



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
Thursday, February 18, 2016
9:30 A.M.

Double Tree by Hilton Miami Airport Hotel
Convention Center, 2nd Floor
711 NW 72nd Avenue
Miami, Florida 33126

AGENDA

1. Call to Order and Introductions
2. Approval of Meeting Minutes
 - a. October 15, 2015
 - b. December 17, 2015
3. Chairman's Report
4. Executive Director's Report
 - a. Executive Director's Report
5. SFWIB December Board Agenda Items
 - a. Recommendation as to Approval to Accept \$166,664 in TANF Funds
 - b. Recommendation as to Approval to Adjust 2015-16 Budget for the Actual Carry Forward Amounts
 - c. Recommendation as to Approval Recommendation as to Approval to Update the Accounting Policies and Procedures
 - d. Recommendation as to Approval to Allocate Funds to City Year Miami Program
 - e. Recommendation as to Approval of TRANCON Training
 - f. Recommendation as to Approval to Allocate WIOA Adult Funds to United Way of Miami-Dade
6. Executive Committee
 - a. Recommendation as to Approval to Allocate TANF Funds to Purchase Take Stock In Children (TSIC) Scholarship

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"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."

7. Finance and Efficiency Council
 - a. Information - December 2015 Financial Report
 - b. Information - December 2015 Bank Reconciliation
 - c. Information - DEO Information Security Audit
 - d. Recommendation as to Approval to Accept \$2 million in Miami Dade County Funds for the Summer Youth Employment Program
 - e. Recommendation as to Approval to Negotiate an Agreement with Crowe Horwath LLP for the Performance of IT Penetration Audit Services
8. Global Talent Competitiveness Council
 - a. Recommendation as to Approval to Allocate Funds to a Career Pathways Reentry Training Program
 - b. Recommendation as to Approval to Allocate funds to the City of Key West for the Key West Fire Academy Training
 - c. Recommendation as to Approval to Allocate funds to Miami-Dade County Parks, Recreation and Open Spaces for the Fit2Lead Internship Program
9. Performance Council
 - a. Information - Refugee Employment and Training Program Performance Overview
 - b. Information - Refugee Employment and Training Program Balanced Scorecard Update
 - c. Information - Workforce Services Balanced Scorecard and Job Placements Update
 - d. Information - Workforce Services Regional Performance Overview
 - e. Information - Youth Partners Regional Performance
 - f. Information - Consumer Report Card Update

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SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

AGENDA ITEM NUMBER: 2A

AGENDA ITEM SUBJECT: MEETING MINUTES (Amended)

DATE: December 17, 2015 at 9:30AM
 Doubletree Hotel – Convention Center
 711 N.W. 72nd Avenue
 Miami, FL 33126

SFWIB MEMBERS IN ATTENDANCE	SFWIB MEMBERS NOT IN ATTENDANCE	SFW STAFF
<ol style="list-style-type: none"> 1. Piedra, Obdulio <i>Chairperson</i> 2. Bridges, Jeff, Vice-Chairman 3. Adrover, Bernardo 4. Brecheisen Bruce 5. Brown, Clarence 6. Clayton, Lovey 7. Davis-Raiford, Lucia 8. del Valle, Juan- Carlos 9. Diggs, Bill 10. Ferradaz, Gilda 11. Fils-Aime, Sr., Daniel 12. Gaber, Cynthia 13. Gibson, Charles 14. Huston, Albert Jr. 15. Jordan, Barbara 16. Ludwig, Philipp 17. Manrique, Carlos 18. Montoya, Rolando 19. Perez, Andre 20. Rod, Denis 21. Russo, Monica 22. Scott, Kenneth 23. West, Alvin 24. Zewadski-Bricker, Edith 	<ol style="list-style-type: none"> 25. Arboleda, Carlos 26. Boilini, Gina 27. Chi, Joe 28. Datorre, Roberto 29. Garza, Maria 30. Gazitua, Luis 31. Regueiro, Maria C. 32. Roth, Thomas 33. Socorro, Ivonne 	<p>SFW STAFF</p> <p>Beasley, Rick Almonte, Ivan Alonso, Gus Butkowski, Dennis Chester, Theresa Garcia, Christine Gomez, Maria Graham, Tomara Hernandez, Juan Jean-Baptiste, Antoinette Kavehersi, Cheri Mills, Diane Santis, Elizabeth Smith, Marian Uptgrow, Madalyn</p> <p>Assistant County Attorney(s)</p> <p>Shanika Graves - <i>Miami-Dade County Attorney's office</i> – SFWIB's Legal Counsel</p> <p>Leona McFarlane – <i>Miami-Dade County Attorney's Office</i></p>

OTHER ATTENDEES	
Banks, Theron – <i>Greater Miami Service Corps.</i>	Hyacinth, Hermina - <i>ARBOR E& T, Rescare</i>
Barroso, Lupe – <i>Cuban National Council, Inc.</i>	Jones, Leroy – <i>Neighbors & Neighbors Association (NANA)</i>
Battle, Jorge - <i>ARBOR E& T, Rescare</i>	Mendez, Jessy – <i>Community Coalition, Inc.</i>
Benavides, Vanessa – <i>United Way of Miami-Dade</i>	Perez, Christ – <i>The Academy</i>
Bieund, Jennie – <i>Unknown</i>	Quiros, Vivian – <i>Sullivan & Cogliano</i>
Danielle Darucaud, Marie – <i>W. J. Bryan Elementary</i>	Ragin, Andre – <i>Miami-Dade County</i>
Dorsette, Deborah – <i>Greater Miami Service Corps.</i>	Rodriguez, Maria – <i>Youth Co-op, Inc.</i>
Farinas, Irene – <i>Adults Mankind Organization (AMO)</i>	Someillia, Ana – <i>Adults Mankind Organization (AMO)</i>
Flores, Oscar – <i>Compu-Med</i>	Urrutia, Humberto – <i>The Academy</i>
Gavira, Beatriz – <i>SER Jobs for Progress, Inc.</i>	Vanias, Andrea – <i>Unknown</i>
Gilbert, David – <i>City of Miami</i>	Wilma, Brito - <i>ARBOR E& T, Rescare</i>
Grace, Karen – <i>PTA</i>	
Holson, Daryl – <i>Holson, Inc.</i>	

Agenda items are displayed in the order in which they were discussed.

1. Call to Order and Introductions

SFWIB Chairman, Obdulio Piedra called the meeting to order at 9:58a.m., began with introductions and noted that a quorum of members had been achieved.

2.a. Approval of SFWIB Meeting Minutes of August 20, 2015

Ms. Monica Russo moved the approval of August 20, 2015 meeting minutes. Motion seconded by Dr. Denis Rod; Motion Passed with Unanimous Consent

3. Chairman’s Report

Chairman Piedra requested his item be discussed last on today’s agenda. However, Executive Director Rick Beasley requested at 3.a be discussed.

4. Executive Director's Report

(3.a. National Flight Academy (NFA))

Mr. Beasley presented the item then introduced National Flight Academy's Chief Financial Officer, Bill Bowers who appeared before the Board and provided an overview of the Academy, as well as last year's Ambition program success, which exposes youth participants to Science Technology Engineering Math (STEM) related to skills and careers. Mr. Bowers additionally explained that youth participants also receive information on 21st Century Learning Skills such as the following:

- Team Work
- Communication
- Critical Thinking

Mr. Beasley shared with the Board about a recent meeting with representatives from various entities that discussed STEM through Aviation, of which part of the discussion included the National Flight Academy Ambition program video presentation.

Mr. Alvin West commended Mr. Bowers on his presentation.

Mr. Kenneth Scott asked whether if any other Regional Workforce Boards (RWBs) are participating in the NFA Program. If not, why? Mr. Beasley responded that only this region is participating in the Mr. West during his tenure as chairman of SFWIB recommended this region to participate in this program after his tour of the NFA.

Mr. West commented on the NFA program credibility and the importance of motivating students in seeking STEM education.

Mr. West encourages all to support the program which partly covers Science Technology Engineering and Math (STEM) related career fields.

[Video Presentation]

Mr. West additionally announced that students from Monroe County School district also had the opportunity to participate in the NFA – Ambition program. Mr. Beasley added this agency wanted to ensure every student from this region has an opportunity to participate.

Chairman Piedra shared with the Board his experience touring the NFA during the Florida Bankers Association dinner meeting that was held there. He commended the great work of the NFA program.

Commission Barbara Jordan advised the Board of another aviation program called Experience Aviation that also promotes STEM in an informative way. She recommended SFWIB reach out to Experience Aviation founder, Barrington Irvin to present at a future board meeting. She commended both organizations for getting students interested in STEM related studies and careers.

[Mr. Bill Diggs arrived]

Executive Director's Report

Mr. Beasley reviewed with the Board his report and each member received a copy. The report contained information regarding: (1) FEDERAL – Pell Grant; (2) FEDERAL – Higher Education Extension Act 2015; (3) FEDERAL – Higher Education Innovation Act; (4) FEDERAL – September Unemployment Rate; (5) LOCAL – Career Center Performance (Region 23 First Quarter Balanced Scorecard Report for the period of July 1, 2015 to September 30, 2015). Mr. Beasley announced that quarterly reports will be mailed to Miami-County Commissioners providing highlights of the

number of jobseekers that were placed within each Commission district. Additionally, Mr. Beasley reviewed with the Board the following highlights of Region 23 First Quarter Balance Scorecard Report for the period of July 1, 2015 to September 30, 2015:

- ✓ \$363,496,098 Net Economic Benefit Impact (\$40 million increase from the prior year)
- ✓ 17,196 Job Seekers Placed into Employment
- ✓ \$306 Cost per Placement (drastic decrease from \$811 in PY 12/13)
- ✓ \$68.99 in Return on Investment
- ✓ 68.3% Entered Employment Rate
- ✓ \$10.31 Average Wage

Mr. Beasley further advised that a few performance items in the balanced scorecard require modification and one of them pertained to Northside Center currently managed by Youth Co-Op, Inc. which has already been revised. He explained however, that although the revision has been made, this did not impact the scorecard. He also noted that the City of Miami center had been inadvertently left off the report. However, he assured that all would be corrected.

Mr. Manrique asked whether if scorecards are approved at the beginning of the fiscal year. Mr. Beasley responded, "Yes." Mr. Manrique subsequently asked whether if recommended changes following approval are brought back to the Board for approval as well. Mr. Beasley briefly explained the procedure of when scorecards are "negotiated down" and "negotiated up." Mr. Manrique requested that the Board be advised of any proposed changes to balance scorecards.

Mr. Manrique asked whether changes could affect career center percentages. Mr. Beasley responded, "No" then briefly explained using one of SFWIB's Contractor Youth Co-Op, Inc. that had requested to de-obligate its resources.

Mr. Scott inquired about the Average Wage section in the scorecard report. He wanted to know whether if it is the young adults that are being referenced as "Job Seekers." Mr. Beasley responded that the report references all adults placed into jobs. Mr. Scott questioned the fact that the average wage seems to be extremely low considering healthcare insurance and 401k plans are factored in. Mr. Beasley briefly discussed the Workforce Innovation Opportunity Act (WIOA) and self-sufficiency for the "working poor."

[Mr. Juan Carlos del Valle left the meeting room]

[Dr. Denis Rod stepped out of the meeting room]

Mr. Manrique later congratulated Chairman Piedra on his recent marriage and honeymoon. Mr. West also congratulated the Chairman on his award for Hispanic Heritage Month Community Leader.

5. Executive Committee

5.a. Recommendation as to Approval to Veteran's Performance Incentive Award

Chairman Piedra introduced the item. Mr. Beasley further discussed the Executive Committee's recommendation for the Board's approval to accept Veteran's Performance Incentive Award in the amount of \$37,666.67. He announced that this region had been recognized as the best performing Board for Veteran programs.

Mr. Andy Perez moved the approval to accept Veteran's Performance Incentive Award in the amount of \$37,666.67. Motion seconded by Mr. Bernardo Adrover; **Motion Passed Unanimously**

5.b. Recommendation as to Approval to Accept and Allocate Refugee Employment and Training Program

Chairman Piedra introduced the item. Mr. Beasley further discussed the Executive Committee's recommendation for the Board's approval to accept and allocate \$12,522, 250 in Refugee Employment and Training funds.

Mr. Bruce Brecheisen moved the approval to accept and allocate refugee employment and training program. Motion seconded by Ms. Monica Russo; **Motion Passed with Unanimous Consent**

- 6. Finance & Efficiency Council**
- 6a. Information – Finance Reports**
- 6i. August 2015 Financial Report**
- 6b. Information – Cash Reconciliation**
- 6b.i August 2015 Reconciliations**
- 6.c. Information- Fiscal Audit Update**
- 6d. Information – DEO Fiscal Monitoring Report**

[Dr. Denis Rod returned]

Chairman Piedra introduced the item and Finance and Efficiency Council Chairman Charles Gibson further discussed the above items in the order in which they appear.

No further questions or discussions.

[Mr. Carlos Manrique stepped out of the meeting room]

- 7. Global Talent and Competitiveness Council**
- 7.a. Recommendation as to Approval to Allocate Funds to Miami-Dade County Public Schools (M-DCPS) for Construction Technology and Forklift Training**

Chairman Piedra introduced the item. Global Talent and Competitiveness (GTC) Council Chairwoman Gilda Ferradaz further discussed and noted the Council's recommendation for the Board's approval to allocate an amount not to exceed \$97,905 in Workforce Investment Opportunity Act (WIOA) funds to Miami-Dade County Public Schools (M-DCPS) for Construction Technology and Forklift Training.

