



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD  
PERFORMANCE COUNCIL  
THURSDAY, FEBRUARY 19, 2026  
8:30 AM**

**ARPEC School / UA Local 725 Pipefitters**  
13201 NW 45th Avenue (Room 2)  
Opa-locka, FL 33054

The public may choose to view the session online via Zoom. **Registration is required:**  
[https://us02web.zoom.us/meeting/register/tZcscuCrrzIoH9z91jrG6XSBG0DycYo\\_qKgV](https://us02web.zoom.us/meeting/register/tZcscuCrrzIoH9z91jrG6XSBG0DycYo_qKgV)

**AGENDA**

1. Call to Order and Introductions
2. Public Comment
3. Approval of Performance Council Meeting Minutes
  - A. December 18, 2025
4. Information – WIOA Performance Update
5. Information – Adult Balanced Scorecard Report
6. Information – Youth Balanced Scorecard Update
7. Information – Consumer Report Card Update

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"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



**SFWIB PERFORMANCE COUNCIL**

**DATE:** 2/19/2026

**AGENDA ITEM NUMBER:** 2

**AGENDA ITEM SUBJECT:** PUBLIC COMMENT

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **STRONG WORKFORCE SYSTEM LEADERSHIP**

**STRATEGIC PROJECT:** **National leader in an ROI-focused enterprise**

**BACKGROUND:**

N/A

**FUNDING:** N/A

**PERFORMANCE:** N/A

*NO ATTACHMENT*



**SFWIB PERFORMANCE COUNCIL**

**DATE:** 2/19/2026

**AGENDA ITEM NUMBER:** 3

**AGENDA ITEM SUBJECT:** PERFORMANCE COUNCIL COMMITTEE MEETING MINUTES

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** SFWIB staff recommends to the Performance Council to approve minutes from the December 18, 2025 meeting, as set forth below.

**STRATEGIC GOAL:** **STRONG WORKFORCE SYSTEM LEADERSHIP**

**STRATEGIC PROJECT:** **Strengthen workforce system accountability**

**BACKGROUND:**

N/A

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*



**SFWIB PERFORMANCE COUNCIL MEETING**

**DATE:** 2/19/2026

**AGENDA ITEM:** 3B

**AGENDA TOPIC:** MEETING MINUTES

**SFWIB PERFORMANCE COUNCIL MEETING MINUTES**

**DATE/TIME:** December 18, 2025, 8:30AM

**LOCATION:** The Landing at MIA  
 5-Star Conference Center  
 7415 Corporate Center Drive, Suite H  
 South Beach Room  
 Miami, FL 33126

**Zoom:** [https://us02web.zoom.us/meeting/register/tZcscuCrrzloH9z91jrG6XSBG0DycYo\\_qKgV](https://us02web.zoom.us/meeting/register/tZcscuCrrzloH9z91jrG6XSBG0DycYo_qKgV)

- 1. CALL TO ORDER:** Chairwoman Canales called to order the regular meeting of the SFWIB Performance Council at 8:40AM on December 18, 2025.

**ROLL CALL:** 6 members; 4 required; 4 present: Quorum

<b>SFWIB PERFORMANCE COUNCIL MEMBERS PRESENT</b>	<b>SFWIB PERFORMANCE COUNCIL MEMBERS ABSENT</b>	<b>SFWIB STAFF</b>
Canales, Dequasia, Chair Clayton, Lovey Mantilla, Rene' Garza, Eddie (Zoom) Rod, Denis Rolle, Andrei	<b>SFWIB PERFORMANCE COUNCIL MEMBERS EXCUSED</b>	Perrin, Yian Washington, Jarvis  <b>ADMINISTRATION/IT</b>
<b>OTHER ATTENDEES</b>		



Agenda items are displayed in the order they were discussed.

## 2. Public Comment

*Public comments should be two minutes or less.*

Chairwoman Canales opened the floor for comments from the public. No requests to speak were received by the Executive Office.

No further questions or concerns were presented. Item closed.

## 3A: Approval – SFWIB Performance Council Meeting Minutes – October 16, 2025

Chairwoman Canales called for the minutes from the October 16, 2025 SFWIB Performance Council meeting to be considered, allowing members an opportunity to review before entertaining a motion.

**Motion** by Mr. Garza to approve the October 16, 2025 SFWIB Performance Council Meeting minutes. Mr. Rolle seconded the motion; **item is passed without dissent.**

No further questions or concerns were presented. Item closed.

## 4. Information – WIOA Performance Update

Chairwoman Canales introduced the item; Mr. Washington further presented the Common Measures Tool (CMT) Summary Report to review performance metrics per quarter as of November 30, 2025, followed by the actions required to meet the established measures.

In reviewing the performance for Quarters 1 and 2, Mr. Washington reported that the board is meeting or exceeding most performance measures, except for the youth education employment measures and the dislocated worker employment rate.

For Quarters 3 and 4, he noted that the board is meeting or exceeding all performance measures, with the exception of the Wagner-Peyser Entered Employment Rate (3rd Q: needs to engage at least 1,286 across all career centers; 4th Q: needs to engage 688 individuals across career centers).



Additionally, he reminded the Council that the performance numbers are being affected by the U.S. Department of Homeland Security's decision to terminate the parole and work authorization for individuals under the Cuban, Haitian, Nicaraguan, and Venezuelan (CHNV) parole program. The CSSF team has submitted an inquiry to the Florida Commerce Department regarding how to address this issue, as a significant number of WIOA participants in Region 23 are impacted. This situation could lead to hundreds of negative exits across WIOA Adult, Dislocated Worker, and Wagner-Peyser programs, adversely affecting performance outcomes both statewide and locally.

[Dr. Rod arrives; Chairwoman Canales entered his arrival into the record at 8:39am.]

A brief recap of the discussion was conducted for Dr. Rod.

No further questions or concerns were presented. Item closed.

