



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**Executive Committee Meeting  
Thursday, December 17, 2015**

9:30a.m.

Miami Dade College North Campus  
Building #3 - Conference Center, 2<sup>nd</sup> floor  
11380 NW 27th Avenue  
Miami, FL 33167-3495

### **AGENDA**

1. Call to Order and Introductions
2. Approval of Meeting Minutes
  - a. October 15, 2015
3. Chairman's Report
4. Executive Director's Report
  - a. Executive Director's Report
  - b. Department of Economic Opportunity Performance Update
5. Executive Committee
  - a. Recommendation as to Approval of the South Florida Workforce Investment Board 2016 Board meeting Calendar
  - b. Recommendation as to Approval to Release an RFQ for IT Penetration Audit Services
  - c. Recommendation as to Approval to Accept Funding Reductions for the 2015-16 WIOA Adult and WIOA Dislocated Worker Programs
6. Finance & Efficiency Council
  - a. Information – Finance Reports
    - i. October 2015 Financial Report
  - b. Information – Cash Reconciliations
    - i. November 2015
  - c. Recommendation as to Approval of the Fiscal Year 2014-15 Audit and renew the FY2016-17 Audit Contract with TCBA Watson Rice, LLP.
  - d. Recommendation as to Approval to Accept \$166,665 in TANF Funds
  - e. Recommendation as to Approval to Adjust 2015/16 Budget for the Actual Carry-forward Amounts

7. Global Talent Competitiveness Council

- a. Recommendation as to Approval of Workforce Services Contractors

8. Performance Council

- a. Information – Refugee Employment and Training Program Performance Overview
- b. Information – Refugee Employment and Training Program Balanced Scorecard Update
- c. Information – Workforce Services Balanced Scorecard and Job Placements Update
- d. Information – Workforce Services Regional Performance Overview
- e. Information – Youth Partner’s and Regional Performance
- f. Information – Consumer Report Card Update
- g. Information – September and October Performance Incentives of \$300 to Each of the Top Two (2) Workforce Services Professionals in the Region

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"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item,

but must register with the agenda clerk prior to being heard."



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**AGENDA ITEM NUMBER: 2A**

**AGENDA ITEM SUBJECT: MEETING MINUTES**

**DATE:** December 17, 2015 at 9:30AM  
 Doubletree Hotel – Convention Center  
 711 N.W. 72<sup>nd</sup> Avenue  
 Miami, FL 33126

<b>SFWIB MEMBERS IN ATTENDANCE</b>	<b>SFWIB MEMBERS NOT IN ATTENDANCE</b>	<b>SFW STAFF</b>
<ol style="list-style-type: none"> <li>1. Piedra, Obdulio <i>Chairperson</i></li> <li>2. Bridges, Jeff, Vice-Chairman</li> <li>3. Adrover, Bernardo</li> <li>4. Brecheisen Bruce</li> <li>5. Brown, Clarence</li> <li>6. Clayton, Lovey</li> <li>7. Davis-Raiford, Lucia</li> <li>8. del Valle, Juan- Carlos</li> <li>9. Diggs, Bill</li> <li>10. Ferradaz, Gilda</li> <li>11. Fils-Aime, Sr., Daniel</li> <li>12. Gaber, Cynthia</li> <li>13. Gibson, Charles</li> <li>14. Huston, Albert Jr.</li> <li>15. Jordan, Barbara</li> <li>16. Ludwig, Philipp</li> <li>17. Manrique, Carlos</li> <li>18. Montoya, Rolando</li> <li>19. Perez, Andre</li> <li>20. Rod, Denis</li> <li>21. Russo, Monica</li> <li>22. Scott, Kenneth</li> <li>23. West, Alvin</li> <li>24. Zewadski-Bricker, Edith</li> </ol>	<ol style="list-style-type: none"> <li>25. Arboleda, Carlos</li> <li>26. Boilini, Gina</li> <li>27. Chi, Joe</li> <li>28. Datorre, Roberto</li> <li>29. Garza, Maria</li> <li>30. Gazitua, Luis</li> <li>31. Regueiro, Maria C.</li> <li>32. Roth, Thomas</li> <li>33. Socorro, Ivonne</li> </ol>	<p><b>SFW STAFF</b></p> <p>Beasley, Rick          Almonte, Ivan          Alonso, Gus          Butkowski, Dennis          Chester, Theresa          Garcia, Christine          Gomez, Maria          Graham, Tomara          Hernandez, Juan          Jean-Baptiste, Antoinette          Kavehersi, Cheri          Mills, Diane          Santis, Elizabeth          Smith, Marian          Uptgrow, Madalyn</p> <p><b>Assistant County Attorney(s)</b></p> <p>Shanika Graves - <i>Miami-Dade County Attorney's office</i> – SFWIB's Legal Counsel</p> <p>Leona McFarlane – <i>Miami-Dade County Attorney's Office</i></p>

<b>OTHER ATTENDEES</b>	
Banks, Theron – <i>Greater Miami Service Corps.</i>	Hyacinth, Hermina - <i>ARBOR E&amp; T, Rescare</i>
Barroso, Lupe – <i>Cuban National Council, Inc.</i>	Jones, Leroy – <i>Neighbors &amp; Neighbors Association (NANA)</i>
Battle, Jorge - <i>ARBOR E&amp; T, Rescare</i>	Mendez, Jessy – <i>Community Coalition, Inc.</i>
Benavides, Vanessa – <i>United Way of Miami-Dade</i>	Perez, Christ – <i>The Academy</i>
Bieund, Jennie – <i>Unknown</i>	Quiros, Vivian – <i>Sullivan &amp; Cogliano</i>
Danielle Darucaud, Marie – <i>W. J. Bryan Elementary</i>	Ragin, Andre – <i>Miami-Dade County</i>
Dorsette, Deborah – <i>Greater Miami Service Corps.</i>	Rodriguez, Maria – <i>Youth Co-op, Inc.</i>
Farinas, Irene – <i>Adults Mankind Organization (AMO)</i>	Someillia, Ana – <i>Adults Mankind Organization (AMO)</i>
Flores, Oscar – <i>Compu-Med</i>	Urrutia, Humberto – <i>The Academy</i>
Gavira, Beatriz – <i>SER Jobs for Progress, Inc.</i>	Vanias, Andrea – <i>Unknown</i>
Gilbert, David – <i>City of Miami</i>	Wilma, Brito - <i>ARBOR E&amp; T, Rescare</i>
Grace, Karen – <i>PTA</i>	
Holson, Daryl – <i>Holson, Inc.</i>	

Agenda items are displayed in the order in which they were discussed.

**1. Call to Order and Introductions**

SFWIB Chairman, Obdulio Piedra called the meeting to order at 9:58a.m., began with introductions and noted that a quorum of members had been achieved.

**2.a. Approval of SFWIB Meeting Minutes of August 20, 2015**

Ms. Monica Russo moved the approval of August 20, 2015 meeting minutes. Motion seconded by Dr. Denis Rod; Motion Passed with Unanimous Consent

**3. Chairman’s Report**

Chairman Piedra requested his item be discussed last on today’s agenda. However, Executive Director Rick Beasley requested at 3.a be discussed.

#### **4. Executive Director's Report**

##### **(3.a. National Flight Academy (NFA))**

Mr. Beasley presented the item then introduced National Flight Academy's Chief Financial Officer, Bill Bowers who appeared before the Board and provided an overview of the Academy, as well as last year's Ambition program success, which exposes youth participants to Science Technology Engineering Math (STEM) related to skills and careers. Mr. Bowers additionally explained that youth participants also receive information on 21st Century Learning Skills such as the following:

- Team Work
- Communication
- Critical Thinking

Mr. Beasley shared with the Board about a recent meeting with representatives from various entities that discussed STEM through Aviation, of which part of the discussion included the National Flight Academy Ambition program video presentation.

Mr. Alvin West commended Mr. Bowers on his presentation.

Mr. Kenneth Scott asked whether if any other Regional Workforce Boards (RWBs) are participating in the NFA Program. If not, why? Mr. Beasley responded that only this region is participating in the Mr. West during his tenure as chairman of SFWIB recommended this region to participate in this program after his tour of the NFA.

Mr. West commented on the NFA program credibility and the importance of motivating students in seeking STEM education.

Mr. West encourages all to support the program which partly covers Science Technology Engineering and Math (STEM) related career fields.

[Video Presentation]

Mr. West additionally announced that students from Monroe County School district also had the opportunity to participate in the NFA – Ambition program. Mr. Beasley added this agency wanted to ensure every student from this region has an opportunity to participate.

Chairman Piedra shared with the Board his experience touring the NFA during the Florida Bankers Association dinner meeting that was held there. He commended the great work of the NFA program.

Commission Barbara Jordan advised the Board of another aviation program called Experience Aviation that also promotes STEM in an informative way. She recommended SFWIB reach out to Experience Aviation founder, Barrington Irvin to present at a future board meeting. She commended both organizations for getting students interested in STEM related studies and careers.

[Mr. Bill Diggs arrived]

#### **Executive Director's Report**

Mr. Beasley reviewed with the Board his report and each member received a copy. The report contained information regarding: (1) FEDERAL – Pell Grant; (2) FEDERAL – Higher Education Extension Act 2015; (3) FEDERAL – Higher Education Innovation Act; (4) FEDERAL – September Unemployment Rate; (5) LOCAL – Career Center Performance (Region 23 First Quarter Balanced Scorecard Report for the period of July 1, 2015 to September 30, 2015). Mr. Beasley announced that quarterly reports will be mailed to Miami-County Commissioners providing highlights of the

number of jobseekers that were placed within each Commission district. Additionally, Mr. Beasley reviewed with the Board the following highlights of Region 23 First Quarter Balance Scorecard Report for the period of July 1, 2015 to September 30, 2015:

- ✓ \$363,496,098 Net Economic Benefit Impact ( \$40 million increase from the prior year)
- ✓ 17,196 Job Seekers Placed into Employment
- ✓ \$306 Cost per Placement (drastic decrease from \$811 in PY 12/13)
- ✓ \$68.99 in Return on Investment
- ✓ 68.3% Entered Employment Rate
- ✓ \$10.31 Average Wage

Mr. Beasley further advised that a few performance items in the balanced scorecard require modification and one of them pertained to Northside Center currently managed by Youth Co-Op, Inc. which has already been revised. He explained however, that although the revision has been made, this did not impact the scorecard. He also noted that the City of Miami center had been inadvertently left off the report. However, he assured that all would be corrected.

Mr. Manrique asked whether if scorecards are approved at the beginning of the fiscal year. Mr. Beasley responded, "Yes." Mr. Manrique subsequently asked whether if recommended changes following approval are brought back to the Board for approval as well. Mr. Beasley briefly explained the procedure of when scorecards are "negotiated down" and "negotiated up." Mr. Manrique requested that the Board be advised of any proposed changes to balance scorecards.

Mr. Manrique asked whether changes could affect career center percentages. Mr. Beasley responded, "No" then briefly explained using one of SFWIB's Contractor Youth Co-Op, Inc. that had requested to de-obligate its resources.

Mr. Scott inquired about the Average Wage section in the scorecard report. He wanted to know whether if it is the young adults that are being referenced as "Job Seekers." Mr. Beasley responded that the report references all adults placed into jobs. Mr. Scott questioned the fact that the average wage seems to be extremely low considering healthcare insurance and 401k plans are factored in. Mr. Beasley briefly discussed the Workforce Innovation Opportunity Act (WIOA) and self-sufficiency for the "working poor."

[Mr. Juan Carlos del Valle left the meeting room]

[Dr. Denis Rod stepped out of the meeting room]

Mr. Manrique later congratulated Chairman Piedra on his recent marriage and honeymoon. Mr. West also congratulated the Chairman on his award for Hispanic Heritage Month Community Leader.

## **5. Executive Committee**

### **5.a. Recommendation as to Approval to Veteran's Performance Incentive Award**

Chairman Piedra introduced the item. Mr. Beasley further discussed the Executive Committee's recommendation for the Board's approval to accept Veteran's Performance Incentive Award in the amount of \$37,666.67. He announced that this region had been recognized as the best performing Board for Veteran programs.

Mr. Andy Perez moved the approval to accept Veteran's Performance Incentive Award in the amount of \$37,666.67. Motion seconded by Mr. Bernardo Adrover; **Motion Passed Unanimously**

**5.b. Recommendation as to Approval to Accept and Allocate Refugee Employment and Training Program**

Chairman Piedra introduced the item. Mr. Beasley further discussed the Executive Committee's recommendation for the Board's approval to accept and allocate \$12,522, 250 in Refugee Employment and Training funds.

Mr. Bruce Brecheisen moved the approval to accept and allocate refugee employment and training program. Motion seconded by Ms. Monica Russo; **Motion Passed with Unanimous Consent**

- 6. Finance & Efficiency Council**
- 6a. Information – Finance Reports**
- 6i. August 2015 Financial Report**
- 6b. Information – Cash Reconciliation**
- 6b.i August 2015 Reconciliations**
- 6.c. Information- Fiscal Audit Update**
- 6d. Information – DEO Fiscal Monitoring Report**

[Dr. Denis Rod returned]

Chairman Piedra introduced the item and Finance and Efficiency Council Chairman Charles Gibson further discussed the above items in the order in which they appear.

No further questions or discussions.

[Mr. Carlos Manrique stepped out of the meeting room]

- 7. Global Talent and Competitiveness Council**
- 7.a. Recommendation as to Approval to Allocate Funds to Miami-Dade County Public Schools (M-DCPS) for Construction Technology and Forklift Training**

Chairman Piedra introduced the item. Global Talent and Competitiveness (GTC) Council Chairwoman Gilda Ferradaz further discussed and noted the Council's recommendation for the Board's approval to allocate an amount not to exceed \$97,905 in Workforce Investment Opportunity Act (WIOA) funds to Miami-Dade County Public Schools (M-DCPS) for Construction Technology and Forklift Training.

Mr. Phillip Ludwig moved the approval to allocate funds to Miami-Dade County Public Schools (M-DCPS) for Construction Technology and Forklift Training; Motion Seconded by Dr. Denis Rod; **Motion Passed Unanimously**

- 7.b. Recommendation as to Approval to Allocate Funds to Miami-Dade County Public Schools (M-DCPS) for Construction Technology Training**

Chairman Piedra introduced the item. GTC Council Chairwoman Gilda Ferradaz further discussed and read into record the Council's recommendation for the Board's approval to allocate an amount not to exceed \$84,530 in Workforce Innovation and Opportunity Act (WIOA) funds to Miami-Dade County Public Schools for an accelerated Construction Technology Training.

Mr. Bernardo Adrover moved the approval to allocate funds to Miami-Dade County Public Schools (M-DCPS) for Construction Technology Training. Motion seconded by Dr. Denis Rod; **Motion Passed Unanimously**

[Dr. Rolando Montoya stepped out of the meeting room]

**7.c. Recommendation as to Approval to Allocate funds to Miami-Dade College for the Future Banker's Training Program**

Chairman Piedra introduced the item. GTC Council Chairwoman Gilda Ferradaz further discussed and read into record the Council's recommendation for the Board's approval to allocate funding in an amount not to exceed \$50,000, 000 to support the Miami Dade College Future Bankers Training Program.

Vice-Chairman Jeff Bridges moved the approval to allocate funds to Miami-Dade College for the Future Banker's Training Program. Motion seconded by Ms. Monica Russo; **Motion Passed Unanimously**

[Dr. Rolando Montoya returned]

**7.d. Recommendation as to Approval to Allocate Temporary Assistance for Needy Families (TANF) funds to Florida Memorial University for the Black Male College Employers Program (BMCEP)**

Chairman Piedra introduced the item. GTC Council Chairwoman Gilda Ferradaz further discussed and read into record the Council's recommendation for the Board's approval to allocate funding in an amount not to exceed \$120,000 in Temporary Assistance to Needy Families (TANF) funds to Florida Memorial University (FMU) to support the Black Male College Employers Program.

Commission Barbara Jordan moved the approval to allocate Temporary Assistance for Needy Families (TANF) funds to Florida Memorial University for the Black Male College Employers Program (BMCEP). Motion seconded by Mr. Bernardo Adrover; **Motion Passed Unanimously**

**7.e. Recommendation as to Approval to Allocate Temporary Assistance for Needy Families (TANF) funds to the National Flight Academy Program**

Chairman Piedra introduced the item. GTC Council Chairwoman Gilda Ferradaz further discussed and read into record the Council's recommendation for the Board's approval to allocate funding in an amount not to exceed \$200,000 in Temporary Assistance for Needy Families (TANF) funds to support the National Flight Academy Program.

Commissioner Jordan moved the approval to allocate Temporary Assistance for Needy Families (TANF) funds to the National Flight Academy. Motion seconded by Mr. Clarence Brown; **Motion Passed Unanimously**

**7.f. Recommendation as to Approval to Allocate Temporary Assistance for Needy Families (TANF) funds Miami-Dade County Public Schools to Support City Year Program Cost**

GTC Council Chairwoman Gilda Ferradaz noted into record that this item had been deferred by the Council until more information is provided.

[Mr. Carlos Manrique returned]

[Mr. Philipp Ludwig left the meeting room]

- 8. Performance Council**
- 8a. Information – Refugee Employment and Training Program Performance Overview**
- 8b. Information – Refugee Employment and Training Program Balanced Scorecard Update**
- 8c. Information – Workforce Services Balanced Scorecard and Job Placements Update**
- 8d. Information – Workforce Services Regional Performance Overview**
- 8e. Information – Youth Partner’s and Regional Performance**
- 8f. Information – Consumer Report Card Update**

Chairman Piedra introduced the item. Performance Council Vice-Chairwoman Cynthia Gabor further discussed and read the above items into record.

- 8g. Information – July and August Performance Incentives of \$300 to each of the Top Two (2)**

Mr. Beasley presented the item and announced the top two professionals for the months of July and August. He later requested guidance on how to proceed with recognizing the individuals.

