



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
Thursday, April 20, 2017
9:30 A.M.

Doubletree by Hilton Miami Airport Hotel &
Convention Center
711 NW 72nd Avenue
Miami, Florida 33126

AGENDA

1. Call to Order and Introductions
2. Approval of Meeting Minutes
 - a. February 16, 2017
3. Chairman's Report
4. Executive Director's Report
 - a. Executive Director Update
 - b. DEO Appreciation Award Presentation
5. Executive Committee
 - a. Information – IT Penetration Audit Report Update
 - b. Information – 2015-2016 Performance Funding Model Award Update
 - c. Recommendation as to Approval to Allocate Funds to Miami-Dade County for the Summer Youth Internship Program
 - d. Recommendation as to Approval of a Workforce Innovation and Opportunity Act Secondary Placement Payment
6. Finance and Efficiency Council
 - a. Information – Financial Report – February 2017
 - b. Information – Bank Reconciliation – February 2017 & March 2017
 - c. Information – Fiscal and Programmatic Monitoring Activity Reports
 - d. Information – Audit Technical Review
 - e. Recommendation as to Approval to Accept Temporary Assistance for Needy Families Program Funds
 - f. Recommendation as to Approval to Accept Workforce Innovation and Opportunity Act Performance Incentive Funds

CareerSource South Florida is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."

- g. Recommendation as to Approval to Accept Wagner-Peyser Performance Incentive Funds
 - h. Recommendation as to Approval to Allocate Funds from the FY 2016-2017 Budget Reserve for The Work Number
 - i. Recommendation as to Approval to Adjust the FY 2016-2017 Budget
7. Global Talent and Competitiveness Council
- a. Information - Employed Worker Training (EWT) Update
 - b. Recommendation as to Approval to Allocate Funds to Transitions, Inc.
 - c. Recommendation as to Approval of Workforce Services Contractors
 - d. Recommendation as to Approval of Youth Services Contractors
8. Performance Council
- a. Information – Refugee Employment and Training Program Performance Overview
 - b. Information – Workforce Services Regional Performance Overview
 - c. Information – Youth Partners Regional Performance
 - d. Information – Consumer Report Card Update

CareerSource South Florida is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

AGENDA ITEM NUMBER: 2A

AGENDA ITEM SUBJECT: MEETING MINUTES

DATE: April 20, 2017 at 9:30AM
 Doubletree Hotel – Convention Center
 711 N.W. 72nd Avenue
 Miami, FL 33126

SFWIB MEMBERS IN ATTENDANCE	SFWIB MEMBERS NOT IN ATTENDANCE	SFW STAFF
<ol style="list-style-type: none"> 1. Bridges, Jeff <i>Chairperson</i> 2. Perez, Andre, <i>Vice-Chairman</i> 3. Adrover, Bernardo 4. Brecheisen Bruce 5. Brown, Clarence 6. Chi, Joe 7. Clayton, Lovey 8. Davis-Raiford, Lucia 9. Ferradaz, Gilda 10. Gaber, Cynthia 11. Garza, Maria 12. Gibson, Charles 13. Huston, Albert 14. Ludwig, Philipp 15. Manrique, Carlos 16. Maxwell, Michelle 17. Rod, Denis 18. Russo, Monica 19. West, Alvin 	<ol style="list-style-type: none"> 20. del Valle, Juan-Carlos 21. Datorre, Roberto 22. Diggs, Bill 23. Gazitua, Luis 24. Jordan, Barbara 25. Piedra, Obdulio 26. Regueiro, Maria C. 27. Roth, Thomas 28. Scott, Kenneth 29. Thurman, Karen 	<p>Beasley, Rick Alonso, Gus Almonte, Ivan Anderson, Frances Butkowski, Dennis Garcia, Christine Gomez, Maria Gonzalez, Frances Graham, Tomara Jean-Baptiste, Antoinette Kavehersi, Cheri Perrin, Yian Smith, Marian Smith, Robert</p> <p>Assistant County Attorney (s)</p> <p>Shaneka Graves - Miami-Dade County Attorney's office – SFWIB's Legal Counsel</p>

OTHER ATTENDEES	
<p>Banks, Theron – <i>Greater Miami Service Corp. (GMCC)</i></p> <p>Brito, Hilma – <i>ARBOR E& T Rescare, Inc.</i></p> <p>Collazo, Janet – <i>Cuban American National Council, Inc. (CNC)</i></p> <p>Cooper, Jaime – <i>New Horizons, Inc.</i></p> <p>Farinas, Irene – <i>Adults Mankind Organization (AMO)</i></p> <p>Flores, Oscar – <i>Computed Vocational Careers</i></p> <p>Lopez, Sonia - <i>Cuban American National Council, Inc. (CNC)</i></p>	<p>Mendez, Jesse – <i>Community Coalition, Inc.</i></p> <p>Perez- Borroto – Connie – <i>Youth Co-Op, Inc.</i></p> <p>Pichardo, Jorge – <i>Youth Co-Op, Inc.</i></p> <p>Prieto, Susana – <i>Future Tech Institute</i></p> <p>Rodriguez, Maria – <i>Youth Co-Op, Inc.</i></p> <p>Schmidt, Esteban – <i>AATI</i></p> <p>Urrutia, Humberto – <i>The Academy</i></p>

Agenda items are displayed in the order in which they were discussed.

1. Call to Order and Introductions

SFWIB Chairman, Jeff Bridges called the meeting to order at 9:40a.m and began with introductions. Quorum of members present had been achieved.

4. Executive Director’s Report

4.b. DEO Appreciation Award Presentation

On behalf of SFWIB, Chairman Bridges and Executive Director Rick Beasley presented an award to Ms. Lois Scott of the Department of Economic Opportunity (DEO) via video conference.

Ms. Lois Scott thanked SFWIB and staff.

2.a. Approval of SFWIB Meeting Minutes of December 15, 2016

Dr. Denis Rod moved the approval of SFWIB Meeting Minutes of December 15, 2016. Motion seconded by Ms. Gilda Ferradaz; **Motion Passed Unanimously**

4.a. Executive Director Update

Executive Director Rick Beasley presented his report.

5. Executive Committee

5a. Information – 2017/2018 WIOA Planning Estimates

Chairman Bridges introduced the item and Mr. Beasley further presented.

No further questions or discussions.

5.b. Information – IT Penetration Audit Services Update

Chairman Bridges introduced the item and Mr. Beasley further presented.

No further questions or discussions.

5.c. Information – Fiscal Audit Update

Chairman Bridges introduced the item and Mr. Beasley further presented.

No further questions or discussions.

5.d. Recommendation as to Approval to Release a Request for Proposal for the Selection of Workforce Services Providers

Chairman Bridges introduced the item and Mr. Beasley further presented.

Mr. Joe Chi moved the approval to Release a Request for Proposal for the Selection of Workforce Services Providers; Motion Seconded by Ms. Monica Russo; **Motion Passed Unanimously**

5.e. Recommendation as to Approval to Release a Request for Proposal for the Selection of youth Services Providers

Chairman Bridges introduced the item and Mr. Beasley further presented.

Mr. Bruce Brecheisen moved the approval to release a request for proposal for the selection of youth services providers. Motion seconded by Ms. Monica Russo; **Motion Passed Unanimously**

5.f. Recommendation as to Approval to Allocate Funds to the City of Miami

Chairman Bridges introduced the item and Mr. Beasley further presented.

Mr. Andy Perez moved the approval to Allocate Funds to the City of Miami. Motion seconded by Mr. Clarence Brown; **Motion Passed Unanimously**

6. Finance and Efficiency Council Meeting

6a. Information – Financial Report – December 2016

Chairman Bridges introduced the item. Mr. Beasley further presented the Financial Report detailing the following:

- No Budget Adjustments
- Training and Support Services – 24.6 versus 50%
- Other Programs and Contracts – Variance of 1.1% versus 50%

No further questions or discussions.

6b. Information – Bank Reconciliation – December 2016

Chairman Bridges introduced the item. Mr. Beasley further presented the Bank Reconciliation report.

Mr. Manrique inquired about findings and deficiencies and Mr. Beasley responded it would be later discussed.

