailed below:

1. The Coverage Concept focuses 80% of the budget on increased ridership with 20% allocated to coverage. This concept will increase the number of jobs that an average rider can access with an hour from 93,000 to 118,000.
  - a. The average resident will reach 33% more jobs by transit in 45 minutes.
  - b. The average person in poverty will reach 32,000 more jobs in 60 minutes, a 28% increase.
  - c. Eighteen percent of residents will be near a high frequency transit service, compared to 10% today.
  - d. The number of people near any transit service, 60% of the population, will remain the same.
2. The Ridership Concept focuses 90% of the budget on increasing ridership and 10% on coverage. This concept will increase the average person's access to employment from 93,000 to 133,000.
  - a. The average resident will reach 51% more jobs by transit in 45 minutes.
  - b. The average person in poverty will reach 50,000 more jobs in 60 minutes, a 44% increase.
  - c. Twenty-eight percent of residents will be near high frequency transit service, compared to 10% today.
  - d. Reduces the number of people currently near any transit service from 60% to 48%.

Both programs will utilize Miami-Dade County's currently approved budget and would not result in an increase in taxes. A graphical display of both concepts is attached for the endorsement of the Board.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

# MIAMI-DADE COUNTY Coverage Concept

## Routes by Weekday Midday Frequency

- 10 minutes or less
- 15 minutes
- 20 minutes
- 30 minutes
- 60 minutes

## Map Symbols

- Rail
- Trolley Service
- Transit Hub
- End of route
- Route continues at lower frequency



### What about peak service?

This map shows services that would run at midday because that shows the primary transit network that is available most of the time. Additional peak routes are not shown on the map but would operate. See the Span and Frequency Charts in the Concepts Report for more detail.

### Where are MAX Routes?

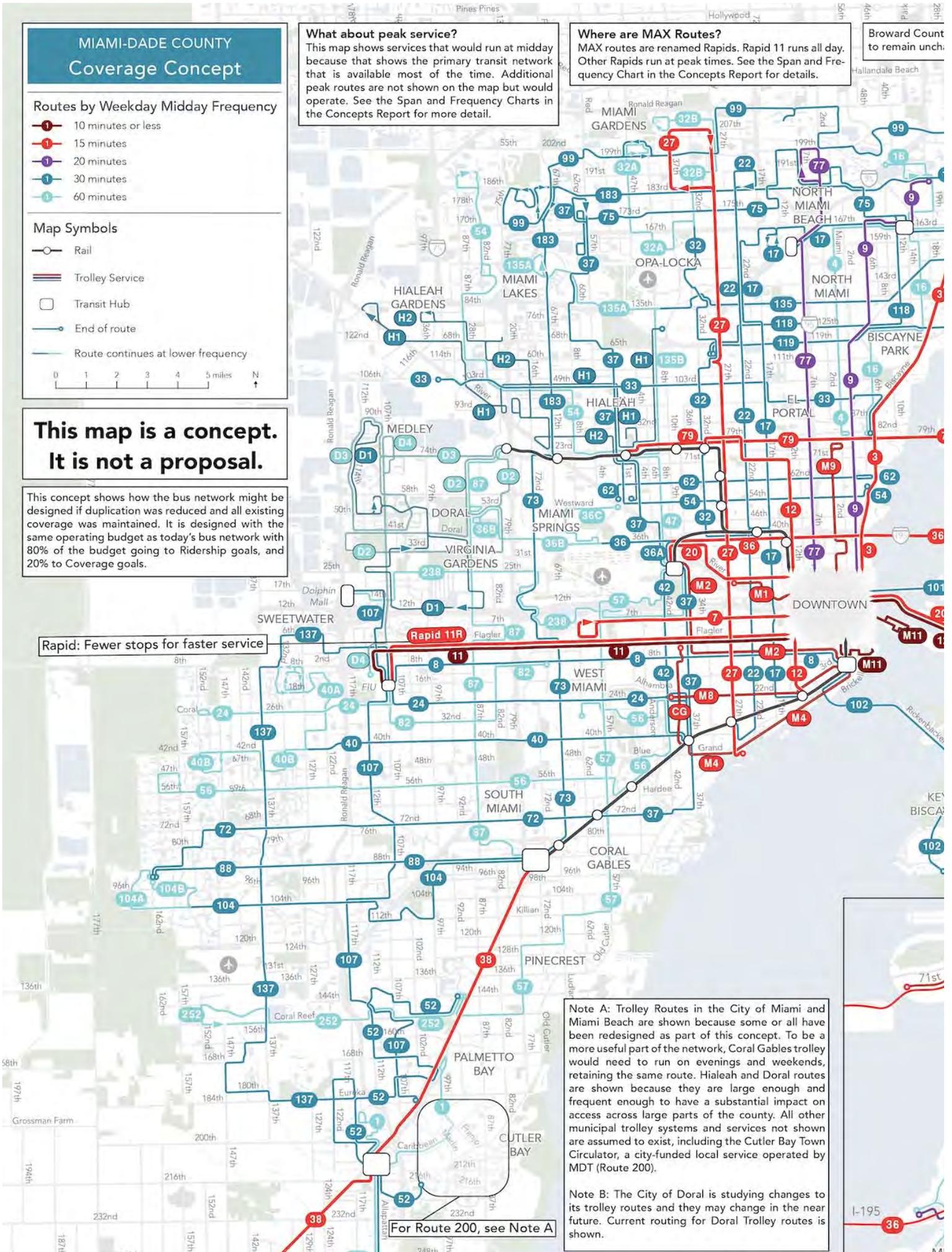
MAX routes are renamed Rapids. Rapid 11 runs all day. Other Rapids run at peak times. See the Span and Frequency Chart in the Concepts Report for details.

Broward County to remain unchanged.

**This map is a concept.  
It is not a proposal.**

This concept shows how the bus network might be designed if duplication was reduced and all existing coverage was maintained. It is designed with the same operating budget as today's bus network with 80% of the budget going to Ridership goals, and 20% to Coverage goals.

**Rapid: Fewer stops for faster service**



Note A: Trolley Routes in the City of Miami and Miami Beach are shown because some or all have been redesigned as part of this concept. To be a more useful part of the network, Coral Gables trolley would need to run on evenings and weekends, retaining the same route. Hialeah and Doral routes are shown because they are large enough and frequent enough to have a substantial impact on access across large parts of the county. All other municipal trolley systems and services not shown are assumed to exist, including the Cutler Bay Town Circulator, a city-funded local service operated by MDT (Route 200).

Note B: The City of Doral is studying changes to its trolley routes and they may change in the near future. Current routing for Doral Trolley routes is shown.

