



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

Thursday, February 15, 2018

9:30 A.M.

Big Brothers Big Sisters Miami

550 NW 42nd Avenue

Miami, Florida 33126

AGENDA

1. Call to Order and Introductions
2. Approval of Meeting Minutes
 - a. December 14, 2017
3. Chairman's Report
4. Executive Director's Report
 - a. Executive Director Update
5. Executive Committee
 - a. Information – Department of Labor Employment & Training Administration / Atlanta Region – Urban Strategies Initiative
 - b. Recommendation as to Approval to Allocate Funds to Miami-Dade County Public School District for the Summer Youth Internship Program
 - c. Recommendation as to Approval to Accept and Allocate Workforce Innovation and Opportunity Act Funds for Hurricane Maria
6. Finance and Efficiency Council
 - a. Information – Financial Report for the month of December 2017
 - b. Information - Fiscal Monitoring Activity Reports
 - c. Recommendation as to Approval an Adjustment of the PY2017-18 Budget
 - d. Recommendation as to Approval to Accept Funds for the City of Homestead Summer Youth Employment Program
 - e. Recommendation as to Approval to Accept Funds for the City of Miami Gardens Summer Youth Employment Program

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"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."

7. Global Talent and Competitiveness Council
 - a. Recommendation as to Approval of a New Training Provider and Program
 - b. Recommendation as to Approval to Allocate Funds for TechHire Summer Boot Camps
 - c. Recommendation as to Approval to Allocate Funds to Purchase computers for TechHire Center
 - d. Recommendation as to Approval to Release the Workforce Services RFP
 - e. Recommendation as to Approval to Allocate Funds for TechLaunch Training Initiative
8. Performance Council
 - a. Information – Refugee Employment and Training Program Performance Overview
 - b. Information – Workforce Services Balanced Scorecard and Job Placements Update
 - c. Information – Consumer Report Card
 - d. Information – CSSF Automated Customer Service Survey
 - e. Recommendation as to Approval to Allocate Funds for Performance Monitoring

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SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

AGENDA ITEM NUMBER: 2A

AGENDA ITEM SUBJECT: MEETING MINUTES

DATE: February 15, 2017 at 9:30AM
 Doubletree Hotel – Convention Center
 711 N.W. 72nd Avenue
 Miami, FL 33126

SFWIB MEMBERS IN ATTENDANCE	SFWIB MEMBERS NOT IN ATTENDANCE	SFW STAFF
<ol style="list-style-type: none"> 1. Bridges, Jeff <i>SFWIB Chairman</i> 2. Perez, Andre, <i>Vice Chairman</i> 3. Brecheisen Bruce 4. Brown, Clarence 5. Chi, Joe 6. Clayton, Lovey 7. Datorre, Roberto 8. del Valle, Juan- Carlos 9. Ferradaz, Gilda 10. Garza, Maria 11. Gazitua, Luis 12. Gibson, Charles 13. Huston, Albert 14. Ludwig, Philipp 15. Manrique, Carlos 16. Maxwell, Michelle 17. Roth, Thomas 18. Scott, Kenneth 	<ol style="list-style-type: none"> 19. Adrover, Bernardo 20. Davis-Raiford, Lucia 21. Diggs, Bill 22. Jordan, Barbara 23. Piedra, Obdulio 24. Regueiro, Maria C. 25. Rod, Denis 26. Russo, Monica 27. Thurman, Karen 28. West, Alvin 	<p>Beasley, Rick Alonso, Gus Almonte, Ivan Anderson, Frances Garcia, Christine Gilbert, David Graham, Tomara Jean-Baptiste, Antoinette Kavehersi, Cheri Perrin, Yian Smith, Marian Smith, Robert</p>
		<p>Assistant County Attorney (s)</p> <p>Shanika Graves - Miami-Dade County Attorney's office – SFWIB's Legal Counsel</p>

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OTHER ATTENDEES	
<p>Brito, Hilma – <i>Rescare, Inc.</i></p> <p>Cooper, Jamie –</p> <p>Costas, Jorge – <i>Youth Co-Op, Inc.</i></p> <p>D. Hector – <i>CBT College</i></p> <p>Fano, Shelly – Miami Dade College</p> <p>Kisner, Ken – <i>CBT College</i></p> <p>Manning, Ann – <i>Transition, Inc.</i></p> <p>Martinez, Lupe – UMOS</p> <p>Mitchelle, Carlena – <i>Miami-Dade County Public Schools</i></p> <p>Musiet, Grabrieda – <i>Cuban American National Council, Inc.</i></p>	<p>Porro, William – <i>City of Miami</i></p> <p>Robbins, Mike – <i>Express Auto Lease</i></p> <p>Rodanes, Carlos – <i>New Horizons of South Florida</i></p> <p>Rodriguez, Maria – <i>Youth Co-Op, Inc.</i></p> <p>Sante, Alicia – <i>Youth Co-Op, Inc.</i></p> <p>Somellian, Ana – <i>Adults Mankind Organization, Inc.</i></p>

Agenda items are displayed in the order in which they were discussed.

1. Call to Order and Introductions

Chairman Jeff Bridges called the meeting to order at 10:01a.m., began with introductions and noted that a quorum of members had been achieved.

2.a. Approval of SFWIB Meeting Minutes of August 17, 2017 and October 19, 2017

Kenneth Scott moved the approval of meeting minutes of August 17, 2017 and October 19, 2017. Motion seconded by Ms. Maria Garza; **Motion Passed Unanimously**

3 Chairman’s Report

Chairman Bridges thanked all SFWIB members for their commitment this year. He briefly shared with the board regarding the various challenges this year for many industries. He furthermore announced about a recent packet received by UMOS.

Chairman Bridges also announced the new schedule of meetings.
Vice-Chairman Perez moved the approval of 2018 SFWIB Meetings Calendar. Motion seconded by Mr. Juan Carlos del Valle; **Motion Passed Unanimously**

5. **SFWIB October 19, 2017 Board Meeting Agenda Packet (Consent Agenda Items)**
- 5a. **Recommendation as to Approval to Accept Department of Children and Families Refugee Employment and Training Program Funds**
- 5.b. **Recommendation as to Approval to Allocate Department of Children and Families Employment and Training Program funds to Refugee Service Providers**
- 5.c. **Recommendation as to Approval of SFWIBH to Provide Direct Employment & Training Services**
5. d. **Recommendation as to Approval to Accept National Emergency Grant (NEG) Funds and Award NEG Funds**
5. e. **Recommendation as to Approval to Accept Additional State of Florida Department of Economic Opportunity Supplemental Nutrition Assistance Program Funds**
- 5.f. **Recommendation as to Approval to Accept Additional State of Florida Department of Economic Opportunity Trade Adjustment Assistance Funds**
- 5.g. **Recommendation as to Approval of Workforce Services – Special Population Contractor**
Chairman Bridges introduced the above items and Mr. Beasley further presented.

Mr. Philipp Ludwig moved the approval of above items (5a -5g). Motion seconded by Mr. Kenneth Scott; **Motion Passed Unanimously**

6. **Executive Committee Meeting**
- 6.a. **Recommendation as to Approval of SFWIB to Provide Direct Employment & Training Services**
Chairman Bridges introduced the item and Mr. Beasley further presented.

Mr. Juan Carlos del Valle moved the approval of SFWIB to Provide Direct Employment & training Services. Motion seconded by Mr. Maria Garza; **Further Discussion(s)**

Mr. Gibson inquired about a timeline and Mr. Beasley explained.

[Vice Chairman Andy Perez stepped out of the meeting room]

- 6.b. **Recommendation as to Approval to Approval of Related Party Training Vendor**
Chairman Bridges introduce the item and Mr. Beasley further explained.

Mr. Roberto Datorre moved the approval of related party training vendor. Motion seconded by Mr. Juan Carlos del Valle; **Motion Passed Unanimously**

[Vice Chairman Andy Perez returned]

[Mr. Juan Carlos del Valle stepped out of the meeting room]

7. **Finance and Efficiency Council**
- 7a. **Information – Financial Report – October 2017**
- 7b. **Recommendation as to Approval to Accept the Fiscal Year 2016-2017 Audit Reports**
Chairman Jeff Bridges introduced the item. Mr. Beasley further presented and introduced Mr. Anthony Brunson of Anthony Brunson, PA and Ms. Audrey Robinson who appeared before the Board and presented.

No further questions or discussions.

Chairman Bridges noted into record the amended motion to include an extended one year contract with Anthony Brunson, PA.

Mr. Roberto Datorre moved the approval of amended motion; Motion seconded by Mr. Carlos Manrique; **Further Discussion(s):**

Mr. Manrique asked whether if the report is a final product Mr. Brunson report is a final product. Mr. Manrique questioned the watermark on the report. Mr. Beasley additionally explained that the report cannot show as final until it's approved by the full Board. Mr. Manrique further inquired about the maximum number of years for an audit contract per audit entity. Mr. Beasley further explained a maximum of five years. He also noted this is year one of Anthony Brunson PA's contract.

Motion Passed by Unanimous Consent

[Special Presentation]

Special Presentation to Gus Alonso for 10 years of service and retirement

Mr. Bridges shared with the Board of his great work with his help of this agency achieving 12 years of clean audit.

Mr. Gus Alonso appeared before the Board, accepted his award and shared his gratitude with all. He especially thanked Mr. Beasley, Chairman Jeff Bridges and his Finance staff for their support.

Mr. Manrique also commended Mr. Alonso for his great work.

7c. Recommendation as to Approval to Allocate WIOA Adult and Dislocated Funding for WIOA Retention Payments

Chairman Bridges introduced the item and Mr. Beasley further presented.

Mr. del Valle moved the approval to allocate WIOA Adult and Dislocated Worker Funding for WIOA Retention Payments. Motion seconded by Mr. Kenneth Scott; **Motion Passed Unanimously**

8. Global Talent Competitiveness Council

8.a. Recommendation as to Approval to Allocate Funds for a Mobile Workforce Assistance Center to Expand Workforce Services

Chairman Bridges introduced the item and Mr. Beasley further presented.

Mr. Alvin West moved the approval to Allocate Funds for Mobile Workforce Assistance Center to Expand Workforce Services. Motion seconded by Mr. Bruce Brecheisen; **Motion Passed Unanimously**

8.b. Recommendation as to Approval to Allocate Funds to the LaunchCode Foundation, Inc. for Information Technology Immersive Code Camp Training

Chairman Jeff Bridges introduced the item and Mr. Beasley further presented.

Mr. Alvin West moved the approval to allocate funds to the LaunchCode Foundation, Inc. for Information Technology Immersive Code Camp Training. Motion seconded by Mr. Mr. Juan Carlos del Valle; **Motion Passed Unanimously**

8.c. Recommendation as to Approval to Allocate Funds to Miami-Dade College for the Future Banker's Training Program

Chairman Bridges introduced the item and Mr. Beasley further presented.

[Mr. Luis Gazitua arrived]

Mr. Alvin West moved the approval to allocate funds to Miami-Dade College for the Future Banker's Training Program. Motion seconded by Mr. Juan Carlos del Valle; **Further Discussion(s):**

Mr. Gibson inquired about the amount of funds allocated to this program last year and Mr. Beasley responded \$100,000.

Motion Passed by Unanimous Consent

8.d. Recommendation as to Approval of New Program for Existing Training Vendors

Chairman Bridges introduced the item and Mr. Beasley further presented.

Mr. Clarence Brown moved the approval of New Program for Existing Training Vendors. Motion seconded by Mr. Juan Carlos del Valle; **Motion Passed Unanimously**

8.e. Recommendation as to Approval to Allocate Funds to Miami Dade College for Hospitality Certification and Employment Training

Chairman Bridges moved the approval to Allocate Funds to Miami Dade College for Hospitality Certification and Employment Training.