Mr. Phillip Ludwig moved the approval to allocate funds to Miami-Dade County Public Schools (M-DCPS) for Construction Technology and Forklift Training; Motion Seconded by Dr. Denis Rod; **Motion Passed Unanimously**

- 7.b. Recommendation as to Approval to Allocate Funds to Miami-Dade County Public Schools (M-DCPS) for Construction Technology Training**

Chairman Piedra introduced the item. GTC Council Chairwoman Gilda Ferradaz further discussed and read into record the Council's recommendation for the Board's approval to allocate an amount not to exceed \$84,530 in Workforce Innovation and Opportunity Act (WIOA) funds to Miami-Dade County Public Schools for an accelerated Construction Technology Training.

Mr. Bernardo Adrover moved the approval to allocate funds to Miami-Dade County Public Schools (M-DCPS) for Construction Technology Training. Motion seconded by Dr. Denis Rod; **Motion Passed Unanimously**

[Dr. Rolando Montoya stepped out of the meeting room]

7.c. Recommendation as to Approval to Allocate funds to Miami-Dade College for the Future Banker's Training Program

Chairman Piedra introduced the item. GTC Council Chairwoman Gilda Ferradaz further discussed and read into record the Council's recommendation for the Board's approval to allocate funding in an amount not to exceed \$50,000, 000 to support the Miami Dade College Future Bankers Training Program.

Vice-Chairman Jeff Bridges moved the approval to allocate funds to Miami-Dade College for the Future Banker's Training Program. Motion seconded by Ms. Monica Russo; **Motion Passed Unanimously**

[Dr. Rolando Montoya returned]

7.d. Recommendation as to Approval to Allocate Temporary Assistance for Needy Families (TANF) funds to Florida Memorial University for the Black Male College Employers Program (BMCEP)

Chairman Piedra introduced the item. GTC Council Chairwoman Gilda Ferradaz further discussed and read into record the Council's recommendation for the Board's approval to allocate funding in an amount not to exceed \$120,000 in Temporary Assistance to Needy Families (TANF) funds to Florida Memorial University (FMU) to support the Black Male College Employers Program.

Commission Barbara Jordan moved the approval to allocate Temporary Assistance for Needy Families (TANF) funds to Florida Memorial University for the Black Male College Employers Program (BMCEP). Motion seconded by Mr. Bernardo Adover; **Motion Passed Unanimously**

7.e. Recommendation as to Approval to Allocate Temporary Assistance for Needy Families (TANF) funds to the National Flight Academy Program

Chairman Piedra introduced the item. GTC Council Chairwoman Gilda Ferradaz further discussed and read into record the Council's recommendation for the Board's approval to allocate funding in an amount not to exceed \$200,000 in Temporary Assistance for Needy Families (TANF) funds to support the National Flight Academy Program.

Commissioner Jordan moved the approval to allocate Temporary Assistance for Needy Families (TANF) funds to the National Flight Academy. Motion seconded by Mr. Clarence Brown; **Motion Passed Unanimously**

7.f. Recommendation as to Approval to Allocate Temporary Assistance for Needy Families (TANF) funds Miami-Dade County Public Schools to Support City Year Program Cost

GTC Council Chairwoman Gilda Ferradaz noted into record that this item had been deferred by the Council until more information is provided.

[Mr. Carlos Manrique returned]

[Mr. Philipp Ludwig left the meeting room]

8. Performance Council

- 8a. Information – Refugee Employment and Training Program Performance Overview**
- 8b. Information – Refugee Employment and Training Program Balanced Scorecard Update**
- 8c. Information – Workforce Services Balanced Scorecard and Job Placements Update**
- 8d. Information – Workforce Services Regional Performance Overview**
- 8e. Information – Youth Partner’s and Regional Performance**
- 8f. Information – Consumer Report Card Update**

Chairman Piedra introduced the item. Performance Council Vice-Chairwoman Cynthia Gabor further discussed and read the above items into record.

8g. Information – July and August Performance Incentives of \$300 to each of the Top Two (2)

Mr. Beasley presented the item and announced the top two professionals for the months of July and August. He later requested guidance on how to proceed with recognizing the individuals.

Chairman Piedra recommended recognizing the top professionals amongst their peers, as well as once a quarter before the Board.

3. Chairman’s Report

Mr. Piedra briefed the Board regarding a series of articles published by a local media that discussed unsubstantiated allegations against SFWIB personnel and the Board. He advised the Board that the bases of the allegations derived from an Equal Employment Opportunity Commission (EEOC) complaint had been terminated without any findings of facts. Therefore he stated that, “We the Board” are now exposed to some potential legal liabilities. He further explained that as advised by Miami-Dade County Attorney’s office, “any public comment made about these matters, could be used for future legal proceedings.” He additionally advised that at this time, if board members have any questions and/or concerns, to contact SFWIB’s Assistant County Attorney Shaneka Graves. He also introduced Miami-Dade Assistant County Attorney, Leona McFarlane who was also present at the meeting to respond to questions or concerns.

Ms. Graves briefly reiterated that should board members have any questions or concerns to independently contact her or Ms. McFarlane.

Mr. Manrique requested clarification as to whether members are being told not to discuss anything related to the allegations.

Ms. Graves responded, “No.” However, she explained that the Board is being advised based on the EEOC complaint, “there is potential that litigation may ensue.” Therefore, if this occurs, whatever is said in public forum could be used to further expose the Board and consequently the litigation would be against the Board.

Mr. Manrique briefly shared with the Board that he experienced an accusation against him a few years ago and explained that it wasn’t a “pretty picture.” He went on to state that as a representative of Miami-Dade County Public School Board and Superintendent of schools, he has contacted M-DCPS attorney(s) as he is concerned regarding any “implications that this might bring to his behalf.” Therefore, he further stated that he does have an opinion on what he can and cannot say” on behalf of M-DCPS attorney(s). He explained that having to relate to being accused in the past, and although there were no findings, he “understand how hurt and how difficult this must be for Mr. Beasley.” He further stated that he does not “see an investigation or see a process to clear Mr. Beasley’s name, if it is at all should be cleared.” Mr. Manrique further stated that he had been informed by Miami-Dade County’s office that “if they sue, then we will proceed from there.” And “If they do not sue, these allegations just stay in place and Mr. Beasley’s name will always and

forever be in doubt.” Mr. Manrique further asked whether if the Board should find a way to clear Mr. Beasley’s name or “get down to the facts of it” Mr. Manrique went on to say that he is not going to believe the Miami Herald or the New Times. However, he further stated he has read the EEOC reports. He additionally stated that he’d informed Mr. Beasley that he had been receiving the EEOC findings for the last six (6) months, but has never brought it up to this Board because he didn’t think it was “fair to do that.” He went on to state that he received them all the time. Then further stated, “thinking as some big mouth of the Board,” that he was going to bring up the allegations, but he decided not to because he “respect the process and respect Mr. Beasley.” Mr. Manrique additionally stated, however he does think that as a board member, “we need to somehow clear this up.” “We shouldn’t be sitting here say, well we’ll defend ourselves if there’s a lawsuit.” He lastly stated that the Board needs to “find out” as a result of the “serious allegations.”

Chairman Piedra briefly explained SFWIB’s agreement with Monroe County and the Board which holds the discretion with regards to the hiring of the Executive director. He further explained, however, that the day-to-day operations are managed by Miami-Dade County Mayor’s office. Mr. Manrique requested passing a motion to offer suggestions to the Mayor. Chairman Piedra responded not at this time. Ms. McFarland also explained that the County has its own agency called the Office of Fair Employment Practices, which conducted its own investigation and had a different finding from the EEOC’s finding(s).

Mr. Manrique responded that he had no idea. Ms. McFarlane explained possible differences between information provided by the media and informational facts by the Office of Fair Employment Practices. She encouraged the Board to seek more accurate information by the Office of Fair Employment Practices of which documents are public records. She explained that the letter references are based on EEOC’s findings, which issued a letter of determination. She explained however, there are no “factual findings”, but rather “reasonable cause to believe.”

Commissioner Jordan requested clarification as to whether the EEOC decided to take up the case. Ms. McFarland responded, “No” then explained that the EEOC issued a dismissal (with additional clause(s)).

Commissioner Jordan explained that the EEOC would not have issued a dismissal if this had been a stronger case. She further explained that because she is concerned of the allegations, she met with the Office of Fair Employment Practices. After meeting with that office, she’d confirmed that 70% of SFWIB/CSSF employees are women, there are a total of eight (8) complaints, but are not consistent with information obtained by the Office of Fair Employment Practice, and a “protected class” had not been impacted.

[Public Hearing]

Chairman Piedra acknowledged Mr. Leroy Jones of Neighbors and Neighbors Association, Inc. who’d requested to speak pertaining to the allegations. Mr. Jones appeared before the Board to clear his name that had been referenced in one of the articles by requesting the record reflect that “he does not have any problems with Mr. Beasley, or anybody else” he further explained that his name is very common in the state of Georgia and perhaps in Miami too. He also stated that he contacted the media to correct the impreciseness.

Chairman Piedra thanked Mr. Leroy Jones for the great work that he’s doing in the community.

There being no further business to come before the Board, the meeting adjourned at 10:36am.



2B

AGENDA ITEM SUBJECT: MEETING MINUTES

DATE: December 17, 2015 at 9:30AM
 Miami Dade College North Campus
 11380 NW 27th Avenue
 Miami, FL 33167

SFWIB MEMBERS IN ATTENDANCE	SFWIB MEMBERS NOT IN ATTENDANCE	SFW STAFF
<ol style="list-style-type: none"> 1. Piedra, Obdulio <i>Chairperson</i> 2. Bridges, Jeff, <i>Vice-Chairman</i> 3. Adrover, Bernardo 4. Brecheisen Bruce 5. Boilini, Gina 6. Brown, Clarence 7. Datorre, Roberto 8. Davis-Raiford, Lucia 9. del Valle, Juan- Carlos 10. Ferradaz, Gilda 11. Gibson, Charles 12. Manrique, Carlos 13. Montoya, Rolando 14. Perez, Andre 15. Roth, Thomas 16. Scott, Kenneth 17. Zewadski-Bricker, Edith 	<ol style="list-style-type: none"> 18. Arboleda, Carlos 19. Chi, Joe 20. Clayton, Lovey 21. Fils-Aime, Sr., Daniel 22. Diggs, Bill 23. Gaber, Cynthia 24. Garza, Maria 25. Gazitua, Luis 26. Huston, Albert Jr. 27. Jordan, Barbara 28. Ludwig, Philipp 29. Regueiro, Maria C. 30. Rod, Denis 31. Russo, Monica 32. Socorro, Ivonne 33. West, Alvin 	<p>Beasley, Rick Almonte, Ivan Alonso, Gus Butkowski, Dennis Garcia, Christine Gomez, Maria Jean-Baptiste, Antoinette Kavehersi, Cheri Perrin, Yian Smith, Marian Smith, Robert</p> <p>Assistant County Attorney (s)</p> <p>Shanika Graves - Miami-Dade County Attorney's office – SFWIB's Legal Counsel</p>

OTHER ATTENDEES

Allison, Carshena – *BCA Watson Rice, LLP*

Banks, Theron – *Greater Miami Service Corps.*

Benavides, Vanessa – *United Way of Miami-Dade*

Brito, Hilma – *Arbor E & T Rescare*

Castillo, Alicia – *Adults Mankind Organization (AMO)*

Coney, Kareem – *Florida International University (FIU)*

Farinas, Irene – *Adults Mankind Organization (AMO)*

Finch, James – *Department of Economic Opportunity (DEO)*

Flores, Oscar – *Compu-Med*

Gonzalez, Teresa – *Miami Dade College*

K, John – *Miami Dade College*

Kyriakakis, Jesse – *United Way of Miami Dade*

Mendez, Jessy – *Community Coalition, Inc.*

Mitchell, Carlena – *Miami-Dade County Public Schools*

Perez, Christ – *The Academy*

Quiros, Vivian – *Sullivan & Cogliano*

Rodriguez, Maria – *Youth Co-op, Inc.*

Sela, Jose – *Ser Jobs for Progress, Inc.*

Selaya, Juan – *Broward*

Someillia, Ana – *Adults Mankind Organization (AMO)*

Thomnpkins, Ronald – *BCA Watson Rice, LLP*

Urrutia, Humberto – *The Academy*

Vanias, Andrea – *Unknown*

Wilma, Brito - *ARBOR E& T, Rescare*

Zeno, Miriam – *SER Jobs for Progress, Inc.*

Thompson, Robert – *BCA Watson Rice, LLP*

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Agenda items are displayed in the order in which they were discussed.

1. Call to Order and Introductions

As a result of the full board meeting that was short of a quorum of members present, the Executive Committee was called to order at 9:38am and the following members were present:

- ✓ SFWIB Chairman Piedra

- ✓ Vice-Chairman Jeff Bridges
- ✓ Clarence Brown
- ✓ Juan Carlos del-Valle
- ✓ Gilda Ferradaz
- ✓ Andy Perez

(Quorum Achieved)

4. Executive Director's Report

Executive Director Rick Beasley reviewed with the members his report and each member received a copy. The report contained information regarding: (1) FEDERAL – Appropriations; (2) FEDERAL – Every Student Succeeds Act of 2015; and (3) STATE – Local Planning Guidance; (4) STATE – WIOA State Implementation Teams; (5) LOCAL – Career Center Performance.

4. b. Department of Economic Opportunity Performance Update

SFWIB Chairman Piedra introduced Mr. James Finch of DEO who appeared before the Board and presented the following:

- Florida Workforce System
- PY 2015-16 Total Statewide Funding
- PY 2015-16 Total Local Amount
- PY 2014-15 Direct Client Services & Administrative Expenditures
- PY 2014-15 ITA Expenditure Requirement
- PY 2014-15 Percentage of Expenditures on Out-of-School Youth
- PY 2014-15 Participants Served: WP and WIA Combined
- PY 2014-15 Participants Enrolled in Training
- PY 2014-15 Performance Incentives
- Employer Penetration Incentive Awards
- Common Measures
- Corrective Action
- Programmatic Monitoring and Oversight
- PY 2014-15 Summary of Local Findings
- WIOA Update
- WIOA Timeline

Chairman Piedra thanked Mr. Finch for his presentation.

