

PROCEDURE TRANSMITTAL					
SUBJECT:	WIOA INDIVIDUAL EMPLOYMENT PLAN (IEP) Requirement	Procedure/Guidance No.:			
APPLIES TO:	One-Stop Operators and Career Centers	Effective Date:			
		Revised Date: none			
		Expiration Date: Indefinite			
REFERENCE:	WIOA Sec. 134(c)(2)(A)(xii)(II)				
	WIOA Law §129(c)(1)(B) & 134(b)(2)(A)(xii)(II)				
	20 CFR §678.430 & §681.420				

I. PURPOSE

The purpose of this procedural transmittal is to provide guidance on developing an Individual Employment Plan (IEP) for Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Workers that will be used as a guide in assisting the participants in reaching employment goals.

II. BACKGROUND

The IEP is an individualized career service, under WIOA that is developed jointly by the participant and career advisor when determined appropriate. The plan is an ongoing strategy to identify employment goals, achievement of objectives, and an appropriate combination of services for the participant to achieve the employment goals. This includes providing information on eligible providers of training services and career pathways to attain career objectives.

III. PROCEDURES

A. <u>Completion of the Objective Assessment Summary (OAS)</u>

When the Wagner Peyser (WP) registration has been completed the OAS must be completed for all participants to be used as a guide when assisting the participants in creating employment goals. When the WP participant has been deemed eligible to receive WIOA services, the Career Advisor will review the participant's OAS for their strengths, weaknesses, barriers to employment, aptitude ability, education and employment history.

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The completion of the OAS should serve as the baseline from which short- and long-term specific employment goals are established. A printout of the Employ Miami-Dade (EMD)/Employ Miami (EM) OAS signed by the participant and staff must be kept in their permanent case file, Section II.

B. Conducting Assessments

Assessment is a systematic approach to gathering information about the job seeker's strengths and assets, needs and challenges, interests and goals. This information, in turn, guides the development of the job seeker's IEP and all other case management activities. As such, assessment is considered the foundation of effective case management. Career Advisors must understand and use the various assessments available, be able to interpret the results of multiple assessments, and translate the information obtained through the assessment process into a plan of action.

A wide range of assessment tools are available to Career Advisors, from informal interviews to standardized, nationally recognized tests:

- Initial assessments (i.e., intake questionnaires)
- Interviews (i.e., unstructured and structured)
- Mental and physical ability tests (i.e., Learning Needs Screening Tool)
- Aptitude/abilities assessments (i.e., O*NET Ability Profiler)
- Interest measures (i.e., O*NET Interest Profiler, My Next Move)
- Personality inventories (i.e., Myers-Briggs Type Indicator)
- Occupation-specific assessments (i.e., Provelt!)

The following guidelines outline the foundation for conducting productive, high-quality assessments:

- Use a comprehensive and exploratory approach that involves both informal and formal assessments.
- Make assessment an ongoing process, allowing multiple opportunities to reassess progress and barriers.
- Use assessment tools that are known to produce valid and reliable results.
- Conduct a variety of tests to understand what is being assessed and for what purpose.
- Administer assessment instruments properly and under conditions that do not adversely affect performance.

Formal assessments should be given in a quiet environment. Administering assessments in places with high traffic or other distractions can affect the job seeker's score and thus alter the reliability of the assessment. The Career Advisor should clearly explain the purpose of each assessment and how to complete it.

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C. <u>Developing the Individual Employment Plan (IEP)</u>

After the career advisor analyzes the results of multiple assessments and determines the participant's strengths, interests, abilities, and potential areas for further development, the Career Advisor and the job seeker will collaborate to develop an Individual Employment Plan (IEP).

The initial IEP shall be completed within 30 days of the initial individualized service. The IEP shall be updated to reflect when changes in activities take place, which alter the original plan of services.

Before creating, the IEP in EMD/EM the Career Advisor must ensure the following has been completed:

- The OAS has been completed.
- The WP participant must have been deemed eligible to receive WIOA services.
- The WIOA Participation has been completed.
- Participant should have completed career exploration and identified clear and specific employment goals.
- The participant's current skills should have been assessed through Basic Skills testing, review of credentials and an analysis of work history.
- Activity 205 for the IEP must be opened at the initiation of the Plan. The service start date should match the IEP creation date.

The IEP is an agreement between the participant and Career Advisor about how the job seeker will progress on the way to meeting his or her goals. IEPs are most effective when tailored to the specific needs of the job seeker, referenced often, and updated regularly to chart and reflect any changes. The Career Advisor will work with participants to develop the IEP that set specific, measurable, obtainable goals and provide reasonable timeframes. The Career advisor should use the content from the IEP as a roadmap to help the job seeker achieve employment. When planning a course of action for an IEP, the career advisor should consider the following:

- The job seeker's vision. Based on the job seeker's current situation, his or her vision is where he or she would like to be after the education, training, or other services are received.
- Next steps. These are the actions the job seeker needs to take at any point in the program or service strategy. This part of the IEP is dynamic and requires updating as the steps are being completed.
- Milestones. Milestones denote when a step in the IEP is complete or an objective has been achieved. They should be specific, measurable, and attainable within a designated timeframe.