6c. Information – Fiscal and Programmatic Monitoring Activity Reports

Chairman Bridges introduced the item and Mr. Beasley further presented. He further address concerns by Mr. Manrique from previous item.

6d. Recommendation as to Approval to Consider Options for SER Jobs for Progress North Miami Beach Center Workforce Services Contract

Chairman Bridges introduced the item and Mr. Beasley further presented by giving a brief background.

On behalf of the Finance and Efficiency Council, FEC Chairman Gibson noted into record the recommendation to terminate the contract (Motion).

Representative of SER-Jobs for Progress, Inc. (SER) appeared before the Board and presented.

Chairman Gibson noted that the Committee's decision still stands. He provided further details.

Mr. Clayton requested information as to the reason for contract termination. Chairman Bridges and Vice-Chairman Perez explained there were on-going issues within the organization.

Mr. Manrique provided his comments then recommended a warning be issued to the entity instead. Chairman Bridges explained that both the Board Chair and Vice-Chairman of SER had an opportunity to present to the Finance and Efficiency Council (FEC). However, the Council felt that the entity did not make much effort to satisfy the issues. Chairman Provided further details.

Mr. Manrique verified whether there was concrete evidence that employees involved in the allegations were still employed. Chairman Bridges and Mr. Beasley responded, "Yes." Mr. Beasley further explained. Mr. Beasley referenced a final report that had been issued. Mr. Manrique inquired whether this was a finding by Miami-Dade County Commissioner Suarez's office. Mr. Beasley responded, "No" then further explained the findings. Mr. Manrique commented that the "Commissioner is going to take credit for this and therefore, we shouldn't say that his findings weren't there...that there were no findings and that the Commissioner's requests were open... therefore to smoothly walk that path...because he is a County Commissioner."

Called the Question made by Mr. Joe Chi.

Mr. Huston seconded the recommendation to terminate SER-Jobs for Progress, Inc. contract. **Motion Passed by Unanimous Consent**

Mr. Manrique asked whether Transition, Inc.'s findings would be heard before the Board as well and Mr. Beasley responded, "No" then explained. Mr. Manrique commented that he thought it was unfair. Chairman Bridges and Vice-Chairman Perez explained that both cases were different. One of the primary issues was that documents were altered by SER. Vice-Chairman Perez explained that this was a serious case involved with SER Jobs for Progress, Inc.'s contract. Mr. Manrique inquired about the difference between the two contracts. Vice-Chairman Perez explained that Transition, Inc. admitted to its faults whereas SER Jobs for Progress, Inc. did not. Chairman Perez provided further justifications.

Mr. Manrique inquired about steps taken to monitor Transition, Inc.'s case. Vice-Chairman Bridges explained about a Plan of Corrective Action (POCA).

Mr. Manrique asked about a contract termination effective date and who would take over the North Miami Beach Center. Mr. Beasley further explained the process of hiring a staffing agency.

Mr. Manrique inquired about whether SFWIB planned on providing direct services. Mr. Beasley responded, "No."

7. Global Talent Competitiveness Council

7.a. Recommendation as to Approval of the TechHire Training (THT) Policy

Chairman Bridges introduced the item and GTC Council Chairwoman Gilda Ferradaz further discussed. She noted into record that today's Council meeting did not have quorum. However, the consensus of the members present moved the approval of the above item.

Mr. Philipp Ludwig moved the approval of the TechHire Training (THT) Policy. Motion seconded by Ms. Monica Russo; Motion Passed Unanimously

7b. Recommendation as to Approval of New Training Vendors and Programs

Chairman Bridges introduced the item and GTC Chairwoman Ferradaz further discussed.

Mr. Clarence Brown moved the approval of New Training Vendors and Programs. Motion seconded by Mr. Manrique; Further Discussion(s):

Mr. Manrique asked whether if the air conditioning was added to the Target Occupation List (TOL). Mr. Beasley responded, "Yes." Staff confirmed that it was on the list.

Motion Passed by Unanimous Consent

8. Performance Council

8a. Information – Refugee Employment and Training Program Performance Overview

8b. Information – Workforce Services Regional Performance Overview

8c. Information – Youth Partners Regional Performance

8d. Information – Consumer Report Update

8e. Information – DEO Quality Assurance Report for Program Year 2016-17

Chairman Bridges introduced the above items and Chairwoman Maria Garza further presented the above items. Beasley further presented.

No further questions or discussions.

There being no further business to come before the Board, the meeting adjourned at 10:44am.



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: SFWIB CHAIRMAN'S REPORT

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

N/A

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: SFWIB EXECUTIVE DIRECTOR'S REPORT

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

N/A

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 5a

AGENDA ITEM SUBJECT: IT PENETRATION AUDIT SERVICE UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRENGTHEN THE ONE-STOP DELIVERY SYSTEM**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

On December 15, 2016, the Board approved an allocation of \$56,050 to contract with BCA Watson Rice, LLP (WatsonRice®), to perform Information Technology (IT) Penetration Testing Audit Services. The penetration testing process began on February 3, 2017 and ended on February 23, 2017. The WatsonRice® engagement team was comprised of an engagement principal, a senior IT penetration tester, a senior network engineer, and a client relations partner.

WatsonRice® conducted an IT penetration test of the South Florida Workforce Investment Board dba CareerSource South Florida's (CSSF) network and IT infrastructure for Local Workforce Development Area 23. The test included both internal and external vulnerability assessments and penetration testing on the external facing Internet Protocol (IP), as well as specified internal IP address ranges.

CSSF's objective included simulating and documenting vulnerabilities associated with unauthorized access to IT infrastructure utilizing common and advanced infiltration techniques used by hackers. The assessment was limited to the CSSF's IT infrastructure at their headquarters in Miami, Florida.

WatsonRice® submitted a draft preliminary report on March 6, 2017. CSSF staff has reviewed and provided responses to the recommendations in order to finalize the report.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 5b

AGENDA ITEM SUBJECT: 2015-16 PERFORMANCE FUNDING MODEL AWARDS UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Improve service delivery outcomes**

BACKGROUND:

On February 22, 2017, CareerSource Florida announced the results of the inaugural year of performance awards through the Performance Funding Model (PFM). The PFM is designed to help the CareerSource Florida network identify, measure, reward and replicate success as local workforce development boards work individually and collectively to address the employment and training needs of businesses, job seekers and workers.

During the two-week review and comment period that followed the original release of the awards report, several questions received from various boards prompted the CareerSource Florida Analytics Team to reevaluate the data measured for the Cost per Employed Exit metric. It is imperative to rely on the most complete data available to support such important work. As a result, it was determined that boards had not received full credit for performance outcomes in the final quarter of the fiscal year for this metric. The undercount was corrected and resulted in higher Cost per Employed Exit and global performance scores for all boards. The improved performance on the Cost per Employed Exit metric also resulted in changes in the Improve and Excel award categories affecting some boards.

Each of the affected boards were contacted directly; and additional funds will be awarded to those whose performance improved. On March 24, 2017, CareerSource Florida provided a revised report to all boards informing them of the change. In addition, they have committed to hold harmless any board that may have experienced a reduction in previously announced awarded funds due to the revised performance scores.

Although the original PFM awards were revised due to an error in the calculations, the revisions did not affect the \$300,000 awarded to the South Florida Workforce Investment Board dba CareerSource South Florida (CSSF) for its outstanding performance in meeting all four PFM targets.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 5c

AGENDA ITEM SUBJECT: SUMMER YOUTH INTERNSHIP PROGRAM

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Executive Committee recommends to the Board the approval to allocate an amount not to exceed \$1,000,000 in Temporary Assistance for Needy Families (TANF) funds to Miami-Dade County for the Miami-Dade County Summer Youth Internship Program, as set forth below.

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Enhance and Expand Job Readiness Skills for Youth**

BACKGROUND:

In partnership with the Together for Children Youth Initiative, Miami-Dade County, The Children's Trust, Miami Dade County Public Schools (The School Board), the Foundation for New Education Initiatives, Inc., and the South Florida Workforce Investment Board (SFWIB) will launch a Summer Youth Internship Program (SYIP). The SYIP will provide opportunity to South Florida's future workforce while decreasing crime within Miami-Dade County.