6. Finance & Efficiency Council

6. C. Recommendation as to Approval of the Fiscal Year 2014-15 Audit and renew the FY 2016-17 Audit Contract with TCBA Watson Rice, LLP.

Chairman Piedra introduced the item and Finance and Efficiency Council Chairman Perez further presented. He later introduced Carshena Allison and Robert Thompkins of BCA Watson Rice, LLP. Both appeared before the members and presented Fiscal Year 2014-15 audits:

No further questions or discussions.

Vice-Chairman Bridges further requested a vote be taken.

Mr. Beasley noted that the audit cannot be approved by the Board due to lack of quorum. However the Executive Committee has the authority to vote on the approval to ratify the audit.

Mr. Datorre inquired about the deadline to submit the final audit report. Mr. Beasley responded December 31st. Mr. Beasley further clarified into record that staff will submit the audit, but will ratify the submission of the audit. The Executive Committee can move the approval of the contract (ratify the approval of the audit).

Dr. Montoya requested clarification as to whether the presentation had been made to the Committee and not the full board and whether the auditors would be required to present again. Mr. Beasley responded, "No."

Chairman Piedra noted that the item would be bifurcated. However, the Executive Committee would take a vote to approve the extension of the contract for the next fiscal year.

Mr. Clarence Brown moved the approval to extend the contract. Motion seconded by Mr. Andy Perez; Motion Passed Unanimously

Chairman Piedra proudly announced this is the eighth consecutive year of no findings and he commended staff for the great work.

6a. Information – Finance Reports

Chairman Piedra introduced the item and Mr. Beasley further discussed and presented the following accompanying notes to the Financial Report (unaudited) for the period of July 1, 2015 through October 31, 2015:

Budget Adjustments

Revenues: Not adjustments

Expenses:

- ✓ Headquarters increased by \$1,418,918
- ✓ Refugee Services increased by \$10,831,892
- ✓ Set Aside funds decreased by \$200,000
- ✓ Unallocated funds decreased by \$12,522,250
- ✓ Facilities Cost increased by \$271,440
- ✓ Training and Support Services increased by \$271,440
- ✓ Other Program and Contracts increase by \$400,000

Explanation of Significant Variances

Training and Support Services Expenditures - low (7.7% versus 33.3%)

6b. Information – Cash Reconciliation

6b.i November 2015

Chairman Piedra introduced the item and Mr. Beasley further discussed.

No further questions or discussions.

7. C. Recommendation as to Approval of Workforce Services Contractors

Chairman Piedra introduced the item and Mr. Beasley further presented the recommendation to authorize staff to negotiate contracts with Workforce Services RFP respondent based on available funding. He further noted that Arbor E & T ResCare had been the only respondent and contract will be granted to this entity contingent upon the documents for due diligence.

Mr. Andy Perez moved the approval of Workforce Serves Contractor (Arbor E & T ResCare). Motion seconded by Mr. Juan Carlos del Valle; Motion Passed Unanimously

Chairman Piedra briefly advised the Committee that all other items would be deferred to the next scheduled full board meeting. However, prior to meeting adjournment, Mr. Datorre inquired about item 5B of which, the Committee later discussed

5. B. Recommendation as to Approval to Release an RFQ for IT Penetration Audit Services

Mr. Datorre inquired about the \$50,000 allocation. Mr. Beasley further explained.

Dr. Montoya briefly provided an overview of what had been discussed at the Finance and Efficiency Council meeting. He later questioned whether a vote could not be taken. Mr. Beasley explained that the Executive Committee is only tasked with the authority to vote on contract related items (no policy related items). Dr. Montoya asked whether if the RFQ is a policy related item. Mr. Beasley explained that the request is to release an RFQ. Dr. Montoya shared his concern regarding potential delays considering the fact the next full Board meeting is scheduled in February 2016. Mr. Beasley noted that the Committee can approve to move forward operationally. However, the item would be brought back to the full board for approval to release the RFQ and selection of a contractor.

The consensus of the Board members present moved the approval to move forward with the RFQ process operationally.

5. A. Recommendation as to Approval to of the South Florida Workforce Investment Board 2016 Board Meeting Calendar

Chairman Piedra recommended all to take a copy of next year's calendar with them for reference.

3. Chairman's Report

Chairman Piedra briefly gave his report by providing the following 2015 highlighted achievements:

- ✓ Successful transition from Workforce Investment Act (WIA) to Workforce Innovation Opportunity Act (WIOA)
- ✓ Another successful year of clean audit
- ✓ Successful Performance Rate (increase in Job Placements and Return on Investments (ROI))
- ✓ Region 23 recognized as Regional Workforce Board of the Year for Veteran's Performance
 - Successful Partnership with United Way of Miami-Dade for veteran's program
- ✓ Successful Youth Program
- ✓ Successful Future Banker's Program
- ✓ Successful Ready to Work Program with Miami-Dade County
- ✓ Potential Partnership with Black Male College Explorer Program
- ✓ Successful Partnership with the National Flight Academy
- ✓ Successful Employ Miami-Dade Program
- ✓ Successful Partnerships with Brickell Civic Center and successes of Mobile Assistant Centers and Access Points

He emphasized the importance of changing the way we do business.

He thanked SFWIB staff and vendors for their outstanding work.

Deferred Items:

2. A. Approval of SFWIB Meeting Minutes of October 15, 2015
- 6d. Recommendation as to Approval to Accept \$166,664 in TANF Funds
6. E. Recommendation as to Approval to Adjust 2015-16 Budget for the Actual Carry Forward Amounts
6. F. Recommendation as to Approval to Update the Accounting Policies and Procedures
 7. Global Talent and Competitiveness Council
7. A. Recommendation as to Approval to Allocate Funds to City Year Miami Program
7. B. Recommendation as to Approval of TRANCON Training
7. D. Recommendation as to Approval to Allocate WIOA Adult Funds to United Way of Miami-Dade County
 8. Performance Council
- 8a. Information – Refugee Employment and Training Program Performance Overview
- 8b. Information – Refugee Employment and Training Program Balanced Scorecard Update
- 8c. Information – Workforce Services Balanced Scorecard and Job Placements Update
- 8d. Information – Workforce Services Regional Performance Overview
- 8e. Information – Youth Partner’s and Regional Performance
- 8f. Information – Consumer Report Card Update
- 8g. Information – September and October Performance Incentives of \$300 to Each of the Top Two (2) Work force Services Professionals in the Region

There being no further business, the meeting adjourned at 10:38am.



2/18/2016

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: SFWIB CHAIRMAN'S REPORT

AGENDA ITEM TYPE: INFORMATIONAL

RECOMMENDATION: N/A

STRATEGIC GOAL: PREMIER NATIONAL PROVIDER OF EMPLOYMENT

STRATEGIC PROJECT: Set Standards on Performance Measures Reporting

BACKGROUND:

N/A

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



2/18/2016

AGENDA ITEM NUMBER: 4a

AGENDA ITEM SUBJECT: SFWIB EXECUTIVE DIRECTOR'S REPORT

AGENDA ITEM TYPE: INFORMATIONAL

RECOMMENDATION: N/A

STRATEGIC GOAL: PREMIER NATIONAL PROVIDER OF EMPLOYMENT

STRATEGIC PROJECT: Set Standards on Performance Measures Reporting

BACKGROUND:

N/A

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



12/17/2015

AGENDA ITEM NUMBER: 5a

A A ACCEPTANCE OF TANF FUNDS

AGENDA ITEM TYPE: APPROVAL

RECOMMENDATION: The Finance and Efficiency Council recommends to the Board the approval to accept \$166,665 in TANF Program funds.

STRATEGIC GOAL: CELEBRATED, BENCHMARK LEADER IN BEST PRACTICES

STRATEGIC PROJECT: Set Standards on Performance Measures Reporting

BACKGROUND:

On October 28, 2015 SFWIB received a Noticed of Fund Availabilities from the Department of Economic Opportunity of the State of Florida for a total award of \$166,665 in Temporary Assistance for Needy Families (TANF) funds.

Use of these funds must follow all applicable US Department of Health and Humar Services laws, rules and regulations, including the Florida Administrative Code, 65A-4 (Temporary Cash Assistance).

FUNDING: TANF

PERFORMANCE: N/A

NO ATTACHMENT



12/17/2015

AGENDA ITEM NUMBER: 5b

A A APPROVAL TO ADJUST 2015-16 BUDGET FOR THE ACTUAL CARRY-FORWARD FUNDS .

AGENDA ITEM TYPE: APPROVAL

RECOMMENDATION: The Finance and Efficiency Council recommends to the Board the approval to adjust the FY 2015-16 budget for the actual FY 2014-15 Carry-forward amounts.

STRATEGIC GOAL: CELEBRATED, BENCHMARK LEADER IN BEST PRACTICES

STRATEGIC PROJECT: Set Standards on Performance Measures Reporting

BACKGROUND:

On June 17, 2015, the SFWIB approved the fiscal year 2015/16 budget. The approved budget included an estimated \$15,516,326 in carry-forward funds. Following the end of the financial closeouts with the State of Florida, it was determined that there are additional carry-forward dollars totalling \$ 3,894,464.

FUNDING: All Workforce Funding

PERFORMANCE: N/A

NO ATTACHMENT

		FY14-15 exp	Balance	Carryforward	Balance
WIA ADULT PY14	\$ 8,472,231.00	254,307	8,217,924	6,268,623	1,949,301
WIA DISLOCATED WORKER PY14	\$ 7,644,164.00	531,135	7,113,029	5,731,959	1,381,070
WIA YOUTH PY14	\$ 6,479,160.00	4,332,727	2,146,433	1,851,791	294,642
AWI-WAGNER PEYSER PY14	\$ 1,600,257.00	538,787	1,061,470	1,203,669	(142,199)
REFUGEE	\$ 10,722,250.00	7,702,176	3,020,074	2,608,425	411,649
		13,359,131	21,558,931	17,664,467	3,894,464



12/17/2015

AGENDA ITEM NUMBER: 5c

A A APPROVAL TO UPDATE ACCOUNTING POLICIES AND PROCEDURES.

AGENDA ITEM TYPE: APPROVAL

RECOMMENDATION: The Finance and Efficiency Council recommends to the Board the approval to update the Accounting Policies and Procedures.

STRATEGIC GOAL: CELEBRATED, BENCHMARK LEADER IN BEST PRACTICES

STRATEGIC PROJECT: Set Standards on Performance Measures Reporting

BACKGROUND:

The Accounting Policies & Procedures Manual has been updated to include enhancements in internal control procedures, revisions in performance payments to service provider, payroll and cost allocation plan, as well as changes in employee responsibilities, as summarized below:

1. Section II A, Board of Directors, Executive and Audit Committees, has been updated to reflect the new committee structure and names.
2. Section III A, Internal Controls, has been revised to include a requirement that all staff members who have access to the MIP Accounting Software update and revise their passwords on a quarterly basis.
3. Section VII A, Purchasing, has been revised to require that the Facility Manager approve all utilities-related invoices.
4. Section VII.D. Service Provider Payments has been revised to include the procedures for payments to service providers who have performance-based contracts with SFWIB.
5. Section VIII B, Payroll Processing Procedures, has been updated to delete the section that pertains to the distribution of live checks to employees. Currently, all employees are under direct deposit.
6. Section X.A. Acquisition, Control and Disposition of Fixed Assets, has been update to reflect the new capitalization threshold of \$5,000.
7. Section XIV Appendix D – Staff Responsibilities has been updated to reflect the realignment of responsibilities among members of the Finance Staff.

8. Section XI.B. Cost Allocation Plan -- has been revised to reflect the adoption of the Indirect Cost Rate methodology.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



12/17/2015

AGENDA ITEM NUMBER: 5d

A A CITY YEAR MIAMI PROGRAM

AGENDA ITEM TYPE: APPROVAL

RECOMMENDATION: The Global Talent and Competitiveness Council recommends to the Board the approval to allocate an amount not to exceed \$200,000 in Temporary Assistance for Needy Families (TANF) funds to Miami-Dade County Public Schools for City Year Miami program cost as set forth below.

STRATEGIC GOAL: DEDICATED COMMITMENT TO YOUTH PARTICIPATION

STRATEGIC PROJECT: Develop an Enhance Menu of Youth Services

BACKGROUND:

City Year Miami provides Miami-Dade County Public School district with a scalable, centrally managed model that delivers a holistic set of whole school and focused academic and social emotional support to students ensuring they stay on track to graduate. As one of the nation's largest AmeriCorps programs with established sites in over twenty five locations across the United States, City Year annually recruits, trains, and deploys over 2,700 young adults from diverse backgrounds for a year of full time service to support school districts in their efforts to transform our nation's lowest achieving schools.

Through a partnership with the South Florida Workforce Investment Board (SFWIB) City Year Miami shall deliver academic and social services to a minimum of 860 ninth grade students, in ten (10) academically challenged Senior High Schools (Booker T. Washington, Miami Northwestern, Miami Carol City, Miami Central, Miami Edison, Homestead, Miami Jackson, Miami Norland, North Miami, and Southridge) in Miami-Dade County. City Year will provide support and/or facilitate access to services and resources that contribute to improve educational outcomes for economically disadvantaged students. City Year Miami shall expand services to youth helping off track students improve their attendance, behavior, academics, and course performance.

City Year Miami is deeply impacted by the investment and resources of the School Board and AmeriCorps. This support has played a fundamental role in improving the lives of students and their communities by funding seventeen (17) academically challenged schools, while increasing and strengthening volunteer services.

