

SFWIB PERFORMANCE COUNCIL MEETING MINUTES



No further questions or concerns were presented. Item closed.

[Vote Skipped – No Quorum]

3. Informational - Balanced Score Card Report

Mr. Perrin introduced and further presented the item.

The Balanced Scorecard measures the performance of the Workforce Development Area(WDA) 23 CareerSource Centers/American Job Center (AJC) Service Providers. The report for Program Year (PY) 2022-23, is from July 1, 2022 through March 1, 2023. To date, one of the nine American Job Centers have met the required 65% performance measure standard(Hialeah Downtown); none have met the minimum or maximum YTD performance measures standards.

Mr. Perrin reminded the Performance Council that Performance Improvement Plans were implemented earlier in the year; CSSF staff continues to work with them to ensure their progress. Five out of the centers have increased performance; progress has been slow but there has been improvement.

In addition, Mr. Perrin advised that the Balance Scorecard is updated daily; providers have access to monitor performance. He also shared that staff will be re-introducing PIC meetings, which are designed to bring providers together monthly to work with them on improving performance.

Mr. Garza asked whether the responses from PIC meetings were defensive or proactive. Yian explained that most are proactive after meetings; constructive criticism can be seen defensively, but this reaction is rare.

No further questions or concerns were presented. Item closed.

4. Informational - Consumer Report Card Update

Mr. Perrin introduced and further presented the CRC performance for program year 2022-2023, dated July 1, 2022 through March 31, 2023.

Mr. Mantilla inquired about the economic benefit per placement and sought for clarification on how it is calculated. Mr. Perrin explained that it is based on the total amount spent on training and job placement.

There were no further questions or concerns regarding the item. Item closed.



5. Informational – Youth Balanced Scorecard

Mr. Perrin further presented the youth program performance for PY 2022-2023, which is the period of July 1, 2022 through March 31, 2023.

Mr. Perrin advised that the Youth Department has implemented monthly meetings with individual providers to provide guidance to providers, similar to that of the Adult Programs Department.

Mr. Mantilla inquired as to why in-school youth outperform out-of-school youth. Mr. Perrin explained that in-school youth have more structure. The out-of-school youth have a bit more freedom to choose whether or not to participate.

Dr. Rod asked about Paid Work Experience (PWE) and inquired about if there has been any changes to the enrollment process. Mr. Perrin explained that participants must qualify (via eligibility requirements), provide the necessary documentation, and be dual-enrolled in WIOA. He noted that WIOA funding is only for a certain period of time while participants work. He also advised that if any participants have questions, they can feel free to contact the center and speak with a job counselor.

There were no further questions or concerns regarding the item. Item closed.

6. Informational – WIOA Performance Strategies

Mr. Perrin introduced and further presented the item advising of newly implemented and/or improved performance tools such as the WIOA Primary Indicators of Performance Tool (IPT) and updated AJC Balanced Scorecard measures.

There were no further questions or concerns regarding the item. Item closed.

Being as there were no further questions or concerns, the meeting adjourned at 9:18 am.