## **5. Information – Adult Balanced Scorecard Report**

Chairwoman Canales introduced the item; Mr. Washington further presented the Balanced Scorecard for Program Year (PY) 2025-26, through November 30, 2025. The scorecard measures the performance of the Workforce Development Area (WDA) 23 CareerSource Centers/American Job Center (AJC) Service Providers.

There was an ongoing discussion about the focus groups that have helped providers identify areas of concern and continue their learning process. Mr. Washington mentioned that the monitoring reports have been reviewed with the providers to ensure they understand the board's key priorities.

While reviewing the scorecard, Mr. Lovey asked about the performance numbers for the Florida City and Homestead locations. Mr. Washington clarified that, for reporting purposes, Homestead is categorized under the Perrine location; however, it is tracked separately in the system. There was also further discussion regarding the reporting structure, co-enrollments, and strategies for re-engaging the SNAP population following the government shutdown.

No further questions or concerns were presented. Item closed.



## 6. Information – Youth Balanced Scorecard Update

Chairwoman Canales introduced the item; Mr. Perrin reviewed the performance of the ISY/OSY program for the program year 2025-2026, covering the period from July 1, 2025, to December 4, 2025 (year-to-date).

Mr. Perrin reviewed the performance measures and standards for out-of-school youth programs. Providers are not meeting local education goals and have been sent performance letters requiring action plans within 10 days of receipt.

The performance and credential attainment rates for in-school youth were reviewed and discussed. The Council acknowledged that these numbers are currently low but are expected to improve as we approach the end of the year.

Mr. Perrin mentioned that monthly meetings and one-on-one technical assistance are ongoing with the providers. The Youth Department will offer additional, targeted support to those providers who are underperforming.

No further questions or concerns were presented. Item closed.

## 7. Information – Consumer Report Card Update

Chairwoman Canales introduced the item; Mr. Perrin further presented the Consumer Report Card, which provides real-time performance data for training providers. The report is for PY 2025-2026, dated July 1, 2025 through June 30, 2026.

Mr. Perrin presented an overview of the performance metrics related to classroom training placements, training completion rates, and employment outcomes. He highlighted the number of placements that correspond with the training provided, referred to as Occupation Relevance, as well as the overall economic impact on the region.

There were no further questions or concerns regarding the item. Item closed.

Being as there were no further questions or concerns, the meeting adjourned at 9:01am.



## **SFWIB PERFORMANCE COUNCIL**

**DATE:** 2/19/2026

**AGENDA ITEM NUMBER:** 4

**AGENDA ITEM SUBJECT:** WIOA INDICATORS OF PERFORMANCE UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **STRONG WORKFORCE SYSTEM LEADERSHIP**

**STRATEGIC PROJECT:** **Strengthen workforce system accountability**

### **BACKGROUND:**

South Florida Workforce Investment Board (SFWIB) staff created a Common Measures Tool (CMT) that monitors the negotiated Workforce Innovation and Opportunity Act (WIOA) performance indicators established by the Department of Florida Commerce in real time. The tool provides American Job Center (AJC) staff with the ability to see which cases have exited the system with or without employment using information generated from various employment data sources including the New Hire Report, the Work Number, and the Wage Credit Report. The tool will also allow AJC staff to ensure all follow ups required by federal law have been conducted as the tool identifies cases with incomplete employment data per quarter.

As of January 31, 2026, SFWIB staff has provided an overview of the SFWIB's performance per quarter:

- Quarter 1 (Q1): Although SFWIB is meeting or exceeding all performance measures with the exception of the following:
  - Adults Entered Employment Rate
    - Carol City AJC must engage at least 4 individuals
    - Northside AJC must engage at least 2 individuals
  - Dislocated Workers
    - Entered Employment Rate
      - Hiialeah Downtown AJC needs to engage 1 individual
      - Northside AJC needs to engage 2 individuals
      - West Dade needs to engage 1 individual
    - Median Earnings
      - Carol City AJC is below the goal by \$4,518
      - Northside AJC needs to engage 2 individuals
      - West Dade is below the goal by \$878
  - Wagner Peyser

- Carol City AJC must engage at least 44 individuals
    - North Miami Beach AJC must engage at least 29 individuals
    - Northside AJC must engage at least 33 individuals
    - Perrine AJC must engage at least 18 individuals
  - Youth Education and Employment
    - Community Coalition needs to engage at least 1 individual
    - Youth Co-Op needs to engage at least 2 individuals
- Quarter 2 (Q2): SFWIB is meeting or exceeding all performance measures with the exception of the following measures:
  - Dislocated Worker Credential Attainment
    - Carol City AJC must engage at least 2 individuals
    - West Dade AJC must engage at least 2 individuals
  - Youth
    - Education and Employment
      - Adults Mankind needs to engage 2 individuals
      - Community Coalition needs to engage at least 4 individuals
    - Credential Attainment
      - Adults Mankind needs to engage at least 1 individual
      - Community Coalition needs to engage at least 5 individuals
- Quarter 3 (Q3): SFWIB is meeting or exceeding all performance measures with the exception of the following measure:
  - Dislocated Worker
    - Entered Employment Rate –
      - North Miami Beach must engage at least 2 individuals
      - Perrine AJC must engage at least 2 individuals
      - West Dade AJC must engage at least 3 individuals
    - Credential Attainment –
      - Carol City needs to engage at least 1 individual
      - Hialeah Downtown needs to engage at least 1 individual
      - West Dade needs to engage at least 1 individual
  - Wagner-Peyser Entered Employment Rate
    - Carol City AJC – Needs to engage at least 68 individuals
    - Little Havana AJC – Needs to engage at least 127 individuals
    - North Miami Beach AJC – Needs to engage at least 82 individuals
    - Northside AJC – Needs to engage at least 118 individuals
    - Perrine AJC – Needs to engage at least 87 individuals
  - Youth Education and Employment –
    - Adult Mankind needs to engage at least 8 individuals
    - Community Coalition needs to engage at least 8 individuals
    - Youth Co-Op needs to engage at least 27 individuals
- Quarter 4 (Q4): SFWIB is meeting or exceeding all performance measures with the exception of the following measure:
  - Dislocated Worker Entered Employment Rate
    - Little Havana must engage 1 individual
    - North Miami Beach must engage 1 individual
    - Northside must engage 1 individual
    - Perrine must engage 1 individual
    - West Dade must engage 1 individual
  - Wagner-Peyser Entered Employment Rate