City Year Miami is an education focused, non-profit national service organization contracted to assist in keeping students in school and on track to graduate high school. City Year Miami will implement its Whole Schools, Whole Child (WSWC) model, which leverages the unique assets of its AmeriCorps members to deliver research base Whole Schools supports and students interventions targeting the early warning indicators of poor attendance, unsatisfactory behavior and course failure in English and Math.

The SFWIB will cover programmatic activities to City Year to improve school readiness for economically disadvantaged students in academically challenging senior high schools, and prepare students for success in post-secondary institutions.

In the following procurement process of Miami-Dade County Administrative Order No. 3-38, it is recommended that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of SFWIB. A Two-Thirds (2/3) vote of a quorum present is required to waive the competitive procurement process and award Miami-Dade County Public Schools, an allocation not to exceed \$200,000 in Temporary Assistance To Needy Families (TANF) funds to support the City Year Program cost.

FUNDING: TEMPORARY ASSISTANCE TO NEEDY FAMILIES (TANF)

PERFORMANCE: N/A

NO ATTACHMENT



12/17/2015

AGENDA ITEM NUMBER: 5e

A A TRAINING FOR MANUFACTURED CONSTRUCTION (TRAMCON)

AGENDA ITEM TYPE: APPROVAL

RECOMMENDATION: The Global Talent and Competitiveness Council recommends to the Board approval the Training for Manufactured Construction (TRAMCON) training program and approval to allow related support services not allowable under the TAACCCT grant based availability of funding.

STRATEGIC GOAL: STATE LEADER IN COLLABORATIVE PARTNERSHIPS

STRATEGIC PROJECT: Increase Credential Attainment

BACKGROUND:

On September 29, 2014, the US Department of Labor awarded Miami Dade College (MDC) a Trade Adjustment Assistance Community College and Career Training (TAACCCT) grant. The grant provides MDC with funding to deliver education and career training programs that will assist job seekers in obtaining the skills needed for in-demand jobs in industries such as advanced manufacturing, information technology, healthcare, and energy.

The Training for Manufactured Construction (TRAMCON) program is specifically designed to address the current skills gap in one of the fastest growing sectors of the construction industry. Manufactured Construction provides a stable work location for employees, safer working conditions, and career advancement. Sections of buildings are built at a manufacturing facility; moved and assembled on-site. The industry uses processes that are versatile, high-tech, efficient, and sustainable.

The TRAMCON career pathway includes a four tier curriculum, on-the-job training, and seven nationally recognized industry certifications from the National Center for Construction Education and Research (NCCER), Occupational Safety and Health Administration (OSHA), Manufacturing Skill Standards Council (MSSC).

Upon completion of the Advanced Tier, participants will be the first in the country to receive a brand new credential created for NCCER titled Manufactured Construction Level 2 (MCL2). The MCL2 is a fully portable national certificate.

Tuition for the TRAMCON is offered at no cost to participants. The program is multi-entry and exit. Credit for prior learning may also be awarded. Participants can earn college credits that may be combined with the online Building Construction Specialist Certificate at MDC and applied towards an Associate or Bachelor Degree in construction management at any public institution in Florida.

Based on availability of funding, training related support services for books, registration and testing fees in the amount of \$794.00 per participant, not allowable under the TAACCCT grant will require approval from the board.

In following the procurement process of Miami-Dade County Administrative Order No. 3-38, it is recommended that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of SFWIB. A two-thirds (2/3) vote of the quorum present is required to waive the competitive procurement process and award to Miami Dade College an amount not to exceed \$794.00 per participant for TRAMCON training related support services, if funds are available.

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



12/17/2015

AGENDA ITEM NUMBER: 5f

A A UNITED WAY MISSION UNITED PROGRAM

AGENDA ITEM TYPE: APPROVAL

RECOMMENDATION: The Global Talent and Competitiveness Council recommends to the Board to allocate \$125,000 Workforce Innovation Opportunity Act Funding to United Way of Miami Dade to establish a Mission United Program in Miami Dade County.

STRATEGIC GOAL: PREMIER NATIONAL PROVIDER OF EMPLOYMENT

STRATEGIC PROJECT: Leverage Resources to Enhance Grant Revenue

BACKGROUND:

United Way of Miami-Dade (UWMD) in partnership with CareerSource South Florida, is seeking to start a Mission United program to form a single community alliance comprised of nonprofit service providers, business partners, veterans agencies, and other related stakeholders to provide readjustment services to military veterans.

Statistics show that Florida is one of the top three states in the country with the most veterans and there are approximately 51,000 veterans in Miami-Dade County. However, services to address veteran needs, though present in our community, are disjointed and difficult for returning veterans to navigate. To address these needs, Mission United Miami will provide comprehensive targeted case management to help veterans successfully transition to civilian life, with an initial focus on employment, job related training and legal support.

Veterans will be connected to an employment specialist and career success coach that will provide ongoing support as they progress through the process leading to identifying relevant job opportunities, applying, and interviewing. Mission United Case Managers, in collaboration with the community volunteer employment committee, will develop and maintain relationships with key partners including CareerSource South Florida, education and training institutions, and employers to establish a framework by which veterans can create and advance along a career pathway that is suited to their skills, competencies, and interests.

United Way of Miami-Dade will contribute \$125,000 in matching funds and \$101,872 with In-Kind support for the Mission United initiative. CareerSource South Florida will allocate / provide \$125,000 in WIOA Adult funding.

In the following procurement process of Miami-Dade County Administrative Order No. 3-38, it is recommended that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of SFWIB. A Two-Thirds (2/3) vote of a quorum present is required to waive the competitive procurement process and award United Wasy of Miami-Dade County an allocation not to exceed \$125,000 in Workforce Innovation and Opportunity Act (WIOA) Adult funds to support the Mission United Program cost.

FUNDING: WIOA Adult Funding \$125,000

PERFORMANCE:

Mission United Goals:

Number of Veterans Served - 100

Number of Veterans Placed into Jobs - 45

Cost Per Placement - \$2,777

Average Wage - \$16.98

Net Economic Benefit - \$32,541

Return-On-Investment - \$11.71

Economic Impact - \$1.46 million dollars in salary generated

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/18/2016

AGENDA ITEM NUMBER: 6a

AGENDA ITEM SUBJECT: ALLOCATE FUNDING TO PURCHASE TAKE STOCK IN CHILDREN SCHOLARSHIPS (TSIC)

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Executive Committee recommends to the Board the approval to allocate an amount not to exceed \$500,000 in Temporary Assistance to Needy Families (TANF) funds to purchase Take Stock in Children Scholarships(TSIC), as set forth below.

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Develop an Enhance Menue of Youth Services**

BACKGROUND:

The Take Stock in Children (TSIC) Scholarship Program works with economically disadvantaged youth and their families. The programs' main mission is to keep youth in school and offer scholarships to youth who successfully complete high school.

The allocation to purchase scholarships for the TSIC Scholarship Program is as follows:

- Take Stock in Children (TSIC, Inc.) - \$250,000 (scholarship cost)
- 5000 Roles Models of Excellence- \$100,000 (scholarship cost)
- Mexican American Council- \$ 75,000 (scholarship cost)
- Big Brothers Big Sisters- \$75,000 (scholarship cost)

Take Stock in Children (TSIC, Inc.) will continue to manage the scholarship program and serve as the administrator, purchasing and fiscal agent for the above organizations. Each organization is responsible for program implementation, youth eligibility, program selection, case management, and tracking. All organizations provide educational, social, and mentoring services to youth who are likely to enroll in a post-secondary institution.

In following the procurement process of Miami-Dade County, Administrative Order No. 3-38, it is recommended that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of SFWIB. A Two-Thirds (2/3) vote of a quorum present is required to waive the competitive procurement process and award an allocation not to exceed \$500,000 in TANF funding for Take Stock in Children (TSIC, Inc) to purchase scholarships on behalf of the Take Stock in Children Program, 5000 Role Models of Excellence, Mexican American Council, and Big Brothers Big Sisters.

FUNDING: TEMPORARY ASSISTANCE TO NEEDY FAMILIES (TANF)

PERFORMANCE: Paid college tuition scholarship (or vocational tuition scholarship) for students who complete the program and graduate from high school.

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/18/2016

AGENDA ITEM NUMBER: 7a

AGENDA ITEM SUBJECT: FINANCIAL REPORT

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG, TIMELY REPORTING STANDARDS**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

The Finance and Efficiency Council's primary goal is to work to ensure that the Board is in good financial health, its assets are protected, and its resources are used appropriately and accounted for sufficiently. Accordingly, the attached un-audited financial report for the month of December 2015 is being presented for review by the Council members.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/18/2016

AGENDA ITEM NUMBER: 7b

AGENDA ITEM SUBJECT: BANK RECONCILIATION

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG, TIMELY REPORTING STANDARDS**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

The Finance and Efficiency Council's primary goal is to work to ensure that the Board is in good financial health, its assets are protected, and its resources are used appropriately and accounted for sufficiently.

Based on the Internal Control Procedures recommended by the Department of Economic Opportunity of the State of Florida, the Finance Committee, at its April 2, 2009 meeting, requested a monthly cash reconciliation report be provided at every committee meeting. Accordingly, the attached cash reconciliation for the month of December 2015 is being presented for review by the Council members.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/18/2016

AGENDA ITEM NUMBER: 7c

AGENDA ITEM SUBJECT: INFORMATION SECURITY AUDIT

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **EFFECTIVE DEMAND DRIVEN MANAGEMENT / CONTROL TOOLS**

STRATEGIC PROJECT: **Alignment of Performance Measures with SFWIB Plan**

BACKGROUND:

The Department of Equal Opportunity (DEO), Office of Inspector General conducted an audit to evaluate the effectiveness of selected Information Technology security controls for database applications and activities used by CareerSource South Florida (Board). The audit included examinations of records and documentation from January 1, 2014 through May 31, 2015, with selected items after this period.

This audit is part of a series of activities designed to evaluate information security controls in place at CareerSource Boards. The audit tools used are based primarily on protocols that encompass DEO's information system security program.

All Florida DEO employees, contracted staff, vendors, CareerSource Boards, and others who do official business with the agency are required to comply with the provisions of DEO Information Security Policy 5.05.02. The Grantee-Subgrantee Agreement between the CareerSource Boards and DEO sets the terms and conditions for each board.

Of the fourteen areas reviewed, eight were reconized as needing improvements. There were two areas completed prior to the issuance of the final report. In summary, there were findings involving the following topics:

- The formation or enhancement of policies and procedures controlling information security.
- Contingency planning.
- Access controls.
- Security awareness training.
- Background screening.

The Board was responsive and professional throughout this audit. The Office of Inspector General provided these findings and recommendations to assist in defending against existing and emerging threats to information security.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/18/2016

AGENDA ITEM NUMBER: 7d

AGENDA ITEM SUBJECT: ACCEPTANCE OF MIAMI DADE COUNTY FUNDS

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Finance and Efficiency Council recommends to the Board the approval to accept \$2,000,000 in Miami Dade County funds for Summer Youth Employment.

STRATEGIC GOAL: **CELEBRATED, BENCHMARK LEADER IN BEST PRACTICES**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

On January 21, 2016, the SFWIB received a formal award notification from Miami Dade County in the amount of \$2,000,000 to operate Summer Youth Employment Programs. The goal of the Summer Youth Employment Program is to provide summer employment opportunities for at-risk teens in Miami-Dade County who reside within the 10 targeted zip codes that have the highest number of youth arrests.

The at-risk youth participants ages 14-17 will have an opportunity to develop employability skills, work with local businesses throughout Miami Dade County, and be exposed to South Florida's workforce in a supportive environment.

The award amount shall be for services rendered from July 27, 2015 through September 30, 2016. Funds are allocated at \$1 million for each fiscal year for a total of \$2 million.

FUNDING: Miami Dade County

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/18/2016

AGENDA ITEM NUMBER: 7e

AGENDA ITEM SUBJECT: IT PENETRATION AUDIT SERVICE

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Finance and Efficiency Council recommends to the Board the approval to authorize staff to negotiate an agreement with Crowe Horwath LLP for Information Technology (IT) Penetration Audit Services.

STRATEGIC GOAL: **STRONG, TIMELY REPORTING STANDARDS**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

On October 15, 2015, the Board approved an allocation of \$50,000 for the procurement of IT Penetration Testing Audit Services. Subsequently, SFWIB staff released a Request for Procurement to a total of 22 accounting, consulting, and technology service firms for the performance of IT Penetration Audit Services.

Two responses were received:

- Crowe Horwath LLP -- \$36,000.00
- BCA Watson Rice LLP -- \$88,100.00

Crowe Horwath LLP is one of the largest public accounting, consulting, and technology firms in the United States. The firm has 3,000 personnel with offices nationally from coast to coast. In addition to a large national presence, Crowe Horwath serves clients worldwide as an independent member of Crowe Horwath International, one of the largest global accounting networks in the world. The network consists of more than 200 independent accounting and advisory services firms in more than 120 countries around the world.

SFWIB staff is recommending to the Finance and Efficiency Council to recommend to the Board to authorize staff to negotiate an agreement with Crowe Horwath LLP for the performance of IT Penetration Audit Services.

FUNDING: All Funding Streams

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/18/2016

AGENDA ITEM NUMBER: 8a

AGENDA ITEM SUBJECT: CAREER PATHWAYS REENTRY TRAINING PROGRAM

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Global Talent Competitive Council recommends to the Board the approval to allocate up to \$250,000 in WIOA Adult Training Funds to Florida Keys Community College for a Career Pathways Reentry Training, as set forth below.