For Route 200, see Note A



**Trolley Services**

- |            |               |           |                    |
|------------|---------------|-----------|--------------------|
| <b>M1</b>  | Allapattah    | <b>C6</b> | Coral Gables       |
| <b>M2</b>  | Little Havana | <b>D1</b> | Doral Loop 1       |
| <b>M4</b>  | Brickell      | <b>D2</b> | Doral Loop 2       |
| <b>M8</b>  | Coral Way     | <b>D3</b> | Doral Loop 3       |
| <b>M9</b>  | NW 2nd        | <b>D4</b> | Doral - FIU        |
| <b>M11</b> | Port          | <b>H1</b> | Hialeah - Marlin   |
| <b>MB1</b> | North Loop    | <b>H2</b> | Hialeah - Flamingo |
| <b>MB2</b> | Mid Beach     |           |                    |
| <b>MB3</b> | Collins       |           |                    |
| <b>MB4</b> | South Beach   |           |                    |









**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 5a

**AGENDA ITEM SUBJECT:** FINANCIAL REPORT

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

**STRATEGIC PROJECT:** **Strengthen workforce system accountability**

**BACKGROUND:**

The Finance and Efficiency Council's primary goal is to work to ensure that the Board is in good financial health, its assets are protected, and its resources are used appropriately and accounted for sufficiently. Accordingly, the attached un-audited financial report for the months of August 2019 is being presented for review by the Board members.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2010

**AGENDA ITEM NUMBER:** 5b

**AGENDA ITEM SUBJECT:** 2018-2019 DEO FINANCIAL COMPLIANCE MONITORING REPORT

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

**STRATEGIC PROJECT:** **Strengthen workforce system accountability**

### **BACKGROUND:**

The Department of Economic Opportunity (DEO) of the State of Florida is required under the Workforce Innovation and Opportunity Act (WIOA), Section 184 and other authoritative publications to annually perform monitoring of its sub-recipients. The DEO, Bureau of Financial Monitoring and Accountability used its Financial Monitoring Tool as a guide to conduct the monitoring. The tool provides the framework for monitoring activities performed by DEO as well as the criteria used to monitor.

On September 30, 2019, the DEO released its 2018-2019 Financial Compliance Monitoring Report results for the South Florida Workforce Investment Board dba CareerSource South Florida (CSSF). The monitoring period for CSSF covered from April 18, 2018 thru March 31, 2019.

The monitoring procedures performed included tests of transaction details, file inspections and inquiries to determine if appropriate internal control procedures were in place.

The report concluded that during the monitoring period, there were no findings, no instances of non-compliance, one observation, and one technical assistance.

**FUNDING:** All Funding Streams

**PERFORMANCE:** N/A

*ATTACHMENT*

**2018-19 Financial Compliance Monitoring Report**  
**CareerSource South Florida**  
**Local Workforce Development Board No. 23**

**Bureau of Financial Monitoring and Accountability**  
**Florida Department of Economic Opportunity**

*September 30, 2019*

107 East Madison Street  
Caldwell Building  
Tallahassee, Florida 32399  
[www.floridajobs.org](http://www.floridajobs.org)



**2018-19 Financial Compliance Monitoring Report**  
**CareerSource South Florida**  
**Local Workforce Development Board No. 23**  
Period Reviewed: April 1, 2018 – March 31, 2019

**Table of Contents**

<b>I. INTRODUCTION AND MONITORING APPROACH .....</b>	<b>3</b>
<b>II. EXIT CONFERENCE .....</b>	<b>5</b>
<b>III. MONITORING RESULTS .....</b>	<b>6</b>
<b>IV. FINDINGS.....</b>	<b>7</b>
<b>V. OTHER NON-COMPLIANCE ISSUES.....</b>	<b>7</b>
<b>VI. OBSERVATIONS .....</b>	<b>7</b>
<b>VII. TECHNICAL ASSISTANCE.....</b>	<b>7</b>
Technical Assistance #23-19-01 .....	7

## I. INTRODUCTION AND MONITORING APPROACH

---

As set forth in the following authoritative publications, annually the Department of Economic Opportunity (DEO) is required to perform monitoring of its subrecipients:

- Workforce Innovation and Opportunity Act (WIOA), Section 184
- 31 USC 7502(f)(2)(B), Single Audit Act Amendments of 1996, (Pub. L.104-156)
- 2 CFR Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards
- 20 CFR 667, Administrative Provisions Under Title I of the Workforce Investment Act
- Federal granting agency regulations, including:
  - 29 CFR 95.21 and 97.20, Standards for financial management systems
  - 29 CFR 95.51 and 97.40, Monitoring and reporting program performance

The DEO, Bureau of Financial Monitoring and Accountability (FMA) uses its financial monitoring tool (tool) as a guide to conduct the monitoring. The tool was developed to provide the framework for monitoring activities performed by FMA as well as the criteria used to monitor. This tool was provided to the Local Workforce Development Board (LWDB).

The sample size and selections for each tool objective was based on, but not limited to, a risk assessment performed by FMA and reviews of the monthly general ledger and cost allocation statistics. The risk assessment includes factors such as the funding allocation to each LWDB; results of prior monitoring and audit reports; personnel and staffing changes; and organizational structure. Sample selections assist the monitors in the following:

- Gaining an understanding of the financial management systems processes and assess whether the policies and procedures provide for accurate, current and complete disclosure of the financial results of each grant program.
- Gaining an understanding of the internal control processes and assessing whether the internal controls reasonably assure compliance with federal laws, regulations, and program compliance requirements.
- Determining if appropriate and sufficient cash management and revenue recognition procedures are in place, being followed, and comply with federal and state requirements.

- Determining if the required reconciliations between the financial records and SERA have been appropriately performed on a timely basis and adequately documented.
- Determining if prepaid program items are adequately or accurately safeguarded, managed, tracked and reported.
- Determining if the cost allocations are accurate, supported and consistent with the cost allocation plan.
- Determining if payroll records are properly maintained for employees; if personnel activity reports (PAR) comply with applicable cost principles; and verify salary and benefit costs are charged/allocated to funding sources in accordance with the PAR and the cost allocation plan.
- Determining if salary and bonuses paid to employees and charged to grant programs subject to the Salary and Bonus Cap do not exceed the Cap for the calendar year.
- Determining if purchasing/procurement transactions comply with the appropriate federal or state procurement laws, and the organization's procurement policies.
- Determining if the LWDB's contracting process and contract monitoring comply with federal and state requirements, and the organization's contracting policies.
- Determining if the LWDB's subawarding and subrecipient monitoring activities comply with federal requirements, and the organization's policies and procedures.
- Determining if property management activities comply with federal requirements and the organization's policies and procedures.
- Determining if non-payroll related disbursements are reasonable, necessary, allocable and properly recorded in the financial records.

This report was prepared at the conclusion of the DEO's financial monitoring activities performed for LWDB-23, which included the annual on-site visit, which occurred on April 29 – May 2, 2019.

The FMA monitoring team assigned to the LWDB consisted of Lisa Milton, Maureen Castaño and Janice Hutchison.

## **II. EXIT CONFERENCE**

---

### **Exit Conference**

An exit conference was conducted on site on May 2, 2019 with Mr. Rick Beasley, Executive Director and Mr. Gus Alonso, Comptroller. A summary of any issues to date was provided.

### III. MONITORING RESULTS

FMA performed financial monitoring procedures based on the DEO 2018-19 Financial Monitoring Tool. The monitoring procedures performed included tests of transaction details, file inspections, and inquiries (1) to determine the status of recommendations from the prior year monitoring visit(s) and (2) to adequately support current year findings, other non-compliance issues and observations. Detailed information for these items is disclosed in the following section of this report.

