





## 2. Approval - Performance Council Meeting Minutes – December 15, 2022

Chairwoman Canales introduced the item; Performance Council members were provided an opportunity to review the minutes prior in advance of the vote. No questions or concerns were presented; no changes required.

**Motion** by Mr. Clayton: Move to approve agenda item 2A – meeting minutes from December 15, 2022.

Dr. Rod seconded the motion; **item is passed without dissent.**

No further questions or concerns were presented. Item closed.

## 3. Informational - Balanced Score Card Report

Chairwoman Canales introduced the item; Mr. Perrin introduced and further presented the item.

The Balanced Scorecard measures the performance of the Workforce Development Area (WDA) 23 CareerSource Centers/American Job Center (AJC) Service Providers. The report for Program Year (PY) 2022-23, is from July 1, 2022 through January 31, 2023. To date, one of the nine American Job Centers have met the required 65% performance measure standard; none have met the minimum or maximum YTD job placement standards.

Mr. Perrin reminded the Performance Council that Performance Improvement Plans were implemented earlier in the year; CSSF staff continues to work with them to ensure their progress.

Mr. Clayton inquired about the Hialeah Center's performance relative to other locations. Mr. Perrin suggested that the center prioritizes the requirements of the refugee population; as a result, their approach differs somewhat from that of other centers. In addition, he explained that Carol City is managed by the same provider, albeit they also had to replace their Center Director as well.

Chairwoman Canales examined the performance standards of the provider in question and found that, with the exception of Northside, the majority of their other locations have improved over the past two months. Numerous other AJCs share a similar design.



Mr. Clayton clarified that the Homestead Center should include Florida City, as it also serves that area. Mr. Perrin concurred and stated that the Miami Dade College – Homestead location also serves this region.

Chairwoman Canales noted that there had not been much change with job placements. Mr. Perrin concurred and provided an update on the number of attendees that participated in the Mayor's job fair in the Homestead/Florida City area.

No further questions or concerns were presented. Item closed.

#### **4. Informational - Consumer Report Card Update**

Chairwoman Canales introduced the item; Mr. Perrin introduced and further presented the CRC performance for program year 2022-2023, dated July 1, 2022 through January 31, 2023.

The Chair noted that the average wage and ROI has increased year over year.

Mr. Mantilla inquired as to the number of candidates who graduated from each program. On page 19 of the agenda, as stated by Chairwoman Canales, 36 out of 38 participants have completed their program, and 35 have received training-related job placement.

Mr. Mantilla requested clarification on what it means for a participant to successfully complete a program, as this term may be defined differently by postsecondary education standards. Mr. Perrin advised that completing a program would entail completing the entire course.

There were no further questions or concerns regarding the item. Item closed.

#### **5. Informational – Youth Balanced Scorecard**

Ms. Canales introduced the item; Mr. Perrin further presented the youth program performance for PY 2022-2023, which is the period of July 1, 2022 through December 31, 2023.

The In-School Youth (ISY) Program surpassed the minimum enrollment requirement. The enrollment performance of the Out-of-School Youth (OSY) Program has been affected by barriers to education and employment and environmental factors, such as like a lack of training instructors/employment availability with easy entry-level access to higher wages.



Chairwoman Canales inquired as to why the region has failed to meet the exit standards for the second and fourth quarters. Mr. Perrin advised participants that they must maintain employment through the second and fourth quarters following exit; however, the individual will frequently find another employment opportunity and abandon the position they held at exit. In SY, the unemployment rate will be a touch lower because students will return to school and may not find work again until the following summer.

Mr. Mantilla wanted to know if the performance figures are typically consistent and who determines the standards. Mr. Perrin advised that standards are dictated by federal guidelines, but may be slightly higher in an effort to encourage greater performance and participation.

There were no further questions or concerns regarding the item. Item closed.

Being as there were no further questions or concerns, the meeting adjourned at 9:14am.