STRATEGIC GOAL: **STATE LEADER IN COLLABORATIVE PARTNERSHIPS**

STRATEGIC PROJECT: **Monitor of Training Vendor Performance**

BACKGROUND:

The Hospitality and Tourism industry continues to be faced with entry level labor and skills readiness shortages. In an effort to address this deficiency, providing access to workforce and employability skills training to individuals reentering the community is critical. This will not only help improve the economy and close the skills gap, but will greatly impact the lives of individuals facing challenges in the region.

The Career Pathways Reentry Training (CPRT) program will provide qualified individuals currently serving in the Jail In-house (Drug Offender Rehabilitation) Program, Monroe County Drug Offender Probation program, and the Monroe County Drug Court Program with an alternative to criminal activities by offering support and education through retraining.

The only proven method of combating recidivism is to end the cycle of criminal behavior. The goal of the CPRT is to work closely with local businesses and community leaders to break the stigma that frequently acts as a barrier to those with a criminal record seeking employment. The program will provide individuals with an interactive learning experience and the professional connections and resources necessary to continue their careers. Participants will explore the hospitality and tourism fields and examine the various postsecondary options and careers available to them.

The CPRT is a collaborative partnership between the South Florida Workforce Investment Board (SFWIB), Florida Keys Community College (FKCC), and the Florida Department of Corrections (FDC), that will assist program participants in entering or returning to the workforce. The SFWIB will provide training and training-related funding; FKCC will provide relevant training services; and the FDC will refer applicants for eligibility determination.

The CPRT consists of 40 hours of instruction for each of the two training tracks – Maintenance and Restaurant. The program will provide targeted training for up to 178 participants that is portable, stackable and culminates in industry-recognized certifications. Upon successful completion, participants will receive practical experience in hospitality positions, a Certified Guest Service Professional Certificate from the American Hotel and Lodging Association, and an interview to be placed in an internship with the local hospitality industry.

In the following procurement process of Miami-Dade County Administrative Order No. 3-38, it is recommended that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of SFWIB. A Two-Thirds (2/3) vote of a quorum present is required to waive the competitive procurement process and award Florida Keys Community College, an allocation not to exceed \$250,000 in WIOA Adult Training Funds to train ex-offenders in the hospitality industry.

FUNDING: Workforce Innovation and Opportunity Act (WIOA) Adult

PERFORMANCE:

- **Number of Participants to be trained:** Minimum 150 up to 178
- **Number of Cohorts:** 10
- **Cost per Participant:**
 - 694.00 per student for Guest Services and Maintenance Employee
 - 627.00 per student for Guest Services and Restaurant Server
- **Return on Investment:** 19.37

ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/17/2016

AGENDA ITEM NUMBER: 8b

AGENDA ITEM SUBJECT: KEY WEST FIRE ACADEMY TRAINING PROGRAM

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Global Talent Competitiveness Council recommends to the Board the approval to allocate an amount not exceed \$35,000 in WIOA Youth funds for the period covering Program Year July 1, 2015-June 30, 2016, to support the City of Key West Fire Academy Training.

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Enhance and Expand Job Readiness Skills for Youth**

BACKGROUND:

The Key West Fire Department in partnership with Key West High School developed a Fire Academy Training program that trains junior and senior students to be future firefighters during their final years of high school. The training provides students the opportunity to work towards a career to become a Fire Fighter I and First Responder, while completing their high school diploma.

The goal of the Fire Academy is to create a pipeline that channels students into rewarding careers in public safety in Key West and Monroe County. Students arrive at the fire station each school day and spend two class periods learning from certified instructors at the Fire Department. Thereafter, cadets return to Key West High School to finish the remainder of the day attending regular classes. The initiative allows the Key West Fire Department to develop employees who can spend their entire career with the department as valuable, hard working men and women.

Training costs include the student's physical examinations/drug screening, orientation, agility tests, CPR and EMT training, equipment/uniforms (e.g., bunker gear, boots, badges, shoes), partial classroom training/instructor costs, and other intangible/incidentals (e.g., transportation, training books, materials). Monroe County Fire Academy and Key West High School are partnering with the Key West Fire Department to provide or match in-kind services to ten junior and senior high school students, as needed.

Upon successfully completing the academy, students receive a Certificate of Firefighter I, which enables them, if they so choose, to enter into a Florida State Academy to become a fully licensed firefighter.

In following the procurement process of Miami-Dade County, Administrative Order No. 3-38, it is recommend that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in best

interest of the SFWIB. A two-thirds (2/3) vote of a quorum present is required to waive the competitive procurement process and award the City of Key West an allocation not to exceed \$35,000 in Workforce Innovation and Opportunity Act (WIOA) Youth funds for the Fire Academy Training Program.

FUNDING: Workforce Innovation and Opportunity Act (WIOA) Youth

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/17/2016

AGENDA ITEM NUMBER: 8c

AGENDA ITEM SUBJECT: MIAMI-DADE COUNTY PARKS AND RECREATION OPEN SPACES DEPARTMENT "FIT2LEAD PARK INTERNSHIP PROGRAM"

AGENDA ITEM TYPE: **APPROVAL**

RECOMMENDATION: The Global Talent Competiveness Council to recommend to the Board the approval to allocate an amount not exceed \$100,000 in WIOA Youth Funds to Miami-Dade County Parks, Recreation and Open Space for Fit2Lead Internship program cost, as set forth below.

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Enhance and Expand Job Readiness Skills for Youth**

BACKGROUND:

In an effort to provide structure and stability to at-risk youth ages 15-17, Miami-Dade County Parks, Recreation, and Open Spaces Department (PROS), Miami- Dade County Juvenile Services Department (JSD), and the Miami-Dade County Public Schools Student Services Division (MDCPS) are collaborating on the Fit2Lead Internship Program - a prevention/intervention program specifically designed as a productive alternative to delinquent behavior.

The purpose of the hands-on training and education program is to decrease juvenile delinquency in high crime neighborhoods by providing participants with an opportunity to learn and develop leadership qualities and life skills in a safe and supportive environment, while earning a paycheck. Curriculum includes health and wellness, nutrition, life skills (i.e., effective communication, problem solving without violence or anger, better decision making techniques), and experiences based on the foundation of improving the mind, body and spirit. This experience, education and training can lead to a career path.

The Fit2Lead Internship Program is year round and held at 13 (PROS) park locations throughout Miami-Dade County. Each intern will be required to complete 340 hours of paid practical work experience during after school hours; and be mentored by park staff in various work settings that include afterschool programming, summer camps, Youth Enrichment and Sports (YES), disability services, aquatics, park operations, Natural Areas Management, and Eco-Adventures.

The SFWIB will provide 24 interns referred by the JSD with a total of 325 program hours, of which 80 hours will be highly concentrated instructional classes taught by partnering post-secondary institutions University of Miami, Florida International University, Miami-Dade College plus 245 hours of practical paid work experience.

In following the procurement process of Miami-Dade County, Administrative Order No. 3-38, it is recommend that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in best interest of the SFWIB. A two-thirds (2/3) vote of a quorum present is required to waive the competitive procurement process and award the Miami-Dade County Parks and Recreations Department an allocation not to exceed \$100,000 in Workforce Innovation and Opportunity Act (WIOA) Youth funds for Fit2Lead Internship Program.

FUNDING: WIOA Youth Funding

PERFORMANCE: N/A

NO ATTACHMENT



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/18/2016

AGENDA ITEM NUMBER: 9a

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM
PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG, TIMELY REPORTING STANDARDS**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

For Program Year (PY) 2015-16, the Refugee Employment and Training (RET) Program Contractors assisted in placing a total of 2,663 refugee job seekers into employment from October 1, 2015 through January 28, 2016, as compared to 2,443 for the same period in the previous PY. This is an overall placement increase of 9 percent.

For the RET Program, the Year-to-Date (YTD) performance statistics reveal the following:

- 21,741 refugee job seekers enrolled in the RET Program
- 1,348 refugees are still working after 90 days of hire
- 999 refugees are still working after 180 days of hire
- 1,059 refugees are receiving health benefits through the employer

Through the efforts of the Performance Improvement Team (PIT), the RET Program Contractors and SFWIB staff continues to work diligently to enhance the quality of services offered to refugee job seekers and overall performance improvement.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Regional

Regional		Region	
	Measure		
1	Entered Employment Rate	10.291%	↑
2	Entered Employment Rate LTY	8.82%	↑
3	Employed on the 90th Day	70.074%	↓
4	Employed on the 180th Day	69.513%	↓
5	Health Benefits	46.433%	↑
6	Placements (YTD)	2,627	
7	Intakes (YTD)	8,197	
8	EFM Placements (YTD)	61.05%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

AMO

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	9.659%	↑
2	Entered Employment Rate LTY	NA	8.287%	↑
3	Employed on the 90th Day	NA	83.372%	↓
4	Employed on the 180th Day	NA	87.075%	↓
5	Health Benefits	46.433%	57.393%	↑
6	Placements	NA	508	
7	Intakes	NA	1,136	
8	EFM Placements	NA	17,300.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Arbor E&T, LLC

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	11.818%	↓
2	Entered Employment Rate LTY	NA	10.704%	↓
3	Employed on the 90th Day	NA	73.103%	↓
4	Employed on the 180th Day	NA	80.00%	↓
5	Health Benefits	46.433%	39.367%	↓
6	Placements	NA	272	
7	Intakes	NA	1,285	
8	EFM Placements	NA	23,600.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

CANC

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	12.305%	↑
2	Entered Employment Rate LTY	NA	11.35%	↑
3	Employed on the 90th Day	NA	75.155%	↓
4	Employed on the 180th Day	NA	65.152%	↓
5	Health Benefits	46.433%	44.318%	↑
6	Placements	NA	320	
7	Intakes	NA	881	
8	EFM Placements	NA	27,600.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Community Coalition

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	5.154%	↑
2	Entered Employment Rate LTY	NA	4.011%	↑
3	Employed on the 90th Day	NA	45.528%	↓
4	Employed on the 180th Day	NA	47.573%	↓
5	Health Benefits	46.433%	49.701%	↑
6	Placements	NA	212	
7	Intakes	NA	623	
8	EFM Placements	NA	12,200.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Lutheran Services

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	13.356%	↑
2	Entered Employment Rate LTY	NA	12.109%	↑
3	Employed on the 90th Day	NA	63.265%	↑
4	Employed on the 180th Day	NA	64.706%	↓
5	Health Benefits	46.433%	38.889%	↑
6	Placements	NA	533	
7	Intakes	NA	1,366	
8	EFM Placements	NA	33,500.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Miami Beach Latin Chamber

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	19.519%	↑
2	Entered Employment Rate LTY	NA	15.954%	↑
3	Employed on the 90th Day	NA	81.081%	↓
4	Employed on the 180th Day	NA	89.655%	↑
5	Health Benefits	46.433%	66.176%	↓
6	Placements	NA	83	
7	Intakes	NA	205	
8	EFM Placements	NA	4,300.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Youth Co-Op

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	9.987%	↓
2	Entered Employment Rate LTY	NA	8.185%	↓
3	Employed on the 90th Day	NA	66.921%	↓
4	Employed on the 180th Day	NA	64.483%	↓
5	Health Benefits	46.433%	45.522%	↑
6	Placements	NA	699	
7	Intakes	NA	2,686	
8	EFM Placements	NA	35,400.00%	↑



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/18/2016

AGENDA ITEM NUMBER: 9b

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM BALANCED SCORECARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG, TIMELY REPORTING STANDARDS**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

The Refugee Employment and Training (RET) Balanced Scorecard Report measures the performance of RET Service Contractors. The report for Program Year (PY) 2015-16, is from October 1, 2015 through January 28, 2016.

The RET Services Contractors Balanced Scorecard Performance Summary, for the same period, shows that one of seven Contractors have either met or exceeded 65 percent of the PY 2015-16 performance measures.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Adults Mankind Organization, Inc.	5	8	63%
Arbor E & T, LLC	4	8	50%
Cuban American National Council, Inc.	5	8	63%
Community Coalition, Inc.	4	8	50%
Lutheran Services of Florida, Inc.	4	8	50%
Miami Beach Latin Chamber of Commerce, Inc.	6	8	75%
Youth Co-Op, Inc.	5	8	63%
Region	4	8	50%

** Performance Measures: Entered Employment Rate (EER) and EER Less Than a Year (LTY) were applied by April 2015.*

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Regional

Regional		Region	
	Measure		
1	Entered Employment Rate	10.291%	↑
2	Entered Employment Rate LTY	8.82%	↑
3	Employed on the 90th Day	70.074%	↓
4	Employed on the 180th Day	69.513%	↓
5	Health Benefits	46.433%	↑
6	Placements (YTD)	2,627	
7	Intakes (YTD)	8,197	
8	EFM Placements (YTD)	61.05%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

AMO

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	9.659%	↑
2	Entered Employment Rate LTY	NA	8.287%	↑
3	Employed on the 90th Day	NA	83.372%	↓
4	Employed on the 180th Day	NA	87.075%	↓
5	Health Benefits	46.433%	57.393%	↑
6	Placements	NA	508	
7	Intakes	NA	1,136	
8	EFM Placements	NA	17,300.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Arbor E&T, LLC

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	11.818%	↓
2	Entered Employment Rate LTY	NA	10.704%	↓
3	Employed on the 90th Day	NA	73.103%	↓
4	Employed on the 180th Day	NA	80.00%	↓
5	Health Benefits	46.433%	39.367%	↓
6	Placements	NA	272	
7	Intakes	NA	1,285	
8	EFM Placements	NA	23,600.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

CANC

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	12.305%	↑
2	Entered Employment Rate LTY	NA	11.35%	↑
3	Employed on the 90th Day	NA	75.155%	↓
4	Employed on the 180th Day	NA	65.152%	↓
5	Health Benefits	46.433%	44.318%	↑
6	Placements	NA	320	
7	Intakes	NA	881	
8	EFM Placements	NA	27,600.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Community Coalition

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	5.154%	↑
2	Entered Employment Rate LTY	NA	4.011%	↑
3	Employed on the 90th Day	NA	45.528%	↓
4	Employed on the 180th Day	NA	47.573%	↓
5	Health Benefits	46.433%	49.701%	↑
6	Placements	NA	212	
7	Intakes	NA	623	
8	EFM Placements	NA	12,200.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Lutheran Services

		Per Provider		
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	13.356%	↑
2	Entered Employment Rate LTY	NA	12.109%	↑
3	Employed on the 90th Day	NA	63.265%	↑
4	Employed on the 180th Day	NA	64.706%	↓
5	Health Benefits	46.433%	38.889%	↑
6	Placements	NA	533	
7	Intakes	NA	1,366	
8	EFM Placements	NA	33,500.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Miami Beach Latin Chamber

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	19.519%	↑
2	Entered Employment Rate LTY	NA	15.954%	↑
3	Employed on the 90th Day	NA	81.081%	↓
4	Employed on the 180th Day	NA	89.655%	↑
5	Health Benefits	46.433%	66.176%	↓
6	Placements	NA	83	
7	Intakes	NA	205	
8	EFM Placements	NA	4,300.00%	↑

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 1/27/2016

Youth Co-Op

Per Provider				
	Measure	Region	Center	
1	Entered Employment Rate	10.291%	9.987%	↓
2	Entered Employment Rate LTY	NA	8.185%	↓
3	Employed on the 90th Day	NA	66.921%	↓
4	Employed on the 180th Day	NA	64.483%	↓
5	Health Benefits	46.433%	45.522%	↑
6	Placements	NA	699	
7	Intakes	NA	2,686	
8	EFM Placements	NA	35,400.00%	↑



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/18/2016

AGENDA ITEM NUMBER: 9c

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD AND JOB PLACEMENTS UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

The Balanced Scorecard measures the performance of the region's Service Partners. The report for Program Year (PY) 2015-16, is from October 1, 2015 through January 28, 2016.