- Carol City AJC – Needs to engage at least 25 individuals
- Hialeah Downtown AJC – Needs to engage at least 70 individuals
- Little Havana AJC – Needs to engage at least 117 individuals
- North Miami Beach AJC – Needs to engage at least 117 individuals
- Northside AJC – Needs to engage at least 87 individuals
- Perrine/Homestead AJC – Needs to engage at least 760 individuals

SFWIB has submitted an inquiry to the Department of Florida Commerce (FL Commerce) in regards to the the Department of Homeland Security's recent termination of parole and work authorization for individuals under the CHNV (Cuban, Haitian, Nicaraguan, and Venezuelan) parole program. Given the significant number of WIOA participants affected, particularly in Region 23, the resulting terminations may lead to hundreds of negative exits across WIOA Adult, Dislocated Worker, and Wagner-Peyser programs, which could have a substantial adverse impact on both local and statewide performance outcomes. To date, SFWIB has not received any further instruction on how these individuals will affect the performance numbers.

Based on the information derived from the CMT, AJC staff has begun following up with individuals in Q1 and Q2 performance areas to ensure data is entered properly in order that the SFWIB meets or exceeds the established performance standards. SFWIB staff has identified several strategies to improve performance to ensure all 18 WIOA Indicators of Performance are met, beginning with the implementation of strict follow-up guidelines to ensure each case is properly documented in the Employ Miami-Dade system. The guidelines include:

- The requirement for AJC staff to provide monthly updates regarding the status of follow-up cases;
- Required participation in the hands-on technical assistance SFWIB staff provides regarding the proper documentation of those cases; and
- The implementation of the Work Number verification updates in the CMT to assist with any outstanding employment information which has not been documented.

In addition, SFWIB staff incorporated an overview of the CMT for all Performance Improvement Team (PIT) meetings as well as common measures discussions in monthly focus group meetings

**FUNDING:** N/A

**PERFORMANCE:** Workforce Innovation Opportunity Act and Wagner Peyser

*ATTACHMENT*

### Common Measures Tool Summary

Number of Employed Participants not Exited:								212		
Total Number of Cases:								1,421		
Common Measures	Performance ( Quarters )								PY Year Performance Goals	% of PY Year Performance Goal Met
	Quarter 1	% of Quarter 1 Performance Goal Met	Quarter 2	% of Quarter 2 Performance Goal Met	Quarter 3	% of Quarter 3 Performance Goal Met	Quarter 4	% of Quarter 4 Performance Goal Met		
<b>Adults</b>										
Entered Employment Rate	61.36%	92.83%	73.33%	110.94%	68.50%	103.64%	72.79%	110.12%	66.10%	122.48%
Median Earnings	\$8,840.00	129.75%	\$8,840.00	129.75%	\$8,840.00	129.75%	\$9,360.00	137.38%	\$6,813.00	141.20%
Credential Attainment	77.78%	153.71%	82.81%	163.66%	92.13%	182.08%	81.07%	160.21%	50.60%	175.61%
Measurable Skills Gain	100.00%	401.61%	100.00%	401.61%	100.00%	401.61%	99.04%	397.76%	24.90%	399.64%
<b>Dislocated Workers</b>										
Entered Employment Rate	55.56%	71.59%	85.00%	109.54%	68.18%	87.86%	77.19%	99.48%	77.60%	107.61%
Median Earnings	\$8,840.00	90.96%	\$12,740.00	131.09%	\$13,104.00	134.84%	\$11,284.00	116.11%	\$9,718.00	134.84%
Credential Attainment	100.00%	116.41%	77.78%	90.54%	81.25%	94.59%	86.05%	100.17%	85.90%	102.20%
Measurable Skills Gain	100.00%	129.87%	94.44%	122.66%	100.00%	129.87%	97.78%	126.98%	77.00%	128.68%
<b>Wagner-Peyser</b>										
Entered Employment Rate	54.02%	87.56%	61.96%	100.42%	52.42%	84.95%	40.39%	65.46%	61.70%	79.44%
Median Earnings	\$8,580.00	141.51%	\$8,320.00	137.22%	\$7,800.00	128.64%	\$7,800.00	128.64%	\$6,063.00	141.51%
<b>Youth</b>										
Education and Employment Rate	75.00%	92.59%	75.44%	93.13%	71.70%	88.52%	85.85%	105.99%	81.00%	94.02%
Median Earnings	\$9,074.00	238.85%	\$8,320.00	219.00%	\$7,800.00	205.31%	\$8,320.00	219.00%	\$3,799.00	238.85%
Credential Attainment	85.71%	151.44%	54.00%	95.41%	61.41%	108.50%	76.25%	134.72%	56.60%	117.53%
Measurable Skills Gain	100.00%	135.14%	100.00%	135.14%	92.96%	125.62%	93.75%	126.69%	74.00%	124.99%

Not Met (less than 90% of negotiated)
Met (90-100% of negotiated)
Exceeded (greater than 100% of negotiated)



## **SFWIB PERFORMANCE COUNCIL**

**DATE:** 2/19/2026

**AGENDA ITEM NUMBER:** 5

**AGENDA ITEM SUBJECT:** WORKFORCE SERVICES BALANCED SCORECARD AND JOB PLACEMENTS UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

**STRATEGIC PROJECT:** **Conduct an analysis of Career Centers**

### **BACKGROUND:**

The Balanced Scorecard (BSC) measures the performance of Local Workforce Development Area (LWDA) 23's CareerSource/American Job Centers (AJCs). The report for Program Year (PY) 2025-26, covering July 1, 2025 to January 31, 2026 shows that one out of seven AJC locations met the required 65 percent performance measure standard.

Job Placements Summary: For PY 2025-26, LWDA 23 achieved a total of 4,356 job placements. The Hialeah Downtown AJC was the only AJC to achieve their placement goals.