Mr. Juan Carlos del Valle moved the approval to allocate funds to Miami Dade College for Hospitality Certification and Employment Training. Motion seconded by Mr. Clarence Brown; **Motion Passed Unanimously**

[Mr. Clarence Brown stepped out of the meeting room]

4.b. Department of Economic Opportunity Annual Board Update

Mr. Beasley introduced the item then introduced Mr. James Finch and Ms. Shila Salem of the Department of Economic Opportunity. Mr. Finch appeared before the Board and presented.

Vice Chairman Perez requested the outcome comparison of the smaller regions versus the bigger regions and recommendations. Mr. Finch responded that the bigger regions have a greater impact on the State's overall outcomes. He recommended regions focus on documentation and follow-ups. He noted better data results to better outcome.

No further questions or concerns.

9. Performance Council

9.a. Information – Referral to Placement Report – Distinct Referrals

9b. Information – Service Provider Staff Productivity Analysis

9c. Information – Consumer Report Card

9d. Information – System Review of Exiting Wagner-Peyser (WP) Participants

Chairman Bridges presented the item and Performance Council Chairwoman Maria Garza further presented all of the above items.

- 188 Refugee Job seekers have received assistance in receiving employment for the period of July 1, 2017 to October 2017
- 1,052 have enrolled in the program
- 589 are still working after being employed for 180 days
- 483 are still receiving health benefits
- 23% are below the minimum standard
- 3 of 14 providers have met or exceeded performance
- Career Centers were not serving a sufficient number of
- 17,077 Job Seekers Gained employment
- Referral to placement report shows
- The region received an increase of 64% in Job placements
- The same ratification
-
- Career Centers were not serving sufficient number of distinct job seekers which resulted in a significant decline in overall placement of jobs as well as diminishing earnings for the service providers.

Chairwoman Garza requested Rick Beasley provide additional details on the data.

Mr. Beasley explained there are two providers currently meeting performances which are Arbor E & T ResCare, Inc. and Transition, Inc. and he provided further details regarding each of their performances.

He additionally noted that the categories are being monitored.

7. Finance and Efficiency Council

7a. Information – Financial Report – October 2017

- There were no revenue adjustments this month in comparison to the prior month's reporting.
- Headquarter Costs increased - \$989,330
- Refugee Services increased - \$8,935,670
- Youth Services decreased - \$280,700
- Set Asides decreased - \$97k
- Unallocated Funds decreased - \$10,000,000
- Training and Support Services – Increased - \$41,945
- Other Programs and Contracts increased - \$410,755

Explanation of Significant Variances

1. Refugee Contracts is on track (65.1% c. 66%)
2. Training and Support Services – (9.5% versus 34%)

He additionally noted that the increase of monies being spent should reflect an increase in next report as a result of an accrual base contract.

There were no further questions or discussions regarding this item.

4. Executive Director's Report

4.a. Executive Director's Update

Mr. Beasley further presented his report and each member received a copy. The report contained information on: (1) STATE – Capital Update: Budget; (2) STATE – Capital Update: Potential Legislation; (3) LOCAL – Youth Pre-Apprenticeship Program; and (4) STATE – Florida Business and Workforce Competitiveness Trust Fund

Mr. Scott share with the Board regarding the advantages in working and training in the skilled trades industry.

Mr. Beasley additionally shared with the Board on recent meetings related to the skill trades primarily in aviation. He stressed the importance of steering and/or training the youth population on the various opportunities afforded in this particular industry.

Mr. Beasley also noted the following recommendation for Quick Response Training.

There being no further business to come before the Board, the meeting adjourned at 11:02am.



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: SFWIB CHAIRMAN'S REPORT

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

N/A

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 4A

AGENDA ITEM SUBJECT: SFWIB EXECUTIVE DIRECTOR'S REPORT

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND: N/A

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 5A

AGENDA ITEM SUBJECT: U.S. DEPARTMENT OF LABOR EMPLOYMENT & TRAINING ADMINISTRATION URBAN STRATEGY INITIATIVE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

The U.S. Department of Labor's Employment and Training Administration, Atlanta Regional Office has launched the startup of the Urban Strategy Initiative. The regional office has invited a select group of local area directors throughout the region to participate in this endeavor. The initiative will bring together eight local directors initially to shape the initiative along with regional support to develop a cohesive urban strategy that can be duplicated by each local director to serve businesses and participants in their urban environments.

To support the team of directors, the Regional Office has organized a cadre of Federal staff as point persons to work with the directors in specialized areas such as collaborating with other Federal partners, engaging external partners/Community-Based Organizations, and integrating the unique issues of the long-term unemployed into the strategy. The regional team will focus on helping directors establish a platform to share ideas and build the urban strategy, and a team member will also specialize in working with directors to develop Customer Center Design strategies which will become part of the overall strategy.

The U.S. Department of Labor envision the creation of a team of leaders implementing an innovative strategy that connects businesses and participants to the workforce in new and exciting ways. This dynamic team would become consultants for other local areas in and outside the regions that are facing challenges getting the hard to serve connected to meaningful employment and collaborating to compete for grant funding that supports the urban strategy.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT

U.S. Department of Labor

Employment and Training Administration
Sam Nunn Atlanta Federal Center
Room 6M12 – 61 Forsyth Street S.W.
Atlanta, Georgia 30303



December 13, 2017

Mr. Rick Beasley
Executive Director
CareerSource South Florida
2nd Floor
833 6th Street
Miami Beach, Florida 33139

Dear Mr. Beasley:

The U.S. Department of Labor's Employment and Training Administration, Atlanta Regional Office is proud to announce the startup of the Urban Strategy Initiative. We are inviting a select group of local area directors throughout the region to participate in this endeavor. The initiative will bring together eight local directors initially to shape the initiative along with regional support to develop a cohesive urban strategy that can be duplicated by each local director to serve businesses and participants in their urban environments.

To support the team of directors, the Regional Office has organized a cadre of Federal staff as point persons to work with the directors in specialized areas such as collaborating with other Federal partners, engaging external partners/Community-Based Organizations, and integrating the unique issues of the long-term unemployed into the strategy. The regional team will focus on helping directors establish a platform to share ideas and build the urban strategy, and a team member will also specialize in working with directors to develop Customer Centered Design strategies which will become part of the overall strategy.

A special enhancement to this initiative is the inclusion of Maher & Maher, a well-known change-management consulting firm. Federal staff and Maher & Maher consultants will help organize the initiative, document barriers that directors might face in getting the hard to serve individuals employed, facilitate discussions with other Federal partners, and convene discussions with special interest groups, to include private funding organizations.

We envision the creation of a team of leaders implementing an innovative strategy that connects business and participants to the workforce in new and exciting ways. This dynamic team would become consultants for other local areas in and outside the region that are facing challenges getting the hard to serve connected to meaningful employment and collaborating to compete for grant funding that supports the urban strategy.

Director Beasley, you are cordially invited to be one of the Local Area Directors to participate in this initiative. Please confirm your participation with Malcom Jackson jackson.malcom@dol.gov or (404) 302-5252.

Sincerely,

A handwritten signature in cursive script, appearing to read "L. Range".

Les Range
Regional Administrator



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 5B

AGENDA ITEM SUBJECT: SUMMER YOUTH INTERNSHIP PROGRAM

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Executive Committee recommends to the Board the approval to allocate an amount not to exceed \$1,500,000 in Temporary Assistance for Needy Families (TANF) funds to Miami-Dade County Public Schools for the Miami-Dade County Summer Youth Internship Program, as set forth below.

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Emphasize work-based learning and training**

BACKGROUND:

At the April 20, 2017 meeting, the South Florida Workforce Investment Board (SFWIB) approved funding to support the Together for Children Youth Initiative. The Together for Children Youth initiative includes a partnership with Miami-Dade County, The Children's Trust, Miami Dade County Public Schools (The School Board), the Foundation for New Education Initiatives, Inc., and the SFWIB. The initiative launched a Summer Youth Internship Program (SYIP) to provide employment opportunities to South Florida's future workforce, while decreasing crime within Miami-Dade County.

Together for Children is a coalition of government, education, business, law enforcement, justice, and funding entities that have joined together to leverage resources that promote youth safety and addresses the root cause of breaking the cycle of youth violence plaguing communities. The coalition of partners recruited a total of 2,176 youth for the SYIP.

The following are the program results for the 2017 SYIP:

- 1,712 youth completed the program.
- Of those completing the program, 75% (1,284) qualified for free/reduced lunch, 188 (11%) were youth with disabilities, 91 youth were previously truant and 27 were current English Language Learners.
- The program awarded over \$2.3 million in program stipends to interns, with 84% of stipend funding coming from Miami-Dade County, The Children's Trust and Career Source South Florida.

All participants that completed the program earned high school credits. An additional 48 youth received college credit through dual enrollment.

The SFWIB will partner with the Together for Children Youth Initiative, Miami-Dade County, The Children's Trust, The School Board, and the Foundation for New Education Initiatives, Inc., to continue the SYIP.

In an effort to assist the maximum number of youth possible, the coalition of partners will expand its SYIP to serve 3,000 youth for the 2018 SYIP. There will be a reasonable effort to enroll a minimum of 100 youth per county commission district.

The SFWIB will invest Temporary Assistance for the Needy Families (TANF) funds to cover summer youth employment activities and services for youth with barriers to employment, particularly those youth who's families are receiving cash assistance and or free and or reduced lunch.

The SYIP will provide participants ages 15-18 with 30 hours of work per week and receive a wage subsidy of \$1,237.50 over a five week period. In addition to receiving a wage subsidy participants will earn high school course credits and be given opportunity to earn college credits. The wage subsidy consists of the following:

- \$112 within the first week of the internship to cover transportation and other incidental expenses to help remove barriers that may prohibit participation; and
- Two subsequent payments of \$562.75 each.

These funds will be distributed via direct deposit through collaboration with the South Florida Educational Federal Credit Union and the Foundation for New Education Initiatives, Inc.

The internships will to assist youth in obtaining needed skills while gaining a better understanding of the workplace by linking participants to employers that will provide work experience and career advice. The program is designed to provide entry-level positions with local businesses, the private sector, and community-based organizations. The program begins April 2018 and will end no later than August 2018.

In the following procurement process of Miami-Dade County Administrative Order No. 3-38, it is recommended that the SFWIB waive the competitive procurement as it recommended by the Executive Director that this is in the best interest of the SFWIB. A two-thirds (2/3) vote of a quorum present is required to waive the competitive procurement process and award Miami-Dade County Public Schools, an allocation not to exceed \$1,500,000 in Temporary Assistance for Needy Families Funds for the Summer Youth Internship Program.

FUNDING: Temporary Assistance for Needy Families

PERFORMANCE:	Maximum	Minimum
• Youth Participants	862	733
• Cost Per Intern	\$1,740	\$2,045

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 5C

AGENDA ITEM SUBJECT: ACCEPTENCE OF NATIONAL EMERGENCY GRANT (NEG) FUNDS AND ALLOCATE NEG FUNDS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Executive Committee recommends to the Board the approval accept \$117,978 in in Workforce Innovation and Opportunity Act (WIOA) funding for Hurricane Maria and to allocate the WIOA funds, as set forth below

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Develop specific programs and initiatives**

BACKGROUND:

On January 4, 2018, the SFWIB received a Department of Economic Opportunity (DEO) Notice of Grant Award/Fund Availability (NFA) for the Governor's Challenge WIOA funding, as a result of Local Workforce Development Area (LWDA) 23 absorbing a significant number of evacuees from the severely decimated island of Puerto Rico and the Virgin Islands, following Hurricane Maria.

The SFWIB in partnership with the South Florida Puerto Rican Chamber of Commerce, Inc., will utilize this funding to address the employment and training needs of these displaced individuals. It is recommended the Executive Committee approve to allocate the NEG funds:

- South Florida Puerto Rican Chamber of Commerce - \$30,000
- Participant Cost (Subsidized Employment - \$76,180
- Administrative Cost - \$11,798

The South Florida Puerto Rican Chamber of Commerce, Inc. will be connecting local employers and developing employment opportunities for the evacuees of Puerto Rico and the Virgin Islands.

