



PERFORMANCE COUNCIL

AGENDA ITEM NUMBER: 2E

DATE: June 16, 2016 at 8:00AM

AGENDA ITEM SUBJECT: MEETING MINUTES

April 21, 2016 at 8:00am
 Doubletree Miami Airport Hotel -
 Mart/Airport Hotel – Convention Center
 711 NW 72nd Avenue
 Miami, FL 33128

COMMITTEE MEMBERS IN ATTENDANCE	OTHER ATTENDEES	
<ol style="list-style-type: none"> 1. Gaber, Cynthia, Vice - Chairwoman 2. Clayton, Lovey 3. Fils-Aime, Daniel 4. Huston, Albert 5. Rod, Denis 	Castillo, Alicia – <i>Adults Mankind Organization (AMO)</i>	Kos, Claudia – <i>Youth Co-Op, Inc.</i>
COMMITTEE MEMBERS NOT IN ATTENDANCE		Farinas, Irene – <i>Adult Mankind Organization, Inc.</i>
<ol style="list-style-type: none"> 6. Chi, Joe 7. Diggs, Bill 8. Jordan, Comm. Barbara 9. Manrique, Carlos 10. Regueiro, Maria 	Flores, Oscar – <i>Adults Mankind Organization, Inc.</i>	
SFW STAFF Perrin, Yian Smith, Robert	Gavira, Beatriz – <i>SER Jobs for Progress, Inc.</i>	

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

Vice-Chairwoman Cynthia Gaber called the meeting to order at 8:30am and asked all those present introduce themselves.

3. Information- Refugee Employment and Training (RET) Program Performance Overview

Vice-Chairwoman Gaber introduced the item. SFWIB Adult Programs Supervisor Robert Smith further presented the following RET program contractors' performance stats for the period of October 1, 2015 to April 3, 2016:

A total of 4,427 refugee job seekers were assisted into employment compared to a 3,749 from the same prior Program Year (PY).

- 29,186 refugee job seekers enrolled in the RET program;
- 2,267 refugees are still working after 90 days of hire;
- 1,715 refugees are still working after 180 days of hire; and
- 1,774 refugees are receiving health benefits through their employer.

No further questions or discussions.

4. Information– Refugee Employment and Training Program Balanced Scorecard Update

Chairwoman Gaber introduced the item. Mr. Robert Smith further presented the item and read into record the refugee employment and training program balanced scorecard summary report by noting that three (3) of the seven (7) contractors did not meet the required 65% performance measures.

Mr. Clayton requested staff explain why contractors failed to meet the 65% performance requirements. Mr. Smith explained that the three contractors were one performance measure shy of meeting performance.

No further questions or discussions.

5. Information– Workforce Services Balanced Scorecard and Job Placements Update

Mr. Smith presented and read the item into record that the PY 20165-16 Balanced Scorecard Performance Summary for the same period indicated that 11 of the 14 Workforce Services locations were meeting the required 65% performance measures. Additionally, for the period of July 1, 2016 through April 3, 2016 shows the Region had a total of 46,408 job placements; which is 107 percent of the minimum standard and 91 percent of the maximum standard.

- Six (6) of the 14 Workforce Services contracts have met or exceeded their minimum YTD Job Placements standards
- Six (6) of the 14 Workforce Services contracts have met or exceeded their maximum YTD Job Placements standard.

Mr. Huston asked whether staff is currently working with contractors to help them increase their performance. Mr. Perrin responded, "Yes." He subsequently explained that staff is currently looking at their processes, reporting and data to identify areas needing improvement in order to generate better outcomes.

Mr. Fils-Aime asked whether there was a representative seated in the audience from the Opa-locka center. No one appeared before the Council.

No further questions or concerns.

6. Information – Workforce Services Regional Performance Overview

Mr. Smith presented the item and read the following into record:

For Program Year (PY) 2014-2015 (July 2015 – February 2016), the Workforce Services placed 35,497 job seekers into employment compared to 33,190 for the same period last Program Year.

- Wagner-Peyser (WP) Program: - WP Entered Employment Rate (EER) is at 68.4% which resulted in 4th place ranking fourth place out of the 24 Regional Workforce Boards in the State.
- Veterans Program: - EER is at 72%, resulting in 4th place ranking in this category out of the 24 Regional Workforce Boards in the State.
- Career Advancement Program (CAP) / Welfare Transition (WT) Program: the Performance statistics for the Workforce Services Contractors revealed region' is at 42.5% which resulted in 10th place ranking out of the 24 Regional Workforce Board in the State.
- CAP/WT - EER is at 35.7% ranking 9th place out of the 24 Regional Workforce Board in the State.

Mr. Smith additionally noted that the Monthly Job Placement report, developed by the Florida DEO and CareerSource Florida, shows the Region placed 60,256 job seekers into jobs for PY 2015-16 from July through March as compared to 57,813 for the same period in PY 2014-15. This is a 4.2 percent increase. He further noted that areas 23 make up 20% of the State's total number of placements.

No further questions or discussions.

7. Information – Youth Partners & Regional Performance

Mr. Smith introduced the item and read into record the following stats for the period of Jul 1, 2015 through March 31, 2016 as represented in the State's Monthly Management Report:

- ✓ 270 of 274 in-school and out-of-school younger youth participants exited the program with positive outcomes.
- ✓ 1278 of 1454 in-school and out-of-school youth attained an increase in their skill attainment performance measure.
- ✓ 172 of 176 in-school youth exited the program with a positive outcome
- ✓ 207 of 210 out-of-school youth exited the program with a positive outcome

No further questions or discussions.

8. Information – Consumer Report Card Update

Mr. Smith introduced and presented the Consumer Report Card report which covered the following:

- SFWIB generated \$3,342,201.84 of wages into the South Florida regional economy.
- For every dollar spent on training, SFWIB obtained a Return on Investment (ROI) of \$3.72.
- 94% of training services participants completed classroom training
- Of those completed training, 89% have obtained employment.
- Net economic benefit per placement is \$29,317.56

Deferred Item (s):

- 2. Performance Council Meeting Minutes**
- 2.a Approval of June 17, 2015, August 20, 2015, October 15, 2015 and February 18, 2016**

There being no further business to come before the Board, the meeting adjourned at 8:52am.