The PY 2015-16 Balanced Scorecard Performance Summary for the same period indicates 10 of the 14 Workforce Services locations are meeting the required 65 percent of the measures.

The region's Balanced Scorecard Job Placements Year-to-Date (YTD) summary report, for the period of July 1, 2015 through January 28, 2016, shows the Region had a total of 35,485 job placements; which is 107 percent of the minimum standard and 91 percent of the maximum standard.

- Nine of the 14 Workforce Services contracts have met or exceeded their minimum YTD Job Placements standard
- Two of the 14 Workforce Services contracts have met or exceeded their maximum YTD Job Placements standard

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

A Contractor must meet or exceed 65% of the Balanced Scorecard Performance Measures				
Arbor E & T, LLC	Hialeah Downtown Career Center	8	18	44.4%
	Carol City Career Center	12	18	66.7%
	Miami Beach Career Center	12	18	66.7%
	Opa-Locka Career Center	12	18	66.7%
City of Miami	City of Miami Career Center	12	18	66.7%
Ser Jobs for Progress, Inc.	North Miami Beach Career Center	13	18	72.2%
Transition, Inc.	Transition ** Offender Service Center	7	16	43.8%
Youth Co-Op, Inc.	Florida Keys Career Center	12	18	66.7%
	Homestead Career Center	11	18	61.1%
	Little Havana Career Center	13	18	72.2%
	Northside Career Center	13	18	72.2%
	Perrine Career Center	14	18	77.8%
	South Miami Career Center	11	18	61.1%
	West Dade Career Center	13	18	72.2%
Region	All	13	18	72.2%

* Draft

** Transition Inc. doesn't have 2 CAP and 1 SNAP for a total of 16 performance measures.

*** The SNAP EER is not calculated as the program is currently under review.

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Regional

Performance			
	Measure	Standard	Region
1	Level of Services for Special Groups	88.947%	100.00%
2	Training Completion Rate	70%	93.902%
3	Training Completion Placement Rate	70%	88.312%
4	Training Related Placements	70%	94.118%
5	Job Openings Index	5,617	14,863
6	WP Entered Employment Rate	55%	69.533%
7	WIA Adult & Dislocated Worker EER	93%	99.922%
8	CAP Entered Employment Rate	38%	38.178%
9	CAP Participation Rate	55%	43.338%
10	Short-Term Veterans EER	51%	61.119%
11	SNAP EER	30%	23.469%
12	Number of Training Enrollments	1,413	829
13	Employment (Obtained and Direct)	39,071	35,485
14	Employment Average Wage	\$13.87	\$10.17
15	Employers Served	11,289	13,147
16	Employer Services (Level 1)	5,487	8,419
Economic Impact			
17	Cost Per Placement	\$656.91	\$368.02
18	Net Economic Benefit	\$27,452.54	\$20,779.15
19	Return on the Investment	\$43.75	\$56.47

Number of Performance Measures Met	13
Number of Performance Measures	18
Percent of Performance Measures Met	72.2%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Arbor E&T, LLC

Carol City center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.871%	100.00%	8.701%
2	Training Completion Rate	70%	93.902%	88.889%
3	Training Completion Placement Rate	70%	88.312%	87.50%
4	Training Related Placements	70%	94.118%	100.00%
5	Job Openings Index	481	14,863	1,148
6	WP Entered Employment Rate	55%	69.533%	77.863%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	34.167%
9	CAP Participation Rate	55%	43.338%	35.934%
10	Short-Term Veterans EER	51%	61.119%	67.347%
11	SNAP EER	30%	23.469%	7.143%
11	SNAP EER	30%	3.14%	0.00%
12	Number of Training Enrollments	98	829	58
13	Employment (Obtained and Direct)	3,233	35,485	3,043
14	Employment Average Wage	\$13.87	\$10.17	\$10.95
15	Employers Served	966	13,147	1,285
16	Employer Services (Level 1)	470	8,419	864
Economic Impact				
17	Cost Per Placement	\$595.31	\$368.02	\$282.84
18	Net Economic Benefit	\$27,494.27	\$20,779.15	\$22,491.29
19	Return on the Investment	\$46.94	\$56.47	\$79.52

Number of Performance Measures Met	12
Number of Performance Measures	18
Percent of Performance Measures Met	66.7%

ND = No Data

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Arbor E&T, LLC

Hialeah Downtown center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.39%	100.00%	6.316%
2	Training Completion Rate	70%	93.902%	0.00%
3	Training Completion Placement Rate	70%	88.312%	0.00%
4	Training Related Placements	70%	94.118%	0.00%
5	Job Openings Index	509	14,863	2,715
6	WP Entered Employment Rate	55%	69.533%	65.709%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	32.328%
9	CAP Participation Rate	55%	43.338%	52.311%
10	Short-Term Veterans EER	51%	61.119%	81.25%
11	SNAP EER	30%	23.469%	ND
11	SNAP EER	30%	3.14%	12.50%
12	Number of Training Enrollments	98	829	51
13	Employment (Obtained and Direct)	3,011	35,485	2,755
14	Employment Average Wage	\$13.87	\$10.17	\$10.02
15	Employers Served	1,024	13,147	1,162
16	Employer Services (Level 1)	498	8,419	884
Economic Impact				
17	Cost Per Placement	\$606.47	\$368.02	\$288.68
18	Net Economic Benefit	\$27,493.47	\$20,779.15	\$20,543.56
19	Return on the Investment	\$46.87	\$56.47	\$71.16

Number of Performance Measures Met	8
Number of Performance Measures	18
Percent of Performance Measures Met	44.4%

ND = No Data

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Arbor E&T, LLC

Miami Beach center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	3.346%	100.00%	7.299%
2	Training Completion Rate	70%	93.902%	80.00%
3	Training Completion Placement Rate	70%	88.312%	75.00%
4	Training Related Placements	70%	94.118%	0.00%
5	Job Openings Index	335	14,863	865
6	WP Entered Employment Rate	55%	69.533%	81.432%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	38.889%
9	CAP Participation Rate	55%	43.338%	32.576%
10	Short-Term Veterans EER	51%	61.119%	58.824%
11	SNAP EER	30%	23.469%	ND
11	SNAP EER	30%	3.14%	12.195%
12	Number of Training Enrollments	56	829	9
13	Employment (Obtained and Direct)	1,676	35,485	1,117
14	Employment Average Wage	\$13.87	\$10.17	\$11.94
15	Employers Served	674	13,147	786
16	Employer Services (Level 1)	327	8,419	594
Economic Impact				
17	Cost Per Placement	\$613.34	\$368.02	\$363.10
18	Net Economic Benefit	\$27,486.82	\$20,779.15	\$24,475.84
19	Return on the Investment	\$46.34	\$56.47	\$67.41

Number of Performance Measures Met	12
Number of Performance Measures	18
Percent of Performance Measures Met	66.7%

ND = No Data

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Arbor E&T, LLC

Opa Locka center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	2.688%	100.00%	2.934%
2	Training Completion Rate	70%	93.902%	100.00%
3	Training Completion Placement Rate	70%	88.312%	100.00%
4	Training Related Placements	70%	94.118%	100.00%
5	Job Openings Index	263	14,863	456
6	WP Entered Employment Rate	55%	69.533%	64.463%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	35.922%
9	CAP Participation Rate	55%	43.338%	19.512%
10	Short-Term Veterans EER	51%	61.119%	26.471%
11	SNAP EER	30%	23.469%	66.667%
11	SNAP EER	30%	3.14%	7.407%
12	Number of Training Enrollments	35	829	18
13	Employment (Obtained and Direct)	1,349	35,485	619
14	Employment Average Wage	\$13.87	\$10.17	\$10.20
15	Employers Served	528	13,147	683
16	Employer Services (Level 1)	257	8,419	606
Economic Impact				
17	Cost Per Placement	\$597.00	\$368.02	\$422.52
18	Net Economic Benefit	\$27,493.27	\$20,779.15	\$20,797.02
19	Return on the Investment	\$46.86	\$56.47	\$49.22

Number of Performance Measures Met	12
Number of Performance Measures	18
Percent of Performance Measures Met	66.7%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

City of Miami

City of Miami center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	7.343%	100.00%	8.253%
2	Training Completion Rate	70%	93.902%	100.00%
3	Training Completion Placement Rate	70%	88.312%	100.00%
4	Training Related Placements	70%	94.118%	100.00%
5	Job Openings Index	401	14,863	511
6	WP Entered Employment Rate	55%	69.533%	69.501%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	36.957%
9	CAP Participation Rate	55%	43.338%	26.909%
10	Short-Term Veterans EER	51%	61.119%	76.744%
11	SNAP EER	30%	23.469%	23.188%
11	SNAP EER	30%	3.14%	0.885%
12	Number of Training Enrollments	119	829	238
13	Employment (Obtained and Direct)	3,456	35,485	2,170
14	Employment Average Wage	\$13.87	\$10.17	\$10.60
15	Employers Served	806	13,147	1,178
16	Employer Services (Level 1)	392	8,419	1,025
Economic Impact				
17	Cost Per Placement	\$611.85	\$368.02	\$480.40
18	Net Economic Benefit	\$27,498.01	\$20,779.15	\$21,576.54
19	Return on the Investment	\$47.25	\$56.47	\$44.91

Number of Performance Measures Met	12
Number of Performance Measures	18
Percent of Performance Measures Met	66.7%

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Edison Courts

Edison center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups		100.00%	ND
2	Training Completion Rate	70%	93.902%	ND
3	Training Completion Placement Rate	70%	88.312%	ND
4	Training Related Placements	70%	94.118%	ND
5	Job Openings Index		14,863	ND
6	WP Entered Employment Rate	55%	69.533%	ND
7	WIA Adult & Dislocated Worker EER	93%	99.922%	ND
8	CAP Entered Employment Rate	38%	38.178%	ND
9	CAP Participation Rate	55%	43.338%	ND
10	Short-Term Veterans EER	51%	61.119%	ND
11	SNAP EER	30%	23.469%	ND
11	SNAP EER	30%	3.14%	ND
12	Number of Training Enrollments		829	ND
13	Employment (Obtained and Direct)	0	35,485	ND
14	Employment Average Wage	\$13.87	\$10.17	\$11.89
15	Employers Served		13,147	ND
16	Employer Services (Level 1)		8,419	ND
Economic Impact				
17	Cost Per Placement		\$368.02	ND
18	Net Economic Benefit		\$20,779.15	ND
19	Return on the Investment		\$56.47	ND

Number of Performance Measures Met	11
Number of Performance Measures	18
Percent of Performance Measures Met	61.1%

ND = No Data

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

SER-Jobs For Progress, Inc.