The role of the SFWIB will be to provide time-limited funding assistance to the South Florida Puerto Rican Chamber of Commerce to support recruitment, job development and placement efforts for eligible individuals as determined by the SFWIB.

In following the procurement process of Miami-Dade County, Administrative Order No. 3-38, it is recommend that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of the SFWIB. A two-third (2/3) vote of quorum present is required to waive the competitive procurement process and award the South Florida Puerto Rican Chamber of Commerce, Inc. an allocation not to exceed \$30,000 in Workforce Innovation and Opportunity Act (WIOA) funds to serve evacuees from the Puerto Rico and the Virgin Islands, following Hurricane Maria.

FUNDING: Workforce Innovation and Opportunity Act Funds

PERFORMANCE:

Number of Placed into Jobs - 75

Cost Per Placement -\$1,400

Average Wage -\$12.50

Net Economic Benefit-\$24,600

Return-On-Investments -\$17.57

Economic Impact - 1,845,000

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 6A

AGENDA ITEM SUBJECT: FINANCIAL REPORT

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

The Finance and Efficiency Council's primary goal is to work to ensure that the Board is in good financial health, its assets are protected, and its resources are used appropriately and accounted for sufficiently. Accordingly, the attached un-audited financial report for the month of December 2017 is being presented for review by the Board members.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 6B

AGENDA ITEM SUBJECT: ACTIVITY REPORT -- INTERNAL MONITORING RESULTS

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

At its December 19, 2013 meeting, the Audit Committee members requested that staff include a monitoring activity report at subsequent meetings. Accordingly, SFWIB staff prepared the attached Internal Fiscal Monitoring Activity Report for Program Year 2017-2018, for the period of November 23, 2017 through January 25, 2018.

The report is a summary of the Service Providers monitored, and findings resulting from the internal fiscal monitoring activities.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CareerSource South Florida (CSSF) Board of Directors Meeting February 15, 2018
Office of Continuous Improvement (OCI) Fiscal Unit
Fiscal Monitoring Activity Report from November 23, 2017 to January 25, 2018
Program Year 17-18

Contract Type	Contract Amount	Amount Disallowed	Findings/Deficiencies	Repeat Findings
Adults Mankind Organization, Inc. (AMOR)				
Refugee Employment and Training Program (RET)	\$ 1,945,578	\$ 12.06	A weakness in the segregation of accounting duties was identified; the Executive Director is authorized to sign checks on behalf of the organization, but also has unrestricted access and authority to process and authorize transactions in the accounting system, review bank reconciliations, and financial reporting.	No
In-School Youth	\$ 387,529	\$ 190.04	AMOR's Accounting Policies and Procedures indicated employee loans would not be accepted without prior Board of Directors approval; however, AMOR received three (3) loans from the Executive Director and her husband, prior to obtaining documented approval from the Board of Directors.	No
Out of School Youth	\$ 557,670	\$ 473.37	AMOR did not maintain copies of images or legal copies cancelled checks. Subsequently, OCI was provided with copies of cancelled checks in order to review the signatures of authorized check signers and endorsements of payees for checks issued for sampled expenditures.	No
Summer Youth Employment - City of Miami Gardens	\$ 350,000	\$ -	AMOR requested and received reimbursement from CSSF for expenditures which had not been incurred and paid prior to the request for reimbursement as required; this has resulted in disallowances.	Yes
			AMOR erroneously billed CSSF a portion of its monthly expense mobile telephone service as well as unallowable costs; unallowable costs were not recorded as such in compliance with federal regulations.	No
			Sampled payments for operating expenditures were not remitted to vendors in a timely.	Yes
			AMOR incorrectly recorded expenses to the Accounts Payable general ledger account as a debit; therefore, the Aged Accounts Payable Schedule showed a negative balance, not in compliance with the executed contracts and Generally Accepted Accounting Principles (GAAP).	No
			AMOR did not have an established unallowable costs account in the general ledger to properly identify, track and record unallowable costs in its accounting system.	No
			Sampled payments to vendors were not supported by properly executed contracts and adequate documentation.	No
			Recordkeeping issues were identified with AMOR's sampled financial internal forms, as they were consistently incomplete or contained incorrect vendors' information, therefore, defeating the purpose of the forms.	No
			AMOR's Cost Allocation Plan (CAP) did not include the methodology used to allocate the cost for common areas of its facilities; in addition, the allocation methodology utilized for postage expenditures was not in accordance with the methodology described in the CAP.	No
			AMOR incurred an overdraft fee of \$35.00 in November 2016, which is an unallowable cost, but the fee was not recorded in the unallowable costs general ledger account.	No
			As of November 30, 2016, the bank reconciliation for the Wells Fargo Bank account ending in #1371 showed a negative adjusted balance of \$3,414.57 .	No
			Bank reconciliations, although signed, were not dated by the preparer or the reviewer; therefore, it could not be determined if reconciliations were prepared and reviewed timely or if internal control procedures were adhered to.	Yes
			AMOR's interbank transfers were not recorded in the accounting system timely.	No
			AMOR did not display the required Health Insurance Portability and Accountability Act (HIPAA) notices at its facility.	No
			A sampled employee's personnel file did not include the Individual Non-Disclosure and Confidentiality Certification Form.	No
			At the time of review, sampled employees' personnel files did not include required documentation or included erroneous and incomplete information related to The Department of Homeland Security United States Citizenship and Immigration Services (USCIS) – Employment Eligibility Verification Form I-9 (Form I-9), the Department of the Treasury Internal Revenue Service Employee's Withholding Allowance Certificate Form W-4 (Form W-4), The Affidavit of Good Moral Character, employee evaluations, and signed job descriptions.	No
			Current sampled employees did not complete Tier-1 Certification, and for new hires were not completed within 90 days of hire.	No
			Timesheets for sampled employees were not dated by the supervisor as evidence of review.	No
			Sampled employees' time code shown on the timesheets and Personal Activity Reports (PARs) did not agree to the time codes documented in the payroll register.	No
			Required reports were submitted late or not submitted to CSSF.	No
			AMOR's Personnel Policies and Procedures did not indicate the correct contact information for knowledge or reasonable suspicion of reporting abuse, neglect and exploitation, not in compliance Florida Statutes, and the executed RET contract.	No

CareerSource South Florida (CSSF) Board of Directors Meeting February 15, 2018
Office of Continuous Improvement (OCI) Fiscal Unit
Fiscal Monitoring Activity Report from November 23, 2017 to January 25, 2018
Program Year 17-18

Contract Type	Contract Amount	Amount Disallowed	Findings/Deficiencies	Repeat Findings
Arbor E & T, LLC (Arbor), a subsidiary of ResCare, Inc. - Refugee Files Review				
Refugee Employment and Training Program	\$1,098,190	None	The review and tests of the referrals and employment information for seventy (70) sampled RET clients' case files, did not reveal any discrepancies. CSSF and OCI would like to commend Arbor on doing a good job with the completeness, accuracy and legitimacy of documentation maintained in the RET clients' case files sampled, the validity and accuracy of the referrals and placements, as well as the information recorded on the RET Placement Forms, for program year 2016-2017 reviewed.	No
Community Coalition, Inc. (CC) - Refugee Files Review				
Refugee Employment and Training Program	\$950,987	\$ 1,200.00	The review and tests of the referrals and employment information for thirty (30) sampled RET clients' case files for program year 2016-2017 reviewed, revealed one (1) case, Community Coalition claimed and received payment for a temporary and/or seasonal placement, which did not count toward monthly placement benchmark. The performance measure in the amount of \$1,200.00 was disallowed.	No
Cuban-American National Council, Inc. (CNC) - Refugee Files Review				
Refugee Employment and Training Program	\$947,155	None	The review and tests of the referrals and employment information for twenty (20) sampled RET clients' case files, did not reveal any discrepancies. CSSF and OCI would like to commend CNC on doing a good job with the completeness, accuracy and legitimacy of documentation maintained in the RET clients' case files sampled, the validity and accuracy of the referrals and placements, as well as the information recorded on the RET Placement Forms, for program year 2016-2017 reviewed.	No
The School Board of Miami-Dade County (MDCPS)				
Summer Youth Internship Program (SYIP)	\$581,000	None	Sampled student timesheets were incomplete, they were missing the signature of the MDCPS Instructional Supervisors.	No
Youth Co-Op, Inc./ City of Homestead Summer Youth Employment Program				
Summer Youth Employment Program (SYEP)	\$120,000	None	Internal control weaknesses were identified within YCOP's payroll process and documentation; sampled youth participants' Sign-in and sign-out logs/Timesheets were dated by the worksite supervisors prior to the pay period end date; therefore, defeating the purpose of the supervisory review and approval procedures.	No
			A sampled full-time employee's (FTE) Personnel Activity Reports (PARs) did not document all activities or hours equivalent to an FTE, not in compliance with federal regulation and the executed contract.	No
OFFICE OF MANAGEMENT AND BUDGET (OMB) TITLE 2, US CODE OF FEDERAL REGULATIONS (CFR), PART 200 REVIEWED				
Final Management Decision Letters issued: Arbor E & T, LLC., and Cuban-American National Council, Inc.				
PLAN OF CORRECTIVE ACTIONS (POCA) REVIEWED				
Adults Mankind Organization, Inc., City Year, Inc., Community Coalition, Inc., Cuban American National Council, Inc. and Lutheran Services of Florida, Inc.				



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 6C

AGENDA ITEM SUBJECT: APPROVAL TO ADJUST 2017-18 BUDGET FOR THE ACTUAL AWARDS AND CARRY-FORWARD FUNDS.

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Finance and Efficiency Council recommends to the Board the approval to adjust the 2017/18 budget for the actual awards received and carry-forward amounts adjustments.

STRATEGIC GOAL: **CELEBRATED, BENCHMARK LEADER IN BEST PRACTICES**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

On June 15, 2017, the SFWIB approved the fiscal year 2017/18 budget. The approved budget included an estimated \$17,431,552 in carry-forward funds and \$47,942,625 in new funding. Following the end of the fiscal year, once the audit was complete and final figures confirmed, it was determined that actual carry-forward dollars \$ 17,598,453. Also, once the notice of funds available were received, the actual funding was \$48,032,130.

Please find attached a table summarizing the adjustments to the carry-forward and new funding.

FUNDING: WIA Adult, Youth and Dislocated Worker Programs, Wagner Peyser, Refugee Employment Program, and other DEO Funding.

PERFORMANCE: N/A

ATTACHMENT

Carryover Funding Analysis

DESCRIPTION	New Funding Adjustment	Carryover Adjustment
WIOA ADULT PY16	\$ -	\$ 110,307.14
WIOA ADULT PY17	\$ (372,320.00)	\$ -
AWI-DVER PY17 July-Sept	\$ -	\$ -
DEO-DVER PY17 Oct-June	\$ 11,226.00	\$ -
WIOA DISLOCATED WORKER PY16	\$ -	\$ (481,908.00)
WIOA DISLOCATED WORKER PY17	\$ 317,955.00	\$ -
SNAP July-Sept PY2017	\$ -	\$ -
SNAP Oct-June PY2017	\$ (102,065.77)	\$ -
AWI-LVER PY17 July-Sept	\$ -	\$ -
AWI-LVER PY17 Oct-June	\$ (1,161.00)	\$ -
TRADE ADJUSTMENT ASSISTANCE ADMIN JULY-JUNE	\$ 8,133.00	\$ -
DEO-UC PY17	\$ -	\$ -
DEO-UC PY17 Reemployment Assistance Program	\$ 34,110.00	\$ -
RESEA	\$ -	\$ 378,968.45
Performance Inentives	\$ -	\$ (50,948.00)
DEO-WAGNER PEYSER PY16	\$ -	\$ 876,835.30
DEO-WAGNER PEYSER PY17	\$ (118,908.00)	\$ -
Performance Incentives	\$ -	\$ -
WELFARE TRANSITION PY17	\$ -	\$ -
WELFARE TRANSITION PY18	\$ 100.00	\$ -
WIOA YOUTH PY16	\$ -	\$ (651,886.73)
WIOA YOUTH PY17	\$ 312,436.00	\$ -
Performance Incentives	\$ -	\$ -
REFUGEE	\$ -	\$ (14,467.11)
INCENTIVE	\$ -	\$ -
TOTALS	\$ 89,505.23	\$ 166,901.05



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 6D

AGENDA ITEM SUBJECT: ACCEPTANCE OF FUNDS FROM THE CITY OF HOMESTEAD

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Finance Efficiency Council recommends to the Board the approval to accept \$50,000 from the City of Homestead for a Summer Youth Employment Program for the youth of Homestead, as set forth below.

