

ITB - Janitorial/Cleaning Services
Request For Clarification
April 7, 2016

Question		Answer
1	<p>Which means Mid-Day Service between hour 11:00 am – 1:00 pm? and for daily service after 5:00 pm have any time limit to do services?</p>	<p>The mid-day service means a light clean-up of the center will need to occur between 11am-1pm. The more in-depth comprehensive cleaning of the center will commence at 5pm.</p> <p>There is no deadline/time limit for the evening cleaning. It is the responsibility of the vendor to perform the services described in the ITB, section B.1, Service Schedule Specifications.</p>
2	<p>If we can visit the centers where they will perform the service?</p>	<p>Yes with the authorization of the center director.</p> <p>The vendor must request permission from the center director upon arrival to the center to ensure center staff is available to conduct a tour of the facility.</p>
3	<p>On the criteria for Review, which it is the expectation for item 4. (past experience as a vendor contracted with SFWIB to provide similar services)</p>	<p>The criteria for selection will be based on the vendor’s past experience working with SFWIB or organizations such as SFWIB (State funded agencies providing services to the community).</p>