Together for Children is a coalition of government, education, business, law enforcement, justice, and funding entities that have joined together to leverage resources that promote youth safety and addresses the root cause of breaking the cycle of youth violence plaguing communities. The coalition of partners will recruit a total of 1,580 youth in the SYIP. There will be a reasonable effort to enroll at least 100 youth per county commission district.

The SFWIB will invest Temporary Assistance for Needy Families (TANF) funds to cover summer youth employment activities and services for youth with barriers to employment, particularly those youth who's families are receiving cash assistance. The SFWIB will provide a Department of Children and Families (DCF)/TANF list to the program for recruitment purposes. Based on the TANF list, the School Board will recruit 575 participants.

The SYIP will provide participants ages 15-18 with 30 hours of work per week and receive a wage subsidy of \$1,215 over a five week period. In addition to receiving a wage subsidy participants will earn high school course credits and be given the opportunity to earn college credits. The wage subsidy consists of the following:

- \$112 within the first week of the internship to cover transportation and other incidental expenses to help remove barriers that may prohibit participation; and
- Two subsequent payments of \$607 each.

These funds will be distributed via direct deposit through collaboration with the South Florida Educational Federal Credit Union and the Foundation for New Education Initiatives, Inc.

The internships will assist youth in obtaining needed skills while gaining a better understanding of the workplace by linking participants to employers that will provide work experience and career advice. The program is designed to provide entry-level positions with local businesses, the private sector, and community-based organizations. The program begins in April 2017 and will end no later than August 2017.

In the following procurement process of Miami-Dade County Administrative Order No. 3-38, it is recommended that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of SFWIB. A Two-Thirds (2/3) vote of a quorum present is required to waive the competitive procurement process and award Miami-Dade County, an allocation not to exceed \$1,000,000 in TANF Funds for the Summer Youth Internship Program.

FUNDING: Temporary Assistance for Needy Families

PERFORMANCE:	Maximum	Minimum
• Youth Participants	575	489
• Cost Per Intern	\$1,740	2,045

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 5d

AGENDA ITEM SUBJECT: WORKFORCE INNOVATION AND OPPORTUNITY ACT SECOND PLACEMENT PAYMENT INCENTIVE

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Executive Committee recommends to the Board the approval to authorize a Workforce Innovation and Opportunity Act second placement payment incentive, as set forth below.

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **National leader in an ROI-focused enterprise**

BACKGROUND:

The Department of Economic Opportunity (DEO) measures each Local Workforce Development Area's (LWDA) key performance indicators (e.g., Entered Employment Rate, Employment Retention Rate, Average Six-Months Earnings) through the Common Measures Report (CMR). The CMR provides an annual synopsis of the performance data present in the Management Information System, during a program year, for Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker programs.

In an effort to increase economic mobility for job seekers in Miami-Dade and Monroe counties, SFWIB staff is requesting authorization to establish a second payment to the Service Providers for WIOA Direct Job Placements. The creation of a second payment incentive for continuous services to enhance the skills of previously served participants enables LWDA 23 to improve the individual's quality of life while making a long-term impact on the economy.

A secondary payment occurs when a participant is assisted in obtaining a job with another employer at a wage rate that is greater than the initial job placement. This second placement enhances a participant's earnings, thereby meeting or exceeding the WIOA negotiated measures required to close the case file successfully.

Service Providers will only receive payments for active WIOA cases that become eligible for closure as a result of a second placement. Each CareerSource South Florida center will have 45% of their active WIOA caseloads, not eligible for closure, as the target goal.

SFWIB staff will examine all secondary placements to determine which are eligible for the payment. The attached report summaries the average of wages of a participant prior to receiving services, and the average median post wages.

FUNDING: Workforce Innovation and Opportunity(WIOA) Adult, Dislocated Worker

PERFORMANCE: N/A

ATTACHMENT

WIOA SUMMARY OF PLACEMENTS

LOCATIONS	Averages			
	Pre Wage	Post Wage	6 Month Post vs Pre Wage	Post vs Negotiated at \$14.30
Carol City center	\$ 8.48	\$ 9.91	\$ 1,483.66	(\$4,564.98)
Hialeah Downtown center	\$ 7.94	\$ 10.71	\$ 2,880.94	(\$3,731.73)
Miami Beach center	\$ -	\$ 10.09	\$10,490.48	(\$4,381.52)
Opa Locka center	\$ 2.69	\$ 10.33	\$ 7,942.58	(\$4,131.82)
City of Miami center	\$ 7.16	\$ 11.11	\$ 4,117.09	(\$3,313.44)
North Miami Beach center	\$ 10.61	\$ 12.79	\$ 2,259.54	(\$1,575.50)
Transition Offender Service center	\$ 9.42	\$ 10.25	\$ 859.31	(\$4,215.22)
Florida Keys center	\$ 11.50	\$ 11.08	(\$432.85)	(\$3,344.85)
Homestead center	\$ 6.59	\$ 12.11	\$ 5,745.17	(\$2,278.43)
Little Havana center	\$ 9.35	\$ 10.41	\$ 1,106.81	(\$4,041.96)
Northside center	\$ 9.47	\$ 9.95	\$ 497.71	(\$4,529.20)
Perrine center	\$ 6.95	\$ 11.77	\$ 5,010.98	(\$2,634.01)
South Miami	ND	\$ 10.97	ND	(\$3,458.94)
West Dade center	\$ 9.85	\$ 11.50	\$ 1,714.35	(\$2,913.04)
REGIONAL TOTALS	\$ 9.22	\$ 10.84	\$ 1,681.33	(\$3,597.05)



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 6a

AGENDA ITEM SUBJECT: FINANCIAL REPORT

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

The Finance and Efficiency Council's primary goal is to work to ensure that the Board is in good financial health, its assets are protected, and its resources are used appropriately and accounted for sufficiently. Accordingly, the attached un-audited financial report for the month of February 2017 is being presented for review by the Board members.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 6b

AGENDA ITEM SUBJECT: FEBRUARY 2017 & MARCH 2017 BANK RECONCILIATION

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

The Finance and Efficiency Council's primary goal is to work to ensure that the Board is in good financial health, its assets are protected, and its resources are used appropriately and accounted for sufficiently.

Based on the Internal Control Procedures recommended by the Department of Economic Opportunity of the State of Florida, the Finance Committee, at its April 2, 2009 meeting, requested a monthly cash reconciliation report be provided at every committee meeting. Accordingly, the attached cash reconciliations for the month of February 2017 and March 2017 is being presented for review by the Council members.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

**South Florida Workforce Investment Board
Reconcile Cash Accounts**

**Reconciliation Date: 2/28/17
Cash Account: 1102 Cash -General Operating Account**

	<u>Amount (\$)</u>	<u>Number of Transactions</u>
Beginning Book Balance	4,465,972.04	
Less Checks/Vouchers Drawn	(4,916,735.93)	283
Plus Deposits		
Checks Voided	21,342.53	4
Deposits	4,013,126.30	38
Plus Other Items	14.07	3
Unreconciled Items:		
Ending Book Balance	<u><u>3,583,719.01</u></u>	
Bank Balance	4,248,464.10	
Less Checks/Vouchers Outstanding	(664,745.09)	74
Other Items:		N/A
Plus Deposits In Transit		
Transfer to operating		N/A
Unreconciled Items:		N/A
Reconciled Bank Balance	<u><u>3,583,719.01</u></u>	
Unreconciled difference	<u><u>0.00</u></u>	

Prepared by: Odell J. Ford Jr. 3/9/17
Odell J. Ford Jr.

Approved by: [Signature] 3/9/17

**South Florida Workforce Investment Board
Reconcile Cash Accounts**

**Reconciliation Date: 3/31/17
Cash Account: 1102 Cash -General Operating Account**

	<u>Amount (\$)</u>	<u>Number of Transactions</u>
Beginning Book Balance	3,583,719.01	
Less Checks/Vouchers Drawn	(5,327,193.37)	260
Plus Deposits		
Checks Voided	37,975.00	2
Deposits	4,876,120.44	42
Plus Other Items	(42.74)	1
Unreconciled Items:		
Ending Book Balance	3,170,578.34	
Bank Balance	3,801,498.61	
Less Checks/Vouchers Outstanding	(630,920.27)	64
Other Items:		N/A
Plus Deposits In Transit		
Transfer to operating		N/A
Unreconciled Items:		N/A
Reconciled Bank Balance	3,170,578.34	
Unreconciled difference	0.00	

Prepared by: Odell J. Ford Jr. 4/10/17
Odell J. Ford Jr.