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Emphasize work-based learning and training**

BACKGROUND:

At its June 15, 2017 meeting, the South Florida Workforce Investment Board (SFWIB) approved the City of Homestead Summer Youth Employment Program (SYEP) to provide summer youth employment opportunities to 61 youth between the ages of 14 to 18. The SYEP will provide youth residents within the City of Homestead with employment opportunities to assist in obtaining needed skills while gaining a better understanding of the workplace.

A total of 632 Homestead youth showed interest in the SYEP last year. Of the 632 interested youth, 279 youth (44 percent) were income eligible for the program. A total of 311 youth (49 percent) were not qualified for the program and 42 youth (seven percent) did not complete the registration process. Eighty percent of the participating youth received free and/ or reduced lunch. Fourteen percent of the participants received Temporary Assistance for Needy Families

The program will begin with a 20 hour Work Readiness training, where youth will be provided Job Preparation skills such as resume building, mock interviews, how to complete a job application, financial literacy, life and time management. Youth will have an opportunity to meet employers and become familiar with the on-boarding process through hands-on experience. Youth will also receive financial literacy from Miami- Dade County Credit Union and information related to budgeting and investing.

As a part of the partnership, the City of Homestead will provide \$50,000 to the SFWIB; and the SFWIB will provide matching funds. The program will provide employment and team building opportunities to the City's future workforce.

FUNDING: City of Homestead

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 6E

AGENDA ITEM SUBJECT: ACCEPTANCE OF FUNDS FROM THE CITY OF MIAMI GARDENS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Finance Efficiency Council recommends to the Board the approval to accept \$150,000 from the City of Miami Gardens for a Summer Youth Employment Program for the youth of Miami Gardens, as set forth below.

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Emphasize work-based learning and training**

BACKGROUND:

At its June 15, 2017 meeting, the South Florida Workforce Investment Board (SFWIB) approved the City of Miami Gardens Summer Youth Employment Program (SYEP) to provide summer youth employment opportunities to 171 youth between the ages of 14 to 18. The SYEP will provide youth residents within the City of Miami Gardens with employment opportunities to assist in obtaining needed skills while gaining a better understanding of the workplace.

A total of 1,774 Miami Gardens youth showed interest in the SYEP last year. Of the 1,774 interested youth, 1,006 (57 percent) were income eligible for the program. A total of 657 youth (37 percent) were not qualified for the program and 111 (six percent) did not complete the registration process. Seventy-one percent of the participating youth received free and/or reduced lunch. Ten percent of the participants were receiving Temporary Assistance for Needy Families (TANF).

The program will begin with a 20 hour Work Readiness training, where youth will be provided Job Preparation skills such as resume building, mock interviews, how to complete a job application, financial literacy, life and time management. Youth will have an opportunity to meet employers and become familiar with the on-boarding process through hands on experience. Youth will also receive financial literacy from Miami-Dade County Credit Union, and information related to budgeting and investing.

As a part of the partnership, the City of Miami Gardens will provide \$150,000 to the SFWIB; and the SFWIB will provide matching funds. The program will provide employment and team building opportunities to the City's future workforce.

FUNDING: City of Miami Gardens

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 7A

AGENDA ITEM SUBJECT: NEW TRAINING PROVIDER AND PROGRAM

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Global Talent and Competitiveness Council recommends to the Board the approval of a New Training Provider and Program, as set forth below.

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Improve credential outcomes for job seekers**

BACKGROUND:

In accordance with Section 122 of the Workforce Innovation and Opportunity Act, regional workforce boards are permitted to independently develop criteria for the selection and subsequent eligibility of Training Providers and programs. The South Florida Workforce Investment Board (SFWIB) developed processes to evaluate an applicant's programmatic capabilities.

On behalf of the Adaptive Construction Solutions, Inc. (ACSI) Apprenticeship Program, Mr. Carlos Pulido submitted an application to become an SFWIB Eligible Training Provider. The ACSI submitted the Training Provider eligibility documentation for review. SFWIB staff completed the review process and is presenting to the Global Talent and Competitiveness Council for a recommendation to the Board for approval.

Below is the request to become a Training Provider and program addition(s) for review and approval of the Council.

New Request(s) to be added as a Training Provider and Program:

1. Adaptive Construction Solutions, Inc. GNJ

New Program(s): Reinforcing Ironworker Concrete – Certificate of Completion of Apprenticeship

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



State Board of Education

Marva Johnson, *Chair*
Andy Tuck, *Vice Chair*
Members
Gary Chartrand
Ben Gibson
Tom Grady
Rebecca Fishman Lipsey
Michael Olenick

Pam Stewart
Commissioner of Education

Rod Duckworth, Chancellor
Career and Adult Education

October 13, 2017

Mr. Carlos Pulido, Chairman
Adaptive Construction Solutions, Inc. GNJ (2018-FL-69774)
4575 Oakes Road
Davie, Florida 33314

Dear Mr. Pulido:

The standards for Adaptive Construction Solutions, Inc. GNJ (Program Number 2018-FL-69774), were approved and registered by the Department of Education, Division of Career and Adult Education effective this date. The original copy of the standards is retained for the state file.

We appreciate your interest in the apprenticeship system and look forward to your continued support.

Sincerely,

Richard E. Norman III, Program Director
Apprenticeship

RN/pw

Enclosures

cc: Ms. Betsy Wickham, Bureau Chief
Ms. Valvery Hillsman

STANDARDS OF APPRENTICESHIP

FOR

Adaptive Construction Solutions, Inc. GNJ

2018-FL-69774

REGISTERED BY

**FLORIDA DEPARTMENT OF EDUCATION
DIVISION OF CAREER AND ADULT EDUCATION –
APPRENTICESHIP**

Standards of Apprenticeship

for

Occupation / Trade	Term of Training in Hours	NAICS Code	DOT Code	RAPIDS Code (4 digit trade #)	SOC Code
Reinforcing Ironworker Concrete	4000	238120	801.684-026	0471R	47-2171.00

PROGRAM SPONSOR

Adaptive Construction Solutions, Inc. GNJ

JURISDICTIONAL AREA

Broward
(counties)

Time Based Program: Yes No
Competency Based Program: Yes No
Hybrid Program: Yes No
VA Approval Requested: Yes No
Vocational Education Linkage: Yes No

SIGNATURE PAGE

PROGRAM NAME: Adaptive Construction Solutions, Inc. GNJ

ADDRESS: 4575 Oakes Road, Davie, FL 33314

PHONE: 832-619-1175

FAX: N/A

EMAIL ADDRESS: carlos.pulido@acstexas.com

Carlos Pulido

Chairman [*]

Date

8/30/17

Scottie LeBlanc

Secretary [**]

Date

8/30/17

COMMITTEE MEMBERS

[Print Name, Title, and Affiliation for Each. Designate Labor or Management if this is a Joint Program]

MEMBER [*]

Carlos Pulido- Managing Director
Adaptive Construction Solutions

MEMBER [**]

Scottie LeBlanc-Apprenticeship Program Director
Adaptive Construction Solutions

MEMBER

Jennifer Nix-President
Shelby Erectors, Inc.
954-275-3123

MEMBER

Jack Nix-President
JVN Construction Management, Inc.
954-275-3768

MEMBER

MEMBER

SIGNATURE AUTHORITY

FOR COMMITTEE Carlos Pulido

Name (Please Type)

(Signature)

Title: Managing Director

Affiliation: Adaptive Construction Solutions

REVIEWED BY:

Valery Hillsman
Name Valery Hillsman
Apprenticeship & Training Representative

8/30/17

Date

RECEIVED

AUG 29 2017

FLDOE - APPRENTICESHIP
REGION 5

REVIEWED

APPROVED

REGISTERED

FLORIDA DEPARTMENT OF EDUCATION
DIVISION OF CAREER AND ADULT EDUCATION - APPRENTICESHIP

[Signature]
Authorized Official - Registration Agency

Date

10/13/17

RECEIVED

SEP 14 2017

Certificate of Registration

Florida Department of Education

Division of Career and Adult Education

ADAPTIVE CONSTRUCTION SOLUTIONS, INC. GNJ

Issued in recognition of the above program, in the trade(s) of

Reinforcing Ironworker Concrete

registered with the Division of Career and Adult Education, Apprenticeship, as part of the National Apprenticeship Program
in accordance with the standards recommended by the

Florida Apprenticeship Advisory Council

October 13, 2017

Registration Date



Chancellor for Career and Adult Education



Program Director of Apprenticeship

2018-FL-69774



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 7B

AGENDA ITEM SUBJECT: TECHHIRE SUMMER BOOT CAMPS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Global Talent and Competitiveness Council recommends the Board the approval to allocate an amount not to exceed \$800,000 in Temporary Assistance for Needy Families (TANF) funds for the CareerSource South Florida TechHire Summer Boot Camps Program, as set forth below.

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Emphasize work-based learning and training**

BACKGROUND:

On June 15, 2017, the South Florida Workforce Investment Board (SFWIB) approved the first CareerSource South Florida TechHire Summer Boot Camp program. The TechHire Summer Boot Camp initiative began on June 19, 2017 and provided 465 youth ages 15-22 with the skills to become entry-level professionals in high demand Information Technology (IT) careers.

TechHire summer boot camps are designed to enhance our future workforce in the IT Industry by connecting youth participants to both traditional and nontraditional educational resources. This includes a mix of accelerated learning programs, such as gaming and coding, web development, Comp TIA A+, Auto CAD, and other innovative channels.

In partnership with Miami-Dade County Public Schools, the boot camps will be offered in two, five-week sessions. The first session is June 18, 2018 through July 20, 2018; and the second session from July 9, 2018 through August 10, 2018. The boot camps will be held throughout Miami-Dade County at various Miami-Dade County Public Schools.

Youth participants completing the program will receive a \$300.00 stipend; and an additional \$200.00 stipend will be provided upon passing the certification exam and obtaining a credential.

FUNDING: Temporary Assistance for Needy Families

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 7C

AGENDA ITEM SUBJECT: TECHHIRE CENTER

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Global Talent and Competitiveness Council recommends to the Board the approval to allocate an amount not to exceed \$114,010 to establish a TechHire Center, as set forth below.

STRATEGIC GOAL: **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

STRATEGIC PROJECT: **Close the digital skills gap**

BACKGROUND:

On March, 9, 2016, the White House announced Miami-Dade County as one of two "TechHire" communities designed in the State of Florida; representing the TechHire community in the South Florida. The designation is the result of an aggressive push by Miami-Dade County Mayor Carlos Gimenez, the South Florida Workforce Investment Board (SFWIB), Arnie Girnun, Co-Chair TechHire, Miami LaunchCode, the Beacon Council, a group of employers, and accelerated training providers worked together to solidify the county's standing as an information technology training and hiring hub. The TechHire initiative is a bold multi-sector initiative and call to action to empower Americans with the skills they need.

The SFWIB has partnered with the Opa-Locka Community Development Cooperation (OLCDC) to establish a TechHire Center to be located at 780 Fisherman Street, 2nd floor, Opa-Locka, FL 33054. The building has ample parking and is accessible by bus. The TechHire center will occupy approximately 3,000 square feet and will accommodate approximately 35 individuals at a time. The center is expected to serve approximately 200 youth and adults over the next year with a vision to grow and serve more than 300 in year two.