Chairman Piedra recommended recognizing the top professionals amongst their peers, as well as once a quarter before the Board.

### **3. Chairman’s Report**

Mr. Piedra briefed the Board regarding a series of articles published by a local media that discussed unsubstantiated allegations against SFWIB personnel and the Board. He advised the Board that the bases of the allegations derived from an Equal Employment Opportunity Commission (EEOC) complaint had been terminated without any findings of facts. Therefore he stated that, “We the Board” are now exposed to some potential legal liabilities. He further explained that as advised by Miami-Dade County Attorney’s office, “any public comment made about these matters, could be used for future legal proceedings.” He additionally advised that at this time, if board members have any questions and/or concerns, to contact SFWIB’s Assistant County Attorney Shaneka Graves. He also introduced Miami-Dade Assistant County Attorney, Leona McFarlane who was also present at the meeting to respond to questions or concerns.

Ms. Graves briefly reiterated that should board members have any questions or concerns to independently contact her or Ms. McFarlane.

Mr. Manrique requested clarification as to whether members are being told not to discuss anything related to the allegations.

Ms. Graves responded, “No.” However, she explained that the Board is being advised based on the EEOC complaint, “there is potential that litigation may ensue.” Therefore, if this occurs, whatever is said in public forum could be used to further expose the Board and consequently the litigation would be against the Board.

Mr. Manrique briefly shared with the Board that he experienced an accusation against him a few years ago and explained that it wasn’t a “pretty picture.” He went on to state that as a representative of Miami-Dade County Public School Board and Superintendent of schools, he has contacted M-DCPS attorney(s) as he is concerned regarding any “implications that this might bring to his behalf.” Therefore, he further stated that he does have an opinion on what he can and cannot say” on behalf of M-DCPS attorney(s). He explained that having to relate to being accused in the past, and although there were no findings, he “understand how hurt and how difficult this must be for Mr. Beasley.” He further stated that he does not “see an investigation or see a process to clear Mr. Beasley’s name, if it is at all should be cleared.” Mr. Manrique further stated that he had been informed by Miami-Dade County’s office that “if they sue, then we will proceed from there.” And “If they do not sue, these allegations just stay in place and Mr. Beasley’s name will always and

forever be in doubt.” Mr. Manrique further asked whether if the Board should find a way to clear Mr. Beasley’s name or “get down to the facts of it” Mr. Manrique went on to say that he is not going to believe the Miami Herald or the New Times. However, he further stated he has read the EEOC reports. He additionally stated that he’d informed Mr. Beasley that he had been receiving the EEOC findings for the last six (6) months, but has never brought it up to this Board because he didn’t think it was “fair to do that.” He went on to state that he received them all the time. Then further stated, “thinking as some big mouth of the Board,” that he was going to bring up the allegations, but he decided not to because he “respect the process and respect Mr. Beasley.” Mr. Manrique additionally stated, however he does think that as a board member, “we need to somehow clear this up.” “We shouldn’t be sitting here say, well we’ll defend ourselves if there’s a lawsuit.” He lastly stated that the Board needs to “find out” as a result of the “serious allegations.”

Chairman Piedra briefly explained SFWIB’s agreement with Monroe County and the Board which holds the discretion with regards to the hiring of the Executive director. He further explained, however, that the day-to-day operations are managed by Miami-Dade County Mayor’s office. Mr. Manrique requested passing a motion to offer suggestions to the Mayor. Chairman Piedra responded not at this time. Ms. McFarland also explained that the County has its own agency called the Office of Fair Employment Practices, which conducted its own investigation and had a different finding from the EEOC’s finding(s).

Mr. Manrique responded that he had no idea. Ms. McFarlane explained possible differences between information provided by the media and informational facts by the Office of Fair Employment Practices. She encouraged the Board to seek more accurate information by the Office of Fair Employment Practices of which documents are public records. She explained that the letter references are based on EEOC’s findings, which issued a letter of determination. She explained however, there are no “factual findings”, but rather “reasonable cause to believe.”

Commissioner Jordan requested clarification as to whether the EEOC decided to take up the case. Ms. McFarland responded, “No” then explained that the EEOC issued a dismissal (with additional clause(s)).

Commissioner Jordan explained that the EEOC would not have issued a dismissal if this had been a stronger case. She further explained that because she is concerned of the allegations, she met with the Office of Fair Employment Practices. After meeting with that office, she’d confirmed that 70% of SFWIB/CSSF employees are women, there are a total of eight (8) complaints, but are not consistent with information obtained by the Office of Fair Employment Practice, and a “protected class” had not been impacted.

### **[Public Hearing]**

Chairman Piedra acknowledged Mr. Leroy Jones of Neighbors and Neighbors Association, Inc. who’d requested to speak pertaining to the allegations. Mr. Jones appeared before the Board to clear his name that had been referenced in one of the articles by requesting the record reflect that “he does not have any problems with Mr. Beasley, or anybody else” he further explained that his name is very common in the state of Georgia and perhaps in Miami too. He also stated that he contacted the media to correct the impreciseness.

Chairman Piedra thanked Mr. Leroy Jones for the great work that he’s doing in the community.

There being no further business to come before the Board, the meeting adjourned at 10:36am.



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 3

**AGENDA ITEM SUBJECT:** SFWIB CHAIRMAN'S REPORT

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

**BACKGROUND:**

N/A

**FUNDING:** N/A

**PERFORMANCE:** N/A

*NO ATTACHMENT*



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 4a

**AGENDA ITEM SUBJECT:** SFWIB EXECUTIVE DIRECTOR'S REPORT

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

**BACKGROUND:**

N/A

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 4b

**AGENDA ITEM SUBJECT:** DEO ANNUAL PERFORMANCE PRESENTATION

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

**BACKGROUND:**

In accordance with Florida State Statute Section 445.007(3), the Department of Economic Opportunity, under the direction of CareerSource Florida, Inc., shall assign staff to meet with each regional workforce board annually to review the board's performance and to certify that the board is in compliance with applicable state and federal law.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*



FLORIDA  
DEPARTMENT *of*  
ECONOMIC  
OPPORTUNITY

# CareerSource South Florida Performance Overview

Presented by James Finch

December 17, 2015

# Agenda

- Who We Are and Why We Are Here
- Workforce Structure and Service Delivery Model
- Financial and Participant Data Overview
- Program Year 2014 – 2015
  - Program Performance
  - Performance Incentives
- Programmatic Monitoring and Oversight
- What's New?
  - Workforce Innovation and Opportunity Act (WIOA) Update



FLORIDA DEPARTMENT of  
ECONOMIC OPPORTUNITY  
**STRUCTURE**

**DIVISION of  
COMMUNITY  
DEVELOPMENT**

*Community Assistance  
Community Revitalization  
Community Planning  
Community Economic Development*

**DIVISION of  
STRATEGIC BUSINESS  
DEVELOPMENT**

*Business & Economic Incentives  
Compliance & Accountability  
Planning & Partnerships  
Film & Entertainment*

**DIVISION of  
WORKFORCE SERVICES**

*Labor Market Statistics  
One Stop Program Support  
Reemployment Assistance*



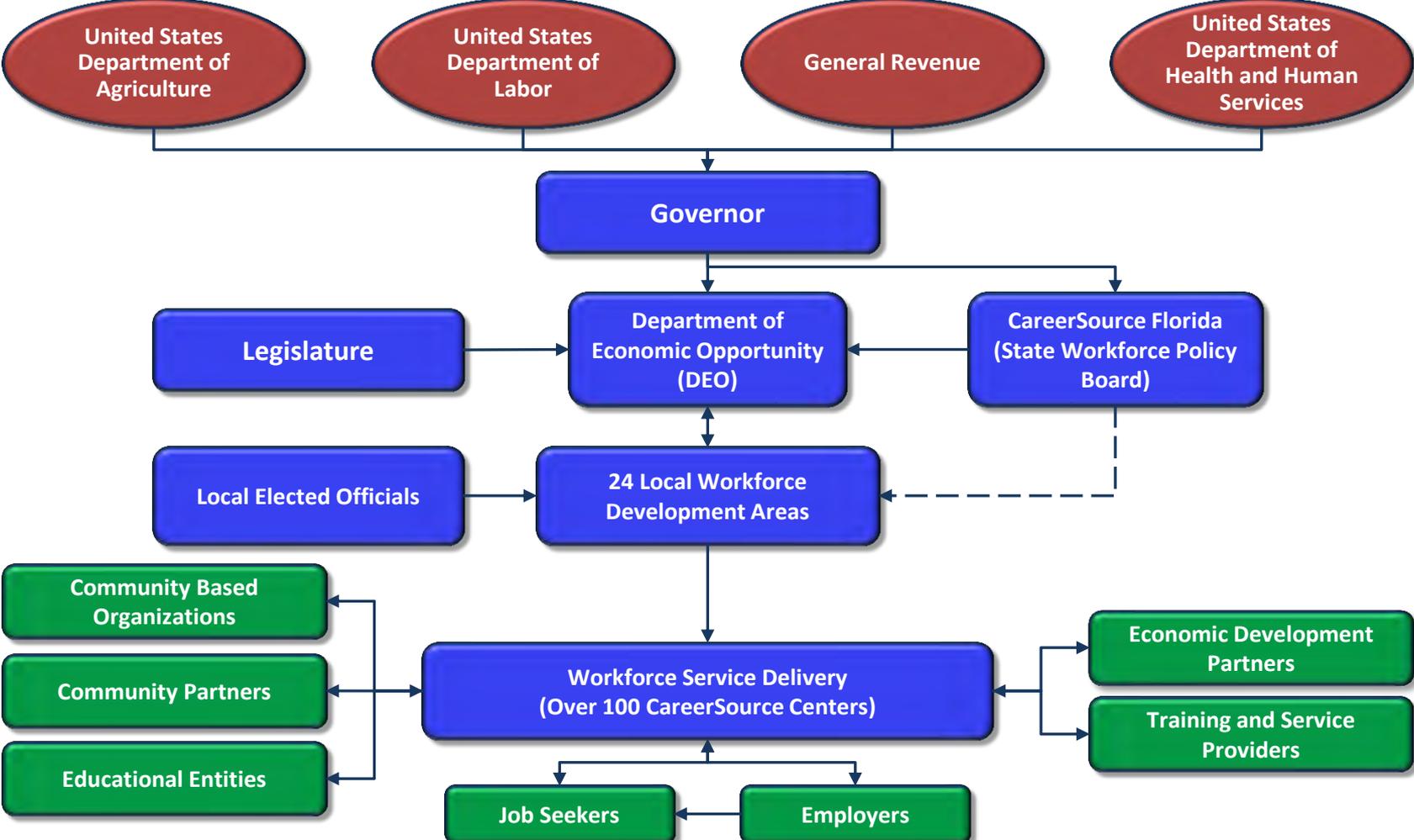
FLORIDA DEPARTMENT of ECONOMIC OPPORTUNITY

# Why We Are Here

- Section 445.007(3), F.S. The Department of Economic Opportunity, under the direction of CareerSource Florida, Inc., shall assign staff to meet with each regional workforce board annually to review the board's performance and to certify that the board is in compliance with applicable state and federal law.



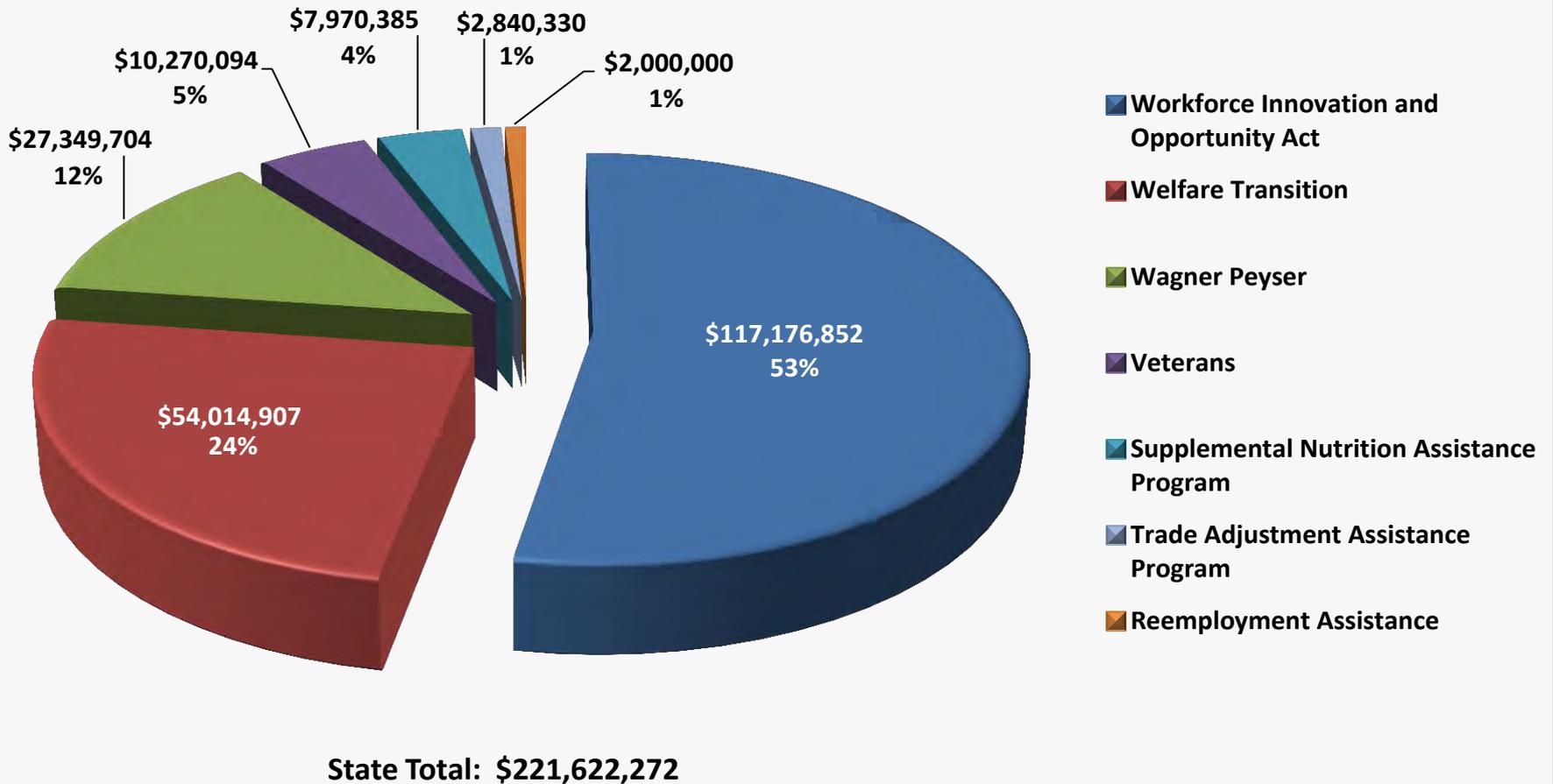
# FLORIDA'S WORKFORCE SYSTEM



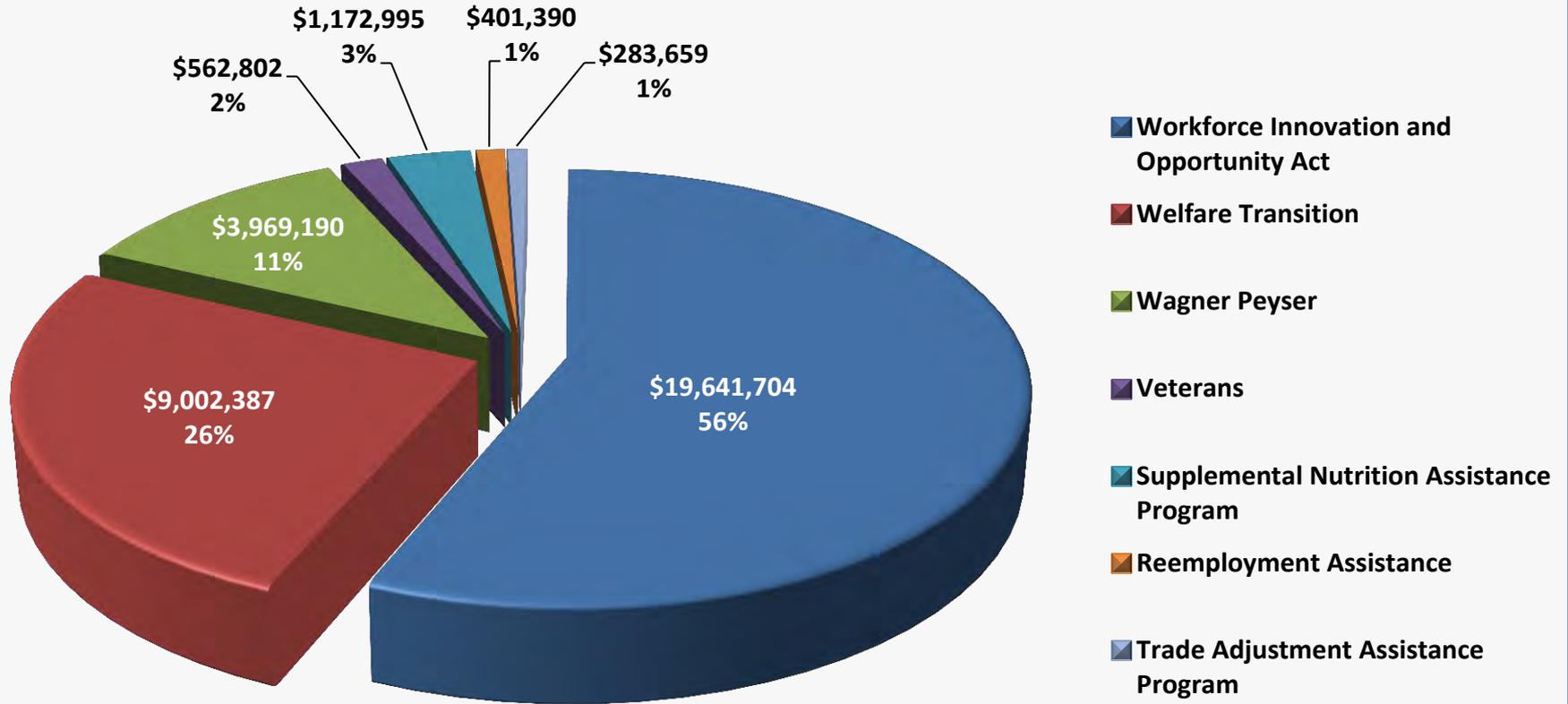
FLORIDA DEPARTMENT of ECONOMIC OPPORTUNITY



