

PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2C

DATE: December 17, 2015, 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

October 15, 2015 at 8:00am Doubletree Miami Airport Hotel - Convention Center 11380 NW 27th Avenue Miami, FL

COMMITTEE MEMBERS IN	OTHER ATTENDEES	
ATTENDANCE		
 Gaber, Cynthia, Vice - Chairwoman Clayton, Lovey Fils-Aime, Daniel Huston, Albert Manrique, Carlos Rod, Denis 	Barroso, Lupe – <i>Cuban National</i> <i>Council, Inc.</i> Castillo, Alicia – <i>Adults</i> <i>Mankind Organization (AMO)</i> Farinas, Irene – <i>Adult Mankind</i>	Mitchell, Carlena – <i>Miami- Dade</i> <i>County Public Schools</i> Rodriguez, Maria – <i>Youth Co-Op,</i> <i>Inc.</i>
Committee Members Not in	Organization, Inc. Gavira, Beatriz – SER Jobs for Progress, Inc.	Somellian, Ana – Adults Mankind Organization Stanley – Human Community
ATTENDANCE	Jiminez, Raisa – Cuban National	Services
 7. Arboleda, Carlos 8. Chi, Joe 9. Diggs, Bill 10. Garza, Maria, Chairwoman 11. Jordan, Comm. Barbara 12. Regueiro, Maria 	Council, Inc. Kos, Claudia – Youth Co-Op, Inc.	Velez, Paulina - Youth Co-Op, Inc.
SFW STAFF Hernandez, Juan		

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

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Vice Chairwoman Cynthia Gaber called the meeting to order at 8:19am and asked all those present introduced themselves. She advised all that anyone requesting to speak must first complete a request to speak form and noted into record that a quorum had not been achieved.

3. Information- Refugee Employment and Training (RET) Program Performance Overview Vice-Chairwoman Gaber introduced the item. Mr. Hernandez presented and read into record the following RET program contractors' performance stats for the period of October 1, 2014 to August 31, 2015:

A total of 9,774 refugee job seekers were assisted into employment compared to a 6,439 for the same prior Program Year (PY).

- 21,390 refugee job seekers have been enrolled in the RET program;
- 4,043 refugees placed in employment are still working after 90 days of hire;
- 2,994 refugees placed in employment are still working after 180 days of hire; and
- 3,112 refugees placed in employment are also receiving health benefits through their employer.

No further questions or discussions.

4. Information– Refugee Employment and Training Program Balanced Scorecard Update Chairwoman Gaber introduced the item. Mr. Hernandez further presented the item and read into record the refugee employment and training program balanced scorecard summary report, which showed that seven (7) of the eight (8) contractors met or exceeded the 65 percent of the PY 2014-15 performance measures.

No further questions or discussions.

5. Information– Workforce Services Balanced Scorecard and Job Placements Update

Mr. Hernandez presented, read the item into record and noted that only five (5) of the 14 workforce service locations met the required 65 percent performance standard.

Additionally,

- Eleven (11) of the fourteen (14) Workforce Services Contractors have met or exceeded their minimum YTD Job Placements standards.
- Eight (8) of the fourteen (14) Workforce Services Contractors have met or exceeded their maximum YTD Job Placements standards.

Mr. Manrique inquired about the amount of centers that did not meet performances for the above period. Mr. Hernandez explained the current report shows an increase compared to prior reporting period.

Mr. Manrique inquired about the number of performance measures per centers. Mr. Hernandez explained that all except one are required to meet the same amount of measures.

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6. Information – Workforce Services Regional Performance Overview

Chairwoman Garza introduced the item. Mr. Hernandez further presented and read into record the following data:

For Program Year (PY) 2014-2015 (July 1, 2014 – August 31, 2015), the Workforce Services Contractors achieved the following:

- 8,236 job seekers were placed into jobs that exited the system compared to 7,252 for the same period last PY, a 13.6 percent increase compared to the same period last PY.
- <u>Wagner-Peyser (WP) Program</u>: WP Entered Employment Rate (EER) is at 71.6% which resulted in 4th place ranking fourth place out of the 24 Regional Workforce Boards in the State.
- <u>Veterans Program</u>: EER is at 68%, resulting in 3rd place ranking in this category out of the 24 Regional Workforce Boards in the State.
- <u>Career Advancement Program (CAP) / Welfare Transition (WT) Program:</u> the Performance statistics for the Workforce Services Contractors revealed region' is at 41.8% which resulted in 10th place ranking out of the 24 Regional Workforce Board in the State.
- CAP/WT EER is at 36.6% ranking 9th place out of the 24 Regional Workforce Board in the State.

He additionally reviewed with the Council DEO's Monthly Management Report for the period of July 1, 2014 through June 30, 2015 (Year-to-Date).

Mr. Fils-Aime inquired about performance measures and ranking processes due to the fact some regions are larger than others. Mr. Hernandez further explained that regions are not being ranked by the sizes.

7. Information – Youth Partners & Regional Performance Update

Vice –Chairwoman Cynthia Gaber introduced the item. Mr. Hernandez further discussed and read into record the following <u>draft</u> information:

- ✓ 159 of 191 in-school and out-of-school younger youth participants exited the program with positive outcomes.
- ✓ 361 of 391 in-school and out-of-school youth attained an increase in their skill attainment performance measure.
- \checkmark 84 of 863 in-school youth exited the program with a positive outcome
- \checkmark 75 of 105 out-of-school youth exited the program with a positive outcome

Mr. Huston asked whether the above data includes those that attended the Aviation Program. Mr. Hernandez responded staff will further research and provided details at a later date.

No further questions or discussions.

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Vice Chairwoman Cynthia Gaber introduced the item. Mr. Hernandez further discussed and read the item into record.

No further questions or discussions.

9. Information- July and August Performance Incentives of \$300 to Each of the Top Two (2) Workforce Services Professionals in the Region

Mr. Hernandez presented the item and announced the following top two Workforce Professionals:

July 2015 Top Performers

- 1. Rosario Del Puerto from North Miami Beach Career Center
- 2. Fabiola Caraballo from Little Havana Career Center

August 2015 2015 Top Performers

- 1. Fabiola Caraballo from Little Havana Career Center
- 2. Rosario Del Puerto from North Miami Beach Career Center

Dr. Rod once again commended Fabiola Caraballo for the great services she provides. He additionally commended the agency. He briefly shared that this is what drew him to be a member of the Board. Both he and Mr. Fils-Aime suggested recognizing top performing centers as well. Mr. Clayton recommended board members receive a list of all the centers and center director's names. Mr. Hernandez responded that the list is available on CareerSource South Florida's website. Mr. Clayton requested the list be provided to the members by staff.

Dr. Rod recommended board members be invited to award presentations held at the individual centers.

Mr. Huston requested coffee be provided to members of the Board at every meeting.

Request to Speak (Public Hearing):

Youth Co-Op, Inc. Executive Director Maria Rodriguez requested to speak regarding her concerns of the current balance Scorecard report. Mr. Hernandez explained the scorecard is currently in draft due to some discrepancies. However, Ms. Rodriguez stated that draft report should not have been published.

Mr. Huston shared his concern regarding inaccuracies of the scorecard and recommended staff meet with the centers to correct the discrepancies. Mr. Clayton shared his comment as well. Mr. Hernandez explained

Deferred Item (s):

2. Approval of August 20, 2015 Performance Council Meeting Minutes

There being no further business to come before the Council, the meeting adjourned at 8:43am.