To address performance goals, the South Florida Workforce Investment Board (SFWIB) staff has implemented several key strategies:

- **Quarterly Performance Report:** At the end of the second quarter, a report was sent to AJC service providers and their management regarding their performance standards. The report identified deficiencies and areas of concern, in which SFWIB staff shall provide technical assistance to ensure performance standards are met.
- **Corrective Action Plans:** AJC service providers submitted detailed corrective action plans detailing improvement plans for each performance measure deficiency, assigned staff responsibilities, staff goals with performance timelines, and operational strategies addressing employer engagement and participation retention to include a plan address low co-enrollment strategies.
- **New Policies and Procedures:** SFWIB staff will introduce new policies and procedures aimed at increasing the number of individuals served by AJCs.

- Focus Groups: Focus groups have been established across all programs to target specific areas for enhancing service delivery and achieving federal, state, and local performance measures. These meetings will take place during the second week of each month.
- Common Measures Tool: SFWIB staff will use the Common Measures Tool to project Employment outcomes for the 1st, 2nd, 3rd, and 4th quarters after exit, which will be reflected in the BSC report.

Future Initiatives: AJC service providers will continue to implement their corrective action plans and strive to meet and exceed the PY 2025-26 performance standards.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

**CAREER CENTER SERVICE PROVIDERS PERFORMANCE SUMMARY**  
**Balanced Scorecard PY '25-'26 (July 1, 2025 through January 31, 2026) \***

**A Service Provider must meet or exceed 65% of the Balanced Scorecard Performance Measures**

<b>Service Providers</b>	<b>American Job Center (AJC) Locations</b>	<b># of Performance Measures Standards Met</b>	<b># of Performance Measures</b>	<b>% of Performance Measures Standards Met</b>
<b>Arbor E &amp; T, LLC</b>	<b>Carol City AJC</b>	<b>8</b>	<b>18</b>	<b>44.4%</b>
	<b>Hialeah Downtown AJC</b>	<b>9</b>	<b>18</b>	<b>50.0%</b>
	<b>North Miami Beach AJC</b>	<b>6</b>	<b>18</b>	<b>33.3%</b>
	<b>Northside Center AJC</b>	<b>8</b>	<b>18</b>	<b>44.4%</b>
<b>Youth Co-Op, Inc.</b>	<b>Little Havana AJC</b>	<b>12</b>	<b>18</b>	<b>66.7%</b>
	<b>Perrine AJC</b>	<b>11</b>	<b>18</b>	<b>61.1%</b>
	<b>West Dade AJC</b>	<b>11</b>	<b>18</b>	<b>61.1%</b>
	<b>LWDA</b>	<b>9</b>	<b>18</b>	<b>51.6%</b>

# CSSF Balanced Scorecard Report

Report Date: 7/1/2025 To 1/31/2026

## Regional

Performance			
	Outcome Measures	Standard	Region
1	Employment (Obtained Employment and Direct Job Placements)	7,252	4,634
2	Increase Earnings	50%	54.63%
3	Common Measures	100%	66.7%
	3a Adults	100%	75.0%
	3b Dislocated Workers	100%	75.0%
	3c Wagner-Peyser	100%	50.0%
4	Jobs Openings Filled Rate (Staff Entered)	65%	52.92%
5	Employers Provided Services (REACH Act)	9,481	9,861
6	CAP/WIOA Co-Enrollments	75%	11.49%
7	SNAP/WIOA Co-Enrollments	75%	2.57%
8	Work-Based Training Enrollments	177	264
Process Measures			
9	CAP All Family Participation Rate	50%	13.0%
10	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	100.0%
11	Supplemental Nutrition Assistance Program Employment and Training Entered Employment Rate (SNAP E&T) EER	45%	52.34%
12	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	49.22%
13	WIOA Adult & Dislocated Worker EER	80%	74.3%
14	Short-Term Veterans EER	50%	ND
Additional Outcome			
15	15 Average Days to Employment	114	50
	15a DJP Average Days to Employment	60	34
	15b Obtained Average Days to Employment	167	79
16	Employment/Job Placement Average Wage	\$15.75	\$16.88
17	Cost Per Placement	\$1,890.05	\$402.64
18	Net Economic Benefit	\$30,870.00	\$34,707.78
19	Return on the Investment	\$16.33	\$86.34

ND = No Data

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Last Run Date: 2/2/2026 8:12:14 AM

### DJPOE Scorecard Report

Report Date: 7/1/2025 To 1/31/2026

Location	Maximum Standard		Minimum Standard		Direct Job Placement																Direct Job Placement by Type										Max Earned	Earned	% Earned	OE %	DJP %								
	#	%	#	%	Total		Obtained			Universal				>1Qrt				Total		WIOA Individualized																							
					1Qrt	>1Qrt	Tot	1Qrt	>1Qrt	Tot	Season	Temp	Part	Full	Season	Temp	Part	Full	1Qrt	>1Qrt	Adult/DW	Job Seekers	Veterans	Ex-Offenders	RA/Homeless	TANF/CAP	SNAP																
	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt	1Qrt	>1Qrt																	
Carol City Center	840	38.3%	714	45.1%	306	16	322	242	14	256	0	2	4	50	0	1	0	0	56	1	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$99,262	\$26,050	26.2%	79.50%	20.60%		
Hialeah Downtown Center	966	114.5%	819	135.0%	1,101	5	1,106	867	3	670	0	18	5	402	0	0	0	2	425	2	9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$451,791	\$134,350	29.7%	60.58%	30.62%		
North Miami Beach Center	1,050	29.0%	896	34.0%	295	10	305	229	9	238	0	4	2	50	0	0	0	1	56	1	9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$495,560	\$27,500	5.5%	78.03%	21.97%	
Northside Center	1,071	25.5%	910	30.0%	255	18	273	194	16	210	0	0	0	57	0	0	0	0	57	0	4	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$509,221	\$23,300	4.6%	76.92%	23.08%	
Little Havana Center	910	71.2%	777	83.4%	637	11	648	443	10	453	0	13	1	175	0	0	0	1	189	1	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$426,761	\$60,300	14.1%	69.91%	30.09%		
Perrine Center	1,113	54.8%	945	64.6%	597	13	610	449	13	462	0	41	1	103	0	0	0	0	145	0	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$526,458	\$40,500	7.7%	75.74%	24.26%		
West Dade Center	1,302	83.9%	1,106	98.7%	1,073	19	1,092	568	16	584	0	45	3	427	0	0	0	3	475	3	30	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	\$612,015	\$168,900	27.6%	53.48%	46.52%		
<b>Total</b>	<b>7,252</b>	<b>60.1%</b>	<b>6,167</b>	<b>70.6%</b>	<b>4,264</b>	<b>92</b>	<b>4,356</b>	<b>2,792</b>	<b>81</b>	<b>2,873</b>	<b>0</b>	<b>123</b>	<b>16</b>	<b>1,264</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>7</b>	<b>1,403</b>	<b>8</b>	<b>68</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>\$3,121,068</b>	<b>\$480,900</b>	<b>15.4%</b>	<b>65.96%</b>	<b>34.04%</b>						
<b>% of DJP</b>	<b>####</b>	<b>1.1%</b>	<b>9.7%</b>	<b>0.3%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>			