# PY 2015-16 Total Statewide Funding



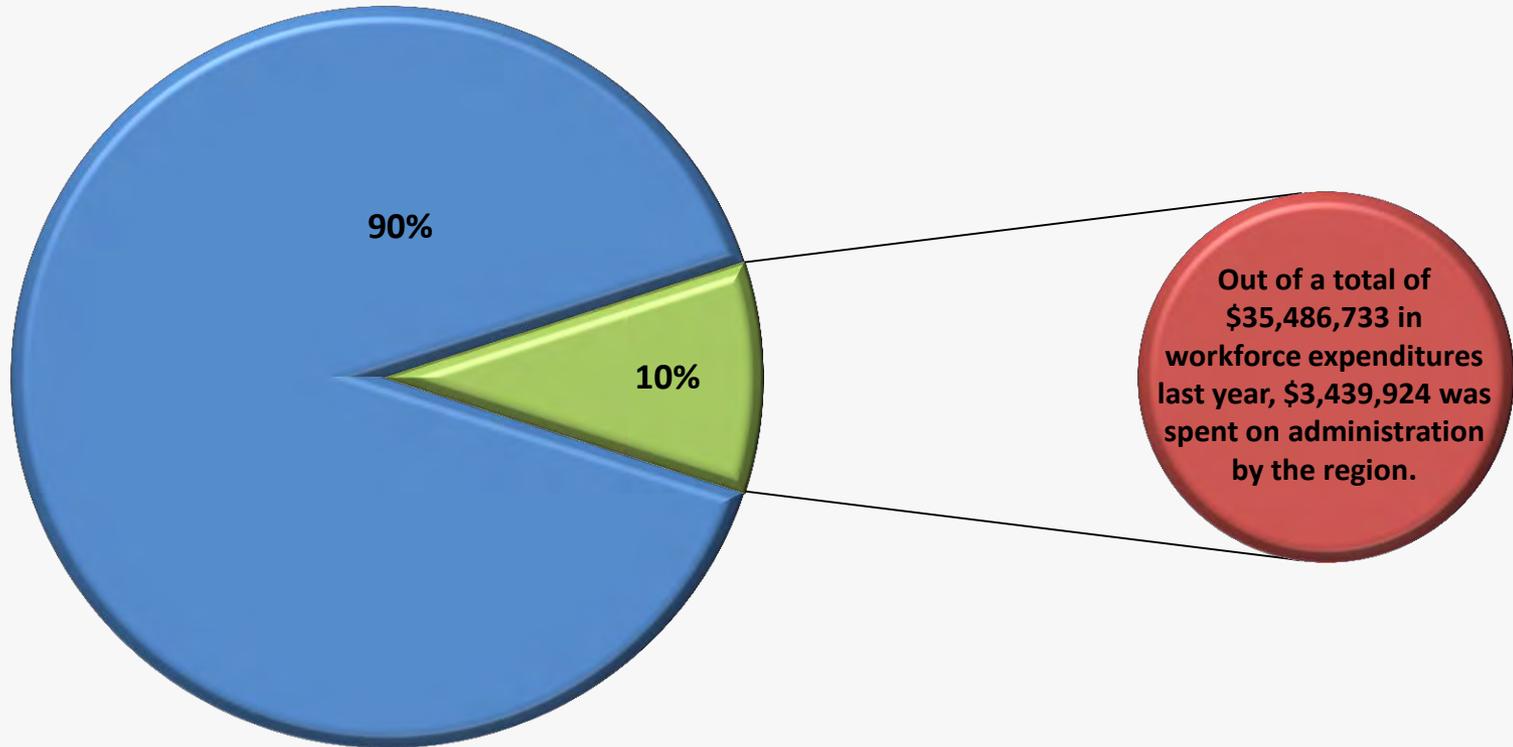
# PY 2015-16 Total Local Amount



Local Total: \$35,034,127



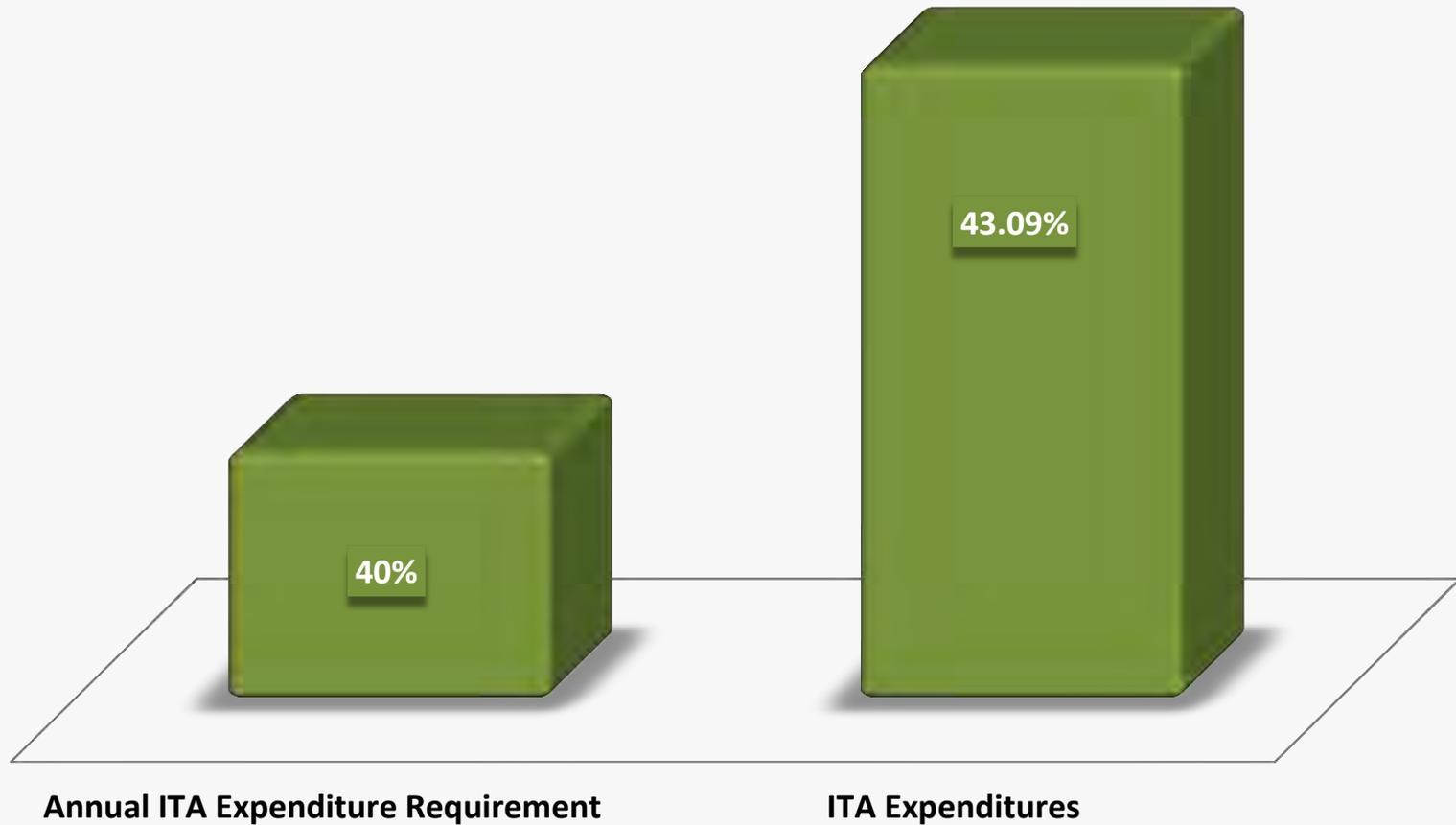
# PY 2014-15 Direct Client Services & Administrative Expenditures



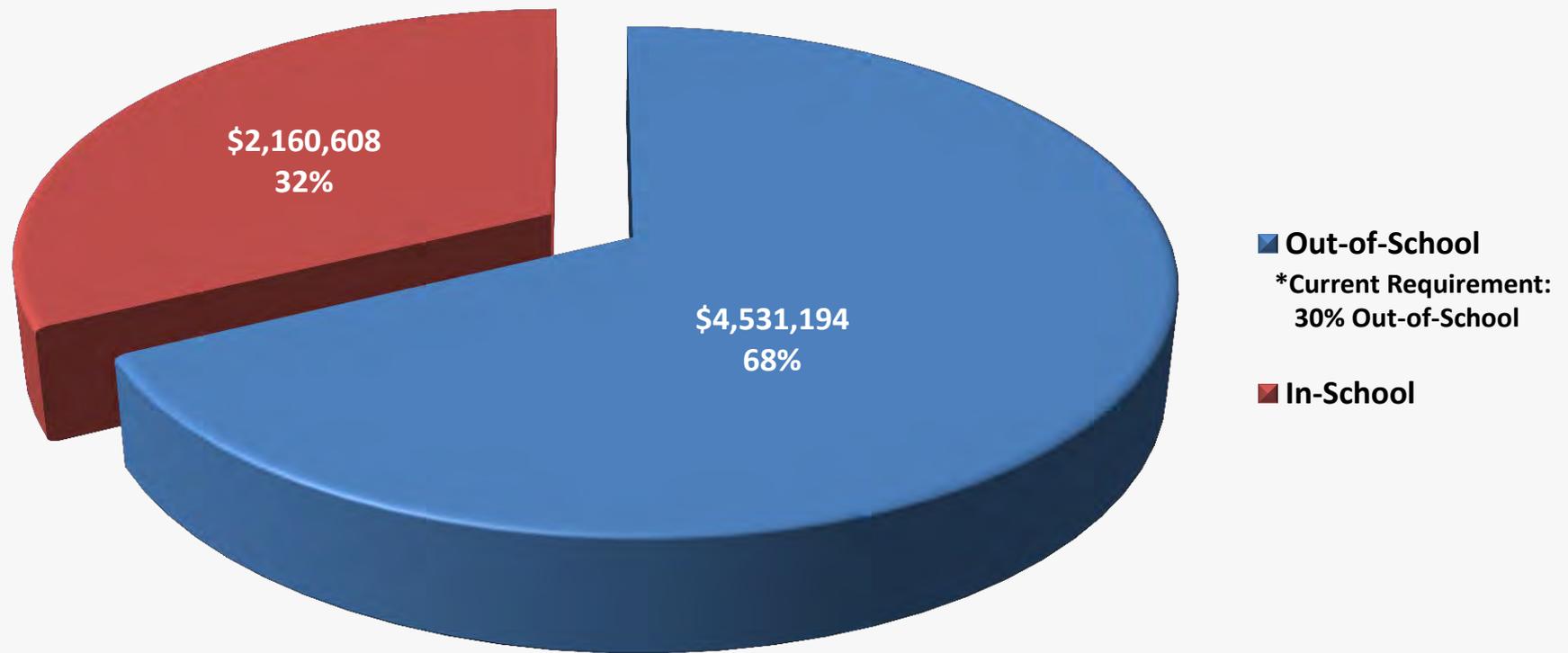
■ Direct Client Services    ■ Administrative Expenditures



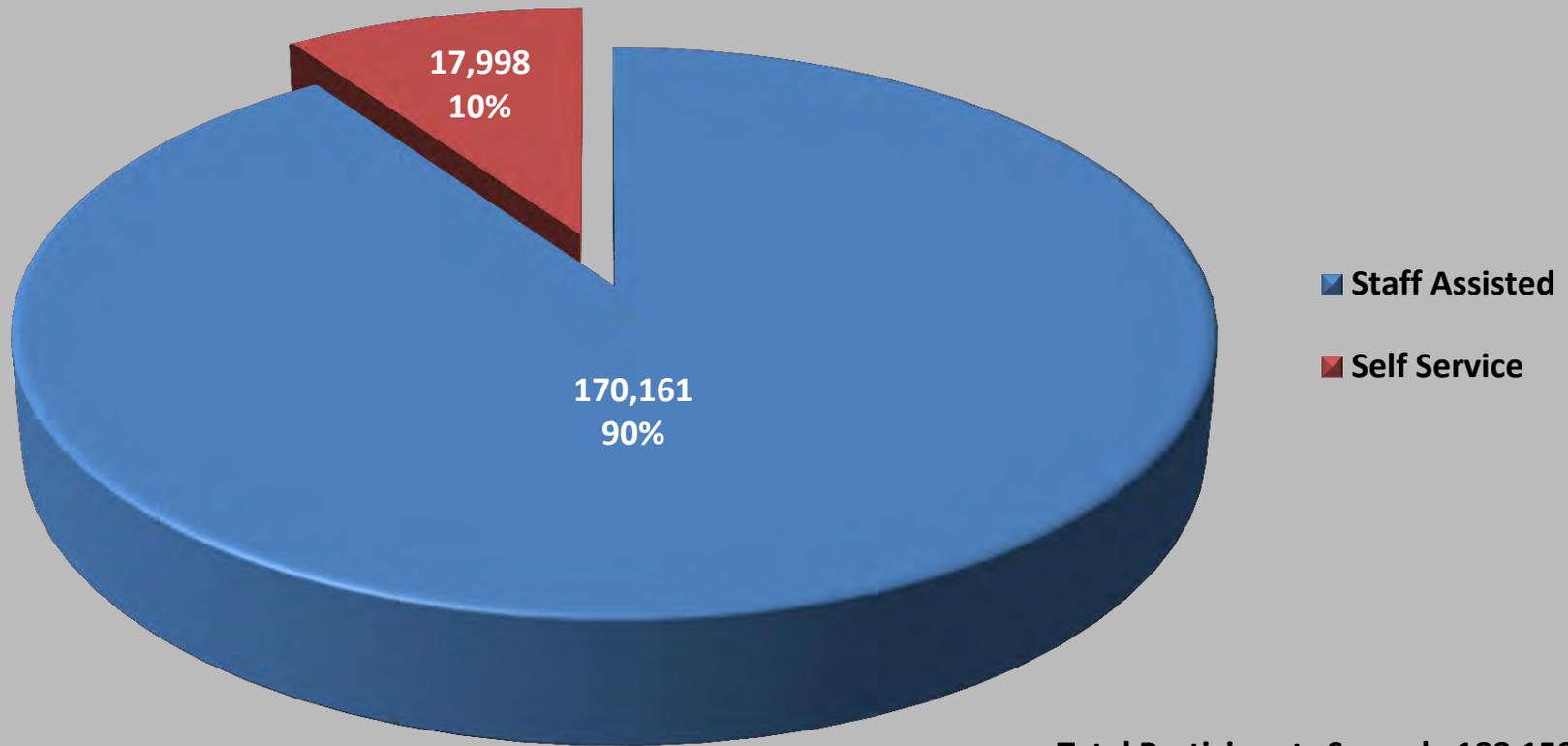
# PY 2014-15 ITA Expenditure Requirement



# PY 2014-15 Percentage of Expenditures on Out-of-School Youth



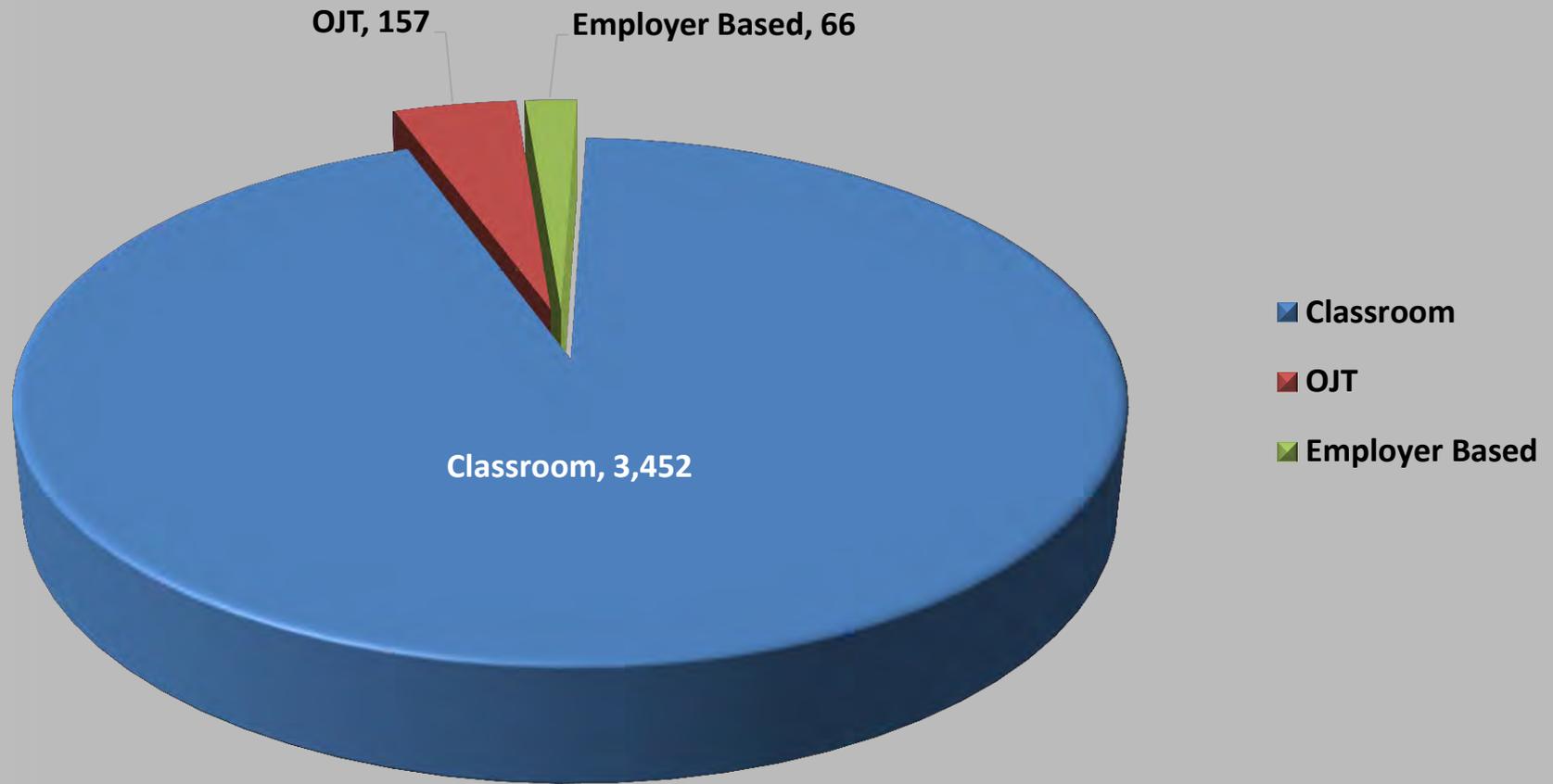
# PY 2014-15 Participants Served: WP and WIA Combined