Summarized below are the results of testing by category as detailed in the DEO 2018-19 Financial Monitoring Tool:

2018-19 Monitoring Results				
Category	Repeat of Prior Year	Reference(s)		
1.0 – Prior Year Corrective Action Follow-Up	None			
Category	Findings	Issues of Non-Compliance	Observations	Technical Assistance Provided
2.0 – Financial Management Systems	-	-	-	-
3.0 – Internal Control Environment	-	-	-	-
4.0 – Cash Management and Revenue Recognition	-	-	-	1
5.0 – SERA Reporting and Reconciliation	-	-	-	-
6.0 – Prepaid Program Items	-	-	-	-
7.0 – General Ledger and Cost Allocations	-	-	-	-
8.0 – Payroll and Personnel Activity Report (PAR) Testing	-	-	-	-
9.0 – Salary and Bonus Cap	-	-	-	-
10.0 – Purchasing	-	-	-	-
11.0 – Contracting / Contract Monitoring	-	-	-	-
12.0 – Subawarding / Subrecipient Monitoring	-	-	-	-
13.0 – Property Management	-	-	-	-
14.0 – Disbursement Testing	-	-	-	-
TOTAL	-	-	-	1

## **IV. FINDINGS**

---

There were no findings during the monitoring period of April 1, 2018 – March 31, 2019.

## **V. OTHER NON-COMPLIANCE ISSUES**

---

There were no other non-compliance issues during the monitoring period of April 1, 2018 – March 31, 2019.

## **VI. OBSERVATIONS**

---

There were no observations during the monitoring period of April 1, 2018 – March 31, 2019.

## **VII. TECHNICAL ASSISTANCE**

---

### **Technical Assistance #23-19-01**

Category: Cash Management

As of February 2019, there were eight checks outstanding beyond the three months noted in the accounting policies. These checks were dated from March – September 2018. Seven of the checks were written to the City of Opa Locka.

South Florida Workforce Investment Board (SFWIB) followed its current policy to investigate all checks outstanding for more than three months to determine the reason the checks have not cleared the bank. A written notification (email/memo) is sent to the originator of the check request. On June 26, 2018, SFWIB staff sent an email regarding the status of outstanding checks to the City of Opa Locka (COL). The City responded via email on June 29, 2018, that the COL's attorney would contact the attorney for the SFWIB. The SFWIB staff sent another email notification to COL on November 16, 2018, to request an explanation regarding the outstanding checks. The SFWIB received a response from COL on November 16, 2018, indicating that the COL's attorney advised not to cash the checks because he is waiting to receive the proposed settlement from SFWIB's attorney.

The current policy only states how to handle outstanding checks to cover instances when the payee does not receive the check. We recommend SFWIB consider expanding its policy to include how to handle outstanding checks in other situations including, but not limited to the situation described above.



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 5c

**AGENDA ITEM SUBJECT:** ACCEPTANCE OF DEPARTMENT OF CHILDREN AND FAMILIES REFUGEE EMPLOYMENT AND TRAINING PROGRAM FUNDS

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Finance and Efficiency Council recommends to the Board the approval to accept and allocate \$7,500,000 in Refugee Employment and Training Program funds from the Department of Children and Families, as set forth below.

**STRATEGIC GOAL:** **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

**STRATEGIC PROJECT:** **Maximizing collaborative partnerships**

### **BACKGROUND:**

The South Florida Workforce Investment Board (SFWIB) received notification from the Department of Children and Families that the Refugee Employment and Training Program funding level for program year 2019-2020 will be in the amount of \$7,500,000.

CSSF Staff recommends to the Finance and Efficiency Council to recommend to the Board to accept the funding award and adjust the 2019-2020 budget accordingly. Additionally, CSSF recommends the allocation of funds to the approved RET providers.

**FUNDING:** Department of Children and Families Refugee Employment and Training Program

**PERFORMANCE:** N/A

*ATTACHMENT*

**REFUGEE EMPLOYMENT PROGRAM  
PROVIDER ALLOCATIONS**  
(Oct 2019 to Sept 2020)

<b><i>Providers</i></b>	<b>Percentage</b>	<b>Amount</b>
<b><i>Adult Mankind Organization, Inc.</i></b>	19.5%	\$1,286,319
<b><i>Cuban American National Council, Inc</i></b>	9.5%	\$626,211
<b><i>Community Coalition, Inc.</i></b>	8.4%	\$552,633
<b><i>Lutheran Services of Florida, Inc.</i></b>	23.9%	\$1,574,644
<b><i>ResCare, Inc. (Arbor E &amp; T, LLC)</i></b>	9.7%	\$638,740
<b><i>Youth Co-Op, Inc.</i></b>	29.0%	\$1,910,653
<b>Total</b>	100.0%	\$6,589,200



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 6a

**AGENDA ITEM SUBJECT:** SUMMER YOUTH EMPLOYMENT PROGRAM UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

**STRATEGIC PROJECT:** **Emphasize work-based learning and training**

**BACKGROUND:**

The South Florida Workforce Investment Board (SFWIB) approved funding for Summer Youth Employment Programs (SYEP) for three municipalities: City of Homestead, City of Miami Gardens, and the City of Opa-Locka. The SYEP provided employment opportunities to 333 youth residents of the three cities. Youth between the ages of 15 to 18 received employability skills training and were placed in entry-level positions with employers throughout their respective communities.

One hundred percent of the 333 participating youth were low-income and received free or reduced lunch. Youth participants worked 140 hours at an hourly wage of \$9.00 per hour. Each participant took part in the direct deposit program through a financial institution of their choice. The programs began in June and ended on August 18, 2019.

The details of the 2019 Summer Youth Employment Programs is as follows:

<b>Municipality</b>	<b>Applied</b>	<b>Participated</b>
City of Miami Gardens	1,110	174
City of Opa-Locka	124	71
City of Homestead	368	88
<b>Total</b>	<b>1,602</b>	<b>333</b>

**FUNDING:** N/A

**PERFORMANCE:** N/A

*NO ATTACHMENT*



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 6b

**AGENDA ITEM SUBJECT:** SUMMER YOUTH INTERNSHIP PROGRAM UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

**STRATEGIC PROJECT:** **Emphasize work-based learning and training**

### **BACKGROUND:**

In its fourth year, the Together for Children Youth initiative launched the 2019 Summer Youth Internship Program (SYIP) and provided employment activities and services to 3,045 of South Florida's future workforce. The SYIP program is designed to provide entry-level positions with local businesses, the private sector and community-based organizations.

As part of the initiative, the South Florida Workforce Investment Board invested \$1.5 million in Temporary Assistance for Needy Families funds to cover 900 of the youth that were served. The funds covered employment opportunities for youth with barriers to employment, particularly those whose families' receive cash assistance and free or reduced lunch.

The youth participants, ages 15-18, were provided with 30 hours of work per week with a wage subsidy of \$1,369.00 over a period of five weeks. In addition, participants earned high school course credits and were given an opportunity to earn college credits.

The wage subsidy consists of the following:

- \$100 during the first week of the internship to cover transportation and other incidental expenses to help remove barriers that could have prohibited participation; and
- Two subsequent payments of \$634.50 each.