North Miami Beach center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	8.241%	100.00%	8.99%
2	Training Completion Rate	70%	93.902%	100.00%
3	Training Completion Placement Rate	70%	88.312%	100.00%
4	Training Related Placements	70%	94.118%	100.00%
5	Job Openings Index	587	14,863	1,468
6	WP Entered Employment Rate	55%	69.533%	90.123%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	26.336%
9	CAP Participation Rate	55%	43.338%	39.872%
10	Short-Term Veterans EER	51%	61.119%	80.488%
11	SNAP EER	30%	23.469%	ND
11	SNAP EER	30%	3.14%	2.00%
12	Number of Training Enrollments	119	829	45
13	Employment (Obtained and Direct)	3,880	35,485	5,242
14	Employment Average Wage	\$13.87	\$10.17	\$11.62
15	Employers Served	1,180	13,147	1,462
16	Employer Services (Level 1)	573	8,419	1,081
Economic Impact				
17	Cost Per Placement	\$597.25	\$368.02	\$256.56
18	Net Economic Benefit	\$27,496.00	\$20,779.15	\$23,905.76
19	Return on the Investment	\$47.08	\$56.47	\$93.18

Number of Performance Measures Met	13
Number of Performance Measures	18
Percent of Performance Measures Met	72.2%

ND = No Data

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Transition Inc

Transition Offender Service center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	2.928%	100.00%	3.715%
2	Training Completion Rate	70%	93.902%	100.00%
3	Training Completion Placement Rate	70%	88.312%	0.00%
4	Training Related Placements	70%	94.118%	0.00%
5	Job Openings Index	39	14,863	231
6	WP Entered Employment Rate	55%	69.533%	48.824%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	0.00%
8	CAP Entered Employment Rate	38%	38.178%	0.00%
9	CAP Participation Rate	55%	43.338%	0.00%
10	Short-Term Veterans EER	51%	61.119%	46.429%
11	SNAP EER	30%	23.469%	ND
11	SNAP EER	30%	3.14%	ND
12	Number of Training Enrollments	70	829	19
13	Employment (Obtained and Direct)	480	35,485	449
14	Employment Average Wage	\$13.87	\$10.17	\$9.32
15	Employers Served	78	13,147	118
16	Employer Services (Level 1)	38	8,419	38
Economic Impact				
17	Cost Per Placement	\$1,946.99	\$368.02	\$970.08
18	Net Economic Benefit	\$25,681.80	\$20,779.15	\$18,413.23
19	Return on the Investment	\$10.71	\$56.47	\$18.98

Number of Performance Measures Met	7
Number of Performance Measures	18
Percent of Performance Measures Met	38.9%

ND = No Data

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Youth Co-Op

Florida Keys center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.791%	100.00%	2.674%
2	Training Completion Rate	70%	93.902%	100.00%
3	Training Completion Placement Rate	70%	88.312%	100.00%
4	Training Related Placements	70%	94.118%	100.00%
5	Job Openings Index	109	14,863	742
6	WP Entered Employment Rate	55%	69.533%	68.675%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	40.00%
9	CAP Participation Rate	55%	43.338%	44.444%
10	Short-Term Veterans EER	51%	61.119%	57.50%
11	SNAP EER	30%	23.469%	ND
11	SNAP EER	30%	3.14%	ND
12	Number of Training Enrollments	140	829	3
13	Employment (Obtained and Direct)	1,120	35,485	819
14	Employment Average Wage	\$13.87	\$10.17	\$11.96
15	Employers Served	219	13,147	295
16	Employer Services (Level 1)	107	8,419	144
Economic Impact				
17	Cost Per Placement	\$1,851.55	\$368.02	\$952.02
18	Net Economic Benefit	\$26,111.12	\$20,779.15	\$23,916.25
19	Return on the Investment	\$13.26	\$56.47	\$25.12

Number of Performance Measures Met	12
Number of Performance Measures	18
Percent of Performance Measures Met	66.7%

ND = No Data

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Youth Co-Op

Homestead center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.426%	100.00%	6.808%
2	Training Completion Rate	70%	93.902%	100.00%
3	Training Completion Placement Rate	70%	88.312%	100.00%
4	Training Related Placements	70%	94.118%	100.00%
5	Job Openings Index	381	14,863	930
6	WP Entered Employment Rate	55%	69.533%	51.38%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	55.133%
9	CAP Participation Rate	55%	43.338%	65.241%
10	Short-Term Veterans EER	51%	61.119%	50.00%
11	SNAP EER	30%	23.469%	25.00%
11	SNAP EER	30%	3.14%	0.00%
12	Number of Training Enrollments	98	829	89
13	Employment (Obtained and Direct)	3,025	35,485	2,615
14	Employment Average Wage	\$13.87	\$10.17	\$8.46
15	Employers Served	766	13,147	835
16	Employer Services (Level 1)	372	8,419	501
Economic Impact				
17	Cost Per Placement	\$603.30	\$368.02	\$479.58
18	Net Economic Benefit	\$27,493.38	\$20,779.15	\$17,121.80
19	Return on the Investment	\$46.87	\$56.47	\$35.70

Number of Performance Measures Met	11
Number of Performance Measures	18
Percent of Performance Measures Met	61.1%

ND = No Data

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Youth Co-Op

Little Havana center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	7.85%	100.00%	7.921%
2	Training Completion Rate	70%	93.902%	87.50%
3	Training Completion Placement Rate	70%	88.312%	100.00%
4	Training Related Placements	70%	94.118%	100.00%
5	Job Openings Index	491	14,863	2,269
6	WP Entered Employment Rate	55%	69.533%	63.064%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	42.647%
9	CAP Participation Rate	55%	43.338%	48.07%
10	Short-Term Veterans EER	51%	61.119%	58.065%
11	SNAP EER	30%	23.469%	ND
11	SNAP EER	30%	3.14%	7.143%
12	Number of Training Enrollments	126	829	57
13	Employment (Obtained and Direct)	3,692	35,485	3,057
14	Employment Average Wage	\$13.87	\$10.17	\$10.23
15	Employers Served	986	13,147	1,165
16	Employer Services (Level 1)	479	8,419	523
Economic Impact				
17	Cost Per Placement	\$610.42	\$368.02	\$392.97
18	Net Economic Benefit	\$27,493.23	\$20,779.15	\$20,876.70
19	Return on the Investment	\$46.86	\$56.47	\$53.13

Number of Performance Measures Met	13
Number of Performance Measures	18
Percent of Performance Measures Met	72.2%

ND = No Data

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Youth Co-Op

Northside center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	8.384%	100.00%	10.978%
2	Training Completion Rate	70%	93.902%	100.00%
3	Training Completion Placement Rate	70%	88.312%	100.00%
4	Training Related Placements	70%	94.118%	100.00%
5	Job Openings Index	747	14,863	1,228
6	WP Entered Employment Rate	55%	69.533%	82.289%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	32.609%
9	CAP Participation Rate	55%	43.338%	49.205%
10	Short-Term Veterans EER	51%	61.119%	55.769%
11	SNAP EER	30%	23.469%	75.00%
11	SNAP EER	30%	3.14%	7.692%
12	Number of Training Enrollments	126	829	50
13	Employment (Obtained and Direct)	3,942	35,485	3,702
14	Employment Average Wage	\$13.87	\$10.17	\$9.07
15	Employers Served	1,502	13,147	1,526
16	Employer Services (Level 1)	730	8,419	783
Economic Impact				
17	Cost Per Placement	\$601.97	\$368.02	\$315.04
18	Net Economic Benefit	\$27,494.27	\$20,779.15	\$18,550.36
19	Return on the Investment	\$46.94	\$56.47	\$58.88

Number of Performance Measures Met	13
Number of Performance Measures	18
Percent of Performance Measures Met	72.2%

ND = No Data

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Youth Co-Op

Perrine center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	8.455%	100.00%	11.932%
2	Training Completion Rate	70%	93.902%	92.857%
3	Training Completion Placement Rate	70%	88.312%	92.308%
4	Training Related Placements	70%	94.118%	100.00%
5	Job Openings Index	499	14,863	744
6	WP Entered Employment Rate	55%	69.533%	70.062%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	50.70%
9	CAP Participation Rate	55%	43.338%	60.648%
10	Short-Term Veterans EER	51%	61.119%	70.874%
11	SNAP EER	30%	23.469%	0.00%
11	SNAP EER	30%	3.14%	0.00%
12	Number of Training Enrollments	126	829	88
13	Employment (Obtained and Direct)	3,977	35,485	4,335
14	Employment Average Wage	\$13.87	\$10.17	\$10.33
15	Employers Served	1,004	13,147	994
16	Employer Services (Level 1)	488	8,419	513
Economic Impact				
17	Cost Per Placement	\$603.84	\$368.02	\$338.65
18	Net Economic Benefit	\$27,496.36	\$20,779.15	\$21,140.47
19	Return on the Investment	\$47.11	\$56.47	\$62.43

Number of Performance Measures Met	14
Number of Performance Measures	18
Percent of Performance Measures Met	77.8%

ND = No Data

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Youth Co-Op

South Miami

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	1.691%	100.00%	1.756%
2	Training Completion Rate	70%	93.902%	100.00%
3	Training Completion Placement Rate	70%	88.312%	100.00%
4	Training Related Placements	70%	94.118%	100.00%
5	Job Openings Index	108	14,863	261
6	WP Entered Employment Rate	55%	69.533%	73.206%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	48.936%
9	CAP Participation Rate	55%	43.338%	31.034%
10	Short-Term Veterans EER	51%	61.119%	50.00%
11	SNAP EER	30%	23.469%	ND
11	SNAP EER	30%	3.14%	0.00%
12	Number of Training Enrollments	28	829	10
13	Employment (Obtained and Direct)	800	35,485	795
14	Employment Average Wage	\$13.87	\$10.17	\$9.45
15	Employers Served	215	13,147	214
16	Employer Services (Level 1)	105	8,419	131
Economic Impact				
17	Cost Per Placement	\$609.40	\$368.02	\$359.17
18	Net Economic Benefit	\$27,483.59	\$20,779.15	\$19,299.33
19	Return on the Investment	\$46.08	\$56.47	\$53.73

Number of Performance Measures Met	11
Number of Performance Measures	18
Percent of Performance Measures Met	61.1%

ND = No Data

CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 1/28/2016

Youth Co-Op

West Dade center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	11.543%	100.00%	11.527%
2	Training Completion Rate	70%	93.902%	100.00%
3	Training Completion Placement Rate	70%	88.312%	85.714%
4	Training Related Placements	70%	94.118%	83.333%
5	Job Openings Index	667	14,863	1,295
6	WP Entered Employment Rate	55%	69.533%	73.663%
7	WIA Adult & Dislocated Worker EER	93%	99.922%	100.00%
8	CAP Entered Employment Rate	38%	38.178%	47.807%
9	CAP Participation Rate	55%	43.338%	56.53%
10	Short-Term Veterans EER	51%	61.119%	54.545%
11	SNAP EER	30%	23.469%	0.00%
11	SNAP EER	30%	3.14%	0.00%
12	Number of Training Enrollments	174	829	94
13	Employment (Obtained and Direct)	5,430	35,485	4,767
14	Employment Average Wage	\$13.87	\$10.17	\$10.45
15	Employers Served	1,341	13,147	1,444
16	Employer Services (Level 1)	651	8,419	732
Economic Impact				
17	Cost Per Placement	\$606.72	\$368.02	\$370.83
18	Net Economic Benefit	\$27,493.71	\$20,779.15	\$21,373.28
19	Return on the Investment	\$46.89	\$56.47	\$57.64

Number of Performance Measures Met	13
Number of Performance Measures	18
Percent of Performance Measures Met	72.2%

ND = No Data



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/18/2016

AGENDA ITEM NUMBER: 9d

AGENDA ITEM SUBJECT: WORKFORCE SERVICES REGIONAL PERFORMANCE OVERVIEW

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

The Florida Department of Economic Opportunity (DEO) Monthly Management Report (MMR) for the state's 24 Regional Workforce Boards, reveal the following 2015-16 Program Year (PY) performance statistics for the Region during the period of July 1, 2015 through December 30, 2015:

- 26,717 job seekers placed into jobs exited the system as compared to 24,224 for the same period during the previous PY. This is a 10.3 percent increase.
- The Wagner-Peyser Entered Employment Rate (EER) is 68.2 percent and is ranked 4th.
- The Veterans Program EER is 70.9 percent and is ranked 4th.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program All Family Participation Rate is 43.4 percent and is ranked 9th.
- The CAP / WT Program EER is 38 percent and is ranked 8th.

The Monthly Job Placement Report, developed by the Florida DEO and CareerSource Florida, shows the Region placed 40,995 job seekers into jobs for PY 2015-2016 from July through December as compared to 38,562 for the same period in PY 2014-2015. This is a 6.3 percent increase. Region 23 makes up 18.8 percent of the State's total number of placements.