The career advisor should use information gathered during the assessment to understand the job seeker's current situation and how this affects his or her short and long-term plans.

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Short-term plans including goals, objectives, services, and milestones that are set for the period when services are rendered should be included in the IEP.

Labor market information (LMI) is another key resource for developing an IEP. LMI includes important information on the local job market, such as short-term job openings and wages, high-growth or in-demand occupations and industries, employment trends, and projections of future supply and demand in the labor market. LMI can be used to direct the participant toward careers in occupations or industries that are predicted to have relatively high demands for labor. Career Advisors review current positions in the participant's commuting area to ensure a sufficient number of job openings; and that they connect the available openings to occupations for participant. If the participant does not have the work history to match the available occupations, the Career Advisor refers the participant for more in-depth assessments.

The IEP must document and describe the following:

- The participant's employment goals
- The appropriate achievement objectives
- The determination of the need for training services:
 - Occupational Skills Training (OST)
 - On-the-Job Training (OJT)
 - Customized Training (CT)
 - Incumbent Working Training (IWT)
 - Transitional Jobs (TJ)
 - Pre-Apprenticeship
 - Paid Work Experience (PWE)
- The appropriate combination of services for the participant to achieve the employment objectives

The following must be documented in detail in the IEP for training services:

- The participant had an interview, evaluation, and/or assessment, including career planning, have been determined to be in need of training services,
- Unlikely or unable to obtain or retain employment that leads to economic self-sufficiency,
- In need of training services to obtain or retain employment that leads to economic self-sufficiency, and
- Have the skills and qualifications to successfully complete the program.

The following must be answered in detail in the IEP for all Workbased Training:

- Does the participant need to learn skills for the desired position, or have those skills already been acquired?
- Does the participant have a need for training?
- What is the best way for the participant to obtain the skills needed (i.e., OJT or occupational skills training)
- Can the position be obtained at this company without Workbased Training?
- Is the participant likely to succeed in training?

NOTE: When documenting the need for all training services an explanation of what, when, where, and how must be included. The more details that are added the clearer the

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roadmap will be in providing the appropriate services to the participant in reaching their employment goals.

A printout of the EMD/EM Career Plan signed by the participant and staff must be kept in their permanent case file, Section II.

Career Advisors should follow this IEP model when collaborating with the participant during the IEP process.



D. Navigation

i. Creating Objective Assessment Summary (OAS)

Manage Employers	•							
Manage Resumés	+		Programs		Plan	E	ssessments	
Manage Job Orders	-							
Manage Labor Exchange	•							
Manage Activities	- F	Obj	jective Asses	sment Su	mmary			
Manage Providers	->	#	LWIA/Region	Office	Program	Staff	Date	Action
Manage Scan Card	- F			Location				
Manage Case Assignment	÷	845	South Florida Workforce	Miami Business	Workforce Investment	Member Twentythree.	11/22/2011	<u>Edit</u> Delete
Manage Follow-Up and Surveys	d		Board	Center	Act Program	Staff		Print
Manage Funds	-							

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Under Staff Profiles click on the Case Management Tab, Chose the Plan Tab, click on Create Objective Assessment Summary:

🍯 Employ Florida - Case	Management - IEP/ISS		
MARKETPLACE			
Currently Managing			
MARINO, DAN	[<u>Assist an In</u>	dividual Staff Services	s My Portfolio]
Release Individual	🕀 🔤 <u>My Individual</u>	🕀 🔤 <u>My Individual</u>	Staff's Profiles
Assist a new Individual	Profiles	FIGHS	General Profile Summary
My Workspace			Case Notes
My Staff Resources			Documents
My Staff Account			🖃 🖼 Case Management
Services for Workforce Staff			Programs Plan
Manage Individuals 🔹 🕨	1		Assessments
Manage Employers >			🖾 <u>Reports</u>
Manage Resumés 🔷 🔸	Programs	Plan	Assessments
Manage Job Orders			
Manage Labor , Exchange			
Manage Activities	Objective Assessn	nent Summary	
Manage Providers 🛛 🕨	There are I	No Objective Assessme	ent Summaries
Manage Scan Card >			
Manage Case , Assignment	C	reate Objective Assessment Sun	nmary
Manage Follow-Up and	Individual Employr	ment Plan	

1. General information about the participant, program enrolled, and plan dates, Employment History and Education, comes from the Registration and Background information. Update as needed.

Please complete the information below.	e Objective Assessment Summar This information is valid for one (* Last Name Age at Assessment	Marino	e Assessment Su_	Accelural Standardon
(*) indicates require fields.	d For help click the question ma to e	Residence Addres	55	Alternate Contact Alternate Contact	Click Here
General Informatio	n	* Address Line 1	19999 N Miami Ave	Staff	
User ID WIASRD ID Program Application ID LWIA Office Location	13MARINO13 WP 8580 * South Florida Workfo * Carol City One Ston Career Center	Address Line 2 City State Zip Code Primary Phone Number Alternate Phone Number Eav Phone	Mami Florida • 33177 305 -871 -5522 786 -444 -3322	Staff User ID * Date Completed Overall Note	MSTAFF23 (Staff Member Twentythree) 65/93/2012 © [Spell Check] Carcel Faich RestP
Assessment Create Date	05/03/2012	Number Email	godolphins@yahoo.com	Services DF	Portfolio @ Site Map & Preferences @ Assistance
IEP ID #				Privacy Statement Discla	imer Terms of Use Recommended Settings EEO Protect Your About this Site Contact Us
* First Name	Dan	Alternate Contact			
Middle Initial	в	Alternate Contact	Click Here		G Home
* Last Name	Marino				
Are at		Staff		0	

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2. Information about Employment History must be reviewed and up-dated if necessary.