The Together for Children Youth initiative is a coalition of government, education, business, law enforcement, justice, and funding entities that have joined together to leverage resources that promote youth safety and addresses the root cause of breaking the cycle of youth violence plaguing communities.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

# 2019 Summer Youth Internship Program Interim Report II





JPMORGAN CHASE & CO.



# 2019 INTERNSHIP IMPACT

**3,045 Students  
Completed**

**99%  
Completion  
Rate**

**64 Participating  
Schools**

**3,896 Students  
Applied**



**839  
Participating  
Companies**

**451,501  
Total Hours  
Worked**



**105  
Students  
Earned  
Dual  
Enrollment  
Credit**



## Summer Youth Internship Program 2019 Interim Report II

In its fourth year of operation, the Summer Youth Internship Program continues to grow, exceed expectations, and deliver results. The Children's Trust, Miami-Dade County, Royal Caribbean Cruise Lines, CareerSource South Florida, JPMorgan Chase, and the South Florida Educational Federal Credit Union, collaborated with a single intent in mind: to provide a meaningful paid summer internship opportunity for youth across Miami-Dade County.

The unique structure of this high-quality summer internship program includes parent, student and employer orientations across the county, online pre-internship training for interns, student interns assigned to certified M-DCPS teachers, a curriculum that includes weekly assignments, and an online interface, Miami.GetMyInterns.org, for registration and matching of interns and employers.

### Preliminary results:

- Of the 3,896 youth that were eligible and applied to the internship program, 3,055 were enrolled.
- Of the 3,055 students enrolled in SYIP, 99% (3,045) successfully completed the program and 3,043 received high school academic credit and, of these, 105 youth received Miami Dade College credit through dual enrollment.
- The program intentionally recruited participants from high-risk populations. Of those that enrolled in the program: 80% (2,456) qualified for free/reduced price lunch and 8% (258) were youth with disabilities. The total number of students with disabilities funded through The Children's Trust and CareerSource was 10.75%.

Submitted by  
Miami-Dade County Public Schools  
Division of Academics  
Department of Career & Technical Education  
August 14, 2019



## OUTREACH ACTIVITIES FOR SUMMER YOUTH INTERNSHIP PROGRAM

### PRE-INTERNSHIP

#### Training for Assigned Teacher Champion Training at Each School\*

Dates of trainings:

January 30; February 7, 20 and 21; March 6, 7 and 16; April 4, 10, 25, 30; May 1, 2019.

#### Teacher Champions Trained Per School

School	Number Attended	School	Number Attended
Academy for Community Education	1	Miami Central SHS	1
Alonzo & Tracy Mourning	2	Miami Coral Park SHS	1
American SHS	3	Miami Edison SHS	0
Arthur & Polly Mays	1	Miami Killian SHS	1
Barbara Goleman SHS	2	Miami Jackson SHS	1
BioTech	1	Miami Lakes Educational Center	7
Booker T Washington SHS	4	Miami Norland SHS	2
Center for International Studies	1	Miami Northwestern SHS	2
Coral Gables SHS	2	Miami Palmetto SHS	2
Coral Reef SHS	2	Miami Southridge SHS	1
Cutler Bay SHS	1	Miami Springs SHS	3
DASH	1	Miami Senior	1
Dorothy M. Wallace Cope Center	1	Miami Sunset SHS	5
Dr. Michael M. Krop SHS	3	New World of the Arts	1
Felix Varela SHS	6	North Miami SHS	4
G. Holmes Braddock SHS	2	North Miami Beach SHS	2
Hialeah SHS	1	Robert Morgan Educational Center	1
Hialeah Gardens SHS	9	Ronald Reagan /Doral SHS	2
Hialeah Miami Lakes SHS	1	School of Advanced Studies --	1
Homestead SHS	2	South Dade SHS	3
International Studies Prep Academy	1	South Miami SHS	4
iPrep Academy	0	Southwest Miami SHS	3
iTech @Edison	1	SPED -Districtwide Instruction	8
Jann Mann Educational Center	0	TERRA Environmental	1
John A. Ferguson SHS	4	Westland Hialeah SHS	1
Jose Marti MAST 6-12	1	William Turner Technical High	8
Law Memorial Officers Memorial HS	1	Young Men's Prep Academy	1
MAST @ FIU	1	Young Women's Prep Academy	2
MAST @ Homestead	0		
MAST @ Key Biscayne	1		
Miami Art Studio @ Zelda Glazer	1		
Miami Beach SHS	3		
Miami Carol City SHS	1	<b>Total</b>	<b>130</b>

\*NOTE: Teacher Champions serve on a volunteer basis.

**South Florida Educational Federal Credit Union Account Opening Visits by School / Total Number of Accounts Opened**

<b>Date</b>	<b>School</b>
April 10, 2019	MAST Key Biscayne
April 11, 2019	Law Enforcement Officers Memorial HS
April 16, 2019	Alonzo & Tracy Mourning SHS
April 16, 2019	Felix Varela SHS
April 17, 2019	Miami Northwestern SHS
April 17, 2019	Miami Springs SHS
April 18, 2019	South Miami SHS
April 18, 2019	Dr. Michael Krop SHS
April 22, 2019	Miami Carol City SHS
April 24, 2019	Miami Central SHS
April 24, 2019	North Miami SHS
April 25, 2019	Miami Norland SHS
April 25, 2019	Hialeah Gardens SHS
April 30, 2019	American SHS
May 1, 2019	Hialeah SHS
May 3, 2019	South Dade SHS
May 3, 2019	Homestead SHS
<b>Total SFEFCU accounts opened: 2,520 (as of June 28, 2019)</b>	

**Parent Information Sessions**

<b>Date</b>	<b>Location</b>	<b>Number Attended</b>
Tuesday, May 7, 2019	FIU – South Campus	360
Wednesday, May 8, 2019	FIU – Biscayne Bay Campus	240
Thursday, May 9, 2019	Cutler Bay Town Hall - Commission Chamber	388
Tuesday, May 14, 2019	American SHS (ESE)	49
Wednesday, May 15, 2019	FIU – Biscayne Bay Campus	576
Thursday, May 16, 2019	Homestead SHS (ESE)	35
Tuesday, May 21, 2019	JRE Lee (ESE)	24

**Employer Orientation Sessions (Partnered with Miami Dade College)**

<b>Date</b>	<b>Location</b>	<b>Number Attended</b>
Wednesday, June 19, 2019	Miami Dade College – Kendall Campus	99
Thursday, June 20, 2019	Miami Dade College – Wolfson Campus	90
Friday, June 28, 2019	Employer Orientation presentation recorded. Link posted at <a href="http://Miami.getmyinterns.org">Miami.getmyinterns.org</a> , and DCTE website	

### Media Promoting Summer Youth Internship Program

Date	Media
Monday, May 20, 2019	Univision-- video focus on student who already completed the internship
June 4-17, 2019	Cutler Bay Community Newspaper
Friday, June 28, 2019	Employer Orientation presentation recorded. Link posted at Miami.getmyinterns.org, and DCTE website