Approved by: [Signature] 4-11-17



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 6c

AGENDA ITEM SUBJECT: ACTIVITY REPORT -- INTERNAL MONITORING RESULTS

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

At the request of the SFWIB Audit Committee, SFWIB staff prepared the attached Internal Fiscal Monitoring activity Report for Program Year 2016-2017, for the period of December 1, 2016 through March 31, 2017. The report is a summary of the Service Providers monitored, and the findings resulting from the Internal Fiscal Monitoring activities.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CareerSource South Florida (CSSF) Board of Directors Meeting April 20, 2017
Office of Continuous Improvement (OCI) Fiscal Unit
Fiscal Monitoring Activity Report from December 1, 2016 to March 31, 2017
Program Year 16-17

Programs	Contracts Amount	Disallowed Costs	Findings/Deficiencies	Repeat Findings
Take Stock in Children, Inc. (TSIC)				
Scholarships	\$ 1,683,098	None	Did not enroll in the U.S. Department of Homeland Security's E-Verify system.	No
			Sampled personnel files did not include required documentation such as Employee's Withholding Allowance Certificate Form W-4, evidence of credentials, Level 2 background screenings and signed job descriptions.	No
			Did not complete the Individual Non-Disclosure and Confidentiality Certification form.	No
			The Employee Policy Manual did not include language addressing reporting knowledge, or reasonable suspicion of abuse, neglect, or exploitation of a child, aged person or disabled adult, or information related to sanctions for failure to comply with privacy policies.	No
			OCI was unable to verify if transactions appearing on sampled bank statements were recorded in the accounting system.	No
			Budget modifications were not submitted timely to CSSF. Staffing levels on the invoices submitted to CSSF were incorrect.	No
			TSIC did not adhere to its Financial Controls policy as the Record of Credit Card Transactions forms and reconciliations were not completed for sampled months.	No
			TSIC did not have an unallowable costs general ledger account set up in its accounting system at the time of the review.	No
			Finance charges incurred were not recorded as unallowable costs.	No
			There was no documented evidence electronic records were backed up regularly.	No
			The Self-Assessment Tool was not completed and submitted to OCI within thirty (30) days of contract execution.	No
Early Learning Coalition of Miami-Dade and Monroe Counties				
Child Care Services	\$ 1,000,000	None	discrepancies.	No
Florida Memorial University (FMU)				
Black Male College Explorers (BMCE)	\$ 120,000	\$ 74,410.33	Only one (1) student out of the twenty (20) funded met eligibility requirements. FMU did not assess students based on four (4) criteria required to determine eligibility for the Temporary Assistance for Needy Families (TANF) program. As a result, sampled operating expenditures associated with nineteen (19) ineligible students, for scholarships, housing and field trips were disallowed.	No
			Non-compliance and recordkeeping issues were noted during the review of BMCEP students' case files.	Yes
			Sampled expenditures were consistently overstated and incorrectly allocated to CSSF.	No
			CSSF approved a budget line item for miscellaneous educational supplies for the purchase of textbooks, portfolios, pens, etc. however, FMU purchased gift cards instead and did not maintain records, receipts, or a list of students/persons who received the gift cards.	No
			The Cost Allocation Plan (CAP) was not developed and submitted to CSSF's Finance Unit.	No
			Charges for salaries and wages were based on budget estimates, not actuals as required, which do not qualify as support to federal awards.	No
			As of 5/31/16, the bank reconciliation for the Bank of America (BOA) Accounts Payable Bank Account ending in #0890, showed eighteen (18) checks totaling \$20,541.87 outstanding over 90 days.	No
			The Financial Closeout Package (FCOP) was not submitted to CSSF within thirty (30) calendar days after the expiration of the contract, non in compliance with requirements of the executed contract.	No
			Did not submit the required Monthly Supervisory Quality Assurance (QA) Case Reviews and Program Activity Reports by the 10 th of each month.	Yes
			Did not provide a copy of the policies and procedures addressing HIPAA.	Yes
			Sampled personnel files did not include required documentation. Personnel policies and procedures did not include information related to the Whistleblower's Act.	No
			Retention requirements for records were not included in the policies.	No
			FMU did not provide supporting documentation demonstrating it backs up its electronic data.	Yes
City Year, Inc. Miami Program (MP)				
Academic and Social Services	\$ 200,000	\$ 22,070.00	City Year MP failed to provide verifiable/credible documentation evidencing sampled students enrolled in the program met eligibility criteria. students.	No

CareerSource South Florida (CSSF) Board of Directors Meeting April 20, 2017
Office of Continuous Improvement (OCI) Fiscal Unit
Fiscal Monitoring Activity Report from December 1, 2016 to March 31, 2017
Program Year 16-17

Programs	Contracts Amount	Disallowed Costs	Findings/Deficiencies	Repeat Findings
			City Year's Cysecure Intranet system did not include required documentation such as: background screenings, performance evaluations, and educational credentials.	No
			Did not comply with federal regulations as Personnel Activity Reports (PARs) to support the distribution of salaries were not provided to OCI for review.	No
			The contract required that 860 students be served. CSSF paid City Year for 806 students, but City Year only served and collected documentation for 504.	No
Adults Mankind Organization, Inc. (AMO)				
Refugee Employment and Training Program (RETP)	\$ 1,945,578	\$ 1,200.00	OCI was unable to contact one (1) sampled client and/or the employer of record to authenticate the validity of placement and referral, AMO incorrectly counted a self-placement as a valid placement.	Yes
In School Youth	\$ 345,739	\$ 9.35	Recordkeeping deficiencies were noted for clients employed by staffing agencies.	No
Out of School Youth	\$ 497,533	\$ 400.00	AMO requested and received reimbursement from CSSF for approved budget line item "Participants' Snacks" for the purchase of gift cards and its distribution to participants in the OSY program; however, the expenditure had not been incurred and paid prior to the request for reimbursement from CSSF. The amount of \$400.00 was disallowed. OCI was unable to evaluate AMO's existing internal controls associated with the safeguard and accountability of the gift cards.	Yes
			AMO was not following the guidelines of its approved Cost Allocation Plan (CAP).	Yes
			There was no documented evidence the transactions were approved prior to processing.	No
			Cash flow was not being effectively monitored. A sampled expenditure included late fees for late remittance to a vendor.	Yes
			reviewer.	No
			Employment Eligibility Verification Forms I-9, were not completed correctly or were incomplete. Sampled employees' personnel files were incomplete or did not include required documentation.	No
			Electronic records were not consistently backed up daily.	No
Lutheran Services Florida, Inc. (LSF)				
Refugee	\$ 2,381,676	\$ 3,600.00	Three (3) sampled clients indicated to the monitor that the job placement was not the direct result of a referral from LFS, yet the self-placements were counted towards monthly benchmark paymebt as placements.	Yes
Transition, Inc.				
Ex-Offender	\$ 600,000	\$ 24.15	Did not follow its established cost allocation guidelines and did not proportionally apply the indirect cost rate to all its federal awards.	Yes
			Adequate supporting documentation for a sampled On-the-job Training (OJT) wage reimbursement was not maintained.	No
			Sampled expenditures associated with various budget line items were incorrectly allocated; consequently, were erroneously recorded in the accounting system.	No
			Recordkeeping issues were noted in sampled Accounts Payable; the percentages allocated to different funding sources were erroneously calculated and documented on the forms, and as a result, they were incorrectly recorded in the accounting system.	Yes
			CSSF's approved budgeted salaries were overstated when compared to the agency-wide budget. The agency-wide budget showed numerous errors and inconsistencies.	No
			Sampled personnel files did not include required documentation at the time of the review.	Yes
			Weaknesses in the internal controls related to payroll processing were noted; discrepancies between the sign-in/sign-out logs, time sheets, Personal Activity Reports (PARs) and payroll registers did not agree.	No
			There was no documented evidence electronic records were backed up for sampled months.	No



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 6d

AGENDA ITEM SUBJECT: FISCAL AUDIT TECHNICAL REVIEW

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

On February 24, 2017, SFWIB staff released a Request for Qualifications (RFQ) for External Independent Audit Services to the public. The RFQ solicited responses from experienced and capable Certified Public Accounting firms to provide a single audit of the SFWIB in accordance with the Federal Single Audit Act, Office of Management and Budget Circular A-133, Florida Single Audit Act, and Department of Economic Opportunity Final guidance 05-019.