3. Infornation about Education and Basic Skills, review and up-date as needed.

lease complete	e the Objective Assessment Summary		Objective Assessment S	iu
nformation belo	ow. This information is valid for one (1) yea	ir.	Basic Skills / Educa	ation Factors
(*) indicates requ	uired For bein click the question mark ico	n nevt	High School Dropout:	
elds.	to each s	ection.	Basic Skills Deficient:	
ducation Histo	bry	0		Reading below 9th Grade Math below 9th Grade Language Below 9th Grade Literacy Non-Reader
Highest Grade Completed:	Rachelor's Degree	-	Lacks Computer	
Currently inrolled in	No. Not Attending Any School	•	Limited English Proficiency:	
School: Education History	*		Currently Enrolled in ABE/Literacy or ESOL:	0
Assessment Summary:	[Spell Check]		Behind Grade Level for Age (Youth Only):	
			Basic Skills/Education	·
asic Skills / Ec	ducation Factors	0	Factors Assessment Summary:	[Spell Check]
High School Propout:			<td>Cancel Finish Print Next>></td>	Cancel Finish Print Next>>
Basic Skills Deficient:				

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Assessment Su				e Assessment Su	
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Please complete information belo	the Objective Ass w. This information	sessment Summa on is valid for one	ry (1) year.	Please complete the C information below. Th	Objective Assessment Summary is information is valid for one (1) year.
(*) indicates requ fields. Degrees	iired For help c	lick the question m to	ark icon nex each sectior	(*) indicates required fields.	For help click the question mark icon next to each section.
				Certificates	0
Degree	Issuing Institution	Completion Date	Action		Itaa Kasa Itaa Kasa Itaa Itaa Itaa Itaa Itaa Itaa Itaa I
<u>Bachelor's</u> <u>Degree</u>	UM	01/1976	Edit Delete	Certificate License No Certifications	Organization Completion Date Action
< <back< td=""><td>[Add a New Cancel Fin</td><td>Degree] ish Print N</td><td>ext>></td><td><<back< td=""><td>[Add a New Certificate] Cancel Finish Print Next>></td></back<></td></back<>	[Add a New Cancel Fin	Degree] ish Print N	ext>>	< <back< td=""><td>[Add a New Certificate] Cancel Finish Print Next>></td></back<>	[Add a New Certificate] Cancel Finish Print Next>>

4. Complete these Assessments.

- Objective Assessment Su	L					Objective Assessment S	u	
		Impression	icrosoft Internet Explorer prov	ided	by South Florida W	Contacts:		
		Negative Attitude Lacks Proper Attire	folders/case/iep/oas/oas	empl	loymenthistory.asp?objectivesummaryidno=908			Telephone in Home Access Telephone (Neighbor/Other)
	Need to Improve Communication		објесние жузебушена за			-		Adequate Contact Person(s) Transient History Not at this time
		Skiis	👗 Service	es for	Individuals 🔠 Services for Employers	Work Attire:		
Resume:		Has Acceptable Resume	Please complete th information below.	e O Thi	bjective Assessment Summary s information is valid for one (1) year.			Uniforms Interviewing Clothes Needs Work Tools/Equipment
		Resume Requires Revision Does not Have Resume Unable to Identify/Communicate Transferable Skills	(*) indicates required fields.	đ	For help click the question mark icon next to each section	Emergency Food/Nutritional Needs: Work Readiness		
Application			Work Readiness		6	Summary:		-
Completion:		I Lacks Thoroughness	Descendent Const				[<u>S</u> p	ell Check]
	_	Needs to Address Sensitive Issues (I.e. Criminal Record) Neatness Difficulty Summarizing Skills/Work History	Dependent Care		Child Care Special Needs Child Adult Care Not at This Time	Motivational Factors Affecting Employment	or □	Negative Work Attitude Protruitly issues Attendance Problems Co-Worker Relations Issues
Appearance/Hygiene			Comments:			Career Decision Making (Clearly defined		
Needs to Learn			Transportation	[24	pell Check]	goals/plans): Interviewing Skills:		
Labor Market			Transportation.		Drivers License:			Difficulty Making Positive First
Workplace Behavior Assessment Summary:	[<u>Sp</u>	ell Check]			Has a Valid License Does not have a License Suspended Restrictions DUI			
					Automobile			
««Back	Cano	el Finish Print Next>			Owns Automobile Auto Needs Repair Lacks Automobile Insurance Cannot Afford Gasoline Automobile Impounded			*