The TechHire center will make sophisticated technology accessible to many Opa-Locka residents for the first time, as well as, empower area youth to use the technology to obtain jobs and achieve better futures. The TechHire Center will be set-up with computer tables classroom style, and equipped with computers, Microsoft Office Suite, and anti-virus software, smartboards, and access to Internet and WiFi services to provide members of the Opa-Locka community with resources and knowledge to foster their technological, entrepreneurial and creative talents.

As part of the partnership with OLCDC, SFWIB will provide \$114,010 to purchase computer equipment, and internet access. The OLCDC will provide the space, staff and will be responsible for the operational expenses.

FUNDING: All Workforce Funding Streams

PERFORMANCE:

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 7D

AGENDA ITEM SUBJECT: RECOMMENDATION TO APPROVE THE AUTORIZATION FOR SFWIB STAFF TO RELEASE AN RFP FOR THE SELECTION OF WORKFORCE SERVICE PROVIDERS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Global Talent Competitiveness Council recommends to the Board the approval authorizing staff to release a Request for Proposal (RFP) to provide Workforce Services for Program Year PY 2018-2019, as set forth below.

STRATEGIC GOAL: **STRENGTHEN THE ONE-STOP DELIVERY SYSTEM**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

The current Workforce Services Providers were competitively procured to provide Workforce Services in Workforce Development Area 23 for PY2017 to 2018. Subsequent to their awards at the June 2017 SFWIB Board Meeting, two of the award recipients have either reduced or recinded their request to provide workforce services. As a result of which, SFWIB was granted authorization to directly provide workforce service. That authorization will expire on June 30, 2018.

Therefore, staff recommends to the Global Talent Competitiveness Council to recommend to the Board the approval for staff to issue a RFP to solicit Workforce Services for PY2018 to 2019.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 7E

AGENDA ITEM SUBJECT: TECHLAUNCH@ FLORIDA VOCATIONAL INSTITUTE SUMMER CODING BOOT CAMP

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Global Talent and Competiveness Council recommends to the board the approval to allocate an amount not to exceed \$28,995 in Temporary Assistance for needy Families (TANF) funds to Florida Vocational Institute, as set forth below.

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Emphasize work-based learning and training**

BACKGROUND:

In partnership with the Films Arts and Culture Entrepreneurship (FACE) Employment and Training Program, TechLaunch@ Florida Vocational Institute (FVI) will provide Coding training to students in the FACE Employment and Training Program. Through this collaborative effort, youth will develop a mobile app that will be used to navigate conference information, available resources, and an outlet to social media for Urgent Inc.'s annual Youth Economic Development Conference.

FACE is designed to fuel the Creative Design and Information Technology industries identified in Miami-Dade County by the Beacon Council's One Community One Goal Initiative. The program's successful innovative design connects youth with career mentors and introduces them to new occupational skills. Students develop a work readiness portfolio which grows their professional network, as they transition from high school to post-secondary education and enter the workforce.

Between 2016-2024, more than 3,200 new tech jobs are projected to become available in Miami-Dade County, with an additional 2,409 jobs opening due to attrition. This summer coding bootcamp program will offer youth participants the fastest paths to these jobs, by providing them with the skills they need in order to be in the talent pool of future IT professionals.

TechLaunch@ FVI Summer Coding Boot Camp will provide training to twenty-four (24) youth ages 14-18 from within the city of Miami South East Overtown Park West Community Redevelopment Agency (CRA) for seven (7) weeks beginning June 11, 2018- July 27, 2018. The bootcamp will be held at Urgent's Center for Empowerment and Education, 1000 NW 1st Avenue Suite 100, Miami, Florida 33136.

Upon successful completion of the program, each youth will receive a certificate of completion and be prepared for the Microsoft Exam 98-383: Introduction to Programming using HTML and CSS (Cascading Style Sheets).

In following the procurement process of Miami-Dade County, Administrative Order No. 3-38, it is recommend that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of the SFWIB. A two-third (2/3) vote of quorum present is required to waive the competitive procurement process and award the Florida Vocational Institute an allocation not to exceed \$28,995 in Temporary Assistance for needy Families (TANF) funds to train FACE participants.

FUNDING: Temporary Assistance for Needy Families (TANF)

PERFORMANCE: N/A

ATTACHMENT

Tech Youth Employment & Training

AGENCY INFORMATION

Name: URGENT, Inc.

FEIN:65-0516506

Address: 1000 NW 1st Ave. Ste. 100 Miami, FL 33136

Phone: 786-581-7821

Fax: 866-811-7778

Email: office@urgentinc.org

URL: www.urgentinc.org

Contact Person: Saliha Nelson

Cell: 305-205-4605

Email: saliha@urgentinc.org

Program/Project Title:

Program: Film Arts & Culture Coding Entrepreneurship (FACE) Employment and Training Program. The FACE youth employment and training program is designed to fuel the Creative Design, Tourism & Hospitality and Information Technology growth industries identified for Miami Dade County by the Beacon Council and One Community One Goal. The program's successful innovative design is an apprentice/internship hybrid model that blends work readiness, occupation skill building and project based learning. Youth will develop supportive connections with career mentors and their peers, master new occupational skills, develop a work readiness portfolio and grow their professional network as they transition from high school to post-secondary education and enter the workforce, often for the first time. The experience will be enhanced with a 2-day youth economic development conference and FACE community expo to showcase interns' accomplishments.

Grant Request:

Grant funds are requested to support the **Technology Training Component** of Urgent's Film Arts & Culture Coding Entrepreneurship (FACE) Youth Employment and Training Program, the premier pipeline for talent development originating from the inner city of the Historic Black Community of Overtown, Miami, once known as the, "Harlem of the South."

Project Goals:

The goals of FACE are to help youth:

- Develop workplace responsibility and learn about workplace realities
- Establish professional contacts for future employment and mentoring
- Establish positive work habits and attitudes
- Learn technical skills that will be invaluable for future jobs
- Understand what education opportunities are available that will lead to a career in their chosen career pathway

Rationale

Community Need: Overtown Miami, FL is designated a Targeted Urban Area by Miami-Dade County, a Local Targeted Area by the City of Miami, a targeted community of CareerSource S.FL the local Workforce Investment Board and is designated a Community Redevelopment Area due to chronic

conditions of slum, blight, crime and poverty. The US Census ACS estimates for 2007-2012 indicate that Overtown’s population of 10,090 includes 7,925 persons who are low-to moderate income, and account for 78.5% of the population.

Youth Unemployment: Moreover, the US Bureau of Labor Statistics (Nov 2013) reports the black youth unemployment rate for ages 16-19 is 393% higher than the national unemployment rate (35.5% vs. 7.3% respectively). As of the 2012 Census, only 54% of eligible workers age 16+ are in the labor force in Miami-Dade County. Within Overtown, the unemployment rate stands at 14.8% almost double the City of Miami rate. For Overtown youth between the ages of 16-19, the unemployment rate jumps up to just over 28.7%, more than three times the City of Miami average (ACS 2008-2012 5yr Estimate).

Participant Need: The most recent participant profile indicates that 75% of students are eligible to receive free or reduced lunch.

Project Implementation

Target Participants: Targeted for participation are 15 high school youth between the ages of 14-18 from within the City of Miami South East Overtown Park West Community Redevelopment Agency (CRA)/Overtown boundaries and neighboring communities.

Participant Eligibility: The program has already enrolled a pool of 60 high school youth between the ages of 14-18 residing in the SEOPW CRA boundaries, Overtown zip code 33136 and/or attend Booker T. Washington Senior High School.

Program Completion: Based on historical data, 95% of youth are expected to successfully complete their internship.

Program Sites: The program’s base of operations will be conducted at Urgent’s Center for Empowerment and Education, 1000 NW 1st Ave. Suite 100 Miami, FL 33136. Auxiliary work and training sites will be used as necessary.

Table 1- Program Implementation Schedule

Activity	June	July
Summer Technology Internships Begin	X	
Summer Technology Internships End		X

Summer Operations: The technology training will run for 7 weeks beginning June 11, 2018 - July 27, 2018.

Summer Implementation:

Duration-7 Weeks

Frequency- Daily, M-TH

Intensity- 4 hours

Core Technology Training Activities

Summer Coding Bootcamp for the Youth Economic Development Conference.

During this program students will be introduced to HTML, CSS and JavaScript and build the following projects:

1. A professional profile page for themselves. Example: <http://thewizbang.com/>
2. A website for a business of their choice, which they are then free to sell. Example: <http://anthonyfalzon-law.com/>
3. A simple pong game. Example: <http://lookblu.fvi-grad.com/pong/>
4. A web-based whack-a-mole game.
5. **A collaborative effort to develop a mobile app that shows information for the Urgent Inc annual Youth Economic Development Conference.**

The above examples were developed by actual TechLaunch students.

Industry Certifications

In addition to the deep learning the summer program will prepare students for Microsoft Exam 98-383: Introduction to Programming using HTML and CSS.

Training Partner: Urgent, Inc. has developed many community partners, industry professionals and entrepreneurs who are committed to working with youth through this project. The partnerships included in the project are identified below in the Partnership Table.

Partnerships Table:

Partner	Agency Description	Role in Program Implementation
TechLaunch@FVI	South Florida’s leading community focused career oriented coding and cybersecurity bootcamp	Role: Technology Career Training

Staffing Plan:

Urgent, Inc. has the resources, experience and established network of partners to successfully implement the proposed program. Urgent has established a solid management plan to ensure that the stated goal, objectives and outcomes of the project are met and that there are sufficient staff with experience to implement the program. **The management of the FACE program will continue to be managed by the Project Director (PT), Program Coordinator (FT) and Intern Payroll Manager (PT).**

Staffing Table

Position	FT/P T	Qualifications	Duties
Project Director	PT	Education: >Masters in Education + 5 yrs. experience	Administers Project operations, develops resources to support goals and plans for project sustainability. Responsible for program oversight, planning, development, implementation, budget

		<p>Other:</p> <ul style="list-style-type: none"> >Leadership skills >Excellent organizational and communication skills 	<p>management, program efficiency and effectiveness, contract compliance; builds community partnerships in order to enhance program; monitors service delivery for continuous quality improvement, attends community partnership meetings, provides active leadership and facilitates youth leadership council meetings.</p>
Program Coordinator	FT	<p>Education:</p> <ul style="list-style-type: none"> >BA/BS required + 4 years' experience >Childcare Center Directors Credential <p>Other:</p> <ul style="list-style-type: none"> >Excellent communication skills >Ability to Schedule, manage and work without direct supervision >Good organization skills 	<p>The Program Coordinator oversees the day to day implementation of program activities, manages, develops and provides training and technical assistance to project staff; monitors contract deliverables, including participant progress and retention in the program; performs data entry into SAMIS to produce accurate project reports in a timely manner, serves as the liaison to occupational training providers and project partners, facilitates classroom instruction as needed, plans and chaperones field trips, performs other duties as assigned by the Director.</p>
Intern Payroll Manager	PT	<p>Bachelor's Degree from an accredited college or university in Finance/Accounting /Business or closely related field, plus 5 years related work experience</p>	<p>The Intern Payroll Manager (Manager) will set-up all payroll, review timesheets and approve pay. Manager will coordinate payroll schedule with funder. As Interns' pay is a main driver of this program the Manager will ensure participants & staff will be paid accurately and on time. The Intern Payroll manager will also manage and maintain the financial accounts for the grant program in the accounting system including recognition of grant receivables & expenditures. 50% of time will be dedicated to this project. Qualifications: Minimum Bachelor's Degree and 5 years related experience</p>

Financial Considerations

Summer cohort for HTML, CSS programming and mobile web page development for the **Youth Economic Development Conference**.

Cost is \$28,995

1. Full educational delivery and support for up to 24 participants
2. Certification exams for the Microsoft Exam 98-383: Introduction to Programming using HTML and CSS
3. Resources including but not limited to treehouse monthly membership.

Performance Measurement:

The program uses the Continuous Improvement Model (CIP) to measure whether services are being delivered well and to ensure the collection of ongoing data. The CIP model consists of three core focus areas 1) Continuing and targeted professional development and training, 2) Coaching and monitoring to ensure successful implementation on site and 3) Data collection and analysis to document program strengths, weaknesses and student progress.