# CSSF Balanced Scorecard Report

Report Date: 7/1/2025 To 1/31/2026

Arbor E&T, LLC

Carol City Center

Performance				
	Outcome Measures	Standard	Region	Center
1	Employment (Obtained Employment and Direct Job Placements)	840	4,634	322
2	Increase Earnings	50%	54.63%	50.0%
3	Common Measures	100%	66.7%	66.7%
	3a Adults	100%	75.0%	75.0%
	3b Dislocated Workers	100%	75.0%	75.0%
	3c Wagner-Peyser	100%	50.0%	50.0%
4	Jobs Openings Filled Rate (Staff Entered)	65%	52.92%	19.42%
5	Employers Provided Services (REACH Act)	992	9,861	1,003
6	CAP/WIOA Co-Enrollments	75%	11.49%	6.82%
7	SNAP/WIOA Co-Enrollments	75%	2.57%	2.08%
8	Work-Based Training Enrollments	18	264	40
Process Measures				
9	CAP All Family Participation Rate	50%	13.0%	12.61%
10	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	100.0%	100.0%
11	Supplemental Nutrition Assistance Program Employment and Training Entered Employment Rate (SNAP E&T) EER	45%	52.34%	0.0%
12	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	49.22%	43.26%
13	WIOA Adult & Dislocated Worker EER	80%	74.3%	62.5%
14	Short-Term Veterans EER	50%	ND	ND
Additional Outcome				
15	Average Days to Employment	114	50	91
	15a DJP Average Days to Employment	60	34	77
	15b Obtained Average Days to Employment	167	79	81
16	Employment/Job Placement Average Wage	\$15.75	\$16.88	\$16.42
17	Cost Per Placement	\$1,932.59	\$402.64	\$402.39
18	Net Economic Benefit	\$30,827.00	\$34,707.78	\$33,750.80
19	Return on the Investment	\$15.95	\$86.34	\$83.88

ND = No Data

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# CSSF Balanced Scorecard Report

Report Date: 7/1/2025 To 1/31/2026

Arbor E&T, LLC

Hialeah Downtown Center

Performance				
	Outcome Measures	Standard	Region	Center
1	Employment (Obtained Employment and Direct Job Placements)	966	4,634	1,106
2	Increase Earnings	50%	54.63%	45.45%
3	Common Measures	100%	66.7%	83.3%
	3a Adults	100%	75.0%	75.0%
	3b Dislocated Workers	100%	75.0%	75.0%
	3c Wagner-Peyser	100%	50.0%	100.0%
4	Jobs Openings Filled Rate (Staff Entered)	65%	52.92%	51.53%
5	Employers Provided Services (REACH Act)	1,060	9,861	1,146
6	CAP/WIOA Co-Enrollments	75%	11.49%	5.88%
7	SNAP/WIOA Co-Enrollments	75%	2.57%	0.85%
8	Work-Based Training Enrollments	23	264	21
Process Measures				
9	CAP All Family Participation Rate	50%	13.0%	12.93%
10	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	100.0%	100.0%
11	Supplemental Nutrition Assistance Program Employment and Training Entered Employment Rate (SNAP E&T) EER	45%	52.34%	0.0%
12	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	49.22%	59.28%
13	WIOA Adult & Dislocated Worker EER	80%	74.3%	53.57%
14	Short-Term Veterans EER	50%	ND	ND
Additional Outcome				
15	Average Days to Employment	114	50	25
	15a DJP Average Days to Employment	60	34	11
	15b Obtained Average Days to Employment	167	79	50
16	Employment/Job Placement Average Wage	\$15.75	\$16.88	\$18.24
17	Cost Per Placement	\$1,985.24	\$402.64	\$249.12
18	Net Economic Benefit	\$30,775.00	\$34,707.78	\$37,685.71
19	Return on the Investment	\$15.50	\$86.34	\$151.27

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# CSSF Balanced Scorecard Report

