





### 3. Information – WIOA Indicators of Performance Update

Chairwoman Canales introduced the item; Mr. Perrin further presented the Common Measures Tool (CMT) Summary Report advising of what is needed moving forward to ensure that we met established performance measures.

Mr. Washington addressed the performance of the Q2 Dislocated Workers, noting that several of them have relocated to other regions and are no longer part of our network. He is working with the Career Centers to establish connections with the areas they have transferred to determine whether we can recover their performance by providing them with employment in their area or by training opportunities that lead to credentials.

Chairwoman Canales inquired about how we can identify those who have transferred out of the area and whether there is a unique identifier that can be used to map out the new location to which they have transferred. Mr. Washington explained that the system reflects the individuals' updated address and any services received in their new area. The goal is to collaborate with the career center in the new region to assist these individuals in securing employment and/or training opportunities that may lead to credentials.

The group discussed additional areas of improvement during a brief review of the Common Measures Tool. Chairwoman Canales briefly reviewed the follow-up guidelines that CSSF implemented to ensure that cases are properly documented in Employ Miami-Dade.

No further questions or concerns were presented. Item closed.

*[Mr. Mantilla returned to the conference room.]*

The group reverted to agenda item 2A, a review of the FEC Meeting Minutes from June 20, 2024, upon Mr. Mantilla's return to the meeting.

#### **2A: Approval - Performance Council Meeting Minutes – June 20, 2024**

Members of the Performance Council were given a few moments to review the minutes and report any corrections or concerns.

**Motion** by Mr. Clayton to approve the June 20, 2024 Performance Council Meeting minutes.

Dr. Rod seconded the motion; **item is passed without dissent.**



No further questions or concerns were presented. Item closed.

#### **4. Information – Adult Balanced Scorecard Report**

Chairwoman Canales introduced the item; Mr. Washington further presented.

The Balanced Scorecard measures the performance of the Workforce Development Area (WDA) 23 CareerSource Centers/American Job Center (AJC) Service Providers. The report for Program Year (PY) 2023-24, is from July 1, 2023 through June 30, 2024. Five of the nine American Job Centers have achieved required 65% performance measure standard; two of the nine AJCs (Downtown Hialeah and Little Havana) have exceeded the minimum YTD job placement standard.

*[Mr. Joe Chi joined the meeting via Zoom.]*

Mr. Washington emphasized that five locations met the 65% standard, but also noted that the region fell slightly short of the goal. To ensure we are moving in the right direction, we have increased the number of businesses we serve to boost job postings, which have seen a significant decline, and to expand the job creation pipeline. This is especially important in light of the influx of refugees seeking work authorization. Chairwoman Canales acknowledged that the region had not met performance expectations; however, she commended the staff for the strategies implemented and the enhancements made to position the region for continuous success.

No further questions or concerns were presented. Item closed.

#### **5. Information – Youth Balanced Scorecard Update**

Chairwoman Canales introduced the item; Mr. Washington reviewed the ISY/OSY program performances for PY 2024-2025, which is the period of July 1, 2024 through August 1, 2024.

Following the in-school youth review, Mr. Washington shared the performance of the out-of-school youth programs for the same period. He advised that the Youth Programs team is partnering with the Business Services team to offer on-the-job training. Expanding this collaborative effort will allow the individual to acquire valuable work experience while saving the employer money.

No further questions or concerns were presented. Item closed.



## 6. Information – Consumer Report Card Update

Chairwoman Canales introduced the item; Mr. Perrin further presented the Consumer Report Card, which provides real-time performance data for training providers. The report is for PY 2024-2025, dated July 1, 2024 through June 30, 2025.

There were no further questions or concerns regarding the item. Item closed.

Being as there were no further questions or concerns, the meeting adjourned at 8:59am.