In addition, interns will be assessed at the beginning and end of the program. Outcome measures and tools will include:

- 1) Outcome: (85%) of youth improve 21st Century Work Skills

Indicators:

- Youth development communication skills
- Youth work effectively in groups
- Youth develop critical thinking and decision-making skills
- Youth are aware of their interests and abilities
- Youth develop knowledge about occupations

Data Source: Casey Life Skills Assessment, Sub scales- Work & Study; Life & Career Education Planning; Work Portfolio

- 2) Outcome: (85%) of youth improve work readiness/employability skills

Indicators:

- Youth develop positive work habits

Data Source: Casey Life Skills Assessment, Sub scales- Work & Study; Life & Career Education Planning; Work Portfolio



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 8A

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

STRATEGIC PROJECT: **Improve employment outcomes**

BACKGROUND:

For Program Year 2017-18, the Refugee Employment and Training (RET) Program Contractors assisted in placing a total of 1,712 refugee job seekers into employment from October 1, 2017 through January 31, 2018, as compared to 2,677 for the same period in the previous year. This is an overall placement decrease of 36 percent.

For the RET Program, the Year-to-Date performance statistics reveal that there are 2,178 refugee jobseekers currently enrolled in the RET Program.

Through the efforts of the Performance Improvement Team (PIT), the RET Program Contractors and SFWIB staff continues to work diligently to enhance the quality of services offered to refugee job seekers and overall performance improvement.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 8B

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD AND JOB PLACEMENTS UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Conduct an analysis of Career Centers**

BACKGROUND:

The Balanced Scorecard measures the performance of the region's Service Partners. The report for Program Year 2017-18, is from July 1, 2017 through January 31, 2018.

The region's Balanced Scorecard Job Placements Year-to-Date (YTD) summary report, for the period of July 1, 2017 through January 31, 2018, shows the Region had a total of 22,377 job placements; which is 33.6 percent below the minimum standard and 36.3 percent below the maximum standard.

- One of the 14 Workforce Services contracts, Transition, Inc. Offender Services, met or exceeded their minimum YTD Job Placements standard. Although the minimum standard was not met, two of the remaining 13 Workforce Services contracts, Hialeah Downtown and Perrine, also achieved greater than 80% of their target goal.
- One of the 14 Workforce Services contracts, Transition, Inc. Offender Services met or exceeded their maximum YTD Job Placements standard. Although the maximum standard was not met, two of the remaining 13 Workforce Services contracts, Hialeah Downtown and Perrine, also achieved greater than 80% of their target goal.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

Regional

Performance			
	Process Quality Measures	Standard	Region
1	Training Completion Rate	70%	90.19%
2	Training Completion Placement Rate	70%	91.36%
3	Training Related Placements	70%	94.59%
4	Number of Training Enrollments	1,155	847
5	CAP Participation Rate	50%	31.24%
6	CAP Entered Employment Rate	40%	40.83%
7	WP Entered Employment Rate	50%	26.97%
8	Short-Term Veterans EER	50%	14.78%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%
10	Employers Served	13,020	10,798
11	Employer Services (Level 1)	8,270	7,174
12	Jobs Openings Filled Rate	65%	42.47%
13	Referral Job Skills Match Average	80%	89.44%
Outcome Measures			
14	Employment (Obtained and Direct)	35,112	22,377
15	Employed 2nd Qtr After Exit	90%	46%
16	Employed 4th Qtr After Exit	90%	52%
17	Average Days to Employment	145	238
17a	DJP Average Days to Employment	60	110
17b	Obtained Average Days to Employment	167	266
18	Employment Average Wage	\$14.58	\$11.20
19	Cost Per Placement	\$566.18	\$439.61
20	Net Economic Benefit	\$29,177.02	\$22,848.47
21	Return on the Investment	\$51.53	\$52.05

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

Arbor E&T, LLC

Hialeah Downtown center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	100.0%
2	Training Completion Placement Rate	70%	91.36%	91.67%
3	Training Related Placements	70%	94.59%	100.0%
4	Number of Training Enrollments	84	847	87
5	CAP Participation Rate	50%	31.24%	58.93%
6	CAP Entered Employment Rate	40%	40.83%	55.65%
7	WP Entered Employment Rate	50%	26.97%	26.69%
8	Short-Term Veterans EER	50%	14.78%	10.87%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Employers Served	958	10,798	1,275
11	Employer Services (Level 1)	608	7,174	920
12	Jobs Openings Filled Rate	65%	42.47%	41.61%
13	Referral Job Skills Match Average	80%	89.44%	96.31%
Outcome Measures				
14	Employment (Obtained and Direct)	2,793	22,377	2,468
15	Employed 2nd Qtr After Exit	90%	46%	45%
16	Employed 4th Qtr After Exit	90%	52%	47%
	17 Average Days to Employment	145	238	228
	17a DJP Average Days to Employment	60	110	90
	17b Obtained Average Days to Employment	167	266	275
18	Employment Average Wage	\$14.58	\$11.20	\$11.20
19	Cost Per Placement	\$526.25	\$439.61	\$383.09
20	Net Economic Benefit	\$29,216.95	\$22,848.47	\$22,909.58
21	Return on the Investment	\$55.52	\$52.05	\$59.80

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

City of Miami

City of Miami center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	100.0%
2	Training Completion Placement Rate	70%	91.36%	100.0%
3	Training Related Placements	70%	94.59%	100.0%
4	Number of Training Enrollments	63	847	168
5	CAP Participation Rate	50%	31.24%	19.86%
6	CAP Entered Employment Rate	40%	40.83%	35.79%
7	WP Entered Employment Rate	50%	26.97%	26.78%
8	Short-Term Veterans EER	50%	14.78%	21.95%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Employers Served	791	10,798	1,121
11	Employer Services (Level 1)	503	7,174	897
12	Jobs Openings Filled Rate	65%	42.47%	42.07%
13	Referral Job Skills Match Average	80%	89.44%	84.51%
Outcome Measures				
14	Employment (Obtained and Direct)	2,303	22,377	1,388
15	Employed 2nd Qtr After Exit	90%	46%	33%
16	Employed 4th Qtr After Exit	90%	52%	35%
	17 Average Days to Employment	145	238	302
	17a DJP Average Days to Employment	60	110	171
	17b Obtained Average Days to Employment	167	266	316
18	Employment Average Wage	\$14.58	\$11.20	\$10.78
19	Cost Per Placement	\$517.07	\$439.61	\$784.70
20	Net Economic Benefit	\$29,226.13	\$22,848.47	\$21,645.39
21	Return on the Investment	\$56.52	\$52.05	\$27.58

CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

CSSF

Carol City center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	100.0%
2	Training Completion Placement Rate	70%	91.36%	100.0%
3	Training Related Placements	70%	94.59%	100.0%
4	Number of Training Enrollments	98	847	21
5	CAP Participation Rate	50%	31.24%	15.8%
6	CAP Entered Employment Rate	40%	40.83%	31.28%
7	WP Entered Employment Rate	50%	26.97%	21.79%
8	Short-Term Veterans EER	50%	14.78%	11.48%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
10	Employers Served	1,143	10,798	494
11	Employer Services (Level 1)	726	7,174	174
12	Jobs Openings Filled Rate	65%	42.47%	10.93%
13	Referral Job Skills Match Average	80%	89.44%	90.37%
Outcome Measures				
14	Employment (Obtained and Direct)	3,332	22,377	1,557
15	Employed 2nd Qtr After Exit	90%	46%	32%
16	Employed 4th Qtr After Exit	90%	52%	24%
	17 Average Days to Employment	145	238	281
	17a DJP Average Days to Employment	60	110	126
	17b Obtained Average Days to Employment	167	266	291
18	Employment Average Wage	\$14.58	\$11.20	\$13.06
19	Cost Per Placement	\$522.94	\$439.61	\$324.22
20	Net Economic Benefit	\$29,220.26	\$22,848.47	\$26,834.34
21	Return on the Investment	\$55.88	\$52.05	\$82.76

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

CSSF

Florida Keys center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	100.0%
2	Training Completion Placement Rate	70%	91.36%	66.67%
3	Training Related Placements	70%	94.59%	100.0%
4	Number of Training Enrollments	63	847	13
5	CAP Participation Rate	50%	31.24%	21.43%
6	CAP Entered Employment Rate	40%	40.83%	35.71%
7	WP Entered Employment Rate	50%	26.97%	33.63%
8	Short-Term Veterans EER	50%	14.78%	38.89%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Employers Served	1,001	10,798	277
11	Employer Services (Level 1)	636	7,174	105
12	Jobs Openings Filled Rate	65%	42.47%	21.68%
13	Referral Job Skills Match Average	80%	89.44%	91.39%
Outcome Measures				
14	Employment (Obtained and Direct)	1,022	22,377	478
15	Employed 2nd Qtr After Exit	90%	46%	61%
16	Employed 4th Qtr After Exit	90%	52%	66%
	17 Average Days to Employment	145	238	152
	17a DJP Average Days to Employment	60	110	79
	17b Obtained Average Days to Employment	167	266	175
18	Employment Average Wage	\$14.58	\$11.20	\$14.41
19	Cost Per Placement	\$1,399.92	\$439.61	\$934.44
20	Net Economic Benefit	\$28,343.28	\$22,848.47	\$29,037.53
21	Return on the Investment	\$20.25	\$52.05	\$31.07

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

CSSF

Miami Beach center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	ND
2	Training Completion Placement Rate	70%	91.36%	0.0%
3	Training Related Placements	70%	94.59%	0.0%
4	Number of Training Enrollments	42	847	2
5	CAP Participation Rate	50%	31.24%	34.78%
6	CAP Entered Employment Rate	40%	40.83%	35.48%
7	WP Entered Employment Rate	50%	26.97%	21.75%
8	Short-Term Veterans EER	50%	14.78%	5.81%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
10	Employers Served	452	10,798	249
11	Employer Services (Level 1)	287	7,174	123
12	Jobs Openings Filled Rate	65%	42.47%	8.62%
13	Referral Job Skills Match Average	80%	89.44%	89.75%
Outcome Measures				
14	Employment (Obtained and Direct)	1,316	22,377	393
15	Employed 2nd Qtr After Exit	90%	46%	0%
16	Employed 4th Qtr After Exit	90%	52%	0%
	17 Average Days to Employment	145	238	190
	17a DJP Average Days to Employment	60	110	100
	17b Obtained Average Days to Employment	167	266	206
18	Employment Average Wage	\$14.58	\$11.20	\$14.33
19	Cost Per Placement	\$526.96	\$439.61	\$495.18
20	Net Economic Benefit	\$29,216.24	\$22,848.47	\$29,309.14
21	Return on the Investment	\$55.44	\$52.05	\$59.19

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

CSSF

North Miami Beach center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	91.67%
2	Training Completion Placement Rate	70%	91.36%	60.0%
3	Training Related Placements	70%	94.59%	100.0%
4	Number of Training Enrollments	119	847	27
5	CAP Participation Rate	50%	31.24%	34.73%
6	CAP Entered Employment Rate	40%	40.83%	43.5%
7	WP Entered Employment Rate	50%	26.97%	19.87%
8	Short-Term Veterans EER	50%	14.78%	14.69%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Employers Served	1,328	10,798	1,217
11	Employer Services (Level 1)	843	7,174	865
12	Jobs Openings Filled Rate	65%	42.47%	18.08%
13	Referral Job Skills Match Average	80%	89.44%	88.18%
Outcome Measures				
14	Employment (Obtained and Direct)	3,871	22,377	1,711
15	Employed 2nd Qtr After Exit	90%	46%	63%
16	Employed 4th Qtr After Exit	90%	52%	44%
	17 Average Days to Employment	145	238	269
	17a DJP Average Days to Employment	60	110	134
	17b Obtained Average Days to Employment	167	266	264
18	Employment Average Wage	\$14.58	\$11.20	\$12.02
19	Cost Per Placement	\$521.79	\$439.61	\$342.54
20	Net Economic Benefit	\$29,221.41	\$22,848.47	\$24,651.99
21	Return on the Investment	\$56.00	\$52.05	\$71.97

