



SFWIB PERFORMANCE COUNCIL MEETING MINUTES

DATE/TIME: December 16, 2021, 8:30AM

LOCATION: The Landing at MIA 5 Star Conference Center
 South Beach Room
 7415 Corporate Center Drive, Suite H
 Miami, FL 33126

Zoom: <https://us02web.zoom.us/meeting/register/tZYpdO-qgzIuGdMVFWX4J4IK8uyIhEgwHqzc>

1. CALL TO ORDER: 8:47AM

ROLL CALL: 10 members; 5 required; 4 present: No Quorum

SFWIB PERFORMANCE COUNCIL MEMBERS PRESENT	SFWIB PERFORMANCE COUNCIL MEMBERS ABSENT	SFWIB STAFF
Canales, Dequasia Chi, Joe Clayton, Lovey Rod, Denis	Diggs, Bill Garza, Maria Huston, Albert “Al” Manrique, Carlos SFWIB PERFORMANCE COUNCIL MEMBERS EXCUSED Hill, Riggins, Brenda Regueiro, Maria (Zoom)	Beasley, Rick Gilbert, David Perrin, Yian ADMINISTRATION/IT
OTHER ATTENDEES		
Nelson, Saliha – Urgent, Inc.		

Agenda items are displayed in the order they were discussed.

2. Approval of Performance Council Meeting Minutes – October 21, 2021

Deferred; Lack of quorum.

3. Balanced Score Card Report

Ms. Canales introduced the item; Mr. Gilbert further presented.



Mr. Joe Chi inquired about the reasons behind the performance disparities between the several different Youth Co-Op locations.

Mr. Gilbert advised that staff are requesting Corrective Action Plans from Youth Co-Op to review the current structures they have in place. We will be evaluating processes implemented at Perrine that may be possibly be duplicated at other locations. Some of the issues have been high staff turnover, training and development of newly hired staff, and the COVID-19 pandemic.

There was further discussion around performance disparities throughout the Career Centers.

4. Consumer Report Card Update

Mr. Gilbert introduced the item and further presented CRC performance indicators for the period of July 1, 2021 through December 1, 2021.

Ms. Canales inquired if the occupations listed were the same as what was previously presented to the Council. She noted the wage increases in the reporting.

Mr. Gilbert affirmed that they are the same occupations and advised that many of the programs are through IT related training vendors. He also advised that the reported wage increases have yielded a higher return on investment.

There were no further questions or concerns regarding the item.

5. Youth Services Balanced Scorecard Update

Ms. Canales introduced the item; Mr. Gilbert further presented.

Service providers have been advised to provide Corrective Action Plans, which are due toward the end of the month. Once the plans are received, they will be presented to the Board for further review.

Mr. Chi inquired about the use of technology in recruiting efforts. He suggests that staff and service providers use technology more to reach the targeted age dynamic, which should drive up participation numbers. In addition, staff should tailor the delivery of services in such a manner that it incentivizes individuals to access the platform and participate.



Mr. Gilbert clarified that providers have the ability to utilize several platforms based on the demographics they service; staff is looking to increase usage. CareerSource South Florida currently uses social media to reach targeted groups and increase participation.

Staff is looking at ways to assist service providers in providing financial literacy to participants (understanding our current climate) and increasing the minimum wage in our youth and adult programs.

Mr. Chi suggested that we review some of the online colleges and the methods they are currently using to meet the changing requirements of their student base. He shared a few of the institutions with Mr. Gilbert for further consideration.

There were no further questions or concerns regarding the item.

6. Approval - Program Year 2021-2022 CareerSource Center Schedule of Operations

Mr. Gilbert noted that quorum has not been achieved; however, we will need consensus from members present to push the following two recommendations for approval by the board.

Ms. Canales introduced and presented the item and the associated memorandum. Mr. Gilbert clarified that based on our agreement with DEO; the Board has to approve all closures. He also advised that the proposed holiday listings/closures would be for Career Centers not operated by colleges and/or universities.

By consensus of the members present, the item has been moved to the full board for approval.

7. Approval – Program Year 2021-2022 CareerSource Center Schedule of Operations for Affiliated Colleges

Ms. Canales introduced and presented the item and the associated memoranda.

By consensus of the members present, the item has been moved to the full board for approval.

Being as there were no further questions or concerns, the meeting adjourned at 9:18am.