Total Participants Served: 188,159



# PY 2014-15 Participants Enrolled in Training



# PY 2014-2015 Performance Incentives

- \$1,000,000 allocated for PY 2014-15 Employer Penetration Incentives
  - \$500,000 allocated for Employer Retention incentives (20% Increase)
  - \$250,000 allocated for Continuous Improvement incentives (10% Increase)
  - \$250,000 allocated for Excellence incentives (25% Increase)



# Employer Penetration Incentive Awards

Summary

Retention

Continuous Improvement

Excellence

PY 2014-2015 Employer Penetration Incentive Award Allocations					
LWDA	Employer Retention (20% Increase)	Continuous Improvement (10% Increase)	Excellence (25% Increase)	Total Allocation	
1	\$12,481	\$15,308	\$15,308	\$43,097	
2	\$16,532	\$5,482	\$5,482	\$27,496	
3	\$4,678	\$2,991	\$2,991	\$10,660	
4	\$11,823	\$3,865	\$3,865	\$19,553	
5	\$15,366	\$5,862	\$5,862	\$27,090	
6	\$3,961	\$2,928	\$2,928	\$9,818	
7	\$3,812	\$1,420	\$1,420	\$6,652	
8	\$27,174	\$12,166	\$12,166	\$51,507	
9	\$7,324	\$4,733	\$4,733	\$16,791	

## PY 2014-2015 Employer Penetration Incentive Award Allocations

LWDA	Employer Retention (20% Increase)	Continuous Improvement (10% Increase)	Excellence (25% Increase)	Total Allocation
<b>23</b>	\$68,503	\$42,439	\$42,439	\$153,381
21	\$15,784	\$5,430	\$5,430	\$26,645
22	\$61,882	\$23,995	\$23,995	\$109,871
23	\$68,503	\$42,439	\$42,439	\$153,381
24	\$17,847	\$12,031	\$12,031	\$41,909
Statewide	\$500,000	\$250,000	\$250,000	\$1,000,000



FLORIDA DEPARTMENT of ECONOMIC OPPORTUNITY

# Employer Penetration Incentive Awards

Summary

Retention

Continuous Improvement

Excellence

## Employer Retention (20% Increase): July 1, 2014 - June 30, 2015

LWDA	PY 2013-2014 (Baseline)						PY 2014-2015 (Year-to-Date)						PY 2014-2015 Goal			
	Total Emp. Served	New Emp.	% New Emp. Served	Return Emp.	% Return Emp. Served	% of STW Return Emp. Served	Total Emp. Served	New Emp.	% New Emp. Served	Return Emp.	% Return Emp. Served	% of STW Return Emp. Served	Add'l Return Emp. Needed	Total Return Emp. Needed	% of Goal	Incentive Allocation
1	3,273	2,438	74.49%	835	25.51%	2.5%	4,404	1,515	34.40%	2,889	65.60%	5.9%	167	1,002	288.32%	\$12,481
2	2,656	1,550	58.36%	1,106	41.64%	3.3%	3,328	1,929	57.96%	1,399	42.04%	2.9%	221	1,327	105.41%	\$16,532
3	800	487	60.88%	313	39.13%	0.9%	531	175	32.96%	356	67.04%	0.7%	63	376	94.78%	\$4,678
4	2,235	1,444	64.61%	791	35.39%	2.4%	2,913	1,899	65.19%	1,014	34.81%	2.1%	158	949	106.83%	\$11,823
5	2,342	1,314	56.11%	1,028	43.89%	3.1%	2,969	1,215	40.92%	1,754	59.08%	3.6%	206	1,234	142.19%	\$15,366
6	643	378	58.79%	265	41.21%	0.8%	839	406	48.39%	433	51.61%	0.9%	53	318	136.16%	\$3,961

## Employer Retention (20% Increase): July 1, 2014 - June 30, 2015

LWDA	Total Employers Served	New Employers	Return Employers	% of Goal	Incentive Allocation											
23	21,435	15,773	5,662	102.95%	\$68,503											
20	2,708	1,794	66.25%	914	33.75%	2.7%	3,426	1,263	37.45%	2,143	62.55%	4.4%	163	1,097	195.39%	\$13,662
21	4,316	3,260	75.53%	1,056	24.47%	3.2%	6,154	4,072	66.17%	2,082	33.83%	4.3%	211	1,267	164.30%	\$15,784
22	11,322	7,182	63.43%	4,140	36.57%	12.4%	10,726	5,488	51.17%	5,238	48.83%	10.7%	828	4,968	105.43%	\$61,882
23	16,747	12,164	72.63%	4,583	27.37%	13.7%	21,435	15,773	73.59%	5,662	26.41%	11.6%	917	5,500	102.95%	\$68,503
24	4,228	3,034	71.76%	1,194	28.24%	3.6%	5,365	3,872	72.17%	1,493	27.83%	3.1%	239	1,433	104.20%	\$17,847
STW	101,302	67,851	66.98%	33,451	33.02%	100.0%	124,336	75,544	60.76%	48,792	39.24%	100.0%	6,690	40,141	121.55%	\$500,000



FLORIDA DEPARTMENT of ECONOMIC OPPORTUNITY

# Employer Penetration Incentive Awards

Summary

Retention

Continuous Improvement

Excellence

## Employers Served - Continuous Improvement (10% Stretch): July 1, 2014 - June 30, 2015

LWDA	PY 2013-2014 (Baseline)					PY 2014-2015 (Year-to-Date)					PY 2014-2015 Goal				
	All Emp.	Level 1 Emp.	% Receiving Level 1	% of All Emp.	% of All Level 1 Emp.	All Emp.	Level 1 Emp.	% Receiving Level 1	% of All Emp.	% of All Level 1 Emp.	All Emp.	% of All Emp. Goal	Level 1 Emp.	% of Level 1 Emp. Goal	Incentive Allocation
1	3,273	2,931	89.78%	3.23%	6.12%	4,404	3,974	90.24%	3.54%	5.49%	3,600	122.32%	3,224	123.26%	\$15,308
2	2,656	1,053	39.70%	2.62%	2.19%	3,328	1,543	46.36%	2.68%	2.13%	2,922	113.91%	1,158	133.21%	\$5,482
3	800	575	71.70%	0.79%	1.20%	531	401	75.52%	0.43%	0.55%	880	60.34%	633	63.40%	\$2,991
4	2,235	744	33.21%	2.21%	1.55%	2,913	991	34.02%	2.34%	1.37%	2,459	118.49%	818	121.09%	\$3,865
5	2,342	1,128	48.18%	2.31%	2.34%	2,969	2,078	69.99%	2.39%	2.87%	2,576	115.25%	1,241	167.47%	\$5,862
6	643	562	87.56%	0.63%	1.17%	839	729	86.89%	0.67%	1.01%	707	118.62%	618	117.92%	\$2,928

## Continuous Improvement (10% Stretch): July 1, 2014 - June 30, 2015

LWDA	All Employers	% of All Emp. Goal	Level 1 Employers	% of Level 1 Emp. Goal	Incentive Allocation										
23	21,435	116.36%	11,114	123.86%	\$42,439										
20	2,708	1,988	73.37%	2.07%	4.13%	3,426	2,857	82.81%	2.76%	3.92%	2,979	115.01%	2,187	129.73%	\$10,530
21	4,316	1,044	24.21%	4.26%	2.17%	6,154	3,827	62.19%	4.95%	5.29%	4,748	129.62%	1,148	333.25%	\$5,430
22	11,322	4,612	40.75%	11.17%	9.60%	10,726	5,920	55.19%	8.63%	8.18%	12,454	86.12%	5,073	116.69%	\$23,995
23	16,747	8,157	48.56%	16.58%	16.98%	21,435	11,114	51.85%	17.24%	15.35%	18,422	116.36%	8,973	123.86%	\$42,439
24	4,228	2,313	54.71%	4.17%	4.81%	5,365	3,124	58.23%	4.31%	4.32%	4,651	115.36%	2,544	122.78%	\$12,031
STW	101,302	48,068	47.45%	100.00%	100.00%	124,336	72,394	58.22%	100.00%	100.00%	111,432	111.58%	52,875	136.92%	\$250,000



FLORIDA DEPARTMENT of ECONOMIC OPPORTUNITY

# Employer Penetration Incentive Awards

Summary

Retention

Continuous Improvement

Excellence

## Employers Served - Excellence (25% Stretch): July 1, 2014 - June 30, 2015

LWDA	PY 2013-2014 (Baseline)					PY 2014-2015 (Year-to-Date)					PY 2014-2015 Goal				
	All Emp.	Level 1 Emp.	% Receiving Level 1	% of All Emp.	% of All Level 1 Emp.	All Emp.	Level 1 Emp.	% Receiving Level 1	% of All Emp.	% of All Level 1 Emp.	All Emp.	% of All Emp. Goal	Level 1 Emp.	% of Level 1 Emp. Goal	Incentive Allocation
1	3,273	2,931	89.78%	3.23%	6.12%	4,404	3,974	90.24%	3.54%	5.49%	4,091	107.64%	3,664	108.47%	\$15,308
2	2,656	1,053	39.70%	2.62%	2.19%	3,328	1,543	46.36%	2.68%	2.13%	3,320	100.24%	1,316	117.23%	\$5,482
3	800	575	71.70%	0.79%	1.20%	531	401	75.52%	0.43%	0.55%	1,000	53.10%	719	55.79%	\$2,991
4	2,235	744	33.21%	2.21%	1.55%	2,913	991	34.02%	2.34%	1.37%	2,794	104.27%	930	106.56%	\$3,865
5	2,342	1,128	48.18%	2.31%	2.34%	2,969	2,078	69.99%	2.39%	2.87%	2,928	101.42%	1,410	147.38%	\$5,862
6	643	562	87.56%	0.63%	1.17%	839	729	86.89%	0.67%	1.01%	804	104.39%	703	103.77%	\$2,928

## Employers Served - Excellence (25% Stretch): July 1, 2014 - June 30, 2015

LWDA	All Employers	% of All Emp. Goal	Level 1 Employers	% of Level 1 Emp. Goal	Incentive Allocation										
23	21,435	102.39%	11,114	109.00%	\$42,439										
20	2,708	1,988	73.37%	2.07%	4.13%	3,420	2,857	82.81%	2.70%	3.92%	3,385	101.21%	2,485	114.16%	\$10,530
21	4,316	1,044	24.21%	4.26%	2.17%	6,154	3,827	62.19%	4.95%	5.29%	5,395	114.07%	1,305	293.26%	\$5,430
22	11,322	4,612	40.75%	11.17%	9.60%	10,726	5,920	55.19%	8.63%	8.18%	14,153	75.79%	5,765	102.69%	\$23,995
23	16,747	8,157	48.56%	16.58%	16.98%	21,435	11,114	51.85%	17.24%	15.35%	20,934	102.39%	10,196	109.00%	\$42,439
24	4,228	2,313	54.71%	4.17%	4.81%	5,365	3,124	58.23%	4.31%	4.32%	5,285	101.51%	2,891	108.05%	\$12,031
STW	101,302	48,068	47.45%	100.00%	100.00%	124,336	72,394	58.22%	100.00%	100.00%	126,628	98.19%	60,085	120.49%	\$250,000



# Common Measures

- United States Department of Labor (USDOL) mandated report, used as an assessment tool for state workforce systems.
- Common Measures consists of 3 Adult Measures, 3 Dislocated Worker Measures, 3 Youth Measures and 3 Wagner-Peyser Measures.
- PY 2015-16 negotiations were conducted with all Local Workforce Development Areas (LWDAs), utilizing the USDOL's Regression Model as the starting point for negotiations.



# Common Measures

2014 - 2015 FLORIDA WORKFORCE COMMON MEASURES - LWDA 23 PERFORMANCE

PY 2014-2015: July 1, 2014 – June 30, 2015 Outcomes

Common Measures	Performance 2014-2015	PY 2014-2015 Performance Goals	% of Performance Goal Met	PY 2015-2016 Performance Goals
<b>Adults:</b>				
1 Entered Employment Rate	74.81%	83.00%	90.13%	82.00%
2 Employment Retention Rate	85.43%	84.40%	101.22%	84.40%
3 Average 6-Months Earnings	\$13,570.39	\$14,275.00	95.06%	\$14,275.00
<b>Dislocated Workers:</b>				
4 Entered Employment Rate	76.89%	90.10%	85.34%	90.00%
5 Employment Retention Rate	89.05%	91.60%	97.22%	91.60%
6 Average 6-Months Earnings	\$16,598.67	\$17,896.50	92.75%	\$17,896.50
<b>Youth Common Measures:</b>				
7 Placement in Employment or Education	70.67%	73.30%	96.41%	73.30%
8 Attainment of a Degree or Certificate	66.42%	64.30%	103.30%	73.95%
9 Literacy and Numeracy Gains	54.80%	47.50%	115.37%	54.63%
<b>Wagner-Peyser:</b>				
10 Entered Employment Rate	64.02%	63.00%	101.62%	61.00%
11 Employment Retention Rate	81.83%	78.00%	104.91%	78.00%
12 Average 6-Months Earnings	\$12,581.45	\$11,500.00	109.40%	\$11,500.00

Not Met (less than 80% of negotiated)

Met (80-100% of negotiated)

Exceeded (greater than 100% of negotiated)



FLORIDA DEPARTMENT of ECONOMIC OPPORTUNITY

# Corrective Action

- LWDA's that fail to meet one or more negotiated performance goals for a program year will be subject to corrective action.

## 1<sup>st</sup> Year

(Any Measure)

- Technical assistance must be provided.
- LWDA will have opportunity to develop measures to improve performance.

## 2<sup>nd</sup> Consecutive Year

(Same Measure)

- Performance Improvement Plan (PIP).
- PIP elements will vary depending upon the extent and nature of the failure(s).



# Programmatic Monitoring and Oversight

- Federal law requires the state to develop an oversight system to monitor all workforce programs receiving federal funds.
- DEO, in consultation with CareerSource Florida (CSF), annually develops and implements a process for monitoring LWDAs. Corrective Action Plans to address all findings are required.
- Programmatic and performance monitoring is completed annually.



# PY 2014-15 Summary of Local Findings

PROGRAM	PY 2013-14 Findings	PY 2014-15 Findings
WELFARE TRANSITION	3	0
WAGNER-PEYSER (REA, MSFW, CAREER CENTER CREDENTIALING)	5	3
SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM	0	0
WIA ADULT / DISLOCATED WORKER / YOUTH	1	2
TRADE ADJUSTMENT ACT	0	1
<b>TOTAL FINDINGS</b>	<b>9</b>	<b>6</b>



# WIOA Update

- The Workforce Investment Act (WIA) of 1998 was reauthorized in July 2014.
- On July 22, 2014, the Workforce Innovation and Opportunity Act (WIOA) was signed into law.
- Effective July 1, 2015, WIOA supersedes WIA and amends the Adult Education and Family Literacy Act, the Wagner-Peyser Act, and the Rehabilitation Act of 1973.



# WIOA Timeline



# Additional Information

For more information, please contact:

James Finch

Florida Department of Economic Opportunity

One-Stop and Program Support

(850) 245-7485

[James.Finch@deo.myflorida.com](mailto:James.Finch@deo.myflorida.com)



FLORIDA DEPARTMENT *of* ECONOMIC OPPORTUNITY





**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 5a

**AGENDA ITEM SUBJECT:** 2016 CALENDAR YEAR MEETING SCHEDULE

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Executive Committee to recommends to the Board the approval of the 2016 SFWIB Meeting Calendar

**STRATEGIC GOAL:** **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

**STRATEGIC PROJECT:** **Leverage Resources to Enhance Grant Revenue**

**BACKGROUND:**

In preparation for the 2016 calendar year, the SFWIB staff has considered options for meeting schedules. Additionally, SFWIB members were consulted for their recommendations. Currently, all Council meetings are held at 8 a.m. on the day of the SFWIB Board meeting. SFWIB Staff recommends continuing this meeting schedule into calendar year 2016.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

## South Florida Workforce Investment Board (SFWIB) 2016 Schedule of Meetings (Subject to Change)

### New Councils:

Global Talent  
Competitiveness  
Council

Performance  
Council

Finance and  
Efficiency  
Council

### January

Executive

### Date

January 14, 2016

### Time

8:15am

### February

Executive

February 11, 2016

8:15am

**Board**

February 18, 2016

9:30am

**Councils**

February 18, 2016

8:00am

### March

Executive

March 10, 2016

8:15am

### April

Executive

April 14, 2016

8:15am

**Board**

April 21, 2016

9:30am

**Councils**

April 21, 2016

8:00am

### May

Executive

May 12, 2016

8:15am

### June

Executive

June 9, 2016

8:15am

**Board**

June 16, 2016

9:30am

**Councils**

June 16, 2016

8:00am

### July

Executive

July 14, 2016

8:15am

### August

Executive

August 11, 2016

8:15am

**Board**

August 18, 2016

9:30am

**Councils**

August 18, 2016

8:00am

### September

Executive

September 8, 2016

8:15am

### October

Executive

October 13, 2016

8:15am

**Board**

October 20, 2016

9:30am

**Councils**

October 20, 2016

8:00am

### November

Executive

November 10, 2016

8:15am

### December

Executive

December 8, 2016

8:15am

**Board**

December 15, 2016

9:30am

**Councils**

December 15, 2016

8:00am



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 5b

**AGENDA ITEM SUBJECT:** RFQ FOR IT PENETRATION AUDIT SERVICES

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Executive Committee recommends to the Board the approval to authorize staff to issue a Request for Qualification (RFQ) for IT Penetration Audit Services.