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

CSSF

Opa Locka center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	100.0%
2	Training Completion Placement Rate	70%	91.36%	100.0%
3	Training Related Placements	70%	94.59%	100.0%
4	Number of Training Enrollments	28	847	4
5	CAP Participation Rate	50%	31.24%	16.26%
6	CAP Entered Employment Rate	40%	40.83%	26.8%
7	WP Entered Employment Rate	50%	26.97%	26.43%
8	Short-Term Veterans EER	50%	14.78%	9.09%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
10	Employers Served	356	10,798	119
11	Employer Services (Level 1)	226	7,174	45
12	Jobs Openings Filled Rate	65%	42.47%	13.46%
13	Referral Job Skills Match Average	80%	89.44%	91.85%
Outcome Measures				
14	Employment (Obtained and Direct)	1,036	22,377	343
15	Employed 2nd Qtr After Exit	90%	46%	45%
16	Employed 4th Qtr After Exit	90%	52%	38%
	17 Average Days to Employment	145	238	251
	17a DJP Average Days to Employment	60	110	164
	17b Obtained Average Days to Employment	167	266	261
18	Employment Average Wage	\$14.58	\$11.20	\$11.76
19	Cost Per Placement	\$521.23	\$439.61	\$421.56
20	Net Economic Benefit	\$29,221.97	\$22,848.47	\$24,032.37
21	Return on the Investment	\$56.06	\$52.05	\$57.01

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

Cuban American National Council

South Miami

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	75.0%
2	Training Completion Placement Rate	70%	91.36%	66.67%
3	Training Related Placements	70%	94.59%	100.0%
4	Number of Training Enrollments	28	847	3
5	CAP Participation Rate	50%	31.24%	4.85%
6	CAP Entered Employment Rate	40%	40.83%	22.0%
7	WP Entered Employment Rate	50%	26.97%	35.23%
8	Short-Term Veterans EER	50%	14.78%	23.08%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
10	Employers Served	272	10,798	321
11	Employer Services (Level 1)	173	7,174	223
12	Jobs Openings Filled Rate	65%	42.47%	24.85%
13	Referral Job Skills Match Average	80%	89.44%	88.56%
Outcome Measures				
14	Employment (Obtained and Direct)	791	22,377	384
15	Employed 2nd Qtr After Exit	90%	46%	0%
16	Employed 4th Qtr After Exit	90%	52%	0%
	17 Average Days to Employment	145	238	174
	17a DJP Average Days to Employment	60	110	111
	17b Obtained Average Days to Employment	167	266	181
18	Employment Average Wage	\$14.58	\$11.20	\$12.73
19	Cost Per Placement	\$526.51	\$439.61	\$395.02
20	Net Economic Benefit	\$29,216.69	\$22,848.47	\$26,078.38
21	Return on the Investment	\$55.49	\$52.05	\$66.02

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

Edison Courts

Edison center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	ND
2	Training Completion Placement Rate	70%	91.36%	ND
3	Training Related Placements	70%	94.59%	ND
4	Number of Training Enrollments		847	ND
5	CAP Participation Rate	50%	31.24%	ND
6	CAP Entered Employment Rate	40%	40.83%	ND
7	WP Entered Employment Rate	50%	26.97%	29.03%
8	Short-Term Veterans EER	50%	14.78%	ND
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	ND
10	Employers Served		10,798	3
11	Employer Services (Level 1)		7,174	2
12	Jobs Openings Filled Rate	65%	42.47%	ND
13	Referral Job Skills Match Average	80%	89.44%	85.56%
Outcome Measures				
14	Employment (Obtained and Direct)	0	22,377	ND
15	Employed 2nd Qtr After Exit	90%	46%	ND
16	Employed 4th Qtr After Exit	90%	52%	ND
	17 Average Days to Employment	145	238	135
	17a DJP Average Days to Employment	60	ND	ND
	17b Obtained Average Days to Employment	167	266	129
18	Employment Average Wage	\$14.58	\$11.20	\$12.04
19	Cost Per Placement		\$439.61	ND
20	Net Economic Benefit		\$22,848.47	ND
21	Return on the Investment		\$52.05	ND

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

Transition Inc

Transition Offender Service center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	82.86%
2	Training Completion Placement Rate	70%	91.36%	50.0%
3	Training Related Placements	70%	94.59%	100.0%
4	Number of Training Enrollments	70	847	54
5	CAP Participation Rate	50%	31.24%	0.0%
6	CAP Entered Employment Rate	40%	40.83%	0.0%
7	WP Entered Employment Rate	50%	26.97%	49.93%
8	Short-Term Veterans EER	50%	14.78%	27.27%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Employers Served	499	10,798	243
11	Employer Services (Level 1)	317	7,174	182
12	Jobs Openings Filled Rate	65%	42.47%	76.84%
13	Referral Job Skills Match Average	80%	89.44%	89.68%
Outcome Measures				
14	Employment (Obtained and Direct)	511	22,377	592
15	Employed 2nd Qtr After Exit	90%	46%	20%
16	Employed 4th Qtr After Exit	90%	52%	9%
	17 Average Days to Employment	145	238	215
	17a DJP Average Days to Employment	60	110	165
	17b Obtained Average Days to Employment	167	266	222
18	Employment Average Wage	\$14.58	\$11.20	\$10.54
19	Cost Per Placement	\$1,675.23	\$439.61	\$1,198.63
20	Net Economic Benefit	\$28,067.97	\$22,848.47	\$20,719.79
21	Return on the Investment	\$16.75	\$52.05	\$17.29

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

Youth Co-Op

Homestead center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	100.0%
2	Training Completion Placement Rate	70%	91.36%	100.0%
3	Training Related Placements	70%	94.59%	90.0%
4	Number of Training Enrollments	84	847	61
5	CAP Participation Rate	50%	31.24%	43.41%
6	CAP Entered Employment Rate	40%	40.83%	50.0%
7	WP Entered Employment Rate	50%	26.97%	37.11%
8	Short-Term Veterans EER	50%	14.78%	38.71%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Employers Served	926	10,798	608
11	Employer Services (Level 1)	588	7,174	417
12	Jobs Openings Filled Rate	65%	42.47%	82.12%
13	Referral Job Skills Match Average	80%	89.44%	92.51%
Outcome Measures				
14	Employment (Obtained and Direct)	2,702	22,377	2,113
15	Employed 2nd Qtr After Exit	90%	46%	40%
16	Employed 4th Qtr After Exit	90%	52%	59%
	17 Average Days to Employment	145	238	159
	17a DJP Average Days to Employment	60	110	62
	17b Obtained Average Days to Employment	167	266	227
18	Employment Average Wage	\$14.58	\$11.20	\$9.11
19	Cost Per Placement	\$523.83	\$439.61	\$341.47
20	Net Economic Benefit	\$29,219.37	\$22,848.47	\$18,600.67
21	Return on the Investment	\$55.78	\$52.05	\$54.47

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

Youth Co-Op

Little Havana center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	100.0%
2	Training Completion Placement Rate	70%	91.36%	100.0%
3	Training Related Placements	70%	94.59%	100.0%
4	Number of Training Enrollments	98	847	56
5	CAP Participation Rate	50%	31.24%	37.23%
6	CAP Entered Employment Rate	40%	40.83%	32.76%
7	WP Entered Employment Rate	50%	26.97%	27.83%
8	Short-Term Veterans EER	50%	14.78%	20.27%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Employers Served	1,077	10,798	1,144
11	Employer Services (Level 1)	684	7,174	603
12	Jobs Openings Filled Rate	65%	42.47%	25.01%
13	Referral Job Skills Match Average	80%	89.44%	88.23%
Outcome Measures				
14	Employment (Obtained and Direct)	3,143	22,377	2,237
15	Employed 2nd Qtr After Exit	90%	46%	58%
16	Employed 4th Qtr After Exit	90%	52%	47%
	17 Average Days to Employment	145	238	223
	17a DJP Average Days to Employment	60	110	97
	17b Obtained Average Days to Employment	167	266	239
18	Employment Average Wage	\$14.58	\$11.20	\$10.74
19	Cost Per Placement	\$528.54	\$439.61	\$410.13
20	Net Economic Benefit	\$29,214.66	\$22,848.47	\$21,924.49
21	Return on the Investment	\$55.27	\$52.05	\$53.46

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

Youth Co-Op

Northside center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	79.17%
2	Training Completion Placement Rate	70%	91.36%	100.0%
3	Training Related Placements	70%	94.59%	100.0%
4	Number of Training Enrollments	119	847	128
5	CAP Participation Rate	50%	31.24%	41.02%
6	CAP Entered Employment Rate	40%	40.83%	34.19%
7	WP Entered Employment Rate	50%	26.97%	32.44%
8	Short-Term Veterans EER	50%	14.78%	7.65%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Employers Served	1,357	10,798	1,158
11	Employer Services (Level 1)	862	7,174	668
12	Jobs Openings Filled Rate	65%	42.47%	42.62%
13	Referral Job Skills Match Average	80%	89.44%	83.95%
Outcome Measures				
14	Employment (Obtained and Direct)	3,955	22,377	1,917
15	Employed 2nd Qtr After Exit	90%	46%	59%
16	Employed 4th Qtr After Exit	90%	52%	84%
	17 Average Days to Employment	145	238	298
	17a DJP Average Days to Employment	60	110	172
	17b Obtained Average Days to Employment	167	266	318
18	Employment Average Wage	\$14.58	\$11.20	\$10.55
19	Cost Per Placement	\$522.08	\$439.61	\$585.73
20	Net Economic Benefit	\$29,221.12	\$22,848.47	\$21,358.89
21	Return on the Investment	\$55.97	\$52.05	\$36.47

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

Youth Co-Op

Perrine center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	84.09%
2	Training Completion Placement Rate	70%	91.36%	100.0%
3	Training Related Placements	70%	94.59%	93.75%
4	Number of Training Enrollments	112	847	132
5	CAP Participation Rate	50%	31.24%	39.31%
6	CAP Entered Employment Rate	40%	40.83%	42.63%
7	WP Entered Employment Rate	50%	26.97%	18.83%
8	Short-Term Veterans EER	50%	14.78%	10.19%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Employers Served	1,326	10,798	1,363
11	Employer Services (Level 1)	842	7,174	1,173
12	Jobs Openings Filled Rate	65%	42.47%	58.79%
13	Referral Job Skills Match Average	80%	89.44%	90.45%
Outcome Measures				
14	Employment (Obtained and Direct)	3,864	22,377	3,383
15	Employed 2nd Qtr After Exit	90%	46%	80%
16	Employed 4th Qtr After Exit	90%	52%	78%
	17 Average Days to Employment	145	238	279
	17a DJP Average Days to Employment	60	110	115
	17b Obtained Average Days to Employment	167	266	343
18	Employment Average Wage	\$14.58	\$11.20	\$11.56
19	Cost Per Placement	\$520.27	\$439.61	\$335.08
20	Net Economic Benefit	\$29,222.93	\$22,848.47	\$23,707.43
21	Return on the Investment	\$56.17	\$52.05	\$70.75

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CSSF Balanced Scorecard Report

Report Date: 7/1/2017 To 1/31/2018

Youth Co-Op

West Dade center

Performance				
	Process Quality Measures	Standard	Region	Center
1	Training Completion Rate	70%	90.19%	94.44%
2	Training Completion Placement Rate	70%	91.36%	100.0%
3	Training Related Placements	70%	94.59%	80.0%
4	Number of Training Enrollments	147	847	91
5	CAP Participation Rate	50%	31.24%	48.79%
6	CAP Entered Employment Rate	40%	40.83%	42.2%
7	WP Entered Employment Rate	50%	26.97%	23.15%
8	Short-Term Veterans EER	50%	14.78%	26.67%
9	WIOA Adult & Dislocated Worker EER	98%	100.0%	100.0%
10	Employers Served	1,534	10,798	1,206
11	Employer Services (Level 1)	975	7,174	777
12	Jobs Openings Filled Rate	65%	42.47%	64.58%
13	Referral Job Skills Match Average	80%	89.44%	96.14%
Outcome Measures				
14	Employment (Obtained and Direct)	4,473	22,377	3,413
15	Employed 2nd Qtr After Exit	90%	46%	66%
16	Employed 4th Qtr After Exit	90%	52%	70%
	17 Average Days to Employment	145	238	232
	17a DJP Average Days to Employment	60	110	110
	17b Obtained Average Days to Employment	167	266	239
18	Employment Average Wage	\$14.58	\$11.20	\$11.97
19	Cost Per Placement	\$530.24	\$439.61	\$345.77
20	Net Economic Benefit	\$29,212.96	\$22,848.47	\$24,558.07
21	Return on the Investment	\$55.09	\$52.05	\$71.02

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SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 8C

AGENDA ITEM SUBJECT: CONSUMER REPORT CARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Improve credential outcomes for job seekers**

BACKGROUND:

The South Florida Workforce Investment Board (SFWIB) Individual Training Account (ITA) Policy requires the monitoring of the performance of SFWIB approved Training Vendors. Accordingly, staff developed and implemented the Consumer Report Card Tool. The tool is an online report that updates ITA performance on a daily basis. The goal of the tool is to function as an "ITA Consumer Report Card", enabling the consumer (participant) as well as the Career Advisor the ability to check on the success of individual programs and to evaluate the economic benefit per placement by program.