An Offerors Conference held on March 9, 2017, provided respondents with an opportunity to voice questions about the RFQ.

In total, three proposals were submitted by the March 31, 2017 deadline.

The RFQ specifies that the evaluation process consist of both technical and oral presentation reviews. In accordance with the RFQ timetable, a Technical Review Proposal Forum will be held on April 20, 2017.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 6e

AGENDA ITEM SUBJECT: ACCEPTANCE OF WORKFORCE SERVICE FUNDS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Finance Efficiency Council recommends to the Board the approval to accept Workforce Services program funds, as set forth below.

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Emphasize work-based learning and training**

BACKGROUND:

On March 16, 2014, the SFWIB received a Notice of Funds Availability (NFA) from the Department of Economic Opportunity (DEO) of the State of Florida for a total award of \$315,000.00 in Temporary Assistance for Needy Families (TANF) program funds.

On April 12, 2017, the SFWIB received two additional NFA's awards for \$20,083 and \$19,150 in supplemental Workforce Innovation and Opportunity Act (WIOA) Dislocated Worker and Adult program funds, respectively.

Use of these funds must follow all applicable TANF and WIOA laws, rules and regulations and must be consistent with the Program Year 2016-2017 Annual Funding Agreement between the United States Department of Health and Human Services, the United States Department of Labor and DEO.

FUNDING: Temporary Assistance for Needy Families (TANF), Workforce Innovation and Opportunity Act (WIOA) Dislocated Worker and Adult

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 6f

AGENDA ITEM SUBJECT: ACCEPTANCE OF WORKFORCE INNOVATION AND OPPORTUNITY ACT INCENTIVE FUNDS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Finance and Efficiency Council recommends to the Board the approval to accept \$186,166 in Workforce Innovation and Opportunity Act Performance Incentive Funds.

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Emphasize work-based learning and training**

BACKGROUND:

On March 16, 2017, the SFWIB received a Noticed of Fund Availability from the Department of Economic Opportunity (DEO) of the State of Florida for a total award of \$186,166.00 in Workforce Innovation and Opportunity Act (WIOA) Performance Incentive Funds.

Use of these funds must follow all applicable WIOA laws, rules and regulations, and must be consistent with the Program Year 2016 Annual Funding Agreement between the United States Department of Labor and the DEO.

FUNDING: Workforce Innovation and Opportunity Act (WIOA)

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 6g

AGENDA ITEM SUBJECT: ACCEPTANCE OF WAGNER-PEYSER INCENTIVE FUNDS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Finance and Efficiency Council recommends to the Board the approval to accept \$123,198 in Wagner-Peyser Performance Incentive Funds, as set forth below.

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Emphasize work-based learning and training**

BACKGROUND:

On March 16, 2017, SFWIB received a Noticed of Funds Availability from the Department of Economic Opportunity of the State of Florida for a total award of \$123,198 in Wagner-Peyser Performance Incentive Funds.

Use of these funds must follow all applicable WP laws, rules and regulations, and be consistent with the Program Year 2016-2017 Annual Funding Agreement between the United States Department of Labor and the DEO.

FUNDING: Wagner-Peyser (WP)

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 6h

AGENDA ITEM SUBJECT: ALLOCATION OF FUNDS FOR THE WORK NUMBER

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Finance and Efficiency Council recommends to the Board the approval to allocate \$100,000 from the FY 2016-2017 Budget Reserve for The Work Number, as set forth below.

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Emphasize work-based learning and training**

BACKGROUND:

The Work Number is a user-paid verification of employment and income database created by TALX Corporation and acquired by Equifax Inc. in February 2007. It allows requestors to receive immediate verification of an individual's employment and salary information. The Work Number is used by over 50,000 organizations and is an example of how companies outsource specific functions of a Human Resources department.

The Work Number collects week-by-week salary information as recent as the last pay period or several years in the past. Examples of the types of data collected are length of employment, job titles, location, and other human resources-related information such as health care provider, dental insurance, and filed unemployment claims.

The SFWIB uses The Work Number to verify the employment data reported by the Service Providers.

FUNDING: All Funding Streams

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 6i

AGENDA ITEM SUBJECT: FY 2016-17 BUDGET ADJUSTMENT

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Finance and Efficiency Council recommends to the Board the approval to adjust the actual carry-forward amounts for the FY 2016-2017 budget, as set forth below.

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

On June 23, 2017, the SFWIB approved the fiscal year 2016-2017 budget. The approved budget included an estimated \$18,477,738 in carry-forward funds. Following the end of the financial closeouts with the State of Florida, it was determined that the actual carry-forward dollar amount is \$ 17,032,691.

SFWIB staff requests approval to adjust the actual carry-forward amounts in the FY 2016-2017 budget.

FUNDING: Workforce Innovation and Opportunity Act (WIOA) Adult, Youth and Dislocated Worker Programs; Wagner-Peyser; Refugee Employment Program and Re-employment Assistance Program

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2016

AGENDA ITEM NUMBER: 7a

AGENDA ITEM SUBJECT: TECHNO COATINGS, INC. EMPLOYED WORKER TRAINING (EWT) UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **BUILD DEMAND-DRIVEN SYSTEM W/ EMPLOYER ENGAGEMENT**

STRATEGIC PROJECT: **Emphasize work-based learning and training**

BACKGROUND:

On March 13, 2017, the SFWIB Executive Director approved an Employed Worker Training (EWT) application in the amount of \$49,500 for Techno Coatings, Inc. In accordance of the Application Review/Approval section VIII (B) (1-3) of the Employed Worker Policy, the SFWIB Executive Director has the authority to approve application requests \$50,000 or less.

Techno Coatings, LLC is a for-profit interior aircraft finishing company and FAA Repair Station, located in Miami, FL. The ISO 9001 certified facility is a leading industrial and commercial coatings contractor with a national client base that remains a major part of TECHNO AEROSPACE®.

Due to a decline in the aerospace industry, increased competition, and the need to meet the unique demands of clients while remaining in compliance with FAA regulations, Techno Coatings, LLC employees required a skills upgrade in problem solving, analytical and operational processes.

An American Society for Quality (ASQ) approved customized Define-Measure-Analyze-Improve-Control (DMAIC) / Plan-Do-Check-Act (PDCA) training will be delivered to 127 of the company's 210 employees. DMAIC is a data-driven quality strategy used to improve, optimize, and stabilize business processes and designs. The DMAIC improvement cycle is the core tool used to drive Six Sigma projects. The project will focus on the following training:

- Level 1: Advanced Process Improvement | – training for this level will be on the fundamentals of how to implement the first stage (Define) of the DMAIC/PDCA problem solving model/structure by which to identify issues and create change to improve work processes.

- Level 2: Basic Process Management – training for this level will be on the second and third stages of the DMAIC (Measure and Analyze). Employees will learn how to isolate and identify symptoms, issues and opportunities, and how to analyze the information to find root causes.
- Level 3: Prioritizing Solutions, Establishing Timelines – training for this level will be on the fourth and fifth stages (Improve and Control). Employees will learn how to develop and apply solutions and corrective actions to make improvements, track and measure whether the actions taken had a positive impact to sustain improvements.

Employees who successfully complete the training will receive a certificate of completion. Training is projected to be completed by June 15, 2017.

The table below sets forth the cost of the project.

Project Amount	Number of Employees to be Trained	Cost per Participant
\$49,500.00	127	\$389.76

FUNDING: As described within the background section

PERFORMANCE: As described within the background section

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 7b

AGENDA ITEM SUBJECT: ALLOCATION OF TRAINING FUNDS TO TRANSITIONS, INC.