Report Date: 7/1/2025 To 1/31/2026

Arbor E&T, LLC

North Miami Beach Center

Performance				
	Outcome Measures	Standard	Region	Center
1	Employment (Obtained Employment and Direct Job Placements)	1,050	4,634	305
2	Increase Earnings	50%	54.63%	37.5%
3	Common Measures	100%	66.7%	50.0%
	3a Adults	100%	75.0%	ND
	3b Dislocated Workers	100%	75.0%	ND
	3c Wagner-Peyser	100%	50.0%	50.0%
4	Jobs Openings Filled Rate (Staff Entered)	65%	52.92%	23.36%
5	Employers Provided Services (REACH Act)	1,210	9,861	677
6	CAP/WIOA Co-Enrollments	75%	11.49%	5.13%
7	SNAP/WIOA Co-Enrollments	75%	2.57%	0.7%
8	Work-Based Training Enrollments	22	264	24
Process Measures				
9	CAP All Family Participation Rate	50%	13.0%	1.02%
10	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	100.0%	100.0%
11	Supplemental Nutrition Assistance Program Employment and Training Entered Employment Rate (SNAP E&T) EER	45%	52.34%	0.0%
12	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	49.22%	39.36%
13	WIOA Adult & Dislocated Worker EER	80%	74.3%	59.09%
14	Short-Term Veterans EER	50%	ND	ND
Additional Outcome				
15	Average Days to Employment	114	50	99
	15a DJP Average Days to Employment	60	34	80
	15b Obtained Average Days to Employment	167	79	70
16	Employment/Job Placement Average Wage	\$15.75	\$16.88	\$16.40
17	Cost Per Placement	\$1,937.88	\$402.64	\$693.87
18	Net Economic Benefit	\$30,822.00	\$34,707.78	\$33,427.28
19	Return on the Investment	\$15.91	\$86.34	\$48.18

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# CSSF Balanced Scorecard Report

Report Date: 7/1/2025 To 1/31/2026

Arbor E&T, LLC

Northside Center

Performance				
	Outcome Measures	Standard	Region	Center
1	Employment (Obtained Employment and Direct Job Placements)	1,071	4,634	273
2	Increase Earnings	50%	54.63%	42.86%
3	Common Measures	100%	66.7%	50.0%
	3a Adults	100%	75.0%	50.0%
	3b Dislocated Workers	100%	75.0%	50.0%
	3c Wagner-Peyser	100%	50.0%	50.0%
4	Jobs Openings Filled Rate (Staff Entered)	65%	52.92%	13.87%
5	Employers Provided Services (REACH Act)	1,531	9,861	1,659
6	CAP/WIOA Co-Enrollments	75%	11.49%	6.17%
7	SNAP/WIOA Co-Enrollments	75%	2.57%	0.66%
8	Work-Based Training Enrollments	25	264	24
Process Measures				
9	CAP All Family Participation Rate	50%	13.0%	3.03%
10	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	100.0%	100.0%
11	Supplemental Nutrition Assistance Program Employment and Training Entered Employment Rate (SNAP E&T) EER	45%	52.34%	67.53%
12	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	49.22%	34.37%
13	WIOA Adult & Dislocated Worker EER	80%	74.3%	45.71%
14	Short-Term Veterans EER	50%	ND	ND
Additional Outcome				
15	Average Days to Employment	114	50	26
	15a DJP Average Days to Employment	60	34	8
	15b Obtained Average Days to Employment	167	79	72
16	Employment/Job Placement Average Wage	\$15.75	\$16.88	\$16.64
17	Cost Per Placement	\$1,913.25	\$402.64	\$495.96
18	Net Economic Benefit	\$30,847.00	\$34,707.78	\$34,112.74
19	Return on the Investment	\$16.12	\$86.34	\$68.78

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# CSSF Balanced Scorecard Report

Report Date: 7/1/2025 To 1/31/2026

Youth Co-Op

Little Havana Center

Performance				
	Outcome Measures	Standard	Region	Center
1	Employment (Obtained Employment and Direct Job Placements)	910	4,634	648
2	Increase Earnings	50%	54.63%	66.67%
3	Common Measures	100%	66.7%	100.0%
	3a Adults	100%	75.0%	100.0%
	3b Dislocated Workers	100%	75.0%	ND
	3c Wagner-Peyser	100%	50.0%	100.0%
4	Jobs Openings Filled Rate (Staff Entered)	65%	52.92%	55.61%
5	Employers Provided Services (REACH Act)	1,007	9,861	1,310
6	CAP/WIOA Co-Enrollments	75%	11.49%	19.05%
7	SNAP/WIOA Co-Enrollments	75%	2.57%	2.35%
8	Work-Based Training Enrollments	21	264	41
Process Measures				
9	CAP All Family Participation Rate	50%	13.0%	26.67%
10	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	100.0%	100.0%
11	Supplemental Nutrition Assistance Program Employment and Training Entered Employment Rate (SNAP E&T) EER	45%	52.34%	89.55%
12	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	49.22%	45.15%
13	WIOA Adult & Dislocated Worker EER	80%	74.3%	94.74%
14	Short-Term Veterans EER	50%	ND	ND
Additional Outcome				
15	Average Days to Employment	114	50	57
	15a DJP Average Days to Employment	60	34	34
	15b Obtained Average Days to Employment	167	79	122
16	Employment/Job Placement Average Wage	\$15.75	\$16.88	\$17.04
17	Cost Per Placement	\$1,979.66	\$402.64	\$298.41
18	Net Economic Benefit	\$30,780.00	\$34,707.78	\$35,138.55
19	Return on the Investment	\$15.55	\$86.34	\$117.75

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# CSSF Balanced Scorecard Report

Report Date: 7/1/2025 To 1/31/2026

Youth Co-Op

Perrine Center

Performance				
	Outcome Measures	Standard	Region	Center
1	Employment (Obtained Employment and Direct Job Placements)	1,113	4,634	610
2	Increase Earnings	50%	54.63%	81.82%
3	Common Measures	100%	66.7%	91.67%
	3a Adults	100%	75.0%	100.0%
	3b Dislocated Workers	100%	75.0%	100.0%
	3c Wagner-Peyser	100%	50.0%	75.0%
4	Jobs Openings Filled Rate (Staff Entered)	65%	52.92%	75.91%
5	Employers Provided Services (REACH Act)	1,918	9,861	2,053
6	CAP/WIOA Co-Enrollments	75%	11.49%	25.93%
7	SNAP/WIOA Co-Enrollments	75%	2.57%	9.24%
8	Work-Based Training Enrollments	33	264	39
Process Measures				
9	CAP All Family Participation Rate	50%	13.0%	10.18%
10	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	100.0%	100.0%
11	Supplemental Nutrition Assistance Program Employment and Training Entered Employment Rate (SNAP E&T) EER	45%	52.34%	0.0%
12	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	49.22%	48.98%
13	WIOA Adult & Dislocated Worker EER	80%	74.3%	91.89%
14	Short-Term Veterans EER	50%	ND	ND
Additional Outcome				
15	Average Days to Employment	114	50	39
	15a DJP Average Days to Employment	60	34	26
	15b Obtained Average Days to Employment	167	79	78
16	Employment/Job Placement Average Wage	\$15.75	\$16.88	\$16.58
17	Cost Per Placement	\$1,921.08	\$402.64	\$529.30
18	Net Economic Benefit	\$30,839.00	\$34,707.78	\$33,960.01
19	Return on the Investment	\$16.05	\$86.34	\$64.16

