



SFWIB PERFORMANCE COUNCIL MEETING MINUTES

DATE/TIME: April 16, 2026, 8:30AM

LOCATION: The Landing at MIA, 5 Star Conference Center (South Beach Room)
 7415 Corporate Center Drive, Suite H
 Miami, Florida 33126

- 1. CALL TO ORDER:** Chairwoman Canales called to order the regular meeting of the SFWIB Performance Council at 8:47 a.m. on April 16, 2026. The Chair noted that a quorum was not present. Although the Council could not take action or approve any items, we will proceed through the agenda to review and share information.

ROLL CALL: 6 members; 4 required; 3 present: No Quorum

SFWIB PERFORMANCE COUNCIL MEMBERS PRESENT	SFWIB PERFORMANCE COUNCIL MEMBERS ABSENT	SFWIB STAFF
Canales, Dequasia, Chair Rod, Denis (Dr.) Rolle, Andrei	Clayton, Lovey Garza, Eddie SFWIB PERFORMANCE COUNCIL MEMBERS EXCUSED Mantilla, Rene	Washington, Jarvis Perrin, Yian

Agenda items are displayed in the order they were discussed.

2. Public Comment

Public comments should be two minutes or less.

Chairwoman Canales opened the floor for comments from the public. No requests to speak were received in the room or online.

No further questions or concerns were presented. Item closed.

3A. Approval – SFWIB Performance Council Meeting Minutes – February 19, 2026

Due to the absence of a quorum, the Council was unable to take action on the minutes from the Performance Council meeting on February 19, 2026. Subsequently, the item has been deferred to the next meeting for consideration.

No further questions or concerns were presented. Item closed.

4. Information – WIOA Common Measures Update

Chairwoman Canales introduced the item; Mr. Washington presented the local Common Measures Local Indicators of Performance through March 31, 2026.

For Quarter 1, the SFWIB met or exceeded all performance measures except the Adult Entered Employment Rate and Wagner-Peyser. Approximately 20 individuals across three career centers required engagement to meet the Adult Entered Employment Rate, and Carol City, North Miami Beach, Northside, and Perrine had follow-ups to complete for Wagner-Peyser. For Quarter 2, the SFWIB met or exceeded all measures except Dislocated Worker Credential Attainment and Youth Credential Attainment, with four dislocated workers and approximately six youth across two providers lacking credentials reported in the system.

For Quarter 3, the SFWIB met or exceeded all measures except the Dislocated Worker Entered Employment Rate and Credential Attainment, the Wagner-Peyser Entered Employment Rate, and the Youth Education and Employment measure. For Quarter 4, the SFWIB met or exceeded all measures except the Dislocated Worker Entered Employment Rate and the Wagner-Peyser Entered Employment Rate. Mr. Washington pointed out that the metrics currently include individuals with temporary or humanitarian status. He further mentioned that Florida Commerce is in the process of removing these individuals from performance calculations; however, they have not disclosed the method used for this adjustment. He also confirmed that the state is matching personal identifying information on the back end.

Chairwoman Canales remarked that, in her previous experience with a similar process, her team utilized the work authorization codes assigned to individuals—specifically, the C, J, or I codes, along with their expiration dates—to ascertain who should be included or excluded from consideration.

No further questions or concerns were presented. Item closed.

5. Information – Workforce Services Balanced Scorecard and Job Placements Update

Chairwoman Canales introduced the item; Mr. Washington presented the Balanced Scorecard for the career centers through March 31, 2026, and noted a correction to the agenda item: although the item states that only one of seven career centers met the performance standard, there are two, Little Havana and West Dade.

Mr. Washington reported 5,259 job placements year-to-date, a 5.7 percent increase over the same period in the prior year and noted that Hialeah Downtown is the only center to meet its placement goal. He outlined ongoing strategies, which include quarterly performance reports, corrective action plans, and new policies and procedures expected to be implemented in June. Additionally, he noted the continuation of Performance Improvement Team (PIT) meetings, two of which will take place on the same day as the board meeting—for both WIOA and SNAP. Lastly, he emphasized the continued use of the Common Measures Tool to track successfully obtained employment.

Mr. Washington noted that the two centers facing challenges have experienced a considerable loss of staff over the last two to three months. He emphasized that staff is urging management to expedite the hiring process for these positions to enhance overall performance. However, the recruitment process has proven to be quite difficult.

No further questions or concerns were presented. Item closed.