**STRATEGIC GOAL:** **STRONG, TIMELY REPORTING STANDARDS**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

### **BACKGROUND:**

On August 15, 2013 the Board approved an allocation of \$25,000 for the procurement of IT Penetration Audit Services. On March 14 and on March 22, 2013, SFWIB staff released Request for Qualifications to 14 IT consulting and audit services firms for the performance of the IT Penetration Testing Services. No responses were received.

On April 1, 2013, another RFQ was released and one response was received from McGladrey, LLP. However, due to indemnification requirements contained in the SFWIB contracts, McGladrey, LLP. declined to enter into the contract with SFWIB.

As part of the current year Fiscal Audit, BCA Watson and Rice, LLP is once again recommending that SFWIB proceed with the IT Penetration Testing Audit Services. Accordingly, SFWIB staff is requesting authorization to release another RFQ with an approved allocation of \$50,000. Funding for this project will come from the SFWIB Board reserve.

**FUNDING:** All Funding Streams

**PERFORMANCE:** N/A

*NO ATTACHMENT*



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 5c

**AGENDA ITEM SUBJECT:** FUNDING RESCISSION --WIOA ADULT AND DISLOCATED WORKER PROGRAMS

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Executive Committee recommends to the Board the approval to accept a funding reductions for the 2015-16 WIOA Adult and Dislocated Worker Programs.

**STRATEGIC GOAL:** **CELEBRATED, BENCHMARK LEADER IN BEST PRACTICES**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

**BACKGROUND:**

On October 16, 2015 SFWIB received a Noticed of Funding Modification from the Department of Economic Opportunity of the State of Florida for grant award reductions of \$13,124 in the WIOA Adult Program and \$12,401 in the WIOA Dislocated Worker Program. These funding reductions were a result of rescissions found in the Federal Government's Continuing Appropriation Resolution for fiscal year 2016.

These reductions will require corresponding adjustments to the SFWIB budget for fiscal year 2015/16.

**FUNDING:** WIOA Adult and Dislocated Worker Programs

**PERFORMANCE:** N/A

*NO ATTACHMENT*



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 6a

**AGENDA ITEM SUBJECT:** FINANCIAL STATEMENTS

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **STRONG, TIMELY REPORTING STANDARDS**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

**BACKGROUND:**

The Finance and Efficiency Council's primary goal is to work to ensure that the Board is in good financial health, that its assets are protected, and that the Board's resources are used appropriately and accounted for sufficiently. Accordingly, the attached un-audited financial report for the month of October, 2015 is being presented for review by the Council members.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

**SOUTH FLORIDA  
WORKFORCE INVESTMENT  
BOARD**

**FINANCIAL  
REPORT**

**FOR THE PERIOD OF:**

**JULY 1, 2015 THRU OCTOBER 31,  
2015  
(UNAUDITED)**

# **Accompanying Notes to the Financial Report (unaudited) For the Period of July 1, 2015 through October 31, 2015**

## **Budget Adjustments**

Revenues: There were no Revenue Adjustments.

Expenses: the following adjustments occurred:

- Headquarters expenses increased \$1,418,918 due to the Board's approval of the 2015/16 Refugee Contract Provider Allocations.
- Refugee Services Contracted service expenditures increased \$10,831,892 as per Board approved allocations.
- Set Asides funds decreased \$200,000 to reflect the following:
  - \$150,000 for the City of Miami Employ Miami Dade project, and
  - \$50,000 for the Future Bankers Camp.
- Unallocated funds decreased (\$12,522,250) reflecting allocations to Refugee Program Categories (HQ, Contracted Services, Training and Support Services, and Facilities costs).
- Facilities Cost increased \$271,440 to account for the Refugee Program Intake Staff allocation.
- Training and Support Services decreased (\$80,000) to reflect the following:
  - (\$200,000) for the National Flight Academy program;
  - \$120,000 for the new Refugee Contract Transportation Costs
- Other Programs & Contracts increased \$400,000 due to the Board's approval to allocate funding to the National Flight Academy, City of Miami Employ Miami Dade, and Future Bankers Camp.

## **Explanation of Significant Variances**

1. Training and Support Services expenditures are low (7.7% versus 33.3%) due to the fact that the many Training Vendor Agreements have yet to be executed.



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 6b

**AGENDA ITEM SUBJECT:** BANK RECONCILIATION

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **STRONG, TIMELY REPORTING STANDARDS**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

**BACKGROUND:**

The Finance and Efficiency Council's primary goal is to work to ensure that the Board is in good financial health, that its assets are protected, and that the Board's resources are used appropriately and accounted for sufficiently.

Based on the Internal Control Procedures recommended by the Department of Economic Opportunity of the State of Florida, the Finance Committee at its April 2, 2009, meeting requested a monthly cash reconciliation report be provided at every Committee Meeting. Accordingly, the attached cash reconciliation for the month of November 2015 is being presented for review by the Council members.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

**South Florida Workforce Investment Board  
Reconcile Cash Accounts**

**Reconciliation Date: 10/31/15  
Cash Account: 1102 Cash -General Operating Account**

	<u>Amount (\$)</u>	<u>Number of Transactions</u>
Beginning Book Balance	173,229.74	
Less Checks/Vouchers Drawn	(4,016,221.08)	319
Plus Deposits		
Checks Voided	10,698.26	2
Deposits	4,036,119.92	41
Plus Other Items	(258.78)	1
Unreconciled Items:		
<b>Ending Book Balance</b>	<u><u>203,568.06</u></u>	
Bank Balance	834,910.62	
Less Checks/Vouchers Outstanding	(631,342.56)	81
Other Items:		N/A
Plus Deposits In Transit		
Transfer to operating		N/A
Unreconciled Items:		N/A
<b>Reconciled Bank Balance</b>	<u><u>203,568.06</u></u>	
<b>Unreconciled difference</b>	<u><u>0.00</u></u>	

Prepared by: Odell J. Ford Jr. 11/4/15  
Odell J. Ford Jr.

Approved by: S. Jones 11/5/15



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 6c

**AGENDA ITEM SUBJECT:** FISCAL AUDIT APPROVAL

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Finance and Efficiency Council recommends to the Board the Approval of the Fiscal Year 2014-15 Agency-wide Audit Reports and renew the FY2016-17 contract with TCBA Watson Rice, LLP.

**STRATEGIC GOAL:** **STRONG, TIMELY REPORTING STANDARDS**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

### **BACKGROUND:**

On July 17, 2015, the South Florida Workforce Investment Board (SFWIB) approved the negotiation of a contract with TCBA Watson Rice, LLP for the performance of an external independent audit of the agency's financial records and reports for Fiscal Year 2014-15.

The Fiscal Year 2014-2015 SFWIB audit was recently completed by Ron Thompkins, CPA, who is a partner at BCA Watson Rice LLP.

The audit of the financial statements was performed pursuant to generally accepted auditing standards, government auditing standards, and the Rules of Florida's Auditor General. It included a review of internal controls as well as compliance with applicable laws and regulations.

The audit resulted in an unmodified opinion on the agency's financial statements (i.e., no significant deficiencies or material weaknesses in the internal control systems). Moreover, the OMB single audit was also deemed unmodified (i.e., no matters of non noncompliance).

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**REPORTS REQUIRED BY  
THE OFFICE OF MANAGEMENT AND BUDGET  
(OMB) CIRCULAR A-133**

**FOR THE YEAR ENDED JUNE 30, 2015**

**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD  
D/B/A CAREERSOURCE SOUTH FLORIDA  
SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS  
FOR THE YEAR ENDED JUNE 30, 2015**

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<u>Federal Grantor/Pass-Through Grantor/Program Title/Grant</u>	<u>Federal CFDA Number</u>	<u>Expenditures</u>
<b>U.S. Department of Labor</b>		
<b>Passed through:</b>		
<b>Florida Department of Economic Opportunity (DEO):</b>		
<b>WorkForce Investment Act (WIA) Cluster:</b>		
Adult Program	17.258	\$ 7,488,293
Youth Program	17.259	6,814,371
Dislocated Worker Program	17.278	6,560,608
Dislocated Worker Rapid Response	17.278	637,122
Total Workforce Investment Act (WIA) Cluster		<u>21,500,394</u>
<b>Employment Services (ES) Cluster:</b>		
Wagner Peyser	17.207	1,830,745
Wagner Peyser 7B-Military Spouse	17.207	70,596
Wagner Peyser 7B – Performance Incentives	17.207	183,072
Disabled Veterans’ Outreach Program	17.801	55,873
Local Veterans’ Employment Representative	17.804	51,043
Total Employment Services (ES) Cluster		<u>2,191,329</u>
Unemployment Insurance		
Unemployment Compensation	17.225	521,059
Reemployment & Eligibility Assessment	17.225	961,018
Trade Adjustment Assistance - Programmatic –Administrative	17.245	14,518
Total Unemployment Insurance		<u>1,496,595</u>
Total U. S. Department of Labor		<u>25,188,318</u>
<b>U. S. Department of Agriculture</b>		
<b>Passed through:</b>		
<b>Florida Department of Economic Opportunity (DEO):</b>		
Supplemental Nutritional Assistance Program	10.561	1,425,072
Total U.S. Department of Agriculture		<u>1,425,072</u>
<b>U. S. Department of Health and Human Services</b>		
<b>Passed through:</b>		
<b>Florida Department of Economic Opportunity (DEO):</b>		
Temporary Assistance for Needy Families		
Welfare Transition Program	93.558	9,685,419
Total Temporary Assistance for Needy Families (TANF)		<u>9,685,419</u>

**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD  
D/B/A CAREERSOURCE SOUTH FLORIDA  
SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS  
FOR THE YEAR ENDED JUNE 30, 2015**

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<u>Federal Grantor/Pass-Through Grantor/Program Title/Grant</u>			<u>Federal CFDA Number</u>	<u>Expenditures</u>
<b>Passed through the Florida State Department of Children and Families:</b>				
Refugee and Entrant Assistance Program	10/1/12-9/30/13	XK029-2	93.576	\$ (640)
Refugee and Entrant Assistance Program	10/1/12-9/30/13	XK029-2	93.584	(26,793)
Refugee and Entrant Assistance Program	10/1/13-3/31/14	XK029-3	93.576	(263)
Refugee and Entrant Assistance Program	10/1/13-3/31/14	XK029-3	93.584	(10,999)
Refugee and Entrant Assistance Program	4/1/14-9/30/14	XK044	93.576	59,042
Refugee and Entrant Assistance Program	4/1/14-9/30/14	XK044	93.584	2,414,180
Refugee and Entrant Assistance Program	10/1/14-9/30/15	XK044-2	93.576	176,161
Refugee and Entrant Assistance Program	10/1/14-9/30/15	XK044-2	93.584	7,526,014
Total Refugee and Entrant Assistance Program				<u>10,136,702</u>
Total U.S. Department of Health and Human Services				<u>19,822,121</u>
<b>U.S. Department of Housing and Urban Development</b>				
Miami Dade County Housing & Community Development Block Grant			14.218	<u>113,720</u>
Total U.S. Department of Housing and Urban Development				<u>113,720</u>
Total Expenditures of Federal Awards				<u>\$ 46,549,231</u>

See notes to Schedule of Expenditures of Federal Awards

**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD  
D/B/A CAREERSOURCE SOUTH FLORIDA  
NOTES TO THE SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS  
FOR THE YEAR ENDED JUNE 30, 2015**

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**Note 1 - Basis of Presentation**

The accompanying schedule of expenditures of federal awards includes the federal grant activity of South Florida Workforce Investment Board and is presented using the modified accrual basis of accounting, which is described in Note 2 to South Florida Workforce Investment Board's financial statements. The information on this schedule is presented in accordance with the requirements of OMB Circular A-133, *Audits of States, Local Governments, and Non-Profit Organizations*. Therefore, some amounts presented in this schedule may differ from amounts presented in, or used in the preparation of, the financial statements.

**Note 2 - Sub-recipients/Training Vendors**

Of the federal expenditures presented in the accompanying schedule of expenditures of federal awards, South Florida Workforce Investment Board provided federal awards to sub-recipients for contracts as follows:

<b><u>Program Title</u></b>	<b><u>Federal CFDA Number</u></b>	<b><u>Amount Provided to Sub-recipients</u></b>
<b>WorkForce Investment Act (WIA) Cluster:</b>		
Adult Program	17.258	\$ 3,362,107
Youth Program	17.259	5,559,389
Dislocated Worker Program	17.278	4,112,064
<b>Employment Services (ES) Cluster:</b>		
Reemployment and Eligibility Assessments	17.225	602,331
Unemployment Insurance	17.225	365,715
Food Stamp Employment Training	10.561	1,044,066
Welfare Transition Program	93.558	5,657,954
<b>Other:</b>		
Refugee and Entrant Assistance Program	93.576	193,973
Refugee and Entrant Assistance Program	93.584	<u>8,286,968</u>
Total		<u>\$ 29,184,567</u>

**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**ADDITIONAL INFORMATION**

**FOR THE YEAR ENDED JUNE 30, 2015**

**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD  
D/B/A CAREERSOURCE SOUTH FLORIDA  
RECONCILIATION OF GENERAL LEDGER EXPENDITURE ACCOUNTS  
TO THE STATE OF FLORIDA ONE STOP MANAGEMENT INFORMATION SYSTEM  
FOR THE YEAR ENDED JUNE 30, 2015**

<u>Program Code</u>	<u>Federal CFDA Number</u>	<u>Program Title</u>	<u>Amount per General Ledger</u>	<u>Program Income</u>	<u>Subtotal</u>	<u>Amount per OSMIS</u>	<u>Difference</u>
WIA15	17.258	WIA Adult Program	\$ 254,307	\$ -	\$ 254,307	\$ 254,307	\$ -
WIA14	17.258	WIA Adult Program	7,233,987	-	7,233,987	7,233,987	-
WIY15	17.259	WIA Youth Program	4,332,727	-	4,332,727	4,332,727	-
WIY14	17.259	WIA Youth Program	2,481,645	-	2,481,645	2,481,645	-
WID15,WIDR15	17.278	WIA Dislocated Worker Program	531,135	-	531,135	531,135	-
WID14, WIDR14	17.278	WIA Dislocated Worker Program	6,666,595	-	6,666,595	6,666,595	-
WTS15	93.558	Welfare Transition Program	7,089,603	-	7,089,603	7,089,603	-
WTS15B	93.558	Welfare Transition Program	2,598,598	-	2,598,598	2,598,598	-
WTS15	93.558	Welfare Transition Program	(2,782)	-	(2,782)	-	(2,782)
FSH14B	10.561	Supplemental Nutritional Assistance	343,388	-	343,388	343,388	-
FSH15	10.561	Supplemental Nutritional Assistance	1,082,083	-	1,082,083	1,082,083	-
FSH14B	10.561	Supplemental Nutritional Assistance	(399)	-	(399)	-	(399) *
WPA14	17.207	Wagner Peyser	1,291,959	-	1,291,959	1,291,959	-
UCB15	17.225	Unemployment Insurance	315,491	-	315,491	315,491	-
UCB14B	17.225	Unemployment Insurance	206,613	-	206,613	206,613	-
UCB14	17.225	Unemployment Insurance	(1,044)	-	(1,044)	-	(1,044) *
UCRE4	17.225	Reemployment & Eligibility Assessment	961,018	-	961,018	961,018	-
WPB14	17.207	Wagner Peyser 7B-Military Family	70,596	-	70,596	70,596	-
WPB13C	17.207	Wagner Peyser 7B- Performance Incentives	183,072	-	183,072	183,072	-
TAA13	17.245	Trade Adjustment Assistance-Administration	12,956	-	12,956	12,956	-
TAT12	17.245	Trade Adjustment Assistance-Training	1,362	-	1,362	1,362	-
TAT13	17.245	Trade Adjustment Assistance Training	200	-	200	200	-
LVR14B	17.804	Local Veterans	31,821	-	31,821	31,821	-
DVP15	17.801	Disabled Veterans	40,500	-	40,500	40,500	-
LVR15	17.804	Local Veterans	19,223	-	19,223	19,223	-
DVP15B	17.801	Disabled Veterans	15,373	-	15,373	15,373	-
WPA15	17.207	Wagner Peyser	538,787	-	538,787	538,787	-
TOTAL			<u>\$ 36,298,814</u>	<u>\$ 36,298,814</u>	<u>\$ 36,298,814</u>	<u>\$ 36,303,039</u>	<u>\$ (4,225)</u>

See notes to the reconciliation of general ledger expenditure accounts

**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD  
D/B/A CAREERSOURCE SOUTH FLORIDA  
NOTES TO THE RECONCILIATION OF GENERAL LEDGER  
EXPENDITURE ACCOUNTS TO THE STATE OF FLORIDA  
ONE STOP MANAGEMENT INFORMATION SYSTEM  
FOR THE YEAR ENDED JUNE 30, 2015**

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**Note 1 - Basis of Presentation**

The schedule is a reconciliation of certain general ledger expenditure accounts to the State of Florida One Stop Management Information System (OSMIS) for the fiscal year ended June 30, 2015. The information on this schedule is presented in accordance with the requirements of OMB Circular A-133, *Audits of States, Local Governments, and Non-Profit Organizations*. Therefore, some amounts presented in this schedule may differ from amounts presented in, or used in the preparation of, the financial statements.