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objective rossessment of	Mass.	bjective Assessment S	5u		Barriers To Employment		
information below.	This information is valid for o	Living Environme	nt	0	Lacks Significant Work		
		Transfer Street			History:	1.1	
		Housing	121		Sporadic or Limited Work		
			R Homeless		History. Restricted Commuting	11	
(*) indicates required	1 For help click the question m	a	Residing in Shelter		Distance:		
fields.			EFacing Possible Evic	Conditions	Restricted Work	•	
			Needs Energy Assist	ance	Unrealistic Wage		
Health & Behaviora	al Observations		Resides in Public Ho	using			
			Lindt at this time		Legal Issues		
11	-	Home Life:	0		Legal issues.		
Health	D	C102.0000-0750.0001	High Risk Family/Livi	ng Situation		Currently on Pro	bation
	and a she block at the second		Lacks Family Suppo	t System		Existing/Pending	Work
	Lacks Medical Insurance	9	□Victim of Domestic V	olence		EPending Court A	on Claims Court Appearanc
	Disclosed Disability		Enot at this time			Court Ordered t	o Pay
	Needs Glasses	Living				EWage Garnishm	ent
	Needs Dental Work	Environment			Single Parent		
	Speech Impairment	Summary	I Cooli Check 1		Displaced Homemaker	0	
	Cannot Afford Medication Reasonable Accommodati	l Community -	(Spearchers)		Pregnant or Parenting	D	
		Economic Factors	/ Financial Situation		Youth:		
	Required				LWIA Designated Barrier	0	
	Limitations in Ability to W	Credit/Financial:	18		Other:		
	Jobs		Bankruptcy		No Barriers to		
	Health has been cause for	br	Poor Credit History/E	ad Debts	Readiness Issues:		
	Absences from Job		Services	ement	Employment Barriers		
	Pending Surgery or Medi	c	Needs Consumer Cr	dit Councoling	Assessment Summary		
	□Not at this time		Services	Other Assistance	Received		
			Defaulted Student L	other Assistance	received		
Pohavior			Not at this time	Public Assistance		No. of Length of	
Dellaviol.	LI	Economic			(TANE)	reedy Parnines	
	Domonstrates I ow Solf F	Croppin	1		Housing		
	Demonstrates Behaviora	Droblome			El Foster Care		
	Demonstrates Demoniona	FIUDICIIIS			ENot at this time		
	E Requires Medication			Partner Services:			
	Disclosed Disability	1000			mAdult Education		
	Required Therapy/Treat	nent			EMSEW		
	■Not at this time				E Veterans		
					ENAFTA/TAA		
Substance Abuse:					OVocational Rehabilit	tation	
					Community Service	s Block Grant	
	Seeks Referral for Treat	nent			E Food Stamp Emplo	ment and	
	Failed Drug Test				Training Activities	CAMPER VERY NO.	
	Not at this time			Other Assistance	201010	14	
				Received			
					[Spell Check]		

5. Record Results of Tests and Assessments.

Servi	ices for Individuals 🛛 👬 Services for Em	nployers
Please complete t nformation below	he Objective Assessme . This information is va	ent Summary lid for one (1) year.
(*) indicates require fields.	ed For help click the qu	uestion mark icon next to each section.
Testing Results		9
Basic Skill Assessment: Other Testing: Aptitude: Career Interest: Testing Results Comments:	Click Here	
d	[Spell Check]	
< <ba< td=""><td>ck Cancel Finish</td><td>h Print</td></ba<>	ck Cancel Finish	h Print
Services 🗗 F	ortfolio 🥯 Site Map 💣 Prefer	rences @Assistance
Privacy Statement Discla	imer Terms of Use Recommended	Settings EEO Protect Yourself

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Print Window	Close Window
Objective Assessment Summary:	
Name: Dan B Marino	Phone: 3058715522
Address: 19999 N Miami Ave	Alt Phone: 7864443322 Email Address: godolphins@yahoo.com
City State Zip: Miami FL 33177	LWIA: South Florida Workforce Board
User ID: 13MARINO13	WIASRD ID:
Program: Wagner-Peyser	Application ID: 8580
Office Location: Carol City One Stop C	Career Center - 4814
Assessment Create Date: 5/3/2012	Age at Assessment: 52
Attach Active Plan: No Staff ID: MSTAFE23	IEP ID: Date Completed: 5/3/2012
Overall Note: REA participant scheuled	to complete OAS
Program Expectations:	
Services Sought: Clerical	Immediate Employment: Yes
Employment Expectations:	
Occupation 1: 39-4011.00 -	Occupation 2: 29-2041.00 -
Embalmers	Emergency Medical Technicians and
Occupation 3:	Paramedics
Desired Salary: \$21.75 hourly	Full or Part Time:
(45,000 annually) or more	
Maximum Commute (in Miles):	Seeking Training Services: Yes
Shift Preferences: Day Shift	Desires Help in Career Planning:
lab Garach Analatana Baranatah	No
ion search accietance Demineter.	KONDITE NOONON'

7. Printing the OAS: A completed OAS must be printed, signed and dated by the participant and Career Advisor, the original must be maintained in the case file and a copy provided to the participant. If this process is being conducted via an upload into EMD/EM then the email signature confirmation will suffice.