Through the efforts of the Performance Improvement Teams (PIT), the Workforce Services Contractors and SFWIB staff continues to work diligently to enhance the quality of the Workforce Services delivery system and overall performance improvement.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

DEO Monthly Management Report
July 1, 2015 through December, 2015 (Year-to-Date)

Wagner-Peyser Entered Employment Rate

Rank	Prev. Rank	Region	Entered Employment	Job Seekers with 90 Days of No Service	Performance
1	3	9	1,481	1,823	81.2 %
2	1	14	10,411	12,894	80.7 %
3	2	22	12,946	17,064	75.9 %
4	4	23	26,717	39,199	68.2 %
5	5	16	5,073	8,079	62.8 %
6	6	5	2,890	5,383	53.7 %
7	7	15	17,465	33,830	51.6 %
8	9	10	2,880	5,820	49.5 %
9	8	7	1,063	2,405	44.2 %
10	13	13	4,609	11,314	40.7 %
11	11	11	4,145	10,236	40.5 %
12	10	19	1,193	2,996	39.8 %
13	12	2	1,684	4,439	37.9 %
14	15	4	2,023	5,609	36.1 %
15	17	20	3,236	9,080	35.6 %
16	18	18	2,941	8,362	35.2 %
17	19	24	4,664	13,353	34.9 %
18	14	12	10,377	29,869	34.7 %
19	16	17	3,294	9,614	34.3 %
20	20	21	6,370	19,313	33.0 %
21	22	6	1,158	3,663	31.6 %
22	21	3	682	2,197	31.0 %
23	23	8	6,520	21,146	30.8 %
24	24	1	2,446	8,575	28.5 %
		SW	136,268	286,263	47.6 %

Veterans Entered Employment Rate

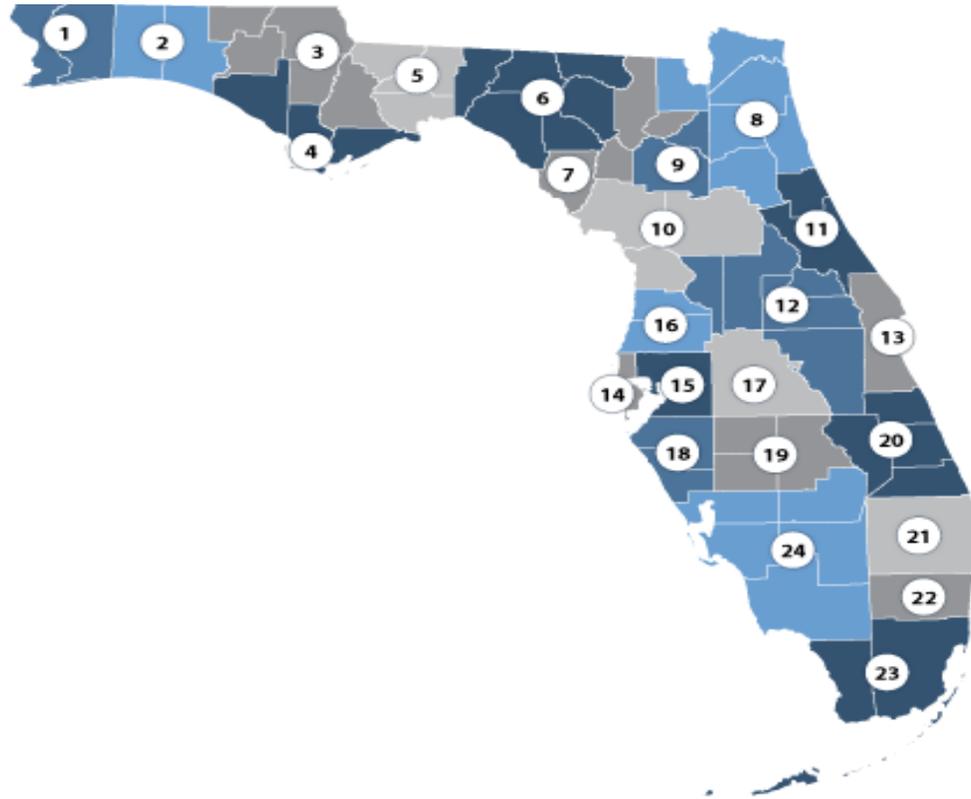
Rank	Prev. Rank	Region	Vets Placed after 90 Days of No Service	Vets with 90 Days of No Service	Performance
1	1	16	345	404	85.4 %
2	3	22	444	611	72.7 %
3	4	9	116	162	71.6 %
4	2	23	477	673	70.9 %
5	6	14	544	872	62.4 %
6	5	5	154	293	52.6 %
7	8	15	729	1,402	52.0 %
8	9	13	440	957	46.0 %
9	7	7	70	156	44.9 %
10	10	6	96	232	41.4 %
11	13	10	215	525	41.0 %
12	12	11	299	776	38.5 %
13	11	17	215	558	38.5 %
14	17	4	213	579	36.8 %
15	14	20	197	542	36.3 %
16	16	24	221	616	35.9 %
17	15	18	157	443	35.4 %
18	18	2	437	1,264	34.6 %
19	19	21	275	810	34.0 %
20	21	19	52	154	33.8 %
21	20	12	575	1,729	33.3 %
22	22	3	46	147	31.3 %
23	24	8	631	2,128	29.7 %
24	23	1	212	794	26.7 %
		SW	7,160	16,827	42.6 %

DEO Monthly Management Report
July 1, 2015 through December, 2015 (Year-to-Date)

Welfare Transition Participation Rate (All Family)					
Rank	Prev. Rank	Region	Work Engaged	Received TANF	Performance
1	1	21	932	1,518	61.4 %
2	2	14	1,207	2,175	55.5 %
3	4	22	2,200	3,963	55.5 %
4	3	15	1,435	2,606	55.1 %
5	6	11	1,436	2,756	52.1 %
6	5	12	2,548	4,943	51.5 %
7	7	5	998	2,011	49.6 %
8	8	17	807	1,777	45.4 %
9	9	23	3,273	7,549	43.4 %
10	10	16	590	1,365	43.2 %
11	11	10	450	1,141	39.4 %
12	12	24	293	766	38.3 %
13	13	9	433	1,206	35.9 %
14	15	1	413	1,203	34.3 %
15	14	18	449	1,355	33.1 %
16	16	7	101	314	32.2 %
17	17	8	1,933	6,007	32.2 %
18	19	13	272	884	30.8 %
19	18	4	89	326	27.3 %
20	20	20	158	648	24.4 %
21	21	6	85	350	24.3 %
22	22	19	36	243	14.8 %
23	24	3	28	231	12.1 %
24	23	2	34	319	10.7 %
		SW	20,200	45,656	44.2 %

Welfare Transition Entered Employment Rate					
Rank	Prev. Rank	Region	Closed Due To Earnings	Cases Closed	Performance
1	2	22	671	1,621	41.4 %
2	3	17	301	745	40.4 %
3	4	15	510	1,266	40.3 %
4	6	14	393	991	39.7 %
5	1	12	899	2,302	39.1 %
6	5	11	319	824	38.7 %
7	9	21	225	587	38.3 %
8	7	23	1,181	3,126	37.8 %
9	8	16	225	607	37.1 %
10	10	10	178	490	36.3 %
11	12	13	167	470	35.5 %
12	11	18	228	667	34.2 %
13	15	24	131	393	33.3 %
14	14	19	42	135	31.1 %
15	16	5	161	531	30.3 %
16	18	8	685	2,310	29.7 %
17	19	7	29	103	28.2 %
18	21	20	84	301	27.9 %
19	17	2	51	188	27.1 %
20	13	4	44	169	26.0 %
21	23	6	41	161	25.5 %
22	22	9	126	500	25.2 %
23	20	1	189	752	25.1 %
24	24	3	30	148	20.3 %
		SW	6,910	19,387	35.6 %

Regional CareerSource Workforce Boards		
Region		CareerSource Workforce Board
8		CareerSource Brevard
12		CareerSource Central Florida
14		CareerSource Pinellas
15		CareerSource Tampa Bay
21		CareerSource Palm Beach County
22		CareerSource Broward
23		CareerSource South Florida
24		CareerSource Southwest Florida





SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/17/2016

AGENDA ITEM NUMBER: 9e

AGENDA ITEM SUBJECT: YOUTH PARTNERS REGIONAL PERFORMANCE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG, TIMELY REPORTING STANDARDS**

STRATEGIC PROJECT: **Set Standards on Performance Measures Reporting**

BACKGROUND:

Performance measures for the Youth Partners and Region covering a six month reporting period, July 1, 2015 through December 3, 2015, as represented on the State's Monthly Management Report (MMR) are as follows:

- 198 of 202 In-School and Out of School Younger Youth (Column #1) exited the program with positive outcomes (obtain a credential/diploma, post-secondary education, advanced training/qualified apprenticeships, military, or employment). The Region's Younger Youth Positive Outcome Performance Measures is 98.02%.
- 791 of 860 In-School and Out of School Younger Youth (column#2) attained an increase in their skill attainment performance measure (basic skills, work readiness skills, and occupational skills). The Region's skill attainment performance measure is 91.98%.
- 128 of 132 In-School Youth (column#3) exited the program with a positive outcome (obtain a credential/diploma, post-secondary education, advanced training/qualified apprenticeships, military, or employment). The Region's In-School youth positive outcome performance measure is 96.97%.
- 145 of 148 Out of School Youth (column #4) exited the program with a positive outcome (obtain a credential/diploma, post-secondary education, advanced training/qualified apprenticeships, military, or employment). The Region's Out of School youth positive outcome performance measure is 97.97%.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

WIOA YOUTH SERVICE PARTNERS PERFORMANCE - July 1, 2015 -December 31, 2015

Youth Service Partners	Younger Youth Positive Outcome Performance Measure (90%) COLUMN #1			Youth Skill Attainment Performance Measure (90%) (basic education, work readiness, occupational skills) COLUMN #2			In School Youth Positive Outcome Performance Measure (90%) COLUMN #3			Out of School Youth Positive Outcome Performance Measure (90%) COLUMN #4		
	# to be Met	# Met	% of Standard Met	# to be Met	# Met	% of Standard Met	# to be Met	# Met	% of Standard Met	# to be Met	# Met	% of Standard Met
<i>IN-SCHOOL PROGRAM</i>												
Adult Mankind Organization	41	40	97.56%	156	145	92.95%	41	40	97.56%			
Cuban National Council	56	54	96.43%	74	63	85.14%	56	54	96.43%			
Youth Co-Op Monroe	2	2	100.00%	6	6	100.00%	2	2	100.00%			
Youth Co-Op Miami-Dade	32	31	96.88%	152	146	96.05%	33	32	96.97%			
YEAR-TO-DATE PERFORMANCE	131	127	100.00%	388	360	92.78%	132	128	96.97%			
<i>OUT-OF-SCHOOL PROGRAM</i>												
Adult Mankind Organization	19	19	100.00%	143	124	86.71%				43	43	100.00%
Community Coalition	1	1	100.00%	17	16	94.12%				4	4	100.00%
Cuban American National Council	28	28	100.00%	75	72	96.00%				48	48	100.00%
Greater Miami Service Corps	8	8	100.00%	56	52	92.86%				20	17	85.00%
Youth Co-Op Monroe	3	3	100.00%	12	12	100.00%				7	7	100.00%
Youth Co-Op Miami-Dade	12	12	100.00%	169	155	91.72%				26	26	100.00%
YEAR-TO-DATE PERFORMANCE	71	71	100.00%	472	431	91.31%				148	145	97.97%
REGIONAL PERFORMANCE	202	198	98.02%	860	791	91.98%	132	128	96.97%	148	145	97.97%



SOUTH FLORIDA WORKFORCE INVESTMENT BOARD

DATE: 2/18/2016

AGENDA ITEM NUMBER: 9f

AGENDA ITEM SUBJECT: CONSUMER REPORT CARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG, TIMELY REPORTING STANDARDS**

STRATEGIC PROJECT: **Monitor of Training Vendor Performance**

BACKGROUND:

The SFWIB ITA Policy requires the monitoring of the performance of SFWIB approved Training Vendors. Accordingly, staff developed and implemented the Consumer Report Card Tool. The tool is an online report that updates ITA performance on a daily basis. The goal of the tool is to function as an "ITA Consumer Report Card," enabling the consumer (participant) as well as the Career Advisor the ability to check on the success of individual programs and to evaluate the economic benefit per placement by program.

The attached PY15-16 Consumer Report Card table, dated November 30, 2015, indicates that the South Florida Workforce Investment Board generated \$2,097,234.00 of wages into the South Florida regional economy. For every dollar spent on training, SFWIB obtained a return of \$3.56. Ninety-four percent of training services participants completed classroom training. Of those completing training, 86 percent have obtained employment with an average wage of \$17.94. Ninety three percent of the participants were placed in a training-related occupation. The net economic benefit per placement is \$29,128.25.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Consumer Report Card

07/01/2015 - 06/30/2016

Training Agent	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Benefit		Net Economic Benefit Per Placement	Value Added per Placement
							Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
Advanced Technical Centers	2	2	2	100.00 %	2	100.00 %	\$ 2,899.07	\$ 5,798.13	\$ 2,899.07	\$ 9.03	\$ 18,772.00	\$ 15,872.94	\$ 5.48
American Advanced Technicians Institute	2	2	2	100.00 %	2	100.00 %	\$ 4,280.50	\$ 8,561.00	\$ 4,280.50	\$ 12.25	\$ 25,480.00	\$ 21,199.50	\$ 4.95
Dade Medical College - Miami Campus	1	1	1	100.00 %	-	0.00 %	\$ 10,000.00	\$ 10,000.00	\$ 10,000.00	\$ 10.00	\$ 20,800.00	\$ 10,800.00	\$ 1.08
Florida International University (RDB1003)	1	1	-	0.00 %	-	0.00 %	\$ 5,592.95	\$ 5,592.95	-	-	-	-	-
MDCP SCHOOLS (ALL)	1	-	-	0.00 %	-	0.00 %	\$ 3,955.00	-	-	-	-	-	-
Metropolitan Trucking and Technical Institute	9	8	2	25.00 %	2	100.00 %	\$ 1,731.84	\$ 13,854.72	\$ 6,927.36	\$ 9.38	\$ 19,500.00	\$ 12,572.64	\$ 1.81
Miami-Dade College	7	6	2	33.33 %	2	100.00 %	\$ 3,221.47	\$ 19,328.81	\$ 9,664.41	\$ 18.51	\$ 38,490.40	\$ 28,825.99	\$ 2.98
New Horizons	38	38	38	100.00 %	35	92.11 %	\$ 9,605.26	\$ 365,000.00	\$ 9,605.26	\$ 19.48	\$ 40,518.40	\$ 30,913.14	\$ 3.22
Sullivan & Cogliano Training Centers,Inc. Kendall	16	15	15	100.00 %	15	100.00 %	\$ 6,623.72	\$ 99,355.78	\$ 6,623.72	\$ 18.86	\$ 39,237.12	\$ 32,613.40	\$ 4.92
The Academy -- Miami Campus	9	8	8	100.00 %	7	87.50 %	\$ 8,671.39	\$ 69,371.11	\$ 8,671.39	\$ 16.34	\$ 33,992.40	\$ 25,321.01	\$ 2.92
The CDL School, Inc.	2	2	2	100.00 %	2	100.00 %	\$ 1,875.00	\$ 3,750.00	\$ 1,875.00	\$ 14.68	\$ 30,534.40	\$ 28,659.40	\$ 15.29
	88	83	72	86.75 %	67	93.06 %	\$ 7,100.18	\$ 589,315.02	\$ 8,184.93	\$ 17.94	\$ 37,313.18	\$ 29,128.25	\$ 3.56