Interest income associated with program funds are allocated to the appropriate fund as a reduction in program expenses.

**Note 2- Differences**

Differences indicated by “ \* ” are credits to the expenditures that were done after the grant ended but within the close-out period. DEO was able to adjust the OSMIS system accordingly by 6/30/15, the end of the grant period, however SWFIB had their books closed thus posted the entry after 6/30/15.



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 6d

**AGENDA ITEM SUBJECT:** ACCEPTANCE OF TANF FUNDS

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Finance and Efficiency Council recommends to the Board the approval to accept \$166,665 in TANF Program funds.

**STRATEGIC GOAL:** **CELEBRATED, BENCHMARK LEADER IN BEST PRACTICES**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

**BACKGROUND:**

On October 28, 2015 SFWIB received a Noticed of Fund Availabilities from the Department of Economic Opportunity of the State of Florida for a total award of \$166,665 in Temporary Assistance for Needy Families (TANF) funds.

Use of these funds must follow all applicable US Department of Health and Human Services laws, rules and regulations, including the Florida Administrative Code, 65A-4 (Temporary Cash Assistance).

**FUNDING:** TANF

**PERFORMANCE:** N/A

*NO ATTACHMENT*



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 6e

**AGENDA ITEM SUBJECT:** APPROVAL TO ADJUST 2015-16 BUDGET FOR THE ACTUAL CARRY-FORWARD FUNDS .

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Finance and Efficiency Council recommends to the Board the approval to adjust the FY 2015-16 budget for the actual FY 2014-15 Carry-forward amounts.

**STRATEGIC GOAL:** **CELEBRATED, BENCHMARK LEADER IN BEST PRACTICES**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

**BACKGROUND:**

On June 17, 2015, the SFWIB approved the fiscal year 2015/16 budget. The approved budget included an estimated \$15,516,326 in carry-forward funds. Following the end of the financial closeouts with the State of Florida, it was determined that there are additional carry-forward dollars totalling \$ 3,894,464.

**FUNDING:** All Workforce Funding

**PERFORMANCE:** N/A

*NO ATTACHMENT*

DESCRIPTION	GRANTED	FY14-15 exp	Balance	Carryforward	Balance
WIA ADULT PY14	\$ 8,472,231.00	254,307	8,217,924	6,268,623	1,949,301
WIA DISLOCATED WORKER PY14	\$ 7,644,164.00	531,135	7,113,029	5,731,959	1,381,070
WIA YOUTH PY14	\$ 6,479,160.00	4,332,727	2,146,433	1,851,791	294,642
AWI-WAGNER PEYSER PY14	\$ 1,600,257.00	538,787	1,061,470	1,203,669	(142,199)
REFUGEE	\$ 10,722,250.00	7,702,176	3,020,074	2,608,425	411,649
		<b>13,359,131</b>	<b>21,558,931</b>	<b>17,664,467</b>	<b>3,894,464</b>



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 6f

**AGENDA ITEM SUBJECT:** APPROVAL TO UPDATE ACCOUNTING POLICIES AND PROCEDURES.

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Finance and Efficiency Council recommends to the Board the approval to update the Accounting Policies and Procedures.

**STRATEGIC GOAL:** **CELEBRATED, BENCHMARK LEADER IN BEST PRACTICES**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

### **BACKGROUND:**

The Accounting Policies & Procedures Manual has been updated to include enhancements in internal control procedures, revisions in performance payments to service provider, payroll and cost allocation plan, as well as changes in employee responsibilities, as summarized below:

1. Section II A, Board of Directors, Executive and Audit Committees, has been updated to reflect the new committee structure and names.
2. Section III A, Internal Controls, has been revised to include a requirement that all staff members who have access to the MIP Accounting Software update and revise their passwords on a quarterly basis.
3. Section VII A, Purchasing, has been revised to require that the Facility Manager approve all utilities-related invoices.
4. Section VII.D. Service Provider Payments has been revised to include the procedures for payments to service providers who have performance-based contracts with SFWIB.
5. Section VIII B, Payroll Processing Procedures, has been updated to delete the section that pertains to the distribution of live checks to employees. Currently, all employees are under direct deposit.
6. Section X.A. Acquisition, Control and Disposition of Fixed Assets, has been update to reflect the new capitalization threshold of \$5,000.
7. Section XIV Appendix D – Staff Responsibilities has been updated to reflect the realignment of responsibilities among members of the Finance Staff.

8. Section XI.B. Cost Allocation Plan -- has been revised to reflect the adoption of the Indirect Cost Rate methodology.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*NO ATTACHMENT*



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 7a

**AGENDA ITEM SUBJECT:** CITY YEAR MIAMI PROGRAM

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Global Talent and Competitiveness Council recommends to the Board the approval to allocate an amount not to exceed \$200,000 in Temporary Assistance for Needy Families (TANF) funds to Miami-Dade County Public Schools for City Year Miami program cost as set forth below.

**STRATEGIC GOAL:** **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

**STRATEGIC PROJECT:** **Develop an Enhance Menu of Youth Services**

### **BACKGROUND:**

City Year Miami provides Miami-Dade County Public School district with a scalable, centrally managed model that delivers a holistic set of whole school and focused academic and social emotional support to students ensuring they stay on track to graduate. As one of the nation's largest AmeriCorps programs with established sites in over twenty five locations across the United States, City Year annually recruits, trains, and deploys over 2,700 young adults from diverse backgrounds for a year of full time service to support school districts in their efforts to transform our nation's lowest achieving schools.

Through a partnership with the South Florida Workforce Investment Board (SFWIB) City Year Miami shall deliver academic and social services to a minimum of 860 ninth grade students, in ten (10) academically challenged Senior High Schools (Booker T. Washington, Miami Northwestern, Miami Carol City, Miami Central, Miami Edison, Homestead, Miami Jackson, Miami Norland, North Miami, and Southridge) in Miami-Dade County. City Year will provide support and/or facilitate access to services and resources that contribute to improve educational outcomes for economically disadvantaged students. City Year Miami shall expand services to youth helping off track students improve their attendance, behavior, academics, and course performance.

City Year Miami is deeply impacted by the investment and resources of the School Board and AmeriCorps. This support has played a fundamental role in improving the lives of students and their communities by funding seventeen (17) academically challenged schools, while increasing and strengthening volunteer services.

City Year Miami is an education focused, non-profit national service organization contracted to assist in keeping students in school and on track to graduate high school. City Year Miami will implement its Whole Schools, Whole Child (WSWC) model, which leverages the unique assets of its AmeriCorps members to deliver research based Whole Schools supports and students interventions targeting the early warning indicators of poor attendance, unsatisfactory behavior and course failure in English and Math.

The SFWIB will cover programmatic activities to City Year to improve school readiness for economically disadvantaged students in academically challenging senior high schools, and prepare students for success in post-secondary institutions.

In the following procurement process of Miami-Dade County Administrative Order No. 3-38, it is recommended that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of SFWIB. A Two-Thirds (2/3) vote of a quorum present is required to waive the competitive procurement process and award Miami-Dade County Public Schools, an allocation not to exceed \$200,000 in Temporary Assistance To Needy Families (TANF) funds to support the City Year Program cost.

**FUNDING:** TEMPORARY ASSISTANCE TO NEEDY FAMILIES (TANF)

**PERFORMANCE:** N/A

*NO ATTACHMENT*



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 7b

**AGENDA ITEM SUBJECT:** TRAINING FOR MANUFACTURED CONSTRUCTION (TRAMCON)

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Global Talent and Competitiveness Council recommends to the Board approval the Training for Manufactured Construction (TRAMCON) training program and approval to allow related support services not allowable under the TAACCCT grant based availability of funding.

**STRATEGIC GOAL:** **STATE LEADER IN COLLABORATIVE PARTNERSHIPS**

**STRATEGIC PROJECT:** **Increase Credential Attainment**

### **BACKGROUND:**

On September 29, 2014, the US Department of Labor awarded Miami Dade College (MDC) a Trade Adjustment Assistance Community College and Career Training (TAACCCT) grant. The grant provides MDC with funding to deliver education and career training programs that will assist job seekers in obtaining the skills needed for in-demand jobs in industries such as advanced manufacturing, information technology, healthcare, and energy.

The Training for Manufactured Construction (TRAMCON) program is specifically designed to address the current skills gap in one of the fastest growing sectors of the construction industry. Manufactured Construction provides a stable work location for employees, safer working conditions, and career advancement. Sections of buildings are built at a manufacturing facility; moved and assembled on-site. The industry uses processes that are versatile, high-tech, efficient, and sustainable.

The TRAMCON career pathway includes a four tier curriculum, on-the-job training, and seven nationally recognized industry certifications from the National Center for Construction Education and Research (NCCER), Occupational Safety and Health Administration (OSHA), Manufacturing Skill Standards Council (MSSC).

Upon completion of the Advanced Tier, participants will be the first in the country to receive a brand new credential created for NCCER titled Manufactured Construction Level 2 (MCL2). The MCL2 is a fully portable national certificate.

Tuition for the TRAMCON is offered at no cost to participants. The program is multi-entry and exit. Credit for prior learning may also be awarded. Participants can earn college credits that may be combined with the online Building Construction Specialist Certificate at MDC and applied towards an Associate or Bachelor Degree in construction management at any public institution in Florida.

Based on availability of funding, training related support services for books, registration and testing fees in the amount of \$794.00 per participant, not allowable under the TAACCCT grant will require approval from the board.

In following the procurement process of Miami-Dade County Administrative Order No. 3-38, it is recommended that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of SFWIB. A two-thirds (2/3) vote of the quorum present is required to waive the competitive procurement process and award to Miami Dade College an amount not to exceed \$794.00 per participant for TRAMCON training related support services, if funds are available.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*NO ATTACHMENT*



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 7c

**AGENDA ITEM SUBJECT:** WORKFORCE SERVICES CONTRACTORS

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Global Talent and Competitiveness Council recommends to the Board authorizing staff to negotiate contracts with Workforce Services RFP respondent based on available funding.

**STRATEGIC GOAL:** **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

**STRATEGIC PROJECT:** **Leverage Resources to Enhance Grant Revenue**

### **BACKGROUND:**

The SFWIB at its August 20, 2015 meeting approved and authorized staff to release a Request for Proposals (RFP) for Workforce Services for the Carol City, Opa Locka, and Miami Beach centers for the program year beginning January 1, 2016.

Staff released a Workforce Services RFP to the public on September 22, 2015, soliciting proposals from organizations capable of providing Workforce Services within Region 23. A total of one (1) organization responded by the prescribed deadline.

Staff reviewed the proposal submitted based on the criteria detailed in the RFP. A Public Review Forum was held on November 17, 2015 wherein respondent's preliminary scores were disclosed. The table attached indicates the results of the Public Review Forum.

Staff recommends the Global Talent and Competitiveness Council to recommend to the Board authorizing staff to negotiate contracts with the Workforce Services RFP respondent that has satisfied the 80 point threshold, contingent upon the respondent meeting the required due diligence. The respondent will have the opportunity to provide documentation to the Office of Continuous Improvement (OCI) to meet due diligence.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

**2015-16 Workforce Services (Carol City, Opa Locka, and Miami Beach) RFP**

Requesting Organization	Organizational Experience/Capabilities and Staffing Qualifications (5 Points)	Service Strategies/Scope of Services (70 Points)	Performance (10 Points)	Budget (10 Points)	Cost Allocation Plan (5 Points)	Due Diligence: (Pass/Fail)	Final Rating Score (Organizational Cap + Average Score of Raters (Technical) + Performance Budget & Cost Allocation Plan)
Arbor E&T, LLC d/b/a ResCare	4.75	59.20	6.00	8.00	4.63	Fail	82.58



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 7d

**AGENDA ITEM SUBJECT:** UNITED WAY MISSION UNITED PROGRAM

**AGENDA ITEM TYPE:** **APPROVAL**

**RECOMMENDATION:** The Global Talent and Competitiveness Council recommends to the Board to allocate \$125,000 Workforce Innovation Opportunity Act Funding to United Way of Miami Dade to establish a Mission United Program in Miami Dade County.

**STRATEGIC GOAL:** **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

**STRATEGIC PROJECT:** **Leverage Resources to Enhance Grant Revenue**

### **BACKGROUND:**

United Way of Miami-Dade (UWMD) in partnership with CareerSource South Florida, is seeking to start a Mission United program to form a single community alliance comprised of nonprofit service providers, business partners, veterans agencies, and other related stakeholders to provide readjustment services to military veterans.

Statistics show that Florida is one of the top three states in the country with the most veterans and there are approximately 51,000 veterans in Miami-Dade County. However, services to address veteran needs, though present in our community, are disjointed and difficult for returning veterans to navigate. To address these needs, Mission United Miami will provide comprehensive targeted case management to help veterans successfully transition to civilian life, with an initial focus on employment, job related training and legal support.

Veterans will be connected to an employment specialist and career success coach that will provide ongoing support as they progress through the process leading to identifying relevant job opportunities, applying, and interviewing. Mission United Case Managers, in collaboration with the community volunteer employment committee, will develop and maintain relationships with key partners including CareerSource South Florida, education and training institutions, and employers to establish a framework by which veterans can create and advance along a career pathway that is suited to their skills, competencies, and interests.

United Way of Miami-Dade will contribute \$125,000 in matching funds and \$101,872 with In-Kind support for the Mission United initiative. CareerSource South Florida will allocate / provide \$125,000 in WIOA Adult funding.

In the following procurement process of Miami-Dade County Administrative Order No. 3-38, it is recommended that SFWIB waive the competitive procurement as it is recommended by the Executive Director that this is in the best interest of SFWIB. A Two-Thirds (2/3) vote of a quorum present is required to waive the competitive procurement process and award United Wasy of Miami-Dade County an allocation not to exceed \$125,000 in Workforce Innovation and Opportunity Act (WIOA) Adult funds to support the Mission United Program cost.

**FUNDING:** WIOA Adult Funding \$125,000

**PERFORMANCE:**

Mission United Goals:

Number of Veterans Served - 100

Number of Veterans Placed into Jobs - 45

Cost Per Placement - \$2,777

Average Wage - \$16.98

Net Economic Benefit - \$32,541

Return-On-Investment - \$11.71

Economic Impact - \$1.46 million dollars in salary generated

*NO ATTACHMENT*



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 8a

**AGENDA ITEM SUBJECT:** REFUGEE EMPLOYMENT AND TRAINING PROGRAM PERFORMANCE OVERVIEW

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **STRONG, TIMELY REPORTING STANDARDS**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

### **BACKGROUND:**

For Program Year (PY) 2015-16, the Refugee Employment and Training (RET) Program Contractors, from October 1, 2015 through November 30, 2015 assisted in placing into employment a total of 923 refugee job seekers compared to 738 for the same period last program year; which is a 25 percent increase.

For the RET Program, the Year-to-Date (YTD) performance statistics reveal the following:

- 16,823 refugee job seekers enrolled in the RET Program;
- 536 refugees are still working after 90 days of hire;
- 529 refugees are still working after 180 days of hire; and
- 418 refugees are receiving health benefits through the employer.

Overall, the statistics above show the region's improvement compared to the same period last PY. The region's RET Program Contractors and SFWIB staff continue to work diligently through the efforts of the Performance Improvement Team (PIT) to enhance the quality of services offered to refugee job seekers and improve the overall performance.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*NO ATTACHMENT*



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 8b

**AGENDA ITEM SUBJECT:** REFUGEE EMPLOYMENT AND TRAINING PROGRAM BALANCED SCORECARD UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **STRONG, TIMELY REPORTING STANDARDS**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

**BACKGROUND:**

The Refugee Employment and Training (RET) Balanced Scorecard measures the performance of RET Service Contractors and is attached for the Program Year 2015-16 from October 1, 2015 through November 30, 2015.