### Promotional Exhibits at Professional Meetings

Date	Meeting	Location
April 3, 2019	M-DCPS Academies of Finance and Business Advisory Board Meeting	Southwest SHS
April 12, 2019	M-DCPS Academies of Hospitality and Tourism Advisory Board Meeting	Miami Seaquarium
April 17, 2019	STEM Advisory Board Meeting	MDC - InterAmerican
April 18, 2019	Around the World Dinner & Auction	Marriott Biscayne Bay Hotel
Tuesday, May 14, 2019	NAF Student Conference Interviews: 232 students with 20 Companies	DoubleTree by Hilton, Miami Airport Convention Center
Thursday, June 6, 2019	Greater Miami Chamber of Commerce	Hilton Miami Downtown Hotel
Thursday, June 20, 2019	CIO Conference	Hard Rock Stadium

### Presentations

Date	Meeting	Location
January 16-18, 2019	Florida Career Pathway Network Conference	Hutchinson Shores Resort Jupiter, FL
March 22, 2019	SYIP Orientation Session	Department of Cultural Affairs, Government Ctr

### Promotional Materials

LOCATION	MATERIALS
Major Sponsors	Banners produced and delivered
School Sites	Posters, Flyers and Announcements

### Created and Distributed

- [Postcard](#) used for promoting the Summer Youth Internship Program to potential internship host providers.
- [Frequently Asked Questions \(FAQ\)](#) handout for internship providers, parents, and students.
- Posted Tweets on Twitter promoting SYIP to community
- Short video presentation to be used with “A Guide to Managing A Quality Internship”
- [Guide to Managing A Quality Internship](#) – distributed to internship providers.

**Preliminary Data – Internship Applications and Interns Enrolled by School**

<b>School</b>	<b>Number of Student Intern Applicants</b>	<b>Number of Interns Enrolled</b>
Dr. Marvin Dunn Academy for Community Ed.	16	12
Alonzo & Tracy Mourning SHS	134	132
American SHS	82	55
Arthur & Polly Mays Conservatory of the Arts	23	15
Barbara Goleman SHS	106	58
BioTech @ Richmond Heights	17	10
Booker T Washington SHS	83	33
Center for International Studies	20	11
Coral Gables SHS	107	73
Coral Reef SHS	171	157
Cutler Bay SHS	28	23
DASH	10	8
Dorothy M. Wallace Cope Center	1	1
Dr. Michael M. Krop SHS	92	59
Felix Varela SHS	66	59
FIU Embrace Life Program	1	1
G. Holmes Braddock SHS	54	51
Hialeah High	72	62
Hialeah Gardens SHS	319	268
Hialeah-Miami Lakes SHS	40	25
Homestead SHS	92	89
International Studies Prep Academy	6	3
iPreparatory Academy	7	5
iTech @Thomas Edison	15	8
Jan Mann Educational Center	1	1
John A. Ferguson SHS	103	91
Jose Marti MAST 6-12	25	14
Law Enforcement Officers Memorial HS	40	27
MAST @ FIU Biscayne Bay Campus	17	6
MAST @ Homestead	33	33
MAST @ Key Biscayne	46	38
Miami Arts Studio 6-12 @ Zelda Glazer	36	22
Miami Beach SHS	48	27
Miami Carol City SHS	40	34
Miami Central SHS	92	85
Miami Coral Park SHS	15	8
Miami Edison SHS	73	72
Miami Killian SHS	11	6

Miami Jackson SHS	5	4
Miami Lakes Educational Center	166	133
Miami Palmetto SHS	27	20
Miami Norland SHS	70	61
Miami Northwestern SHS	112	81
Miami Southridge SHS	29	16
Miami Springs SHS	93	68
Miami Senior	35	31
Miami Sunset SHS	48	31
New World of the Arts	10	8
North Miami SHS	273	231
North Miami Beach SHS	114	93
Project Search	4	4
Robert Morgan Educational Center	85	65
Robert Renick Ed Center	1	1
Ronald Reagan /Doral SHS	26	22
School for Advanced Studies - MDC	6	3
School for Advanced Studies - North	14	8
South Dade SHS	76	57
South Miami SHS	65	63
Southwest Miami SHS	93	79
SPED -Districtwide Instruction	1	1
TERRA Environmental	70	47
Westland Hialeah SHS	51	28
William Turner Technical SHS	263	202
Young Men's Prep Academy	12	8
Young Women's Prep Academy	5	8
<b>TOTAL</b>	<b>3896</b>	<b>3055</b>

### Student Demographic Information

Gender	Totals
Female	1922
Male	1133
<b>Total</b>	<b>3055</b>

Race	Totals
White	1666
Black	1284
Asian	42
Other	63
<b>Total</b>	<b>3055</b>

Ethnicity	Totals
Hispanic	1550
Other	1505
<b>Total</b>	<b>3055</b>

Age	Totals
14	2
15	432
16	1001
17	1367
18	173
19	33
20	25
21	21
22	1
<b>Total</b>	<b>3055</b>

Grade	Totals
9	354
10	860
11	1783
12	58
<b>Total</b>	<b>3055</b>

Report	Totals
Foster Care	12
ELL	113
Truancy*	0
SPED	258
Free/Reduced Price Lunch	2466

\*Students who have 15 unexcused absences within a 90-day calendar period.

Programs	Totals
Magnet*	839
Career Academy	1925
Other Program	291
<b>Total</b>	<b>3055</b>

\* If students are enrolled in a career academy at a total magnet school, they are only counted once and included in the magnet count.

### Commission District by Intern Residence

SYIP Student Count by Residence per County Commission		
District	Name	Number
1	Barbara J. Jordan	377
2	Jean Monestime	544
3	Audrey M. Edmonson	299
4	Sally A. Heyman	210
5	Eileen Higgins	64
6	Rebeca Sosa	135
7	Xavier L. Suarez	74
8	Daniella Levine Cava	267
9	Dennis C. Moss	283
10	Javier D. Souto	135
11	Joe A. Martinez	178
12	Jose "Pepe" Diaz	293
13	Esteban Bovo Jr.	192

### Zip Code by Intern Residence

Student Zip Code by Residence						
33010	36		33031	1	33161	186
33054	57		33032	74	33162	128
33126	23		33033	94	33166	29
33130	3		33034	42	33167	53
33135	19		33035	19	33168	93
33136	21		33055	62	33170	16
33143	13		33056	91	33172	14
33145	15		33125	26	33173	23
33150	96		33127	43	33174	9
33155	38		33129	7	33175	42
33158	1		33132	3	33176	41
33160	69		33133	11	33177	73
33165	36		33134	14	33178	24
33169	115		33137	18	33179	60
33182	6		33138	43	33180	18
33196	64		33139	1	33181	50
33012	61		33140	4	33183	39
33013	28		33141	18	33184	8
33014	40		33142	68	33185	29
33015	86		33144	24	33186	47
33016	81		33146	3	33187	14
33018	164		33147	102	33189	32
33025	2		33149	2	33190	21
33027	1		33154	3	33193	32
33029	1		33156	12	33194	10
33030	33		33157	70	<b>Total</b>	<b>3055</b>