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Global Talent Competitiveness Council recommends to the Board the approval to allocate an amount not to exceed \$200,000 in Workforce Innovation and Opportunity Act (WIOA) training funds to Transitions, Inc., as set forth below.

STRATEGIC GOAL: **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

STRATEGIC PROJECT: **Emphasize work-based learning and training**

BACKGROUND:

On March 3, 2017, Transitions, Inc. submitted a request to the SFWIB Executive Director for additional training funds in the amount of \$200,000 for 26 On-the-Job Training (OJT) and Paid Work Experience (PWE) agreements. The Board initially approved an allocation of \$ 411,882 in Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker training funds to Transitions, Inc. on June 23, 2016, as part of the fiscal year 2016-17 SFWIB budget.

Transitions, Inc.'s Executive Director, Anne Manning, made the request due to the organization meeting their contractual goal of 50% expended and 75% obligated by March 31, 2017; therefore, the 26 OJT/PWE agreements will result in a funding shortage of \$200,000 by May 2017

Due to the depletion of the initial funding level awarded as part of the 2016-2017 budget, SFWIB staff recommends the following supplemental allocations to Transitions, Inc.:

- WIOA Adult/Dislocated Worker \$100,000.00

The proposed allocation is awarded from training funds.

FUNDING: Workforce Innovation and Opportunity (WIOA) Adult, Dislocated Worker and Rapid Response

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 7c

AGENDA ITEM SUBJECT: WORKFORCE SERVICES CONTRACTORS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Global Talent and Competitiveness Council recommends to the Board the authorization for SFWIB staff to negotiate contracts with Workforce Services RFP respondents based on available funding, as set forth below.

STRATEGIC GOAL: **STRENGTHEN THE ONE-STOP DELIVERY SYSTEM**

STRATEGIC PROJECT: **Enhance CSSF performance system**

BACKGROUND:

At its February 16, 2017 meeting, the SFWIB approved the Executive Committee's recommendation to authorize staff to release a Request for Proposals (RFP) for Workforce Services for the program year beginning July 1, 2017.

SFWIB Staff released a Workforce Services RFP to the public on February 24, 2017, soliciting proposals from organizations capable of providing Workforce Services within Local Workforce Development Area 23. A total of seven organizations responded by the prescribed deadline.

The proposals submitted were evaluated based on the criteria detailed in the RFP. A Public Review Forum was held on April 17, 2017 wherein respondents' preliminary scores were disclosed. The reviewers provided scores per respondent. The attached table indicates the results of the Public Review Forum.

The Global Talent and Competitiveness Council recommends to the Board the authorization for SFWIB staff to negotiate contracts with the Workforce Services RFP respondent(s) that have the highest score over the 80-point threshold, and have met the due diligence requirements for the location requested, based on available finding.

Respondents that satisfied the 80-point threshold, but did not meet due diligence, a contract award is contingent upon the respondent meeting the required due diligence. Respondents will have the opportunity to provide documentation to the SFWIB Office of Continuous Improvement to meet the due diligence requirement.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 7d

AGENDA ITEM SUBJECT: YOUTH SERVICES CONTRACTORS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Global Talent and Competitiveness Council recommends to the Board, the authorization for SFWIB staff to negotiate contracts with Youth Services RFP respondents based on available funding, as set forth below.

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Enhance CSSF performance system**

BACKGROUND:

At its February 16, 2017 meeting, the SFWIB approved the Executive Committee's recommendation to authorize staff to release a Request for Proposals (RFP) for Youth Services for the program year beginning July 1, 2017.

SFWIB Staff released a Youth Services RFP to the public on February 24, 2017, soliciting proposals from organizations capable of providing Youth Services within Local Workforce Development Area 23. A total of 11 proposals were received by the prescribed deadline (four for the In-School Youth program and seven for the Out-of-School Youth program).

The proposals submitted were evaluated based on the criteria detailed in the RFP. A Public Review Forum was held on April 17, 2017 wherein respondents' preliminary scores were disclosed. The reviewers provided their scores per respondent. The attached table indicates the results of the Public Review Forum.

The Global Talent and Competitiveness Council recommends to the Board the authorization for SFWIB staff to negotiate contracts with the Youth Services RFP respondents that have satisfied the 80-point threshold and have met the due diligence requirements.

Respondents that satisfied the 80-point threshold, but did not meet due diligence, a contract award is contingent upon the respondent meeting the required due diligence. Respondents will have the opportunity to provide documentation to the SFWIB Office of Continuous Improvement to meet due diligence requirement.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 8a

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

STRATEGIC PROJECT: **Improve employment outcomes**

BACKGROUND:

For Program Year (PY) 2016-17, the Refugee Employment and Training (RET) Program Contractors assisted in placing a total of 4,664 refugee job seekers into employment from October 1, 2016 through March 31, 2017, as compared to 4,532 for the same period in the previous PY. This is an overall placement increase of 2.8 percent.

For the RET Program, the Year-to-Date (YTD) performance statistics reveal the following:

- 12,301 refugee job seekers enrolled in the RET Program
- 2,618 refugees are still working after 90 days of hire
- 2,047 refugees are still working after 180 days of hire
- 1,973 refugees are receiving health benefits through the employer

Through the efforts of the Performance Improvement Team (PIT), the RET Program Contractors and SFWIB staff continues to work diligently to enhance the quality of services offered to refugee job seekers and overall performance improvement.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2016 To 3/31/2017

Regional

Regional		
	Measure	Region
1	Entered Employment Rate	16.026%
2	Entered Employment Rate LTY	13.80%
3	Employed on the 90th Day	79.793%
4	Employed on the 180th Day	84.482%
5	Health Benefits	45.799%
6	Placements (YTD)	4,664
7	Intakes (YTD)	12,301
8	EFM Placements (YTD)	84.584%



ND = No data

NA = Region performance not applicable for this measure

4/3/2017 5:31:18 PM

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2016 To 3/31/2017

AMO

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	16.026%	19.237%	↑
2	Entered Employment Rate LTY		18.059%	↑
3	Employed on the 90th Day	79.793%	89.739%	↓
4	Employed on the 180th Day	84.482%	89.919%	↓
5	Health Benefits	45.799%	49.351%	↓
6	Placements (YTD)	4,664	828	
7	Intakes (YTD)	12,301	1,778	
8	EFM Placements (YTD)	84.584%	85.517%	↑

ND = No data

NA = Region performance not applicable for this measure

4/3/2017 5:31:18 PM

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2016 To 3/31/2017

Arbor E&T, LLC

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	16.026%	21.031%	↑
2	Entered Employment Rate LTY		18.927%	↑
3	Employed on the 90th Day	79.793%	84.279%	↓
4	Employed on the 180th Day	84.482%	86.842%	↑
5	Health Benefits	45.799%	39.295%	↓
6	Placements (YTD)	4,664	427	
7	Intakes (YTD)	12,301	1,601	
8	EFM Placements (YTD)	84.584%	91.429%	↑

ND = No data

NA = Region performance not applicable for this measure

4/3/2017 5:31:18 PM

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2016 To 3/31/2017

CANC

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	16.026%	10.256%	↑
2	Entered Employment Rate LTY		9.401%	↑
3	Employed on the 90th Day	79.793%	87.407%	↓
4	Employed on the 180th Day	84.482%	79.096%	↓
5	Health Benefits	45.799%	56.676%	↑
6	Placements (YTD)	4,664	417	
7	Intakes (YTD)	12,301	1,325	
8	EFM Placements (YTD)	84.584%	91.489%	↑

ND = No data

NA = Region performance not applicable for this measure

4/3/2017 5:31:18 PM

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2016 To 3/31/2017

Community Coalition

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	16.026%	11.788%	↑
2	Entered Employment Rate LTY		8.731%	↑
3	Employed on the 90th Day	79.793%	71.805%	↓
4	Employed on the 180th Day	84.482%	72.121%	↑
5	Health Benefits	45.799%	43.75%	↑
6	Placements (YTD)	4,664	415	
7	Intakes (YTD)	12,301	863	
8	EFM Placements (YTD)	84.584%	75.862%	↑