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# CSSF Balanced Scorecard Report

Report Date: 7/1/2025 To 1/31/2026

Youth Co-Op

West Dade Center

Performance				
	Outcome Measures	Standard	Region	Center
1	Employment (Obtained Employment and Direct Job Placements)	1,302	4,634	1,092
2	Increase Earnings	50%	54.63%	68.42%
3	Common Measures	100%	66.7%	88.9%
	3a Adults	100%	75.0%	100.0%
	3b Dislocated Workers	100%	75.0%	66.7%
	3c Wagner-Peyser	100%	50.0%	100.0%
4	Jobs Openings Filled Rate (Staff Entered)	65%	52.92%	81.44%
5	Employers Provided Services (REACH Act)	1,763	9,861	1,902
6	CAP/WIOA Co-Enrollments	75%	11.49%	41.18%
7	SNAP/WIOA Co-Enrollments	75%	2.57%	5.96%
8	Work-Based Training Enrollments	35	264	75
Process Measures				
9	CAP All Family Participation Rate	50%	13.0%	33.33%
10	Career Advancement Program (CAP) Entered Employment Rate (EER)	45%	100.0%	100.0%
11	Supplemental Nutrition Assistance Program Employment and Training Entered Employment Rate (SNAP E&T) EER	45%	52.34%	0.0%
12	Wagner Peyser (WP) Entered Employment Rate (EER)	65%	49.22%	63.88%
13	WIOA Adult & Dislocated Worker EER	80%	74.3%	92.98%
14	Short-Term Veterans EER	50%	ND	ND
Additional Outcome				
15	Average Days to Employment	114	50	34
	15a DJP Average Days to Employment	60	34	19
	15b Obtained Average Days to Employment	167	79	67
16	Employment/Job Placement Average Wage	\$15.75	\$16.88	\$16.95
17	Cost Per Placement	\$1,974.76	\$402.64	\$485.14
18	Net Economic Benefit	\$30,785.00	\$34,707.78	\$34,763.37
19	Return on the Investment	\$15.59	\$86.34	\$71.66

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## **SFWIB PERFORMANCE COUNCIL**

**DATE:** 2/19/2026

**AGENDA ITEM NUMBER:**

**AGENDA ITEM SUBJECT:** YOUTH SERVICES BALANCED SCORECARD UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

**STRATEGIC PROJECT:** **Joint contribution for youth career pathway models**

### **BACKGROUND:**

The Youth Balance Scorecard measures the performance of contracted Workforce Development Area (WDA) 23 Youth Service providers. The Youth Balanced Scorecard provides detailed information regarding the program performance for Program Year (PY) 2025-2026. The report measures New Enrollments, Measurable Skills Gains, Youth Education and Employment Rate-2nd Quarter After Exit, Youth Education and Employment Rate-4th Quarter After Exit and Credential Attainment. The time period for the Youth Balance Scorecard Report is from July 1, 2025 to February 4, 2026 (YTD).

The In-School Youth Program has met the measurable skills gain performance goal. However, the program is currently not achieving the locally established Education and Employment Rate for the second quarter after exit outcome. Performance letters have been drafted and will be distributed to the contracted youth service providers. These providers are required to develop and submit corrective action plans to CSSF Youth Programs within ten (10) days of the initial notification to address all identified outcome deficiencies.

Following the submission of these Corrective Action Plans, CSSF staff will monitor progress, address any shortcomings and deficiencies, and provide oversight and guidance to ensure substantial improvements are realized for the remainder of the program year.

Although the Out-of-School Youth (OSY) Program has demonstrated commendable progress in achieving its revised enrollment objectives, performance targets related to measurable skills development and credential attainment remain below expectations at this stage. The locally established Education and Employment Rate for the second and fourth quarters post-exit is anticipated to attain the contractual target of 90% by March 31st. The CSSF Youth Programs will continue to monitor progress across all performance measures, identify areas requiring improvement, and address deficiencies within the OSY Programs. Additionally, ongoing oversight and strategic guidance will be provided throughout the program year to ensure continuous improvement and attainment of program goals.

**ISY PERFORMANCE:**

- Enrollment Performance: Regional Standard 158; Actual Performance 151
- Measurable Skills Gains: Regional Standard 90%; Actual Performance 95%
- Youth Education and Employment Rate-2nd Quarter After Exit: Regional Standard 90%; Actual Performance 75%
- Youth Education and Employment Rate-4th Quarter After Exit: Regional Standard 90%; Actual Performance No Data (No Follow-Ups)
- Credential Attainment: Regional Standard 90%; Actual Performance 35%

**OSY PERFORMANCE:**

- Enrollment Performance: Regional Standard 740; Actual Performance 522
- Measurable Skills Gains: Regional Standard 90%; Actual Performance 66%
- Youth Education and Employment Rate-2nd Quarter After Exit: Regional Standard/90%; Actual Performance 75%
- Youth Education and Employment Rate-4th Quarter After Exit: Regional Standard 90%; Actual Performance 86%
- Credential Attainment: Regional Standard/90%; Actual Performance 28%