The RET Services Contractors Performance Summary for the same period is attached. The summary shows that two (2) of seven (7) Contractors are meeting or exceeding 65 percent of the PY 2015-16 performance measures.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

**RET SERVICES CONTRACTORS PERFORMANCE SUMMARY**

Balanced Scorecard PY '15-'16  
October 1, 2015 - November 30, 2015

<b>RET Services Contractors</b>	<b># of Performance Measures Standards Met *</b>	<b># of Performance Measures</b>	<b>% of Performance Measures Standards Met</b>
<b>Adults Mankind Organization, Inc.</b>	<b>4</b>	<b>7</b>	<b>57%</b>
<b>Arbor E &amp; T, LLC</b>	<b>5</b>	<b>7</b>	<b>71%</b>
<b>Cuban American National Council, Inc.</b>	<b>5</b>	<b>7</b>	<b>71%</b>
<b>Community Coalition, Inc.</b>	<b>4</b>	<b>7</b>	<b>57%</b>
<b>Lutheran Services of Florida, Inc.</b>	<b>3</b>	<b>7</b>	<b>43%</b>
<b>Miami Beach Latin Chamber of Commerce, Inc.</b>	<b>4</b>	<b>7</b>	<b>57%</b>
<b>Youth Co-Op, Inc.</b>	<b>4</b>	<b>7</b>	<b>57%</b>
<b>Region</b>	<b>3</b>	<b>7</b>	<b>43%</b>

*\* Performance Measures: Entered Employment Rate (EER) and EER Less Than a Year (LTY) were applied by April 2015.*

# CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 11/30/2015

## Regional

Regional			
	Measure	Standard	Region
1	Entered Employment Rate	31%	5.485% 
2	Entered Employment Rate LTY	26%	4.597% 
3	Employed on the 90th Day	74%	52.477% 
4	Employed on the 180th Day	62%	64.932% 
5	Health Benefits	40%	45.633% 
6	Placements (M)	530	514
7	Intakes (M)	607	952
8	EFM Placements	80%	58.333%

ND = No data

NA = Region performance not applicable for this measure

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# CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 11/30/2015

## AMO

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	31%	5.485%	2.796%	↑
2	Entered Employment Rate LTY	26%	NA	2.443%	↑
3	Employed on the 90th Day	76%	NA	52.804%	↓
4	Employed on the 180th Day	64%	NA	82.286%	↓
5	Health Benefits	40%	45.633%	55.046%	↑
6	Placements	95	NA	69	
7	Intakes	96	NA	241	
8	EFM Placements	80%	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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# CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 11/30/2015

## Arbor E&T, LLC

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	31%	5.485%	14.183%	↑
2	Entered Employment Rate LTY	26%	NA	13.291%	↑
3	Employed on the 90th Day	76%	NA	72.289%	↑
4	Employed on the 180th Day	64%	NA	78.261%	↑
5	Health Benefits	40%	45.633%	41.88%	↑
6	Placements	47	NA	70	
7	Intakes	34	NA	107	
8	EFM Placements	80%	NA	58.333%	↓

ND = No data

NA = Region performance not applicable for this measure

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# CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 11/30/2015

## CANC

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	31%	5.485%	7.257%	↑
2	Entered Employment Rate LTY	26%	NA	6.398%	↑
3	Employed on the 90th Day	76%	NA	74.286%	↑
4	Employed on the 180th Day	64%	NA	82.143%	↑
5	Health Benefits	40%	45.633%	41.964%	↓
6	Placements	46	NA	81	
7	Intakes	60	NA	155	
8	EFM Placements	80%	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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# CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 11/30/2015

## Community Coalition

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	31%	5.485%	2.084%	↑
2	Entered Employment Rate LTY	26%	NA	1.214%	↑
3	Employed on the 90th Day	76%	NA	31.507%	↓
4	Employed on the 180th Day	64%	NA	44.262%	↑
5	Health Benefits	40%	45.633%	56.14%	↑
6	Placements	41	NA	52	
7	Intakes	28	NA	53	
8	EFM Placements	80%	NA	ND	↓

ND = No data

NA = Region performance not applicable for this measure

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# CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 11/30/2015

## Lutheran Services

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	31%	5.485%	8.292%	↑
2	Entered Employment Rate LTY	26%	NA	7.256%	↑
3	Employed on the 90th Day	76%	NA	48.128%	↓
4	Employed on the 180th Day	64%	NA	56.579%	↓
5	Health Benefits	40%	45.633%	36.364%	↑
6	Placements	117	NA	123	
7	Intakes	104	NA	150	
8	EFM Placements	80%	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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# CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 11/30/2015

## Miami Beach Latin Chamber

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	31%	5.485%	9.474%	↑
2	Entered Employment Rate LTY	26%	NA	7.435%	↑
3	Employed on the 90th Day	76%	NA	83.333%	
4	Employed on the 180th Day	64%	NA	81.818%	↓
5	Health Benefits	40%	45.633%	61.538%	↑
6	Placements	17	NA	19	
7	Intakes	19	NA	56	
8	EFM Placements	80%	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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# CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2015 To 11/30/2015

## Youth Co-Op

Per Provider					
	Measure	Standard	Region	Center	
1	Entered Employment Rate	31%	5.485%	5.808%	↑
2	Entered Employment Rate LTY	26%	NA	4.748%	↑
3	Employed on the 90th Day	76%	NA	48.256%	↓
4	Employed on the 180th Day	64%	NA	58.824%	↓
5	Health Benefits	40%	45.633%	48.252%	↓
6	Placements	167	NA	100	
7	Intakes	157	NA	190	
8	EFM Placements	80%	NA	ND	

ND = No data

NA = Region performance not applicable for this measure

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## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 8c

**AGENDA ITEM SUBJECT:** WORKFORCE SERVICES BALANCED SCORECARD AND JOB PLACEMENTS UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

### **BACKGROUND:**

The region's Balanced Scorecard measures the performance of Service Partners and is attached for the period of October 1, 2015 through November 30, 2015. A performance summary of the Workforce Services Contractors for the same period is attached. The PY 2015-16 Balanced Scorecard summary indicates that ten (10) of the fourteen (14) Workforce Services locations are meeting the required 65 percent of the measures.

The region's Balanced Scorecard Job Placements Year-to-Date (YTD) summary report attached for the period of July 1, 2015 through November 30, 2015 shows that the Region had a total of 26,917 Job Placements, which is 117.8 percent of the minimum standard and 100.1 percent of the maximum standard.

- Twelve (12) of the fourteen (14) Workforce Services contracts have met or exceeded their minimum YTD Job Placements standard
- Six (6) of the fourteen (14) Workforce Services contracts have met or exceeded their maximum YTD Job Placements standard

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

<b>WORKFORCE SERVICES CONTRACTORS PERFORMANCE SUMMARY</b>				
<b>Balanced Scorecard PY '15-'16 (July 1, 2015 through September 30, 2015) *</b>				
<b>A Contractor must meet or exceed 65% of the Balanced Scorecard Performance Measures</b>				
<b>Workforce Services Contractors</b>	<b>Workforce Services Locations</b>	<b># of Performance Measures Standards Met</b>	<b># of Performance Measures</b>	<b>% of Performance Measures Standards Met</b>
<b>Arbor E &amp; T, LLC</b>	<b>Hialeah Downtown Career Center</b>	10	18	55.6%
	<b>Carol City Career Center</b>	12	18	66.7%
	<b>Miami Beach Career Center</b>	13	18	72.2%
	<b>Opa-Locka Career Center</b>	11	18	61.1%
<b>City of Miami</b>	<b>City of Miami Career Center</b>	13	18	72.2%
<b>Ser Jobs for Progress, Inc.</b>	<b>North Miami Beach Career Center</b>	13	18	72.2%
<b>Transition, Inc.</b>	<b>Transition ** Offender Service Center</b>	7	16	43.8%
<b>Youth Co-Op, Inc.</b>	<b>Florida Keys Career Center</b>	11	18	61.1%
	<b>Homestead Career Center</b>	13	18	72.2%
	<b>Little Havana Career Center</b>	13	18	72.2%
	<b>Northside Career Center</b>	13	18	72.2%
	<b>Perrine Career Center</b>	15	18	83.3%
	<b>South Miami Career Center</b>	13	18	72.2%
	<b>West Dade Career Center</b>	12	18	66.7%
<b>Region</b>	<b>All</b>	14	18	77.8%

\* Draft

\*\* Transition Inc. doesn't have 2 CAP and 1 SNAP for a total of 16 performance measures.  
 Carol City, Opa-Locka, and Miami Beach - New Contractor as of August 2015

# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

Arbor E&T, LLC

Carol City center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.871%	100.00%	8.712%
2	Training Completion Rate	70%	97.561%	80.00%
3	Training Completion Placement Rate	70%	80.00%	75.00%
4	Training Related Placements	70%	87.50%	100.00%
5	Job Openings Index	346	10,864	850
6	WP Entered Employment Rate	55%	68.885%	80.293%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	36.019%
9	CAP Participation Rate	55%	43.485%	34.211%
10	Short-Term Veterans EER	51%	60.354%	70.968%
11	SNAP EER	30%	23.958%	8.333%
12	Number of Training Enrollments	70	682	49
13	Employment (Obtained and Direct)	2,325	26,917	2,255
14	Employment Average Wage	\$13.87	\$10.26	\$10.94
15	Employers Served	695	10,247	1,030
16	Employer Services (Level 1)	338	6,256	688
Economic Impact				
17	Cost Per Placement	\$595.31	\$344.45	\$262.88
18	Net Economic Benefit	\$27,494.27	\$21,002.00	\$22,497.31
19	Return on the Investment	\$46.94	\$61.05	\$85.58

<b>Number of Performance Measures Met</b>		<b>12</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>66.7%</b>

ND = No Data

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# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

Arbor E&T, LLC

Hialeah Downtown center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.39%	100.00%	6.60%
2	Training Completion Rate	70%	97.561%	ND
3	Training Completion Placement Rate	70%	80.00%	ND
4	Training Related Placements	70%	87.50%	ND
5	Job Openings Index	366	10,864	1,915
6	WP Entered Employment Rate	55%	68.885%	58.912%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	39.007%
9	CAP Participation Rate	55%	43.485%	53.652%
10	Short-Term Veterans EER	51%	60.354%	76.923%
11	SNAP EER	30%	23.958%	ND
12	Number of Training Enrollments	70	682	47
13	Employment (Obtained and Direct)	2,165	26,917	2,073
14	Employment Average Wage	\$13.87	\$10.26	\$10.13
15	Employers Served	737	10,247	860
16	Employer Services (Level 1)	358	6,256	605
Economic Impact				
17	Cost Per Placement	\$606.47	\$344.45	\$282.49
18	Net Economic Benefit	\$27,493.47	\$21,002.00	\$20,787.91
19	Return on the Investment	\$46.87	\$61.05	\$73.59

<b>Number of Performance Measures Met</b>		<b>10</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>55.6%</b>

ND = No Data

# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

Arbor E&T, LLC

Miami Beach center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	3.346%	100.00%	7.92%
2	Training Completion Rate	70%	97.561%	100.00%
3	Training Completion Placement Rate	70%	80.00%	75.00%
4	Training Related Placements	70%	87.50%	0.00%
5	Job Openings Index	241	10,864	578
6	WP Entered Employment Rate	55%	68.885%	81.019%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	40.385%
9	CAP Participation Rate	55%	43.485%	27.368%
10	Short-Term Veterans EER	51%	60.354%	51.724%
11	SNAP EER	30%	23.958%	ND
12	Number of Training Enrollments	40	682	8
13	Employment (Obtained and Direct)	560	26,917	846
14	Employment Average Wage	\$13.87	\$10.26	\$12.23
15	Employers Served	485	10,247	574
16	Employer Services (Level 1)	235	6,256	434
Economic Impact				
17	Cost Per Placement	\$613.34	\$344.45	\$337.52
18	Net Economic Benefit	\$27,486.82	\$21,002.00	\$25,104.00
19	Return on the Investment	\$46.34	\$61.05	\$74.38

<b>Number of Performance Measures Met</b>		<b>13</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>72.2%</b>

ND = No Data

# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

Arbor E&T, LLC

Opa Locka center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	2.688%	100.00%	2.572%
2	Training Completion Rate	70%	97.561%	100.00%
3	Training Completion Placement Rate	70%	80.00%	0.00%
4	Training Related Placements	70%	87.50%	0.00%
5	Job Openings Index	189	10,864	338
6	WP Entered Employment Rate	55%	68.885%	58.454%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	42.857%
9	CAP Participation Rate	55%	43.485%	14.286%
10	Short-Term Veterans EER	51%	60.354%	24.242%
11	SNAP EER	30%	23.958%	66.667%
12	Number of Training Enrollments	25	682	10
13	Employment (Obtained and Direct)	395	26,917	439
14	Employment Average Wage	\$13.87	\$10.26	\$10.03
15	Employers Served	380	10,247	526
16	Employer Services (Level 1)	185	6,256	488
Economic Impact				
17	Cost Per Placement	\$597.00	\$344.45	\$402.25
18	Net Economic Benefit	\$27,493.27	\$21,002.00	\$20,454.74
19	Return on the Investment	\$46.86	\$61.05	\$50.85

<b>Number of Performance Measures Met</b>		<b>11</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>61.1%</b>

# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

City of Miami

City of Miami center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	7.343%	100.00%	7.886%
2	Training Completion Rate	70%	97.561%	100.00%
3	Training Completion Placement Rate	70%	80.00%	100.00%
4	Training Related Placements	70%	87.50%	100.00%
5	Job Openings Index	289	10,864	417
6	WP Entered Employment Rate	55%	68.885%	74.183%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	40.526%
9	CAP Participation Rate	55%	43.485%	28.977%
10	Short-Term Veterans EER	51%	60.354%	72.727%
11	SNAP EER	30%	23.958%	23.188%
12	Number of Training Enrollments	85	682	190
13	Employment (Obtained and Direct)	2,485	26,917	1,756
14	Employment Average Wage	\$13.87	\$10.26	\$10.49
15	Employers Served	580	10,247	888
16	Employer Services (Level 1)	282	6,256	747
Economic Impact				
17	Cost Per Placement	\$611.85	\$344.45	\$490.60
18	Net Economic Benefit	\$27,498.01	\$21,002.00	\$21,335.26
19	Return on the Investment	\$47.25	\$61.05	\$43.49

<b>Number of Performance Measures Met</b>		<b>13</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>72.2%</b>

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# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

SER-Jobs For Progress, Inc.

North Miami Beach center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	8.241%	100.00%	8.754%
2	Training Completion Rate	70%	97.561%	100.00%
3	Training Completion Placement Rate	70%	80.00%	100.00%
4	Training Related Placements	70%	87.50%	100.00%
5	Job Openings Index	422	10,864	934
6	WP Entered Employment Rate	55%	68.885%	87.406%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	22.807%
9	CAP Participation Rate	55%	43.485%	43.765%
10	Short-Term Veterans EER	51%	60.354%	80.328%
11	SNAP EER	30%	23.958%	ND
12	Number of Training Enrollments	85	682	33
13	Employment (Obtained and Direct)	2,790	26,917	3,922
14	Employment Average Wage	\$13.87	\$10.26	\$12.01
15	Employers Served	848	10,247	1,073
16	Employer Services (Level 1)	412	6,256	711
Economic Impact				
17	Cost Per Placement	\$597.25	\$344.45	\$247.83
18	Net Economic Benefit	\$27,496.00	\$21,002.00	\$24,724.03
19	Return on the Investment	\$47.08	\$61.05	\$99.76

<b>Number of Performance Measures Met</b>		<b>13</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>72.2%</b>

ND = No Data

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# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

Transition Inc

Transition Offender Service center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	2.928%	100.00%	3.398%
2	Training Completion Rate	70%	97.561%	100.00%
3	Training Completion Placement Rate	70%	80.00%	0.00%
4	Training Related Placements	70%	87.50%	0.00%
5	Job Openings Index	28	10,864	154
6	WP Entered Employment Rate	55%	68.885%	44.056%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	0.00%
8	CAP Entered Employment Rate	38%	40.531%	ND
9	CAP Participation Rate	55%	43.485%	0.00%
10	Short-Term Veterans EER	51%	60.354%	50.00%
11	SNAP EER	30%	23.958%	ND
12	Number of Training Enrollments	50	682	15
13	Employment (Obtained and Direct)	345	26,917	337
14	Employment Average Wage	\$13.87	\$10.26	\$9.27
15	Employers Served	56	10,247	97
16	Employer Services (Level 1)	28	6,256	32
Economic Impact				
17	Cost Per Placement	\$1,946.99	\$344.45	\$909.88
18	Net Economic Benefit	\$25,681.80	\$21,002.00	\$18,373.18
19	Return on the Investment	\$10.71	\$61.05	\$20.19

<b>Number of Performance Measures Met</b>	<b>7</b>
<b>Number of Performance Measures</b>	<b>16</b>
<b>Percent of Performance Measures Met</b>	<b>43.8%</b>

ND = No Data

# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

Youth Co-Op

Florida Keys center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.791%	100.00%	2.299%
2	Training Completion Rate	70%	97.561%	100.00%
3	Training Completion Placement Rate	70%	80.00%	100.00%
4	Training Related Placements	70%	87.50%	100.00%
5	Job Openings Index	79	10,864	451
6	WP Entered Employment Rate	55%	68.885%	67.138%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	45.455%
9	CAP Participation Rate	55%	43.485%	50.00%
10	Short-Term Veterans EER	51%	60.354%	50.00%
11	SNAP EER	30%	23.958%	ND
12	Number of Training Enrollments	100	682	3
13	Employment (Obtained and Direct)	805	26,917	576
14	Employment Average Wage	\$13.87	\$10.26	\$11.88
15	Employers Served	158	10,247	249
16	Employer Services (Level 1)	77	6,256	115
Economic Impact				
17	Cost Per Placement	\$1,851.55	\$344.45	\$954.56
18	Net Economic Benefit	\$26,111.12	\$21,002.00	\$23,760.41
19	Return on the Investment	\$13.26	\$61.05	\$24.89

<b>Number of Performance Measures Met</b>		<b>11</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>61.1%</b>

ND = No Data

# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

Youth Co-Op

Homestead center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	6.426%	100.00%	6.608%
2	Training Completion Rate	70%	97.561%	100.00%
3	Training Completion Placement Rate	70%	80.00%	100.00%
4	Training Related Placements	70%	87.50%	100.00%
5	Job Openings Index	274	10,864	874
6	WP Entered Employment Rate	55%	68.885%	79.473%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	55.357%
9	CAP Participation Rate	55%	43.485%	62.994%
10	Short-Term Veterans EER	51%	60.354%	68.571%
11	SNAP EER	30%	23.958%	25.00%
12	Number of Training Enrollments	70	682	66
13	Employment (Obtained and Direct)	2,175	26,917	1,909
14	Employment Average Wage	\$13.87	\$10.26	\$8.57
15	Employers Served	551	10,247	559
16	Employer Services (Level 1)	268	6,256	374
Economic Impact				
17	Cost Per Placement	\$603.30	\$344.45	\$447.58
18	Net Economic Benefit	\$27,493.38	\$21,002.00	\$17,370.11
19	Return on the Investment	\$46.87	\$61.05	\$38.81

<b>Number of Performance Measures Met</b>		<b>13</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>72.2%</b>

ND = No Data

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# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

