

PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2B

DATE: October 20, 2016, 2016 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

August 18, 2016 at 8:00am Doubletree Miami Airport Hotel -Mart/Airport Hotel – Convention Center 711 NW 72nd Avenue Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES
 Garza, Maria, Chairwoman Chi, Joe Manrique, Carlos Rod, Denis 	Castillo, Alicia – Adults Mankind Organization, Inc.
 COMMITTEE MEMBERS NOT IN ATTENDANCE 5. Gaber, Cynthia, Vice - Chairwoman 6. Clayton, Lovey 7. Diggs, Bill 8. Huston, Albert 9. Jordan, Comm. Barbara 10. Regueiro, Maria 	Farinas, Irene – Adult Mankind Organization, Inc.
SFW STAFF Perrin, Yian Smith, Robert	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Chairwoman Garza called the meeting to order at 8:25am, asked all those introduce themselves and noted that a quorum had not been achieved.

2. Performance Council Meeting Minutes

2.a Approval of June 23, 2016

Minutes deferred due to lack of quorum.

3. Information- Refugee Employment and Training (RET) Program Performance Overview

Chairwoman Garza introduced the item and SFWIB Department of Economic Opportunity Program Manager Yian Perrin further presented. He stated into record that the most up-to-date figures as of July 1, 2015 to July 28, 2016 showed a total of 7,968 refugees entered into employment and training program and a total of 7,429 were placed.

He furthermore read the following information into record:

- 37,362 refugee job seekers enrolled in the RET program;
- 4,036 refugees are still working after 90 days of hire;
- 2,898 refugees are still working after 180 days of hire; and

No further questions or discussions.

4. Information—Refugee Employment and Training Program Balanced Scorecard Update

Chairwoman Garza introduced the item. Mr. Perrin further presented the item and read into record the refugee employment and training program balanced scorecard summary report. He noted that four (4) of the seven (7) contractors have met or exceeded performance measures.

He additionally noted into record the following three contractors that did not meet performances:

- Community Coalition at 38%
- Lutheran Services at 63%
- Youth Co-Op, Inc. at 50%

Chairwoman Garza requested information on performances reported in the prior period. SFWIB Adults Program Manager, Robert Smith read into record the following information reported from the prior quarter on the number of performances met by each contractor:

- Adults Mankind Organization (AMO) Five (5) of eight (8)
- Arbor, E& T Six (6) of eight (8)
- Cuban American Council Six (6) of eight (8)
- Community Coalition Four (4) of Eight (8)
- Lutheran Services Five (5) of eight (8)
- Miami Beach Six (6) of eight (8)
- Youth Co-Op, Inc. Six (6) of eight (8)

Mr. Smith noted the goal of increasing the number of Haitian refugees in the North Miami-Beach area by providing refugee services at career centers located in the northern part of Miami-Dade County. He additionally noted a problem in bringing in new hire information in Employ Florida Marketplace (EFM).

Mr. Manrique inquired about the current item and Mr. Smith explained.

5. Information- Workforce Services Balanced Scorecard and Job Placements Update

Mr. Smith presented and read the item into record that the PY 2015-16 Balanced Scorecard Performance Summary for the same period indicated nine (9) of the 14 Workforce Services locations met the required 65% performance measures.

Additionally, the year-to-date job placement scorecard for the period of July 1, 2015 through May 31, 2016 showed the Region had a total of 6,357 job placements which is a 126 percent of the minimum standard and 116.9 percent of the maximum standard. Furthermore:

- Ten of the 14 Workforce Services contracts have met or exceeded their minimum YTD Job Placements standards
- Nine of the 14 Workforce Services contracts have met or exceeded their maximum YTD Job Placements standard.

No further questions or discussions.

6. Information – Workforce Services Regional Performance Overview

Mr. Smith presented the item and read the following into record:

For Program Year (PY) 2014-2015 (July 2015 – February 2016), the Workforce Services placed 54,686 job seekers into employment compared to 50,739 for the same period last Program Year.

- <u>Wagner-Peyser (WP) Program</u>: WP Entered Employment Rate (EER) is at 62.3% which resulted in 3rd place ranking fourth place out of the 24 Regional Workforce Boards in the State.
- <u>Veterans Program</u>: EER is at 68.7%, resulting in 3rd place ranking in this category out of the 24 Regional Workforce Boards in the State.
- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the Performance statistics for the Workforce Services Contractors revealed region' is at 41.6% which resulted in 10th place ranking out of the 24 Regional Workforce Board in the State.
- CAP/WT EER is at 35.5% ranking 9th place out of the 24 Regional Workforce Board in the State.

No further questions or discussions.

7. Information – Youth Partners & Regional Performance

Mr. Smith introduced the item and read into record the following stats:

- ✓ 343 of 349 in-school and out-of-school younger youth participants excited the program with positive outcomes.
- ✓ 1781 of 2016 in-school and out-of-school youth attained an increase in their skill attainment performance measure.
- ✓ 209 of 213 in-school youth exited the program with a positive outcome
- ✓ 298 of 303 out-of-school youth exited the program with a positive outcome

Chairwoman Garza inquired about the age limit for the out-of-school program. Mr. Smith responded 21 years of age.

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8. Information – Consumer Report Card update

Ms. Smith presented the item and provided a brief overview of Program Year (PY) 15-16 consumer report card table.

No further questions or discussions.

9. Recommendation as to the Approval to Renew Existing Refugee Services Contractors Mr. Smith presented the item.

Mr. Manrique inquired about the formula and the four agencies that did not meet performance. Mr. Smith responded by explaining the important factors.

Chairwoman Garza asked whether the performance report only covers the refugee program. Mr. Smith responded that it only covers the refugee component.

Mr. Manrique requested verification on staff's recommendation for a one year extension. Mr. Smith confirmed it was correct.

The consensus of the members present recommended this item to the full board for approval.

There being no further business to come before the Board, the meeting adjourned at 8:43am.