**FUNDING:** N/A

**PERFORMANCE:** WIOA

*ATTACHMENT*

# CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2025 thru 2/4/2026

Regional for ISY Providers		
Measure	Standard	Region
Total Enrollments	158	151
New Enrollments	50	6
Work-Based Training (PWE)	52	18
Measurable Skills Gain	90 %	95 %
Credential Attainment	90 %	35 %
Outcome Measures		
Education and Employment Rate - 1st Qtr After Exit	90 %	0 %
Education and Employment Rate - 2nd Qtr After Exit	90 %	75 %
Education and Employment Rate - 3rd Qtr After Exit	90 %	79 %
Education and Employment Rate - 4th Qtr After Exit	90 %	N/D

# CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2025 thru 2/4/2026

Regional for OSY Providers		
Measure	Standard	Region
Total Enrollments	390	522
New Enrollments	350	275
New Enrollments (General Population)	290	232
Target Youth Populations	60	43
New Enrollments (Youth Offender)	15	14
New Enrollments (Homeless Runaway Foster Care)	15	10
New Enrollments (Pregnant or Parenting)	15	13
New Enrollments (Disability)	15	10
Job Orders	189	180
Direct Job Placements	189	7
Work-Based Training (OJT)	46	10
Work-Based Training (PWE)	190	95
Measurable Skills Gain	90 %	66 %
Credential Attainment	90 %	28 %
Outcome Measures		
Education and Employment Rate - 1st Qtr After Exit	90 %	87 %
Education and Employment Rate - 2nd Qtr After Exit	90 %	75 %
Education and Employment Rate - 3rd Qtr After Exit	90 %	69 %
Education and Employment Rate - 4th Qtr After Exit	90 %	86 %



## **SFWIB PERFORMANCE COUNCIL**

**DATE:** 2/19/2026

**AGENDA ITEM NUMBER:** 7

**AGENDA ITEM SUBJECT:** CONSUMER REPORT CARD UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

**STRATEGIC PROJECT:** **Improve credential outcomes for job seekers**

### **BACKGROUND:**

The South Florida Workforce Investment Board (SFWIB) maintains a policy of closely monitoring the performance of its approved training vendors through the Individual Training Account (ITA) system. To support this effort, the Consumer Report Card (CRC) Tool was developed and implemented as an online performance-tracking resource. This tool is updated daily and serves as a real-time performance dashboard for ITA programs, allowing Career Advisors and participants to assess the effectiveness of training programs and understand their economic return.

For Program Year 2025–2026 (July 1, 2025 – June 30, 2026), the CRC Tool tracks the following key performance metrics:

- Classroom Training Placements: 86 individuals were placed in classroom training programs.
- Training Completion and Employment Outcomes:
  - 81 participants successfully completed their training.
  - 26 participants obtained unsubsidized employment, earning an average wage of \$18.49 per hour.
- Occupation Relevance:
  - 17 of the 26 employed participants secured jobs directly related to their field of training.
- Economic Impact:
  - The net economic benefit per placement is calculated at \$31,149.50.
  - The return on investment for each dollar spent on training is \$7.54.
  - In total, the SFWIB contributed \$1,088,630.40 in wages to the South Florida regional economy through these placements.

The attached Consumer Report Card summary table provides a detailed breakdown of ITA program performance and economic impact, offering valuable insights into the effectiveness of our training investments and vendor outcomes during the 2025–2026 program year.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

# Consumer Report Card

**07/01/2025 - 06/30/2026**

Training Agent	Training Program	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Banefit		Net Economic Benefit Per Placement	Value Added per Placement
								Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
Academy, The All Campuses		50	48	20	38.27 %	16	64.58 %	\$ 9,784.40	\$ 467,384.06	\$ 187,388.71	\$ 27.02	\$ 56,200.41	\$ 29,430.60	\$ 1.34
Apex Training Center - 3971	2223 - HVAC Mechanic	6	6	-	0.00 %	-	0.00 %	\$ 4,672.64	\$ 28,035.83	-	-	-	-	-
Apex Training Center - 3971	2224 - Electrical Technician	1	1	-	0.00 %	-	0.00 %	\$ 4,847.12	\$ 4,847.12	-	-	-	-	-
Dade Institute of Technology	1767 - Microsoft Certified IT Professional MCITP/MCTS Test Prep	1	1	1	100.00 %	1	100.00 %	\$ 6,278.00	\$ 6,278.00	\$ 6,278.00	\$ 16.00	\$ 33,280.00	\$ 27,002.00	\$ 4.30
Hollywood Career Institute LLC	2421 - Home Health Aide	4	4	1	25.00 %	-	0.00 %	\$ 1,650.00	\$ 6,600.00	\$ 6,600.00	\$ 16.50	\$ 34,320.00	\$ 27,720.00	\$ 4.20
Hollywood Career Institute LLC	2422 - Phlebotomy Technician	1	1	-	0.00 %	-	0.00 %	\$ 551.03	\$ 551.03	-	-	-	-	-
MDCP SCHOOLS (ALL)		14	13	4	21.67 %			\$ 2,422.08	\$ 35,362.18	\$ 9,599.75	\$ 20.98	\$ 43,645.33	\$ 40,445.42	\$ 20.33
Miami Dade College (Various Campuses)		5	3	-				\$ 3,221.56	\$ 12,879.10					
My IT Future Institute - Main Campus	2502 - Cyber Security IT Professional	2	2	-	0.00 %	-	0.00 %	\$ 9,114.50	\$ 18,229.00	-	-	-	-	-
My IT Future Institute - Main Campus	2503 - Master Certificate in Cyber Security and Information Assurance Management	1	1	-	0.00 %	-	0.00 %	\$ 5,461.76	\$ 5,461.76	-	-	-	-	-
The Code Academy - Miami Campus	1959 - Application Architect	1	1	-	0.00 %	-	0.00 %	\$ 9,745.00	\$ 9,745.00	-	-	-	-	-
		<b>86</b>	<b>81</b>	<b>26</b>	<b>18.49 %</b>	<b>17</b>	<b>82.29 %</b>	<b>\$ 5,249.83</b>	<b>595,373</b>	<b>\$ 209,866.46</b>	<b>\$ 20.13</b>	<b>\$ 41,861.44</b>	<b>\$ 31,149.50</b>	<b>\$ 7.54</b>