Duties: Prepare bodies for interment in conform	nity with legal requirements.				
Health and Behavioral Observations	<u></u>				
Health: Yes Lacks Medical Insurance Coverage, Pending Surgery or Medical Leave Substance Abuse: Yes Seeks Referral for Treatment	Behavior: Yes Demonstrates Low Self-Esteem				
Living Environment:	summary.				
Living Environment: Housing: Yes Home Life:					
Living Enviroment Assessment Sum	imary:				
Economic and Financial Situation:					
Credit Financial: Yes Bankruptcy, Poor Credit History/Bad De	bts				
Economic Factors Situation Assess	ment:				
Reviewed With Customer	Agree 🗆 Disagree				
Customer Signature		Date			
Case Manager Signature		Date			

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ii. Creating the Individual Employment Plan (IEP)

The IEP can be found under Staff profiles > Case Management profile > Plan > Create Individual Employment Plan/Service Strategy.

When you click the Create Individual Employment Plan/Individual Service Strategy button, four tabs will appear Plan, Goals, Objectives and Services. Completion of each tab is required to complete the IEP.

1. The Plan Tab contains general information about the participant, program they are enrolled in and plan dates. Identifying Information: This section contains display-only information, including Plan ID Number, State ID, User ID, Name, Created By, Create On, Last Edited By, and Edited On fields.

🕀 🚘 My Individual Profiles	My Individual Plans My Individual Plans More applications Online Applications Myritual Recruiter Employment Geals Merida Plan Profile Second Plan Profile Financial Plan Profile	Staff Profiles Summary Summary Gase Notes Activities Dosuments Identity iss Gase Mana Case Mana Poorama Pan Assessment Han Assessment	file (Staff) van sement Profile vary ta
Case Summary	Programs	Plan	Assessments
ividual Employment Plan	There are No Objective Assessment Create Objective Assessment S	Summaries	
	There are No Individual Employm	ent Plans	

The Currently Participating tab: Displays the programs in which this participant is currently participating, along with application and participation dates.

Plan	Goals	Objectives	Services
indicates required	f fields.	For h	elp click the question mark icor
lentifying Inform	nation		
Plan ID Number		0	
State ID		11555	
User Name		MARYDOE100	
User ID		9556242	
Name		Doe, Mary-Test	
Created By		MSTAFF1	
Create On			
Last Edited By			
Edited On			
urrently Partici	pating In		
particip			
irrently particip	ating in the followin	g programs:	-
Nagner Peyser:		Application Date: 07/21/2	015

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Rick Beasley, Executive Director		Adult Flograins				
Dara 11						

Plan Information: From this screen, staff can enter or select information as follows: Complete required fields marked with a red asterisk (*).

- Enter the Plan Start Date in the field provided, using a MM/DD/YYYY format (i.e. 12/10/2003).
- You can also click on the calendar icon to select a date, or click the Today link to enter today's date.
- Select the LWDB- Region 23 (CareerSource South Florida) and Office Location from the drop-down menu.
- If you are viewing the information for a previously-created IEP, you will not be able to edit the "Plan start" date, LWDB, or office location.
- Leave plan closed date blank.
- Click the "When printing plan do you want to print services?" check box if you want to print the list of services provided with the IEP plan.

Plan Start Date	09/08/2015 (mm/dd/yyyy) Today	
* LWIA/Region	South Florida Workforce Board	~
* Plan started in office location	Carol City One Stop Career Center - 4814	~
Plan closed on	(mm/dd/yyyy) Today	
When printing plan do you want to print services?	\checkmark	
xit Wizard		
	Save Next >>	

• Click the Next button to save and continue.

The Goal Tab allows you to establish or edit goals for an IEP. The primary goal for Adult/Dislocated Worker participants is unsubsidized employment. ALL Adult/Dislocated Workers must have a short and long term identified employment goal.

General Information: This section lists the Username, Name, and Plan Start Date for the individual you are assisting.

Step 2 of 4. Enter y	your information I	below. When you are finished click the <i>I</i>	Vext>> button.
Plan	Goals	Objectives	Services
		🕢 Fo	r help click the question mark icon.
General Informa	ation		
User Name		MARYDOE100	
User ID		9556242	
Name		Doe, Mary-Test	

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Goal Information - This section allows you to enter information about the goal. Complete required fields marked with a red asterisk (*). Select a LWDB- Region 23 (CareerSource South Florida) and Office (Career Center that is managing the IEP). If the participant is co-enrolled in a non-WIOA program staff should also select the coenrolled program.

Select a Type of Goal: Employment for Adult/Dislocated Workers

- Enter the "Term of the Goal": Long term, short term or intermediate.
- Enter a "Description of the Goal": The description of the goal would include details of the type of employment.
- Enter the "Date Established" using the MM/DD/YYYY format.
- Enter the "Estimated Completion Date" using the MM/DD/YYYY format; the date must be equal to or greater than the "Date Established" field entry.
- Make sure the "Completion Status" is Open (because you are creating the goal).
- Enter additional information (STEPS) in the Goal Details (STEPS) textbox provided. (e.g. Client is interested in the food service industry. Client likes cooking and really wants to work in the food industry).
- Write Steps in the Details Box. Steps are required for every Objective as they relate to the participant. Remember WHO, WHAT, WHEN and WHERE in creating steps.
- Click the Save button.