### Completion of Pre-Internship Work Readiness Course

School	Number of Students Completed*
Dr. Marvin Dunn Academy for Community Education	17
Alonzo and Tracy Mourning SHS	177
American SHS	79
Arthur & Polly Mays Conservatory of the Arts	22
Barbara Goleman SHS	105
BioTech @ Richmond Heights	17
Booker T Washington SHS	69
Center for International Education	23
Cope Center North	1
Coral Gables SHS	97
Coral Reef SHS	170
Cutler Bay SHS	24
DASH	10
Dr. Michael Krop SHS	87
Early Childhood ESE Center	0
Education Alternative Outreach	0
Felix Varela SHS	48
G. Holmes Braddock SHS	45
Hialeah Gardens SHS	362
Hialeah High	65
Hialeah Miami Lakes SHS	87
Homestead SHS	64
International Studies Preparatory Academy	6
iPreparatory Academy	6
Itech @ Thomas Edison	14
Jan Mann Educational Center	1
John A. Ferguson SHS	113
Jose Marti MAST 6-12 Academy	25
Law Enforcement Officers Memorial HS	38
MAST @ Key Biscayne	45
Mast @ FIU Biscayne Bay Campus	15
MAST @ Homestead	34
Miami Arts Studio 6-12 @ Zelda Glazer	31
Miami Beach SHS	37
Miami Carol City SHS	38
Miami Central SHS	82
Miami Coral Park SHS	8
Miami Edison SHS	80
Miami Jackson SHS	38
Miami Killian SHS	4
Miami Lakes Educational Center	190
Miami MacArthur South	0
Miami Norland SHS	75
Miami Northwestern SHS	111
Miami Palmetto SHS	17
Miami Senior High School	21
Miami Southridge SHS	21

Miami Springs SHS	108
Miami Sunset SHS	50
New World School of the Arts	11
North Miami Beach SHS	114
North Miami SHS	292
Robert Morgan Educational Center	86
Ronald Reagan SHS	20
School for Advanced Studies Homestead	1
School for Advanced Studies North	15
School for Advanced Studies South	1
School for Advanced Studies West	1
School for Advanced Studies Wolfson	2
South Dade SHS	64
South Miami SHS	71
Southwest Miami SHS	90
TERRA Environmental Research Institute	75
Westland Hialeah SHS	75
William H Turner Technical High School	281
Young Men's Preparatory Academy	8
Young Women's Preparatory Academy	8
SPED	215
<b>TOTAL</b>	<b>4207</b>

## QUALITY MEASURES

Links for the three surveys that measured student, internship provider, and teacher supervisor satisfaction can be found below.

Overall satisfaction results indicate:

<a href="#">Youth satisfied with the program</a>	96.6%
<a href="#">Employers satisfied with interns</a>	97.46%
<a href="#">Instructors satisfied with program</a>	89.34%

*(Note: 44% are first year SYIP Internship Supervisors)*

## OUTCOMES – Is Anyone Better Off?

There were 3,055 students enrolled in SYIP of which 99% (3,045) successfully completed the program. A benefit of the SYIP program includes eligibility to receive high school credit in addition to receiving dual enrollment credit for those students who met Miami Dade College eligibility criteria. There were two students who were not able to receive high school academic credit due to transfer restrictions; however, they successfully completed the program. SYIP 2019 reflected a large number of students who applied for college credit (274) and 106 were accepted (39% acceptance rate), and 105 successfully completed for a 99% pass rate.

The online pre-internship preparation course showed a high level of interest with 6,508 students enrolled in the course and 4,207 students completing the online course prior to the deadline. Of the 4,207 students, 3,896 applied for placement and 3,055 were hired.

Pre-Internship Online Preparation Course				
Students Enrolled	100% Completion	Applicants	Interviewed	Hired
6,508	4,207	3,896	3,222	3,055
Percentage	64.6%	92.6%	83%	78.4%*

\*Data results reflect a 22% (841 students) gap in number of students who could have been hired if funds were available.



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 6c

**AGENDA ITEM SUBJECT:** TECHHIRE SUMMER BOOT CAMPS UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

**STRATEGIC PROJECT:** **Joint contribution for youth career pathway models**

### **BACKGROUND:**

The third annual TechHire Summer Boot Camp initiative was expanded in 2019 to provide youth, ages 15-24, with the skills to become entry-level professionals in high demand Information Technology (IT) careers.

In partnership with Miami-Dade County Public Schools, the TechHire Summer Boot Camps exposed 308 youth participants to the IT Industry by connecting them to both traditional and non-traditional educational resources. The six-week boot camp IT training sessions included a mix of accelerated learning programs, such as Gaming and Coding, Web Development, Comp TIA A+, Cyber Security and other innovative channels.

The boot camps were held throughout Miami-Dade County at various Miami-Dade County Public Schools, Florida Memorial University and at the CareerSource South Florida TechHire Center at Big Brother Big Sisters of Miami. This program year's initiative began on June 10, 2019 and ended July 26, 2019.

The following is a summary for the 2019 TechHire Summer Boot Camps:

- Of the 1,165 youth that applied for the program, 308 were enrolled..
- Of the 308 who were enrolled, 282 or 91.6% completed the program and obtain a Certificate of Completion.
- One hundred percent of the participating youth were low-income and received free or reduced lunch.

Youth participants who completed the boot camps received a \$300 stipend and were given the opportunity to take the certification exam to be eligible for the additional \$200 stipend upon passing the examination and obtaining a credential.

In addition, youth participants at selected schools received a complimentary laptops and six months of internet service through the Comcast Internet Essentials Program.

**FUNDING:** N/A

**PERFORMANCE:**

*ATTACHMENT*

## 2019 TechHire Summer Boot Camps

Training Locations	Total Youth	Youth Participants							
		Completed Total	% Completed	Not Completed	% Not Completed	Credential Attained	% Credential Attained	Credential Failed	% Credential Failed
Homestead	34	27	79.4%	7	20.6%	19	70.4%	8	29.6%
Southridge	23	23	100.0%	0	0.0%	12	52.2%	2	8.7%
South Dade	20	20	100.0%	0	0.0%	11	55.0%	9	45.0%
John Ferguson	40	39	97.5%	1	2.5%	37	94.9%	2	5.1%
Hialeah	14	14	100.0%	0	0.0%	0	0.0%	0	0.0%
BBBS	11	11	100.0%	0	0.0%	11	100.0%	0	0.0%
Booker T Washington	15	15	100.0%	0	0.0%	14	93.3%	1	6.7%
Northwestern	33	33	100.0%	0	0.0%	12	36.4%	21	63.6%
North Miami	38	38	100.0%	0	0.0%	27	71.1%	9	23.7%
North Miami Beach	31	28	90.3%	3	9.7%	25	89.3%	3	10.7%
FMU	16	11	68.8%	5	31.3%	0	0.0%	0	0.0%
Miami Norland	33	23	69.7%	10	30.3%	13	56.5%	10	43.5%
<b>Total</b>	<b>308</b>	<b>282</b>	<b>91.6%</b>	<b>26</b>	<b>8.4%</b>	<b>181</b>	<b>64.2%</b>	<b>65</b>	<b>23.0%</b>



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 6d

**AGENDA ITEM SUBJECT:** TECHHIRE NETWORK ADMINISTRATOR CERTIFICATION TRAINING

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Global Talent and Competitiveness Council recommends to the Board the approval to allocate an amount not to exceed \$200,000 in Workforce Innovation and Opportunity Act funds to GEB Computer Training, LTD. dba New Horizons Computer Learning Center of South Florida, as set forth below.