ND = No data

NA = Region performance not applicable for this measure

4/3/2017 5:31:18 PM

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2016 To 3/31/2017

Lutheran Services

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	16.026%	13.639%	↑
2	Entered Employment Rate LTY		13.292%	↑
3	Employed on the 90th Day	79.793%	81.909%	↓
4	Employed on the 180th Day	84.482%	89.358%	↓
5	Health Benefits	45.799%	44.676%	↑
6	Placements (YTD)	4,664	1,019	
7	Intakes (YTD)	12,301	2,620	
8	EFM Placements (YTD)	84.584%	86.709%	↑

ND = No data

NA = Region performance not applicable for this measure

4/3/2017 5:31:18 PM

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2016 To 3/31/2017

Miami Beach Latin Chamber

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	16.026%	27.532%	↑
2	Entered Employment Rate LTY		23.276%	↑
3	Employed on the 90th Day	79.793%	88.776%	↑
4	Employed on the 180th Day	84.482%	87.179%	↑
5	Health Benefits	45.799%	70.435%	↓
6	Placements (YTD)	4,664	139	
7	Intakes (YTD)	12,301	242	
8	EFM Placements (YTD)	84.584%	85.00%	↑

ND = No data

NA = Region performance not applicable for this measure

4/3/2017 5:31:18 PM

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2016 To 3/31/2017

Youth Co-Op

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	16.026%	18.072%	↑
2	Entered Employment Rate LTY		13.824%	↑
3	Employed on the 90th Day	79.793%	71.234%	↓
4	Employed on the 180th Day	84.482%	80.864%	↓
5	Health Benefits	45.799%	42.049%	↑
6	Placements (YTD)	4,664	1,419	
7	Intakes (YTD)	12,301	3,872	
8	EFM Placements (YTD)	84.584%	87.317%	↓

ND = No data

NA = Region performance not applicable for this measure

4/3/2017 5:31:18 PM



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 8b

AGENDA ITEM SUBJECT: WORKFORCE SERVICES REGIONAL PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

The Florida Department of Economic Opportunity (DEO) Monthly Management Report (MMR) for the state's 24 Regional Workforce Boards, reveal the following 2016-17 Program Year (PY) performance statistics for the Region during the period of July 1, 2016 through February 28, 2017:

- 38,902 job seekers placed into jobs exited the system as compared to 35,497 for the same period during the previous PY. This is a 9.6 percent increase.
- The Wagner-Peyser Entered Employment Rate (EER) is 55.3 percent and is ranked 4th.
- The Veterans Program EER is 58.6 percent and is ranked 4th.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program All Family Participation Rate is 42.7 percent and is ranked 9th.
- The CAP / WT Program EER is 35.5 percent and is ranked 8th.

The Monthly Job Placement Report, developed by the Florida DEO and CareerSource Florida, shows the Region placed 61,083 job seekers into jobs for PY 2016-2017 from July through February as compared to 53,440 for the same period in PY 2015-2016. This is a 14.3 percent increase. Region 23 (CareerSource South Florida) makes up 23.5 percent of the State's total number of placements.

Through the efforts of the Performance Improvement Teams (PIT), the Workforce Services Contractors and SFWIB staff continues to work diligently to enhance the quality of the Workforce Services delivery system and overall performance improvement.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

DEO Monthly Management Report
July 1, 2016 through February 28, 2017 (Year-to-Date)

Wagner-Peyser Entered Employment Rate

Rank	Prev. Rank	Region	Entered Employment	Job Seekers with 90 Days of No Service	Performance
1	1	15	20,163	29,203	69.0 %
2	3	9	2,394	3,502	68.4 %
3	2	14	13,129	19,375	67.8 %
4	5	23	38,902	70,345	55.3 %
5	4	16	5,849	10,708	54.6 %
6	6	13	5,209	10,936	47.6 %
7	8	19	2,104	4,738	44.4 %
8	7	7	1,142	2,784	41.0 %
9	10	24	6,437	16,079	40.0 %
10	9	10	3,808	9,769	39.0 %
11	12	20	3,202	8,757	36.6 %
12	11	2	1,419	3,978	35.7 %
13	13	11	4,121	11,584	35.6 %
14	14	12	12,371	34,762	35.6 %
15	16	17	4,022	11,750	34.2 %
16	17	21	8,112	23,945	33.9 %
17	15	3	1,048	3,144	33.3 %
18	18	18	3,439	10,339	33.3 %
19	20	22	9,794	29,665	33.0 %
20	19	4	1,786	5,445	32.8 %
21	21	6	1,348	4,138	32.6 %
22	23	8	6,019	20,067	30.0 %
23	22	1	3,162	10,831	29.2 %
24	24	5	2,895	10,453	27.7 %
		SW	161,875	366,297	44.2 %

Veterans Entered Employment Rate

Rank	Prev. Rank	Region	Vets Placed after 90 Days of No Service	Vets with 90 Days of No Service	Performance
1	1	9	151	223	67.7 %
2	4	14	608	1,015	59.9 %
3	2	16	365	619	59.0 %
4	3	23	582	994	58.6 %
5	5	15	765	1,314	58.2 %
6	6	13	484	1,072	45.1 %
7	8	3	104	254	40.9 %
8	7	20	211	531	39.7 %
9	9	22	480	1,254	38.3 %
10	10	7	72	193	37.3 %
11	11	1	671	1,904	35.2 %
12	16	21	329	935	35.2 %
13	12	17	222	639	34.7 %
14	14	10	236	684	34.5 %
15	15	11	281	843	33.3 %
16	13	24	200	604	33.1 %
17	17	19	75	229	32.8 %
18	19	12	669	2,054	32.6 %
19	18	2	274	858	31.9 %
20	20	4	169	531	31.8 %
21	23	6	61	199	30.7 %
22	21	18	158	518	30.5 %
23	22	8	643	2,120	30.3 %
24	24	5	184	664	27.7 %
		SW	7,994	20,251	39.5 %

DEO Monthly Management Report
July 1, 2016 through February 28, 2017 (Year-to-Date)

Welfare Transition Participation Rate (All Family)					
Rank	Prev. Rank	Region	Work Engaged	Received TANF	Performance
1	2	21	778	1,343	57.9 %
2	1	22	2,316	4,029	57.5 %
3	3	14	1,210	2,296	52.7 %
4	4	11	1,344	2,564	52.4 %
5	5	15	1,390	2,897	48.0 %
6	6	16	713	1,488	47.9 %
7	7	17	745	1,604	46.4 %
8	8	12	2,258	5,129	44.0 %
9	9	23	3,293	7,711	42.7 %
10	10	9	292	724	40.3 %
11	11	6	96	252	38.1 %
12	13	5	672	1,899	35.4 %
13	12	24	310	891	34.8 %
14	15	8	1,698	5,318	31.9 %
15	14	1	352	1,112	31.7 %
16	16	10	391	1,328	29.4 %
17	17	4	76	284	26.8 %
18	18	7	90	339	26.5 %
19	19	13	87	401	21.7 %
20	20	20	131	610	21.5 %
21	23	19	35	199	17.6 %
22	21	3	41	248	16.5 %
23	22	2	63	389	16.2 %
24	24	18	175	1,186	14.8 %
		SW	18,556	44,241	41.9 %

Welfare Transition Entered Employment Rate					
Rank	Prev. Rank	Region	Closed Due To Earnings	Cases Closed	Performance
1	1	14	601	1,270	47.3 %
2	2	22	836	1,947	42.9 %
3	3	15	733	1,751	41.9 %
4	4	17	357	881	40.5 %
5	5	16	282	729	38.7 %
6	6	11	398	1,035	38.5 %
7	7	12	991	2,738	36.2 %
8	8	23	1,343	3,780	35.5 %
9	12	9	99	286	34.6 %
10	9	21	249	719	34.6 %
11	10	24	200	609	32.8 %
12	11	7	60	185	32.4 %
13	13	8	806	2,538	31.8 %
14	14	5	206	663	31.1 %
15	20	4	55	180	30.6 %
16	15	20	102	334	30.5 %
17	16	10	209	695	30.1 %
18	17	2	66	223	29.6 %
19	18	13	82	284	28.9 %
20	19	19	42	150	28.0 %
21	21	18	229	827	27.7 %
22	22	6	30	115	26.1 %
23	23	1	210	824	25.5 %
24	24	3	29	164	17.7 %
		SW	7,308	20,226	36.1 %



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 8c

AGENDA ITEM SUBJECT: YOUTH PARTNERS AND REGIONAL PERFORMANCE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

Performance Measures for the Youth Partners in the Workforce Development Area (WDA) covering the reporting period from July 1, 2016 through March 31, 2017, as represented on the State's Monthly Management Report (MMR). The MMR provides a snapshot of the performance data present in the Management Information System on the last day of each month.