LWIA/Region	South Florida Workforce Board	\sim
Office	Carol City One Stop Career Center - 4814	\sim
Program Affiliation	SNAP Employment & Training	
	└─ TANF ✓ Wagner-Peyser	
Type of Goal	Employment ~	
Term of Goal	Long Term 🗸	
Description of Goal	Teacher	
Date Established	09/08/2015 (mm/dd/yyyy) Today	
Estimated Completion Date	09/01/2016 (mm/dd/yyyy) Today	
Actual Completion Date	(mm/dd/yyyy)	
Completion Status	Open 🗸	
Reason Closed	None Selected V	

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• Click the Next button to save and continue.

After you save the goal, the Goals screen will refresh with the added goal. Proceed to the Objectives tab by clicking NEXT or by clicking the Objectives tab.

- 2. The Goal Tab allows you to establish or edit goals for an IEP. The primary goal for Adult/Dislocated Worker participant is unsubsidized employment and employment goals must be identified.
 - General Information: This section lists the Username, Name, and Plan Start Date for the individual you are assisting.

	Goels		Obiec	tives			Services	
oneral in	formation				For h	elp click th	e question	mark icon.
Joer Nam	•	м	ARYDOE100					
Jser ID		95	66242					
iame		De	e, Mary-Test					
P Goals								
P Goals	Goat	Date Established	Est. date for Completion	Program	Staff	Status	Action	
P Goals	Goal Employment - Teacher	Date Established 09/08/2015	Est. date for Completion 09/01/2016	Program WP	Statt Member One, Statt	Status	Action Edit Delete	
2471	Goal Employment - Teacher	Date Established 09/08/2015	Est. date for Completion 09/01/2016 Id New Goal	WP	Staff Member One Staff	Status Open	Action Edg Delete	

- Goal Information This section allows you to enter information about the goal.
- Complete required fields marked with a red asterisk (*).
- Select a LWDB- Region 23 (CareerSource South Florida) and Career center that is managing the IEP. If the participant is co-enrolled in a non-WIOA program staff should also select the co-enrolled program.
- Select a Type of Goal: Employment for Adult/Dislocated Workers.

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- Enter the Term of the Goal: Long term, short term or intermediate.
- Enter a Description of the Goal: The description of the goal would include details of the type of employment or education.
- Enter the Date Established using the MM/DD/YYYY format.
- Enter the Estimated Completion Date using the MM/DD/YYYY format. This date must be equal to or greater than the Date Established field entry.
- Make sure the Completion Status is Open (because you are creating the goal).
- Enter additional information in the Goal Details (Comments) textbox provided. (e.g. Client is interested in the food service industry. Client likes cooking and really wants to work in the food industry).
- Click the Save button.

General Information	
User Name	MARYDOE100
User ID	9556242
Name	Doe, Mary-Test
Plan Start Date	9/8/2015
Goal Information	
* LWIA/Region	South Florida Workforce Board
* Office	Carol City One Stop Career Center - 4814 🗸
 Program Affiliation 	SNAP Employment & Training
* Type of Goal	Employment V
* Term of Goal	Long Term 🗸
* Description of Goal	Teacher
* Date Established	09/08/2015 (mm/dd/yyyy) Today
* Estimated Completion Date	09/01/2016 (mm/dd/yyyy) Today
Actual Completion Date	(mm/dd/yyyy) Today
* Completion Status	Open 🗸
Reason Closed	None Selected V
Goal Details(Comments)	

After you save the goal, the Goals screen will refresh with the added goal. Proceed to the Objectives tab by clicking "Next" or by clicking the Objectives tab.

3. The Objectives Tab allows for the objectives associated with an IEP to be added. Creating a New Objective.

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General Information - This section lists the User Name and Name of the individual you are currently assisting.

Plan	Goals	Objectives		Services
General Inform	nation		0	For help click the question mark icon.
User Name		MARYDOE100		
User ID		9556242		
Name		Doe, Mary-Test		

Objective Information – If the participant has objectives that are not included in the pre-defined objectives list, you can create a free-form objective by clicking the Add new objective link.

Please note that the established date cannot be earlier than the current date.

- Complete required fields marked with a red asterisk (*).
- Select the associated Goal: Employment or Educational.
- Enter the Objective Date Established.
- Select the Region and Career Center that is managing the IEP.
- Select Program Affiliation: Workforce Innovation and Opportunity Act (WIOA) Program.
- Type the specific Objective.
- Type the Date the objective was established using the MM/DD/YYYY format. You may also click the calendar icon to select the date.
- Type the Review Date using the MM/DD/YYYY format. You may also click the calendar icon to select the date. This date must be equal to or greater than the Date Established field entry.
- Click Save when you are finished.

