



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2B

DATE: October 15, 2015, 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

August 20, 2015 at 8:00am
 Doubletree Miami Airport Hotel -
 Mart/Airport Hotel and Exhibition Center
 11380 NW 27th Avenue
 Miami, FL

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES	
<ol style="list-style-type: none"> 1. Garza, Maria, Chairwoman 2. Gaber, Cynthia, Vice - Chairwoman 3. Fils-Aime, Daniel 4. Rod, Denis 	<p>Barroso, Lupe – <i>Cuban National Council, Inc.</i></p> <p>Castillo, Alicia – <i>Adults Mankind Organization (AMO)</i></p> <p>Farinas, Irene – <i>Adult Mankind Organization, Inc.</i></p> <p>Gavira, Beatriz – <i>SER Jobs for Progress, Inc.</i></p> <p>Jiminez, Raisa – <i>Cuban National Council, Inc.</i></p> <p>Joseph, Vanessa – <i>Human Community Services</i></p> <p>Kos, Claudia – <i>Youth Co-Op, Inc.</i></p>	<p>Mitchell, Carlena – <i>Miami- Dade County Public Schools</i></p> <p>Rodriguez, Maria – <i>Youth Co-Op, Inc.</i></p> <p>Somellian, Ana – <i>Adults Mankind Organization</i></p> <p>Stanley – <i>Human Community Services</i></p> <p>Velez, Paulina - <i>Youth Co-Op, Inc.</i></p>
<p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <ol style="list-style-type: none"> 5. Arboleda, Carlos 6. Chi, Joe 7. Clayton, Lovey 8. Diggs, Bill 9. DuBois, Victoria 10. Huston, Albert 11. Jordan, Comm. Barbara 12. Manrique, Carlos 13. Regueiro, Maria 		
<p>SFW STAFF Beasley, Rick Hernandez, Juan Gonzalez, Frances</p>		

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Chairwoman Maria Garza called the meeting to order at 8:29am and asked all those present introduced themselves. She noted into record that a quorum had not been achieved.

3. Information- Refugee Employment and Training (RET) Program Performance Overview

Chairwoman Garza introduced the item. Mr. Hernandez presented and read into record the following RET program contractors' performance stats for the period of October 1, 2014 to June 30, 2015:

A total of 5,691 refugee job seekers were assisted into employment compared to a 5,222 from the same prior Program Year (PY).

- 16,725 refugee job seekers have been enrolled in the RET program;
- 3,258 refugees placed in employment are still working after 90 days of hire;
- 2,370 refugees placed in employment are still working after 180 days of hire; and
- 2,439 refugees placed in employment are also receiving health benefits through their employer.

No further questions or discussions.

4. Information– Refugee Employment and Training Program Balanced Scorecard Update

Chairwoman Garza introduced the item. Mr. Hernandez further presented the item and read into record the refugee employment and training program balanced scorecard summary report, which showed that five (5) of the nine (8) contractors met or exceeded the 65 percent of the PY 2014-15 performance measures. He additionally reviewed with the Council the RET Services Contractors' Performance Summary and noted into record the following five contractors that met or exceeded performance:

- Adults Mankind Organization, Inc.;
- Arbor E&T, LLC;
- Cuban National Council, Inc.;
- Miami Beach Latin Chamber of Commerce, Inc.; and
- Youth Co-Op, Inc.

Mr. Fils-Aime inquired about UNIDAD of Miami Beach, Inc. performance. Mr. Hernandez explained the entity is currently on notice due to lack of meeting the minimum performance and staff will provide an updated Plan of Corrective Action (POCA) report to the Council at a later date.

5. Information– Workforce Services Balanced Scorecard and Job Placements Update

Mr. Hernandez presented, read the item into record and noted that only one (1) of the 14 workforce service locations met the required 65 percent performance standard.

Ms. Garza commented that the contractors are performing really well considering the fact this report only reflects one month reporting period. Mr. Hernandez concurred adding this shows improvement from prior years for the same reporting period.

No further questions or discussions.

6. Information – Workforce Services Regional Performance Overview

Chairwoman Garza introduced the item. Mr. Hernandez further presented and read into record the following data:

For Program Year (PY) 2014-2015 (July 1, 2014 – June 30, 2015), the Workforce Services Contractors assisted the placement of 50,739 job seekers into employment compared to 43,095 for the same period last Program Year.

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is at 59.5% which resulted in 4th place ranking fourth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER is at 62.2%, resulting in 4th place ranking in this category out of the 24 Regional Workforce Boards in the State.
- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the Performance statistics for the Workforce Services Contractors revealed region' is at 42.5% which resulted in 13th place ranking out of the 24 Regional Workforce Board in the State.
- CAP/WT - EER is at 37.6% ranking 4th place out of the 24 Regional Workforce Board in the State.

He additionally reviewed with the Council DEO Monthly Management Report for the period of July 1, 2014 through June 30, 2015 (Year-to-Date).

Chairwoman Garza commended this region for its current performance rankings. She went on to inquire about retention and average wages. Mr. Hernandez responded that prior program year reporting showed an average wage of close to \$10.00 an hour. Mr. Fils-Aime also commended staff.

Dr. Rod inquired about region 4. He also commended this region's overall performance ranking and shared his concerns regarding career centers that are positively impacting this region's performances but are not being recognized in the monthly management reports. Mr. Hernandez further explained again this is a one month reporting period.

Chairwoman Garza asked whether staff could provide quarterly reports to capture more results. Mr. Hernandez explained this could be possible. However, he noted staff reviews performances on a daily basis.

Chairwoman Garza requested staff to continue report monthly reports.

7. Information – Youth Partners & Regional Performance Update

Mr. Hernandez introduced the item and read into record the following stats:

- ✓ 426 of 440 in-school and out-of-school younger youth participants excited the program with positive outcomes.
- ✓ 2,369 of 2,668 in-school and out-of-school youth attained an increase in their skill attainment performance measure.
- ✓ 310 of 323 in-school youth exited the program with a positive outcome
- ✓ 264 of 265 out-of-school youth exited the program with a positive outcome

Mr. Hernandez responded to the Council regarding a prior concern.

Mr. Hernandez later responded to a prior discussion related to “Zero Data” Mr. Fils-Aime inquired about continued services to clients and Mr. Hernandez further explained.

8. Information- Consumer Report Card Update

Mr. Hernandez presented and read the item into record.

No further questions or discussions.

9. Information- Individual Training Account (ITA) Performance Report Program Year 2013-2014

Mr. Hernandez presented and read the item into record. He reviewed with the Council the Training Programs Recommended for Removal report. Executive Director Rick Beasley also briefly discussed the purpose of the report.

No further questions or discussions.

10. Recommendation as to Approval of May and June Performance Incentive of \$300 to Each of the Top Two (2) Workforce Services Professionals in the Region

Mr. Hernandez presented the item and announced the following top two Workforce Professionals:

May 2015 Top Performers

1. **John Ramos** from North Miami Beach Career Center
2. **Nathalie Colimon** from Perrine Career Center

June 2015 2015 Top Performers

1. **Fabiola Caraballo** from Little Havana Career Center
2. **Eugenio Reyes** from Hialeah Downtown Career Center

Dr. Rod congratulated all of the top performers, especially Fabiola Caraballo who he has witnessed the great services she provides at the Little Havana Career center. Chairwoman Garza also congratulated all and thanked them for going above and beyond the call of duty. She thanked staff for implementing such incentive.

Deferred Item (s):

2. Approval of June 17, 2015 Performance Council Meeting Minutes

Meeting adjourned at 8:43am.