The attached Program Year (PY) 2017-2018 Consumer Report Card table, dated October 6, 2017, indicates that the South Florida Workforce Investment Board generated \$1,962,753.80 of wages into the South Florida regional economy. For every dollar spent on training, SFWIB obtained a return of \$3.29. Ninety-three percent of training services participants completed classroom training. Of those completing training, ninety-one percent have obtained employment with an average wage of \$16.63. Ninety-four percent of the participants were placed in a training-related occupation. The net economic benefit per placement is \$26,523.70.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Consumer Report Card

07/01/2017 - 06/30/2018

Training Agent	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Benefit		Net Economic Benefit Per Placement	Value Added per Placement
							Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
Compu-Med Vocational Career Corp - Hialeah	3	3	3	100.00 %	3	100.00 %	\$ 3,046.08	\$ 9,138.23	\$ 3,046.08	\$ 8.10	\$ 16,848.00	\$ 13,801.92	\$ 4.53
Compu-Med Vocational Careers Corp - Miami	1	1	1	100.00 %	1	100.00 %	\$ 1,061.10	\$ 1,061.10	\$ 1,061.10	\$ 10.00	\$ 20,800.00	\$ 19,738.90	\$ 18.60
Dade Institute of Technology - Main Campus	3	3	2	66.67 %	2	100.00 %	\$ 4,591.67	\$ 13,775.00	\$ 6,887.50	\$ 14.79	\$ 30,763.20	\$ 23,875.70	\$ 3.47
Florida Vocational Institute	3	3	3	100.00 %	2	66.67 %	\$ 8,070.58	\$ 24,211.75	\$ 8,070.58	\$ 10.42	\$ 21,666.67	\$ 13,596.08	\$ 1.68
Life-Line Med Training -Main Campus	1	1	1	100.00 %	1	100.00 %	\$ 5,000.00	\$ 5,000.00	\$ 5,000.00	\$ 12.00	\$ 24,960.00	\$ 19,960.00	\$ 3.99
Management Resources College	3	3	3	100.00 %	3	100.00 %	\$ 3,318.25	\$ 9,954.75	\$ 3,318.25	\$ 24.83	\$ 51,653.33	\$ 48,335.08	\$ 14.57
Metropolitan Trucking and Technical Institute	7	4	2	50.00 %	2	100.00 %	\$ 1,809.11	\$ 7,236.43	\$ 3,618.22	\$ 21.56	\$ 44,844.80	\$ 41,226.58	\$ 11.39
Miami-Dade College	4	2	1	50.00 %	1	100.00 %	\$ 2,335.10	\$ 4,670.19	\$ 4,670.19	\$ 12.00	\$ 24,960.00	\$ 20,289.81	\$ 4.34
New Horizons	28	28	26	92.86 %	25	96.15 %	\$ 9,285.71	\$ 260,000.00	\$ 10,000.00	\$ 16.95	\$ 35,256.80	\$ 25,256.80	\$ 2.53
Sullivan & Cogliano Training Centers, Inc. Kendall	3	3	3	100.00 %	3	100.00 %	\$ 6,604.67	\$ 19,814.00	\$ 6,604.67	\$ 11.32	\$ 23,552.53	\$ 16,947.87	\$ 2.57
The Academy -- Fort Lauderdale Campus	1	1	1	100.00 %	1	100.00 %	\$ 7,029.99	\$ 7,029.99	\$ 7,029.99	\$ 24.29	\$ 50,523.20	\$ 43,493.21	\$ 6.19
The Academy -- Miami Campus	29	28	27	96.43 %	25	92.59 %	\$ 9,243.05	\$ 258,805.48	\$ 9,585.39	\$ 17.85	\$ 37,128.77	\$ 27,543.38	\$ 2.87
The CDL School, Inc.	1	1	1	100.00 %	1	100.00 %	\$ 1,250.00	\$ 1,250.00	\$ 1,250.00	\$ 13.00	\$ 27,040.00	\$ 25,790.00	\$ 20.63
	87	81	74	91.36 %	70	94.59 %	\$ 7,371.12	\$ 597,060.77	\$ 8,068.39	\$ 16.63	\$ 34,592.09	\$ 26,523.70	\$ 3.29



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 8D

AGENDA ITEM SUBJECT: CAREERSOURCE SOUTH FLORIDA CUSTOMER SERVICE SURVEY

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

The South Florida Workforce Investment Board (SFWIB) monitors the performance of contracted service providers to ensure accuracy in reporting and compliance with all applicable laws and regulations. Recent events in other Workforce Development Areas (WDA) prompted SFWIB staff to re-evaluate the manner in which Direct Job Placements (DJP) are monitored as well as to ensure jobseekers are receiving quality services.

An analysis was conducted and shows that although contracted service providers are being correctly monitored to ensure federal compliance for DJP; the SFWIB did not monitor the accuracy of the services being recorded.

As a result, the following measures will be implemented to monitor staff assisted services that are recorded in association with a job placement:

- The Balanced Scorecard details page lists specific information related to each DJP. Therefore, the details page will be adjusted to display the date and the type of service last recorded prior to placement. The system will automatically flag all placements in which the registration, service, referral and placement dates are made within five calendar days. All future placements will be manually reviewed for accuracy and the services provided.
- For each Direct Job Placement recorded in the Employ Florida Marketplace, a survey will be automatically generated through the SFWIB computer system and emailed to jobseekers. The survey will be populated with job placement information specific to a jobseeker and asked four basic questions:
 1. Did you receive services at the designated CareerSource center location either in person or over the phone?
 2. Did the CareerSource center staff (staff member's name) provide you with a referral to this job?
 3. Were you satisfied with the services provided to you at the designated CareerSource center location?

4. Would you recommend CareerSource South Florida to other jobseekers?

If a response is not received within 48 hours, the system will automatically initiate a “robotic” call to the jobseeker advising them of the survey and requesting their feedback. The surveys are being sent to ensure a jobseeker actually received a referral, jobseeker satisfaction, and to ensure that the service providers are not obtaining placement information through inappropriate means.

The newly implemented processes are part of the SFWIB Strategic Plan to continuously improve accountability and service delivery within WDA 23.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Employment (Obtained and Direct)

Date Range From: 1/1/2018 To 1/29/2018

Career Center	First Name	Last Name	Days To Hire	Service Code	Staff	Placement Type	DJP Type	Company Name	Service Prior to Referral	WP Participation	Referral Date	Hire Date	Wage
Transition Offender Service center	Aaron	Hines	26	750	callowayd2	DJP	Offender	LA PROVENCE FRENCH BAKERY - WHOLESale LLC	113 Job Far	1/9/2018	1/9/2018	1/9/2018	10.00
Hialeah Downtown center	ABDIEL	RAMOS	4	750	reyese01	DJP	Universal	LIMOUSINES OF SOUTH FLORIDA, INC. - LSF SHUTTER	115 Resume Prep	1/8/2018	1/8/2018	1/8/2018	11.6
Perrine center	Abiel	Pelegrin	823	883	NEWHIREIMP ORT	OE		SOUTH EAST EMPLOYEE LEASING INC				1/5/2018	
Florida Keys center	Abigail	Barrett		883	NEWHIREIMP ORT			NICK_S NO NAME PUB, INC.				10/15/2017	
West Dade center	Abigail	Porter	216	750	morrism2	DJP	Universal	ALLIED BARTON SECURITY SERVICES DBA ALLIED UNIVERSAL				12/13/2017	12.00
Miami Beach center	ABIGAIL	SNYDER		883	NEWHIREIMP ORT	OE		MIAMI-DADE COUNTY PUBLIC SCHOOLS				1/17/2018	
Perrine center	Abner	Guzman	75	750	PONTER	DJP	WIA Adult/DW	SKY SHINE ENTERPRISES, LLC				12/27/2017	10.00
Perrine center	Abraham	Lopez	0	881	NEWHIREIMP ORT	OE		GROVE SERVICES INC				11/6/2017	
Perrine center	Ada	Grimal	222	883	NEWHIREIMP ORT			PALM AVE COIN LAUNDRY LLC				1/16/2018	
Carol City center	ADALBERTO	PEREZ	99	881	CSSFNHIMPO RT			R C HOME SHOWCASE INC				12/1/2017	
Carol City center	ADALGISA	GUEVARA	113	881	NEWHIREIMP ORT	OE		TED BAKER LIMITED				11/16/2017	



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/15/2018

AGENDA ITEM NUMBER: 8E

AGENDA ITEM SUBJECT: PERFORMANCE MONITORING FOR CAREERSOUTH SOUTH FLORIDA OPERATED CENTERS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Performance Council recommends to the Board to expand the contract with Anthony Brunson P.A. for Career Center Performance Monitoring for CareerSource South Florida operated centers, not to exceed \$70,000 as set forth below

STRATEGIC GOAL: **STRENGTHEN THE ONE-STOP DELIVERY SYSTEM**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

At its December 14, 2017 meeting, the South Florida Workforce Investment Board (SFWIB) approved to temporarily provide direct employment and training services for six Career Source locations. The approval were the result of United Migrant Opportunity Services/UMOS Inc. (UMOS) and Cuban American National Council, Inc. (CANC) notifying the SFWIB of the decision to terminate their respective contracts in Workforce Development Area 23.

Of the six CareerSource locations, four (Carol City, Opa-Locka, Key Largo, and Key West) were previously operated by UMOS and two (North Miami Beach and Miami Beach) by CANC.

Currently, the SFWIB Quality Assurance Unit monitors the placements and performance of all Service Providers currently operating the other nine CareerSource locations operating by the SFWIB, an outside auditor is required.

As a result, SFWIB staff recommends contracting with Anthony Brunson, P.A. whose contract extension was approved at the December 14, 2017 meeting, to include services for monitoring and authenticating the placements made by the CareerSource locations operating by the SFWIB. The negotiated rate would be at \$78 per hour, up to \$70,000 if services are required until the end of the fiscal year.

The item was brought before the Executive Committee at the 02/08/2018 meeting as an information item since negotiations were still underway at the time. SFWIB staff recommends the approval to contract with Anthony Brunson, P.A. for SFWIB career center performance mon

FUNDING: Workforce Innovation and Opportunity Act Adult, Dislocated Worker, Welfare Transition/TANF, Reemployment Services and Eligibility Assessment, Wagner Peyser.

PERFORMANCE: N/A

NO ATTACHMENT