Teacher A Career Path 09/08/2015 10/08/2015 WP Member One, Staff Open Edit Dele Cone, Staff Teacher Attend 09/08/2015 09/11/2015 WP Member One, Open Open Edit Dele Cone
Teacher Attend 09/08/2015 09/11/2015 WP Member Open Edit Dele
Staff
Select pre-defined objectives

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Note: The suitability for ITA Training should be documented in the Case Note section entitled "Suitability for Training". The objectives required for ITA:

- Research LMI & Occupations
- Research Training Providers & Programs
- Submit ITA Approval Documents
- Attend Occupational Training
- Click next.
- 4. The Service Tab displays all services provided for the participant, including Universal (WP), WIOA and Generic. All services provided should relate back to the Objectives and Goals in the IEP.

General Information - This section displays the User Name and Name of the individual you are currently assisting.

Plati	Goals	0	piectives		Services
				For help click	the question mark icon.
eneral Informatio	n				
ser Name		MARYDOE1	00		
Iser ID		9556242			
ame		Doe, Mary-Te	est		
P Services					
App # - program	Service/Activity	Begin Date	End Date	Provider	Staff
16204859 - WP	205 - ***Develop Service	A - 09/08/2015	A - 09/08/2015	Employment Service	MSTAFF1

- IEP Services This section lists the services associated with the IEP. Information displayed includes the App # - program, Service/Activity code, Begin Date, End Date, Provider, and the Staff who recorded the service. Click finish.
- 5. Results: A completed IEP will populate, this is an agreement between both the participant and the Career Advisor and becomes a living document that can be modified as needed. Goals, Objectives and Services must be updated throughout the participant's active participation while receiving WIOA services. This document becomes the road map to helping the participant reach their goal.

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General I	nformation:										
Plan ID: User ID Name: Plan wa Plan sta location: Plan clo	s started on: rted in office sed on:		51199 95562 DOE, 09/08/	1 42 MARY-TEST 2015							
Goals and Goal #	Program Affiliation (5)	Establishe Type O	id: f Goal	Term Of (Soal	Dat Establ	te ished	Estimated Completion Date	Ac Comp Di	tual pletion ate	Status
1	WP	Employm	ent	Long Term		9/8/201	5	9/1/2016			Open
Goal De	scription: To	eacher									
Objectiv	e(s) to Goal	#: 1			_				_		
	Objective										
	conjective -		Establ	shed D	ate	File	ram	Starr		ST	atus
A Career Commen A career	Path Assess nts: path assess at this time.	sment ment was	Establ 9/8/201 conduct	shed D 5 10/8/2 ed on Tuesd	ate 1015 ay, Se	wp	ram N	1ember One , 9 15,. No additio	Staff onal ser	Open vices ha	atus ave been
A Career Commei A career identified Goals and Goal #	Path Assess path assess at this time. d Objectives Program	sment ment was Establishe Type O	Establi 9/8/201 conduct ed: f Goal	shed D 5 10/8/2 ed on Tuesd	ate 2015 ay, Se 30al	wp eptember	ram N r 8, 201	fember One , 5 15,. No additic	Staff onal ser	Open vices ha	atus ave been Status
A Career Commer A career identified Goals and Goal #	Path Assess tat: path assess at this time. d Objectives Program Affiliation (5)	sment ment was Establishe Type O	Establi 9/8/201 conduct ed: f Goal	shed D 5 10/8/2 ed on Tuesd	ate 2015 ay, Se 30al	Dan Establ	ram N r 8, 201 te ished	Estimated Ompletion	Staff onal ser Comp	Open vices ha	atus ave been Status
A Career Comment A career Identified Goals and Goal #	Path Assess ts: path assess: at this time. d Objectives Program Affiliation (5) WP	sment ment was Establishe Type O Employm	Establi 9/8/201 conduct ed: f Goal	Shed D 5 10/8/2 ed on Tuesd Term Of (Short Term	ate :015 ay, Se 30al	Dates	te Ished	Estimated Completion Date 9/11/2015	Staff onal ser Comp	Open vices ha	atus ave been Status Open
A Career Comme A career identified Goals and Goal # 2 Goal De	Path Assess national assess at this time. d Objectives Program Amiliation (5) WP scription: Te	Establishe Type O Employm	Establi 9/8/201 conduct od: of Goal ment sistance	Shed D 5 10/8/2 ed on Tuesd Term Of (Short Term	ate :015 ay, Se Boal	Dat Establ	te ished	tember One , s 15,. No additic Completion Date 9/11/2015	Staff onal ser Comp	Open vices ha tual pletion	atus ave been Status Open
A Career Comme A career identified Goals and Goal # 2 Goal De Objectiv	Path Assess nta: at this time. d Objectives Program Affiliation (5) WP scription: To e(s) to Goal	Establishe Type O Employm eacher Ass #: 2	Establi 9/8/201 conduct od: of Goal ment sistance	Shed D 5 10/8/2 ed on Tuesd Term Of (Short Term	30al	Dar Establi 9/8/201	te Ished	Estimated Completion 9/11/2015	Staff onal ser Comp	Open vices ha	atus ave been Status Open
A Career Comme A career identified Goals and Goal # 2 Goal De Objectiv	Path Assess path assess at this time. d Objectives Program Affiliation (affiliation (b) WP scription: Te e(s) to Goal Djective	Establishe Type O Employm Eacher Ass #: 2 Estab	Establi 9/8/201 conduct od: of Goal ment sistance ate	Term Of C	ate :015 ay, Se Goal	Dar Establi 9/8/201	te ished	Staff fember One , 3 15,. No addition Completion Date 9/11/2015 Staff	Staff onal ser Comp	Open vices ha bletion ate St	atus Status Open atus
A Career Commet A career identified Coals and Coal # 2 Goal De Objectiv O	Path Assess nts: path assess at this time. Program Affiliation (5) WP scription: Tc e(s) to Goal bjective	sment ment was Establishe Type O Employm aacher Ass #: 2 Estab 9/8/20	Establi 9/8/201 conduct od: of Goal ent sistance ate olished	Term Of Contract o	ate :015 ay, Se Boal	ptember ptember 9/8/201	te ished	Estimated Completion Date 9/11/2015 Staff	Staff onal ser Comp	Open vices ha bletion ate St Open	atus Status Open atus
A Career Comment A career identified Goals and Goals and Coal # 2 Goal De Objectiv Objectiv Comment Comment	Path Assess ints: path assess at this time. Objectives Program Affiliation (s) WP scription: To e(s) to Goal bjective Aparkshop nts: Step 1: 1	Establishe Type O Employm eacher Ass #: 2 9/8/20 Write step	Establi 9/8/201 conduct of: f Goal eent sistance ate blished 015	Term Of 6 Short Term Review Date 9/11/2015	ate 2015 ay, Se 30al	Dat Establ 9/8/201 ogram	te ished 5 Membe	Estimated Completion Date 9/11/2015 Staff er One , Staff	Staff onal ser Comp	Open vices ha bletion ste Open	atus Status Open atus
A Career Commei A career identified Goals and Goals and Goal # 2 Goal De Objectiv O Attend W Commei	Path Assess hts: pp at this time. at this time. d Objectives Program Attin(s) wp scription: Tc e(s) to Goal bjective /orkshop hts: Step 1:	Establishe Type O Employm Eacher Ass #: 2 9/8/20 Write step	Establi 9/8/201 conduct od: f Goal eent sistance ate olished 015	Shed 10/8/2 5 10/8/2 ed on Tuesd Term Of 0 Bhort Term Review Dat 9/11/2015	ate 2015 ay, So 30al	Program P I	te ished 5 Membe	Staff fember One , 3 15,. No addition Completion Date 9/11/2015 Staff er One , Staff	Staff onal ser Comp D	Open vices ha bletion ate Open	atus Status Open atus
A Career Commer A career identified Goals and Goal # 2 Goal De Objectiv O Attend W Commer Doe, Man	Path Assess ins: at this time. d Objectives Program Affiliation (5) wp scription: Tc e(s) to Goal bjective forkshop hts: Step 1: y-Test	Establishe Establishe Employm Eacher Ass #: 2 Stab 9/8/20 Write step	Establi 9/8/201 conduct ad: f Goal ient sistance ate plished 115	Term Of Control Contro	ate 2015 ay, Se 30al te Pr Wi	Program P I	ram M r 8, 201 5 5 Membe	Staff fember One , 5 15,. No addition Estimated Completion Date 9/11/2015 Staff er One , Staff	Staff mai ser Com D	Open vices ha tual bletion ate Open	atus Status Open atus