**STRATEGIC GOAL:** **STRENGTHEN THE ONE-STOP DELIVERY SYSTEM**

**STRATEGIC PROJECT:** **Close the digital skills gap**

### **BACKGROUND:**

At the April 18, 2019 meeting, the South Florida Workforce Investment Board (SFWIB) approved funding for the first Women-in-Tech (WIT) training cohort. The program was held at the CareerSource South Florida TechHire Center for Women located at the Young Women's Christian Association (YWCA) of Miami. The goal of the cohort is to provide an opportunity for women to be trained in the Information Technology (IT) industry where women are underrepresented.

JMJ Clutch Enterprises LLC dba Wyncode Academy facilitated the first cohort in Web Development. Eleven women completed the program and are now trained as full stack web developers. Of the 11 program graduates, seven have been placed in full-time employment; however, staff of both Wyncode Academy and the SFWIB continues to work with the remaining participants to assist them in obtaining full-time employment.

In an effort to continue addressing the existing gender gap in the IT field, the SFWIB will collaborate with New Horizons Computer Learning Center of South Florida (New Horizons) to deliver the second IT training cohort as part of the WIT initiative. The training cohort for women will be held at the YWCA of Miami TechHire location.

The cohort will prepare up to 20 SFWIB eligible female participants to successfully complete the 12-week network administrator training, which will include instruction in CompTIA A+ and Net+, CISCO CCNA and Microsoft Azure Fundamentals. The SFWIB will provide training-related funding, and New Horizons will provide the relevant training and placement services. The total cost of the cohort is \$200,000.

**FUNDING:** Workforce Innovation and Opportunity Act

**PERFORMANCE:** As outlined below:

Number of Participants Served – 20

Number of Participants to Complete Training – 20

Number of Participants to be Placed in Jobs – 17

Number of Cohorts - 1

Cost Per Training - \$10,000.00

Cost Per Placement - \$11,764.71

Average Wage - \$20.55

Net Economic Benefit - \$30,979.29

Return-On-Investment - \$2.63

Economic Impact - \$526,648.00

*NO ATTACHMENT*



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 6e

**AGENDA ITEM SUBJECT:** MIAMI COMMUNITY VENTURES

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Global Talent and Competitiveness Council recommends to the Board the approval to authorize staff to allocate an amount not exceed \$200,000 in Workforce Innovation and Opportunity Act funds to expand The Beacon Council Economic Development Foundation, Inc. Miami Community Ventures program, as set for below.

**STRATEGIC GOAL:** **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

**STRATEGIC PROJECT:** **Improve employment outcomes**

### **BACKGROUND:**

At the June 25, 2019 meeting, the South Florida Workforce Investment Board (SFWIB) approved to renew funding for the Beacon Council Economic Development Foundation, Inc. (Beacon Council) for the Miami Community Ventures (MCV) pilot program scheduled to end no later than June 30, 2020.

The MCV is an innovative approach that connects social welfare recipients “structurally unemployed” and under-employed individuals to sustainable living wage jobs. The expanded MCV program will serve up to 200 participants who are public assistance recipients, returning citizens, and the disabled with an emphasis on sub-groups consisting of female head-of-household, veterans and at-risk youth (ages 19-29). The communities to be served will now expand to include areas in Miami Dade County with a 25% or higher poverty rate.

The program is designed to empower participants to succeed long-term by providing wrap-around support services in the areas of job training, childcare, success coaching, education (emphasizing financial literacy), and social services for up to three years. The MCV program is based on an existing award winning model in Michigan, which generated successful state audited results that exceeded all objectives.

The MCV program brings together partners that have an interest in giving back to the community, job creation, sustainable economic development, and alleviating poverty in under-served communities; and will extend their services and support as members of the MCV community stakeholder team. Specific roles will be defined with input from community stakeholder partners’ that will focus on ensuring all activities work together to best assist participants. The Miami-Dade Beacon Council will continue to serve as a conduit and is slated to launch the expanded program before the end of 2019.

In the following procurement process of Miami-Dade County Administrative Order No. 3-38, it is recommended that the SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of the SFWIB. A two-thirds (2/3) vote of a quorum present is required to waive the competitive procurement process and award The Beacon Council Economic Development Foundation, Inc. an allocation not to exceed \$200,000 in WIOA Funds for Miami Community Ventures program.

**FUNDING:** Workforce Innovation and Opportunity Act

**PERFORMANCE:** N/A

*NO ATTACHMENT*



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 7a

**AGENDA ITEM SUBJECT:** REFUGEE EMPLOYMENT AND TRAINING PROGRAM PERFORMANCE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

**STRATEGIC PROJECT:** **Improve employment outcomes**

### **BACKGROUND:**

The South Florida Workforce Investment Board's (SFWIB) contract with the Department of Children and Family (DCF) Services requires 511 monthly placements for an annual goal of 6,128. The Refugee Employment and Training (RET) Balanced Scorecard measures the performance of the Workforce Development Area (WDA) 23 service providers. The year-end summary for program year 2018-2019 is from October 1, 2018 through August 31, 2019.

The WDA 23 RET Balanced Scorecard Report End-of-Year performance details are as follows:

- There was a total of 5,621 actual Direct Job Placement (DJP), which is 3.15 percent below the maximum standard.
- Eighty-nine percent were still employed after 90 days with an average entered employment wage of \$10.44.
- The cost per placement is \$1,296.13.
- For every dollar expended on the program, the SFWIB obtained a return of \$15.78 on the investment.

None of the six RET services providers achieved or exceeded their year-end maximum job placement standard. However, five of the six service providers achieved the minimum standard.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

# CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2018 To 8/31/2019

Employment						
Location	Maximum Standard		Minimum Standard		Actual Placements	Actual Vs. Maximum Goal
	Standard	%	Standard	%		
AMO	1,100	96.27%	1,045	101.34%	1,059	-41
Arbor E&T, LLC	550	97.64%	517	103.87%	537	-13
CANC	539	99.81%	506	106.32%	538	-1
Community Coalition	473	98.52%	451	103.33%	466	-7
Lutheran Services	1,342	98.66%	1,276	103.76%	1,324	-18
Youth Co-Op	1,628	93.37%	1,551	98.00%	1,520	-108
<b>Workforce Development Area 23</b>	<b>5621</b>	<b>96.85%</b>	<b>5335</b>	<b>102.04%</b>	<b>5,444</b>	<b>-177</b>

ND = No data

NA = Region performance not applicable for this measure



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 7b

**AGENDA ITEM SUBJECT:** WORKFORCE SERVICES BALANCED SCORE CARD REPORT

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

**STRATEGIC PROJECT:** **Improve service delivery outcomes**

### **BACKGROUND:**

The Balanced Scorecard Report measures the performance of the Workforce Development Area (WDA) 23 service providers Direct Job Placements (DJP) and the overall total number of placements. The Balanced Scorecard Year-to-Date (YTD) summary for program year 2019-2020 is from July 1, 2019 through September 30, 2019.