6. Information – WIOA Second Quarter Performance Update

Chairwoman Canales introduced the item; Mr. Washington presented the Quarter 2 Federal Indicators of Performance. CareerSource South Florida (LWDB 23) met or exceeded all measures for the Adult, Dislocated Worker, Youth, and Wagner-Peyser programs, based on comparative analysis over the last five years. He highlighted that measurable skill gains for adults were significantly above the negotiated goals, dislocated workers achieved strong median earnings, and Wagner-Peyser median earnings were among the highest in recent years. Lastly, Mr. Washington noted that any missed sub-measures were due to one to three individuals who were not included before the reporting period closed.

No further questions or concerns were presented. Item closed.

7. Information – REACH Act First Quarter Performance Update

Chairwoman Canales introduced the item; Mr. Washington presented the results of the Quarter 1 REACH Act Letter Grade Performance Report. CareerSource South Florida achieved the top ranking in the state for the third consecutive year, earning a score of 97.34,

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which corresponds to an A+ rating. It is the only workforce board in Florida to achieve this distinction for the quarter. Mr. Washington explained that there has been a change in methodology; scoring now caps at 100, and the previous extra-credit measure for serving individuals on public assistance has been incorporated into the base score. This adjustment requires other boards to serve harder-to-reach populations that may have previously been underserved.

Mr. Washington shared some key metrics regarding program performance. The percentage of participants who experienced increased earnings was 48.88%, which is slightly below the 50% target. Additionally, there was a reduction in public assistance of approximately 54%, exceeding the 50% goal. Employment and training outcomes were at 100%, and both repeat business and business penetration surpassed their targets.

However, Mr. Washington expressed concern about the placement of participants in work-related training. He outlined plans to expand customized and incumbent-worker training to address this issue. He also mentioned that the results for Quarter 2 will be released soon.

No further questions or concerns were presented. Item closed.

8. Information – Youth Services Balanced Scorecard Update

Chairwoman Canales introduced the item; Mr. Washington presented the Youth Services Balanced Scorecard through March 31, 2026, covering in-school and out-of-school performance. The In-School Youth Program is exceeding its enrollment performance (160 against a standard of 158) and its measurable skill gains (92 percent), but is approximately 15 percentage points below standard on the Education and Employment Rate for the second quarter after exit (75 percent against 90 percent), and is at 33 percent on credential attainment, which staff expects to rise toward the end of the program year.

The Out-of-School Youth Program is at 390 total enrollments, below the standard of 535; measurable skill gains at 78 percent (below the 90 percent standard); Education and Employment Rate at 85 percent for the second quarter after exit and 89 percent for the fourth quarter after exit; and credential attainment at 31 percent (against a 90 percent standard).

Mr. Washington reported that youth programs staff met with providers earlier this week during their monthly meeting series to review performance and address issues from the recent audit. In response to the audit results, providers will be developing corrective action and performance improvement plans.

NOTE: Mr. Rolle joined the meeting and was noted for the record.

No further questions or concerns were presented. Item closed.

9. Information – Consumer Report Card Update

Chairwoman Canales introduced the item; Mr. Perrin presented the Consumer Report Card for Program Year 2025-2026 (July 1, 2025, through the current period).

An extended discussion followed regarding the gap between the 90 training completions and the 29 placements. Mr. Rolle raised a question about job placements for apprentices; Mr. Perrin explained that apprentices are tracked separately and do not factor into the Consumer Report Card, which focuses on shorter-term training.

Mr. Rolle shared two contract opportunities. The first involves a contractor looking for workers, but the pay rate is considered inadequate and may require a wage subsidy. The second opportunity is a water-meter replacement project in Miami-Dade County, which is expected to hire between 50 to 100 individuals over the next three to four years. Mr. Rolle offered to connect the contractor to CSSF; Mr. Washington agreed to coordinate the onboarding and eligibility screening processes.

Mr. Washington stated that there will be a meeting with training vendors, expected to take place around April 28 or 29. The purpose of this meeting is to reinforce the placement requirements outlined in vendor contracts. Vendors risk non-renewal if they do not meet the specified placement percentages.

He discussed several factors contributing to the gap between course completion and job placement. For instance, some completers, specifically around 15 to 19 participants from one program, did not pass their final certification tests. These individuals will receive additional coursework and test preparation, with some potentially being hired by the training provider.

Other factors include a geographic mismatch, as fiber-optic jobs are mainly located to the north of the region, necessitating clear communication about employment prospects upfront. Additionally, issues such as commuting and wage barriers, as well as attendance and conduct considerations, also play a significant role.

No further questions or concerns were presented. Item closed.

There being no further business, on a motion by Mr. Rolle, the meeting adjourned at 9:22am.