The details are as follows:

- 115/115 Credential Attainment Measure (Column 1) exited the program with outcomes (obtained a credential/diploma, post-secondary education, advanced/training qualified apprenticeships, military, employment). The WDA's credential attainment positive outcome performance measure is 100%.
- 836/986 Measurable Skills Gain (Column 2) attained and increased in their youth skill attainment performance measure (basic skills, work readiness skills, and occupational skills). The WDA's youth skill attainment performance measure is 85%.
- 84/84 In-School Youth (Column 3) exited the program with a positive outcome (obtained a credential/diploma, post-secondary education, advanced training/qualified apprenticeships, military, employment). The WDA's In-School Youth positive outcome performance measure is 100%.
- 41/41 Out-of-School Youth (Column 4) exited the program with a positive outcome (obtained a credential/diploma, post-secondary education, advanced training/qualified apprenticeships, military, employment). The WDA's Out-of-School Youth positive outcome performance measure is 100%.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

WIOA YOUTH SERVICE PARTNERS PERFORMANCE - July 1, 2016 - March 31, 2017

Youth Service Partners	Credential Attainment Measure (100%) COLUMN #1			Measurable Skills Gain (Youth Skill Attainment Performance Measure) (90%) COLUMN #2			In School Youth Positive Outcome Performance Measure (90%) COLUMN #3			Out of School Youth Positive Outcome Performance Measure (90%) COLUMN #4		
	# to be Met	# Met	% of Standard Met	# to be Met	# Met	% of Standard Met	# to be Met	# Met	% of Standard Met	# to be Met	# Met	% of Standard Met
<i>IN-SCHOOL PROGRAM</i>												
Adult Mankind Organization	9	9	100%	180	146	81%	9	9	100%			
Cuban National Council	44	44	100%	124	104	84%	44	44	100%			
Youth Co-Op Monroe	3	3	100%	14	14	100%	3	3	100%			
Youth Co-Op Miami-Dade	18	18	100%	174	162	93%	28	28	100%			
YEAR-TO-DATE PERFORMANCE	74	74	100%	492	426	87%	84	84	100%			
<i>OUT-OF-SCHOOL PROGRAM</i>												
Adult Mankind Organization	3	3	100%	97	60	62%				3	3	100%
Community Coalition	1	1	100%	68	63	93%				1	1	100%
Cuban American National Council	N/D	N/D	N/D	72	52	72%				N/D	N/D	N/D
Greater Miami Service Corps	3	3	100%	60	54	90%				3	3	100%
Youth Co-Op Monroe	3	3	100%	21	20	95%				3	3	100%
Youth Co-Op Miami-Dade	31	31	100%	176	161	91%				31	31	100%
YEAR-TO-DATE PERFORMANCE	41	41	100%	494	410	83%				41	41	100%
REGIONAL PERFORMANCE	115	115	100%	986	836	85%	84	84	100%	41	41	100%



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 4/20/2017

AGENDA ITEM NUMBER: 8d

AGENDA ITEM SUBJECT: CONSUMER REPORT CARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Improve credential outcomes for job seekers**

BACKGROUND:

The South Florida Workforce Investment Board (SFWIB) Individual Training Account (ITA) Policy requires the monitoring of the performance of SFWIB approved Training Vendors. Accordingly, staff developed and implemented the Consumer Report Card Tool. The tool is an online report that updates ITA performance on a daily basis. The goal of the tool is to function as an "ITA Consumer Report Card", enabling the consumer (participant) as well as the Career Advisor the ability to check on the success of individual programs and to evaluate the economic benefit per placement by program

The attached Program Year (PY) 2016-2017 Consumer Report Card table, dated January 27, 2017, indicates that the South Florida Workforce Investment Board generated \$4,059,197.66 of wages into the South Florida regional economy. For every dollar spent on training, SFWIB obtained a return of \$4.20. Ninety percent of training services participants completed classroom training. Of those completing training, 92 percent have obtained employment with an average wage of \$17.64. Ninety-two percent of the participants were placed in a training-related occupation. The net economic benefit per placement is \$29,629.18.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Consumer Report Card

07/01/2016 - 06/30/2017

Training Agent	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Benefit		Net Economic Benefit Per Placement	Value Added per Placement
							Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
Advanced Technical Centers	1	-	-	0.00 %	-	0.00 %	\$ 3,006.83	-	-	-	-	-	-
Compu-Med Vocational Career Corp - Hialeah	3	3	3	100.00 %	3	100.00 %	\$ 780.72	\$ 2,342.17	\$ 780.72	\$ 9.17	\$ 19,066.67	\$ 18,285.94	\$ 23.42
Dade Institute of Technology - Main Campus	5	5	5	100.00 %	4	80.00 %	\$ 6,884.94	\$ 34,424.72	\$ 6,884.94	\$ 10.90	\$ 22,672.00	\$ 15,787.06	\$ 2.29
Florida International University (RDB1003)	2	2	2	100.00 %	2	100.00 %	\$ 5,577.58	\$ 11,155.16	\$ 5,577.58	\$ 13.90	\$ 28,912.00	\$ 23,334.42	\$ 4.18
Florida Vocational Institute	7	4	4	100.00 %	4	100.00 %	\$ 3,421.01	\$ 13,684.05	\$ 3,421.01	\$ 9.70	\$ 20,176.00	\$ 16,754.99	\$ 4.90
Life-Line Med Training -Main Campus	3	3	3	100.00 %	2	66.67 %	\$ 2,655.00	\$ 7,965.00	\$ 2,655.00	\$ 10.33	\$ 21,493.33	\$ 18,838.33	\$ 7.10
Management Resources College	4	1	1	100.00 %	1	100.00 %	\$ 5,083.33	\$ 5,083.33	\$ 5,083.33	\$ 25.00	\$ 52,000.00	\$ 46,916.67	\$ 9.23
Metropolitan Trucking and Technical Institute	14	10	9	90.00 %	8	88.89 %	\$ 1,182.91	\$ 11,829.09	\$ 1,314.34	\$ 12.65	\$ 26,305.07	\$ 24,990.72	\$ 19.01
Miami-Dade College	9	7	2	28.57 %	2	100.00 %	\$ 2,376.88	\$ 16,638.16	\$ 8,319.08	\$ 17.50	\$ 36,400.00	\$ 28,080.92	\$ 3.38
New Horizons	42	42	40	95.24 %	39	97.50 %	\$ 9,880.95	\$ 415,000.00	\$ 10,375.00	\$ 19.61	\$ 40,782.04	\$ 30,407.04	\$ 2.93
Sullivan & Cogliano Training Centers, Inc. Kendall	31	28	25	89.29 %	20	80.00 %	\$ 5,946.81	\$ 166,510.58	\$ 6,660.42	\$ 16.60	\$ 34,532.16	\$ 27,871.74	\$ 4.18
The Academy -- Fort Lauderdale Campus	1	1	1	100.00 %	1	100.00 %	\$ 10,000.00	\$ 10,000.00	\$ 10,000.00	\$ 20.40	\$ 42,432.00	\$ 32,432.00	\$ 3.24
The Academy -- Miami Campus	33	32	31	96.88 %	30	96.77 %	\$ 9,087.95	\$ 290,814.55	\$ 9,381.11	\$ 22.07	\$ 45,904.26	\$ 36,523.14	\$ 3.89
The CDL School, Inc.	11	11	11	100.00 %	11	100.00 %	\$ 2,386.36	\$ 26,250.00	\$ 2,386.36	\$ 14.44	\$ 30,037.09	\$ 27,650.73	\$ 11.59
	166	149	137	91.95 %	127	92.70 %	\$ 6,485.73	\$ 966,373.09	\$ 7,053.82	\$ 17.64	\$ 36,683.00	\$ 29,629.18	\$ 4.20