Youth Co-Op

Little Havana center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	7.85%	100.00%	8.013%
2	Training Completion Rate	70%	97.561%	100.00%
3	Training Completion Placement Rate	70%	80.00%	100.00%
4	Training Related Placements	70%	87.50%	100.00%
5	Job Openings Index	353	10,864	1,726
6	WP Entered Employment Rate	55%	68.885%	63.12%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	47.183%
9	CAP Participation Rate	55%	43.485%	49.74%
10	Short-Term Veterans EER	51%	60.354%	55.172%
11	SNAP EER	30%	23.958%	ND
12	Number of Training Enrollments	90	682	52
13	Employment (Obtained and Direct)	2,655	26,917	2,369
14	Employment Average Wage	\$13.87	\$10.26	\$10.46
15	Employers Served	709	10,247	1,033
16	Employer Services (Level 1)	345	6,256	398
Economic Impact				
17	Cost Per Placement	\$610.42	\$344.45	\$333.41
18	Net Economic Benefit	\$27,493.23	\$21,002.00	\$21,424.02
19	Return on the Investment	\$46.86	\$61.05	\$64.26

<b>Number of Performance Measures Met</b>		<b>13</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>72.2%</b>

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# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

Youth Co-Op

Northside center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	8.384%	100.00%	11.309%
2	Training Completion Rate	70%	97.561%	100.00%
3	Training Completion Placement Rate	70%	80.00%	100.00%
4	Training Related Placements	70%	87.50%	100.00%
5	Job Openings Index	538	10,864	955
6	WP Entered Employment Rate	55%	68.885%	78.716%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	31.788%
9	CAP Participation Rate	55%	43.485%	49.199%
10	Short-Term Veterans EER	51%	60.354%	46.512%
11	SNAP EER	30%	23.958%	75.00%
12	Number of Training Enrollments	90	682	44
13	Employment (Obtained and Direct)	2,835	26,917	2,899
14	Employment Average Wage	\$13.87	\$10.26	\$9.12
15	Employers Served	1,080	10,247	1,081
16	Employer Services (Level 1)	525	6,256	542
Economic Impact				
17	Cost Per Placement	\$601.97	\$344.45	\$304.45
18	Net Economic Benefit	\$27,494.27	\$21,002.00	\$18,675.34
19	Return on the Investment	\$46.94	\$61.05	\$61.34

<b>Number of Performance Measures Met</b>		<b>13</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>72.2%</b>

# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

Youth Co-Op

Perrine center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	8.455%	100.00%	12.544%
2	Training Completion Rate	70%	97.561%	100.00%
3	Training Completion Placement Rate	70%	80.00%	100.00%
4	Training Related Placements	70%	87.50%	100.00%
5	Job Openings Index	359	10,864	549
6	WP Entered Employment Rate	55%	68.885%	70.505%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	54.762%
9	CAP Participation Rate	55%	43.485%	60.073%
10	Short-Term Veterans EER	51%	60.354%	67.50%
11	SNAP EER	30%	23.958%	0.00%
12	Number of Training Enrollments	90	682	73
13	Employment (Obtained and Direct)	2,860	26,917	3,240
14	Employment Average Wage	\$13.87	\$10.26	\$10.48
15	Employers Served	722	10,247	750
16	Employer Services (Level 1)	351	6,256	381
Economic Impact				
17	Cost Per Placement	\$603.84	\$344.45	\$310.85
18	Net Economic Benefit	\$27,496.36	\$21,002.00	\$21,482.35
19	Return on the Investment	\$47.11	\$61.05	\$69.11

<b>Number of Performance Measures Met</b>		<b>15</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>83.3%</b>

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# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

Youth Co-Op  
South Miami

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	1.691%	100.00%	1.873%
2	Training Completion Rate	70%	97.561%	100.00%
3	Training Completion Placement Rate	70%	80.00%	100.00%
4	Training Related Placements	70%	87.50%	100.00%
5	Job Openings Index	78	10,864	177
6	WP Entered Employment Rate	55%	68.885%	70.568%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	50.00%
9	CAP Participation Rate	55%	43.485%	28.358%
10	Short-Term Veterans EER	51%	60.354%	50.00%
11	SNAP EER	30%	23.958%	ND
12	Number of Training Enrollments	20	682	9
13	Employment (Obtained and Direct)	575	26,917	620
14	Employment Average Wage	\$13.87	\$10.26	\$9.55
15	Employers Served	155	10,247	173
16	Employer Services (Level 1)	75	6,256	101
Economic Impact				
17	Cost Per Placement	\$609.40	\$344.45	\$328.55
18	Net Economic Benefit	\$27,483.59	\$21,002.00	\$19,536.08
19	Return on the Investment	\$46.08	\$61.05	\$59.46

<b>Number of Performance Measures Met</b>		<b>13</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>72.2%</b>

ND = No Data

# CSSF Balanced Scorecard Report

Report Date: 7/1/2015 To 11/30/2015

Youth Co-Op

West Dade center

Performance				
	Measure	Standard	Region	Center
1	Level of Services for Special Groups	11.543%	100.00%	11.334%
2	Training Completion Rate	70%	97.561%	100.00%
3	Training Completion Placement Rate	70%	80.00%	100.00%
4	Training Related Placements	70%	87.50%	66.667%
5	Job Openings Index	480	10,864	946
6	WP Entered Employment Rate	55%	68.885%	66.377%
7	WIA Adult & Dislocated Worker EER	93%	99.873%	100.00%
8	CAP Entered Employment Rate	38%	40.531%	52.113%
9	CAP Participation Rate	55%	43.485%	56.627%
10	Short-Term Veterans EER	51%	60.354%	57.303%
11	SNAP EER	30%	23.958%	0.00%
12	Number of Training Enrollments	125	682	83
13	Employment (Obtained and Direct)	3,905	26,917	3,676
14	Employment Average Wage	\$13.87	\$10.26	\$10.45
15	Employers Served	964	10,247	1,354
16	Employer Services (Level 1)	468	6,256	640
Economic Impact				
17	Cost Per Placement	\$606.72	\$344.45	\$329.05
18	Net Economic Benefit	\$27,493.71	\$21,002.00	\$21,406.74
19	Return on the Investment	\$46.89	\$61.05	\$65.06

<b>Number of Performance Measures Met</b>		<b>12</b>
<b>Number of Performance Measures</b>		<b>18</b>
<b>Percent of Performance Measures Met</b>		<b>66.7%</b>

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## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 8d

**AGENDA ITEM SUBJECT:** WORKFORCE SERVICES REGIONAL PERFORMANCE OVERVIEW

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

### **BACKGROUND:**

For Program Year (PY) 2014-2015, the performance statistics attached covering the period of July 1, 2015 through October 31, 2015 on the Florida's Department of Economic Opportunity (DEO) Monthly Management Report (MMR) for the 24 Regional Workforce Boards in the State reveal the following performance for the Region:

- 17,872 job seekers were placed into jobs that exited the system compared to 15,280 for the same period last PY. This is a 15.6 percent increase compared to the same period last PY.
- The Wagner-Peyser Entered Employment Rate (EER) is at 68.1 percent and is ranked 4th.
- The Veterans Program EER is at 68.6 percent and is ranked 2nd.
- The Career Advancement Program (CAP) / Welfare Transition (WT) Program All Family Participation Rate is at 43.5 percent and is ranked 9th.
- The CAP / WT Program EER is at 38 percent and is ranked 7th.

The Monthly Job Placement Report which is developed by the Florida's DEO and CareerSource Florida demonstrates that for Program Year 2015-2016 from July to October, CareerSource South Florida (CSSF) placed 26,819 job seekers into jobs compared to 25,608 for the same period last PY 2014-2015. This is a 4.7 percent increase. CSSF makes up 17.9 percent of the State's total number placements.

The region's Workforce Services Contractors and SFWIB staff work diligently through the efforts of the various Performance Improvement Teams (PIT) to continue enhancing the quality of the Workforce Services delivery system and improving performance.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*NO ATTACHMENT*



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 8e

**AGENDA ITEM SUBJECT:** YOUTH PARTNERS AND REGION PERFORMANCE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **STRONG, TIMELY REPORTING STANDARDS**

**STRATEGIC PROJECT:** **Set Standards on Performance Measures Reporting**

### **BACKGROUND:**

Performance measures for the Youth Partners and Region covering a five month reporting period, July 1, 2015 through December 3, 2015, as represented on the State's Monthly Management Report (MMR) are as follows:

- 172 of 173 In-School and Out of School Younger Youth (Column #1) exited the program with positive outcomes (obtain a credential/ diploma, post-secondary education, advanced training/qualified apprenticeships, military, or employment). The Region's Younger Youth Positive Outcome Performance Measures is 99.42%
- 628 of 685 In-School and Out of School Younger Youth (column#2) attained an increase in their skill attainment performance measure (basic skills, work readiness skills, and occupational skills). The Region's skill attainment performance measure is 91.68%
- 111 of 113 In-School Youth (column#3) exited the program with a positive outcome (obtain a credential/ diploma, post-secondary education, advanced training/ qualified apprenticeships, military, or employment). The Region's in school youth positive outcome performance measure is 98.23%
- 102 of 122 Out-School Youth (column #4) exited the program with a positive outcome (obtain a credential/diploma, post-secondary education, advanced training/ qualified apprenticeships, military, or employment). The Region's Out of School youth positive outcome performance measure is 83.61%

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

**WIA YOUTH SERVICE PARTNERS PERFORMANCE - July 1, 2015 -November 30, 2015**

Youth Service Partners	Younger Youth Positive Outcome Performance Measure (90%) COLUMN #1			Youth Skill Attainment Performance Measure (90%) (basic education, work readiness, occupational skills) COLUMN #2			In School Youth Positive Outcome Performance Measure (90%) COLUMN #3			Out of School Youth Positive Outcome Performance Measure (90%) COLUMN #4		
	# to be Met	# Met	% of Standard Met	# to be Met	# Met	% of Standard Met	# to be Met	# Met	% of Standard Met	# to be Met	# Met	% of Standard Met
<b><i>IN-SCHOOL PROGRAM</i></b>												
Adult Mankind Organization	39	39	100.00%	141	133	94.33%	36	34	94.44%			
Cuban National Council	54	54	100.00%	62	54	87.10%	55	55	100.00%			
Youth Co-Op Monroe	2	2	100.00%	5	5	100.00%	2	2	100.00%			
Youth Co-Op Miami-Dade	19	18	94.74%	105	98	93.33%	20	20	100.00%			
<b>YEAR-TO-DATE PERFORMANCE</b>	114	113	100.00%	313	290	92.65%	113	111	98.23%			
<b><i>OUT-OF-SCHOOL PROGRAM</i></b>												
Adult Mankind Organization	16	16	100.00%	110	96	87.27%				39	27	69.23%
Community Coalition	1	1	100.00%	16	15	93.75%				3	2	66.67%
Cuban American National Council	25	25	100.00%	67	62	92.54%				45	41	91.11%
Greater Miami Service Corps	9	9	100.00%	52	48	92.31%				16	13	81.25%
Youth Co-Op Monroe	3	3	100.00%	10	10	100.00%				7	7	100.00%
Youth Co-Op Miami-Dade	5	5	100.00%	117	107	91.45%				12	12	100.00%
<b>YEAR-TO-DATE PERFORMANCE</b>	59	59	100.00%	372	338	90.86%				122	102	83.61%
<b>REGIONAL PERFORMANCE</b>	173	172	99.42%	685	628	91.68%	113	111	98.23%	122	102	83.61%



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 8f

**AGENDA ITEM SUBJECT:** CONSUMER REPORT CARD UPDATE

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **STRONG, TIMELY REPORTING STANDARDS**

**STRATEGIC PROJECT:** **Monitor of Training Vendor Performance**

**BACKGROUND:**

The SFWIB ITA Policy requires the monitoring of the performance of SFWIB approved Training Vendors. Accordingly, staff developed and implemented the Consumer Report Card Tool. The tool is an online report that updates ITA performance on a daily basis. The goal of the tool is to function as an "ITA Consumer Report Card," enabling the consumer (participant) as well as the Career Advisor the ability to check on the success of individual programs and to evaluate the economic benefit per placement by program.

The attached PY15-16 Consumer Report Card table, dated November 30, 2015, indicates that the South Florida Workforce Investment Board generated \$1,086,753.92 of wages into the South Florida regional economy. For every dollar spent on training, SFWIB obtained a return of \$4.04. Ninety-eight percent of training services participants completed classroom training. Of those completing training, 78 percent have obtained employment with an average wage of \$20.37. Eighty-seven percent of the participants were placed in a training-related occupation. The net economic benefit per placement is \$33,961.06.

**FUNDING:** N/A

**PERFORMANCE:** N/A

*ATTACHMENT*

# Consumer Report Card

07/01/2015 - 06/30/2016

Training Agent	Total Outcome	Number of Completions	Number of Placements	% of Placements	# of Training Related Placements	% of Total Training Related Placements	Training Expenditures			Economic Benefit		Net Economic Benefit Per Placement	Value Added per Placement
							Avg. Cost Per Participant	Total Completion Expenditures	Total Expenditure Per Placement	Average Wage	Average Economic Benefit		
American Advanced Technicians Institute	1	1	1	100.00 %	1	100.00 %	\$ 3,030.50	\$ 3,030.50	\$ 3,030.50	\$ 12.00	\$ 24,960.00	\$ 21,929.50	\$ 7.24
Dade Medical College - Miami Campus	1	1	1	100.00 %	-	0.00 %	\$ 10,000.00	\$ 10,000.00	\$ 10,000.00	\$ 10.00	\$ 20,800.00	\$ 10,800.00	\$ 1.08
Florida International University (RDB1003)	1	1	-	0.00 %	-	0.00 %	\$ 5,592.95	\$ 5,592.95	-	-	-	-	-
Metropolitan Trucking and Technical Institute	7	7	-	0.00 %	-	0.00 %	\$ 1,809.15	\$ 12,664.08	-	-	-	-	-
Miami-Dade College	3	2	1	50.00 %	1	100.00 %	\$ 3,195.91	\$ 6,391.83	\$ 6,391.83	\$ 14.00	\$ 29,120.00	\$ 22,728.17	\$ 3.56
New Horizons	16	16	16	100.00 %	14	87.50 %	\$ 8,750.00	\$ 140,000.00	\$ 8,750.00	\$ 21.58	\$ 44,887.70	\$ 36,137.70	\$ 4.13
Sullivan & Cogliano Training Centers, Inc. Kendall	7	7	7	100.00 %	7	100.00 %	\$ 7,945.00	\$ 55,615.00	\$ 7,945.00	\$ 23.59	\$ 49,067.20	\$ 41,122.20	\$ 5.18
The Academy -- Miami Campus	4	4	4	100.00 %	3	75.00 %	\$ 8,774.38	\$ 35,097.50	\$ 8,774.38	\$ 18.98	\$ 39,478.40	\$ 30,704.03	\$ 3.50
The CDL School, Inc.	2	2	2	100.00 %	2	100.00 %	\$ 1,875.00	\$ 3,750.00	\$ 1,875.00	\$ 14.68	\$ 30,534.40	\$ 28,659.40	\$ 15.29
	<b>42</b>	<b>41</b>	<b>32</b>	<b>78.05 %</b>	<b>28</b>	<b>87.50 %</b>	<b>\$ 6,555.66</b>	<b>\$ 268,782.11</b>	<b>\$ 8,399.44</b>	<b>\$ 20.37</b>	<b>\$ 42,360.50</b>	<b>\$ 33,961.06</b>	<b>\$ 4.04</b>



## **SOUTH FLORIDA WORKFORCE INVESTMENT BOARD**

**DATE:** 12/17/2015

**AGENDA ITEM NUMBER:** 8g

**AGENDA ITEM SUBJECT:** SEPTEMBER AND OCTOBER PERFORMANCE INCENTIVE FOR STAFF

**AGENDA ITEM TYPE:** **INFORMATIONAL**

**RECOMMENDATION:** N/A

**STRATEGIC GOAL:** **PREMIER NATIONAL PROVIDER OF EMPLOYMENT**

**STRATEGIC PROJECT:** **Alignment of Performance Measures with SFWIB Plan**

### **BACKGROUND:**

SFWIB workforce system's values under the new performance based contracts have thrived to be purpose-driven, business-driven and continuous improvement with the need to focus on the dual goals of quality service and outcomes.

SFWIB staff recognized and will provide a performance incentive of \$300 to the top two (2) Workforce Services Professionals as shown below for the months of September and October based on a composite score of the following Performance Measures and Quality Assurance data for each respective month of Program Year 2015-2016: Direct Job Placements (DJP), Referral to Placement Ratio, Average Wage of DJP's, and Economic Benefit Back to the Community in Wages, and the number of job orders generated.

#### September 2015 Top Two Workforce Professionals

1. Paonessae, Estelle (Homestead Career Center)

DJP = 105

Referral to Placement Ratio = 57.14%

Average Wage of DJP's = \$8.05

Projected Total Annual Economic Benefit Back to the Community in Wages = \$1,758,120

job Orders Generated = 13

2. Caraballo, Fabiola (Little Havana Career Center)

DJP = 31

Referral to Placement Ratio = 41.25%

Average Wage of DJP's = \$10.91

Projected Total Annual Economic Benefit Back to the Community in Wages = \$703,476

job Orders Generated = 0

October 2015 Top Two Workforce Professionals

1. Saucedo, Marisol (Homestead Career Center)

DJP = 97

Referral to Placement Ratio = 65.71%

Average Wage of DJP's = \$8.06

Projected Total Annual Economic Benefit Back to the Community in Wages = \$1,626,185

job Orders Generated = 8

2. Ortega, Yaima (West Dade Career Center)

DJP = 77

Referral to Placement Ratio = 16.92%

Average Wage of DJP's = \$13.05

Projected Total Annual Economic Benefit Back to the Community in Wages = \$2,090,088

job Orders Generated = 0

**FUNDING:** N/A

**PERFORMANCE:** N/A

*NO ATTACHMENT*