The WDA 23 Balanced Scorecard Report shows a total of 1,585 direct job placements.

The following is a breakdown of the Direct Job Placement types:

- Seasonal                      151 or 9.52%
- Temporary                    133 or 8.39%
- Part-Time                     44 or 2.78%
- Full-Time Universal        740 or 46.69%
- WIOA All Types            517 or 32.62%

Currently, the Balanced Scorecard Employment/Job Placement Average Wage report shows the overall job placement average wage for CareerSource center locations is \$11.57. Monroe County (Florida Keys centers) has the highest starting average wage rate at \$14.40 per hour, followed by the Northside center at \$13.92 per hour. The WDA's average time to placement is 121 days for all DJP.

SFWIB staff will continue to monitor these rates to help identify new strategies to close the gap between the average jobseeker and individuals in the hard to serve categories.

The attached reports display the aforementioned information for the current program year.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

## CSSF Balanced Scorecard Report

Report Date: 7/1/2019 To 9/30/2019

Direct Placement Type	Total Placements	Average Wage Rate	Average Days to Placement
Seasonal	151	\$8.72	14
Temporary	44	\$11.65	101
Part-Time	133	\$11.15	87
Full Time Universal	740	\$12.28	53
WIOA Adult/Dislocated Worker	338	\$11.69	193
WIOA Job Seekers with Disability	1	\$10.00	91
WIOA Veterans	7	\$13.86	308
WIOA Ex-Offenders	65	\$11.78	296
WIOA Reemployment Assistance	29	\$11.29	106
WIOA Homeless	30	\$12.63	25
WIOA TANF/CAP	34	\$10.41	281
WIOA SNAP	13	\$10.79	420
<b>Totals:</b>	<b>1,585</b>	<b>\$11.62</b>	<b>121</b>

ND = No Data

Copyright © 2014 South Florida Workforce Investment Board - All Rights Reserved.

# CSSF Balanced Scorecard Report

Report Date: 7/1/2019 To 9/30/2019

## Employment/Job Placement Average Wage

Location	Standard	Center
Hialeah Downtown center	\$14.58	\$11.20
North Miami Beach center	\$14.58	\$11.65
Northside center	\$14.58	\$13.92
Carol City center	\$14.58	\$11.72
Florida Keys center	\$14.58	\$14.40
Miami Beach center	\$14.58	\$11.54
Opa Locka center	\$14.58	\$11.07
Homestead center	\$14.58	\$10.48
Little Havana center	\$14.58	\$11.29
Perrine center	\$14.58	\$11.60
West Dade center	\$14.58	\$10.92
<b>Workforce Development Area 23</b>	<b>\$14.58</b>	<b>\$11.57</b>



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 7c

**AGENDA ITEM SUBJECT:** CONSUMER REPORT CARD UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

**STRATEGIC PROJECT:** **Improve credential outcomes for job seekers**

### **BACKGROUND:**

The South Florida Workforce Investment Board (SFWIB) Individual Training Account (ITA) Policy requires the monitoring of the performance of SFWIB approved Training Vendors. Accordingly, staff developed and implemented the Consumer Report Card (CRC) Tool. The tool is an online report that updates ITA performance on a daily basis. The goal of the tool is to function as an "ITA Consumer Report Card", enabling the consumer (participant) and Career Advisor the ability to monitor the success of individual programs and evaluate the economic benefit per placement by program.

The CRC performance indicators for the period of July 1, 2019 through October 3, 2019 are as follows:

- The SFWIB generated \$461,510.92 of wages into the South Florida regional economy.
- For every dollar spent on training, SFWIB obtained a return of \$2.81.
- One hundred percent of training services participants completed classroom training.
- Of those completing training, 72 percent have obtained employment with an average wage of \$23.14.
- Eighty-four percent of the participants were placed in a training-related occupation.
- The net economic benefit per placement is \$35,500.84.

The attached CRC table is a summary for program year 2019-2020.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

## Consumer Report Card

07/01/2019 - 06/30/2020

Training Agent	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Benefit		Net Economic Benefit Per Placement	Value Added per Placement
							Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
New Horizons	6	6	6	100.00 %	6	100.00 %	\$ 10,000.00	\$ 60,000.00	\$ 10,000.00	\$ 20.23	\$ 42,071.47	\$ 32,071.47	\$ 3.21
The Academy -- Fort Lauderdale Campus	2	2	1	50.00 %	1	100.00 %	\$ 7,694.50	\$ 15,389.00	\$ 15,389.00	\$ 21.87	\$ 45,489.60	\$ 30,100.60	\$ 1.96
The Academy -- Miami Campus	9	9	6	66.67 %	4	66.67 %	\$ 9,316.36	\$ 83,847.25	\$ 13,974.54	\$ 26.27	\$ 54,638.13	\$ 40,663.59	\$ 2.91
Wyncode Academy	1	1	-	0.00 %	-	0.00 %	\$ 5,000.00	\$ 5,000.00	-	-	-	-	-
	<b>18</b>	<b>18</b>	<b>13</b>	<b>72.22 %</b>	<b>11</b>	<b>84.62 %</b>	<b>\$ 9,124.24</b>	<b>\$ 164,236.25</b>	<b>\$ 12,633.56</b>	<b>\$ 23.14</b>	<b>\$ 48,134.40</b>	<b>\$ 35,500.84</b>	<b>\$ 2.81</b>



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 10/17/2019

**AGENDA ITEM NUMBER:** 7d

**AGENDA ITEM SUBJECT:** YOUTH SERVICES BALANCED SCORECARD UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

**STRATEGIC PROJECT:** **Improve service delivery outcomes**

### **BACKGROUND:**

The Youth Balance Scorecard measures the performance of the contracted Youth Service Providers. The Youth Balanced Scorecard was recently updated to provide detailed information regarding the program's year end performance for program year 2018-2019. The report measures New Enrollments, Measurable Skills Gains, 2nd and 4th Quarter Entered Employment Rate, Median Earnings 2nd Quarter After Exit, Credential Attainment, and Follow-Up. The time period for the Youth Balance Scorecard Report is from July 1, 2018 thru June 30, 2019.

### Performance Indicators:

- New Enrollments is used to measure the number new youth participants engaged/ enrolled in the WIOA youth program.
- The Measureable Skills Gain indicator is used to measure interim progress of participants who are enrolled in education or training services (basic skills, work readiness skills and occupational skills) for a specified reporting period.
- The Credential Attainment Measure is the percentage of the number of participants enrolled in an education or training program (excluding those in On-the Job Training and customized training) who attain a recognized postsecondary credential or a secondary school diploma or its recognized equivalent, during participation in or with one year after exit from the program.
- The Follow-Up Measure is the total number of WIOA Youth follow-ups completed divided by the number of all WIOA Youth with a follow-up due during the quarter.

<b>Performance Indicators</b>	<b>In-School Youth</b>	<b>Out of School Youth</b>
New Enrollments	184	481
Measureable Skills Gain	69%	53%
Credential Attainment	100%	100%
Follow-Up	100%	96%

**FUNDING:** N/A

**PERFORMANCE:**

*ATTACHMENT*