6. Printing the IEP: A completed IEP must be printed, signed and dated by the participant and Career Advisor, the original must be maintained in the case file and a copy provided to the participant. If this process is being conducted via an upload into EMD/EM then the email signature confirmation will suffice.

iii. <u>Working with Existing Plans</u>

1. If a participant's IEP record exists in the EMD/EM system, the screen that displays is shown below:

Individual E	mployment Plan						
#	LWIA/Region	Office Location	Status	# of Goals	Staff	Date	Action
512618	South Florida Workforce Board	CareerSource South Florida - 4810 - West Dade	OPEN	2	Pastrana, Victor	04/03/2018	<u>Edit</u> <u>Delete</u> <u>Display/Print</u>
		Create Individual Er	nployment Pla	n/Service Strategy			
		Return to t	he Directory c	f Services			
(

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- 2. Click the Edit link to review or modify the existing record.
 - Review or modify an existing goal by accessing the Goal Tab. Enter the modification and/or objectives on the screen that displays and click "Save" to save changes.
 - Review or modify an existing objective.
 - Review services provided to the participant.
 - Click Save to save all changes.
 - Click Print to print the modified IEP.

Note: The objectives and services should be closed as they occur.

iv. Closing the IEP

1. When the participant is no longer receiving WIOA services the IEP should be closed at that time. The Objectives will be closed first, followed by the associated Goal(s) and then the Plan itself.

To close the IEP, perform the following tasks.

- Before closing an IEP all Services, Objectives and Goals associated with the Plan must be closed. A warning message appears if the Services, Objectives and Goals have not been closed.
- Enter a date to close the IEP in the Plan closed field. Click the calendar icon to select the date or enter a date using the MM/DD/YYYY format.
- Click the Save button to save entered information.

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