



Motion by Mr. Clayton: Move to approve agenda items 2A, 2B – meeting minutes from August 18, 2022 and October 20, 2022.

Mr. Chi seconded the motion; **item is passed without dissent.**

No further questions or concerns were presented. Item closed.

3. Informational - Balanced Score Card Report

Mr. Gilbert introduced and further presented the item.

The Balanced Scorecard measures the performance of the Workforce Development Area (WDA) 23 CareerSource Centers/American Job Center (AJC) Service Providers. The report for Program Year (PY) 2021-22, is from July 1, 2021 through November 30, 2022. To date, one of the nine American Job Centers have meet the required 65% performance measure standard.

Mr. Gilbert reminded the Performance Council that Performance Improvement Plans were implemented earlier in the year and are beginning to have an effect on performance.

Mr. Chi queried performance through the Balanced Score Cards. Mr. Gilbert reported that traffic flow within the Career Centers has increased, and recruitments in Miami-Dade County have a positive impact on our performance statistics. Due to the job fairs, CSSF has been able to successfully connect with three to four thousand individuals who would not have otherwise visited a CareerSource Center. At the most recent MDC job fair, which was held in Homestead, Florida, there were approximately 200 attendees and 37 job offers were extended. The next job fair hosted by the MDC will be held at Miami Dade College North.

Mr. Gilbert added that today, CSSF recruitment is taking place **not** through traditional means such as unemployment compensation and TANF, but rather through nontraditional means such as business services and outreach – more boots on the ground and more conversations with captive audiences. CSSF staff is currently working to gain access to real-time data that will allow us to reach individuals and businesses as efficiently as possible.

No further questions or concerns were presented. Item closed.

4. Informational - Consumer Report Card Update

Mr. Gilbert further presented CRC performance indicators for the period of July 1, 2021 through November 30, 2022.



Ms. Canales inquired about the industry where most placements occurred. Mr. Gilbert advised that based on the training vendors, most placements were in IT.

There were no further questions or concerns regarding the item. Item closed.

5. Informational – Youth Balanced Scorecard

Ms. Canales introduced the item; Mr. Gilbert further presented the youth program performance for PY 2022-2023, which is the period of July 1, 2021 through December 6, 2022.

Mr. Gilbert disclosed that the SFWIB/CSSF staff has modified Youth Balanced Scorecards to incorporate enrollments and work experience. In addition, Federal performance measures are available the second and fourth quarters after exit; therefore, we have added a tracker for the first and third quarters to ensure we are on track prior to the availability of state performance measures. Finally, we are finalizing an Indicators of Performance Follow-up Tool that will review wage data daily and/or weekly and will automatically update to indicate when/if youth have been employed, allowing Career Advisors to concentrate on those who still need employment assistance. The Equifax Pilot project, which was recently approved by the Board, will be a pivotal part of this process.

There were no further questions or concerns regarding the item. Item closed.

Being as there were no further questions or concerns, the meeting adjourned at 9:18am.